



NORTH CAROLINA 811

JUNE 2022

MONTHLY UPDATE

Burke- Caldwell UCC

A message from the NC811 Executive Director

Norfield launches Locator Logix! Visit here to view demo

<https://www.norfielddp.com/locatorlogix.html>

LRPC continuing to work on trending “system noise” Can you help us eliminate some?

Letters were mailed to 89 excavators that caused a damage with no ticket.

Stay safe, stay hydrated and stay cool!



Louis Panzer



Annual
Subscriptions
as low as \$375

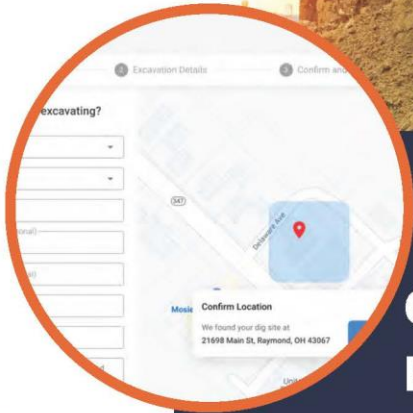


IMPROVE THE SAFETY OF WORKSITES THROUGH ACCURATE AND ON-TIME LOCATES.

Locator LOGiX is a web-based locate management system designed for utilities and utility locators to manage their utility line locate requests sent by an 811 center.

Keep all parties in sync with advanced communication features such as alerts, broadcast messages from 811 centers, and even Electronic Positive Responses so utilities can communicate directly to the 811 center and excavators on the work being done.

Locator LOGiX modernizes your location procedures with state-of-the-art intelligence including advanced work planning, scheduling and load balancing capabilities.



Core Features

- RESPONSE AND LOCATOR ASSIGNMENTS
- PREDICTIVE ANALYTICS FOR RISK ASSESSMENT
- ACCURATE GIS MAPPING
- ROBUST REPORTING
- ADVANCED SEARCH FUNCTIONALITY
- ELECTRONIC POSITIVE RESPONSE (EPR)

**CLICK TO
WATCH DEMO**

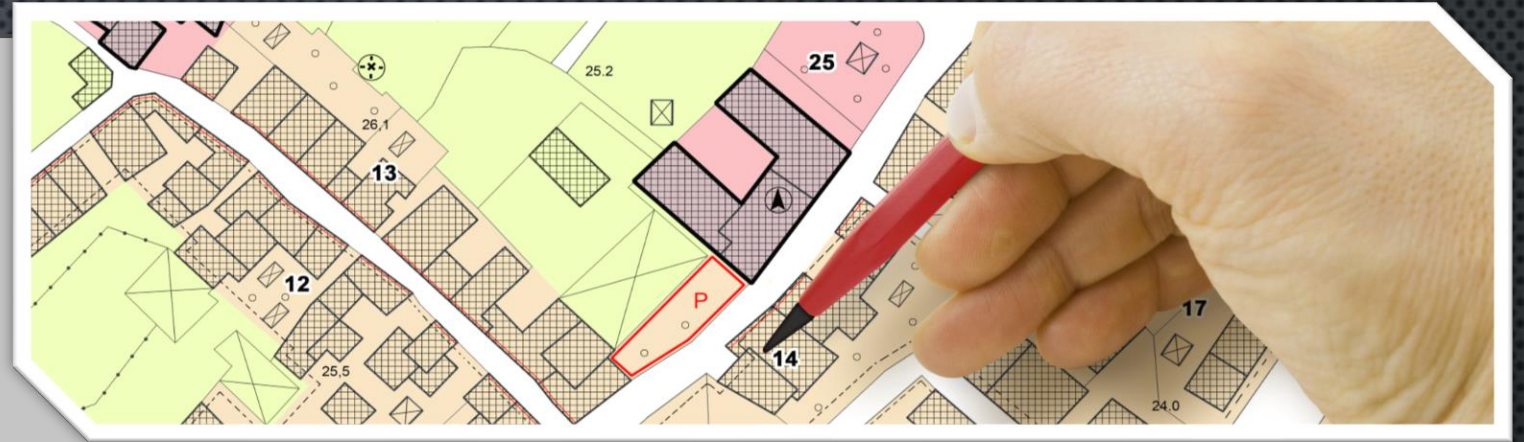
Contact us at sales@norfielddp.com



<https://www.norfielddp.com/locatorlogix.html>



Apartments on 1 parcel with multiple addresses



A ticket for each building address on the one parcel, helps both the excavator & the locator.



NC811 Data Insights

Locate requests, transmissions,
county ticket volume and distribution



Locate Requests & Transmissions for NC

May. 2021 vs 2022

TICKETS

2022: 218,177

2021: 190,330

Difference: 14.6%

TRANSMISSIONS

2022: 1,162,546

2021: 1,053,726

Difference: 10.3%

Year-to-Date

TICKETS

2022: 1,013,733

2021: 958,656

Difference: 5.7%

TRANSMISSIONS

2022: 5,514,862

2021: 5,383,303

Difference: 2.4%

COUNTY TICKET VOLUME YTD stats compared with previous year

Burke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	115	45	3659	138	944	4901
2022	85	29	2898	69	1071	4152
+/- Var	-26.1%	-35.6%	-20.8%	-50.0%	13.5%	-15.3%
Locates per day						40

COUNTY TICKET VOLUME

YTD stats compared with previous year

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	86	28	2732	105	507	3458
2022	97	49	2924	85	664	3819
+/- Var	12.8%	75.0%	7.0%	-19.0%	31.0%	10.4%
Average Locates Per Day						37

COUNTY TICKET VOLUME

2022 stats compared with 2021

Burke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	11	10	667	26	108	822
2022	14	6	593	10	237	860
+/- Var	27.3%	-40.0%	-11.1%	-61.5%	119.4%	4.6%
Work Days 20	Average Locates Per Day 43			Locates per day 43		

COUNTY TICKET VOLUME

2022 stats compared with 2021

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	23	6	512	23	87	651
2022	30	10	688	12	160	900
+/- Var	30.4%	66.7%	34.4%	-47.8%	83.9%	38.2%
Work Days 20	Average Locates Per Day					45
						45

COUNTY TICKET DISTRIBUTION

BURKE	860
CONNELLY SPRINGS	92
DREXEL	8
GLEN ALPINE	5
HICKORY	53
HILDEBRAN	13
ICARD	74
LONG VIEW	9
MORGANTON	454
RHODHISS	5
RUTHERFORD COLLEGE	10
VALDESE	121

COUNTY TICKET DISTRIBUTION

CALDWELL	900
BLOWING ROCK	23
CAJAHS MOUNTAIN	13
GAMEWELL	6
GRANITE FALLS	188
HICKORY	18
HUDSON	114
LENOIR	496
NORTHLAKES	5
SAW MILLS	26

DAMAGES REPORTED FOR MAY 2022

ALAMANCE	5
ALEXANDER	1
ALLEGHANY	1
ANSON	5
ASHE	0
AVERY	1
BEAUFORT	0
BERTIE	0
BLADEN	2
BRUNSWICK	12
BUNCOMBE	24
BURKE	0
CABARRUS	43
CALDWELL	5
CAMDEN	1
CARTERET	5
CASWELL	0
CATAWBA	13
CHATHAM	6
CHEROKEE	0
CHOWAN	0
CLAY	1
CLEVELAND	4
COLUMBUS	1

CUMBERLAND	45
CURRITUCK	0
DARE	7
DAVIDSON	8
DAVIE	2
DUPLIN	1
DURHAM	45
EDGECOMBE	0
FORSYTH	42
FRANKLIN	10
GASTON	25
GATES	0
GRAHAM	1
GRANVILLE	2
GREENE	0
GUILFORD	52
HALIFAX	1
HARNETT	18
HAYWOOD	1
HENDERSON	7
HERTFORD	1
HOKE	2
HYDE	0
IREDELL	22
JACKSON	2

JOHNSTON	21
JONES	3
LEE	13
LENOIR	0
LINCOLN	11
MACON	0
MADISON	0
MARTIN	0
MCDOWELL	0
MECKLENBURG	191
MITCHELL	0
MONTGOMERY	1
MOORE	7
NASH	2
NEW HANOVER	16
NORTHAMPTON	0
ONSLow	27
ORANGE	11
PAMLICO	1
PASQUOTANK	1
PENDER	6
PERQUIMANS	0
PERSON	1
PITT	37
POLK	2

RANDOLPH	9
RICHMOND	4
ROBESON	3
ROCKINGHAM	3
ROWAN	10
RUTHERFORD	4
SAMPSON	0
SCOTLAND	1
STANLY	3
STOKES	2
SURRY	4
SWAIN	0
TRANSYLVANIA	3
TYRRELL	0
UNION	53
VANCE	1
WAKE	165
WARREN	0
WASHINGTON	0
WATAUGA	2
WAYNE	2
WILKES	0
WILSON	13
YADKIN	0
YANCEY	0
RANDOLPH	9

CALENDAR OF EVENTS



MEETINGS

NC811 Board Meeting

2Q22

Friday, July 22nd, 2022

8:30 am to 10:30 am

Chetola Resort at Blowing Rock

*contact Stephanie Brown for details.
stephanie@nc811.org*

NC Underground Damage Prevention Review Board

Tuesday, August 4th, 2022

NC811 Event Center - Greensboro
Starts at 10 am

Visit: <https://udprb.nc.gov>

MEETINGS

State UCC

Tuesday, July 12th, 2022

NC811 Events Center, Greensboro

Starts at 10 am

Go to <https://ncucc.org/> for the virtual meeting link

NC Locate Resolution Partnership Committee

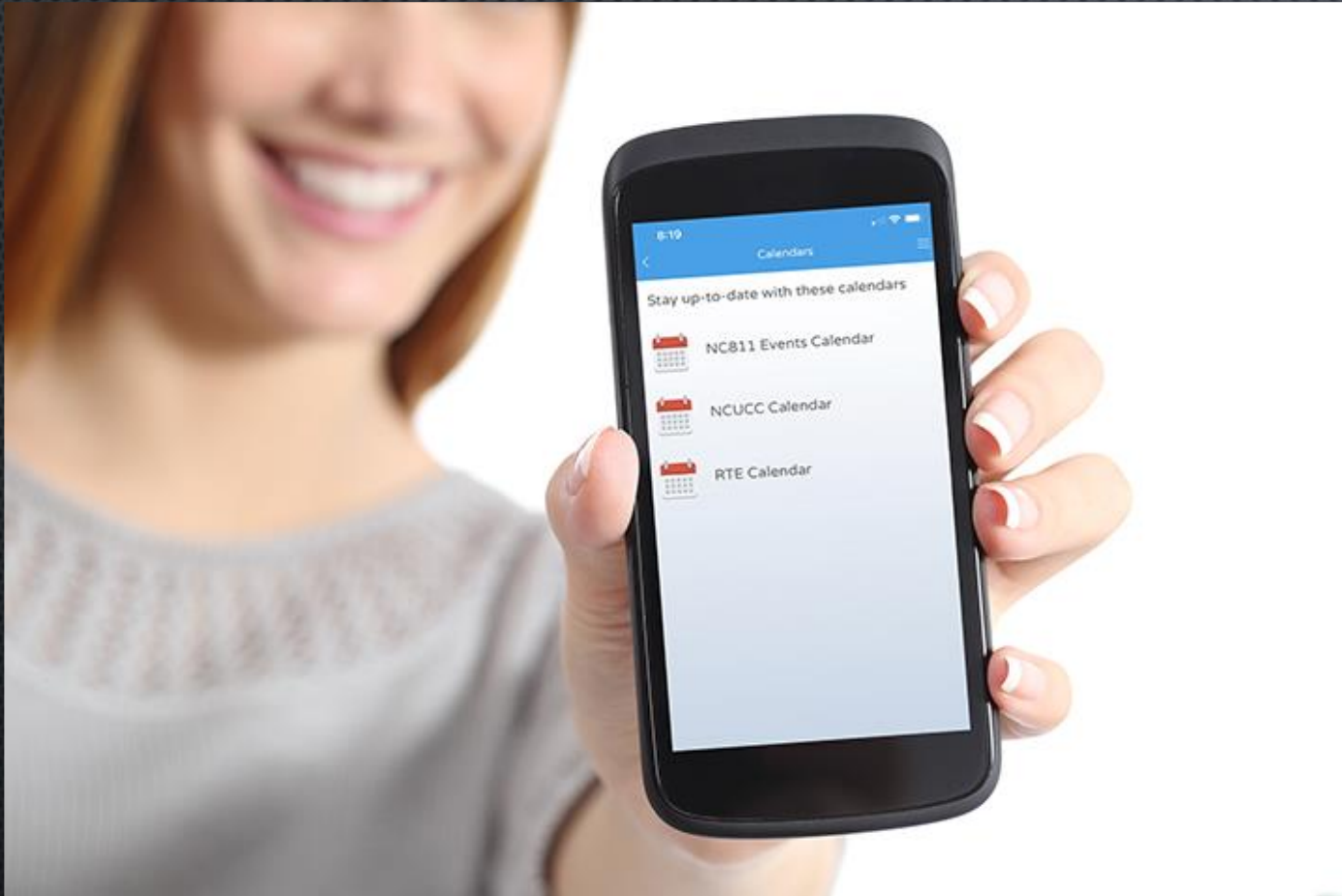
Wednesday, July 20th, 2022

Virtual Teams Meeting

11 am – 1 pm

Go to <https://ncucc.org/> for the virtual meeting link

CALENDAR



For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.

NC811 Education Team



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Thank you for your time and attention.
A copy of this presentation is available at
www.ncucc.org



If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.



Banke - Caldwell June 2022
Jun 14th, 2022

<u>NAME</u>	<u>Company</u>	<u>Telephone</u>	<u>Email</u>
Rob Turner	Brentwood	/	/
Roger Lowry	i	/	
Derek Gable	City of Lenoir	/	Dgable@ci.Lenoir.NC.us
Kevin Pritchard	City of Lenoir		kpritchard@ci.Lenoir.NC.us
Bruce Byrd	Brentwood		
Kevin Clark	Brentwood		
DAVID PERKINS	"		
DOUG Suttles	SUTTLES SURVEYING		doug@suttlesurvey.com
David Woltman	Photo ^{TUN} Wolfski		
Will Dennis	Rhoads		
Chris Badger	Charlotte		CEbenetari@Badger
Shirley McCurry	Brentwood		
Ben Williams	"		
Brian Morehouse	NE 811		bmorehouse@nc811.org (336) 822 6890

Minutes –Burke / Caldwell Counties - NC 811 Meeting

June 14, 2022

Members Present:

Brian Morehouse – NC811
Robert Turner – Brentwood Water
David Perkins – Brentwood Water
Kevin Clark – Brentwood Water
Glenn McCurry – Brentwood Water
Bryan Williams – Brentwood Water
Roger Lowery – Brentwood Water
Bruce Byrd- Brentwood Water

David Wortman – Town of Rhodhiss
Will Dennis – Town of Rhodhiss
Doug Suttles – Suttles Surveying
Chris Banietti – Badger Daylighting
Kevin Pritchard – City of Lenoir
Derek Goble – City of Lenoir

The Burke / Caldwell Counties NC 811UCC monthly meeting was held on June 14, 2022, at 12:00 noon at the Timberwood Restaurant in Morganton, NC. The meeting was called to order by President David Wortman. Robert Turner offered a prayer of blessings on the meeting and meal.

A total of **14** members attending today’s meeting.

Below are highlights of the NC 811 Presentation for June 2022:

1. A complete listing of all stats for the previous month of May 2022 are included in the **PDF presentation file** attached to the email used to send these minutes out. Listed below is a highlight of tickets / transmissions for the past month:

May 2021 vs 2022

TICKETS:

2022: 218,177
2021: 190,330
Difference: 14.6%

TRANSMISSIONS

2022: 1,162,546
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TICKETS

2022: 1,013,733
2021: 958,656
Difference: 5.7%

TRANSMISSION

2022: 5,514,862
2021: 5,363,303
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2. **Upcoming Meeting Dates (Refer to the attached presentation for further details):**

- **NC 811 Board Meeting:** 2Q22 – Friday, July 22, 2022 – 8:30 AM to 10:30 AM at the Chetola Resort at Blowing Rock, NC. Contact Stephanie Brown for details at stephanie@nc811.org

- **NC Underground Damage Prevention Review Board:** Tuesday, August 4, 2022, at the NC811 Event Center – Greensboro. Starts at 10:00 AM. Visit: <https://udprb.nc.gov>
- **State UCC Meeting:** Tuesday, July 12, 2022, at the NC811 Events Center in Greensboro. Starts at 10:00 AM. Go to <https://ncucc.org/> for the virtual meeting link.
- **NC Locate Resolution Partnership Committee Meeting:** Virtual teams meeting 11:00 AM – 1:00 PM. Go to <https://ncucc.org/> for the virtual meeting link.

3. **Direction on how to join in on all NC 811 will Virtual UCC Meetings:**

- Follow these video instructions to find your virtual meeting link and how to make the join the meeting in the new MICROSOFT TEAMS platform.
<https://www.youtube.com/watch?v=GC5zGkdxqb0>.
- In the chat section please type your name, company name & email.
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org.

4. **SPECIAL REMINDERS:**

- **Damage Reporting:** Remember that if you damage an underground utility, it is **your responsibility to report this damage to NC 811 UCC. Offices in Greensboro.**
- Below is the website where you can go to communicate “Damage Violations.”
<https://www.nc811.org/report-a-violation.html>
- **ALWAYS!** If you hit an underground objective, and you think it is a Gas Line, do the following in this order:
 - **Call 911 to report the accident!**
 - **Call the Gas Company and let them know the specifics concerning the damage!**
 - **Call 811 to report the accident to our office!**
- **Damage Reporting:** It is **YOUR** responsibility to report ALL damages to underground utilities. The reports must be reported to the NC 811UCC offices in Greensboro.

Brian Morehouse – NC 811 Comments:

- Norfield launches Locator Logix! Visit here to view demo, this is a new improved locating system that will improve the accuracy and safety of each locate that you may need. The cost of this service is \$375 annually.

More information on this at later NC 811 Meetings.

<https://www.norfielddp.com/locatorlogix.html>

- **Important:** If you have damaged made to your systems, be sure and file a COMPLAINT. File the complaint against the parent company not the locator service provider. Remember, to take several photographs from various angles to be submitted with you written claim.

Round-table Discussions:

Derek Goble – City of Lenoir: Kevin Pritchard is retiring after 30+ years of service. I will be assuming his position with the city. As for current conditions in Lenoir, no significant issues, there is a lot of building going on in Lenoir and Caldwell County.

David Perkins – Brentwood Water: Since the last meeting, Brentwood has been able to get caught up on tap installations and water leaks We have begun our new water line replacement project. This consists of 3,000 feet of new six-inch pipeline replacing an old outdated two-inch waterline on Bradley Road just off the Jamestown Road.

Will Dennis – Town of Rhodhiss: All is good, nothing much to report. Currently a lot of activity in their area with Duke Energies replacing wooden transmission poles with the new metal poles set on a concrete footing. This is requiring lots of new locates, one for each pole replacement.

Doug Suttles – Suttles Surveying: Things are going well. Right now, they have a backlog of over six months' worth of work. They are doing primarily commercial work. Little if any homeowner type work is being done. One of the serious issues with the surveying of property, is there are very few surveying companies out there to do the work.

Chris Banietti – Badger Transportations: Badger is also working on a new development (River District). This is a 20-year project which consists of homes, hotels, retail space etc. It is located near the Charlotte Airport. They also have two large warehouse type building projects in the Concord area. Several million square footage each.

The next meeting of Burke / Caldwell Counties NC811UCC meeting will be held on Tuesday, July 12, 2022, at 12:00 Noon at the Timberwood Restaurant in Morganton, NC.

Thank you to everyone who came to our meeting today. Please be sure and come back any time you can.

Robert Turner – Secretary, Brentwood Water Corp