

# Virtual UCC Meetings

Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform.

<https://www.youtube.com/watch?v=GC5zGkdxqb0>

In the chat section please type your name, company name & email.

Participant feature – raise hand. The meeting facilitator will acknowledge you.

Enter the meeting with your microphone on mute and unmute your mic when you need to speak.

Every meeting will be recorded, and the video will be posted on the [ncucc.org](http://ncucc.org) website. You can watch the meeting by using the video link provided on [ncucc.org](http://ncucc.org). Visit your county UCC page for a listing of past meeting videos.



JULY 2022



Buncombe UCC





**He who fails to  
plan is planning  
to fail.**

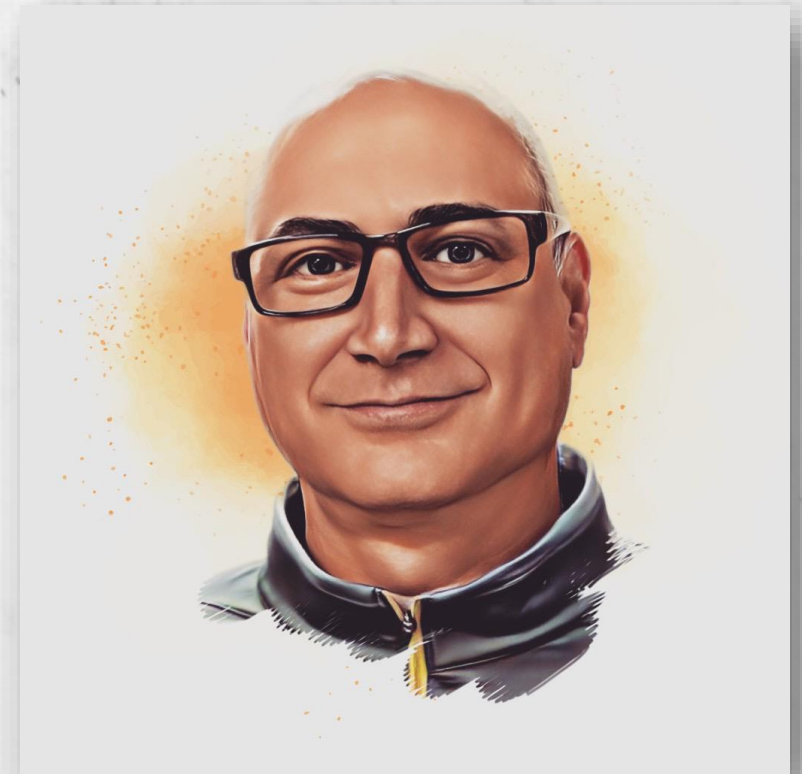
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**WINSTON CHURCHILL**



# A message from the NC811 Executive Director

- LRPC - New batch of letters sent for no call damages
- Hosting CGA summer meetings at Grandover, July 25-28. Not a member? Use the link below to register.
- <https://app.smartsheet.com/b/form/585b31295ed84d8cade4197876f56254>
- Remember to make sure your locators are placing member ID with marks. It's not just a good idea: it's the law.
- It's hot out there: hydrate!



*Louis Panzer*

# We're searching for you!

We have a career opportunity open for an  
Education Liaison in our Western NC region.

Do you have what it takes?



<https://nc811.org/about/> and click on “Employment”





# ID Your Marks

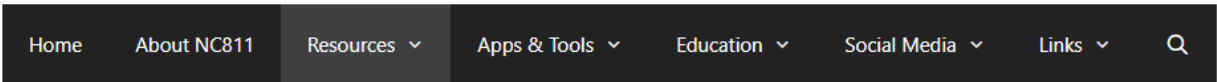


Locators, be sure to identify the facility operator who owns the line being marked.

See the Underground Utility Safety and Damage Prevention Act section 87-121 (1a) for marking identity info



# Creating a Damage Ticket vs. Reporting damages with Dirt Lite



## Report a Damage

It is the LAW for excavators to report damages to NC811 and the facility owner/operator. At this time, this can only be done by calling 811 to speak with an NC811 representative.

### DIRT LITE

DIRT Lite is solely used by the member facility owner/operator to report an incident that occurred to their facility only; **member facility owners must contact NC811 directly** in the event they have caused a damage to another member facility owner/operator's facilities.

Submit damage info to DIRT Lite



If the damage resulted in a violation of the Underground Utility Safety & Damage Prevention Act, please report the alleged violation.

Report an alleged violation to the law

View DIRT reports on the CGA website









# NC811 Data Insights

Locate requests, transmissions,  
county ticket volume and distribution





# Locate Requests & Transmissions Breakdown

June 2021 vs 2022

## TICKETS

2022: 224,797

2021: 210,816

Difference: 6.6%

## TRANSMISSIONS

2022: 1,201,095

2021: 1,172,567

Difference: 2.4%



Year-to-Date

## TICKETS

2022: 1,238,530

2021: 1,169,472

Difference: 5.9%

## TRANSMISSIONS

2022: 6,715,957

2021: 6,555,870

Difference: 2.4%

# County ticket volume

YTD stats compared with previous year

Buncombe	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2021	830	136	15748	587	8103	25404
2022	854	210	16683	511	9153	27411
+/- Var	2.9%	54.4%	5.9%	-12.9%	13.0%	7.9%
Work Days 125	Avg Locates per Day 219					



# County ticket volume

2022 stats compared with 2021

Buncombe	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL
2021	144	31	2795	72	1426	4468
2022	206	42	3114	129	1666	5157
+/- Var	43.1%	35.5%	11.4%	79.2%	16.8%	15.4%
Work Days 21	Avg Locates per Day 246					

# County ticket distribution

BUNCOMBE	5157
ALEXANDER	30
ARDEN	702
ASHEVILLE	2618
AVERY CREEK	71
BARNARDSVILLE	19
BILTMORE FOREST	90
BLACK MOUNTAIN	250

CANDLER	339
ENKA	52
FAIRVIEW	209
LEICESTER	142
ROYAL PINES	115
SWANNANOA	146
WEAVERVILLE	236
WOODFIN	98



# Damages Reported for June 2022

ALAMANCE	7
ALEXANDER	1
ALLEGHANY	1
ANSON	0
ASHE	1
AVERY	1
BEAUFORT	0
BERTIE	1
BLADEN	7
BRUNSWICK	21
BUNCOMBE	21
BURKE	3
CABARRUS	57
CALDWELL	8
CAMDEN	0
CARTERET	3
CASWELL	0
CATAWBA	19
CHATHAM	8
CHEROKEE	0
CHOWAN	0
CLAY	1
CLEVELAND	3
COLUMBUS	4
CRAVEN	18

CUMBERLAND	53
CURRITUCK	4
DARE	8
DAVIDSON	17
DAVIE	7
DUPLIN	1
DURHAM	57
EDGECOMBE	0
FORSYTH	62
FRANKLIN	7
GASTON	18
GATES	1
GRAHAM	0
GRANVILLE	5
GREENE	3
GUILFORD	76
HALIFAX	0
HARNETT	23
HAYWOOD	2
HENDERSON	16
HERTFORD	0
HOKE	8
HYDE	0
IREDELL	29
JACKSON	1

JOHNSTON	21
JONES	5
LEE	9
LENOIR	3
LINCOLN	5
MACON	1
MADISON	0
MARTIN	0
MCDOWELL	3
MECKLENBURG	189
MITCHELL	1
MONTGOMERY	1
MOORE	7
NASH	4
NEW HANOVER	14
NORTHAMPTON	0
ONSLow	42
ORANGE	13
PAMLICO	3
PASQUOTANK	4
PENDER	22
PERQUIMANS	1
PERSON	1
PITT	34
POLK	4

RANDOLPH	13
RICHMOND	0
ROBESON	13
ROCKINGHAM	5
ROWAN	12
RUTHERFORD	0
SAMPSON	2
SCOTLAND	1
STANLY	10
STOKES	3
SURRY	3
SWAIN	0
TRANSYLVANIA	7
TYRRELL	0
UNION	47
VANCE	3
WAKE	205
WARREN	1
WASHINGTON	1
WATAUGA	1
WAYNE	3
WILKES	4
WILSON	13
YADKIN	1
YANCEY	0

# CALENDAR OF EVENTS





# MEETINGS

## **NC811 Board Meeting**

**2Q22**

**Friday, July 22nd, 2022**

8:30 am to 10:30 am

Chetola Resort at Blowing Rock

*contact Stephanie Brown for  
details. [stephanie@nc811.org](mailto:stephanie@nc811.org)*

## **NC Underground Damage Prevention Review Board**

**Tuesday, Aug. 4th, 2022**

NC811 Events  
Center, Greensboro

*Starts at 10 am*

*Visit: <https://udprb.nc.gov>*



# MEETINGS

## State UCC

**Tuesday, July 12<sup>th</sup>, 2022**

NC811 Events Center,  
Greensboro

*Hybrid Meeting*

*Starts at 10 am*

Go to <https://ncucc.org/> for  
the virtual meeting link

## NC Locate Resolution Partnership Committee

**Wednesday, July 20<sup>th</sup>, 2022**

*TEAMS Meeting*

*11 am – 1 pm*

Go to <https://ncucc.org/> for the  
virtual meeting link





# CALENDAR

For information on NC811 & NCUCC events, visit the calendar section of [nc811.org](http://nc811.org) or the nc811 app.



# NC811 Education Team



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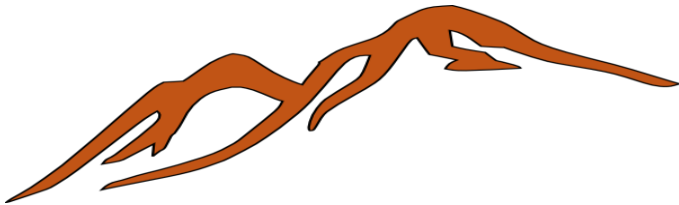


Thank you for your time and attention.  
A copy of this presentation is available at  
[www.ncucc.org](http://www.ncucc.org)



If this meeting was virtual or hybrid, a video is available on [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.

# North Carolina Buncombe Utilities Coordination Committee



Co-Chair/Secretary- Please see attendance sheet attached. Minutes –Buncombe County - NC 811 Meeting

## Meeting Minutes

Date: 7/21/2022

Place: Galactic Pizza

Address: 339 Sardis Rd

Town: Asheville, NC

### Called to Order & Welcomed to Guest

- Brian Morehouse called the meeting to order @ 11:54 AM
- Brian Morehouse went over housekeeping and emergency evacuation.

### Introductions

- Brian Morehouse started introductions, and then went around the room.
- Safety Share presented by: Brian Morehouse
- Topic – July is hot and locates are even hotter

### Old Business

- Any Changes to last month's minutes? (NONE)

### Officer Reports

Chair- Nothing new to report.



A total of **17** members attending today's meeting.

**Below are highlights of the NC 811 Presentation for July 2022:**

1. A complete listing of all stats for the previous month of June 2022 are included in the **PDF presentation file** attached to the email used to send these minutes out. Listed below is a highlight of tickets / transmissions for the past month:

**June 2021 vs 2022**

**TICKETS:**

2022: 224,797

2021: 210,816

Difference: 6.6%

**TICKETS Year-to-date**

2022: 1,238,530

2021: 1,169,472

Difference: 5.9%

**TRANSMISSIONS**

2022: 1,201,095

2021: 1,172,567

Difference: 2.4%

**TRANSMISSION YTD**

2022: 6,715,957

2021: 6,555,870

Difference: 2.4%

**2. Upcoming Meeting Dates (Refer to the attached presentation for further details):**

- **NC 811 Board Meeting:** 2Q22 – Friday, July 22, 2022 – 8:30 AM to 10:30 AM at the Chetola Resort at Blowing Rock, NC. Contact Stephanie Brown for details at [stephanie@nc811.org](mailto:stephanie@nc811.org)
- **NC Underground Damage Prevention Review Board:** Thursday, August 4, 2022, at the NC811 Event Center – Greensboro. Starts at 10:00 AM. Visit: <https://udprb.nc.gov>
- **NC Locate Resolution Partnership Committee Meeting:** Virtual teams meeting 11:00 AM – 1:00 PM on July 20, 2022. Go to <https://ncucc.org/> for the virtual meeting link.

**4. SPECIAL REMINDERS:**

- **Damage Reporting:** Remember that if you damage an underground utility, it is **your responsibility to report this damage to NC 811 UCC. Offices in Greensboro.**
- Below is the website where you can go to communicate "Damage Violations."  
<https://www.nc811.org/report-a-violation.html>
- **ALWAYS!** If you hit an underground objective, and you think it is a Gas Line, do the following in this order: ○ **Call 911 to report the accident!**

- Call the Gas Company and let them know the specifics concerning the damage!
- Call 811 to report the accident to our office!

#### **Brian Morehouse – NC 811 Comments:**

- Brian made an announcement that effective August 5th, 2022, he will be leaving the NC811 organization. He is going to pursue other employment opportunities.
- **Important:** If you have damaged made to your systems, be sure and file a COMPLAINT. File the complaint against the parent company not the locator service provider. Remember, to take several photographs from various angles to be submitted with you written claim.

3

Thank you to everyone who came to our meeting today. Please come back at any time you can.

#### **New Business**

- **NC 811 / One Call** presentation was given by: **Brian Morehouse went over issues within the area, spoke about the contractors that he has spoken with since the last meeting on line. Please remember if you or your organization needs any training- please contact Brian Morehouse to schedule a date and time for this training to take place.**

#### **Reports**

- A. **NC 811 / One Call** – Brian Morehouse went over the issues with calling in Updates for locate tickets when there is no need to do so. Also disused in detail the Underground Damage Prevention Review Board
- B. **N.C.D.O.T** – Work from DOT is rolling out and look for plenty of work over the summer and fall of 2022. Hwy 26 project continues with great progress, still another year or so to complete project. Small work and bridge replacements throughout the county will take place.
- C. **Dominion Energy** – New work and maint staying busy, no issues with locates at this time
- D. **USIC** – Busy is the name of the game. Had 21 locators in the area and are down to 13 at this time, training new locators and brining them on board, tickets are high at this time.
- E. **AnSCO**- **Plenty of work within the area, not having to many issues, staying on top of things.**
- F. **City of Asheville Water**- **Continue projects referred to as Right Away Project. General Maintenance work continues throughout the area. Work will begin from Nasty Branch to Livingston Rd. Work will begin on Victoria and Hazelwood, and tap services down to Patton Ave. Staying busy and have had a few emergency calls since the last meeting. Work continues to come in and staying very busy leading into the summer months. This will take some time. Have a ton of locates coming in.**
- G. **Southern Cross Inc**- **Tickets are at an all time high, staying on top of these tickets. Talked about certain contractors that they are having problems with and they are handing out Excavation Guideline manuals on site.**
- H.** **AT&T** **A lot of work is coming this way in the summer of 2022 with pole replacements and fiber work continuing in the area. Having a problem getting fiber material may slow production up a little.**
- I.** **Several organizations are having a problem receiving Constant Contact invites. NC811 will be working on this issue.**
- J.** **Duke Energy**- **Very busy and hard to get material. Keeping up with new work load in this area. Locates are high but no issues with getting locates done.**

- K.** MSD- Replacement jobs are going on and don't seem to be having an issue with locates. 2022 expectations—going to be busy and seeing some new work being designed and coming into the system by mid-summer
- L.** Badger- Introduced to the group what they do and how to contact them.
- M.** Southern Cross- Everything is going fine. Fully staffed with no issues at this time.
- N.** **Next Meeting August 18th, 2022 @ Galactic Pizza 339 Sardis Rd. Asheville, NC**

Meeting adjourned at **1:11 pm**

Minutes submitted by: **Brian Morehouse- NC 811 Education Liaison**



Buncombe UCC  
Thursday July 21st 2022

Brian Morehouse	NC811	bmorehouse@nc811.org	(236) 488 6850
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Avery Carson	Southern Cross	avery.carson@southerncrossinc.com	(410) 988-0574
Lane Ball	Southern Cross	cameron.ball@southerncrossinc.com	757-433-9050
Justin Alexander	Southern Cross	jalexander@southerncrossinc.com	9050
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Drew Pike	Duke Energy	Drew.Pike@Duke-Energy.com	
David Wintenburg	Duke Energy	David.Wintenburg@Duke-Energy.com	
Alan Knighten	MSD	RIANK@msdbc.org	
John Gosnell	MSD	JohnG@msdbc.org	

(17) TOTAL

Dominion energy had a training class