

Virtual UCC Meetings

Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform.

<https://www.youtube.com/watch?v=GC5zGkdxqb0>

In the chat section please type your name, company name & email.

Participant feature – raise hand. The meeting facilitator will acknowledge you.

Enter the meeting with your microphone on mute and unmute your mic when you need to speak.

Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.





North Carolina 811

MONTHLY UPDATE

MAY 2022

Henderson-Polk-Transylvania

National Safe Digging Month Wrap Up

- **NASCAR Call 811 Before You Dig 250 at Martinsville Speedway**
- **NC811 Treasure Hunt**
- **Charlotte Checkers 8-11 takeover**
- **Lineman Appreciation Day**
- **NC811 Banner Campaign**
- **Locator Safety & Awareness Week**
- **Monday night SIM500 Cup Series**
- **811 / PNG Sidewalk Graphics**



National Safe Digging Month Wrap Up



National Safe Digging Month Wrap Up



National Safe Digging Month Wrap Up

Don't miss out on
your chance to win

\$811

**The NC811
Treasure Hunt**

Contest ends April 29, 2022

A wooden treasure chest filled with gold coins and jewelry sits on a sandy beach. In the background, the ocean waves are visible under a clear sky.

CUP ACTION BEGINS
MONDAYS @ 9:00 PM
ON

LSRTV
livesimracingtv.com



Safe Digging Month Proclamation Signing - April 19, 2022





MAY IS NATIONAL BARBEQUE MONTH



You can either put on an apron or a bib because it can get messy whether you're making barbecue or eating it. Then dig in! Try different flavors and recipes all month long. And, if you've heard about a good barbecue restaurant, get there early. The good ones sell until it's all gone then close up shop. That's the sign of *real* barbecue! Use #NationalBarbecueMonth to share on social media.

A message from the NC811 Executive Director

- We are very busy on the phones and working to train new folks, please be patient!
- Call back function can keep you from waiting when calling.
- The whole system is built on communication! Do what you can to know those who can help.
- Make sure to report damages when they occur both to NC 811 and the operator.



Louis Panzer

Veteran Recruiting

Army Transition Assistance Program (TAP)

- Helps soldiers who are separating or retiring from the Army searching for a new career through counseling, seminars, and automated employment tools
- Network of more than 1,000 soldiers on Fort Bragg

Career Skills Program (CSP)

- Provides soldiers with skills and experience to find employment outside of the military
- 6 Month Apprenticeship program
- Salary is paid by U.S. Government



Process

(TAP) – PDF Flyer

- Specific Job Posting
- Company Information
- POC for position

(CSP) – PDF Flyer

- General Company Recruitment

Send to:

Christopher.lord@xylem.com

NC811 Data Insights

Locate requests, transmissions,
county ticket volume and distribution



Locate Requests & Transmissions for NC

April. 2021 vs 2022

TICKETS

2022: 208,778

2021: 212,229

Difference: -1.6%

TRANSMISSIONS

2022: 1,120,012

2021: 1,179,348

Difference: -5.0%

Year-to-Date

TICKETS

2022: 795,556

2021: 768,326

Difference: 3.5%

TRANSMISSIONS

2022: 4,352,316

2021: 4,329,577

Difference: 0.5%

County ticket volume

YTD stats compared with previous year

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2021	150	44	5298	137	2100	7729
2022	309	78	6347	151	2741	9626
+/- Var	106.0%	77.3%	19.8%	10.2%	30.5%	24.5%
- Locates per day 115						

Locates per day

115

County ticket volume

YTD stats compared with previous year

Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	26	13	1184	46	321	1590
2022	19	11	833	26	128	1017
+/- Var	-26.9%	-15.4%	-29.6%	-43.5%	-60.1%	-36.0%
				Locates per day		
				10		

County ticket volume

YTD stats compared with previous year

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	22	22	1379	70	256	1749
2022	84	15	1581	60	1113	2853
+/- Var	281.8%	-31.8%	14.6%	-14.3%	334.8%	63.1%

Average Locates Per Day

27

County ticket volume

2022 stats compared with 2021

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2021	59	24	1667	40	574	2364
2022	69	26	1661	39	769	2564
+/- Var	16.9%	8.3%	-0.4%	-2.5%	34.0%	8.5%
			-			
			-			
			-			
			Locates per day			111

County ticket volume

2022 stats compared with 2021

Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	14	9	425	13	128	589
2022	4	2	198	10	25	239
+/- Var	-71.4%	-77.8%	-53.4%	-23.1%	-80.5%	-59.4%
			Locates per day			
			12			

County ticket volume

2022 stats compared with 2021

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	9	5	344	16	76	450
2022	46	7	470	20	253	796
+/- Var	411.1%	40.0%	36.6%	25.0%	232.9%	76.9%
Average Locates Per Day						40

County ticket distribution

HENDERSON	2564
EAST FLAT ROCK	45
EDNEYVILLE	29
ETOWAH	46
FLAT ROCK	308
FLETCHER	308
GERTON	14
HENDERSONVILLE	1437
HORSESHOE	33
LAUREL PARK	46
MILLS RIVER	213
MOUNTAIN HOME	9
SALUDA	28
ZIRCONIA	23

County ticket distribution

POLK	239
COLUMBUS	86
GREEN CREEK	12
MILL SPRING	44
SALUDA	30
TRYON	67

County ticket distribution

TRANSYLVANIA	796
BALSAM GROVE	77
BLANTYRE	3
BREVARD	227
CEDAR MOUNTAIN	46
CHERRYFIELD	4
DUNNS ROCK	14
LAKE TOXAWAY	94
LITTLE RIVER	4
PENROSE	33
PISGAH FOREST	116
ROSMAN	69
SAPPHIRE	102

Damages Reported for April 2022

ALAMANCE	8
ALEXANDER	2
ALLEGHANY	0
ANSON	0
ASHE	1
AVERY	0
BEAUFORT	0
BERTIE	2
BLADEN	4
BRUNSWICK	32
BUNCOMBE	15
BURKE	2
CABARRUS	39
CALDWELL	7
CAMDEN	0
CARTERET	5
CASWELL	1
CATAWBA	8
CHATHAM	10
CHEROKEE	2
CHOWAN	1
CLAY	3
CLEVELAND	3
COLUMBUS	7

CRAVEN	18
CUMBERLAND	44
CURRITUCK	3
DARE	9
DAVIDSON	12
DAVIE	2
DUPLIN	4
DURHAM	31
EDGECOMBE	2
FORSYTH	34
FRANKLIN	3
GASTON	23
GATES	0
GRAHAM	0
GRANVILLE	3
GREENE	0
GUILFORD	27
HALIFAX	3
HARNETT	18
HAYWOOD	4
HENDERSON	9
HERTFORD	0
HOKE	8
HYDE	0
IREDELL	26

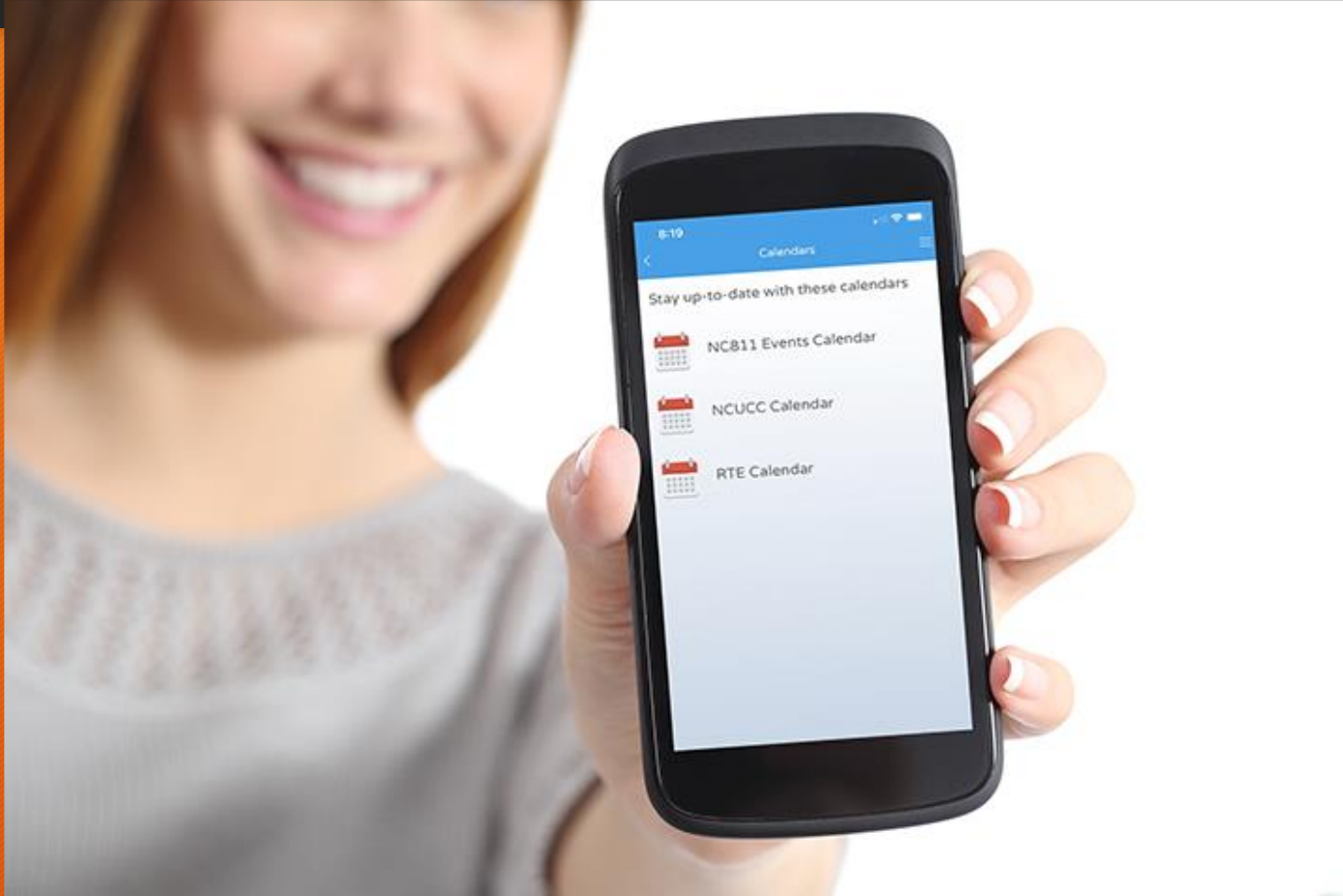
JACKSON	2
JOHNSTON	20
JONES	2
LEE	8
LENOIR	0
LINCOLN	14
MACON	0
MADISON	0
MARTIN	0
MCDOWELL	1
MECKLENBURG	135
MITCHELL	0
MONTGOMERY	3
MOORE	1
NASH	4
NEW HANOVER	13
NORTHAMPTON	2
ONslow	26
ORANGE	15
PAMLICO	6
PASQUOTANK	1
PENDER	5
PERQUIMANS	0
PERSON	2
PITT	20

POLK	0
RANDOLPH	8
RICHMOND	0
ROBESON	3
ROCKINGHAM	2
ROWAN	8
RUTHERFORD	3
SAMPSON	0
SCOTLAND	2
STANLY	5
STOKES	2
SURRY	3
SWAIN	0
TRANSYLVANIA	1
TYRRELL	0
UNION	40
VANCE	3
WAKE	140
WARREN	0
WASHINGTON	0
WATAUGA	5
WAYNE	1
WILKES	1
WILSON	9
YADKIN	1
YANCEY	0

CALENDAR OF EVENTS



CALENDAR



For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.



- CGA will hold a Summer Committee Summit in-person in Greensboro, NC. The Summit will include working committee meetings, roundtable discussions, networking opportunities, and informational workshops.
- Registration will open May 16, 2022.
- When: 7/25/2022 to 7/28/2022



Visit: <https://commongroundalliance.com/> Under Conferences & Events go to Committee Meetings

MEETINGS

NC811 Board Meeting

2Q22

Friday, July 22nd, 2022

8:30 am to 10:30 am

Chetola Resort at Blowing Rock

*contact Stephanie Brown for details.
stephanie@nc811.org*

NC Underground Damage Prevention Review Board

Date TBD

NC811 Event Center

5009 High Point Rd, Greensboro

Starts at 10 am

Visit: <https://udprb.nc.gov>

MEETINGS

State UCC

Tuesday, July 12th, 2022

NC811 Event Center, Greensboro, NC

Hybrid Meeting

Starts at 10 am

Go to <https://ncucc.org/> for the
virtual meeting link

NC Locate Resolution Partnership Committee

Tuesday, May 17th, 2022

NC811 Events Center, Greensboro

Hybrid Meeting

11 am – 1 pm

Go to <https://ncucc.org/> for the
virtual meeting link

Holiday



**If you plan on digging
we suggest you have your locate
request submitted no later than**

Tuesday, May 24th

Remember weekends and holidays are not included in the 3 working day notice

NC811 Education Team



Ann Rushing

Education Manager
Office Phone: 336-855-5760
Cell Phone: 336-944-5518
email: annrushing@nc811.org



Brian Morehouse

Education Liaison - Western Region
Office Phone: 336-855-5760
Cell Phone: 336-482-6890
email: bmorehouse@nc811.org



Howard Corey

Education Liaison - Eastern Region
Office Phone: 336-855-5760
Cell Phone: 336-317-5999
email: howard@nc811.org



Parrish Reddick

Education Liaison - Piedmont Region
Office Phone: 336-855-5760
Cell Phone: 336-707-4528
email: parrish@nc811.org



Tami Groves

Education Liaison - SW Region
Office Phone: 336-855-5760
Cell Phone: 336-601-8644
email: tami@nc811.org



Steven Moore

Media Relations Specialist
Office Phone: 336-855-5760
Cell Phone: 336-382-4109
email: smoore@nc811.org

Thank you for your time and attention.
A copy of this presentation is available at
www.ncucc.org



Safe Digging Tip

Use the right tools:

Every job needs the proper equipment in order to do it right. If you don't own a tool you will need, look into renting one.



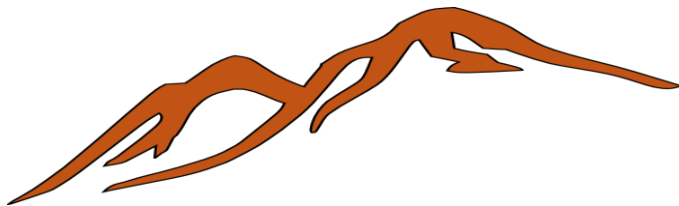
If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.

Henderson - Polk - TRANS
MAY 12TH 2022 UCC Meeting

Carl Ownbey	NCDOT	chownbey@ncdot.gov
Heith L Lynch	COH	HLynch@hvlnc.sou
Zac Cody	COH	zcody@hvlnc.gov
Alan Bowen	COH	abowen@hvlnc.gov
Tony Woody	Dominion	willmn.woody@dominionenergy.com
Josh Stroupe	Dominion	Joshua.Stroupe@dominionenergy.com
Richard Walsh	Dominion	richard.walsh@dominionenergy.com
Tom Brookshire	Dominion	tbrookshire@dominionenergy.com
Marc Worth	Dominion Energy	marc.worth@dominionenergy.com
Michelle Flowers	NCUC Pipeline Safety	mflowers@ncuc.net
GREG ROBERTS	DOMINION	GREG.ROBERTS@DOMINIONENERGY.COM
Brinn Morehouse	NC811	Bmorehouse@nc811.org (336) 482-6880

TOTAL - (12)

North Carolina Henderson-Polk- Transylvania Utilities Coordination Committee



Meeting Minutes

Date: 5/12/2022

Place: Bay Breeze Seafood

Address: 1830 Asheville Hwy

Town: Hendersonville, NC

Called to Order & Welcomed to Guest

- Brian Morehouse called the meeting to order @ 11:40 AM

A total of 12 members attending today's meeting.

**Below are highlights of the NC 811
Presentation for May 2022:**

1. A complete listing of all stats for the previous month of April 2022 are included in the **PDF presentation file** attached to the email used to send these minutes out. Listed below is a highlight of tickets / transmissions for the past month:

- Brian Morehouse went over housekeeping and emergency evacuation.

Introductions

- **Brian Morehouse** started introductions, and then went around the room.
- Safety Share presented by: **Brian Morehouse**
- Topic – **May is here. Get ready for a busy spring and summer.**

Old Business

- Any Changes to last month's minutes? (NONE)

Officer Reports

Chair- Thomas Brookshire welcomed everyone back to our first meeting since March 2020.

Co-Chair/Secretary- Please see attendance sheet attached. **Minutes Henderson-Polk-Transylvania Counties - NC 811 Meeting**

April. 2021 vs 2022

TICKETS

2022: 208,778

2021: 212,229

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2022: 795,556

2021: 768,326

Difference: 3.5%

TRANSMISSIONS

2022: 4,352,316

2021: 4,329,577

Difference: 0.5%

1. **Upcoming Meeting Dates (Refer to the attached presentation for further details):**

- The month of April 2022 is the National Safe Dig Month.
- .
- **2nd Quarter Board Meeting** will be held on Friday July 22nd, 2022, 8:30 AM to 10:30 AM at the Sheraton in Blowing Rock, NC Contact Stephanie for details at: Stephanie@nc811.org.
- **The NC Underground Damage Prevention Review Board**: Will meet on TBD at 10:00 AM. North Carolina 811, 5009 High Point Rd, Greensboro, NC--Hybrid Meeting. <https://udprb.nc.gov/>
- **NC811 Offices will be closed on Monday, May 30th, 2022. They will still be open to take Emergency Tickets.**

2. Direction on how to join in on all NC 811 will Virtual UCC Meetings:

- Follow these video instructions to find your virtual meeting link and how to make the join the meeting in the new MICROSOFT TEAMS platform.
<https://www.youtube.com/watch?v=GC5zGkdxqb0>.
- In the chat section please type your name, company name & email.
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org.

3. SPECIAL REMINDERS:

- **Damage Reporting:** Remember that if you damage an underground utility, it is **your responsibility to report this damage to NC 811 UCC. Offices in Greensboro.**
- Below is the website where you can go to communicate “Damage Violations.”
<https://www.nc811.org/report-a-violation.html>
- **Remember!** If you hit an underground objective, and you think it is a Gas Line, do the following in this order:
 - **Call 911 to report the accident!**
 - **Call the Gas Company and let them know the specifics concerning the damage!**
 - **Call 811 to report the accident to our office!**
- **Damage Reporting:** It is **YOUR** responsibility to report ALL damages to underground utilities. The reports must be reported to the NC 811UCC offices in Greensboro.

Brian Morehouse – NC 811 Comments:

- If you or your staff need any NC811 training as in Pipes Plus or 5 Steps to Safe Digging please reach out to Brian anytime to schedule a date and time for this training to take place. Brian’s email address is: bmorehouse@nc811.org
- If you do not already have the NC811 app installed on your mobile device, get it, it is a helpful tool to use in your daily jobs.

- If you have damages made to your systems, you can look into filing a complaint with the UGDPRB. Please visit the udprb.nc.gov website for more details. Remember, to take several photographs from various angles to be submitted with your written claim.

Round-table Discussions:

Thank you to everyone who came to our meeting today. Please come back at any time you can.

Open Discussion

○ :

Reports

- A. **NC 811 / One Call** – Brian provided us with the monthly 811 update. Also Brian talked to us about 811 having 811 come to your office and do an 811 Safety Presentation. Brian Morehouse went over the October 2019 presentation giving the totals for YTD and Monthly number for Tickets called in, average locates per day and (3) hour tickets. (This is included as a PDF on the UCC website) Brian went over how to donate to the Food Banks and other organization to help those in need. Encourage all of those in attendance to help others during the Holiday season.
- B. **N.C.D.O.T** – Bridge work continues throughout the area; it was reported that certain projects may be put on hold due to the budget. Encroachments are the big thing right now as AT&T is having a ton of them come in for subdivision work. Fiber to the home.
- C. **Dominion Energy** – NO major damages to report in the area. The number of locate tickets coming in are still very high and Dominion Energy is staying rather busy Reported that damages are down across the system for DE..
- D. **USIC – NA**
- E. **Comporium-** Very busy with Fiber Project going on in their area. Installing over 100 miles of fiber this year. Have 5 contract crews within the area. Updates are up because in some areas locates aren't being done on time.
- F. **Duke Energy NA**
- G. **Steel Creek- NA**
- H. **Spectrum** – Nothing new to report.
- I. **AnSCO- Busy in the area with new work, no major projects to report at this time.**
- J. **AT&T** – N/A.
- K. **Foremost- NA**
- L. **The Oaks HOANA**
- M. **City of Hendersonville-** Hired a new locator, they now have (3) locators. Having issues with Emergency locates, people calling in and not getting to the work as stated. Calling in and saying that they will be there Monday (calling in on a Friday). Everything is going well, pretty busy.

Next Meeting – Thursday, June 9th, 2022 at 11:30 am at Bay Breeze Seafood, 1830 Asheville Hwy, Hendersonville, NC

Meeting adjourned at 1:14 pm

Minutes submitted by: **Brian Morehouse- NC 811 Education Liaison**