



NORTH CAROLINA 811

MONTHLY UPDATE

APRIL 2022

Surry-Wilkes-Yadkin UCC





North Carolina 811 runs many awareness campaigns to promote National Safe Digging Month and now you can help us spread the message of calling 811 before you dig. We have listed information you can download along with content you can share on social media.

<https://nc811.org/national-safe-digging-month/>

SHOW US YOUR BANNERS!



We would love to see pics of your 811 banners so we can share them during April for Safe Digging Month. Doesn't matter if it's a new banner or an old one. Display it proudly and we'll share it on our Facebook and Instagram. Click the form link below.

<https://www.emailmeform.com/builder/form/6oe9z62CX63kuP03>

A message from the NC811 Executive Director

- Safe digging month: Although based on volume we can safely say this is safe digging year.
- CGA conference first week of April - expect to hear more about best and "next" practices.
- Martinsville race on Friday, April 8. Good example of cooperative national messaging efforts.
- NC 811 Board meeting held on Earth Day this year live and in person.



Louis Panzer

NC811 Data Insights

Locate requests, transmissions,
county ticket volume and distribution



Locate Requests & Transmissions for NC

March. 2021 vs 2022

TICKETS

2022: 228,434

2021: 224,120

Difference: 1.9%

TRANSMISSIONS

2022: 1,249,098

2021: 1,253,015

Difference: -0.3%

Year-to-Date

TICKETS

2022: 586,778

2021: 556,097

Difference: 5.5%

TRANSMISSIONS

2022: 3,232,304

2021: 3,150,229

Difference: 2.6%



County ticket volume

YTD stats compared with previous year

Surry	3HR	CNCLD	NEW	RXMT	UPDT	TOTAL TICKETS
2021	42	8	1184	51	1322	2607
2022	48	8	1397	37	938	2428
+/- Var	14.3%	0.0%	18.0%	-27.5%	-29.0%	-6.9%
		Avg Locates per Day 39				

County ticket volume

YTD stats compared with previous year

Wilkes	3 HR	CNCLD	NEW	RXMT	UPDT	TOTAL TICKETS
2021	97	18	1375	85	803	2378
2022	23	18	1145	34	313	1533
+/- Var	-76.3%	0.0%	-16.7%	-60.0%	-61.0%	-35.5%
		Avg Locates per Day 24				

YTD stats compared with previous year

YADKIN	3 HR	CNCLD	NEW	RXMT	UPDT	TOTAL TICKETS
2021	15	7	1073	19	157	1271
2022	6	11	990	14	653	1674
+/- Var	-60.0%	57.1%	-7.7%	-26.3%	315.9%	31.7%
		<div>Avg Locates per Day</div> <div>27</div>				

County ticket volume

2022 stats compared with 2021

Surry	3HR	CNCLD	NEW	RXMT	UPDT	TOTAL TICKET
2021	29	4	449	29	446	957
2022	18	7	674	20	408	1127
+/- Var	-37.9%	75.0%	50.1%	-31.0%	-8.5%	17.8%
		Avg Locates per Day 56				

2022 stats compared with 2021

Wilkes	3 HR	CNCLD	NEW	RXMT	UPDT	TOTAL TICKETS
2021	42	4	468	40	326	880
2022	10	7	480	20	129	646
+/- Var	-76.2%	75.0%	2.6%	-50.0%	-60.4%	-26.6%
		Avg Locates per Day 32				

County ticket volume

2022 stats compared with 2021

YADKIN	3 HR	CNCLD	NEW	RXMT	UPDT	TOTAL TICKETS
2021	8	4	457	9	53	531
2022	4	2	350	4	191	551
+/- Var	-50.0%	-50.0%	-23.4%	-55.6%	260.4%	3.8%
		Avg Locates per Day 28				

County ticket distribution

SURRY	1127
ARARAT	5
DOBSON	125
ELKIN	176
LEVEL CROSS	15
LOWGAP	21
MOUNT AIRY	514
PILOT MOUNTAIN	99
SHOALS	6
SILOAM	24
SLATE MOUNTAIN	3
STATE ROAD	67
THURMOND	5
WESTFIELD	38
ZEPHYR	4

County ticket distribution

WILKES	646
ANTIOCH	4
BOOMER	18
ELKIN	15
FERGUSON	34
HAYS	41
MILLERS CREEK	29
MORAVIAN FALLS	24
NORTH WILKESBORO	190
PURLEAR	26
ROARING RIVER	28
RONDA	15
SOMERS CROSSROADS	5
TRAPHILL	14
WILKESBORO	183

County ticket distribution

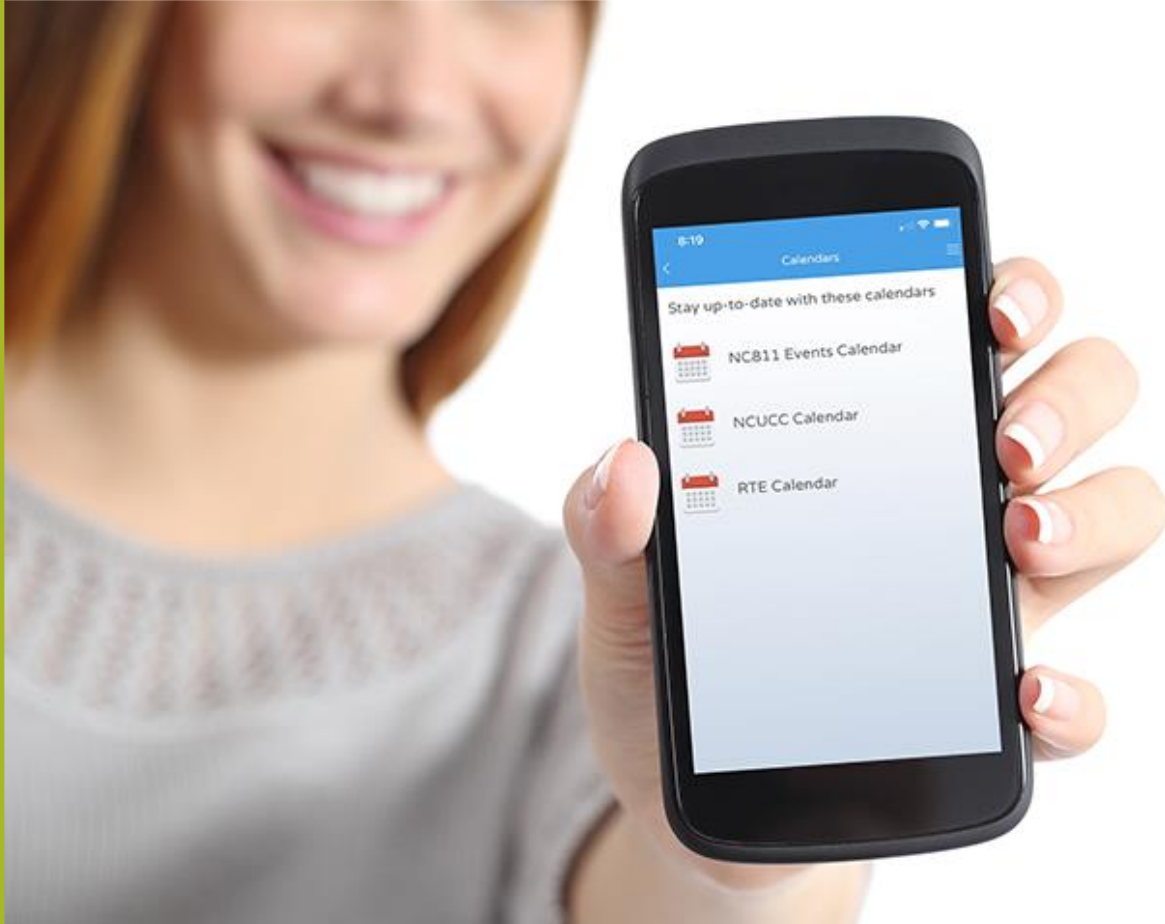
YADKIN	551
BOONVILLE	30
BUCK SHOALS	33
COURTNEY	10
EAST BEND	169
FORBUSH	9
HAMPTONVILLE	55
JONESVILLE	58
LONE HICKORY	2
NEBO	29
YADKINVILLE	135



CALENDAR OF EVENTS



CALENDAR



For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.



Spring into Safe Digging at the PNG & Duke Demo Day

WEDNESDAY, APRIL 20, 2022

**Charlotte Fire Training Academy
1770 Shopton Rd, Charlotte, NC 28217**

RSVP

Ronya Nabors

ronya.nabors@duke-energy.com

Include the names of team members you plan to send to our event in your RSVP response! Lunch will be provided.



Locators bear the responsibility of creating guidance for safe excavation. Accurate marks are the first line of defense against utility damages and avoidable excavation injuries.



Locator Safety & Appreciation Week

April 24-30, 2022

<https://www.excavationsafetyalliance.com/l saw-home>



Call 811 Before You Dig 250 Powered by Call811.com

Stop by our booth before the race at Martinsville.

APRIL 8, 2022 | 7:30 PM

340 Speedway Rd, Ridgeway, VA 24148



JOINT SC/NC UTILITY COORDINATING COMMITTEE CONFERENCE 2022

LOCATION: Hyatt Regency, 220 North Main St, Greenville, SC

WHEN: Wednesday, May 4, 2022 – Friday, May 6, 2022

COST: \$125 **Locator & OSHA Training:** FREE

CONFERENCE: The joint UCC conference draws attendees from both states, and typically draws 200-250 attendees from various public and private utilities and service providers. Locating, construction, safety, and design companies will be present. We will have presentations on Protection of Utilities, Work Zone Safety, Design/Build, and Damage Prevention. Vendors will exhibit their products and services and a locator training class will be offered.



<https://ncucc.org/joint-nc-sc-uccc/>

MEETINGS

NC811 Board Meeting

1Q22

Friday, April 22nd, 2022

8:30 am to 10:30 am

Four Points by Sheraton in Asheville

*contact Stephanie Brown for details.
stephanie@nc811.org*

NC Underground Damage Prevention Review Board

Tuesday, April 19th, 2022

NC811 Events Center, Greensboro

To join meeting: 1-984-204-1487
792133650#

Starts at 10 am

Visit: <https://udprb.nc.gov>

MEETINGS

State UCC

Tuesday, July 12th, 2022

NC811 Events Center, Greensboro

Hybrid Meeting

Starts at 10 am

Go to <https://ncucc.org/> for the
virtual meeting link

NC Locate Resolution Partnership Committee

Tuesday, May 17th, 2022

NC811 Events Center, Greensboro

Hybrid Meeting

11 am – 1 pm

Go to <https://ncucc.org/> for the
virtual meeting link

NC811 Education Team



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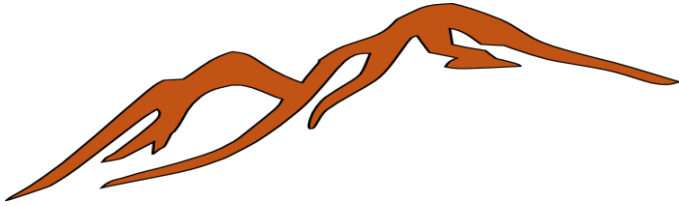
email: smoore@nc811.org

Thank you for your time and attention.
A copy of this presentation is available at
www.ncucc.org



If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.

North Carolina Surry-Wilkes Utilities Coordination Committee



Meeting Minutes

Date: 4/20/2022

Place: Breakfasttime

Town: Elkin, NC

Called to Order & Welcomed to Guest

- Brian Morehouse called the meeting to order @ 8:38AM

A total of 10 members attending today's meeting.

Below are highlights of the NC 811 Presentation for April 2022:

1. A complete listing of all stats for the previous month of March 2022 are included in the **PDF presentation file** attached to the email used to send these minutes out. Listed below is a highlight of tickets / transmissions for the past month:

March 2021 vs 2022

TICKETS:

Year-to-date

2022: 228,434

2021: 224,120

- Brian Morehouse went over housekeeping and emergency evacuation.

Introductions

- Brian Morehouse started introductions, and then went around the room.
- Safety Share presented by: Brian Morehouse
- Topic – Yes, April is Safe Digging Month

Old Business

- Any Changes to last month's minutes? (NONE)

Officer Reports

Chair- Nothing new to report.

Co-Chair/Secretary- Please see attendance sheet attached. Minutes –Surry-Wilkes-Yadkin - NC 811 Meeting

Difference: 1.9%

2021: 556097

Difference: 5.5%

2022: 586,778

TRANSMISSIONS

2022: 1,249,098

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TRANSMISSION YTD

2022: 3,232,304

2021: 3,150,229

Difference: 2.6%

2. **Upcoming Meeting Dates (Refer to the attached presentation for further details):**

- **The month of April 2022 is the National Safe Dig Month.**
- **Spring into safe Digging at the PNG & Duke Demo day:** Wednesday, April 20, 2022 at the Charlotte Fire Training Academy, at 1770 Shopton Rd., Charlotte, NC 28217 RSVP to Ronya Nabors at ronya.nabors@duke-energy.com.
- **1st Quarter Board Meeting** will be held on Friday April 22, 2022, Hybrid Meeting 8:30 AM to 10:30 AM at the Sheraton in Asheville, NC. Contact Stephanie for details at: Stephanie@nc811.org.
- **The NC Underground Damage Prevention Review Board:** Will meet on Tuesday, April 19, 2022, at 10:00 AM. Hybrid Meeting. <https://udprb.nc.gov/>
- **Joint SC/NC Utility Coordinating Committee Conference 2022:** Wednesday, May 4, 2022 – Friday, May 6, 2022, at the Hyatt Regency Hotel, 220 North Main Street, Greenville, SC. Visit the ncucc.org/joint-nc-sc-ucc calendar page for a link.

3. **Direction on how to join in on all NC 811 will Virtual UCC Meetings:**

- Follow these video instructions to find your virtual meeting link and how to make the join the meeting in the new MICROSOFT TEAMS platform.
<https://www.youtube.com/watch?v=GC5zGkdxqb0>.
- In the chat section please type your name, company name & email.
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org.

4. **SPECIAL REMINDERS:**

- **Damage Reporting:** Remember that if you damage an underground utility, it is **your responsibility to report this damage to NC 811 UCC. Offices in Greensboro.**
- Below is the website where you can go to communicate “Damage Violations.”
<https://www.nc811.org/report-a-violation.html>
- **Remember!** If you hit an underground objective, and you think it is a Gas Line, do the following in this order:
 - **Call 911 to report the accident!**

- **Call the Gas Company and let them know the specifics concerning the damage!**
- **Call 811 to report the accident to our office!**
- **Damage Reporting:** It is **YOUR** responsibility to report ALL damages to underground utilities. The reports must be reported to the NC 811UCC offices in Greensboro.

Brian Morehouse – NC 811 Comments:

- If you have any of the NC811 Banners at you work location, please take a picture of it, and forward it to Brian at his email address. Brian's email address is: bmorehouse@nc811.org
- If you do not already have the NC811 app installed on your mobile device, get it, it is a helpful tool to use in your daily jobs.
- If you have damages made to your systems, you can look into filing a complaint with the UGDPRB. Please visit the udprb.nc.gov website for more details. Remember, to take several photographs from various angles to be submitted with your written claim.

New Business

- NC 811 / One Call presentation was given by: **Discussion of locates in the area. Reported that companies are having a problem getting locates cleared on time. Problems with Century Link and also Duke Energy, getting those locates cleared. A number of people complained that locators are not responding to emergency locates nor calling**

Open Discussion Reports

- A. **NC 811 / One Call** – Brian provided us with the monthly 811 update. Also Brian talked to us about 811 having 811 come to your office and do an 811 Safety Presentation. Brian Morehouse went over the October 2019 presentation giving the totals for YTD and Monthly number for Tickets called in, average locates per day and (3) hour tickets. (This is included as a PDF on the UCC website) Talked about large projects in the area and locating issues. Brian Morehouse gave everyone the supervisors numbers for locating companies that are within this area. Encouraging others to reach out to those supervisors if they are having issues with getting tickets cleared. Had an open discussion with all in attendance about how to make our local UCC better and what type of information they may be looking for now and in the future.
- B. Duke Energy- Pole replacements across the system. Hard time getting material. Staying busy with UG svc's and maint work in the area.
- C. **N.C.D.O.T- NA**
- D. **Frontier Natural Gas- NA**

E. **USIC – NA**.

F. **Spectrum-NA**

G. **Surry-Yadkin-NA**.

H. **Yadkin Valley Sewer Authority**- No issues, locates being done on time.

**Next Meeting – Friday, June 3rd, 2022, Cagney's Kitchen,
Wilkesboro, NC**

Meeting adjourned at **9:22 am**

Minutes submitted by: **Brian Morehouse- NC 811 Education Liaison**