

# Virtual UCC Meetings

Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform.

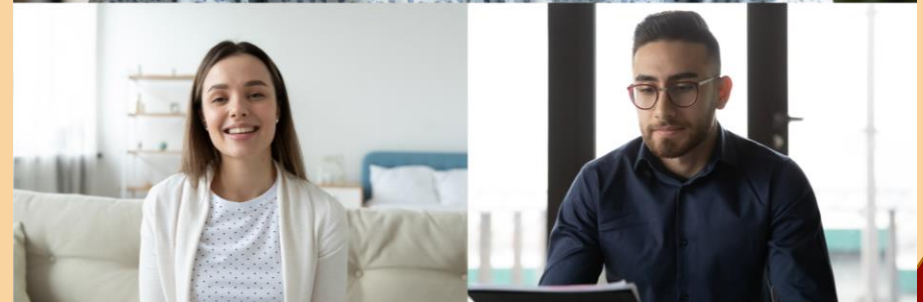
<https://www.youtube.com/watch?v=GC5zGkdxqb0>

In the chat section please type your name, company name & email.

Participant feature – raise hand. The meeting facilitator will acknowledge you.

Enter the meeting with your microphone on mute and unmute your mic when you need to speak.

Every meeting will be recorded, and the video will be posted on the [ncucc.org](https://ncucc.org) website. You can watch the meeting by using the video link provided on [ncucc.org](https://ncucc.org). Visit your county UCC page for a listing of past meeting videos.





# **North Carolina 811**

**MONTHLY UPDATE**

**MAY 2022**

**Foothills- Cleveland-Gaston-Rutherford**



# National Safe Digging Month Wrap Up

- **NASCAR Call 811 Before You Dig 250 at Martinsville Speedway**
- **NC811 Treasure Hunt**
- **Charlotte Checkers 8-11 takeover**
- **Lineman Appreciation Day**
- **NC811 Banner Campaign**
- **Locator Safety & Awareness Week**
- **Monday night SIM500 Cup Series**
- **811 / PNG Sidewalk Graphics**





# National Safe Digging Month Wrap Up





# National Safe Digging Month Wrap Up





# National Safe Digging Month Wrap Up

Don't miss out on  
your chance to win

**\$811**

**The NC811  
Treasure Hunt**

Contest ends April 29, 2022

A wooden treasure chest overflowing with gold coins, jewelry, and a golden horn, set on a sandy beach with the ocean in the background.

**North Carolina 811**  
www.nc811.org

**CUP SERIES**

CUP ACTION BEGINS  
MONDAYS @ 9:00 PM  
ON

**LSRTV**  
livesimracingtv.com

A blurred image of several racing cars on a track, positioned in the bottom right corner of the advertisement.



# Safe Digging Month Proclamation Signing - April 19, 2022









# MAY IS NATIONAL BARBEQUE MONTH



You can either put on an apron or a bib because it can get messy whether you're making barbecue or eating it. Then dig in! Try different flavors and recipes all month long. And, if you've heard about a good barbecue restaurant, get there early. The good ones sell until it's all gone then close up shop. That's the sign of *real* barbecue! Use #NationalBarbecueMonth to share on social media.



# A message from the NC811 Executive Director

- We are very busy on the phones and working to train new folks, please be patient!
- Call back function can keep you from waiting when calling.
- The whole system is built on communication! Do what you can to know those who can help.
- Make sure to report damages when they occur both to NC 811 and the operator.



*Louis Panzer*



# Locate Requests & Transmissions for NC

April. 2021 vs 2022

## TICKETS

2022: 208,778

2021: 212,229

Difference: -1.6%

## TRANSMISSIONS

2022: 1,120,012

2021: 1,179,348

Difference: -5.0%

Year-to-Date

## TICKETS

2022: 795,556

2021: 768,326

Difference: 3.5%

## TRANSMISSIONS

2022: 4,352,316

2021: 4,329,577

Difference: 0.5%



# NC811 Data Insights

Locate requests, transmissions,  
county ticket volume and distribution





# Locate Requests & Transmissions for NC

April. 2021 vs 2022

## TICKETS

2022: 208,778

2021: 212,229

Difference: -1.6%

## TRANSMISSIONS

2022: 1,149,279

2021: 1,179,348

Difference: -2.5%

Year-to-Date

## TICKETS

2022: 795,556

2021: 768,326

Difference: 3.5%

## TRANSMISSIONS

2022: 4,381,583

2021: 4,329,577

Difference: 1.2%



# County ticket volume

YTD stats compared with previous year

Cleveland	3HR	CNCLD	NEW	RXMT	UPDT	TOTAL TICKETS
2021	96	45	3678	92	1334	5245
2022	184	28	3691	147	1071	5121
+/- Var	91.7%	-37.8%	0.4%	59.8%	-19.7%	-2.4%
Work Days 84	Avg Locates per Day 61					



# County ticket volume

YTD stats compared with previous year

GASTON	3HR	CNCLD	NEW	RXMT	UPDT	TOTAL TICKET
2021	389	131	12073	241	4932	17766
2022	481	81	10966	229	4115	15872
+/- Var	23.7%	-38.2%	-9.2%	-5.0%	-16.6%	-10.7%
Work Days 84	Avg Locates per Day 189					



# County ticket volume

YTD stats compared with previous year

Rutherford	3HR	CNCLD	NEW	RXMT	UPDT	TOTAL TICKETS
2021	51	22	2242	51	703	3069
2022	52	26	2685	69	1078	3910
+/- Var	2.0%	18.2%	19.8%		53.3%	27.4%
Work Days 84	Avg Locates per Day 47					



# County ticket volume

2022 stats compared with 2021

Cleveland	3HR	CNCLD	NEW	RXMT	UPDT	TOTAL TICKETS
2021	27	14	1088	22	370	1521
2022	79	8	959	39	227	1312
+/- Var	192.6%	-42.9%	-11.9%	77.3%	-38.6%	-13.7%
Work Days 23	Avg Locates per Day 57					

# County ticket volume

2022 stats compared with 2021

GASTON	3HR	CNCLD	NEW	RXMT	UPDT	TOTAL TICKET
2021	148	32	3154	44	1142	4520
2022	185	20	2948	87	966	4206
+/- Var	25.0%	-37.5%	-6.5%	97.7%	-15.4%	-6.9%
Work Days 23	Avg Locates per Day 183					



# County ticket volume

2022 stats compared with 2021

Rutherford	3HR	CNCLD	NEW	RXMT	UPDT	TOTAL TICKETS
2021	8	5	686	19	254	972
2022	20	4	638	18	329	1009
+/- Var	150.0%	-20.0%	-7.0%	-5.3%	29.5%	3.8%
Work Days 23	Avg Locates per Day 44					

# County ticket distribution

CLEVELAND	1312
BELWOOD	8
BOILING SPRINGS	25
CASAR	23
FALLSTON	6
GROVER	79
KINGS MOUNTAIN	369
KINGSTOWN	9
LATTIMORE	10
LAWNDALE	51
MOORESBORO	17
POLKVILLE	9
SHELBY	679
WACO	17



# County ticket distribution

GASTON	4206
BELMONT	836
BESSEMER CITY	191
CHERRYVILLE	170
CRAMERTON	126
DALLAS	346
GASTONIA	1654
HIGH SHOALS	9
KINGS MOUNTAIN	38
LOWELL	62
MCADENVILLE	54
MOUNT HOLLY	520
RANLO	17
SOUTH GASTONIA	4
STANLEY	169

# County ticket distribution

<b>RUTHERFORD</b>	<b>1009</b>
BOSTIC	40
CHIMNEY ROCK	9
CLIFFSIDE	5
ELLENBORO	37
FOREST CITY	255
LAKE LURE	151
RUTH	4
RUTHERFORDTON	405
SPINDALE	70
UNION	5
UNION MILLS	15



# Damages Reported for April 2022

ALAMANCE	8
ALEXANDER	2
ALLEGHANY	0
ANSON	0
ASHE	1
AVERY	0
BEAUFORT	0
BERTIE	2
BLADEN	4
BRUNSWICK	32
BUNCOMBE	15
BURKE	2
CABARRUS	39
CALDWELL	7
CAMDEN	0
CARTERET	5
CASWELL	1
CATAWBA	8
CHATHAM	10
CHEROKEE	2
CHOWAN	1
CLAY	3
CLEVELAND	3
COLUMBUS	7

CRAVEN	18
CUMBERLAND	44
CURRITUCK	3
DARE	9
DAVIDSON	12
DAVIE	2
DUPLIN	4
DURHAM	31
EDGECOMBE	2
FORSYTH	34
FRANKLIN	3
GASTON	23
GATES	0
GRAHAM	0
GRANVILLE	3
GREENE	0
GUILFORD	27
HALIFAX	3
HARNETT	18
HAYWOOD	4
HENDERSON	9
HERTFORD	0
HOKE	8
HYDE	0
IREDELL	26

JACKSON	2
JOHNSTON	20
JONES	2
LEE	8
LENOIR	0
LINCOLN	14
MACON	0
MADISON	0
MARTIN	0
MCDOWELL	1
MECKLENBURG	135
MITCHELL	0
MONTGOMERY	3
MOORE	1
NASH	4
NEW HANOVER	13
NORTHAMPTON	2
ONSLow	26
ORANGE	15
PAMLICO	6
PASQUOTANK	1
PENDER	5
PERQUIMANS	0
PERSON	2
PITT	20

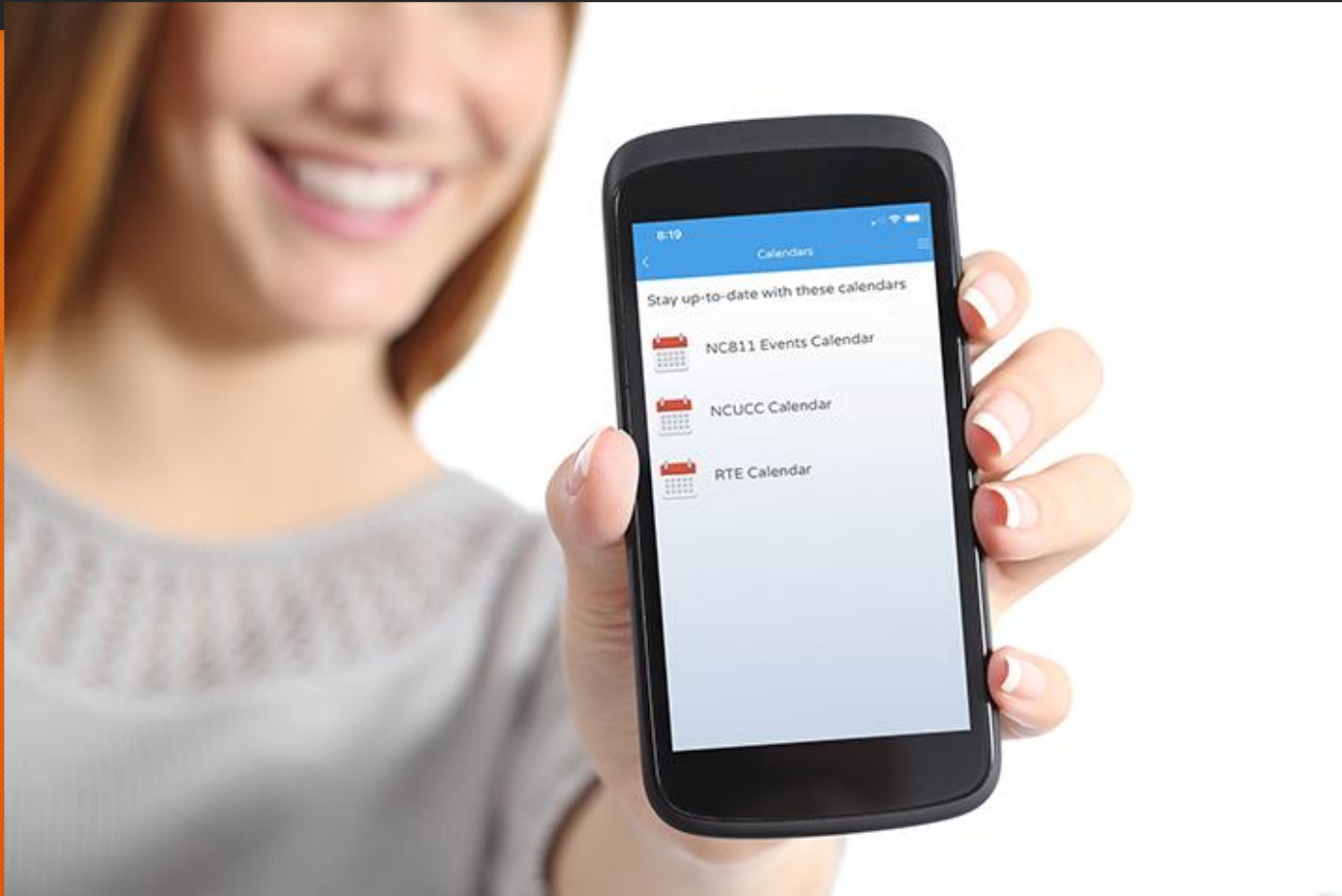
POLK	0
RANDOLPH	8
RICHMOND	0
ROBESON	3
ROCKINGHAM	2
ROWAN	8
RUTHERFORD	3
SAMPSON	0
SCOTLAND	2
STANLY	5
STOKES	2
SURRY	3
SWAIN	0
TRANSYLVANIA	1
TYRRELL	0
UNION	40
VANCE	3
WAKE	140
WARREN	0
WASHINGTON	0
WATAUGA	5
WAYNE	1
WILKES	1
WILSON	9
YADKIN	1
YANCEY	0

# CALENDAR OF EVENTS





# CALENDAR



For information on NC811 & NCUCC events, visit the calendar section of [nc811.org](http://nc811.org) or the nc811 app.



- CGA will hold a Summer Committee Summit in-person in Greensboro, NC. The Summit will include working committee meetings, roundtable discussions, networking opportunities, and informational workshops.
- Registration will open May 16, 2022.
- When: 7/25/2022 to 7/28/2022



Visit: <https://commongroundalliance.com/> Under Conferences & Events go to Committee Meetings



# MEETINGS

## NC811 Board Meeting

2Q22

Friday, July 22nd, 2022

8:30 am to 10:30 am

Chetola Resort at Blowing Rock

*contact Stephanie Brown for details.*

*stephanie@nc811.org*

## NC Underground Damage Prevention Review Board

Date TBD

NC811 Event Center

5009 High Point Rd, Greensboro

*Starts at 10 am*

*Visit: <https://udprb.nc.gov>*

# MEETINGS

## State UCC

**Tuesday, July 12<sup>th</sup>, 2022**

Location TBD

*Starts at 10 am*

Go to <https://ncucc.org/> for the virtual meeting link

## NC Locate Resolution Partnership Committee

**Tuesday, May 17<sup>th</sup>, 2022**

NC811 Events Center, Greensboro

*Hybrid Meeting*

*11 am – 1 pm*

Go to <https://ncucc.org/> for the virtual meeting link



Holiday



★ **CLOSED** ★  
**Monday, May 30th**  
**Memorial Day**

**If you plan on digging  
we suggest you have your locate  
request submitted no later than  
**Tuesday, May 24th****

Remember weekends and holidays are not included in the 3 working day notice

# NC811 Education Team



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Education Manager  
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Cell Phone: 336-944-5518  
email: [anrrushing@nc811.org](mailto:anrrushing@nc811.org)



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email: [smoore@nc811.org](mailto:smoore@nc811.org)



Thank you for your time and attention.  
A copy of this presentation is available at  
[www.ncucc.org](http://www.ncucc.org)



## Safe Digging Tip

### Use the right tools:

Every job needs the proper equipment in order to do it right. If you don't own a tool you will need, look into renting one.



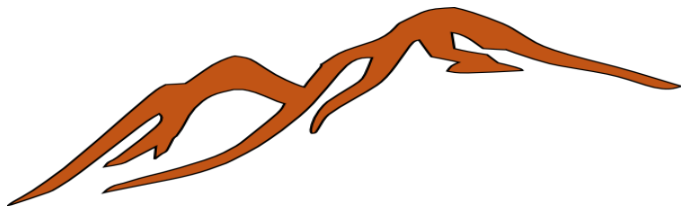
If this meeting was virtual or hybrid, a video is available on [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.

Foothills May UCC  
May 3rd 2022 12 P.M.

Brian Morehouse	nc811	bmorehouse@nc811.org	(336) 482 6850
Will Stroupe	City of KM	Will.Stroupe@CityofKM.com	(980) 291 2160 8525
Rodney Bell	city of km	Rodney.Bell@cityofkm.com	(704) 915
Corbin Berryman	city of km	corbin.b@cityofkm.com	704-734-7861
Chese Gibson	City of KM	Chese.gibson@CityofKM.com	704-692-8833
Eric Ruth	Dominion	Eric.Ruth@Dominionenergy.com	704-7185702
Julie McMurry	City of Shelby	julie.mcmurry@cityofshelby.com	
Karen Wilkins	City of Shelby	karen.wilkins@cityofshelby.com	
Mark Wontz	Dominion Energy	mark.wontz@dominionenergy.com	



# North Carolina Foothills- Cleveland- Gaston- Rutherford Utilities Coordination Committee



## Meeting Minutes

Date: 5/3/2022

Place: El Sol Mexican Restaurant

Address: Hwy 74

Town: Shelby, NC

A total of **10** members attending today's meeting.

**Below are highlights of the NC 811  
Presentation for May 2022:**

1. A complete listing of all stats for the previous month of April 2022 are

### Called to Order & Welcomed to Guest

- Brian Morehouse called the meeting to order @ **11:39** AM
- Brian Morehouse went over housekeeping and emergency evacuation.

### Introductions

- **Brian Morehouse** started introductions, and then went around the room.
- Safety Share presented by: **Brian Morehouse**
- Topic – **May is here. Get ready for a busy spring and summer.**

### Old Business

- Any Changes to last month's minutes? (NONE)

### Officer Reports

**Chair-** Nothing new to report.

**Co-Chair/Secretary-** Please see attendance sheet attached. **Minutes –Foothills- Cleveland- Gaston-Rutherford Counties - NC 811 Meeting**

- included in the **PDF presentation file** attached to the email used to send these
2. minutes out. Listed below is a highlight of tickets / transmissions for the past month:

April. 2021 vs 2022

### **TICKETS**

2022: 208,778

2021: 212,229

Difference: -1.6%

### **TRANSMISSIONS**

2022: 1,120,012

2021: 1,179,348

Difference: -5.0%

## Year-to-Date

### **TICKETS**

2022: 795,556

2021: 768,326

Difference: 3.5%

### **TRANSMISSIONS**

2022: 4,352,316

2021: 4,329,577

Difference: 0.5%

1. **Upcoming Meeting Dates (Refer to the attached presentation for further details):**

- **The month of April 2022 is the National Safe Dig Month.**
- .
- **2nd Quarter Board Meeting** will be held on Friday July 22nd, 2022, 8:30 AM to 10:30 AM at the Sheraton in Blowing Rock, NC Contact Stephanie for details at: [Stephanie@nc811.org](mailto:Stephanie@nc811.org).
- **The NC Underground Damage Prevention Review Board**: Will meet on TBD at 10:00 AM. North Carolina 811, 5009 High Point Rd, Greensboro, NC--Hybrid Meeting. <https://udprb.nc.gov/>
- **NC811 Offices will be closed on Monday, May 30<sup>th</sup>, 2022. They will still be open to take Emergency Tickets.**



## 2. Direction on how to join in on all NC 811 will Virtual UCC Meetings:

- Follow these video instructions to find your virtual meeting link and how to make the join the meeting in the new MICROSOFT TEAMS platform.  
<https://www.youtube.com/watch?v=GC5zGkdxqb0>.
- In the chat section please type your name, company name & email.
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the [ncucc.org](http://ncucc.org) website. You can watch the meeting by using the video link provided on [ncucc.org](http://ncucc.org).

## 3. SPECIAL REMINDERS:

- **Damage Reporting:** Remember that if you damage an underground utility, it is **your responsibility to report this damage to NC 811 UCC. Offices in Greensboro.**
- Below is the website where you can go to communicate “Damage Violations.”  
<https://www.nc811.org/report-a-violation.html>
- **Remember!** If you hit an underground objective, and you think it is a Gas Line, do the following in this order:
  - **Call 911 to report the accident!**
  - **Call the Gas Company and let them know the specifics concerning the damage!**
  - **Call 811 to report the accident to our office!**
- **Damage Reporting:** It is **YOUR** responsibility to report ALL damages to underground utilities. The reports must be reported to the NC 811UCC offices in Greensboro.

## Brian Morehouse – NC 811 Comments:

- If you or your staff need any NC811 training as in Pipes Plus or 5 Steps to Safe Digging please reach out to Brian anytime to schedule a date and time for this training to take place. Brian’s email address is: [bmorehouse@nc811.org](mailto:bmorehouse@nc811.org)
- If you do not already have the NC811 app installed on your mobile device, get it, it is a helpful tool to use in your daily jobs.

- If you have damages made to your systems, you can look into filing a complaint with the UGDPRB. Please visit the [udprb.nc.gov](http://udprb.nc.gov) website for more details. Remember, to take several photographs from various angles to be submitted with your written claim.

## **Round-table Discussions:**

Thank you to everyone who came to our meeting today. Please come back at any time you can.

### **New Business**

- **NC 811 / One Call presentation was given by: Brian Morehouse went over issues within the area, spoke about the contractors that he has spoken with since the last meeting on line. Please remember if you or your organization needs any training- please contact Brian Morehouse to schedule a date and time for this training to take place.**

### **Open Discussion**

- .

### **Reports**

- A. **NC 811 / One Call – Brian provided us with the monthly 811 update. Also, Brian talked to us about 811 having 811 come to your office and do an 811 Safety Presentation. Brian Morehouse went over the October 2019 presentation giving the totals for YTD and Monthly number for Tickets called in, average locates per day and (3) hour tickets.**
- B. **N.C.D.O.T – NA**
- C. **Dominion Energy – NO major damages to report in the area. Staying busy within their area..**
- D. **USIC – NA**
- E. **City of Kings Mountain- Trying to keep up with the workload. New subdivision work, replacement jobs and normal maint work continues. Expect to see a very busy summer of 2022**
- F. **Duke Energy NA**
- G. **City of Shelby- No issues with locates,**
- H. **Spectrum – Nothing new to report.**
- I. **Ansco- NA.**
- J. **AT&T – N/A.**
- K. )



**Next Meeting – Tuesday, June 7<sup>th</sup> 2022 at 11:30 am at El Sol, Hwy 74, Shelby, NC,**

Meeting adjourned at **12:37 pm**

Minutes submitted by: **Brian Morehouse- NC 811 Education Liaison**