



NORTH CAROLINA 811

JUNE 2022

MONTHLY UPDATE

Surry-Wilkes-Yadkin UCC

A message from the NC811 Executive Director

Norfield launches Locator Logix! Visit here to view demo

<https://www.norfieldddp.com/locatorlogix.html>

LRPC continuing to work on trending “system noise” Can you help us eliminate some?

Letters were mailed to 89 excavators that caused a damage with no ticket.

Stay safe, stay hydrated and stay cool!



Louis Panzer



**Annual
Subscriptions
as low as \$375**

IMPROVE THE SAFETY OF WORKSITES THROUGH ACCURATE AND ON-TIME LOCATES.

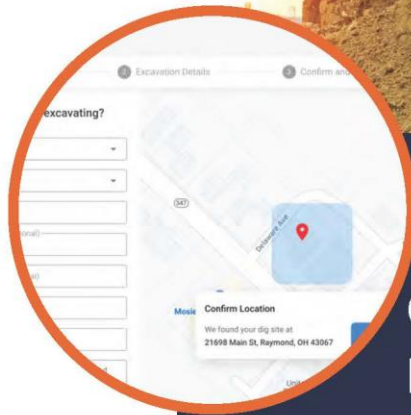
Locator LOGiX is a web-based locate management system designed for utilities and utility locators to manage their utility line locate requests sent by an 811 center.

Keep all parties in sync with advanced communication features such as alerts, broadcast messages from 811 centers, and even Electronic Positive Responses so utilities can communicate directly to the 811 center and excavators on the work being done.

Locator LOGiX modernizes your location procedures with state-of-the-art intelligence including advanced work planning, scheduling and load balancing capabilities.

**CLICK TO
WATCH DEMO**

Contact us at sales@norfielddp.com



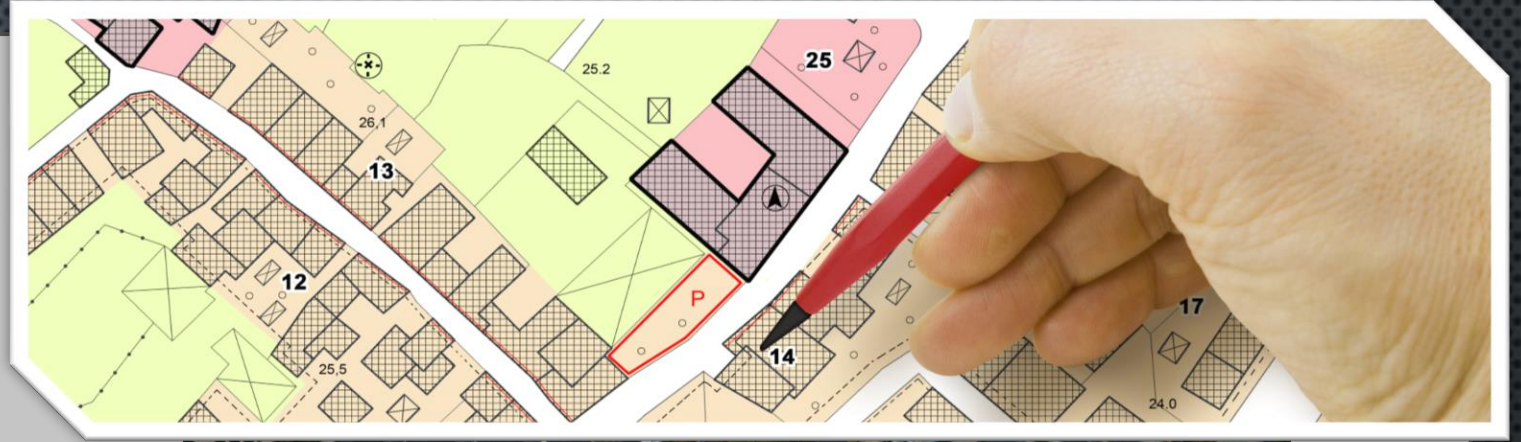
Core Features

- RESPONSE AND LOCATOR ASSIGNMENTS
- PREDICTIVE ANALYTICS FOR RISK ASSESSMENT
- ACCURATE GIS MAPPING
- ROBUST REPORTING
- ADVANCED SEARCH FUNCTIONALITY
- ELECTRONIC POSITIVE RESPONSE (EPR)

<https://www.norfielddp.com/locatorlogix.html>



Apartments on 1 parcel with multiple addresses



A ticket for each building address on the one parcel, helps both the excavator & the locator.



NC811 Data Insights

Locate requests, transmissions,
county ticket volume and distribution



Locate Requests & Transmissions for NC

May. 2021 vs 2022

TICKETS

2022: 218,177

2021: 190,330

Difference: 14.6%

TRANSMISSIONS

2022: 1,162,546

2021: 1,053,726

Difference: 10.3%

Year-to-Date

TICKETS

2022: 1,013,733

2021: 958,656

Difference: 5.7%

TRANSMISSIONS

2022: 5,514,862

2021: 5,383,303

Difference: 2.4%

COUNTY TICKET VOLUME

YTD stats compared with previous year

Surry	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	66	20	2330	79	1921	4416
2022	81	35	2591	63	1906	4676
+/- Var	22.7%	75.0%	11.2%	-20.3%	-0.8%	5.9%
Work Days 104		Avg Locates per Day 45				

COUNTY TICKET VOLUME

YTD stats compared with previous year

Wilkes	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	117	24	2337	104	1191	3773
2022	36	28	2187	47	569	2867
+/- Var	-69.2%	16.7%	-6.4%	-54.8%	-52.2%	-24.0%
Work Days 104		Avg Locates per Day 28				

COUNTY TICKET VOLUME

YTD stats compared with previous year

Yadkin	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	33	12	1898	38	256	2237
2022	17	20	1897	34	901	2869
+/- Var	-48.5%	66.7%	-0.1%	-10.5%	252.0%	28.3%
Work Days 104		Avg Locates per Day 28				

COUNTY TICKET VOLUME

2022 stats compared with 2021

Surry	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	14	1	432	12	398	857
2022	16	3	601	9	535	1164
+/- Var	14.3%	200.0%	39.1%	-25.0%	34.4%	35.8%
Work Days 20		Avg Locates per Day 58				

COUNTY TICKET VOLUME

2022 stats compared with 2021

Wilkes	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	11	2	438	6	118	575
2022	7	5	514	4	153	683
+/- Var	-36.4%	150.0%	17.4%	-33.3%	29.7%	18.8%
Work Days 20		Avg Locates per Day 34				

COUNTY TICKET VOLUME

2022 stats compared with 2021

Yadkin		3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
	2021	10	1	428	8	50	497
	2022	5	3	479	10	96	593
+/- Var		-50.0%	200.0%	11.9%	25.0%	92.0%	19.3%
Work Days 20			Avg Locates per Day 30				

COUNTY TICKET DISTRIBUTION

SURRY	1164
ARARAT	21
DOBSON	81
ELKIN	196
LEVEL CROSS	23
LONG HILL	8
LOWGAP	13
MOUNT AIRY	491
PILOT MOUNTAIN	80
SHOALS	24
SILAM	29
STATE ROAD	151
WESTFIELD	10

COUNTY TICKET DISTRIBUTION

WILKES	683
BOOMER	14
ELKIN	29
FERGUSON	10
HAYS	27
MILLERS CREEK	32
MORAVIAN FALLS	21
NORTH WILKESBORO	197
PURLEAR	26
ROARING RIVER	41
RONDA	22
TRAPHILL	17
WILKESBORO	212

COUNTY TICKET DISTRIBUTION

YADKIN	593
BOONVILLE	60
EAST BEND	164
FORBUSH	18
HAMPTONVILLE	41
JONESVILLE	49
NEBO	89
YADKINVILLE	145

DAMAGES REPORTED FOR MAY 2022

ALAMANCE	5
ALEXANDER	1
ALLEGHANY	1
ANSON	5
ASHE	0
AVERY	1
BEAUFORT	0
BERTIE	0
BLADEN	2
BRUNSWICK	12
BUNCOMBE	24
BURKE	0
CABARRUS	43
CALDWELL	5
CAMDEN	1
CARTERET	5
CASWELL	0
CATAWBA	13
CHATHAM	6
CHEROKEE	0
CHOWAN	0
CLAY	1
CLEVELAND	4
COLUMBUS	1

CUMBERLAND	45
CURRITUCK	0
DARE	7
DAVIDSON	8
DAVIE	2
DUPLIN	1
DURHAM	45
EDGECOMBE	0
FORSYTH	42
FRANKLIN	10
GASTON	25
GATES	0
GRAHAM	1
GRANVILLE	2
GREENE	0
GUILFORD	52
HALIFAX	1
HARNETT	18
HAYWOOD	1
HENDERSON	7
HERTFORD	1
HOKE	2
HYDE	0
IREDELL	22
JACKSON	2

JOHNSTON	21
JONES	3
LEE	13
LENOIR	0
LINCOLN	11
MACON	0
MADISON	0
MARTIN	0
MCDOWELL	0
MECKLENBURG	191
MITCHELL	0
MONTGOMERY	1
MOORE	7
NASH	2
NEW HANOVER	16
NORTHAMPTON	0
ONSLOW	27
ORANGE	11
PAMLICO	1
PASQUOTANK	1
PENDER	6
PERQUIMANS	0
PERSON	1
PITT	37
POLK	2

RANDOLPH	9
RICHMOND	4
ROBESON	3
ROCKINGHAM	3
ROWAN	10
RUTHERFORD	4
SAMPSON	0
SCOTLAND	1
STANLY	3
STOKES	2
SURRY	4
SWAIN	0
TRANSYLVANIA	3
TYRRELL	0
UNION	53
VANCE	1
WAKE	165
WARREN	0
WASHINGTON	0
WATAUGA	2
WAYNE	2
WILKES	0
WILSON	13
YADKIN	0
YANCEY	0
RANDOLPH	9

CALENDAR OF EVENTS



MEETINGS

NC811 Board Meeting

2Q22

Friday, July 22nd, 2022

8:30 am to 10:30 am

Chetola Resort at Blowing Rock

*contact Stephanie Brown for details.
stephanie@nc811.org*

NC Underground Damage Prevention Review Board

Tuesday, August 4th, 2022

NC811 Event Center - Greensboro

Starts at 10 am

Visit: <https://udprb.nc.gov>

MEETINGS

State UCC

Tuesday, July 12th, 2022

NC811 Events Center, Greensboro

Starts at 10 am

Go to <https://ncucc.org/> for the virtual meeting link

NC Locate Resolution Partnership Committee

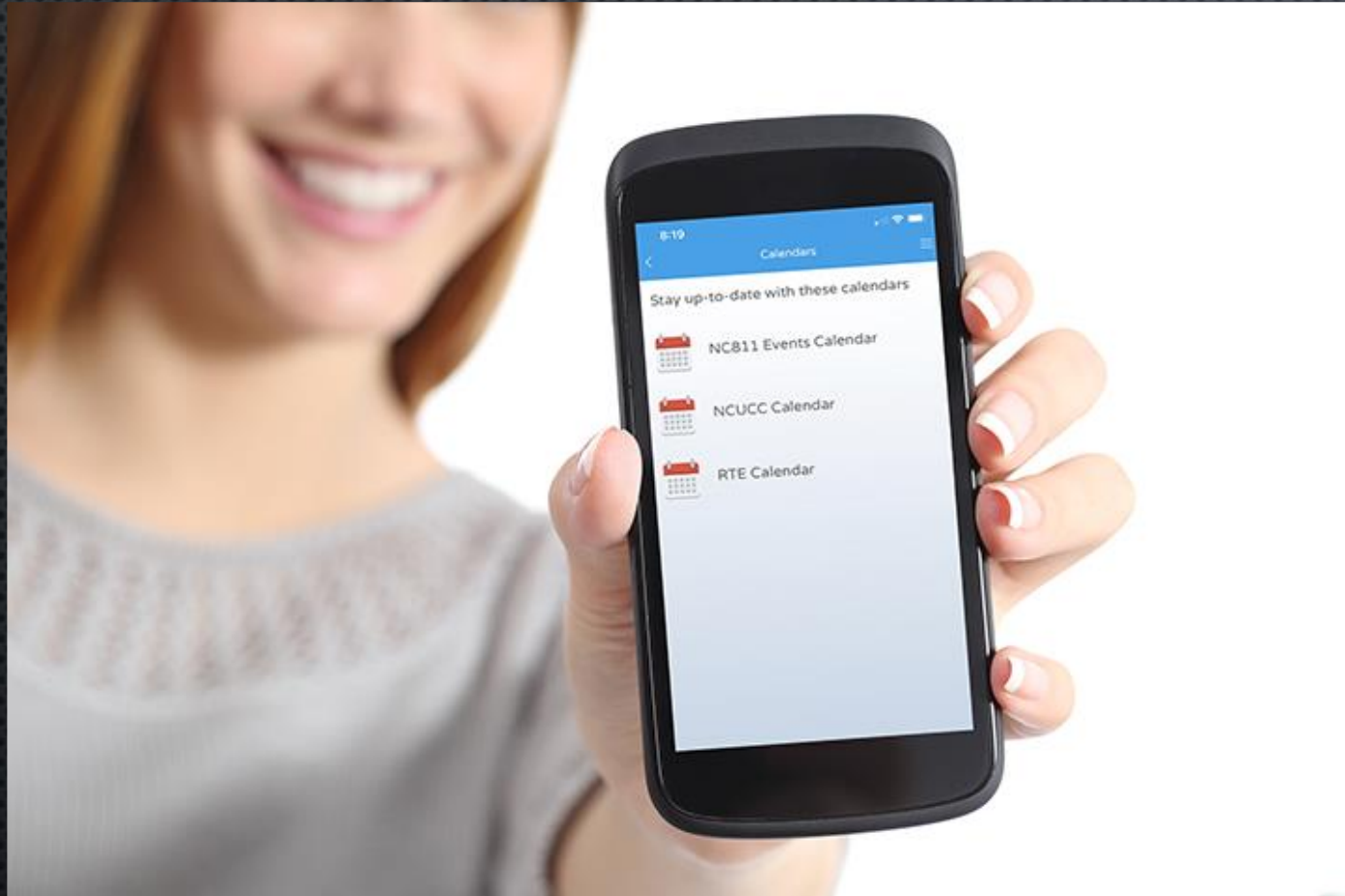
Wednesday, July 20th, 2022

Virtual Teams Meeting

11 am – 1 pm

Go to <https://ncucc.org/> for the virtual meeting link

CALENDAR



For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.

NC811 Education Team



Ann Rushing

Education Manager
Office Phone: 336-855-5760
Cell Phone: 336-944-5518
email: annrushing@nc811.org



Brian Morehouse

Education Liaison - Western Region
Office Phone: 336-855-5760
Cell Phone: 336-482-6890
email: bmorehouse@nc811.org



Howard Corey

Education Liaison - Eastern Region
Office Phone: 336-855-5760
Cell Phone: 336-317-5999
email: howard@nc811.org



Parrish Reddick

Education Liaison - Piedmont Region
Office Phone: 336-855-5760
Cell Phone: 336-707-4528
email: parrish@nc811.org



Tami Groves

Education Liaison - SW Region
Office Phone: 336-855-5760
Cell Phone: 336-601-8644
email: tami@nc811.org



Steven Moore

Media Relations Specialist
Office Phone: 336-855-5760
Cell Phone: 336-382-4109
email: smoore@nc811.org

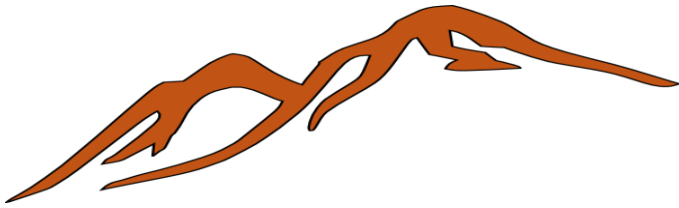
Thank you for your time and attention.
A copy of this presentation is available at
www.ncucc.org



If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.



North Carolina Surry-Wilkes- Yadkin Utilities Coordination Committee



Meeting Minutes

Date: 6/3/2022

Place: Cagney's Kitchen

Town: Wilkesboro, NC

Called to Order & Welcomed to Guest

- Brian Morehouse called the meeting to order @ 8:41AM

A total of 15 members attending today's meeting.

Below are highlights of the NC 811 Presentation for June 2022:

- A complete listing of all stats for the previous month of May 2022 are included in the **PDF presentation file** attached to the email used to send these minutes out. Listed below is a highlight of tickets / transmissions for the past month:

- Brian Morehouse went over housekeeping and emergency evacuation.

Introductions

- Brian Morehouse started introductions, and then went around the room.
- Safety Share presented by: Brian Morehouse
- Topic – June is here-
Going to be a "HOT" one

Old Business

- Any Changes to last month's minutes? (NONE)

Officer Reports

Chair- Nothing new to report.

Co-Chair/Secretary- Please see attendance sheet attached. Minutes –Surry-Wilkes-Yadkin
- NC 811 Meeting

•

Very busy across the system, please remember to call in your locates. Also, working very hard to reduce un-needed Updates. Please look over the Updates for your office, if the work isn't taking place, please don't call in an Update Ticket.

V

Locate Requests & Transmissions for NC

May, 2021 vs 2022

TICKETS

2022: 218,177

2021: 190,330

Difference: 14.6%

TRANSMISSIONS

2022: 1,162,546

2021: 1,053,726

Difference: 10.3%

Year-to-Date

TICKETS

2022: 1,013,733

2021: 958,656

Difference: 5.7%

TRANSMISSIONS

2022: 5,514,862

2021: 5,383,303

Difference: 2.4%

- **Upcoming Meeting Dates (Refer to the attached presentation for further details):**
 - State UCC Meeting will be held on, Tuesday, July 12th, 2022 @ 10am, NC811 Event Center, Greensboro, NC
 - **2Q Quarter Board Meeting** will be held on Friday July 22, 2022, 8:30 AM to 10:30 AM at the Sheraton in Blowing Rock, NC. Contact Stephanie for details at: Stephanie@nc811.org.
 - **The NC Underground Damage Prevention Review Board**: Will meet on Tuesday, August 4th, 2022, at 10:00 AM. <https://udprb.nc.gov/>
- NCLRPC- Meeting will be held on Wednesday, July 20th, 2022 at the NC811 Event Center, Greensboro, NC, 10 AM
- **Direction on how to join in on all NC 811 will Virtual UCC Meetings:**
 - Follow these video instructions to find your virtual meeting link and how to make the join the meeting in the new MICROSOFT TEAMS platform.
<https://www.youtube.com/watch?v=GC5zGkdxqb0>.
 - In the chat section please type your name, company name & email.
 - Participant feature – raise hand. The meeting facilitator will acknowledge you.
 - Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
 - Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org.
- **SPECIAL REMINDERS:**
 - **Damage Reporting:** Remember that if you damage an underground utility, it is **your responsibility to report this damage to NC 811 UCC. Offices in Greensboro.**
 - Below is the website where you can go to communicate “Damage Violations.”
<https://www.nc811.org/report-a-violation.html>
 - **Remember!** If you hit an underground objective, and you think it is a Gas Line, do the following in this order:
 - **Call 911 to report the accident!**
 - **Call the Gas Company and let them know the specifics concerning the damage!**
 - **Call 811 to report the accident to our office!**
 - **Damage Reporting:** It is **YOUR** responsibility to report ALL damages to underground utilities. The reports must be reported to the NC 811UCC offices in Greensboro.

Brian Morehouse – NC 811 Comments:

- If you have any of the NC811 Banners at you work location, please take a picture of it, and forward it to Brian at his email address. Brian's email address is: bmorehouse@nc811.org
- If you do not already have the NC811 app installed on your mobile device, get it, it is a helpful tool to use in your daily jobs.
- If you have damages made to your systems, you can look into filing a complaint with the UGDPRB. Please visit the udprb.nc.gov website for more details. Remember, to take several photographs from various angles to be submitted with your written claim.

New Business

Great turnout and looking to keep growing. Please invite contractors from the field and others within your organization. We want to hear from everyone.

Open Discussion

Reports

- A. **NC 811 / One Call** – Brian provided us with the monthly 811 update. Also Brian talked to us about 811 having 811 come to your office and do an 811 Safety Presentation. Brian Morehouse went over the October 2019 presentation giving the totals for YTD and Monthly number for Tickets called in, average locates per day and (3) hour tickets. (This is included as a PDF on the UCC website) future.
- B. **Duke Energy-** Pole replacements across the system. Hard time getting material. Staying busy with UG svc's and maint work in the area.
- C. **N.C.D.O.T- NA**
- D. **Frontier Natural Gas-** Moving gas lines across the system
- E. **USIC – NA.**
- F. **Spectrum-NA**
- G. **Surry-Yadkin-** Sub Station building wrapping up. Pole changeout and reconducting continues across the system
- H. **Yadkin Valley Sewer Authority-** No issues, Very busy. All locates being done on time and handled as needed.

Next Meeting – Friday, August 1st, 2022, Breakfasttime, Elkin, NC

Meeting adjourned at **9:27 am**

Minutes submitted by: **Brian Morehouse- NC 811 Education Liaison/Porta Hayes-YVSA**

Sorry - Wilkes - Yachin
June 2022 UCC.

Brian Marchoux NC811	bmarchoxa@nc811.org	336-482-6090
Doug Cox	WILKES COMM.	dougcox@myriversstreet.net 336-973-6127
Michael Morrison	Wilkes Comm.	MichaelMorrison@Myriversstreet.net 336-928-0394
Kenny Mosley	SYEMC	KennyMosley@syemc.com 336-401-6249
Tony Shinault	SYEMC	tonyshinault@syemc.com 336-374-0878
Myron Sprinkle	ENB	MSPRINKLE@EBAS.NET 336-366-0433
Lisa Wilkins	Duke	Lisa.Wilkins@duke-energy.com 784-437-7863
TATE COLLINS	DUKE	TATE.COLLINS@DUKE-ENERGY.COM 980-505-9474
JEREMY STORIE	SPECTRUM	jeremy.storie@charter.com 336-366-7208
Asante Adams	YVSA	asanteadams45@gmail.com 336-468-0128
Billy Stone	YVSA	info@yvsa.org 336-835-9819
Portia Hayes	YVSA	" "
Nikki Hembree	YVSA	" "