

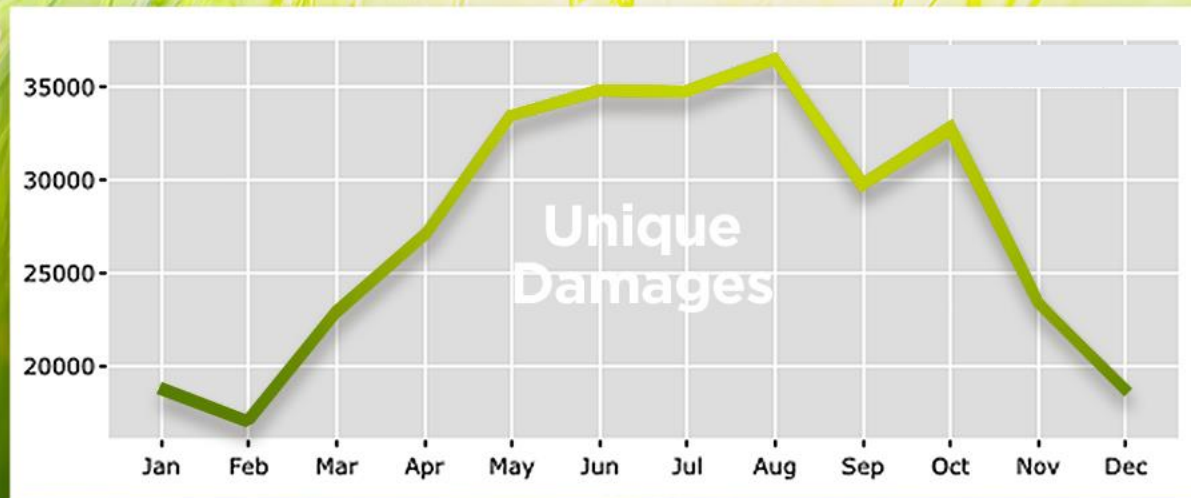


MONTHLY UPDATE

AUGUST 2022

Hoke/Scotland UCC

More damages occur in August than any other month.*



Always #call811 before digging.



<https://nc811.org/811-day/>



A word from Louis Panzer

- CGA meetings held in Greensboro last month
- “Butterfly Effect” and the impact of small behaviors on the larger process
- NC 811 Management retreat this month to keep all departments aligned
- Tell a friend about your UCC!
- Reminder that call back feature can save time on the phone
- Stay cool... fall is on the way



NC811 Data Insights

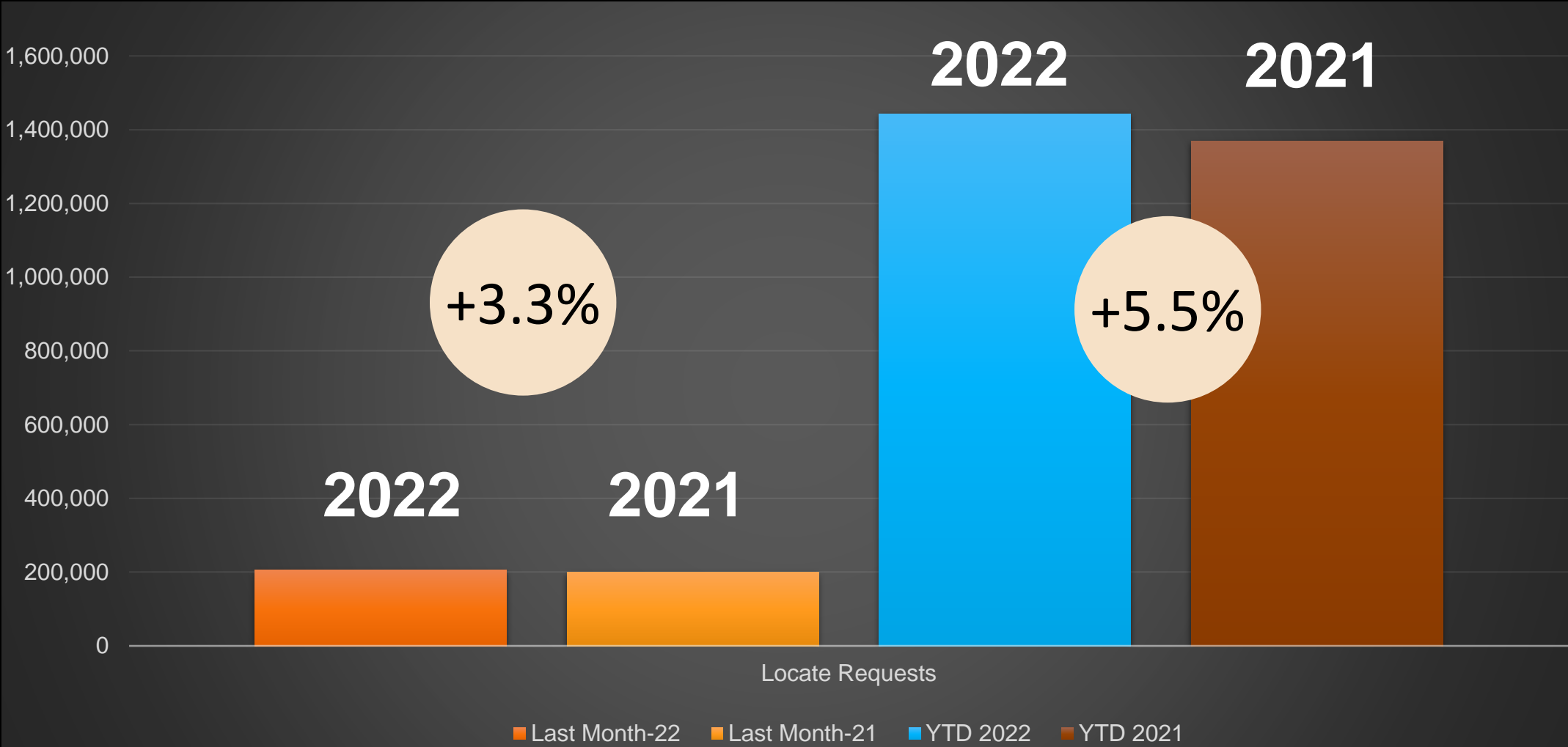
- ✓ Locate requests
- ✓ Transmissions
- ✓ County ticket volume and distribution



LOCATE REQUESTS IN NORTH CAROLINA

July 2022 vs 2021

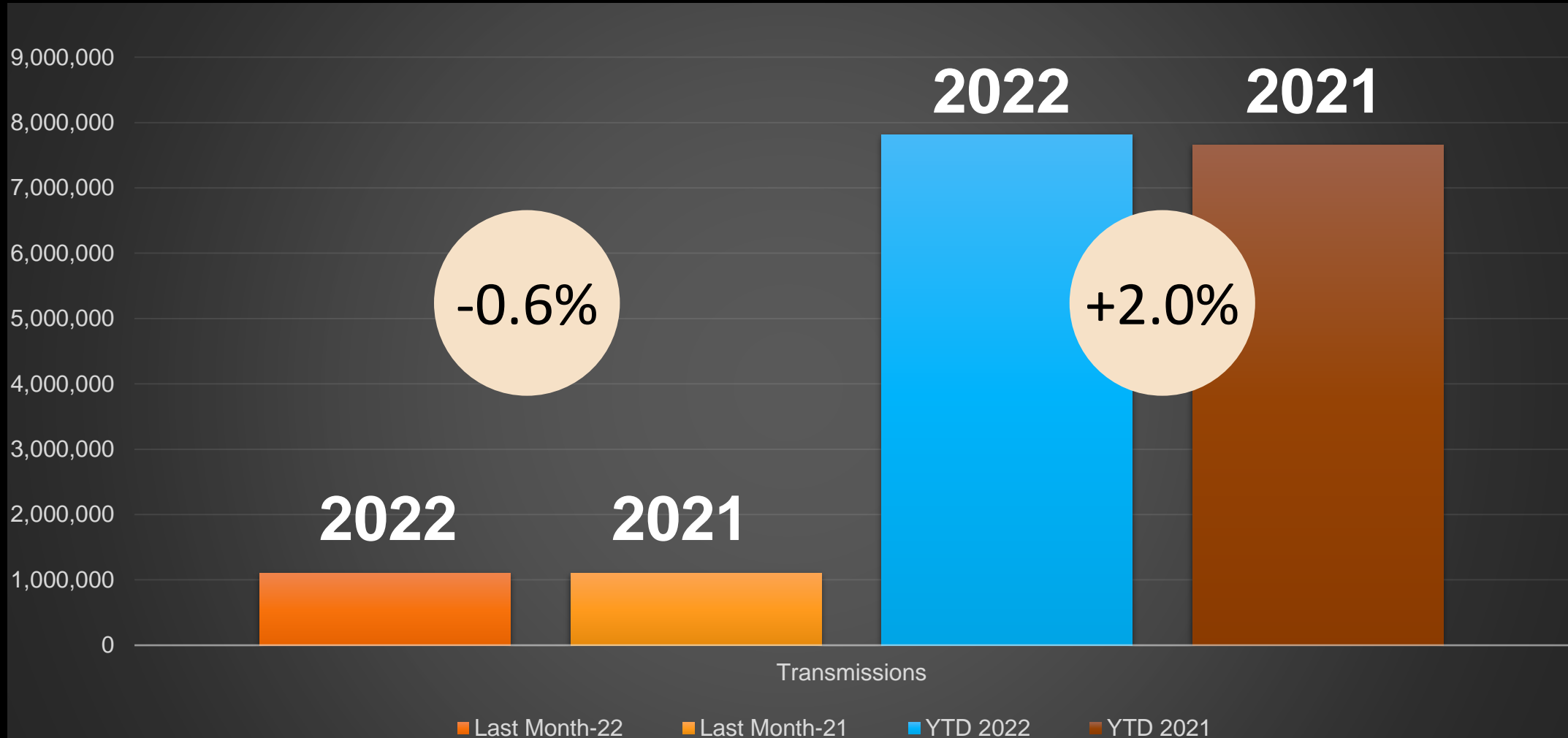
YTD 2022 vs 2021



TRANSMISSIONS IN NORTH CAROLINA

July 2022 vs 2021

YTD 2022 vs 2021



County Ticket Volume

YTD stats compared with previous year

	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	23	15	642	32	507	1219
2022	20	20	853	16	454	1363
	-13.0%	33.3%	32.9%	-50.0%	-10.5%	11.8%

County Ticket Volume

YTD stats compared with previous year

	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	1	1	206	6	33	247
2022	1	1	211	6	85	304
	0.0%	0.0%	2.4%	0.0%	157.6%	23.1%

County Ticket Volume

2022 stats compared with 2021

	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	249	85	4552	160	2869	7915
2022	190	70	5161	163	3498	9082
	-23.7%	-17.6%	13.4%	1.9%	21.9%	14.7%

County Ticket Volume

2022 stats compared with 2021

	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	43	15	1473	47	304	1882
2022	19	13	1418	55	571	2076
	-55.8%	-13.3%	-3.7%	17.0%	87.8%	10.3%

County Ticket Distribution

HOKE	1010
ANTIOCH	7
ASHLEY HEIGHTS	7
ASHMONT	1
BUFFALO SPRINGS	2
DUNDARRACH	60
HILLCREST	3
MCCAIN	3
RAEFORD	896
RED SPRINGS	16
ROCKFISH	14
SANDY GROVE	1

County Ticket Distribution

SCOTLAND	304
GIBSON	5
LAUREL HILL	34
LAURINBURG	206
MAXTON	10
SPRING HILL	1
WAGRAM	48

Damages Reported for JULY 2022

ALAMANCE	11
ALEXANDER	2
ALLEGHANY	1
ANSON	1
ASHE	0
AVERY	1
BEAUFORT	0
BERTIE	0
BLADEN	2
BRUNSWICK	13
BUNCOMBE	9
BURKE	0
CABARRUS	46
CALDWELL	3
CAMDEN	0
CARTERET	2
CASWELL	0
CATAWBA	7
CHATHAM	7
CHEROKEE	0
CHOWAN	0
CLAY	1
CLEVELAND	5
COLUMBUS	5

CRAVEN	18
CUMBERLAND	42
CURRITUCK	0
DARE	3
DAVIDSON	19
DAVIE	2
DUPLIN	6
DURHAM	26
EDGECOMBE	1
FORSYTH	37
FRANKLIN	5
GASTON	13
GATES	0
GRAHAM	0
GRANVILLE	2
GREENE	1
GUILFORD	64
HALIFAX	0
HARNETT	19
HAYWOOD	2
HENDERSON	16
HERTFORD	0
HOKE	7
HYDE	0
IREDELL	18

JACKSON	2
JOHNSTON	24
JONES	5
LEE	6
LENOIR	1
LINCOLN	7
MACON	2
MADISON	0
MARTIN	1
MCDOWELL	2
MECKLENBURG	163
MITCHELL	0
MONTGOMERY	2
MOORE	5
NASH	0
NEW HANOVER	14
NORTHAMPTON	0
ONSLOW	30
ORANGE	11
PAMLICO	0
PASQUOTANK	1
PENDER	5
PERQUIMANS	2
PERSON	3
PITT	37

POLK	3
RANDOLPH	14
RICHMOND	0
ROBESON	3
ROCKINGHAM	5
ROWAN	7
RUTHERFORD	2
SAMPSON	0
SCOTLAND	2
STANLY	6
STOKES	0
SURRY	3
SWAIN	0
TRANSYLVANIA	3
TYRRELL	0
UNION	36
VANCE	4
WAKE	141
WARREN	0
WASHINGTON	1
WATAUGA	1
WAYNE	8
WILKES	2
WILSON	6
YADKIN	0
YANCEY	0

Important Dates



✓ **NC Underground Damage
Prevention Review Board**

Thursday, August 4, 2022

NC811 Events Center, Greensboro

Starts at 10 am

Visit: <https://udprb.nc.gov>

✓ **State UCC Meeting**

Tuesday, Sept 13, 2022

Piedmont Natural Gas

1321 South 10th Street, Wilmington

Starts at 10 am

Visit: <https://ncucc.org/>

✓ **NC Locate Resolution
Partnership Committee**

Tues, Sept 20, 2022

NC811 Events Center, Greensboro

Hybrid Meeting, 11 am – 1 pm

Go to <https://ncucc.org/> for the virtual meeting link





CALENDAR

For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.

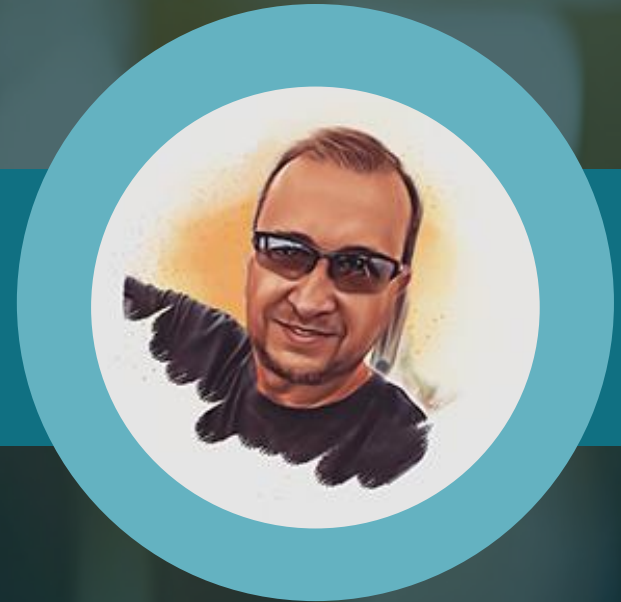
THE NC811 TEAM



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For contact info visit <https://nc811.org/education-resources/>

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THANK YOU!

A copy of this presentation is available at
www.ncucc.org

If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.



Hoke/Scotland
August 2022

Wayne Holliday – Charter

Tami Groves – NC811

Charter is getting ready to start the rural project in the area probably in the next six months. He wanted to introduce himself to the folks in the area.