

Virtual UCC Meetings

Follow these video instructions to find your virtual meeting link and how to make the most of the meeting in the new MICROSOFT TEAMS platform.

<https://www.youtube.com/watch?v=GC5zGkdxqb0>

In the chat section please type your name, company name & email.

Participant feature – raise hand. The meeting facilitator will acknowledge you.

Enter the meeting with your microphone on mute and unmute your mic when you need to speak.

Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.



JULY 2022



Jackson-Macon-Swain UCC



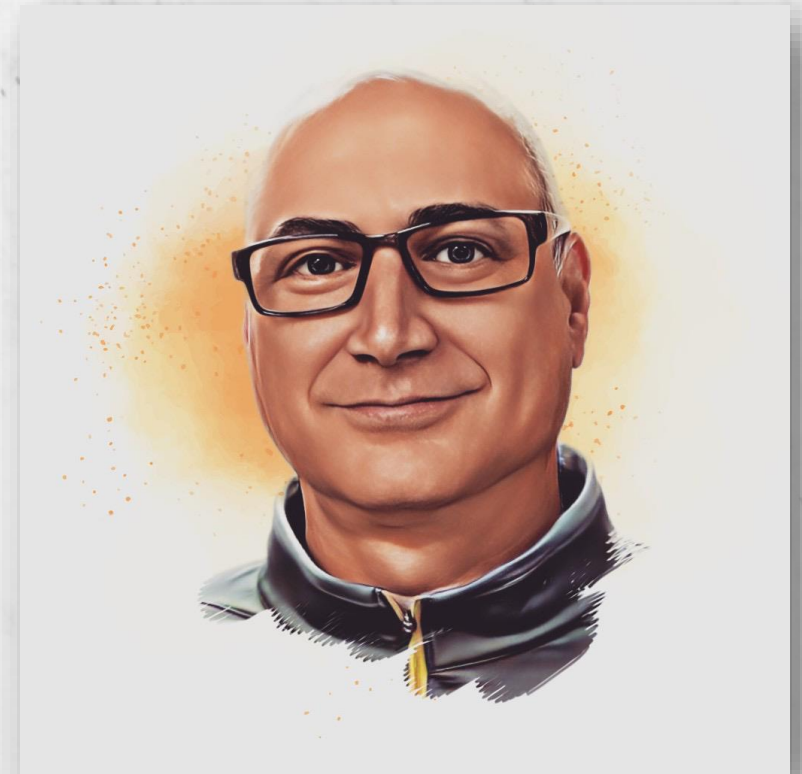


**He who fails to
plan is planning
to fail.**

WINSTON CHURCHILL

A message from the NC811 Executive Director

- LRPC - New batch of letters sent for no call damages
- Hosting CGA summer meetings at Grandover, July 25-28. Not a member? Use the link below to register.
- <https://app.smartsheet.com/b/form/585b31295ed84d8cade4197876f56254>
- Remember to make sure your locators are placing member ID with marks. It's not just a good idea: it's the law.
- It's hot out there: hydrate!



Louis Panzer

We're searching for you!

We have a career opportunity open for an
Education Liaison in our Western NC region.

Do you have what it takes?



<https://nc811.org/about/> and click on “Employment”



ID Your Marks



Locators, be sure to identify the facility operator who owns the line being marked.

See the Underground Utility Safety and Damage Prevention Act section 87-121 (1a) for marking identity info

Creating a Damage Ticket vs. Reporting damages with Dirt Lite



Report a Damage

It is the LAW for excavators to report damages to NC811 and the facility owner/operator. At this time, this can only be done by calling 811 to speak with an NC811 representative.

DIRT LITE

DIRT Lite is solely used by the member facility owner/operator to report an incident that occurred to their facility only; **member facility owners must contact NC811 directly** in the event they have caused a damage to another member facility owner/operator's facilities.

Submit damage info to DIRT Lite



If the damage resulted in a violation of the Underground Utility Safety & Damage Prevention Act, please report the alleged violation.

Report an alleged violation to the law

View DIRT reports on the CGA website





NC811 Data Insights

Locate requests, transmissions,
county ticket volume and distribution



Locate Requests & Transmissions Breakdown

June 2021 vs 2022

TICKETS

2022: 224,797

2021: 210,816

Difference: 6.6%

TRANSMISSIONS

2022: 1,201,095

2021: 1,172,567

Difference: 2.4%



Year-to-Date

TICKETS

2022: 1,238,530

2021: 1,169,472

Difference: 5.9%

TRANSMISSIONS

2022: 6,715,957

2021: 6,555,870

Difference: 2.4%

County ticket volume

YTD stats compared with previous year

Jackson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	40	29	1827	94	1011	3001
2022	150	89	2600	119	1410	4368
+/- Var	275.0%	206.9%	42.3%	26.6%	39.5%	45.6%
Work Days 125	Avg Locates per Day 35					

County ticket volume

YTD stats compared with previous year

Macon	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	52	21	1468	77	465	2083
2022	52	30	1719	48	798	2647
+/- Var	0.0%	42.9%	17.1%	-37.7%	71.6%	27.1%
Work Days 125	Avg Locates per Day 21					

County ticket volume

YTD stats compared with previous year

Swain	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	8	32	694	18	336	1088
2022	30	3	610	29	389	1061
+/- Var	275.0%	-90.6%	-12.1%	61.1%	15.8%	-2.5%
Work Days 125	Avg Locates per Day 8					

County ticket volume

2022 stats compared with 2021

Jackson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	9	4	334	23	158	528
2022	38	4	485	35	372	934
+/- Var	322.2%	0.0%	45.2%	52.2%	135.4%	76.9%
Work Days 21	Avg Locates per Day 44					

County ticket volume

2022 stats compared with 2021

Macon	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	8	8	301	10	87	414
2022	11	8	319	11	210	559
+/- Var	37.5%	0.0%	6.0%	10.0%	141.4%	35.0%
Work Days 21	Avg Locates per Day 27					

County ticket volume

2022 stats compared with 2021

Swain	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	0	1	154	4	84	243
2022	5	0	105	8	81	199
+/- Var	250.0%	-100.0%	-31.8%	100.0%	-3.6%	-18.1%
Work Days 21	Avg Locates per Day 9					

County ticket distribution

JACKSON	934
CASHIERS	291
CULLOWHEE	153
DILLSBORO	16
GLENVILLE	31
HIGHLANDS	8
QUALLA	15
SYLVA	356
TUCKASEGEE	18
WHITTIER	45

County ticket distribution

MACON	559
AQUONE	21
CARTOOGECHAYE	17
FLATS	2
FRANKLIN	398
HIGHLANDS	93
OAK GROVE	1
OTTO	21
RIVERSIDE	1
SCALY MOUNTAIN	2

County ticket distribution

SWAIN	199
BRYSON CITY	161
CHEROKEE	24
WHITTIER	14

Damages Reported for June 2022

ALAMANCE	7
ALEXANDER	1
ALLEGHANY	1
ANSON	0
ASHE	1
AVERY	1
BEAUFORT	0
BERTIE	1
BLADEN	7
BRUNSWICK	21
BUNCOMBE	21
BURKE	3
CABARRUS	57
CALDWELL	8
CAMDEN	0
CARTERET	3
CASWELL	0
CATAWBA	19
CHATHAM	8
CHEROKEE	0
CHOWAN	0
CLAY	1
CLEVELAND	3
COLUMBUS	4
CRAVEN	18

CUMBERLAND	53
CURRITUCK	4
DARE	8
DAVIDSON	17
DAVIE	7
DUPLIN	1
DURHAM	57
EDGECOMBE	0
FORSYTH	62
FRANKLIN	7
GASTON	18
GATES	1
GRAHAM	0
GRANVILLE	5
GREENE	3
GUILFORD	76
HALIFAX	0
HARNETT	23
HAYWOOD	2
HENDERSON	16
HERTFORD	0
HOKE	8
HYDE	0
IREDELL	29
JACKSON	1

JOHNSTON	21
JONES	5
LEE	9
LENOIR	3
LINCOLN	5
MACON	1
MADISON	0
MARTIN	0
MCDOWELL	3
MECKLENBURG	189
MITCHELL	1
MONTGOMERY	1
MOORE	7
NASH	4
NEW HANOVER	14
NORTHAMPTON	0
ONSLow	42
ORANGE	13
PAMLICO	3
PASQUOTANK	4
PENDER	22
PERQUIMANS	1
PERSON	1
PITT	34
POLK	4

RANDOLPH	13
RICHMOND	0
ROBESON	13
ROCKINGHAM	5
ROWAN	12
RUTHERFORD	0
SAMPSON	2
SCOTLAND	1
STANLY	10
STOKES	3
SURRY	3
SWAIN	0
TRANSYLVANIA	7
TYRRELL	0
UNION	47
VANCE	3
WAKE	205
WARREN	1
WASHINGTON	1
WATAUGA	1
WAYNE	3
WILKES	4
WILSON	13
YADKIN	1
YANCEY	0

CALENDAR OF EVENTS



MEETINGS

NC811 Board Meeting

2Q22

Friday, July 22nd, 2022

8:30 am to 10:30 am

Chetola Resort at Blowing Rock

*contact Stephanie Brown for
details. stephanie@nc811.org*

NC Underground Damage Prevention Review Board

Tuesday, Aug. 4th, 2022

NC811 Events
Center, Greensboro

Starts at 10 am

Visit: <https://udprb.nc.gov>

MEETINGS

State UCC

Tuesday, July 12th, 2022

NC811 Events Center,
Greensboro

Hybrid Meeting

Starts at 10 am

Go to <https://ncucc.org/> for
the virtual meeting link

NC Locate Resolution Partnership Committee

Wednesday, July 20th, 2022

TEAMS Meeting

11 am – 1 pm

Go to <https://ncucc.org/> for the
virtual meeting link



CALENDAR

For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.

NC811 Education Team



Ann Rushing
Education Manager
Office Phone: 336-855-5760
Cell Phone: 336-944-5518
email: annrushing@nc811.org



Brian Morehouse
Education Liaison - Western Region
Office Phone: 336-855-5760
Cell Phone: 336-482-6890
email: bmorehouse@nc811.org



Howard Corey
Education Liaison - Eastern Region
Office Phone: 336-855-5760
Cell Phone: 336-317-5999
email: howard@nc811.org



Parrish Reddick
Education Liaison - Piedmont Region
Office Phone: 336-855-5760
Cell Phone: 336-707-4528
email: parrish@nc811.org



Tami Groves
Education Liaison - SW Region
Office Phone: 336-855-5760
Cell Phone: 336-601-8644
email: tami@nc811.org



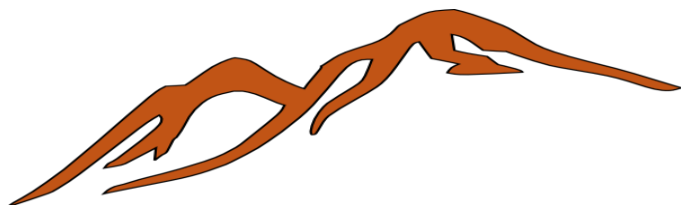
Steven Moore
Media Relations Specialist
Office Phone: 336-855-5760
Cell Phone: 336-382-4109
email: smoore@nc811.org

Thank you for your time and attention.
A copy of this presentation is available at
www.ncucc.org



If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.

North Carolina Jackson-Macon- Swain Utilities Coordination Committee



Meeting Minutes

Date: 7/25/2022

Place: Tuckaseegee Water & Sewer
Authority

Town: Sylva, NC

Called to Order & Welcomed to Guest

- Brian Morehouse called the meeting to order @ 12:09PM
- Brian Morehouse went over housekeeping and emergency evacuation.

Introductions

- Brian Morehouse started introductions, and then went around the room.
- Safety Share presented by: Brian Morehouse
- Topic – July is here and it has been a hot month, and locates are just as HOT. Please stay hydrated.

Old Business

- Any Changes to last month's minutes? (NONE)

Officer Reports

Chair- Nothing new to report.

Co-Chair/Secretary- Please see attendance sheet attached. Minutes –Jackson-Macon-Swain - NC 811 Meeting

Thank you to Dominion Energy for supplying lunch for today's meeting

A total of **14** members attending today's meeting.

Below are highlights of the NC 811 Presentation for July 2022:

1. A complete listing of all stats for the previous month of June 2022 are included in the **PDF presentation file** attached to the email used to send these minutes out. Listed below is a highlight of tickets / transmissions for the past month:

June 2021 vs 2022

TICKETS:

2022: 224,797
2021: 210,816
Difference: 6.6%

Year-to-date

TICKETS

2022: 1,238,530
2021: 1,169,472
Difference: 5.9%

TRANSMISSIONS

2022: 1,201,095
2021: 1,172,567
Difference: 2.4%

TRANSMISSION YTD

2022: 6,715,957
2021: 6,555,870
Difference: 2.4%

2. Upcoming Meeting Dates (Refer to the attached presentation for further details):

- **NC 811 Board Meeting:** 2Q22 – Friday, July 22, 2022 – 8:30 AM to 10:30 AM at the Chetola Resort at Blowing Rock, NC. Contact Stephanie Brown for details at stephanie@nc811.org

2

- **NC Underground Damage Prevention Review Board:** Thursday, August 4, 2022, at the NC811 Event Center – Greensboro. Starts at 10:00 AM. Visit: <https://udprb.nc.gov>

- **NC Locate Resolution Partnership Committee Meeting:** Virtual teams meeting 11:00 AM – 1:00 PM on July 20, 2022. Go to <https://ncucc.org/> for the virtual meeting link.

3. Direction on how to join in on all NC 811 will Virtual UCC Meetings:

4. SPECIAL REMINDERS:

- **Damage Reporting:** Remember that if you damage an underground utility, it is **your responsibility to report this damage to NC 811 UCC. Offices in Greensboro.**

- Below is the website where you can go to communicate “Damage Violations.” <https://www.nc811.org/report-a-violation.html>

• **ALWAYS!** If you hit an underground objective, and you think it is a Gas Line, do the following in this order: ○ **Call 911 to report the accident!**

○ **Call the Gas Company and let them know the specifics concerning the damage!**

○ **Call 811 to report the accident to our office!**

Brian Morehouse – NC 811 Comments:

• Brian made an announcement that effective August 5th, 2022, he will be leaving the NC811 organization. He is going to pursue other employment opportunities.

• **Important:** If you have damaged made to your systems, be sure and file a COMPLAINT. File the complaint against the parent company not the locator service provider. Remember, to take several photographs from various angles to be submitted with you written claim.

Round-table Discussions:

Thank you to everyone who came to our meeting today. Please come back any time you can.

Reports

- A. **NC 811 / One Call** – Brian provided us with the monthly 811 updates. Also, Brian talked to us about having 811 come to your office and do an 811 Safety Presentation. NC811 has improved the 3-hr notice as described in the presentation. Everyone has been asked to send issues to Brian Morehouse at bmorehouse@nc811.org, please don't wait to the next meeting since we meet every three months. NC811 needs the ticket # to review the issues being sent over.
- B. **N.C.D.O.T A ton of work going on in and around the area**
- C. **Dominion Energy Natural Gas.** - No major work within the area, single taps at this time. No issues with locates
- D. **USIC – NA**
- E. **Toccoa Natural Gas- Things have been steady. Had once close call with a landscaper at the new hospital, they got into a 2" line. Everything and everyone was ok but had to evacuate the hospital and also had to do the same for the Nursing Home. Expecting to see a lot of work in 2024.**
- F. **Spectrum- Hoots Communications along with other contractors are within the area installing UG fiber. Things have been going well. Will be working out towards the west towards Cherokee county.**
- G. **Town of Sylva- Building is up, no major work to report. Have a lot of locates come in and are being updated with no work going on.**
- H. **TWASA- Reported that they have the same issues with contractors calling in updates and no work taking place. Also having issues getting USIC to complete their tickets in a timely manner. They feel that is the reason 3 Hr tickets are so high.**

I. Next Meeting – October 25th, 2022 Tuckaseige Water & Sewer Authority, Sylva NC,

Meeting adjourned at 1:23 PM

Minutes submitted by: Brian Morehouse- NC 811 Education Liaison

JACKSON - MACON - SWAIN
July 25th 2022

Brian Morchouse NCP11 (336) 482-
b.morchoux@ncp11.org 6896
RANCE FLEMING TOCOA NATURAL GAS RFLMOR@CITYOFTOCCA.COM

Greg Edwards	Spectrum	gregory.edwards@charter.com
Daniel Buchanan	TWSA	dbuchanan@twsa.nc.us .com
Bobby Morris	TWSA	b.morris@twsa.nc.us
Jake Scott	TOS	j.scott@townofsylva.org
Daniel Manning	TWSA	dmanning@twsa.nc.us
Craig Farmer	TWSA	Crazy Craig 3299 @Aol.com
Matt Bryson	TWSA	MBryson@twsa.nc.us
JAMES HOOPER	UDOT	jchooper@vaughnmetlow.com
John McCoy	Dominion	john.mccoy@dominionenergy.com
Bobby Keenan	Dominion	Bobby Keenan @ Dominion Energy .com
Robert Green	TWSA	RobertGreen7@gmail.com