



North Carolina 811

MONTHLY UPDATE

MAY 2022

Burke-Caldwell

National Safe Digging Month Wrap Up

- **NASCAR Call 811 Before You Dig 250 at Martinsville Speedway**
- **NC811 Treasure Hunt**
- **Charlotte Checkers 8-11 takeover**
- **Lineman Appreciation Day**
- **NC811 Banner Campaign**
- **Locator Safety & Awareness Week**
- **Monday night SIM500 Cup Series**
- **811 / PNG Sidewalk Graphics**



National Safe Digging Month Wrap Up



National Safe Digging Month Wrap Up



National Safe Digging Month Wrap Up

Don't miss out on
your chance to win

\$811

**The NC811
Treasure Hunt**

Contest ends April 29, 2022

A wooden treasure chest overflowing with gold coins, jewelry, and a golden horn, set on a sandy beach with the ocean in the background.

SIM500
eSports Racing League

North Carolina 811
www.nc811.org

CUP SERIES

CUP ACTION BEGINS
MONDAYS @ 9:00 PM
ON

LSRTV
livesimracingtv.com

A blurred image of several racing cars on a track, viewed from an elevated angle.

Safe Digging Month Proclamation Signing - April 19, 2022





MAY IS NATIONAL BARBEQUE MONTH



You can either put on an apron or a bib because it can get messy whether you're making barbecue or eating it. Then dig in! Try different flavors and recipes all month long. And, if you've heard about a good barbecue restaurant, get there early. The good ones sell until it's all gone then close up shop. That's the sign of *real* barbecue! Use #NationalBarbecueMonth to share on social media.

A message from the NC811 Executive Director

- We are very busy on the phones and working to train new folks, please be patient!
- Call back function can keep you from waiting when calling.
- The whole system is built on communication! Do what you can to know those who can help.
- Make sure to report damages when they occur both to NC 811 and the operator.



Louis Panzer

Locate Requests & Transmissions for NC

April. 2021 vs 2022

TICKETS

2022: 208,778

2021: 212,229

Difference: -1.6%

TRANSMISSIONS

2022: 1,120,012

2021: 1,179,348

Difference: -5.0%

Year-to-Date

TICKETS

2022: 795,556

2021: 768,326

Difference: 3.5%

TRANSMISSIONS

2022: 4,352,316

2021: 4,329,577

Difference: 0.5%

NC811 Data Insights

Locate requests, transmissions,
county ticket volume and distribution



Locate Requests & Transmissions for NC

April. 2021 vs 2022

TICKETS

2022: 208,778

2021: 212,229

Difference: -1.6%

TRANSMISSIONS

2022: 1,149,279

2021: 1,179,348

Difference: -2.5%

Year-to-Date

TICKETS

2022: 795,556

2021: 768,326

Difference: 3.5%

TRANSMISSIONS

2022: 4,381,583

2021: 4,329,577

Difference: 1.2%

County ticket volume

YTD stats compared with previous year

Burke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	104	35	2992	112	836	4079
2022	71	23	2305	59	834	3292
+/- Var	-31.7%	-34.3%	-23.0%	-47.3%	-0.2%	-19.3%
				Locates per day		32

County ticket volume

YTD stats compared with previous year

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	63	22	2220	82	420	2807
2022	67	39	2236	73	504	2919
+/- Var	6.3%	77.3%	0.7%	-11.0%	20.0%	4.0%
Average Locates Per Day						28

County ticket volume

2022 stats compared with 2021

Burke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	21	15	743	23	150	952
2022	15	6	593	15	209	838
+/- Var	-28.6%	-60.0%	-20.2%	-34.8%	39.3%	-12.0%
				Locates per day		
				42		

County ticket volume

2022 stats compared with 2021

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	16	8	713	16	110	863
2022	26	12	621	30	103	792
+/- Var	62.5%	50.0%	-12.9%	87.5%	-6.4%	-8.2%
Average Locates Per Day						40

County ticket distribution

BURKE	838
CONNELLY SPRINGS	84
DREXEL	12
GLEN ALPINE	8
HICKORY	58
HILDEBRAN	21
ICARD	62
LINVILLE	7
LONG VIEW	5
MORGANTON	435
OAK HILL	4
VALDESE	130

County ticket distribution

CALDWELL	792
BATON	3
BLOWING ROCK	11
CAJAHS MOUNTAIN	4
GAMEWELL	6
GRACE CHAPEL	2
GRANITE FALLS	207
HICKORY	29
HUDSON	82
KINGS CREEK	13
LENOIR	423
RHODHISS	3
SAWMILLS	3

Damages Reported for April 2022

ALAMANCE	8
ALEXANDER	2
ALLEGHANY	0
ANSON	0
ASHE	1
AVERY	0
BEAUFORT	0
BERTIE	2
BLADEN	4
BRUNSWICK	32
BUNCOMBE	15
BURKE	2
CABARRUS	39
CALDWELL	7
CAMDEN	0
CARTERET	5
CASWELL	1
CATAWBA	8
CHATHAM	10
CHEROKEE	2
CHOWAN	1
CLAY	3
CLEVELAND	3
COLUMBUS	7

CRAVEN	18
CUMBERLAND	44
CURRITUCK	3
DARE	9
DAVIDSON	12
DAVIE	2
DUPLIN	4
DURHAM	31
EDGECOMBE	2
FORSYTH	34
FRANKLIN	3
GASTON	23
GATES	0
GRAHAM	0
GRANVILLE	3
GREENE	0
GUILFORD	27
HALIFAX	3
HARNETT	18
HAYWOOD	4
HENDERSON	9
HERTFORD	0
HOKE	8
HYDE	0
IREDELL	26

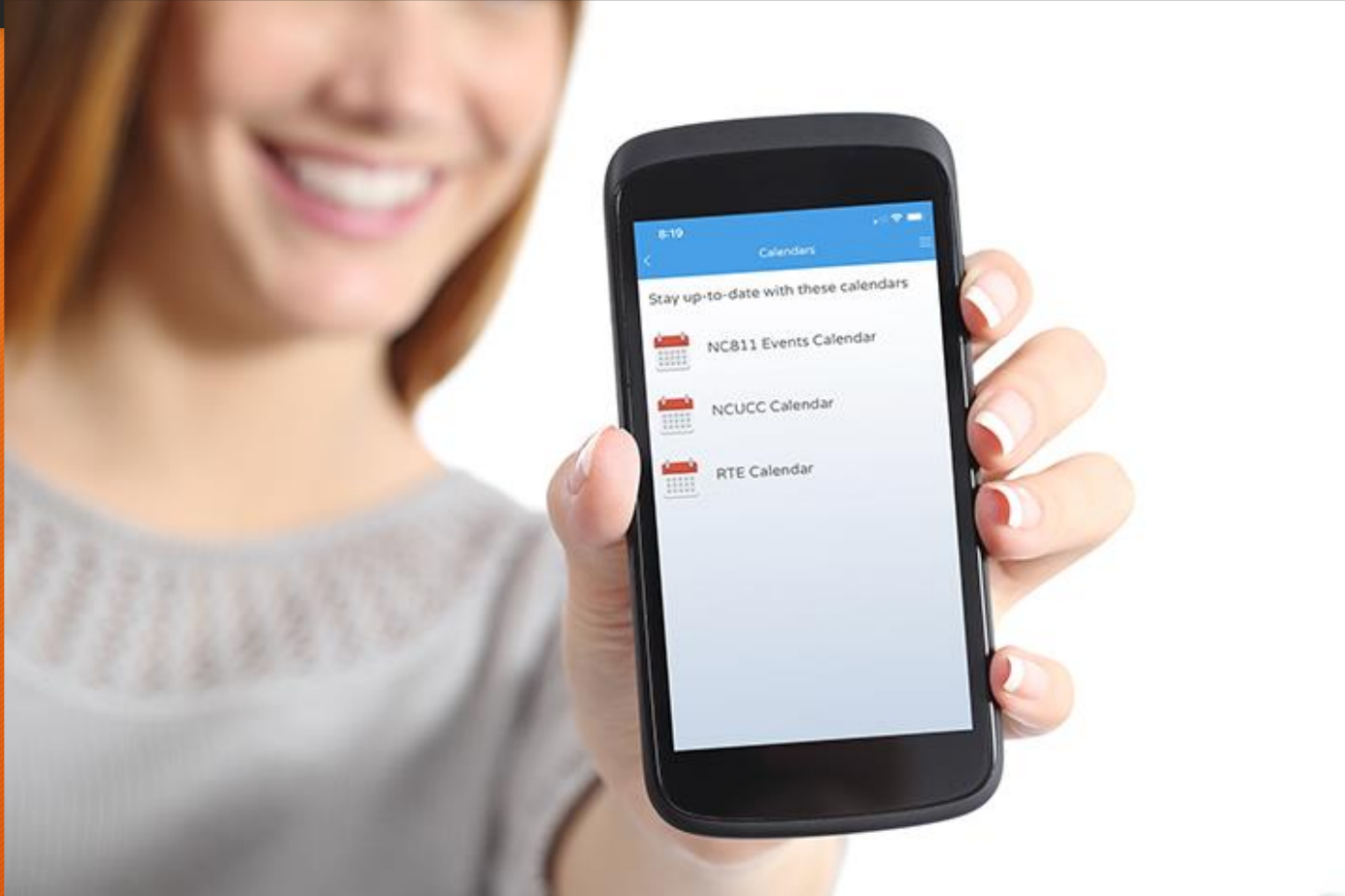
JACKSON	2
JOHNSTON	20
JONES	2
LEE	8
LENOIR	0
LINCOLN	14
MACON	0
MADISON	0
MARTIN	0
MCDOWELL	1
MECKLENBURG	135
MITCHELL	0
MONTGOMERY	3
MOORE	1
NASH	4
NEW HANOVER	13
NORTHAMPTON	2
ONSLow	26
ORANGE	15
PAMLICO	6
PASQUOTANK	1
PENDER	5
PERQUIMANS	0
PERSON	2
PITT	20

POLK	0
RANDOLPH	8
RICHMOND	0
ROBESON	3
ROCKINGHAM	2
ROWAN	8
RUTHERFORD	3
SAMPSON	0
SCOTLAND	2
STANLY	5
STOKES	2
SURRY	3
SWAIN	0
TRANSYLVANIA	1
TYRRELL	0
UNION	40
VANCE	3
WAKE	140
WARREN	0
WASHINGTON	0
WATAUGA	5
WAYNE	1
WILKES	1
WILSON	9
YADKIN	1
YANCEY	0

CALENDAR OF EVENTS



CALENDAR



For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.



- CGA will hold a Summer Committee Summit in-person in Greensboro, NC. The Summit will include working committee meetings, roundtable discussions, networking opportunities, and informational workshops.
- Registration will open May 16, 2022.
- When: 7/25/2022 to 7/28/2022



Visit: <https://commongroundalliance.com/> Under Conferences & Events go to Committee Meetings

MEETINGS

NC811 Board Meeting

2Q22

Friday, July 22nd, 2022

8:30 am to 10:30 am

Chetola Resort at Blowing Rock

contact Stephanie Brown for details.

stephanie@nc811.org

NC Underground Damage Prevention Review Board

Date TBD

NC811 Event Center

5009 High Point Rd, Greensboro

Starts at 10 am

Visit: <https://udprb.nc.gov>

MEETINGS

State UCC

Tuesday, July 12th, 2022

Location TBD

Starts at 10 am

Go to <https://ncucc.org/> for the virtual meeting link

NC Locate Resolution Partnership Committee

Tuesday, May 17th, 2022

NC811 Events Center, Greensboro

Hybrid Meeting

11 am – 1 pm

Go to <https://ncucc.org/> for the virtual meeting link

Holiday



★ **CLOSED** ★
Monday, May 30th
Memorial Day

**If you plan on digging
we suggest you have your locate
request submitted no later than
Tuesday, May 24th**

Remember weekends and holidays are not included in the 3 working day notice

NC811 Education Team



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Thank you for your time and attention.
A copy of this presentation is available at
www.ncucc.org



Safe Digging Tip

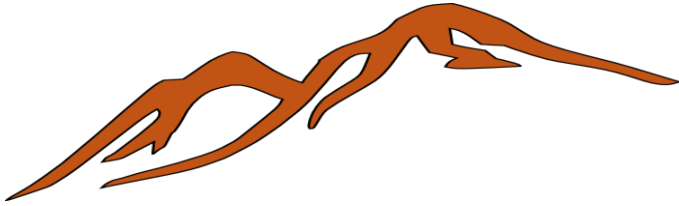
Use the right tools:

Every job needs the proper equipment in order to do it right. If you don't own a tool you will need, look into renting one.



If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.

North Carolina Burke-Caldwell Utilities Coordination Committee



Meeting Minutes

Date: 5/10/2022

Place: Timberwoods Family
Restaurant

Town: Morganton, NC

Called to Order & Welcomed to Guest

- Brian Morehouse called the meeting to order @ 12:08PM

A total of 11 members attending today's meeting.

Below are highlights of the NC 811 Presentation for May 2022:

1. A complete listing of all stats for the previous month of April 2022 are included in the **PDF presentation file** attached to the email used to send these

- Brian Morehouse went over housekeeping and emergency evacuation.

Introductions

- **Brian Morehouse** started introductions, and then went around the room.
- Safety Share presented by: **Brian Morehouse**
- Topic – **May is here. Get ready for a busy spring and summer.**

Old Business

- Any Changes to last month's minutes? (NONE)

Officer Reports

Chair- Nothing new to report.

Co-Chair/Secretary- Please see attendance sheet attached. **Minutes –Burke- Caldwell - NC
811 Meeting**

2. Minutes Listed below is a highlight of tickets / transmissions for the past month:

April. 2021 vs 2022

TICKETS

2022: 208,778

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2022: 4,352,316

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1. **Upcoming Meeting Dates (Refer to the attached presentation for further details):**

- **2nd Quarter Board Meeting** will be held on Friday July 22nd, 2022, 8:30 AM to 10:30 AM at the Sheraton in Blowing Rock, NC Contact Stephanie for details at: Stephanie@nc811.org.
- **The NC Underground Damage Prevention Review Board**: Will meet on TBD at 10:00 AM. North Carolina 811, 5009 High Point Rd, Greensboro, NC--Hybrid Meeting. <https://udprb.nc.gov/>
- **NC811 Offices will be closed on Monday, May 30th, 2022. They will still take Emergency Tickets.**

2. **Direction on how to join in on all NC 811 will Virtual UCC Meetings:**

- Follow these video instructions to find your virtual meeting link and how to make the join the meeting in the new MICROSOFT TEAMS platform.
<https://www.youtube.com/watch?v=GC5zGkdxqb0>.
- In the chat section please type your name, company name & email.
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org.

3. **SPECIAL REMINDERS:**

- **Damage Reporting:** Remember that if you damage an underground utility, it is **your responsibility to report this damage to NC 811 UCC. Offices in Greensboro.**
- Below is the website where you can go to communicate “Damage Violations.”
<https://www.nc811.org/report-a-violation.html>
- **Remember!** If you hit an underground objective, and you think it is a Gas Line, do the following in this order:
 - **Call 911 to report the accident!**
 - **Call the Gas Company and let them know the specifics concerning the damage!**
 - **Call 811 to report the accident to our office!**
- **Damage Reporting:** It is **YOUR** responsibility to report ALL damages to underground utilities. The reports must be reported to the NC 811UCC offices in Greensboro.

Brian Morehouse – NC 811 Comments:

- If you or your staff need any NC811 training as in Pipes Plus or 5 Steps to Safe Digging please reach out to Brian anytime to schedule a date and time for this training to take place. Brian’s email address is: bmorehouse@nc811.org
- If you do not already have the NC811 app installed on your mobile device, get it, it is a helpful tool to use in your daily jobs.

- If you have damages made to your systems, you can look into filing a complaint with the UGDPRB. Please visit the udprb.nc.gov website for more details. Remember, to take several photographs from various angles to be submitted with your written claim.

Round-table Discussions:

Thank you to everyone who came to our meeting today. Please come back at any time you can.

Reports

- A. **NC 811 / One Call** – Brian provided us with the monthly 811 updates. Also, Brian talked to us about having 811 come to your office and do an 811 Safety Presentation. NC811 has improved the 3-hr notice as described in the presentation. Everyone has been asked to send issues to Brian Morehouse at bmorehouse@nc811.org, please don't wait to the next meeting since we meet every three months. NC811 needs the ticket # to review the issues being sent over.
- B. **N.C.D.O.T** – NA
- C. **Piedmont Natural Gas**.-NA
- D. **USIC** – NA
- E. **Spectrum**- NA
- F. **Town of Morganton**-NA
- G. **after that, we cannot advise on that matter. If digging was to take place the excavator takes on that responsibility.**
- H. **Next Meeting – June 14th, 2022, Timberwoods Family Restaurant, Morganton, NC,**

Meeting adjourned at 1:19 PM

Minutes submitted by: Brian Morehouse- NC 811 Education Liaison

Burke - Caldwell
 MAY 10th 2007

Brian Morehouse	NCSII	bmorehouse@ncs11.org	(336) 482-6890
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Doug Suttles	Suttles Surveying	doug@suttlessurvey.com	828-657-9382
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David Wortman	Rhodhiss	WortmanJaw@gmail.com	
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