

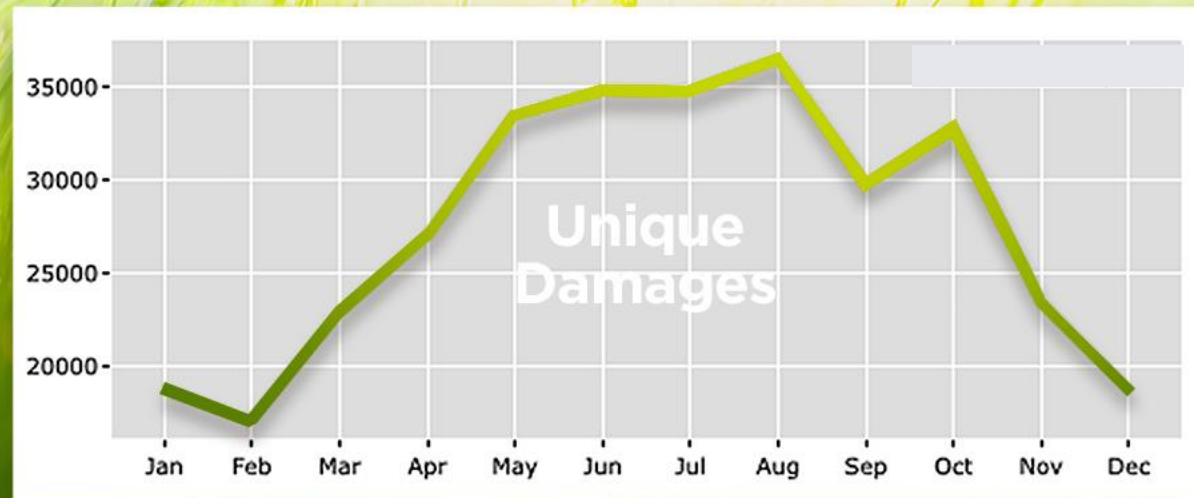


MONTHLY UPDATE

AUGUST 2022

Burke-Caldwell UCC

More damages occur in August than any other month.*



Always #call811 before digging.



<https://nc811.org/811-day/>





811 Day

August 11th or 8/11 Day serves as a natural reminder for NC residents to call 811 prior to any digging project to have underground utility lines marked.

Help us share this message by utilizing our 811 Day Awareness Toolkit.

<https://nc811.org/811-day/>





811 Day Events

8-11 Honey Hunters Baseball Game

8-11 Durham Bulls Baseball Game

8-13 Racing at Bowman Gray Stadium

<https://nc811.org/811-day/>



A word from Louis Panzer

- CGA meetings held in Greensboro last month
- “Butterfly Effect” and the impact of small behaviors on the larger process
- NC 811 Management retreat this month to keep all departments aligned
- Tell a friend about your UCC!
- Reminder that call back feature can save time on the phone
- Stay cool... fall is on the way





**WAYS YOU
CAN HELP**

NC811 Data Insights

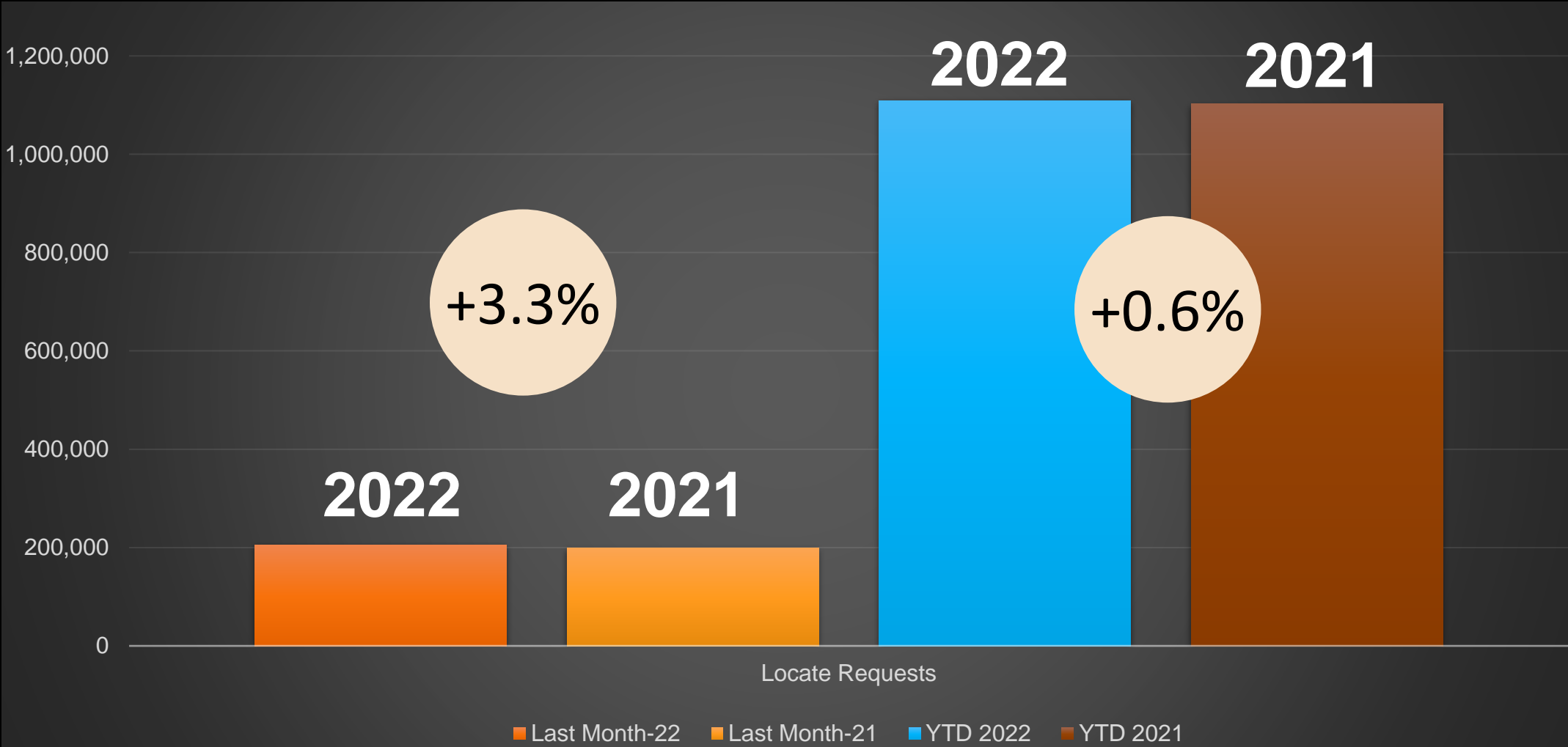
- ✓ Locate requests
- ✓ Transmissions
- ✓ County ticket volume and distribution



LOCATE REQUESTS IN NORTH CAROLINA

July 2022 vs 2021

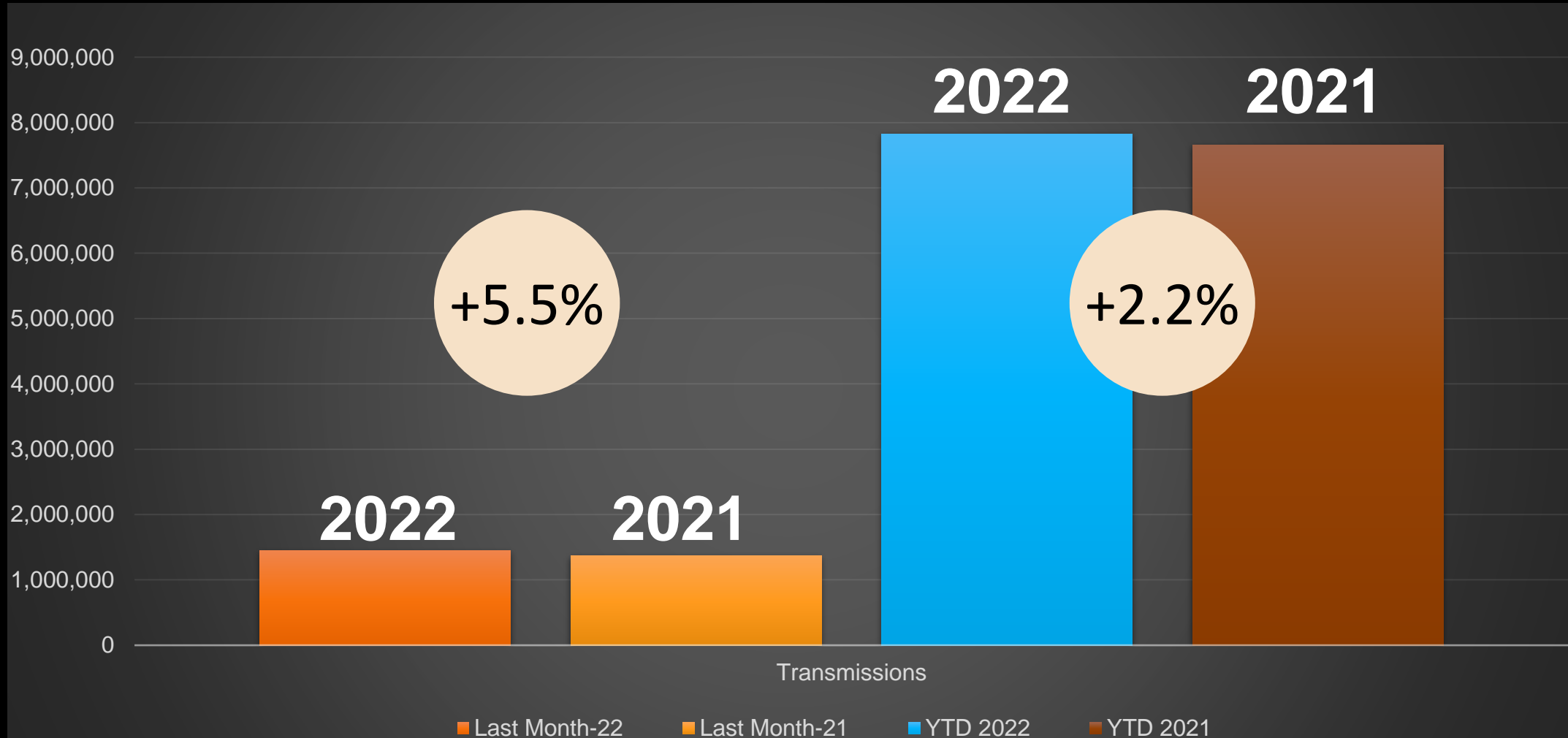
YTD 2022 vs 2021



TRANSMISSIONS IN NORTH CAROLINA

July 2022 vs 2021

YTD 2022 vs 2021



County Ticket Volume

YTD stats compared with previous year

Burke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	305	117	8154	279	2816	11671
2022	215	94	8023	259	2401	10992
	-29.5%	-19.7%	-1.6%	-7.2%	-14.7%	-5.8%
			Avg Locates per Day 43			

County Ticket Volume

YTD stats compared with previous year

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	404	102	6866	239	2069	9680
2022	269	96	6726	223	1301	8615
	-33.4%	-5.9%	-2.0%	-6.7%	-37.1%	-11.0%
		Avg Locates per Day 34				

County Ticket Volume

2022 stats compared with 2021

Burke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	12	11	580	29	222	854
2022	2	5	534	11	227	779
+/- Var	-83.3%	-54.5%	-7.9%	-62.1%	2.3%	-8.8%
Work Days 21	Avg Locates per Day 37					

County Ticket Volume

2022 stats compared with 2021

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	19	5	525	20	110	679
2022	14	6	464	7	114	605
+/- Var	-26.3%	20.0%	-11.6%	-65.0%	3.6%	-10.9%
Work Days 21	Avg Locates per Day 29					

County Ticket Distribution

BURKE	863
CONNELLY SPRINGS	115
DREXEL	15
GLEN ALPINE	6
HICKORY	66
HILDEBRAN	26
ICARD	11
JONAS RIDGE	7
LINVILLE	5
MORGANTON	491
VALDESE	111

County Ticket Distribution

CALDWELL	822
BATON	6
BLOWING ROCK	21
GRANITE FALLS	160
HICKORY	22
HUDSON	133
LENOIR	407
SAW MILLS	52

Damages Reported for JULY 2022

ALAMANCE	11
ALEXANDER	2
ALLEGHANY	1
ANSON	1
ASHE	0
AVERY	1
BEAUFORT	0
BERTIE	0
BLADEN	2
BRUNSWICK	13
BUNCOMBE	9
BURKE	0
CABARRUS	46
CALDWELL	3
CAMDEN	0
CARTERET	2
CASWELL	0
CATAWBA	7
CHATHAM	7
CHEROKEE	0
CHOWAN	0
CLAY	1
CLEVELAND	5
COLUMBUS	5

CRAVEN	18
CUMBERLAND	42
CURRITUCK	0
DARE	3
DAVIDSON	19
DAVIE	2
DUPLIN	6
DURHAM	26
EDGECOMBE	1
FORSYTH	37
FRANKLIN	5
GASTON	13
GATES	0
GRAHAM	0
GRANVILLE	2
GREENE	1
GUILFORD	64
HALIFAX	0
HARNETT	19
HAYWOOD	2
HENDERSON	16
HERTFORD	0
HOKE	7
HYDE	0
IREDELL	18

JACKSON	2
JOHNSTON	24
JONES	5
LEE	6
LENOIR	1
LINCOLN	7
MACON	2
MADISON	0
MARTIN	1
MCDOWELL	2
MECKLENBURG	163
MITCHELL	0
MONTGOMERY	2
MOORE	5
NASH	0
NEW HANOVER	14
NORTHAMPTON	0
ONslow	30
ORANGE	11
PAMLICO	0
PASQUOTANK	1
PENDER	5
PERQUIMANS	2
PERSON	3
PITT	37

POLK	3
RANDOLPH	14
RICHMOND	0
ROBESON	3
ROCKINGHAM	5
ROWAN	7
RUTHERFORD	2
SAMPSON	0
SCOTLAND	2
STANLY	6
STOKES	0
SURRY	3
SWAIN	0
TRANSYLVANIA	3
TYRRELL	0
UNION	36
VANCE	4
WAKE	141
WARREN	0
WASHINGTON	1
WATAUGA	1
WAYNE	8
WILKES	2
WILSON	6
YADKIN	0
YANCEY	0

Important Dates



✓ NC Underground Damage Prevention Review Board

Thursday, August 4, 2022

NC811 Events Center, Greensboro

Starts at 10 am

Visit: <https://udprb.nc.gov>

✓ State UCC Meeting

Tuesday, Sept 13, 2022

Piedmont Natural Gas

1321 South 10th Street, Wilmington

Starts at 10 am

Visit: <https://ncucc.org/>

✓ NC Locate Resolution Partnership Committee

Wednesday, Sept 21, 2022

NC811 Events Center, Greensboro

Hybrid Meeting, 11 am – 1 pm

Go to <https://ncucc.org/> for the virtual meeting link



CALENDAR

For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.

THE NC811 TEAM



Tami Groves
*Education Liaison
Southwest Region*



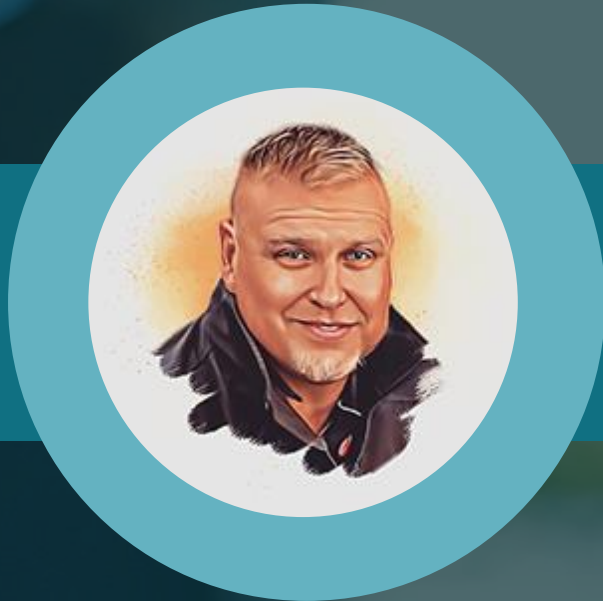
Ann Rushing
Education Manager



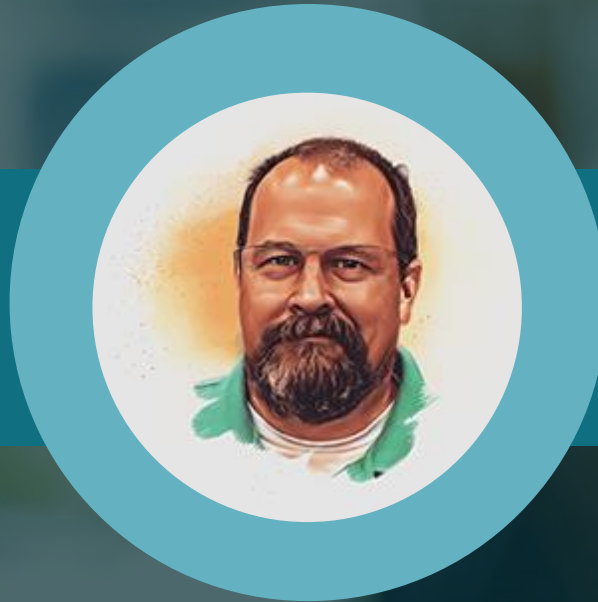
Howard Corey
*Education Liaison
Eastern Region*

For contact info visit <https://nc811.org/education-resources/>

THE NC811 TEAM



Brian Morehouse
Education Liaison
Western Region

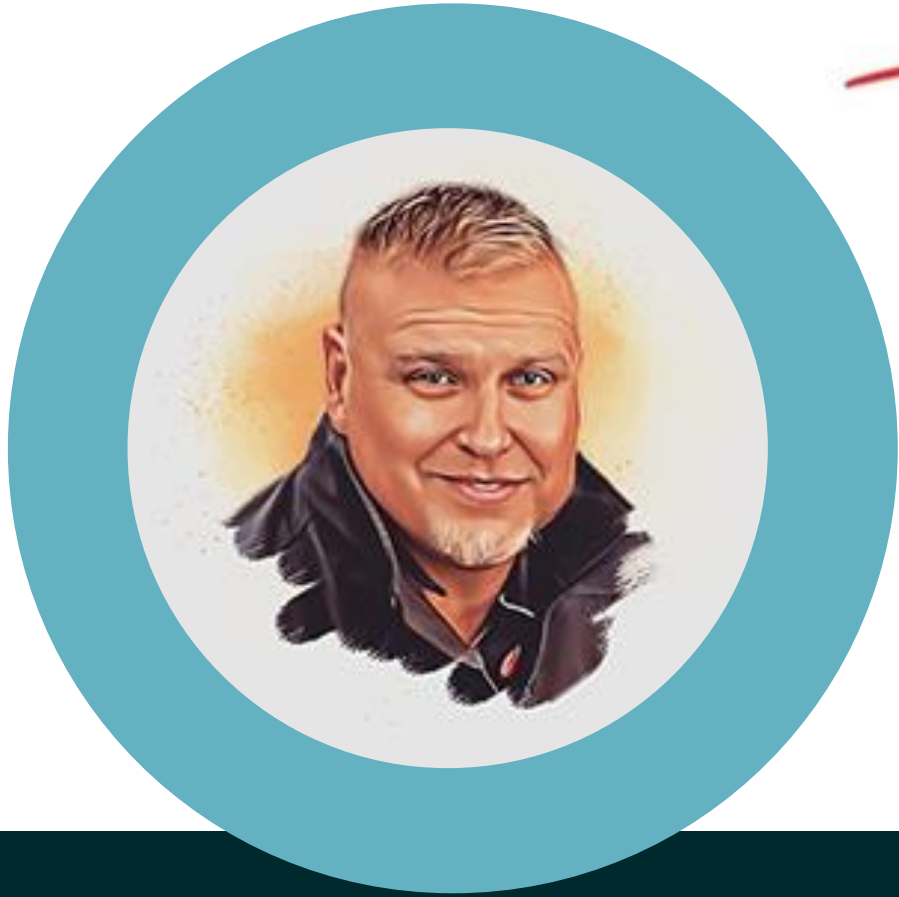


Parrish Reddick
Education Liaison
Piedmont Region



Steven Moore
Media Relations Specialist

For contact info visit <https://nc811.org/education-resources/>



Thank you

FOR EVERYTHING!

Brian Morehouse

Brian is leaving NC811 August 5th and everyone at NC811 would like to say a big thank you for your many years of dedication and service. You will be missed!

It is not going to be easy to find another Brian, but if you would like to apply for the Western Region Education Liaison position, please visit our website: <https://nc811.org/job-opening/>

Join your UCC's mailing list



Mission Statement: The North Carolina Utilities Coordinating Committee will provide a forum for utilities, government agencies, and contractors in North Carolina to discuss the impact of planning, engineering, construction, and technology among member organizations. This committee will also serve as a resource for local Utility Coordinating Committees on issues which are better addressed and resolved on a statewide basis. This committee will provide safety, damage prevention and the use of North Carolina 811 for notification of all excavation activity.

[Report an alleged violation of the law](#)

[Locate Resolution Partnership Committee](#)



Local UCC Issue

Thank you for bringing your concern to the UCC! The only things we need to know are your county and stakeholder group. All submissions are anonymous and will be shared



THANK YOU!

A copy of this presentation is available at
www.ncucc.org

If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.



Minutes –Burke / Caldwell Counties - NC 811 Meeting

August 9, 2022

Members Present:

Tami Groves – NC811
Robert Turner – Brentwood Water
David Perkins – Brentwood Water
Kevin Clark – Brentwood Water
Glenn McCurry – Brentwood Water
Bryan Williams – Brentwood Water

Roger Lowery – Brentwood Water
Bruce Byrd- Brentwood Water
David Wortman – Town of Rhodhiss
Duane Spencer - Heath Consultants
Chris Banietti - Badger Transportation

The Burke / Caldwell Counties NC 811UCC monthly meeting was held on August 9, 2022, at 12:00 noon at the Timberwood Restaurant in Morganton, NC. The meeting was called to order by President David Wortman. **Robert Turner** offered a prayer of blessings on the meeting and meal.

A total of **11** members attending today's meeting.

Tami Groves of NC811 represented NC811 at today's meeting. Brian Morehouse is no longer with the NC 811 organization.

Highlights of the NC 811 Presentation for August 2022:

1. A complete listing of all stats for the previous month of August 2022 are included in the **PDF presentation file** attached to the email used to send these minutes out. Those areas of review are listed under the "NC811 Data Insights":

**Locate Requests in NC... up 3.3% for July 2022 over July 2021
YTD, up 0.6%**

**Transmissions... up 5.5% for July 2022 over July 2021
YTD, up2.2%**

Damage Reports for July 2022...Burke County = None Caldwell County =3

2. **Upcoming Meeting Dates (Refer to the attached presentation for further details):**

- **NC 811 State UCC Meeting:** Will meet on Wednesday, September 13, 2022, at 10 AM, at Piedmont Natural Gas 1321 South 10th St. Wilmington, NC, visit <https://ncucc.org//>
- **Locate Resolution Partnership Committee Meeting:** Will meet on Wednesday, September 21, 2022, 11 AM – 1 PM, at the event center in Greensboro. Go to <https://ncucc.org/> for the virtual meeting link.

3. Direction on how to join in on all NC 811 will Virtual UCC Meetings:

- Follow these video instructions to find your virtual meeting link and how to make the join the meeting in the new MICROSOFT TEAMS platform.
<https://www.youtube.com/watch?v=GC5zGkdxqb0>.
- In the chat section please type your name, company name & email.
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org.

4. SPECIAL REMINDERS:

- **Damage Reporting:** Remember that if you damage an underground utility, it is **your responsibility to report this damage to NC 811 UCC. Offices in Greensboro.**
- Below is the website where you can go to communicate “Damage Violations.”
<https://www.nc811.org/report-a-violation.html>
- **ALWAYS!** If you hit an underground objective, and you think it is a Gas Line, do the following in this order:
 - **Call 911 to report the accident!**
 - **Call the Gas Company and let them know the specifics concerning the damage!**
 - **Call 811 to report the accident to our office!**

Tami Groves – NC 811 Comments:

- 70% of all requests received at NC 811 are done through the computer.
- Remember, if you request a locate via the telephone, use the call back feature if you are put on hold. It works well, and they will call you back!
- You MUST have voicemail if you call in a locate. This is because if a utility needs to get additional information, you will receive the message and can get back to them to help resolve any problems that may come up on the locate.
- **Important:** If you have damaged made to your systems, be sure and file a COMPLAINT. File the complaint against the parent company not the locator service provider. Remember, to take several photographs from various angles to be submitted with you written claim.

Round-table Discussions:

Kevin Clark – Brentwood Water: We have just completed the Bradley Road replacement project which consists of 3,000 feet of new six-inch pipeline replacing an old outdated two-inch waterline. Currently make the new meter tie-ins from the old line to the new line.

Several new taps and doing maintenance on the current systems.

Will Dennis – Town of Rhodhiss: All is good, nothing much to report.

Duane Spencer – Heath Consultants: Things are going well. Nothing really to report.

Chris Banietti - Badger Transportation: Doing a lot of work in the Charlotte area. Working on a new wastewater system in Rock Hill, SC. Just a lot going on!

NOTE: The group present decided to CANCEL THE December 2022 meeting, because of the holidays. Please mark your calendars with this change!

The next meeting of Burke / Caldwell Counties NC811UCC meeting will be held on Tuesday, September 13, 2022, at 12:00 Noon at the Timberwood Restaurant in Morganton, NC.

If you have not been here in a while, you are MISSED! Please try to get started back next month.

Thank you to everyone who came to our meeting today. Please be sure and come back any time you can.

Robert Turner – Secretary, Brentwood Water Corp