#### Virtual / Hybrid Meetings

In the chat section please type your name, company name & email.

Participant feature – raise hand. The meeting facilitator will acknowledge you.

Enter the meeting with your microphone on mute and unmute your mic when you need to speak.

Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.











October is...

Tackling Hunger Month

www.NationalDayCalendar.com



#TacklingHungerMonth



#### **HOW TO OBSERVE**

Donate some non-perishable food to your local homeless shelter, and use #TacklingHungerMonth to post on social media and spread the word! October is generally the time of year people start getting ready for holidays like Thanksgiving and Christmas. Now is a great time to start thinking about helping those who may not get to enjoy big Thanksgiving dinners or cookies on Christmas Eve. There are many simple ways you can help, and it won't take much of your time or money.

- Bulk up your food drive. Canned goods, peanut butter, dry beans, brown rice, olive oil, nuts, and soups are all excellent foods to donate, and they won't put a dent in your bank account.
- **Donate money.** Relief agencies like Action Against Hunger, the Hunger Project, Feeding America, and Share Our Strength are always accepting donations with a goal in mind to make sure nobody goes hungry.
- Support food banks and make contributions of any kind, whenever you can. A little bit goes a
  long way when someone is going hungry.



# Halloween Safety Tips 🌊



Have a way to reach your kids



Check all treats before eating



Drive carefully



Wear light-colored or reflective clothing or carry lights while trick-or-treating



Watch out for foods your kids are allergic to



Keep your home lit all night



Arm your security system



Adjust your security cameras



WALKER OF THE WALK OF THE WALK

Use common sense



#### A few words from Louis Panzer

- Volume continuing to climb: let's remember The 3 C's: Calm, Continuous, Communication.
- Letters going out to those who damage without a ticket. We must understand the "why's" of a no call.
- CGA releases 2022 DIRT report this month: theme will be to address trends in root causes and a "look in the mirror" moment.
- Looking forward to welcoming our new Western liaison!
- Enjoy the onset of fall and stay safe!





# **Extraordinary Circumstances**

### https://nc811.org/extraordinary-circumstances/

When extraordinary circumstances like a hurricane take place visit the NC811 website to see who has declared extraordinary circumstances and when normal services will resume. This section is located under Resources / Member Services.





#### A reminder from Louis Panzer

Confirm valid caller contact info & phone number for field representative on locate request





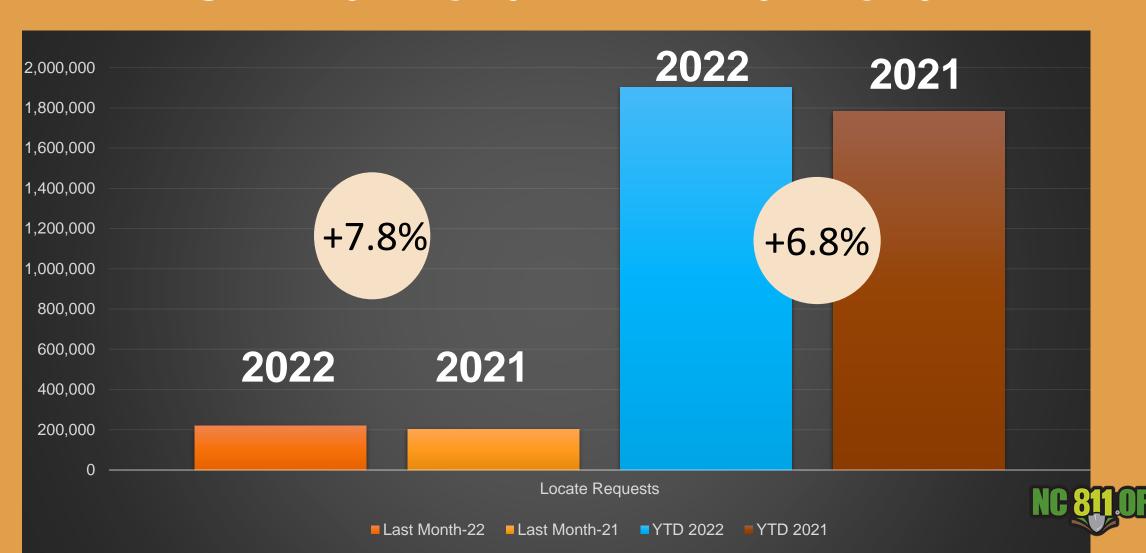
### **NC811 Data Insights**

- Locate requests
- Transmissions
- County ticket volume and distribution



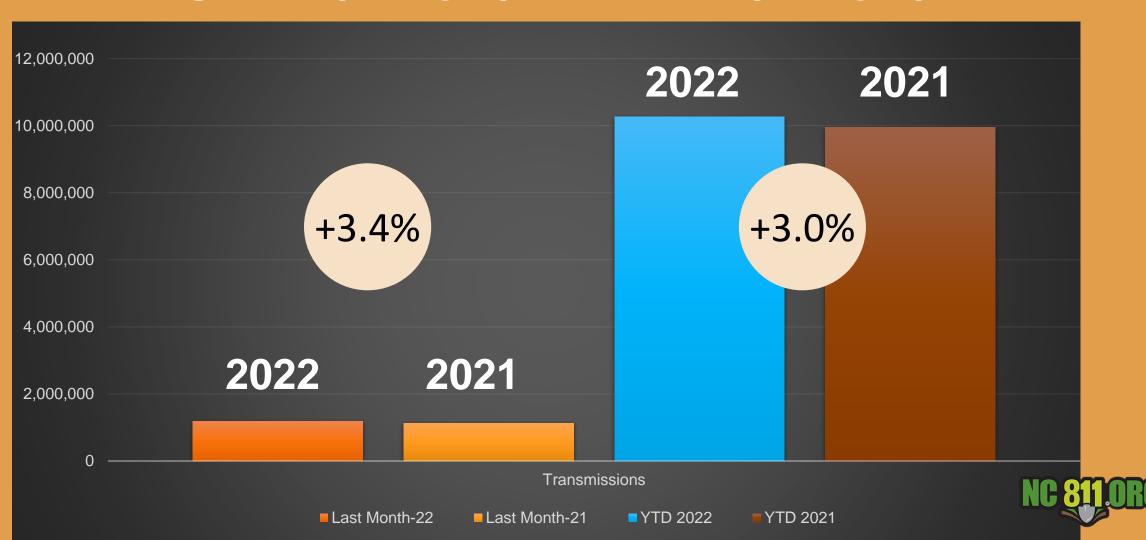
### LOCATE REQUESTS IN NORTH CAROLINA

SEPT 2022 vs 2021 YTD 2022 vs 2021



#### TRANSMISSIONS IN NORTH CAROLINA

SEPT 2022 vs 2021 YTD 2022 vs 2021



#### **County Ticket Volume**



Jackson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	1	4	328	10	160	503
2022	24	2	315	25	449	815
+/- Var	2300.0%	-50.0%	-4.0%	150.0%	180.6%	62.0%
			Avg Lo	cates pe	er Day	35

#### **County Ticket Volume**



Macon	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	5	2	211	10	73	301
2022	15	1	398	21	192	627
+/- Var	200.0%	-50.0%	88.6%	110.0%	163.0%	108.3%
			Avg Lo	ocates po	er Day	27

#### **County Ticket Volume**



Swain	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	1	0	68	2	65	136
2022	3	1	161	5	77	247
+/- Var	200.0%	50%	136.8%	150.0%	18.5%	81.6%
			Avg Lo	ocates pe	er Day	11



Jackson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	70	44	2948	162	1496	4720
2022	266	104	3826	230	2743	7169
+/- Var	280.0%	136.4%	29.8%	42.0%	83.4%	51.9%
			Avg Lo	ocates pe	er Day	38



Macon	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	79	39	2229	103	719	3169
2022	95	42	2788	90	1377	4392
+/- Var	20.3%	7.7%	25.1%	-12.6%	91.5%	38.6%
			Avg Lo	ocates pe	er Day	23



Swain	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	17	38	989	23	556	1623
2022	41	7	991	40	638	1717
+/- Var	141.2%	-81.6%	0.2%	73.9%	14.7%	5.8%
			Avg Lo	ocates pe	er Day	9

#### **County Ticket Distribution**



County/Place	09 Sept
JACKSON	815
BALSAM	1
CASHIERS	158
CULLOWHEE	122
DILLSBORO	6
GLENVILLE	16
HIGH HAMPTON	1
HIGHLANDS	11
QUALLA	8
SYLVA	389
TUCKASEGEE	28
WEBSTER	2
WHITTIER	73

#### **County Ticket Distribution**



County/Place	09 Sept
MACON	627
AQUONE	12
BURNINGTOWN	20
CARTOOGECHAYE	2
COWEE	73
FRANKLIN	383
HIGHLANDS	119
OAK HILL	1
ОТТО	9
SCALY MOUNTAIN	8

#### **County Ticket Distribution**



County/Place	09 Sept
SWAIN	247
ALARKA	4
BIRDTOWN	1
CHEROKEE	36
ELA	1
NANTAHALA	61
WHITTIER	34

### Damages Reported for September 2022



ALAMANCE	11
ALEXANDER	3
ALLEGHANY	1
ANSON	1
ASHE	0
AVERY	0
BEAUFORT	0
BERTIE	0
BLADEN	5
BRUNSWICK	13
BUNCOMBE	41
BURKE	3
CABARRUS	47
CALDWELL	6
CAMDEN	0
CARTERET	6
CASWELL	3
CATAWBA	19
CHATHAM	7
CHEROKEE	2
CHOWAN	0
CLAY	0
CLEVELAND	11
COLUMBUS	3
CRAVEN	12

CUMBERLAND	34
CURRITUCK	0
DARE	6
DAVIDSON	20
DAVIE	1
DUPLIN	3
DURHAM	61
EDGECOMBE	0
FORSYTH	36
FRANKLIN	2
GASTON	23
GATES	1
GRAHAM	0
GRANVILLE	5
GREENE	0
GUILFORD	54
HALIFAX	1
HARNETT	13
HAYWOOD	2
HENDERSON	12
HERTFORD	0
HOKE	1
HYDE	0
REDELL	25
IACKSON	1

JOHNSTON	57
JONES	2
LEE	15
LENOIR	5
LINCOLN	9
MACON	0
MADISON	1
MARTIN	0
MCDOWELL	2
MECKLENBURG	169
MITCHELL	0
MONTGOMERY	0
MOORE	8
NASH	5
NEW HANOVER	14
NORTHAMPTON	0
ONSLOW	19
ORANGE	12
PAMLICO	3
PASQUOTANK	2
PENDER	4
PERQUIMANS	1
PERSON	1
PITT	65
POLK	2

1
16
2
4
14
15
8
1
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24
1
195
1
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2
1 2 3 4 0
4
0
2

#### **Important Dates**





Tuesday, November 8, 2022 Dominion Energy

15 Overland Industrial Blvd, Asheville, NC Starts at 10 am Visit: https://ncucc.org/

NC Underground Damage
Prevention Review Board
Tuesday, October 18, 2022

NC811 Events Center, Greensboro Starts at 10 am Visit: https://udprb.nc.gov

Friday 10/21/2022 8:30 AM - 11:00 AM Hotel Ballast, Wilmington Contact Stephanie Brown at stephanie@nc811.org for attendance.

NC Locate Resolution
Partnership Committee

Wednesday, November 16, 2022

NC811 Events Center, Greensboro Hybrid Meeting, 11 am – 1 pm Go to <a href="https://ncucc.org/">https://ncucc.org/</a> for the virtual meeting link





Join NC811 at the NC State Oct 27th



# /safe-digging-sports

# **ELECTIONS ARE COMING**

We want YOU to help protect the integrity of the underground lines and the election process!

# 811 AWARENESS CAMPAIGN



www.ncsbe.gov





# CALENDAR

For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.



#### **OUR EDUCATION TEAM**









Ann Rushing Education Manager



Howard Corey
Education Liaison
Eastern Region

#### **OUR EDUCATION TEAM**









Steven Moore

Media Relations Specialist

For contact info visit https://nc811.org/education-resources/



## THANKYOU!

A copy of this presentation is available at WWW.ncucc.org

If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.

