

# North Carolina 811 MONTHLY UPDATE

**MAY 2022** 

McDowell

- NASCAR Call 811 Before You Dig 250 at Martinsville Speedway
- NC811 Treasure Hunt
- Charlotte Checkers 8-11 takeover
- Lineman Appreciation Day
- NC811 Banner Campaign
- Locator Safety & Awareness Week
- Monday night SIM500 Cup Series
- 811 / PNG Sidewalk Graphics





















#### Safe Digging Month Proclamation Signing - April 19, 2022











#### MAY IS NATIONAL BARBEQUE MONTH



You can either put on an apron or a bib because it can get messy whether you're making barbecue or eating it Then dig in! Try different flavors and recipes all month long. And, if you've heard about a good barbecue restaurant, get there early. The good ones sell until it's all gone then close up shop. That's the sign of *real* barbecue! Use #NationalBarbecueMonth to share on social media.

# A message from the NC811 Executive Director

- We are very busy on the phones and working to train new folks, please be patient!
- Call back function can keep you from waiting when calling.
- The whole system is built on communication! Do what you can to know those who can help.
- Make sure to report damages when they occur both to NC 811 and the operator.



Louis Panzer

## Veteran Recruiting

#### **Army Transition Assistance Program (TAP)**

- Helps soldiers who are separating or retiring from the Army searching for a new career through counseling, seminars, and automated employment tools
- Network of more than 1,000 soldiers on Fort Bragg

#### **Career Skills Program (CSP)**

- Provides soldiers with skills and experience to find employment outside of the military
- 6 Month Apprenticeship program
- Salary is paid by U.S. Government



#### **Process**

(TAP) – PDF Flyer

- Specific Job Posting
- Company Information
- POC for position

(CSP) – PDF Flyer

General Company Recruitment

Send to: Christopher.lord@xylem.com

# NC811 Data Insights

Locate requests, transmissions, county ticket volume and distribution



# Locate Requests & Transmissions for NC

April. 2021 vs 2022

**TICKETS** 

2022: 208,778

2021: 212,229

Difference: -1.6%

**TRANSMISSIONS** 

2022: 1,120,012

2021: 1,179,348

Difference: -5.0%

Year-to-Date

**TICKETS** 

2022: 795,556

2021: 768,326

Difference: 3.5%

**TRANSMISSIONS** 

2022: 4,352,316

2021: 4,329,577

Difference: 0.5%

# County ticket volume

YTD stats compared with previous year

McDowell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2021	28	12	1307	63	233	1643
2022	82	8	1149	48	199	1486
+/- Var	192.9%	-33.3%	-12.1%	-23.8%	-14.6%	-9.6%
	-			Locates per o	lay	18

# County ticket volume

2022 stats compared with 2021

McDowell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2021	11	3	322	9	62	407
2022	29	1	290	14	59	393
+/- Var	163.6%	-66.7%	-9.9%	55.6%	-4.8%	-3.4%
_	_	_		Locates per of	day	17

# County ticket distribution

MCDOWELL	393
DYSARTSVILLE	4
GLENWOOD	2
MARION	214
NEBO	88
NORTH COVE	6
OLD FORT	76

### Damages Reported for April 2022

8
2
0
0
1
0
0
2
4
32
15
2
39
7
0
5
1
8
10
2
1
3
3
7

CRAVEN	18
CUMBERLAND	44
CURRITUCK	3
DARE	9
DAVIDSON	12
DAVIE	12 2 4
DUPLIN	4
DURHAM	31
EDGECOMBE	2
FORSYTH	34
FRANKLIN	3
GASTON	23
GATES	0
GRAHAM	0
GRANVILLE	3
GREENE	0
GUILFORD	27
HALIFAX	3
HARNETT	18
HAYWOOD	4
HENDERSON	9
HERTFORD	9
HOKE	8
HYDE	0
IREDELL	26

2
20
2
8
0
14
0
0
0
1
135
0
3
1
4
13
2
26
15
6
1
5
0
2
20

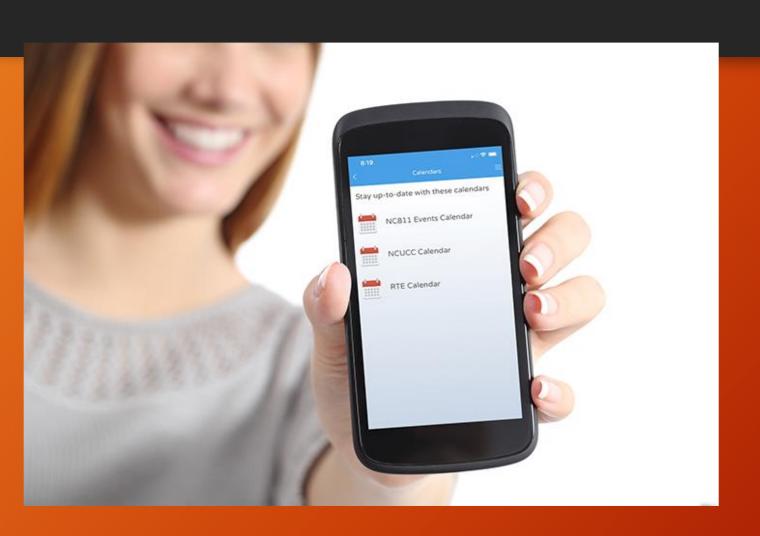
2011	ام
POLK	0
RANDOLPH	8
RICHMOND	0
ROBESON	3 2
ROCKINGHAM	2
ROWAN	8
RUTHERFORD	3
SAMPSON	0
SCOTLAND	2
STANLY	5
STOKES	2
SURRY	3
SWAIN	0
<b>TRANSYLVANIA</b>	1
ΓYRRELL	0
UNION	40
VANCE	3
WAKE	140
WARREN	0
WASHINGTON	0
WATAUGA	5
WAYNE	1
WILKES	1
WILSON	9
YADKIN	1
YANCEY	0

# **CALENDAR OF EVENTS**





#### **CALENDAR**



For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.



- CGA will hold a Summer Committee Summit in-person in Greensboro, NC. The Summit will include working committee meetings, roundtable discussions, networking opportunities, and informational workshops.
- Registration will open May 16, 2022.
- When: 7/25/2022 to 7/28/2022



Visit: <a href="https://commongroundalliance.com/">https://commongroundalliance.com/</a> Under Conferences & Events go to Committee Meetings

#### **MEETINGS**

# NC811 Board Meeting

**Priday, July 22nd, 2022**8:30 am to 10:30 am
Chetola Resort at Blowing Rock

contact Stephanie Brown for details. stephanie @nc811.org

# NC Underground Damage Prevention Review Board

Date TBD
NC811 Event Center
5009 High Point Rd, Greensboro
Starts at 10 am

Visit: <a href="https://udprb.nc.gov">https://udprb.nc.gov</a>

#### **MEETINGS**

#### **State UCC**

Tuesday, July 12<sup>th</sup>, 2022 NC811 Event Center, Greensboro, NC *Hybrid Meeting* Starts at 10 am

Go to <a href="https://ncucc.org/">https://ncucc.org/</a> for the virtual meeting link

# NC Locate Resolution Partnership Committee

Tuesday, May 17<sup>th</sup>, 2022
NC811 Events Center, Greensboro
Hybrid Meeting
11 am – 1 pm

Go to <a href="https://ncucc.org/">https://ncucc.org/</a> for the virtual meeting link

#### Holiday





If you plan on digging we suggest you have your locate request submitted no later than

**Tuesday, May 24th** 

Remember weekends and holidays are not included in the 3 working day notice

#### **NC811 Education Team**



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Thank you for your time and attention.

A copy of this presentation is available at

www.ncucc.org





If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.

Klay 16# 2022.

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# North Carolina McDowell Utilities Coordination Committee

#### **Meeting Minutes**

Date: <u>5/16/2022</u> Place: <u>Countryside BBQ</u> Town: <u>Marion, NC</u>

#### FIRST MEETING IN PERSON SINCE December 2019

Called to Order & Welcomed to Guest

Brian Morehouse called the meeting to order @ <u>11:37</u>
 AM

A total of  $\underline{\mathbf{8}}$  members attending today's meeting.

Below are highlights of the NC 811
Presentation for May 2022:

- A complete listing of all stats for the previous month of April 2022 are included in the PDF presentation file attached to the email used to send these
- minutes out. Listed below is a highlight of tickets / transmissions for the past month:

 Brian Morehouse went over housekeeping and emergency evacuation.

#### Introductions

- Brian Morehouse started introductions, and then went around the room.
- Safety Share presented by: Brian Morehouse
- Topic <u>May is here. Get</u> <u>ready for a busy spring</u> <u>and summer.</u>

#### **Old Business**

 Any Changes to last month's minutes? (NONE)

#### **Officer Reports**

Chair- Nothing new to report.

Co-Chair/Secretary- Please see attendance sheet attached. Minutes McDowell County - NC 811 Meeting

April. 2021 vs 2022

#### **TICKETS**

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# Year-to-Date **TICKETS**

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#### **TRANSMISSIONS**

2022: 4,352,316 2021: 4,329,577

Difference: 0.5%

- 1. Upcoming Meeting Dates (Refer to the attached presentation for further details):
  - The month of April 2022 is the National Safe Dig Month.

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- 2nd Quarter Board Meeting will be held on Friday July 22nd, 2022, 8:30 AM to 10:30 AM at the Sheraton in Blowing Rock, NC Contact Stephanie for details at: <u>Stephanie@nc811.org</u>.
- The NC Underground Damage Prevention Review Board: Will meet on TBD at 10:00 AM. North Carolina 811, 5009 High Point Rd, Greensboro, NC--Hybrid Meeting. <a href="https://udprb.nc.gov/">https://udprb.nc.gov/</a>
- NC811 Offices will be closed on Monday, May 30<sup>th</sup>, 2022. They will still be open to take Emergency Tickets.

#### 2. Direction on how to join in on all NC 811 will Virtual UCC Meetings:

- Follow these video instructions to find your virtual meeting link and how to make the join the meeting in the new MICROSOFT TEAMS platform. https://www.youtube.com/watch?v=GC5zGkdxqb0.
- In the chat section please type your name, company name & email.
- Participant feature raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org.

#### 3. **SPECIAL REMINDERS:**

- <u>Damage Reporting</u>: Remember that if you damage an underground utility, it is <u>your</u> responsibility to report this damage to NC 811 UCC. Offices in Greensboro.
- Below is the website where you can go to communicate "Damage Violations."
   https://www.nc811.org/report-a-violation.html
- **Remember!** If you hit an underground objective, and you think it is a Gas Line, do the following in this order:
  - Call 911 to report the accident!
  - o Call the Gas Company and let them know the specifics concerning the damage!
  - o Call 811 to report the accident to our office!
- <u>Damage Reporting:</u> It is <u>YOUR</u> responsibility to report ALL damages to underground utilities. The reports must be reported to the NC 811UCC offices in Greensboro.

#### **Brian Morehouse – NC 811 Comments:**

- If you or your staff need any NC811 training as in Pipes Plus or 5 Steps to Safe Digging please reach out to Brian anytime to schedule a date and time for this training to take place. Brian's email address is: <a href="mailto:bmorehouse@nc811.org">bmorehouse@nc811.org</a>
- If you do not already have the NC811 app installed on your mobile device, get it, it is a helpful tool to use in your daily jobs.

• If you have damages made to your systems, you can look into filing a complaint with the UGDPRB. Please visit the udprb.nc.gov website for more details. Remember, to take several photographs from various angles to be submitted with your written claim.

#### **Round-table Discussions:**

Thank you to everyone who came to our meeting today. Please come back at any time you can.

Open Discussion Looking at ways to increase the attendance. Spoke to everyone in attendance about having 811 come to their facility and do an 811 Safety Presentation for their employees and contractors.

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#### **Reports**

- A. NC 811 / One Call Brian provided us with the monthly 811 update. Also Brian talked to us about 811 having 811 come to your office and do an 811 Safety Presentation. Brian Morehouse went over the November 2019 presentation giving the totals for YTD and Monthly number for Tickets called in, average locates per day and (3) hour tickets. (This is included as a PDF on the UCC website).
- B. **N.C.D.O.T** NA
- C. Dominion Energy Nothing new to report. Locates are staying steady. New <1,000 feet 6 inch line is being designed and work will start the area.
- D. USIC Was not at meeting but with an earlier conversation that are at full staff.
- E. Duke Energy -NA
- F. Frontier –NA
- G. Rutherford EMC- Pole Changeouts are the big thing in this area. Locates are very high at this time.
- H. Next Meeting. Next meeting will be July18th 2022 at 11:30 am at Countryside BBQ

Meeting adjourned at 12:42 PM

Minutes submitted by: **Brian Morehouse- NC 811 Education Liaison**