



NORTH CAROLINA 811

JUNE 2022

MONTHLY UPDATE

Cleveland- Gaston-Rutherford UCC

A message from the NC811 Executive Director

Norfield launches Locator Logix! Visit here to view demo

<https://www.norfielddp.com/locatorlogix.html>

LRPC continuing to work on trending “system noise” Can you help us eliminate some?

Letters were mailed to 89 excavators that caused a damage with no ticket.

Stay safe, stay hydrated and stay cool!



Louis Panzer



Annual
Subscriptions
as low as \$375

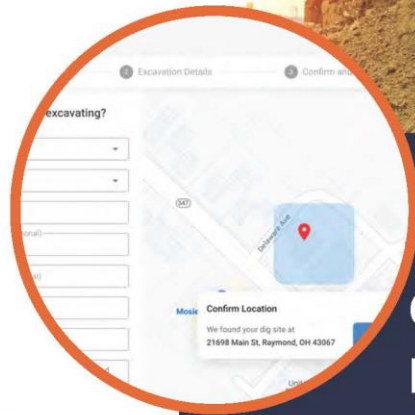


IMPROVE THE SAFETY OF WORKSITES THROUGH ACCURATE AND ON-TIME LOCATES.

Locator LOGiX is a web-based locate management system designed for utilities and utility locators to manage their utility line locate requests sent by an 811 center.

Keep all parties in sync with advanced communication features such as alerts, broadcast messages from 811 centers, and even Electronic Positive Responses so utilities can communicate directly to the 811 center and excavators on the work being done.

Locator LOGiX modernizes your location procedures with state-of-the-art intelligence including advanced work planning, scheduling and load balancing capabilities.



Core Features

- RESPONSE AND LOCATOR ASSIGNMENTS
- PREDICTIVE ANALYTICS FOR RISK ASSESSMENT
- ACCURATE GIS MAPPING
- ROBUST REPORTING
- ADVANCED SEARCH FUNCTIONALITY
- ELECTRONIC POSITIVE RESPONSE (EPR)

**CLICK TO
WATCH DEMO**

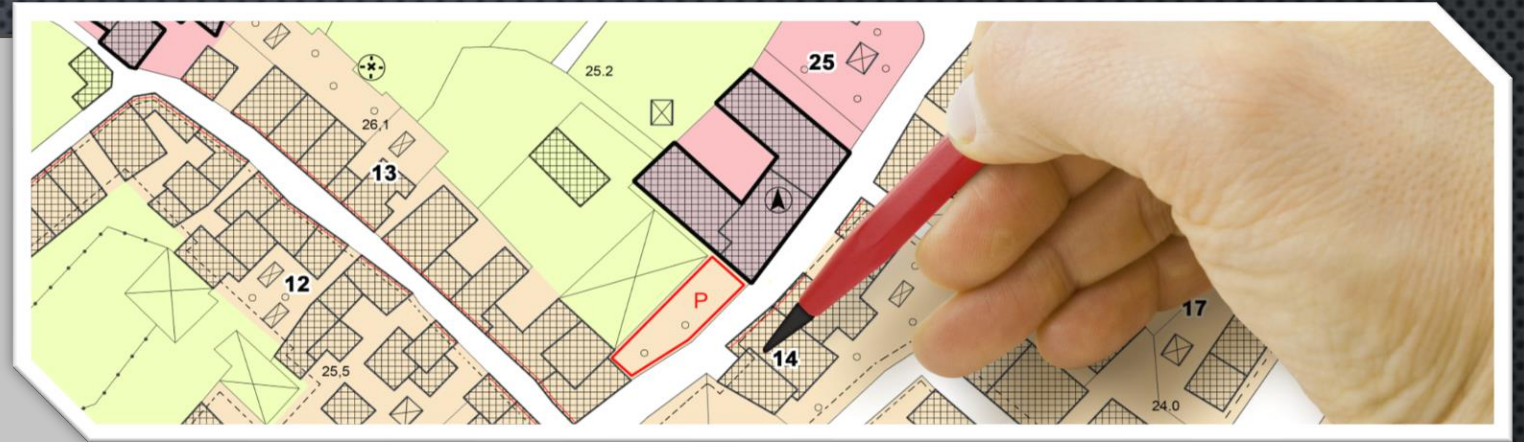
Contact us at sales@norfielddp.com



<https://www.norfielddp.com/locatorlogix.html>



Apartments on 1 parcel with multiple addresses



A ticket for each building address on the one parcel, helps both the excavator & the locator.



NC811 Data Insights

Locate requests, transmissions,
county ticket volume and distribution



Locate Requests & Transmissions for NC

May. 2021 vs 2022

TICKETS

2022: 218,177

2021: 190,330

Difference: 14.6%

TRANSMISSIONS

2022: 1,162,546

2021: 1,053,726

Difference: 10.3%

Year-to-Date

TICKETS

2022: 1,013,733

2021: 958,656

Difference: 5.7%

TRANSMISSIONS

2022: 5,514,862

2021: 5,383,303

Difference: 2.4%

COUNTY TICKET VOLUME

YTD stats compared with previous year

Cleveland	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	131	52	4557	114	1650	6504
2022	325	37	4732	248	1398	6740
+/- Var	148.1%	-28.8%	3.8%	117.5%	-15.3%	3.6%
Work Days 104		Avg Locates per Day 65				

COUNTY TICKET VOLUME YTD stats compared with previous year

Gaston	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	565	165	15142	307	6126	22305
2022	776	103	13697	401	5244	20221
+/- Var	37.3%	-37.6%	-9.5%	30.6%	-14.4%	-9.3%
Work Days 104		Avg Locates per Day 194				

COUNTY TICKET VOLUME

YTD stats compared with previous year

Rutherford	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	61	22	2805	80	905	3873
2022	64	34	3284	92	1497	4971
+/- Var	4.9%	54.5%	17.1%	15.0%	65.4%	28.4%
Work Days 104		Avg Locates per Day 48				

COUNTY TICKET VOLUME

2022 stats compared with 2021

Cleveland	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	35	7	879	22	316	1259
2022	141	9	1041	101	327	1619
+/- Var	302.9%	28.6%	18.4%	359.1%	3.5%	28.6%
Work Days 20	Avg Locates per Day 81					

COUNTY TICKET VOLUME

2022 stats compared with 2021

Gaston	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	176	34	3069	66	1194	4539
2022	295	22	2731	172	1129	4349
+/- Var	67.6%	-35.3%	-11.0%	160.6%	-5.4%	-4.2%
Work Days 20	Avg Locates per Day 217					

COUNTY TICKET VOLUME

2022 stats compared with 2021

Rutherford	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	10	0	563	29	202	804
2022	12	8	599	23	419	1061
+/- Var	20.0%	#DIV/0!	6.4%	-20.7%	107.4%	32.0%
Work Days 20	Avg Locates per Day 53					

CLEVELAND	1619
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BELWOOD	7
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BOILING SPRINGS	29
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CASAR	29
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GROVER	99
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KINGS MOUNTAIN	472
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LAWNDALE	77
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MOORESBORO	52
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POLKVILLE	7
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SHELBY	802
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WACO	13
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COUNTY TICKET DISTRIBUTION

GASTON	4349
BELMONT	868
BESSEMER CITY	186
CHERRYVILLE	200
CRAMERTON	95
DALLAS	264
GASTONIA	1633
HIGH SHOALS	5
KINGS MOUNTAIN	64
LOWELL	55
MCADENVILLE	65
MOUNT HOLLY	691
RANLO	15
STANLEY	193

COUNTY TICKET DISTRIBUTION

RUTHERFORD	1061
BOSTIC	39
CAROLEEN	18
CHIMNEY ROCK	9
CLIFFSIDE	6
ELLENBORO	37
FOREST CITY	246
LAKE LURE	131
RUTH	23
RUTHERFORDTON	471
SPINDALE	49
UNION MILLS	14

COUNTY TICKET DISTRIBUTION

DAMAGES REPORTED FOR MAY 2022

ALAMANCE	5
ALEXANDER	1
ALLEGHANY	1
ANSON	5
ASHE	0
AVERY	1
BEAUFORT	0
BERTIE	0
BLADEN	2
BRUNSWICK	12
BUNCOMBE	24
BURKE	0
CABARRUS	43
CALDWELL	5
CAMDEN	1
CARTERET	5
CASWELL	0
CATAWBA	13
CHATHAM	6
CHEROKEE	0
CHOWAN	0
CLAY	1
CLEVELAND	4
COLUMBUS	1

CUMBERLAND	45
CURRITUCK	0
DARE	7
DAVIDSON	8
DAVIE	2
DUPLIN	1
DURHAM	45
EDGECOMBE	0
FORSYTH	42
FRANKLIN	10
GASTON	25
GATES	0
GRAHAM	1
GRANVILLE	2
GREENE	0
GUILFORD	52
HALIFAX	1
HARNETT	18
HAYWOOD	1
HENDERSON	7
HERTFORD	1
HOKE	2
HYDE	0
IREDELL	22
JACKSON	2

JOHNSTON	21
JONES	3
LEE	13
LENOIR	0
LINCOLN	11
MACON	0
MADISON	0
MARTIN	0
MCDOWELL	0
MECKLENBURG	191
MITCHELL	0
MONTGOMERY	1
MOORE	7
NASH	2
NEW HANOVER	16
NORTHAMPTON	0
ONSLow	27
ORANGE	11
PAMLICO	1
PASQUOTANK	1
PENDER	6
PERQUIMANS	0
PERSON	1
PITT	37
POLK	2

RANDOLPH	9
RICHMOND	4
ROBESON	3
ROCKINGHAM	3
ROWAN	10
RUTHERFORD	4
SAMPSON	0
SCOTLAND	1
STANLY	3
STOKES	2
SURRY	4
SWAIN	0
TRANSYLVANIA	3
TYRRELL	0
UNION	53
VANCE	1
WAKE	165
WARREN	0
WASHINGTON	0
WATAUGA	2
WAYNE	2
WILKES	0
WILSON	13
YADKIN	0
YANCEY	0
RANDOLPH	9

CALENDAR OF EVENTS



MEETINGS

NC811 Board Meeting

2Q22

Friday, July 22nd, 2022

8:30 am to 10:30 am

Chetola Resort at Blowing Rock

*contact Stephanie Brown for details.
stephanie@nc811.org*

NC Underground Damage Prevention Review Board

Tuesday, August 4th, 2022

NC811 Event Center - Greensboro
Starts at 10 am

Visit: <https://udprb.nc.gov>

MEETINGS

State UCC

Tuesday, July 12th, 2022

NC811 Events Center, Greensboro

Starts at 10 am

Go to <https://ncucc.org/> for the virtual meeting link

NC Locate Resolution Partnership Committee

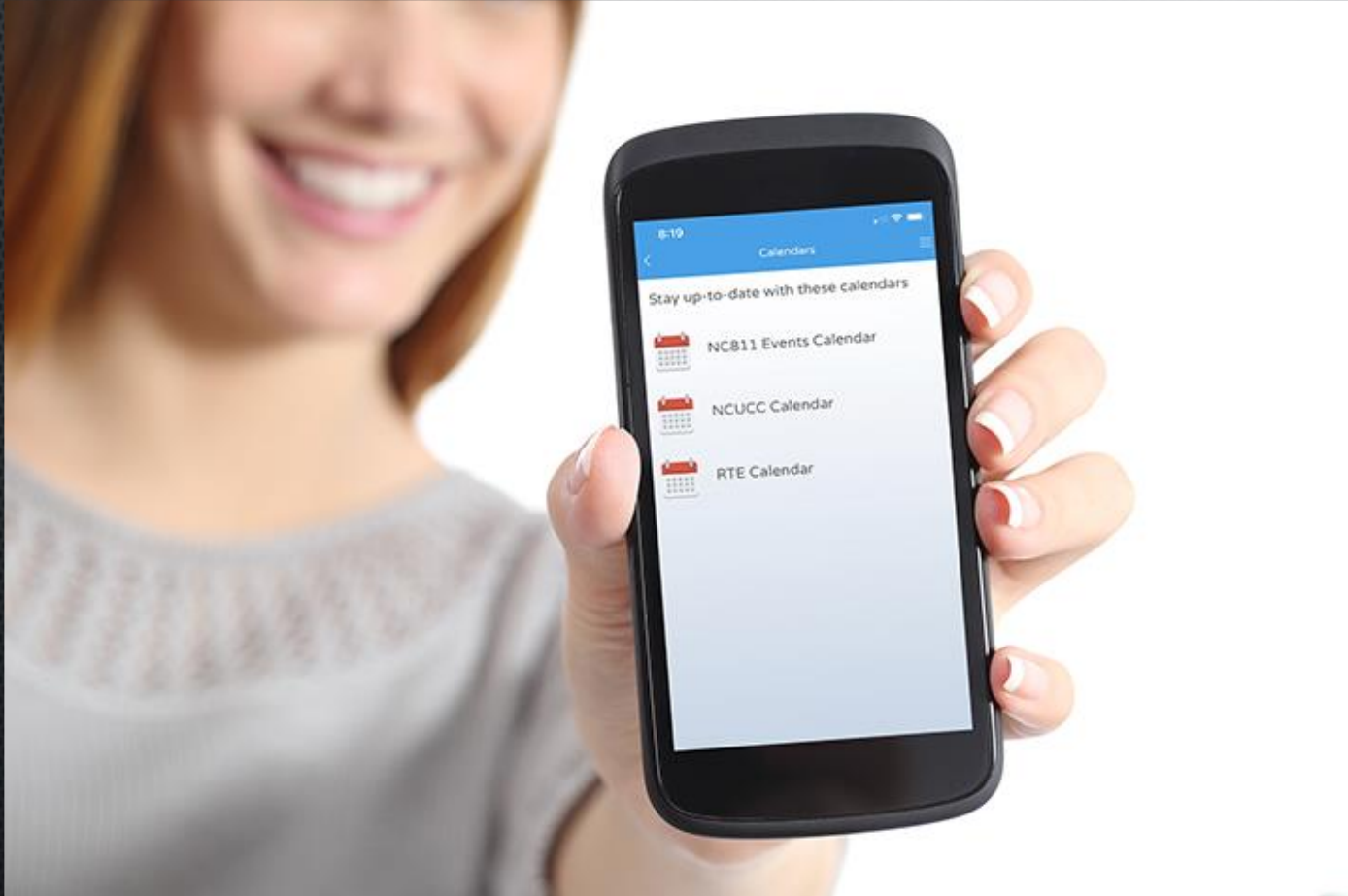
Wednesday, July 20th, 2022

Virtual Teams Meeting

11 am – 1 pm

Go to <https://ncucc.org/> for the virtual meeting link

CALENDAR



For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.

NC811 Education Team



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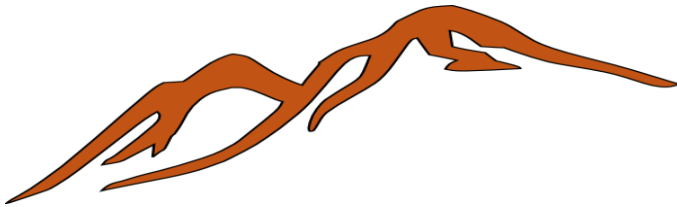
Thank you for your time and attention.
A copy of this presentation is available at
www.ncucc.org



If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.



North Carolina Foothills- Cleveland- Gaston- Rutherford Utilities Coordination Committee



Meeting Minutes

Date: 6/7/2022

Place: El Sol Mexican Restaurant

Address: Hwy 74

Town: Shelby, NC

A total of 24 members attending today's meeting.

Below are highlights of the NC 811 Presentation for June 2022:

1. A complete listing of all stats for the previous month of May 2022 are included in the **PDF presentation file** attached to the email used to send these minutes

Called to Order & Welcomed to Guest

- Brian Morehouse called the meeting to order @ 11:42AM
- Brian Morehouse went over housekeeping and emergency evacuation.

Introductions

- Brian Morehouse started introductions, and then went around the room.
- Safety Share presented by: Brian Morehouse
- Topic – June is here- Going to be a "HOT" one

Old Business

- Any Changes to last month's minutes? (NONE)

Officer Reports

Chair- Nothing new to report.

Co-Chair/Secretary- Please see attendance sheet attached. Minutes –Foothills- Cleveland- Gaston-Rutherford - NC 811 Meeting

out. Listed below is a highlight of tickets transmissions for the past month:

2.

Very busy across the system, please remember to call in your locates. Also, working very hard to reduce un-needed Updates. Please look over the Updates for your office, if the work isn't taking place, please don't call in an Update Ticket.

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Locate Requests & Transmissions for NC

May, 2021 vs 2022

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Difference: 5.7%

TRANSMISSIONS

2022: 5,514,882

2021: 5,383,303

Difference: 2.4%

3. **Upcoming Meeting Dates (Refer to the attached presentation for further details):**

- State UCC Meeting will be held on, Tuesday, July 12th, 2022 @ 10am, NC811 Event Center, Greensboro, NC
- **2Q Quarter Board Meeting** will be held on Friday July 22, 2022, 8:30 AM to 10:30 AM in Blowing Rock, NC. Contact Stephanie for details at: Stephanie@nc811.org.
- **The NC Underground Damage Prevention Review Board**: Will meet on Tuesday, August 4th, 2022, at 10:00 AM. <https://udprb.nc.gov/>

4. NCLRPC- Meeting will be held on Wednesday, July 20th, 2022, at the NC811 Event Center, Greensboro, NC, 10 AM

5. **Direction on how to join in on all NC 811 will Virtual UCC Meetings:**

- Follow these video instructions to find your virtual meeting link and how to make the join the meeting in the new MICROSOFT TEAMS platform.
<https://www.youtube.com/watch?v=GC5zGkdxqb0>.
- In the chat section please type your name, company name & email.
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org.

6. **SPECIAL REMINDERS:**

- **Damage Reporting:** Remember that if you damage an underground utility, it is **your responsibility to report this damage to NC 811 UCC. Offices in Greensboro.**
- Below is the website where you can go to communicate “Damage Violations.”
<https://www.nc811.org/report-a-violation.html>
- **Remember!** If you hit an underground objective, and you think it is a Gas Line, do the following in this order:
 - **Call 911 to report the accident!**
 - **Call the Gas Company and let them know the specifics concerning the damage!**
 - **Call 811 to report the accident to our office!**
- **Damage Reporting:** It is **YOUR** responsibility to report ALL damages to underground utilities. The reports must be reported to the NC 811UCC offices in Greensboro.

Brian Morehouse – NC 811 Comments:

- **REMINDER---** There will be a Contractors Breakfast on Wednesday, June 29th, 2022, at 8am at CaroMont Health Park, the location where the Gastonia Honey Hunters play their home baseball games. Going to be a great time, please pass the word to others and have them join us. If your organization can please bring a door prize to give away.

THERE WILL BE NO MEETING FOR THE MONTH OF JULY FOR THE FOOTHILLS UCC

- If you have any of the NC811 Banners at you work location, please take a picture of it, and forward it to Brian at his email address. Brian's email address is: bmorehouse@nc811.org
- If you do not already have the NC811 app installed on your mobile device, get it, it is a helpful tool to use in your daily jobs.
- If you have damages made to your systems, you can look into filing a complaint with the UGDPRB. Please visit the udprb.nc.gov website for more details. Remember, to take several photographs from various angles to be submitted with your written claim.

New Business

Great turnout and looking to keep growing. Please invite contractors from the field and others within your organization. We want to hear from everyone.

Open Discussion

Brian Morehouse went over calling tickets in. Please make sure you give correct contact information. If you are doing a project, please give a good description on what is being done. No need to have entire property located if you are only working on the front of property. This will save time on locator marking unnecessary locations.

○ .

Reports

- NC 811 / One Call** – Brian provided us with the monthly 811 update. Also, Brian talked to us about 811 having 811 come to your office and do an 811 Safety Presentation. Brian Morehouse went over the October 2019 presentation giving the totals for YTD and Monthly number for Tickets called in, average locates per day and (3) hour tickets.
- N.C.D.O.T** – 221 Project is rolling right along, R/W being cut and this will be a very busy job over the next two years
- Dominion Energy** – NO major damages to report in the area. Very busy with locate tickets. A lot of work being done in the Gastonia area.
- USIC** – **Daniel Breland, supervisor stated that the are staffed but it is hard to keep up with the volume of tickets coming in. Asked please don't update tickets if you aren't**

doing the work. An please make sure to call locates in on what work is needing to be done. Brought the group up to date on how the process works. Some companies maybe screening calls. USIC doesn't get those tickets.

- E. City of Kings Mountain- Trying to keep up with the new work and maint work in the area. New building is growing at a fast pace. Locate tickets are very high and the demand is too. Trying to keep up on electric and water, gas side within the county.
- F. Duke Energy NA
- G. City of Shelby- Locate tickets are very high. Lots of project in and around the area.
- H. Spectrum – Nothing new to report.
- I. Bessemer City- Just finished two large project. New station went well. Growth within the county is at an all time high. New 12-acre Amazon facility coming to the area. Locate tickets are high and keeping everyone busy.
- J. Collier Engineering- Busy across the area, no locate issues to report.
- K. Williams Electric- Reported they have crews in Gaston and Rutherford Counties. Very busy with large projects. Gave a big hand to USIC for all the efforts that they have shown to keep up with the increased workload. Reported they have no issues with getting locates done, they maybe a day or two late but the project does get marked.
- L. Southern Cross- NA
- M. Ansco- NA.
- N. AT&T – N/A.
- O.)

Next Meeting – Tuesday, August 2ndth 2022 at 11:30 am at El Sol, Hwy 74, Shelby, NC,

Meeting adjourned at **1:09 pm**

Minutes submitted by: **Brian Morehouse- NC 811 Education Liaison**

Cleveland- GASTON- Luther food

* Note

No meeting in July 2022

foothills June 7th 2022

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