

**Minutes –Burke / Caldwell Counties - NC 811 Meeting**

**September 13, 2022**

**Members Present:**

Tami Groves – NC811  
Robert Turner – Brentwood Water  
David Perkins – Brentwood Water  
Kevin Clark – Brentwood Water  
Glenn McCurry – Brentwood Water  
Ken Suttles – Suttles Surveying  
Roger Lowery – Brentwood Water

Bruce Byrd- Brentwood Water  
David Poore – West Consultants  
Jim Buckner – REMC  
Richard Lawrence – PNG – Duke-Energy  
Mark Killian – PNG – Duke-Energy  
Chris Banietti - Badger Transportation

The Burke / Caldwell Counties NC 811UCC monthly meeting was held on September 13, 2022, at 12:00 noon at the Timberwood Restaurant in Morganton, NC. Both the President and Vice President was absent; the meeting was called to order by the Secretary, Robert Turner. Robert Turner offered a prayer of blessings on the meeting and meal.

A total of **13** members attending today’s meeting.

**Tami Groves** of NC811 represented NC811 at today’s meeting.

**Highlights of the NC 811 Presentation for September 2022:**

1. A complete listing of all stats for the previous month of September 2022 are included in the **PDF presentation file** attached to the email used to send these minutes out. Those areas of review are listed under the “NC811 Data Insights”:

**Locate Requests in NC... up 13.8% for August 2022 over August 2021  
YTD, up 0.6%**

**Transmissions... up 9.5% for August 2022 over August 2021  
YTD, up 3.0%**

**Damage Reports for August 2022... Burke County = 1  
Caldwell County =3**

**NOTE:** You will receive a PDF file of Tami’s presentation used in today’s meeting.

2. **Upcoming Meeting Dates (Refer to the attached presentation for further details):**

- **NC 811 State UCC Meeting:** Was also meeting at the time at Piedmont Natural Gas, 1321 South 10<sup>th</sup> St. Wilmington, NC, visit <https://ncucc.org//>

- **Locate Resolution Partnership Committee Meeting:** Will meet on Tuesday, September 20, 2022, 11 AM – 1 PM, at the event center in Greensboro. Go to <https://ncucc.org/> for the virtual meeting link.
- **NC Underground Damage Prevention Review Board:** Will meet on Thursday, October 18, 2022, at the event center in Greensboro. Visit: [www.udprb.nc.gov](http://www.udprb.nc.gov).

### 3. **Direction on how to join in on all NC 811 will Virtual UCC Meetings:**

- Follow these video instructions to find your virtual meeting link and how to make the join the meeting in the new MICROSOFT TEAMS platform.  
<https://www.youtube.com/watch?v=GC5zGkdxqb0>.
- In the chat section please type your name, company name & email.
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org.

### 4. **SPECIAL REMINDERS:**

- **Damage Reporting:** Remember that if you damage an underground utility, it is **your responsibility to report this damage to NC 811 UCC. Offices in Greensboro.**
- Below is the website where you can go to communicate “Damage Violations.”  
<https://www.nc811.org/report-a-violation.html>
- **ALWAYS!** If you hit an underground objective, and you think it is a **Gas Line**, do the following in this order:
  - **Call 911 to report the accident!**
  - **Call the Gas Company and let them know the specifics concerning the damage!**
  - **Call 811 to report the accident to our office!**

### **Tami Groves – NC 811 Comments:**

- Tami announced that Tyler Ross from Asheville will become the new NC811 UCC “western region” representative. He will probably begin meeting with us not later than, November 2022.
- The US Department of Transportation’s Pipeline and Hazardous Materials Safety Administration (PHMSA) conducted an evaluation of North Carolina Utilities Commission’s enforcement of the NC excavation damage prevention law. This

commission has determined that the NC Utilities Commission enforcement is “Adequate.”

- At the last meeting of the Damage Review Board, there was a total of **19** damages review where fines were issued.
- Remember, if you request a locate via the telephone, use the call back feature if you are put on hold. It works well, and they will call you back!
- You **MUST** have voicemail if you call in a locate. This is because if a utility needs to get additional information, you will receive the message and can get back to them to help resolve any problems that may come up on the locate.
- **Important:** If you have damaged made to your systems, be sure and file a COMPLAINT. File the complaint against the parent company not the locator service provider. Remember, to take several photographs from various angles to be submitted with you written claim.

### **Round-table Discussions:**

**Kevin Clark – Brentwood Water:** We have just completed the Bradley Road replacement project which consists of 3,000 feet of new six-inch pipeline replacing an old outdated two-inch waterline. Currently make the new meter tie-ins from the old line to the new line. Have completed all but two-meter tie-ins. These two tie-ins are on hold until we get delivery of saddles to make the installation.

The supply lines are critical currently, much needed items are on backorder! We do not see any improvement for the near future.

We are having problems with the LKN Cable installers not getting locate properly done before they run their cable drops to the homes. They have damaged some of our underground systems.

We are also seeing delays on doing new taps this is also because of the short supply of materials.

**Chris Banietti - Badger Transportation:** Doing a lot of work in the Charlotte area. Just a lot going on! Real busy!

**Ken Suttles – Suttles Surveying:** Currently working in Marion, had a gas line leak where a contractor hit the service line. It took almost two hours to get the gas cut off. The area had been located, but they still hit the line!

**David Poore – West Consultants, Inc.:** Nothing to report.

**Richard Lawrence & Mark Killian – PNG – Duke-Energy:** (Richard) - Dealing with several leaks caused by underground direct boring. (Mark) – Will beginning an exceptionally large project near the county line at the Castle Bridge just north of the Town of Rutherford College. This is a DOT project of moving a gas line which will be bored under the Catawba River. This move is to allow for the demolition and replacement of bridge going over the river at this sight.

**Just a reminder: That at the last meeting, it was decided to CANCEL the December 2022 meeting, because of the holidays. Please mark your calendars with this change!**

**The next meeting of Burke / Caldwell Counties NC811UCC meeting will be held on Tuesday, October 11, 2022, at 12:00 Noon at the Timberwood Restaurant in Morganton, NC.**

If you have not been here in a while, you are MISSED! Please try to get started back next month.

Thank you to everyone who came to our meeting today. Please be sure and come back any time you can.

Robert Turner – Secretary of NC811UCC  
Brentwood Water Corp



**MONTHLY UPDATE**

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**SEPTEMBER 2022**

*Burke/Caldwell UCC*

## A few words from Louis Panzer

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- Explaining 811 to others: Relay Race
- CGA DIRT report should be released sometime this month.
- Board nominations notice being sent to members this month
- Tyler Ross – Western Region Liaison
- Fall on the way! Stay cool: stay safe!



Dear Chair Mitchell:

On July 22, 2022, a representative of the U.S. Department of Transportation's Pipeline and Hazardous Materials Safety Administration (PHMSA) conducted an evaluation of the North Carolina Utilities Commission's enforcement of the North Carolina excavation damage prevention law. PHMSA conducted this evaluation pursuant to 49 United States Code § 60114 and 49 Code of Federal Regulations (CFR) Part 198, Subpart D -- State Damage Prevention Enforcement Programs. Based on this evaluation, PHMSA has determined that the enforcement of North Carolina's excavation damage prevention law is "adequate."

PHMSA appreciates your dedication to pipeline safety. As you are aware, excavation damage continues to be a leading cause of pipeline failures, some of which result in fatalities, serious injuries, and environmental damage. Nationwide statistics show that effective enforcement of state damage prevention laws reduces excavation damage and pipeline incidents, resulting in enhanced public safety.

Should you or your staff have any questions regarding this letter, please contact Mr. David Appelbaum, PHMSA State Evaluator, at (202) 617-6329 or by email at [david.appelbaum@dot.gov](mailto:david.appelbaum@dot.gov).

Sincerely,



Zach Barrett  
Director, State Programs

# Reporting Damages 87-126



- 911 – Product Release
- Facility Owner
- NC811

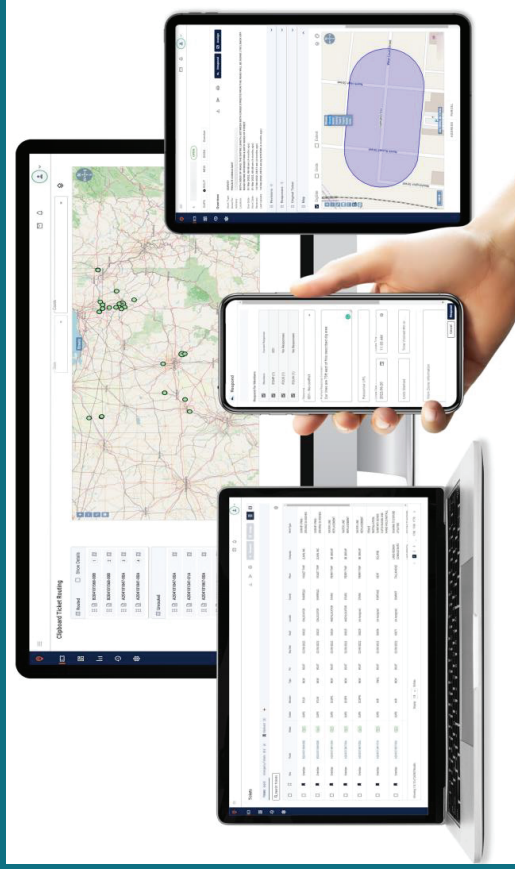




# LOCATOR LOGiX

NORTH CAROLINA 811 is excited to announce that through our long-established strategic partnership with Norfield, LOCATOR LOGiX is now available. Locator LOGiX is the next generation version of WebTMS and offers many enhancements and increased functionality.

Locator LOGiX is a web-based locate management system designed for utilities and utility locators to manage their utility line locate requests sent by North Carolina 811.



**NC811.ORG** / **locator-logix**





**Know what's below.  
811 before you dig.**





Join NC811 at the  
NC State Oct 27th



ONE-ON-ONE with  
**ANN RUSHING**  
PODCAST



**NC811.ORG / safe-digging-sports**



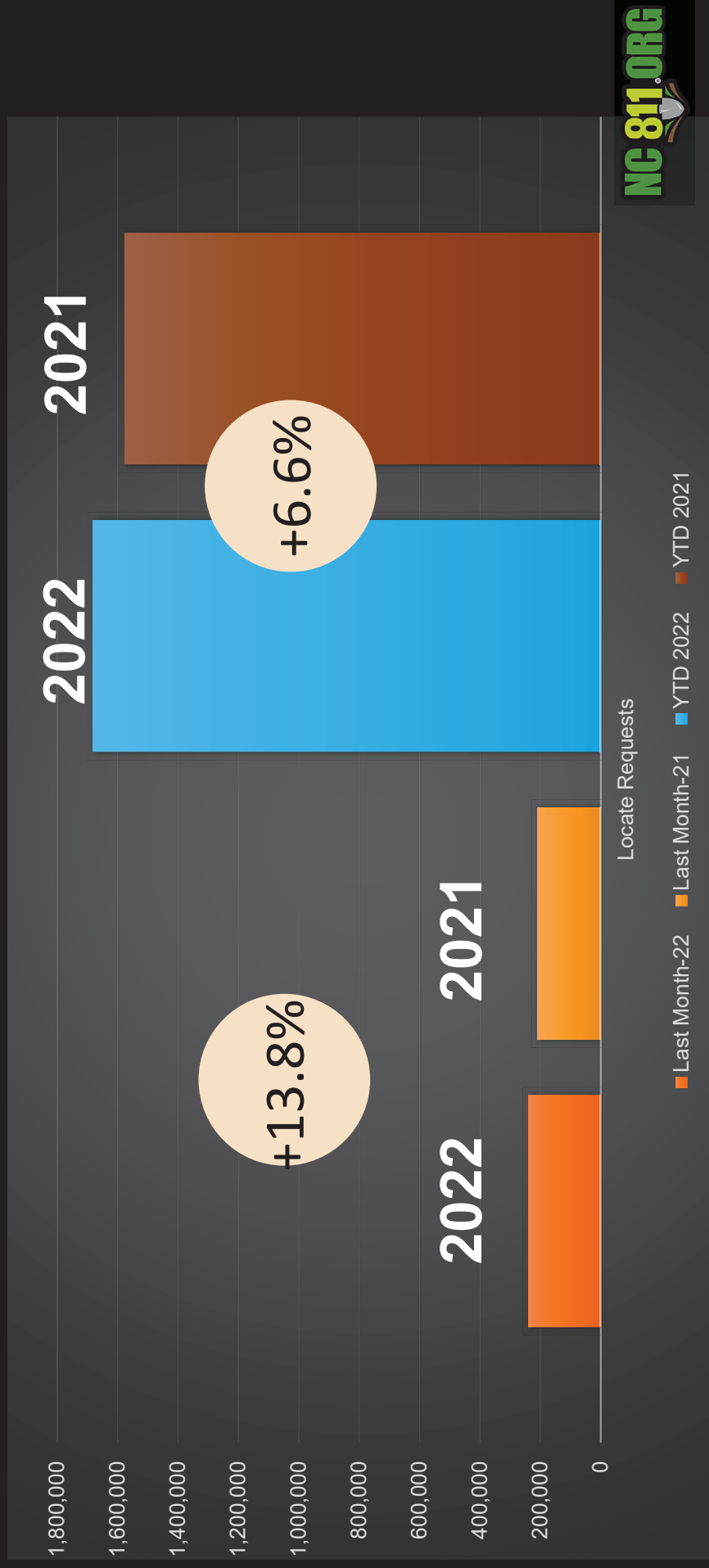
# NC811 Data Insights

- ✓ Locate requests
- ✓ Transmissions
- ✓ County ticket volume and distribution



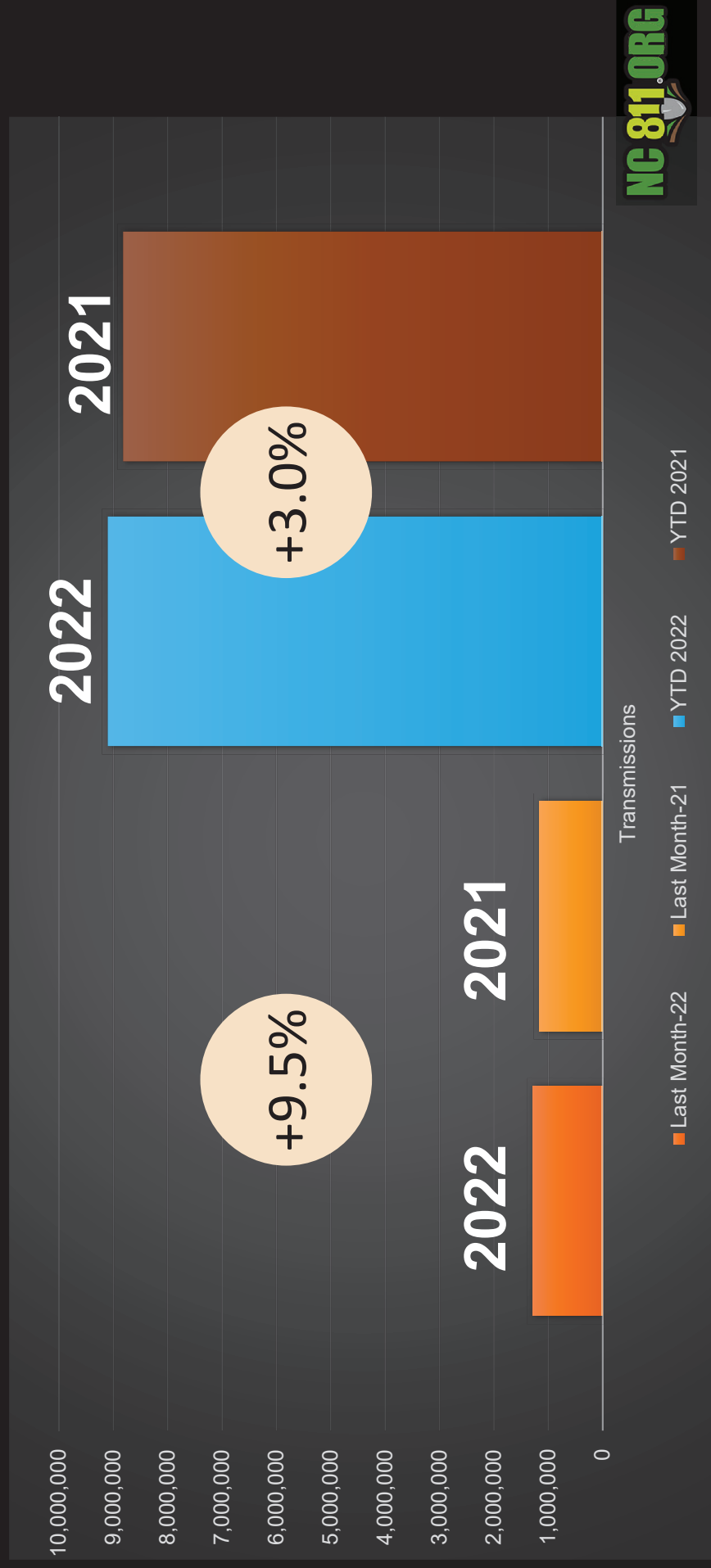
# LOCATE REQUESTS IN NORTH CAROLINA

AUG 2022 vs 2021 YTD 2022 vs 2021



# TRANSMISSIONS IN NORTH CAROLINA

AUG 2022 vs 2021      YTD 2022 vs 2021



# County Ticket Volume

2022 stats compared with 2021



	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
<b>Burke</b>						
<b>2021</b>	25	6	616	14	218	879
<b>2022</b>	23	10	718	22	211	984
	-8.0%	66.7%	16.6%	57.1%	-3.2%	11.9%

# County Ticket Volume

2022 stats compared with 2021



Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	33	11	692	19	133	888
2022	33	4	633	16	223	909
	0.0%	-63.6%	-8.5%	-15.8%	67.7%	2.4%



# County Ticket Volume

YTD stats compared with previous year



	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
<b>Burke</b>						
<b>2021</b>	182	74	5650	184	1510	7600
<b>2022</b>	150	79	4901	131	1703	6964
	-17.6%	6.8%	-13.3%	-28.8%	12.8%	-8.4%

# County Ticket Volume

YTD stats compared with previous year



Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	163	50	4639	157	821	5830
2022	184	62	4751	125	1329	6451
	12.9%	24.0%	2.4%	-20.4%	61.9%	10.7%

# County Ticket Distribution

<b>BURKE</b>	<b>984</b>
CONNELLY SPRINGS	130
DREXEL	7
HICKORY	68
HILDEBRAN	35
ICARD	12
JONAS RIDGE	5
LINVILLE	10
MORGANTON	586
PINE MOUNTAIN LAKES	
RHODHISS	11
VALDESE	100

# County Ticket Distribution

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CALDWELL	909
BLOWING ROCK	11
COLLETTSVILLE	8
GRANITE FALLS	191
HICKORY	21
HUDSON	137
LENOIR	464
SAW MILLS	47

# Damages Reported for AUGUST 2022



ALAMANCE	17
ALEXANDER	3
ALLEGHANY	0
ANSON	2
ASHE	1
AVERY	0
BEAUFORT	1
BERTIE	1
BLADEN	8
BRUNSWICK	19
BUNCOMBE	19
<b>BURKE</b>	<b>1</b>
CABARRUS	33
<b>CALDWELL</b>	<b>3</b>
CAMDEN	0
CARTERET	8
CASWELL	0
CATAWBA	20
CHATHAM	13
CHEROKEE	1
CHOWAN	0
CLAY	1
CLEVELAND	6
COLUMBUS	9
Craven	20

CUMBERLAND	33
CURRITUCK	2
DARE	4
DAVIDSON	28
DAVIE	6
DUPLIN	3
DURHAM	59
EDGECOMBE	1
FORSYTH	35
FRANKLIN	2
GASTON	18
GATES	0
GRAHAM	0
GRANVILLE	2
GREENE	3
GUILFORD	67
HALIFAX	3
HARNETT	12
HAYWOOD	2
HENDERSON	15
HERTFORD	0
HOKE	9
HYDE	0
IREDELL	27
JACKSON	4

JOHNSTON	32
JONES	2
LEE	9
LENOIR	2
LINCOLN	1
MACON	4
MADISON	1
MARTIN	0
MCDOWELL	1
MECKLENBURG	200
MITCHELL	1
MONTGOMERY	4
MOORE	17
NASH	6
NEW HANOVER	21
NORTHAMPTON	2
ONSLow	23
ORANGE	23
PAMLICO	2
PASQUOTANK	0
PENDER	13
PERQUIMANS	0
PERSON	2
PITT	45
POLK	3

RANDOLPH	4
RICHMOND	2
ROBESON	3
ROCKINGHAM	8
ROWAN	19
RUTHERFORD	1
SAMPSON	3
SCOTLAND	1
STANLY	5
STOKES	2
SURRY	4
SWAIN	0
TRANSYLVANIA	0
TYRRELL	0
UNION	45
VANCE	0
WAKE	226
WARREN	1
WASHINGTON	0
WATAUGA	0
WAYNE	13
WILKES	5
WILSON	5
YADKIN	1
YANCEY	0



For damage contact info scan this QR code

## Important Dates



### ✓ NC Underground Damage Prevention Review Board

**Thursday, October 18, 2022**

NC811 Events Center, Greensboro  
Starts at 10 am  
Visit: <https://udprb.nc.gov>

### ✓ State UCC Meeting - Hybrid

**Tuesday, Sept 13, 2022**

Piedmont Natural Gas  
1321 South 10th Street, Wilmington  
Starts at 10 am  
Visit: <https://ncucc.org/>

### ✓ NC Locate Resolution Partnership Committee - Hybrid

**Tuesday, Sept 20, 2022**

NC811 Events Center, Greensboro  
Hybrid Meeting, 11 am – 1 pm  
Go to <https://ncucc.org/> for the virtual meeting link



# CALENDAR

For information on NC811 & NCUCC events, visit the calendar section of [nc811.org](http://nc811.org) or the [nc811](https://play.google.com/store/apps/details?id=com.nc811) app.



# SAFETY MOMENT



# SEVERE WEATHER PREPAREDNESS

- CLEAR OUT STORM SHELTER /SAFE AREA \*REGISTER YOUR SHELTER
- FLASHLIGHTS & BATTERIES
- CELL PHONE (FULL CHARGE)
- FOOD/WATER
- PET SUPPLIES
- A FAN
- FIRST AID KIT - MEDS & IMPORTANT DOCUMENTS (USB FLASH DRIVE)
- STURDY SHOES
- WEATHER RADIO/4WARN ME & KFOR APPS
- PREPARE THE FAMILY - HAVE A DRILL

**School is back in session**



**Visit [ncdot.gov](https://www.ncdot.gov) and search “School Bus Safety”**



# OUR EDUCATION TEAM

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Tami Groves  
*Education Liaison  
Southwest Region*



Ann Rushing  
*Education Manager*



Howard Corey  
*Education Liaison  
Eastern Region*

For contact info visit <https://nc811.org/education-resources/>

# OUR EDUCATION TEAM

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**Parrish Reddick**  
*Education Liaison  
Piedmont Region*



**Steven Moore**  
*Media Relations Specialist*

For contact info visit <https://nc811.org/education-resources/>



# THANK YOU!

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A copy of this presentation is available at

[www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual or hybrid, a video is available on [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.

