

Virtual UCC Meetings

Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform.

<https://www.youtube.com/watch?v=GC5zGkdxqb0>

In the chat section please type your name, company name & email.

Participant feature – raise hand. The meeting facilitator will acknowledge you.

Enter the meeting with your microphone on mute and unmute your mic when you need to speak.

Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.



JULY 2022



Henderson-Polk-Transylvania UCC





**He who fails to
plan is planning
to fail.**

WINSTON CHURCHILL

A message from the NC811 Executive Director

- LRPC - New batch of letters sent for no call damages
- Hosting CGA summer meetings at Grandover, July 25-28. Not a member? Use the link below to register.
- <https://app.smartsheet.com/b/form/585b31295ed84d8cade4197876f56254>
- Remember to make sure your locators are placing member ID with marks. It's not just a good idea: it's the law.
- It's hot out there: hydrate!



Louis Panzer

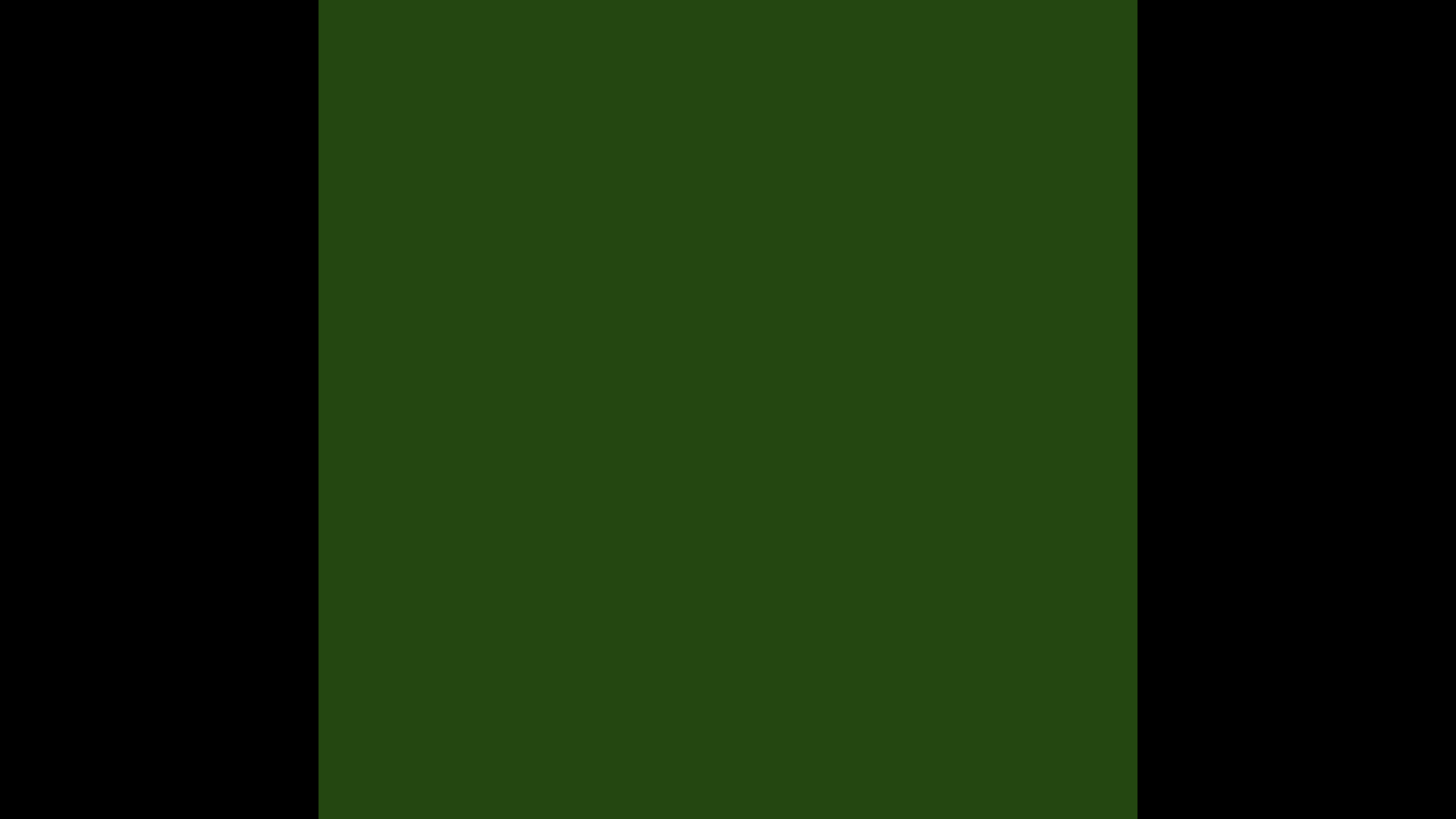
We're searching for you!

We have a career opportunity open for an
Education Liaison in our Western NC region.

Do you have what it takes?



<https://nc811.org/about/> and click on “Employment”



ID Your Marks



Locators, be sure to identify the facility operator who owns the line being marked.

See the Underground Utility Safety and Damage Prevention Act section 87-121 (1a) for marking identity info

Creating a Damage Ticket vs. Reporting damages with Dirt Lite

[Home](#)[About NC811](#)[Resources ▾](#)[Apps & Tools ▾](#)[Education ▾](#)[Social Media ▾](#)[Links ▾](#)

Report a Damage

It is the LAW for excavators to report damages to NC811 and the facility owner/operator. At this time, this can only be done by calling 811 to speak with an NC811 representative.

DIRT LITE

DIRT Lite is solely used by the member facility owner/operator to report an incident that occurred to their facility only; **member facility owners must contact NC811 directly** in the event they have caused a damage to another member facility owner/operator's facilities.

[Submit damage info to DIRT Lite](#)

If the damage resulted in a violation of the Underground Utility Safety & Damage Prevention Act, please report the alleged violation.

[Report an alleged violation to the law](#)[View DIRT reports on the CGA website](#)



NC811 Data Insights

Locate requests, transmissions,
county ticket volume and distribution



Locate Requests & Transmissions Breakdown

June 2021 vs 2022

TICKETS

2022: 224,797

2021: 210,816

Difference: 6.6%

TRANSMISSIONS

2022: 1,201,095

2021: 1,172,567

Difference: 2.4%



Year-to-Date

TICKETS

2022: 1,238,530

2021: 1,169,472

Difference: 5.9%

TRANSMISSIONS

2022: 6,715,957

2021: 6,555,870

Difference: 2.4%

County ticket volume

YTD stats compared with previous year

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	236	86	8510	232	3215	12279
2022	669	112	10214	278	4706	15979
+/- Var	183.5%	30.2%	20.0%	19.8%	46.4%	30.1%
Work Days 125		Avg Locates per Day 128				

County ticket volume

YTD stats compared with previous year

Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	59	19	1687	65	791	2621
2022	36	20	1373	44	193	1666
+/- Var	-39.0%	5.3%	-18.6%	-32.3%	-75.6%	-36.4%
Work Days 125		Avg Locates per Day 13				

County ticket volume

YTD stats compared with previous year

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	29	32	2153	106	420	2740
2022	132	25	2301	85	1638	4181
+/- Var	355.2%	-21.9%	6.9%	-19.8%	290.0%	52.6%
Work Days 125		Avg Locates per Day 33				

County ticket volume

2022 stats compared with 2021

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	37	9	1731	50	653	2480
2022	223	18	1944	78	1135	3398
+/- Var	502.7%	100.0%	12.3%	56.0%	73.8%	37.0%
Work Days 21		Avg Locates per Day 162				

County ticket volume

2022 stats compared with 2021

Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	25	3	266	6	313	613
2022	8	4	277	12	40	341
+/- Var	-68.0%	33.3%	4.1%	100.0%	-87.2%	-44.4%
Work Days 21		Avg Locates per Day 16				

County ticket volume

2022 stats compared with 2021

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	4	7	505	22	89	627
2022	23	5	395	16	308	747
+/- Var	475.0%	-28.6%	-21.8%	-27.3%	246.1%	19.1%
Work Days 21		Avg Locates per Day 36				

County ticket distribution

HENDERSON	3398
BAT CAVE	8
BLUE RIDGE	8
EAST FLAT ROCK	46
EDNEYVILLE	32
ETOWAH	63
FLAT ROCK	264
FLETCHER	422
HENDERSONVILLE	2139
HORSESHOE	33
LAUREL PARK	60
MILLS RIVER	230
MOUNTAIN HOME	7
SALUDA	36
ZIRCONIA	31

County ticket distribution

POLK	341
COLUMBUS	143
MILL SPRING	51
SALUDA	44
SANDY PLAINS	1
TRYON	95

County ticket distribution

TRANSYLVANIA	747
BALSAM GROVE	135
BREVARD	263
CEDAR MOUNTAIN	66
DUNNS ROCK	9
LAKE TOXAWAY	46
PENROSE	25
PISGAH FOREST	122
ROSMAN	20
SAPPHIRE	55

Damages Reported for June 2022

ALAMANCE	7
ALEXANDER	1
ALLEGHANY	1
ANSON	0
ASHE	1
AVERY	1
BEAUFORT	0
BERTIE	1
BLADEN	7
BRUNSWICK	21
BUNCOMBE	21
BURKE	3
CABARRUS	57
CALDWELL	8
CAMDEN	0
CARTERET	3
CASWELL	0
CATAWBA	19
CHATHAM	8
CHEROKEE	0
CHOWAN	0
CLAY	1
CLEVELAND	3
COLUMBUS	4
CRAVEN	18

CUMBERLAND	53
CURRITUCK	4
DARE	8
DAVIDSON	17
DAVIE	7
DUPLIN	1
DURHAM	57
EDGECOMBE	0
FORSYTH	62
FRANKLIN	7
GASTON	18
GATES	1
GRAHAM	0
GRANVILLE	5
GREENE	3
GUILFORD	76
HALIFAX	0
HARNETT	23
HAYWOOD	2
HENDERSON	16
HERTFORD	0
HOKE	8
HYDE	0
IREDELL	29
JACKSON	1

JOHNSTON	21
JONES	5
LEE	9
LENOIR	3
LINCOLN	5
MACON	1
MADISON	0
MARTIN	0
MCDOWELL	3
MECKLENBURG	189
MITCHELL	1
MONTGOMERY	1
MOORE	7
NASH	4
NEW HANOVER	14
NORTHAMPTON	0
ONslow	42
ORANGE	13
PAMLICO	3
PASQUOTANK	4
PENDER	22
PERQUIMANS	1
PERSON	1
PITT	34
POLK	4

RANDOLPH	13
RICHMOND	0
ROBESON	13
ROCKINGHAM	5
ROWAN	12
RUTHERFORD	0
SAMPSON	2
SCOTLAND	1
STANLY	10
STOKES	3
SURRY	3
SWAIN	0
TRANSYLVANIA	7
TYRRELL	0
UNION	47
VANCE	3
WAKE	205
WARREN	1
WASHINGTON	1
WATAUGA	1
WAYNE	3
WILKES	4
WILSON	13
YADKIN	1
YANCEY	0

CALENDAR OF EVENTS



MEETINGS

NC811 Board Meeting

2Q22

Friday, July 22nd, 2022

8:30 am to 10:30 am

Chetola Resort at Blowing Rock

*contact Stephanie Brown for
details. stephanie@nc811.org*

NC Underground Damage Prevention Review Board

Tuesday, Aug. 4th, 2022

**NC811 Events
Center, Greensboro**

Starts at 10 am

Visit: <https://udprb.nc.gov>

MEETINGS

State UCC

Tuesday, July 12th, 2022

NC811 Events Center,
Greensboro

*Hybrid Meeting
Starts at 10 am*

*Go to <https://ncucc.org/> for
the virtual meeting link*

NC Locate Resolution Partnership Committee

Wednesday, July 20th, 2022

*TEAMS Meeting
11 am – 1 pm*

*Go to <https://ncucc.org/> for the
virtual meeting link*



CALENDAR

For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.

NC811 Education Team



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Thank you for your time and attention.
A copy of this presentation is available at
www.ncucc.org



If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.

Henderson-Polk-Transylvania

July 13th, 2022, UCC Meeting

Brian Morehouse- NC811

Michelle Flowers-North Carolina Utility Commission

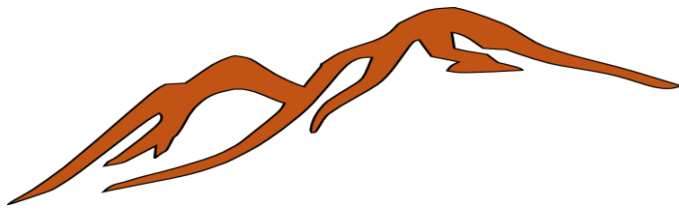
Marc Worth- Dominion Energy

Brian Jamerson- Dominion Energy

Joshua Stroupe- Dominion Energy

Richard Walsh-Dominion Energy

North Carolina Henderson-Polk- Transylvania Utilities Coordination Committee



Meeting Minutes

Date: 7/13/2022

Place: Virtual

Address: 1830 Asheville Hwy

Town: Hendersonville, NC

Called to Order & Welcomed to Guest

- Brian Morehouse called the meeting to order @ 11:34AM
- Brian Morehouse went over housekeeping and emergency evacuation.

Introductions

- Brian Morehouse started introductions, and then went around the room.
- Safety Share presented by: Brian Morehouse
- Topic – July is here- Stay Hydrated

Old Business

- Any Changes to last month's minutes? (NONE)

The Henderson-Polk-Transylvania 811UCC monthly meeting was held on July 13, 2022, at A total of ~~5~~ members attending today's meeting.

Below are highlights of the NC 811 Presentation for July 2022:

1. A complete listing of all stats for the previous month of June 2022 are included in the **PDF presentation file** attached to the email used to send these minutes out. Listed below is a highlight of tickets / transmissions for the past month:

June 2021 vs 2022 Year-to-date

TICKETS:

2022: 224,797

2021: 210,816

Difference: 6.6%

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TRANSMISSIONS TRANSMISSION

2022: 1,201,095

2021: 1,172,567

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2022: 6,715,957

2021: 6,555,870

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2. Upcoming Meeting Dates (Refer to the attached presentation for further details):

- **NC 811 Board Meeting:** 2Q22 – Friday, July 22, 2022 – 8:30 AM to 10:30 AM at the Chetola Resort at Blowing Rock, NC. Contact Stephanie Brown for details at

stephanie@nc811.org

- **NC Underground Damage Prevention Review Board:** Thursday, August 4, 2022, at the NC811 Event Center – Greensboro. Starts at 10:00 AM. Visit: <https://udprb.nc.gov>

- **NC Locate Resolution Partnership Committee Meeting:** Virtual teams meeting 11:00 AM – 1:00 PM on July 20, 2022. Go to <https://ncucc.org/> for the virtual meeting link.

3. Direction on how to join in on all NC 811 will Virtual UCC Meetings:

- Follow these video instructions to find your virtual meeting link and how to make the join the meeting in the new MICROSOFT TEAMS platform.
<https://www.youtube.com/watch?v=GC5zGkdxqb0>.
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4. SPECIAL REMINDERS:

- **Damage Reporting:** Remember that if you damage an underground utility, it is **your responsibility to report this damage to NC 811 UCC. Offices in Greensboro.**
- Below is the website where you can go to communicate “Damage Violations.”
<https://www.nc811.org/report-a-violation.html>
- **ALWAYS!** If you hit an underground objective, and you think it is a Gas Line, do the

following in this order: ○ **Call 911 to report the accident!**

○ **Call the Gas Company and let them know the specifics concerning the damage!**

○ **Call 811 to report the accident to our office!**

Brian Morehouse – NC 811 Comments:

- Brian made an announcement that effective August 5, 2022, he will be leaving the NC811 organization. He is going to pursue other employment opportunities.
- **Important:** If you have damaged made to your systems, be sure and file a COMPLAINT. File the complaint against the parent company not the locator service provider. Remember, to take several photographs from various angles to be submitted with you written claim.

Officer Reports

Chair- Nothing new to report.

Co-Chair/Secretary- Please see attendance sheet attached. Minutes –Henderson-Polk-

Transylvania NC 811 Meeting

Thank you to everyone who came to our meeting today. Please come back at any time you can.

Open Discussion

○ .

Reports

- A. **NC 811 / One Call** – Brian provided us with the monthly 811 update. Also Brian talked to us about 811 having them come to your office and do an 811 Safety Presentation.
- B. **N.C.D.O.T Work is being released and work continues to move forward on 26. Carl Ownbey will retire in September, Larry Ammons will take his place.**
- C. **Dominion Energy** – Locates tickets coming in is heavy. Staying on top of things and moving ahead. The day after Memorial Day was the highest number of tickets received by Dominion Energy. Over 3,000 in one day.
- D. **USIC** – NA
- E. **Comporium**- NA
- F. **Duke Energy** NA
- G. **Steel Creek**- NA
- H. **Spectrum** –
- I. **AnSCO**- NA
- J. **AT&T** – N/A.
- K. **Foremost**- NA
- L. **The Oaks HOA**-NA
- M. City of Hendersonville- Hired a new locator, they now have (3) locators. Request more information on tickets. Having a problem with contractors calling in a ton of tickets at one time. They are not able to keep up. Emergency locates seem to still be an issue.
- N.

Next Meeting – Thursday, August 11th, 2022 at 11:30 am at Bay Breeze Seafood, 1830 Asheville Hwy, Hendersonville, NC

Meeting adjourned at **11:57am**

Minutes submitted by: **Brian Morehouse- NC 811 Education Liaison**