

## *Virtual / Hybrid Meetings*

In the chat section please type your name, company name & email.

Participant feature – raise hand. The meeting facilitator will acknowledge you.

Enter the meeting with your microphone on mute and unmute your mic when you need to speak.

Every meeting will be recorded, and the video will be posted on the [ncucc.org](http://ncucc.org) website. You can watch the meeting by using the video link provided on [ncucc.org](http://ncucc.org). Visit your county UCC page for a listing of past meeting videos.





# MONTHLY UPDATE

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# OCTOBER 2022

*Foothills UCC*







October is...

Tackling Hunger Month

[www.NationalDayCalendar.com](http://www.NationalDayCalendar.com)

NATIONAL  
DAY  
CALENDAR™

#TacklingHungerMonth

NC 811.ORG

## HOW TO OBSERVE

Donate some non-perishable food to your local homeless shelter, and use #TacklingHungerMonth to post on social media and spread the word! October is generally the time of year people start getting ready for holidays like Thanksgiving and Christmas. Now is a great time to start thinking about helping those who may not get to enjoy big Thanksgiving dinners or cookies on Christmas Eve. There are many simple ways you can help, and it won't take much of your time or money.

- **Bulk up your food drive.** Canned goods, peanut butter, dry beans, brown rice, olive oil, nuts, and soups are all excellent foods to donate, and they won't put a dent in your bank account.
- **Donate money.** Relief agencies like Action Against Hunger, the Hunger Project, Feeding America, and Share Our Strength are always accepting donations with a goal in mind to make sure nobody goes hungry.
- **Support food banks** and make contributions of any kind, whenever you can. A little bit goes a long way when someone is going hungry.

#TacklingHungerMonth



# Halloween Safety Tips

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Have a way to reach your kids



Keep your home lit all night



Check all treats before eating



Arm your security system



Drive carefully



Adjust your security cameras



Wear light-colored or reflective clothing or carry lights while trick-or-treating



Use common sense



Watch out for foods your kids are allergic to



# A few words from Louis Panzer

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- Volume continuing to climb: let's remember The 3 C's: Calm, Continuous, Communication.
- Letters going out to those who damage without a ticket. We must understand the "why's" of a no call.
- CGA releases 2022 DIRT report this month: theme will be to address trends in root causes and a "look in the mirror" moment.
- Looking forward to welcoming our new Western liaison!
- Enjoy the onset of fall and stay safe!



# Extraordinary Circumstances

<https://nc811.org/extraordinary-circumstances/>

When extraordinary circumstances like a hurricane take place visit the NC811 website to see who has declared extraordinary circumstances and when normal services will resume. This section is located under Resources / Member Services.



## A reminder from Louis Panzer

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Confirm valid caller  
contact info & phone  
number for field  
representative on locate  
request





# NC811 Data Insights

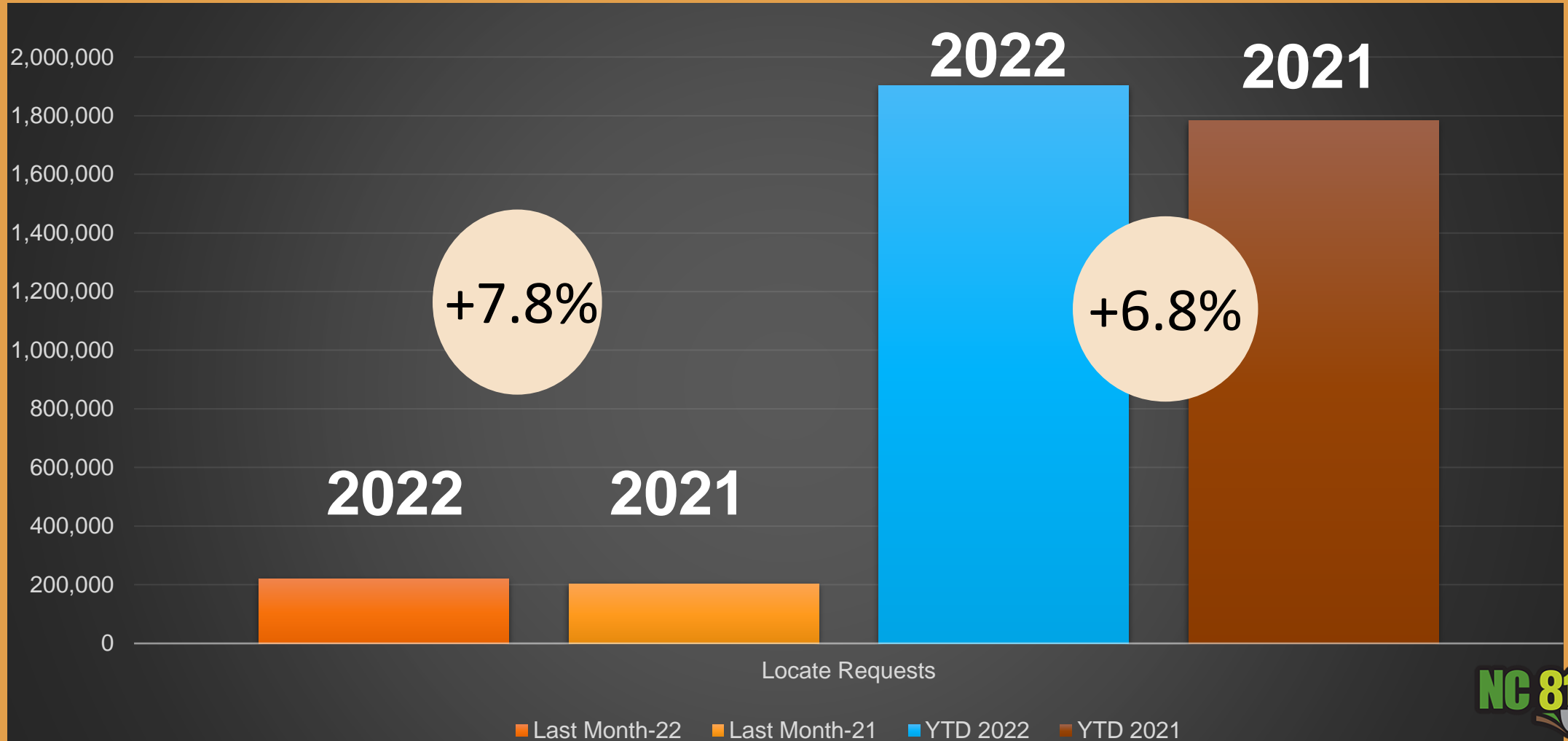
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- ✓ Locate requests
- ✓ Transmissions
- ✓ County ticket volume and distribution

# LOCATE REQUESTS IN NORTH CAROLINA

SEPT 2022 vs 2021

YTD 2022 vs 2021

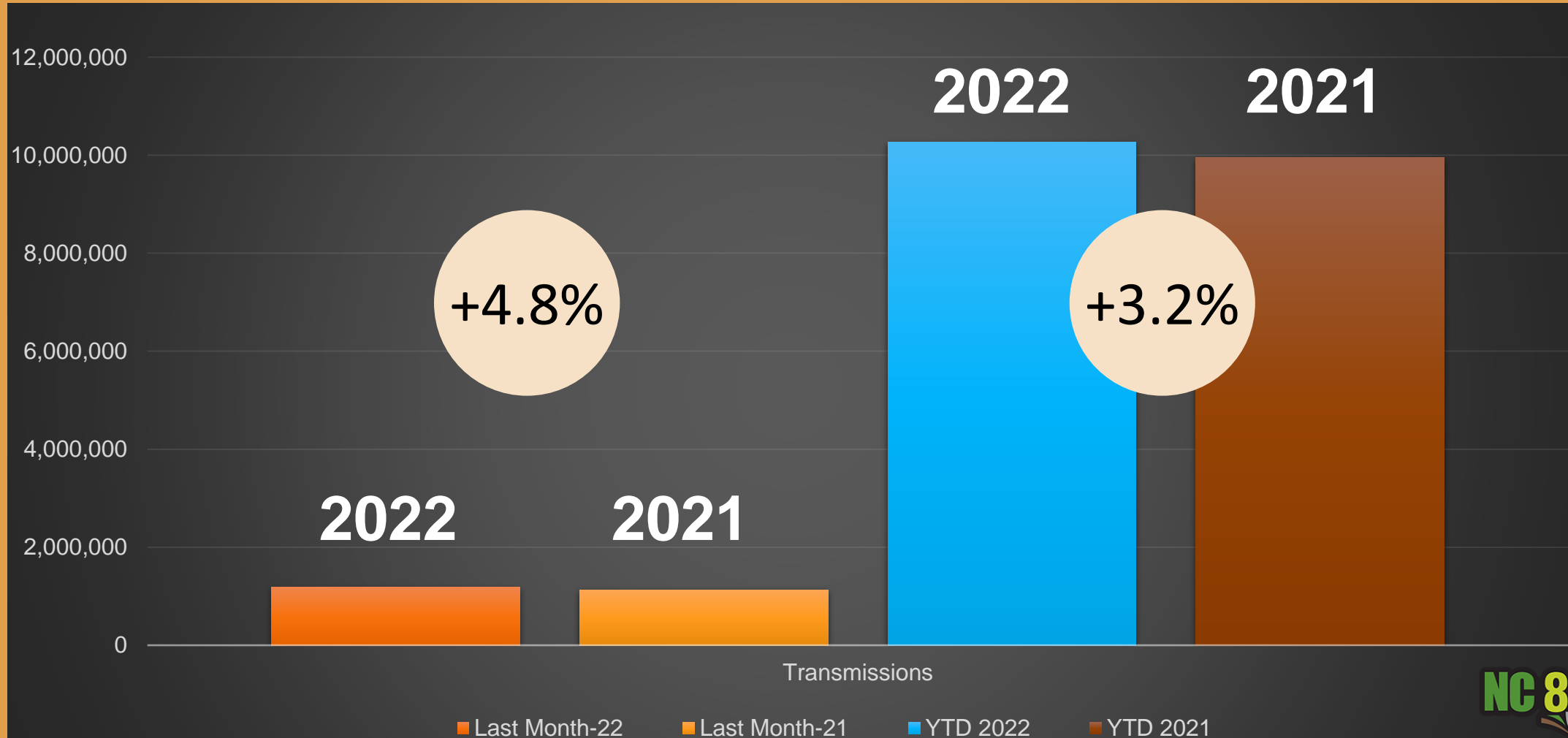




# TRANSMISSIONS IN NORTH CAROLINA

SEPT 2022 vs 2021

YTD 2022 vs 2021



# County Ticket Volume

2022 stats compared with 2021



Cleveland	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	33	5	919	19	420	1396
2022	112	13	953	72	394	1544
	239.4%	160.0%	3.7%	278.9%	-6.2%	10.6%



# County Ticket Volume

YTD stats compared with previous year



Cleveland	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	217	82	8289	199	3220	12007
2022	810	72	8704	566	2890	13042
	273.3%	-12.2%	5.0%	184.4%	-10.2%	8.6%

# County Ticket Distribution



<b>CLEVELAND</b>	<b>1544</b>
BELWOOD	6
BOILING SPRINGS	31
CASAR	28
DOUBLE SHOALS	2
FALLSTON	4
GROVER	72
<b>KINGS MOUNTAIN</b>	<b>432</b>
KINGSTOWN	5
LATTIMORE	1
LAWNDALE	75
MOORESBORO	71
POLKVILLE	7
<b>SHELBY</b>	<b>788</b>
WACO	19



# County Ticket Volume

2022 stats compared with 2021



<b>Gaston</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>Total Tickets</b>
<b>2021</b>	195	20	<b>2842</b>	51	1229	<b>4337</b>
<b>2022</b>	253	31	<b>2936</b>	110	1233	<b>4563</b>
	29.7%	55.0%	<b>3.3%</b>	115.7%	0.3%	<b>5.2%</b>

# County Ticket Volume

YTD stats compared with previous year



<b>Gaston</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>Total Tickets</b>
<b>2021</b>	1062	266	<b>27002</b>	516	11280	<b>40126</b>
<b>2022</b>	1704	228	<b>25096</b>	802	9982	<b>37812</b>
	60.5%	-14.3%	<b>-7.1%</b>	55.4%	-11.5%	<b>-5.8%</b>



# County Ticket Distribution



<b>GASTON</b>	<b>4563</b>
ALEXIS	9
BELMONT	790
BESSEMER CITY	142
CHERRYVILLE	207
CRAMERTON	117
DALLAS	307
GASTONIA	1922
HIGH SHOALS	24
KINGS MOUNTAIN	50
LOWELL	76
MCADENVILLE	66
MOUNT HOLLY	585
RANLO	25
SOUTH GASTONIA	20
STANLEY	213

# County Ticket Volume

2022 stats compared with 2021



Rutherford	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	19	10	646	22	202	899
2022	29	9	611	25	297	971
	52.6%	-10.0%	-5.4%	13.6%	47.0%	8.0%

# County Ticket Volume

YTD stats compared with previous year



	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>Total Tickets</b>
<b>2021</b>	131	62	<b>5178</b>	178	1619	<b>7168</b>
<b>2022</b>	176	72	<b>5827</b>	173	2801	<b>9049</b>
	34.4%	16.1%	<b>12.5%</b>	-2.8%	73.0%	<b>26.2%</b>



# County Ticket Distribution



<b>RUTHERFORD</b>	<b>971</b>
BOSTIC	58
CAROLEEN	14
CHIMNEY ROCK	4
CLIFFSIDE	3
ELLENBORO	60
FOREST CITY	277
LAKE LURE	91
RUTH	35
RUTHERFORDTON	321
SHINGLE HOLLOW	3
SPINDALE	92
UNION MILLS	7

# Damages Reported for September 2022



ALAMANCE	11
ALEXANDER	3
ALLEGHANY	1
ANSON	1
ASHE	0
AVERY	0
BEAUFORT	0
BERTIE	0
BLADEN	5
BRUNSWICK	13
BUNCOMBE	41
BURKE	3
CABARRUS	47
CALDWELL	6
CAMDEN	0
CARTERET	6
CASWELL	3
CATAWBA	19
CHATHAM	7
CHEROKEE	2
CHOWAN	0
CLAY	0
CLEVELAND	11
COLUMBUS	3
CRAVEN	12

CUMBERLAND	34
CURRITUCK	0
DARE	6
DAVIDSON	20
DAVIE	1
DUPLIN	3
DURHAM	61
EDGECOMBE	0
FORSYTH	36
FRANKLIN	2
GASTON	23
GATES	1
GRAHAM	0
GRANVILLE	5
GREENE	0
GUILFORD	54
HALIFAX	1
HARNETT	13
HAYWOOD	2
HENDERSON	12
HERTFORD	0
HOKE	1
HYDE	0
IREDELL	25
JACKSON	1

JOHNSTON	57
JONES	2
LEE	15
LENOIR	5
LINCOLN	9
MACON	0
MADISON	1
MARTIN	0
MCDOWELL	2
MECKLENBURG	169
MITCHELL	0
MONTGOMERY	0
MOORE	8
NASH	5
NEW HANOVER	14
NORTHAMPTON	0
ONSWLOW	19
ORANGE	12
PAMLICO	3
PASQUOTANK	2
PENDER	4
PERQUIMANS	1
PERSON	1
PITT	65
POLK	2

RANDOLPH	16
RICHMOND	2
ROBESON	4
ROCKINGHAM	14
ROWAN	15
RUTHERFORD	8
SAMPSON	1
SCOTLAND	0
STANLY	1
STOKES	1
SURRY	5
SWAIN	0
TRANSYLVANIA	0
TYRRELL	0
UNION	24
VANCE	1
WAKE	195
WARREN	1
WASHINGTON	0
WATAUGA	1
WAYNE	2
WILKES	3
WILSON	4
YADKIN	0
YANCEY	2

# Important Dates

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## ✓ NC Underground Damage Prevention Review Board

*Tuesday, October 18, 2022*

*NC811 Events Center, Greensboro*

*Starts at 10 am*

*Visit: <https://udprb.nc.gov>*

## ✓ NC811 Board Meeting

**Friday 10/21/2022 8:30 AM - 11:00 AM**

*Hotel Ballast, Wilmington*

*Contact Stephanie Brown at [stephanie@nc811.org](mailto:stephanie@nc811.org) for attendance.*

*Hybrid Meeting*

## ✓ State NCUCC Meeting

*Tuesday, November 8, 2022*

*Dominion Energy*

*15 Overland Industrial Blvd, Asheville, NC*

*Starts at 10 am*

*Visit: <https://ncucc.org/>*

## ✓ NC Locate Resolution Partnership Committee

*Wednesday, November 16, 2022*

*NC811 Events Center, Greensboro*

*Hybrid Meeting, 11 am – 1 pm*

*Go to <https://ncucc.org/> for the virtual meeting link*







Join NC811 at the  
NC State Oct 27th

ONE-ON-ONE with  
**ANN RUSHING**  
PODCAST



**NC811.ORG** /safe-digging-sports

# ELECTIONS ARE COMING

We want YOU to help protect the integrity of the underground lines and the election process!

**ELECTION DAY HEIGHTENED  
811 AWARENESS  
CAMPAIGN**



[www.ncsbe.gov](http://www.ncsbe.gov)





# Invite a co-worker or industry colleague to join your local UCC







# CALENDAR

For information on NC811 & NCUCC events, visit the calendar section of [nc811.org](http://nc811.org) or the nc811 app.



# OUR EDUCATION TEAM

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**Tami Groves**  
*Education Liaison  
Southwest Region*



**Ann Rushing**  
*Education Manager*



**Howard Corey**  
*Education Liaison  
Eastern Region*

For contact info visit <https://nc811.org/education-resources/>

# OUR EDUCATION TEAM

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**Parrish Reddick**  
*Education Liaison  
Piedmont Region*



**Steven Moore**  
*Media Relations Specialist*

For contact info visit <https://nc811.org/education-resources/>



# THANK YOU!

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A copy of this presentation is available at  
[www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual or hybrid, a video is available on [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.





