UCC Sign-In Sheet	County:
-------------------	---------

Date: 10 / 18 / 2022

Name	Company	Email	Phone Number
Josh England	SEC	Joshua , Coclard @ Seconactions	
Howard Corey	NCBI	Joshua. england @ Seconnections.co howard encoments	334-217-589.0
110-1		The abro chic shield	336-317-5999
		· · · · · · · · · · · · · · · · · · ·	
		-	

#### Virtual / Hybrid Meetings

In the chat section please type your name, company name & email.

Participant feature – raise hand. The meeting facilitator will acknowledge you.

Enter the meeting with your microphone on mute and unmute your mic when you need to speak.

Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.









# MONTHLY UPDATE OCTOBER 2022

Lower Cape Fear



#### October is...

## **Tackling Hunger Month**

www.NationalDayCalendar.com



#### #TacklingHungerMonth



#### **HOW TO OBSERVE**

Donate some non-perishable food to your local homeless shelter, and use #TacklingHungerMonth to post on social media and spread the word! October is generally the time of year people start getting ready for holidays like Thanksgiving and Christmas. Now is a great time to start thinking about helping those who may not get to enjoy big Thanksgiving dinners or cookies on Christmas Eve. There are many simple ways you can help, and it won't take much of your time or money.

- Bulk up your food drive. Canned goods, peanut butter, dry beans, brown rice, olive oil, nuts, and soups are all excellent foods to donate, and they won't put a dent in your bank account.
- Donate money. Relief agencies like Action Against Hunger, the Hunger Project, Feeding America, and Share Our Strength are always accepting donations with a goal in mind to make sure nobody goes hungry.
- Support food banks and make contributions of any kind, whenever you can. A little bit goes a long way when someone is going hungry.





# Halloween Safety Tips 🕰



Have a way to reach your kids



Check all treats before eating



Wear light-colored or reflective clothing or carry lights while trick-or-treating



Watch out for foods your kids are allergic to





#### A few words from Louis Panzer

- Volume continuing to climb: let's remember The 3 C's: Calm, Continuous, Communication.
- Letters going out to those who damage without a ticket. We must understand the "why's" of a no call.
- CGA releases 2022 DIRT report this month: theme will be to address trends in root causes and a "look in the mirror" moment.
- Looking forward to welcoming our new Western liaison!
- Enjoy the onset of fall and stay safe!





# Extraordinary Circumstances

## https://nc811.org/extraordinary-circumstances/

When extraordinary circumstances like a hurricane take place visit the NC811 website to see who has declared extraordinary circumstances and when normal services will resume. This section is located under Resources / Member Services.





#### **A reminder from Louis Panzer**

Confirm valid caller contact info & phone number for field representative on locate request





#### NC811 Data Insights





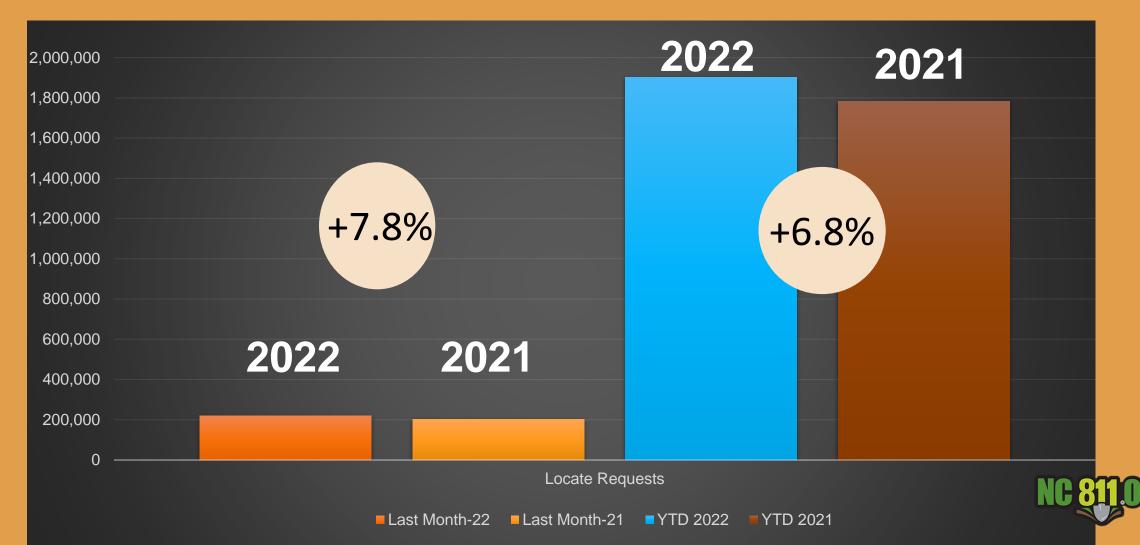


County ticket volume and distribution



# LOCATE REQUESTS IN NORTH CAROLINA

#### SEPT 2022 vs 2021 YTD 2022 vs 2021



# **TRANSMISSIONS IN NORTH CAROLINA**

#### SEPT 2022 vs 2021 YTD 2022 vs 2021



2022 stats compared with 2021



New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	143	24	2444	114	989	3714
2022	174	23	2377	97	1319	3990
+/- Var	21.7%	-4.2%	-2.7%	-14.9%	33.4%	7.4%
			Avg Lo	ocates pe	er Day	173



2022 stats compared with 2021



Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	82	28	3011	57	576	3754
2022	242	18	2788	192	1454	4694
+/- Var	195.1%	-35.7%	-7.4%	236.8%	152.4%	25.0%
			Avg Lo	ocates pe	er Day	204

2022 stats compared with 2021



Pender	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	14	15	771	25	228	1053
2022	48	12	854	41	1014	1969
+/- Var	242.9%	-20.0%	10.8%	64.0%	344.7%	87.0%
			Avg Lo	ocates pe	er Day	86

YTD stats compared with previous year



New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	1200	285	24045	861	9253	35644
2022	908	222	22184	672	9791	33777
+/- Var	-24.3%	-22.1%	-7.7%	-22.0%	5.8%	-5.2%
			Avg Lo	ocates pe	er Day	178

YTD stats compared with previous year



Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	664	253	27996	542	5364	34819
2022	1421	276	29806	950	10725	43178
+/- Var	114.0%	9.1%	6.5%	75.3%	99.9%	24.0%
			Avg Lo	ocates pe	er Day	227

YTD stats compared with previous year



Pender	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	178	113	8054	284	2792	11421
2022	540	96	8323	456	5744	15159
+/- Var	203.4%	-15.0%	3.3%	60.6%	105.7%	32.7%
			Avg Lo	ocates pe	er Day	80

#### **County Ticket Distribution**



County/Place	09 Sept
NEW HANOVER	3990
CAROLINA BEACH	141
CASTLE HAYNE	255
KINGS GRANT	11
KIRKLAND	30
KURE BEACH	39
MURRAYSVILLE	36
MYRTLE GROVE	26
OGDEN	19
WILMINGTON	3351
WRIGHTSBORO	29
WRIGHTSVILLE BEACH	39



County/Place	09 Sept
BRUNSWICK	4694
ASH	29
BALD HEAD ISLAND	41
BELVILLE	27
BOILING SPRING LAKES	82
BOLIVIA	375
CALABASH	175
CAROLINA SHORES	84
CASWELL BEACH	11
HOLDEN BEACH	29
LELAND	1648
NAVASSA	50
NORTHWEST	94

OAK ISLAND	449
OCEAN ISLE BEACH	322
SAINT JAMES	91
SHALLOTTE	197
SHELL POINT	1
SOUTHPORT	442
SUNSET BEACH	180
SUNSET HARBOR	13
SUPPLY	212
TOWN CREEK	20
WINNABOW	111

#### **County Ticket Distribution**



County/Place	09 Sept
PENDER	1969
ATKINSON	456
BURGAW	86
CURRIE	68
HAMPSTEAD	803
MAPLE HILL	7
ROCKY POINT	168
SCOTTS HILL	10
SURF CITY	83
TOPSAIL	202
TOPSAIL BEACH	16
WALLACE	7
WILLARD	32
WOODSIDE	23

### **Damages Reported for September 2022**



ALAMANCE	11
ALEXANDER	3
ALLEGHANY	1
ANSON	1
ASHE	0
AVERY	0
BEAUFORT	0
BERTIE	0
BLADEN	5
BRUNSWICK	13
BUNCOMBE	41
BURKE	3
CABARRUS	47
CALDWELL	6
CAMDEN	0
CARTERET	6
CASWELL	3
CATAWBA	19
СНАТНАМ	7
CHEROKEE	2
CHOWAN	0
CLAY	0
CLEVELAND	11
COLUMBUS	3
CRAVEN	12

CUMBERLAND	34
CURRITUCK	0
DARE	6
DAVIDSON	20
DAVIE	1
DUPLIN	3
DURHAM	61
EDGECOMBE	0
FORSYTH	36
FRANKLIN	2
GASTON	23
GATES	1
GRAHAM	0
GRANVILLE	5
GREENE	0
GUILFORD	54
HALIFAX	1
HARNETT	13
HAYWOOD	2
HENDERSON	12
HERTFORD	0
HOKE	1
HYDE	0
IREDELL	25
JACKSON	1

JOHNSTON	57
JONES	2
LEE	15
LENOIR	5
LINCOLN	9
MACON	0
MADISON	1
MARTIN	0
MCDOWELL	2
MECKLENBURG	169
MITCHELL	0
MONTGOMERY	0
MOORE	8
NASH	5
NEW HANOVER	14
NORTHAMPTON	0
ONSLOW	19
ORANGE	12
PAMLICO	3
PASQUOTANK	3
PENDER	4
PERQUIMANS	1
PERSON	1
PITT	65
POLK	2

RANDOLPH	16
RICHMOND	2
ROBESON	4
ROCKINGHAM	14
ROWAN	15
RUTHERFORD	8
SAMPSON	1
SCOTLAND	0
STANLY	1
STOKES	1
SURRY	5
SWAIN	0
TRANSYLVANIA	0
TYRRELL	0
UNION	24
VANCE	1
WAKE	195
WARREN	1
WASHINGTON	0
WATAUGA	1
WAYNE	2
WILKES	3
WILSON	4
YADKIN	0
YANCEY	2

## **Top 15 Callers for New Hanover County**



Rank	Name	Totals
1	MASTEC	508
2	MASTEC	355
3	SOUTHEAST CONNECTIONS, LLC	209
4	SOUTHEASTERN CABLE CONTRACTORS	173
5	THOMSON CORDER & CO	137
6	AT&T UTILITY OPERATIONS	126
7	ANSCO & ASSOCIATES, LLC	87
8	SOUTHEASTERN CABLE CONTRACTORS	81
9	MILAM PLUMBING, INC	72
10	G P ASSOCIATES, INC	72
11	AT&T UTILITY OPERATIONS	70
12	DIVERSIFIED UTILITY GROUP, LLC	66
13	PIEDMONT NATURAL GAS	56
14	HONEYCUTT CONSTRUCTION SERVICES	52
15	CAPE FEAR PUBLIC UTILITY AUTHORITY	48

## **Top 15 Callers for Brunswick County**



Rank	Name	Totals
1	ATMC	570
2	PRIME UTILITY CONSTRUCTION, LLC	442
3	QUANTA SERVICES	308
4	QUANTA SERVICES	185
5	SOUTHEASTERN CABLE CONTRACTORS	136
6	MASTEC	129
7	SOUTHEAST CONNECTIONS, LLC	106
8	MILAM PLUMBING, INC	92
9	DIVERSIFIED UTILITY GROUP, LLC	85
10	INFRASOL LLC	83
11	THOMSON CORDER & CO	81
12	BARNHILL CONTRACTING	62
13	STATE UTILITY CONTRACTORS	54
14	SANDY'S HAULING & BACKHOE SERVICE, INC.	51
15	SIGNSOURCE	48

## **Top 10 Callers for Pender County**



Rank	Name	Totals
1	KVA COMMUNICATIONS	294
2	PIEDMONT UTILITY GROUP, LLC	231
3	MASTEC	169
4	MASTEC	119
5	S&ME, INC	82
6	SOUTHEASTERN CABLE CONTRACTORS	67
7	SOUTHEASTERN CABLE CONTRACTORS	67
8	C M MITCHELL CONSTRUCTION	45
9	AT&T UTILITY OPERATIONS	42
10	CONTI ENTERPRISES	32

#### **Important Dates**



#### State NCUCC Meeting

#### *Tuesday, November 8, 2022 Dominion Energy*

15 Overland Industrial Blvd, Asheville, NC Starts at 10 am Visit: <u>https://ncucc.org/</u>

#### NC Underground Damage Prevention Review Board

#### Tuesday, October 18, 2022

NC811 Events Center, Greensboro Starts at 10 am Visit: <u>https://udprb.nc.gov</u>

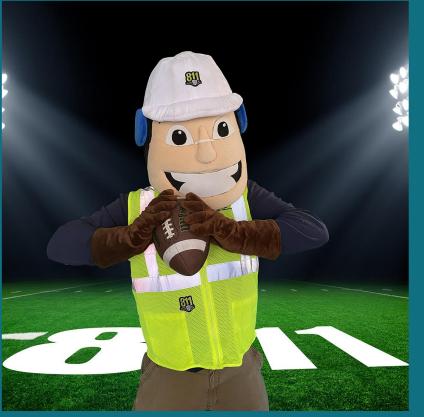
#### NC811 Board Meeting

Friday 10/21/2022 8:30 AM - 11:00 AM Hotel Ballast, Wilmington Contact Stephanie Brown at stephanie@nc811.org for attendance.



Wednesday, November 16, 2022

NC811 Events Center, Greensboro Hybrid Meeting, 11 am – 1 pm Go to <u>https://ncucc.org/</u> for the virtual meeting link





Join NC811 at the NC State Oct 27th





# **Resport** /safe-digging-sports

# **ELECTIONS ARE COMING**

We want YOU to help protect the integrity of the underground lines and the election process!

# ELECTION DAY HEIGHTENED 811 AWARENESS CAMPAIGN

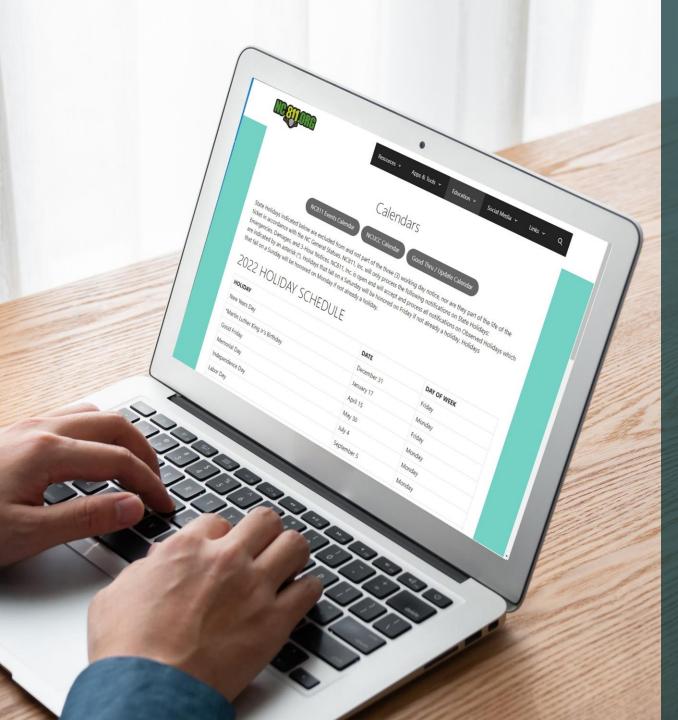


www.ncsbe.gov

# Invite a co-worker or industry colleague to join your local UCC







# CALENDAR

For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.



#### **OUR EDUCATION TEAM**



Tami Groves Education Liaison Southwest Region

Ann Rushing Education Manager Howard Corey Education Liaison Eastern Region

For contact info visit https://nc811.org/education-resources/

#### **OUR EDUCATION TEAM**



Parrish Reddick Education Liaison Piedmont Region

Steven Moore Media Relations Specialist

For contact info visit https://nc811.org/education-resources/



# THANKYOU!

A copy of this presentation is available at WWW.NCUCC.Org

If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.

