



# **NORTH CAROLINA 811**

**JUNE 2022**

**MONTHLY UPDATE**

**Haywood UCC**

# A message from the NC811 Executive Director

Norfield launches Locator Logix! Visit here to view demo

<https://www.norfielddp.com/locatorlogix.html>

LRPC continuing to work on trending “system noise” Can you help us eliminate some?

Letters were mailed to 89 excavators that caused a damage with no ticket.

Stay safe, stay hydrated and stay cool!



*Louis Panzer*





Annual  
Subscriptions  
as low as \$375

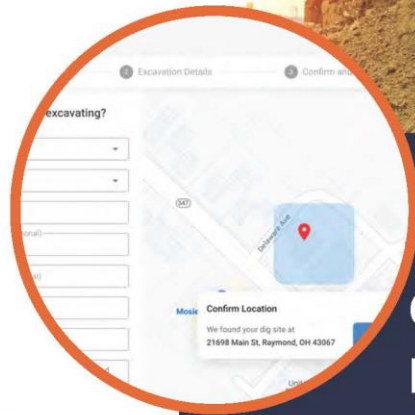


## IMPROVE THE SAFETY OF WORKSITES THROUGH ACCURATE AND ON-TIME LOCATES.

Locator LOGiX is a web-based locate management system designed for utilities and utility locators to manage their utility line locate requests sent by an 811 center.

Keep all parties in sync with advanced communication features such as alerts, broadcast messages from 811 centers, and even Electronic Positive Responses so utilities can communicate directly to the 811 center and excavators on the work being done.

Locator LOGiX modernizes your location procedures with state-of-the-art intelligence including advanced work planning, scheduling and load balancing capabilities.



## Core Features

- RESPONSE AND LOCATOR ASSIGNMENTS
- PREDICTIVE ANALYTICS FOR RISK ASSESSMENT
- ACCURATE GIS MAPPING
- ROBUST REPORTING
- ADVANCED SEARCH FUNCTIONALITY
- ELECTRONIC POSITIVE RESPONSE (EPR)

**CLICK TO  
WATCH DEMO**

Contact us at [sales@norfielddp.com](mailto:sales@norfielddp.com)

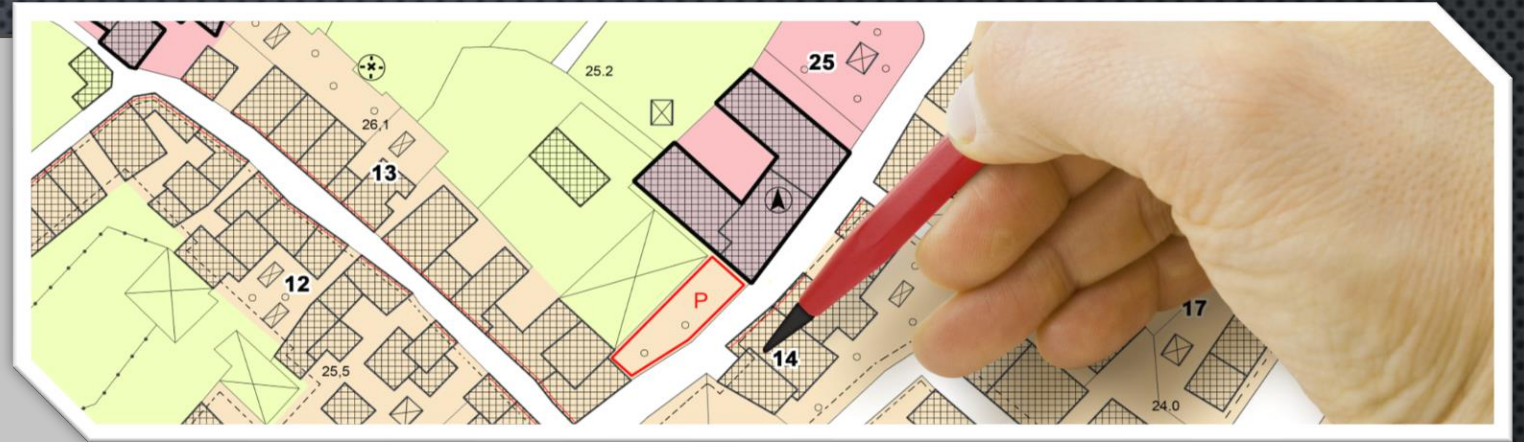


<https://www.norfielddp.com/locatorlogix.html>





# Apartments on 1 parcel with multiple addresses



A ticket for each building address on the one parcel, helps both the excavator & the locator.





# NC811 Data Insights

Locate requests, transmissions,  
county ticket volume and distribution



# Locate Requests & Transmissions for NC

May. 2021 vs 2022

## **TICKETS**

2022: 218,177

2021: 190,330

Difference: 14.6%

## **TRANSMISSIONS**

2022: 1,162,546

2021: 1,053,726

Difference: 10.3%

Year-to-Date

## **TICKETS**

2022: 1,013,733

2021: 958,656

Difference: 5.7%

## **TRANSMISSIONS**

2022: 5,514,862

2021: 5,383,303

Difference: 2.4%



# COUNTY TICKET VOLUME YTD stats compared with previous year

<b>Haywood</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL</b>	
2021	30	15	1844	66	412	2367	
2022	43	28	1998	37	661	2767	
+/- Var	43.3%	86.7%	8.4%	-43.9%	60.4%	16.9%	
-						Locates per day	27



# COUNTY TICKET VOLUME YTD stats compared with previous year

<b>Haywood</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL</b>
2021	7	6	404	9	80	506
2022	12	5	452	12	157	638
+/- Var	71.4%	-16.7%	11.9%	33.3%	96.3%	26.1%
-	-	-	Locates per day			32

# COUNTY TICKET DISTRIBUTION

HAYWOOD	638
BEAVERDAM	8
CANTON	133
CLYDE	90
FINES CREEK	6
JONATHAN	11
LAKE JUNALUSKA	8
MAGGIE VALLEY	53
WAYNESVILLE	316



# DAMAGES REPORTED FOR MAY 2022

ALAMANCE	5
ALEXANDER	1
ALLEGHANY	1
ANSON	5
ASHE	0
AVERY	1
BEAUFORT	0
BERTIE	0
BLADEN	2
BRUNSWICK	12
BUNCOMBE	24
BURKE	0
CABARRUS	43
CALDWELL	5
CAMDEN	1
CARTERET	5
CASWELL	0
CATAWBA	13
CHATHAM	6
CHEROKEE	0
CHOWAN	0
CLAY	1
CLEVELAND	4
COLUMBUS	1

CUMBERLAND	45
CURRITUCK	0
DARE	7
DAVIDSON	8
DAVIE	2
DUPLIN	1
DURHAM	45
EDGECOMBE	0
FORSYTH	42
FRANKLIN	10
GASTON	25
GATES	0
GRAHAM	1
GRANVILLE	2
GREENE	0
GUILFORD	52
HALIFAX	1
HARNETT	18
HAYWOOD	1
HENDERSON	7
HERTFORD	1
HOKE	2
HYDE	0
IREDELL	22
JACKSON	2

JOHNSTON	21
JONES	3
LEE	13
LENOIR	0
LINCOLN	11
MACON	0
MADISON	0
MARTIN	0
MCDOWELL	0
MECKLENBURG	191
MITCHELL	0
MONTGOMERY	1
MOORE	7
NASH	2
NEW HANOVER	16
NORTHAMPTON	0
ONSLow	27
ORANGE	11
PAMLICO	1
PASQUOTANK	1
PENDER	6
PERQUIMANS	0
PERSON	1
PITT	37
POLK	2

RANDOLPH	9
RICHMOND	4
ROBESON	3
ROCKINGHAM	3
ROWAN	10
RUTHERFORD	4
SAMPSON	0
SCOTLAND	1
STANLY	3
STOKES	2
SURRY	4
SWAIN	0
TRANSYLVANIA	3
TYRRELL	0
UNION	53
VANCE	1
WAKE	165
WARREN	0
WASHINGTON	0
WATAUGA	2
WAYNE	2
WILKES	0
WILSON	13
YADKIN	0
YANCEY	0
RANDOLPH	9

# CALENDAR OF EVENTS





# MEETINGS

## NC811 Board Meeting

**2Q22**

**Friday, July 22nd, 2022**

8:30 am to 10:30 am

Chetola Resort at Blowing Rock

*contact Stephanie Brown for details.  
stephanie@nc811.org*

## NC Underground Damage Prevention Review Board

**Tuesday, August 4<sup>th</sup>, 2022**

NC811 Event Center - Greensboro  
*Starts at 10 am*

*Visit: <https://udprb.nc.gov>*

# MEETINGS

## State UCC

**Tuesday, July 12<sup>th</sup>, 2022**

NC811 Events Center, Greensboro

*Starts at 10 am*

*Go to <https://ncucc.org/> for the virtual meeting link*

## NC Locate Resolution Partnership Committee

**Wednesday, July 20<sup>th</sup>, 2022**

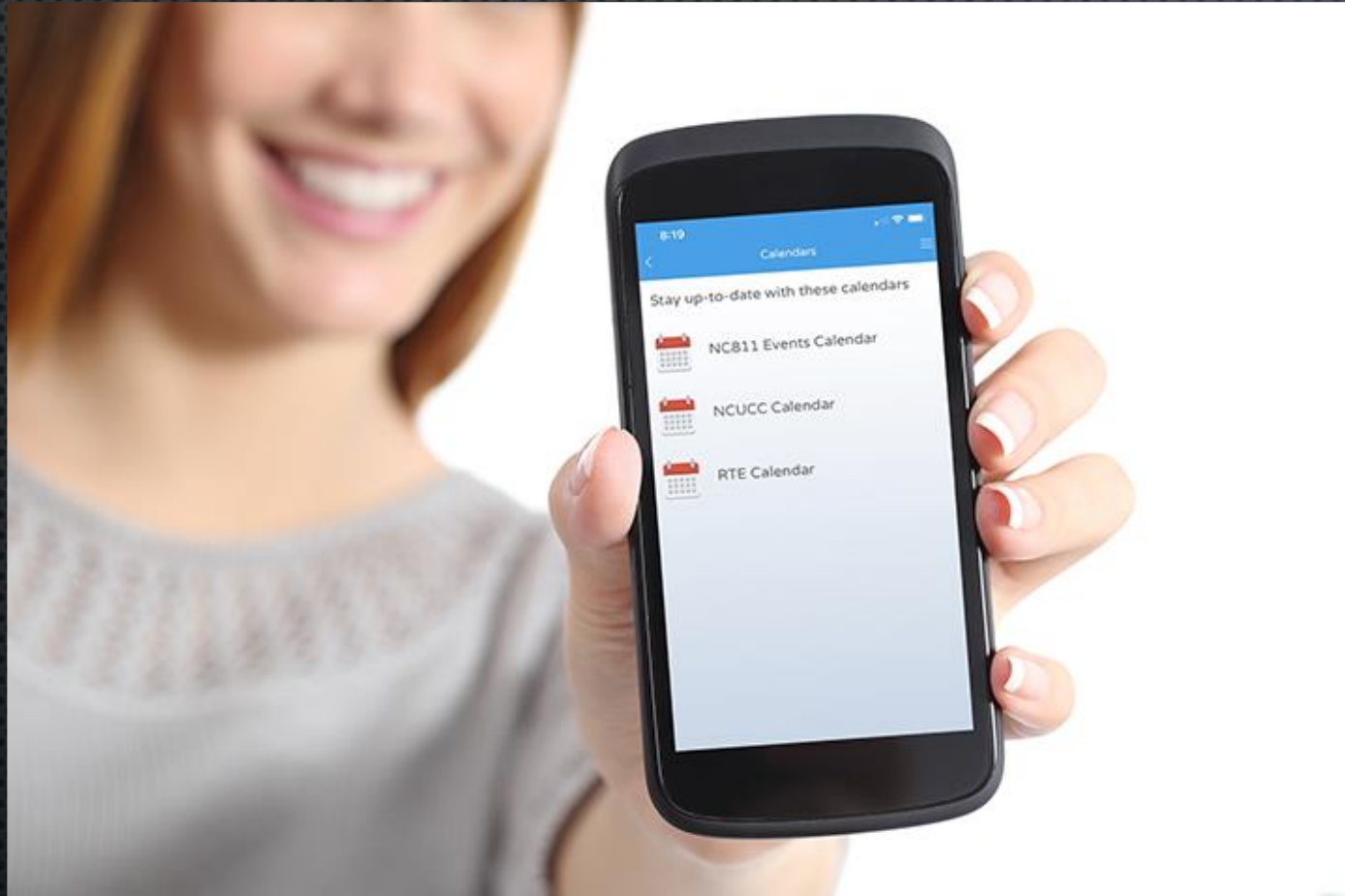
*Virtual Teams Meeting*

*11 am – 1 pm*

*Go to <https://ncucc.org/> for the virtual meeting link*



# CALENDAR



For information on NC811 & NCUCC events, visit the calendar section of [nc811.org](http://nc811.org) or the nc811 app.

# NC811 Education Team



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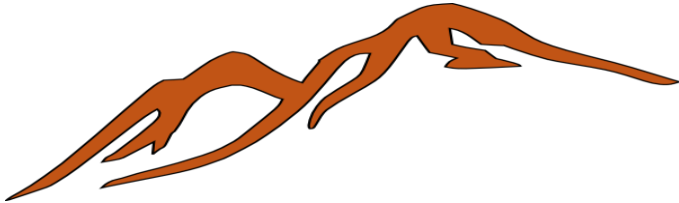
Thank you for your time and attention.  
A copy of this presentation is available at  
[www.ncucc.org](http://www.ncucc.org)



If this meeting was virtual or hybrid, a video is available on [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.



# North Carolina Haywood Utilities Coordination Committee



## Meeting Minutes

Date: 6/8/2022

Place: Shoney's

Address: 3334 Asheville Rd

Town: Waynesville, NC

### Called to Order & Welcomed to Guest

- Brian Morehouse called the meeting to order @ 11:37 AM

A total of 17 members attending today's meeting.

### Below are highlights of the NC 811 Presentation for June 2022:

1. A complete listing of all stats for the previous month of May 2022 are included in the **PDF presentation file** attached to the email used to send these minutes out. Listed below is a highlight of tickets transmissions for the past month:

2. Very busy across the system, please remember to call in your locates. Also, working very hard to reduce un-needed

- Brian Morehouse went over housekeeping and emergency evacuation.

### Introductions

- **Brian Morehouse** started introductions, and then went around the room.
- Safety Share presented by: **Brian Morehouse**
- Topic – **June is here- Going to be a "HOT" one**

### Old Business

- Any Changes to last month's minutes- None to report at this time

### Officer Reports

**Chair-** Nothing new to report.

**Co-Chair/Secretary-** Please see attendance sheet attached. **Minutes –Haywood County - NC 811 Meeting**

Updates. Please look over the Updates for your office, if the work isn't taking place, please don't call in an Update Ticket.

Locate Requests & Transmissions for NC	
<b>May, 2021 vs 2022</b>	<b>Year-to-Date</b>
<b>TICKETS</b>	<b>TICKETS</b>
2022: 218,177	2022: 1,013,733
2021: 190,330	2021: 958,666
Difference: 14.6%	Difference: 5.7%
<b>TRANSMISSIONS</b>	<b>TRANSMISSIONS</b>
2022: 1,162,546	2022: 5,514,862
2021: 1,053,726	2021: 5,383,303
Difference: 10.3%	Difference: 2.4%



3. **Upcoming Meeting Dates (Refer to the attached presentation for further details):**

- State UCC Meeting will be held on, Tuesday, July 12<sup>th</sup>, 2022 @ 10am, NC811 Event Center, Greensboro, NC
- **2Q Quarter Board Meeting** will be held on Friday July 22, 2022, 8:30 AM to 10:30 AM in Blowing Rock, NC. Contact Stephanie for details at: [Stephanie@nc811.org](mailto:Stephanie@nc811.org).
- **The NC Underground Damage Prevention Review Board**: Will meet on Tuesday, August 4<sup>th</sup>, 2022, at 10:00 AM. <https://udprb.nc.gov/>

4. NCLRPC- Meeting will be held on Wednesday, July 20<sup>th</sup>, 2022, at the NC811 Event Center, Greensboro, NC, 10 AM

5. **Direction on how to join in on all NC 811 will Virtual UCC Meetings:**

- Follow these video instructions to find your virtual meeting link and how to make the join the meeting in the new MICROSOFT TEAMS platform.  
<https://www.youtube.com/watch?v=GC5zGkdxqb0>.
- In the chat section please type your name, company name & email.
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the [ncucc.org](http://ncucc.org) website. You can watch the meeting by using the video link provided on [ncucc.org](http://ncucc.org).

6. **SPECIAL REMINDERS:**

- **Damage Reporting:** Remember that if you damage an underground utility, it is **your responsibility to report this damage to NC 811 UCC. Offices in Greensboro.**
- Below is the website where you can go to communicate “Damage Violations.”  
<https://www.nc811.org/report-a-violation.html>
- **Remember!** If you hit an underground objective, and you think it is a Gas Line, do the following in this order:
  - **Call 911 to report the accident!**
  - **Call the Gas Company and let them know the specifics concerning the damage!**
  - **Call 811 to report the accident to our office!**
- **Damage Reporting:** It is **YOUR** responsibility to report ALL damages to underground utilities. The reports must be reported to the NC 811UCC offices in Greensboro.

## **Brian Morehouse – NC 811 Comments:**

- If you do not already have the NC811 app installed on your mobile device, get it, it is a helpful tool to use in your daily jobs.
- If you have damages made to your systems, you can look into filing a complaint with the UGDPRB. Please visit the [udprb.nc.gov](http://udprb.nc.gov) website for more details. Remember, to take several photographs from various angles to be submitted with your written claim.

### **New Business**

**Great turnout and looking to keep growing. Please invite contractors from the field and others within your organization. We want to hear from everyone.**

### **Open Discussion**

**Brian Morehouse went over calling tickets in. Please make sure you give correct contact information. If you are doing a project, please give a good description on what is being done. No need to have entire property located if you are only working on the front of property. This will save time on locator marking unnecessary locations.**

- A. **N.C.D.O.T – NA.**
- B. **Dominion Energy Not a lot going on but locates were at an all time high on Monday, June 6<sup>th</sup>, 2022, for them. Over 33% of those tickets were Update Tickets**
- C. **USIC – Staying busy- have two locators within the area Tickets have been high here of late but staying on top of matters and have had no issues with contractors in this area since the last meeting.**
- D. **Southern Cross Locating- NA**
- E. **AT&T- Work is coming to the Haywood County area. Lot of new work installation will be in the area over the next 8 months. No issues with locates but work at this time is at an all time high. Very busy.**
- F. **Town of Clyde- NA**
- G. **Town if Maggie Valley- NA**
- H. **Duke Energy- Going out and reviewing two phase and three phase poles in and around the county. Very busy with new work coming in. Locates seem to be getting done on time. Supplies are hard to come by, things are going ok.**
- I. **Town of Waynesville- Working with NCDOT with new round about, relocation on Deval St. New 115 lot subdivision has been approved, Stated that road will be cut in by November and moving along on that project. will be phase 1 of that project. Work has not started there yet, will be in the summer of 2022. Also mentioned the two-story building in town that will be starting and will have to reroute main line. **New drain lines being installed along Kentucky dr and Virginia Dr, will take (5) months to complete.****



J. **Reported from last meeting-Reported that they are having issues with not enough information provided on the tickets and it is taking them hours to locate unnecessary areas. Seems alittle better but still need to work on this problem.**

K. **Spectrum-** Told the group that 2,900 miles of new fiber will be installed to the house. Looking at doing 500 miles per year in the western region of NC. Have crews in area working and installing the new fiber

**Next Meeting – Wednesday, August 10th 2022, Shoney’s  
Waynesville, NC**

Meeting adjourned at **1:16pm**

**Dominion Energy was the lunch sponsor for this event. Thank you Dominion Energy.**

Minutes submitted by: **Brian Morehouse- NC 811 Education Liaison**

# Haywood UCC

June 8<sup>th</sup> 2022

Brian Morehouse 2811 bmorehouse@nc811-on 336-482-6890

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