



NORTH CAROLINA 811

JUNE 2022

MONTHLY UPDATE

Buncombe UCC

A message from the NC811 Executive Director

Norfield launches Locator Logix! Visit here to view demo

<https://www.norfielddp.com/locatorlogix.html>

LRPC continuing to work on trending “system noise” Can you help us eliminate some?

Letters were mailed to 89 excavators that caused a damage with no ticket.

Stay safe, stay hydrated and stay cool!



Louis Panzer



Annual
Subscriptions
as low as \$375

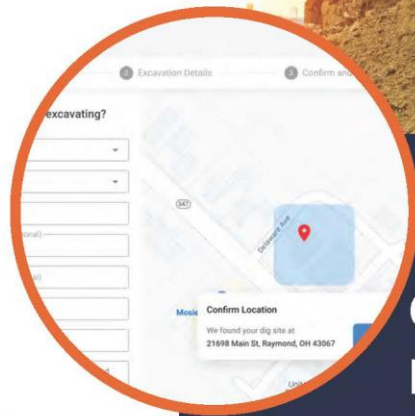


IMPROVE THE SAFETY OF WORKSITES THROUGH ACCURATE AND ON-TIME LOCATES.

Locator LOGiX is a web-based locate management system designed for utilities and utility locators to manage their utility line locate requests sent by an 811 center.

Keep all parties in sync with advanced communication features such as alerts, broadcast messages from 811 centers, and even Electronic Positive Responses so utilities can communicate directly to the 811 center and excavators on the work being done.

Locator LOGiX modernizes your location procedures with state-of-the-art intelligence including advanced work planning, scheduling and load balancing capabilities.



Core Features

- RESPONSE AND LOCATOR ASSIGNMENTS
- PREDICTIVE ANALYTICS FOR RISK ASSESSMENT
- ACCURATE GIS MAPPING
- ROBUST REPORTING
- ADVANCED SEARCH FUNCTIONALITY
- ELECTRONIC POSITIVE RESPONSE (EPR)

CLICK TO
WATCH DEMO

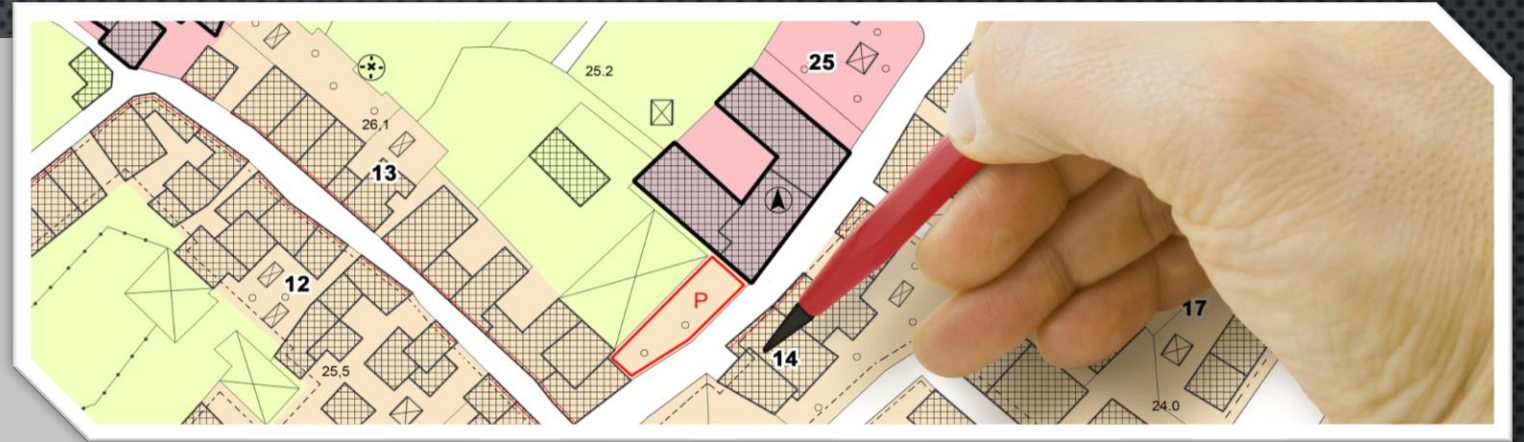
Contact us at sales@norfielddp.com



<https://www.norfielddp.com/locatorlogix.html>



Apartments on 1 parcel with multiple addresses



A ticket for each building address on the one parcel, helps both the excavator & the locator.



NC811 Data Insights

Locate requests, transmissions,
county ticket volume and distribution



Locate Requests & Transmissions for NC

May. 2021 vs 2022

TICKETS

2022: 218,177

2021: 190,330

Difference: 14.6%

TRANSMISSIONS

2022: 1,162,546

2021: 1,053,726

Difference: 10.3%

Year-to-Date

TICKETS

2022: 1,013,733

2021: 958,656

Difference: 5.7%

TRANSMISSIONS

2022: 5,514,862

2021: 5,383,303

Difference: 2.4%

COUNTY TICKET VOLUME YTD stats compared with previous year

Buncombe	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL	
2021	686	105	12953	515	6677	20936	
2022	648	168	13569	382	7487	22254	
+/- Var	-5.5%	60.0%	4.8%	-25.8%	12.1%	6.3%	
Locates per day							
						-	214

COUNTY TICKET VOLUME

2022 stats compared with 2021

Buncombe	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2021	169	32	2700	97	1330	4328
2022	177	43	2988	116	1547	4871
+/- Var	4.7%	34.4%	10.7%	19.6%	16.3%	12.5%
-	-	-	-	-	-	-
-	-	-	-	-	-	-
-	-	-	-	-	-	-
Locates per day						244

COUNTY TICKET DISTRIBUTION

BUNCOMBE	4871
ALEXANDER	34
ARDEN	585
ASHEVILLE	2500
AVERY CREEK	46
BARNARDSVILLE	9
BILTMORE	8
BILTMORE FOREST	132
BLACK MOUNTAIN	239
CANDLER	304

ENKA	22
FAIRVIEW	192
LEICESTER	147
MONTREAT	9
ROYAL PINES	119
SWANNANOA	135
WEAVERVILLE	294
WOODFIN	66

DAMAGES REPORTED FOR MAY 2022

ALAMANCE	5
ALEXANDER	1
ALLEGHANY	1
ANSON	5
ASHE	0
AVERY	1
BEAUFORT	0
BERTIE	0
BLADEN	2
BRUNSWICK	12
BUNCOMBE	24
BURKE	0
CABARRUS	43
CALDWELL	5
CAMDEN	1
CARTERET	5
CASWELL	0
CATAWBA	13
CHATHAM	6
CHEROKEE	0
CHOWAN	0
CLAY	1
CLEVELAND	4
COLUMBUS	1

CUMBERLAND	45
CURRITUCK	0
DARE	7
DAVIDSON	8
DAVIE	2
DUPLIN	1
DURHAM	45
EDGECOMBE	0
FORSYTH	42
FRANKLIN	10
GASTON	25
GATES	0
GRAHAM	1
GRANVILLE	2
GREENE	0
GUILFORD	52
HALIFAX	1
HARNETT	18
HAYWOOD	1
HENDERSON	7
HERTFORD	1
HOKE	2
HYDE	0
IREDELL	22
JACKSON	2

JOHNSTON	21
JONES	3
LEE	13
LENOIR	0
LINCOLN	11
MACON	0
MADISON	0
MARTIN	0
MCDOWELL	0
MECKLENBURG	191
MITCHELL	0
MONTGOMERY	1
MOORE	7
NASH	2
NEW HANOVER	16
NORTHAMPTON	0
ONSWLOW	27
ORANGE	11
PAMLICO	1
PASQUOTANK	1
PENDER	6
PERQUIMANS	0
PERSON	1
PITT	37
POLK	2

RANDOLPH	9
RICHMOND	4
ROBESON	3
ROCKINGHAM	3
ROWAN	10
RUTHERFORD	4
SAMPSON	0
SCOTLAND	1
STANLY	3
STOKES	2
SURRY	4
SWAIN	0
TRANSYLVANIA	3
TYRRELL	0
UNION	53
VANCE	1
WAKE	165
WARREN	0
WASHINGTON	0
WATAUGA	2
WAYNE	2
WILKES	0
WILSON	13
YADKIN	0
YANCEY	0
RANDOLPH	9

CALENDAR OF EVENTS



MEETINGS

NC811 Board Meeting

2Q22

Friday, July 22nd, 2022

8:30 am to 10:30 am

Chetola Resort at Blowing Rock

*contact Stephanie Brown for details.
stephanie@nc811.org*

NC Underground Damage Prevention Review Board

Tuesday, August 4th, 2022

NC811 Event Center - Greensboro
Starts at 10 am

Visit: <https://udprb.nc.gov>

MEETINGS

State UCC

Tuesday, July 12th, 2022

NC811 Events Center, Greensboro

Starts at 10 am

Go to <https://ncucc.org/> for the virtual meeting link

NC Locate Resolution Partnership Committee

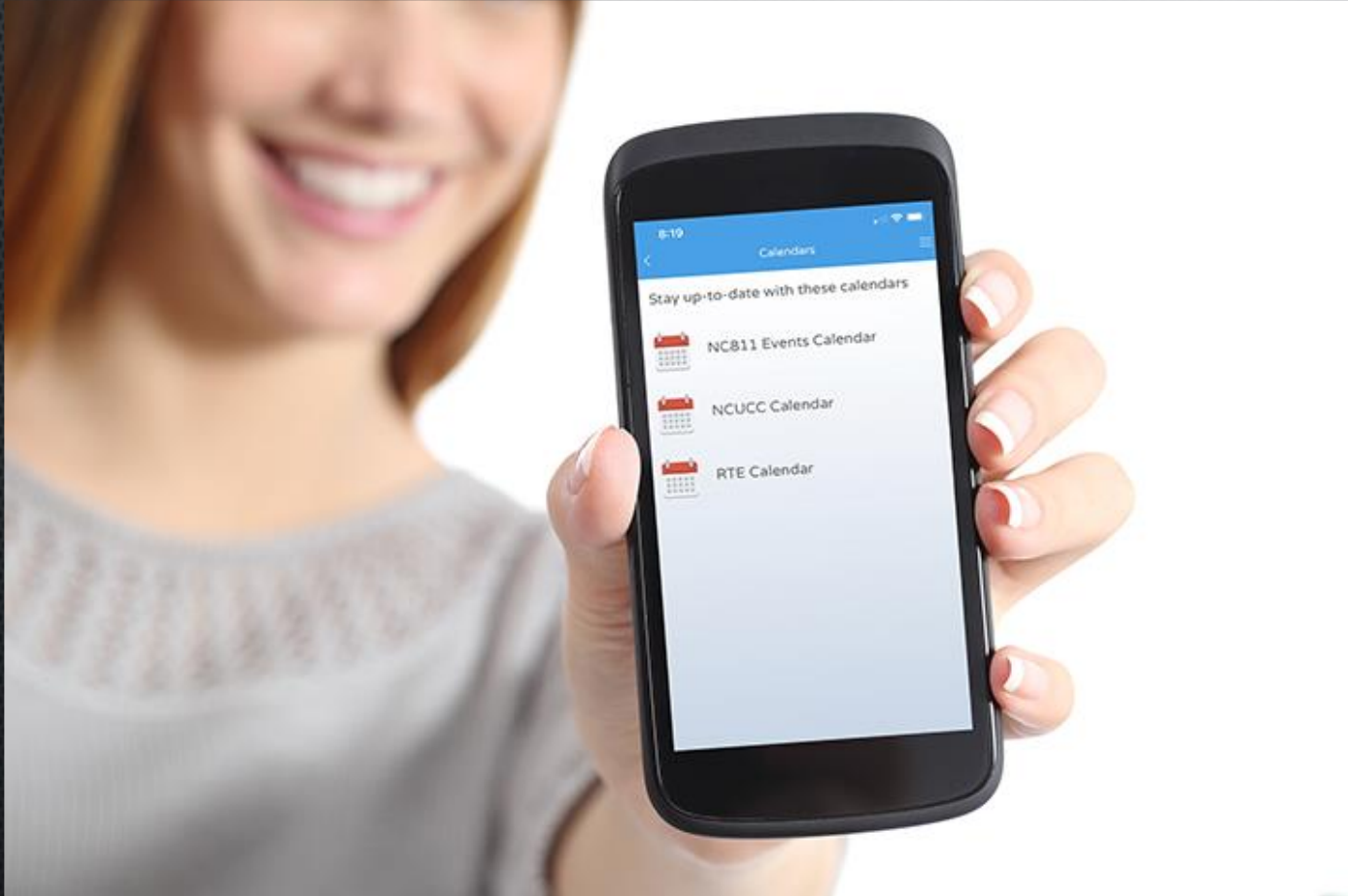
Wednesday, July 20th, 2022

Virtual Teams Meeting

11 am – 1 pm

Go to <https://ncucc.org/> for the virtual meeting link

CALENDAR



For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.

NC811 Education Team



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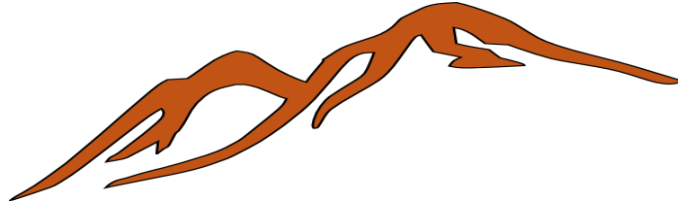
Thank you for your time and attention.
A copy of this presentation is available at
www.ncucc.org



If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.



North Carolina Buncombe Utilities Coordination Committee



Meeting Minutes

Date: 6/16/2022

Place Galactic Pizza

Address: 339 Sardis Rd

Town: Asheville, NC

Called to Order & Welcomed to Guest

- Brian Morehouse called the meeting to order @ 11:51 AM
- Brian Morehouse went over housekeeping and emergency evacuation.

Introductions

- Brian Morehouse started introductions, and then went around the room.
- Safety Share presented by: Brian Morehouse
- Topic – June is “HOT”- Stay hydrated

Old Business

- Any Changes to last month's minutes? No Changes currently.

Officer Reports

Chair-NA

Co-Chair/Secretary- Please see attendance sheet attached.

The Buncombe NC 811UCC monthly meeting was held on June 16, 2022, at 11:45 am

A total of **18** members attending today's meeting.

Below are highlights of the NC 811 Presentation for June 2022:

1. A complete listing of all stats for the previous month of May 2022 are included in the **PDF presentation file** attached to the email used to send these minutes out. Listed below is a highlight of tickets / transmissions for the past month:

May 2021 vs 2022 Year-to-date

TICKETS:

2022: 218,177

2021: 190,330

Difference: 14.6%

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2021: 958,656

Difference: 5.7%

TRANSMISSIONS TRANSMISSION

2022: 1,162,546

2021: 1,053,726

Difference: 10.3%

2022: 5,514,862

2021: 5,363,303

Difference: 2.4%

2. Upcoming Meeting Dates (Refer to the attached presentation for further details):

- **NC 811 Board Meeting:** 2Q22 – Friday, July 22, 2022 – 8:30 AM to 10:30 AM at the Chetola Resort at Blowing Rock, NC. Contact Stephanie Brown for details at stephanie@nc811.org

2

- **NC Underground Damage Prevention Review Board:** Tuesday, August 4, 2022, at the NC811 Event Center – Greensboro. Starts at 10:00 AM. Visit: <https://udprb.nc.gov>
- **State UCC Meeting:** Tuesday, July 12, 2022, at the NC811 Events Center in Greensboro. Starts at 10:00 AM. Go to <https://ncucc.org/> for the virtual meeting link.
- **NC Locate Resolution Partnership Committee Meeting:** Virtual teams meeting 11:00 AM – 1:00 PM. Go to <https://ncucc.org/> for the virtual meeting link.

3. Direction on how to join in on all NC 811 will Virtual UCC Meetings:

- Follow these video instructions to find your virtual meeting link and how to make the join the meeting in the new MICROSOFT TEAMS platform.
<https://www.youtube.com/watch?v=GC5zGkdxqb0>.
- In the chat section please type your name, company name & email.
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org.

4. SPECIAL REMINDERS:

- **Damage Reporting:** Remember that if you damage an underground utility, it is **your responsibility to report this damage to NC 811 UCC. Offices in Greensboro.**
- Below is the website where you can go to communicate “Damage Violations.”
<https://www.nc811.org/report-a-violation.html>
 - **ALWAYS!** If you hit an underground objective, and you think it is a Gas Line, do the following in this order:
 - **Call 911 to report the accident!**
 - **Call the Gas Company and let them know the specifics concerning the damage!**
 - **Call 811 to report the accident to our office!**
- **Damage Reporting:** It is **YOUR** responsibility to report ALL damages to underground utilities. The reports must be reported to the NC 811UCC offices in Greensboro.

Brian Morehouse – NC 811 Comments:

- Norfield launches Locator Logix! Visit here to view demo, this is a new improved locating system that will improve the accuracy and safety of each locate that you may need. The cost of this service is \$375 annually.

More information on this at later NC 811 Meetings.

<https://www.norfielddp.com/locatorlogix.html>

- **Important:** If you have damaged made to your systems, be sure and file a COMPLAINT. File the complaint against the parent company not the locator service provider. Remember, to take several photographs from various angles to be submitted with you written claim.

Round-table Discussions:

Reports

- 1) **NC 811 / One Call** – *Brian provided us with the monthly 811 update. Also Brian talked to us about 811 having 811 come to your office and do an 811 Safety Presentation. Spoke about some of different situations with tickets that have been brought to his knowledge over the last two months Went over emergency Tickets with the group. Stressed why there is no need to call in Update Tickets if the job isn't being worked.*
- 2) **N.C.D.O.T** – Bridge work continues throughout the area; it was reported that NCDOT is having meetings on cost saving for upcoming projects. Stated that work would be coming in around the fall of 2022 as money is being released for this work with the budget.
- 3) **Dominion Energy** – NO major damages to report in the area Locates are coming in and staying on top of all work within the area
- 4) **USIC** – Very busy in the area and will have (5) new locators after finishing class next week in this area. They have (18) locators assigned to this area.
- 5) **AnSCO- NA**
- 6) **City of Asheville Water-** Work continues on projects stated in the May 2022 minutes.
- 7) **Spectrum-** Work continues in the area with new fiber projects, this will continue for some time. Having issues with locates being cleared and no one coming out on these sites. Seems like some companies are screening their calls.
- 8) **AT&T-** Spoke to the group about the amount of work in the area and having AnSCO crews on site. Mentioned if you have any issues with these crews to please reach out to Chip Lansing
- 9) **Southern Cross-** Steel Creek work going very well and staying on top of things.
- 10) **Duke Energy**—Have a lot of work out there and even more coming to them next month. Crews internal & external are having issues getting Charter/Spectrum marked in the area. Their crews are not allowed to put an auger in the ground until all locates have cleared. Having to do a lot of hand digging.

Next Meeting – July 21st, 2022 @ Galactic Pizza, 339 Sardis Rd, Asheville, NC

Meeting adjourned at **1:11 pm**

Minutes submitted by: **Brian Morehouse- NC 811 Education Liaison**

Ⓟ

Duncombe UCC Meeting Thursday June 16th, 2022

Brian Morehouse	NC 811	bmorehouse@nc811.org	(336) 482-6850
Jeremy Rector	USIC	jeremyrector@usicllc.com	336-941-8442
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John David Metcalf	NC DOT	Div 13 Utilities	jdmetcalf@ncdot.gov
Cotton Anderson	SouthernCross		canderson@southerncrossinc.com
Michael Whiteside	Dominion		Michael.C.Whiteside@Dominionenergy.com
Kyle McCain	Dominion		Andrew.mccain@dominionenergy.com
Jared Bell	Dominion		Jared.M.Bell@dominionenergy.com
Whisper Carver	Dominion		Whisper.L.Carver@dominionenergy.com
Ross Reeves	BADGER DAYLIGHTING		REEVES@BADGERINC.COM
Tony Woody	Dominion		William.Woody@dominionenergy.com
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Cameron Ball	Southern Cross		cameronball@southerncrossinc.com
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