



MONTHLY UPDATE

NOVEMBER 2022

Burke-Caldwell UCC

Safety Moment: DEER HIT



A few words from Louis Panzer

- DIRT report released: damages trending flat or slightly up
- New membership agreements being required for associate members.
Clarifying the release of liability to NC 811 of actions taken by those members.
- Congratulations to Bobby Gurganus as our very first recipient of the safe digging challenge coin!



ID Your Marks



Locators, be sure to identify the facility operator who owns the line being marked.

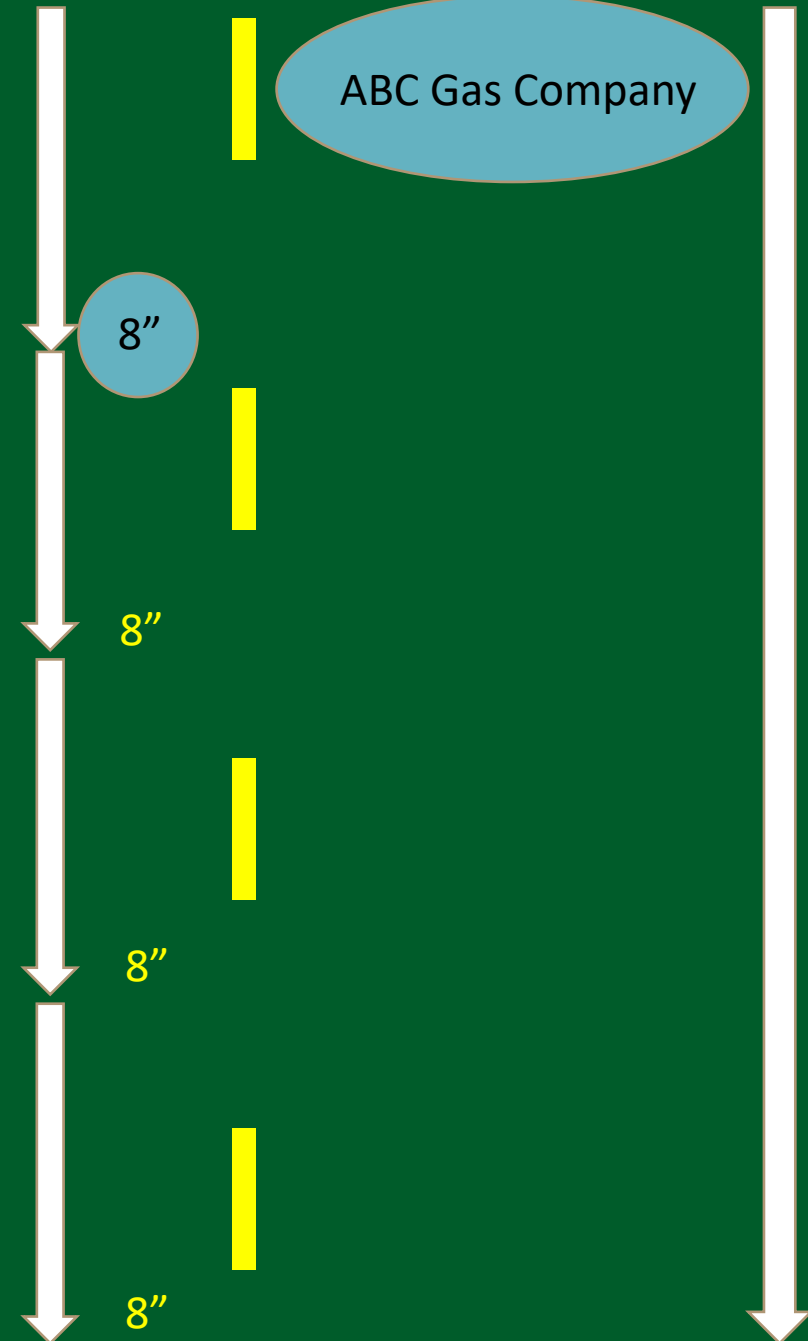
See the Underground Utility Safety and Damage Prevention Act section 87-121 (1a) for marking identity info

PLEASE NOTE

If the diameter or width of the facility is greater than four inches, the dimension of the facility shall be indicated at least every 50 feet in the area of the proposed excavation or demolition. An operator who operates multiple facilities in the area of the proposed excavation or demolition shall locate each facility.

The operator's identity, marked as provided in subdivision (1) of this subsection, in the area where the proposed excavation or demolition is to occur. At a minimum, the operator's identity shall be marked at the beginning point, at intervals of 200 linear feet, and at the end point of the proposed excavation or demolition.

50
feet





Our first Safe Digging Partner Most Valuable Professional Award goes to Bobby Gurganus with Piedmont Natural Gas



Damage Prevention Most Valuable Professional
<https://nc811.org/coin-challenge/>

NC811 Data Insights

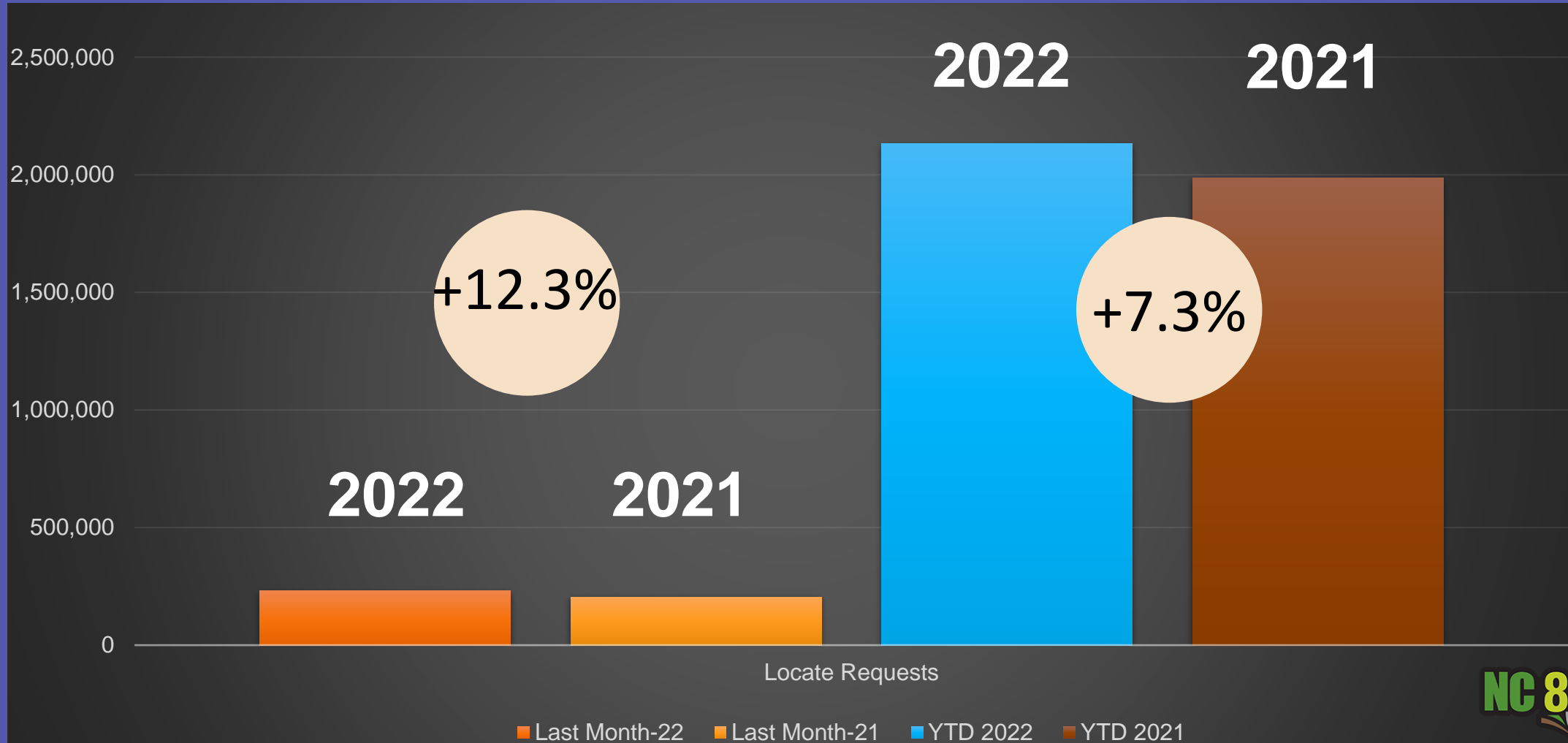
- ✓ Locate requests
- ✓ Transmissions
- ✓ County ticket volume and distribution



LOCATE REQUESTS IN NORTH CAROLINA

OCT 2022 vs 2021

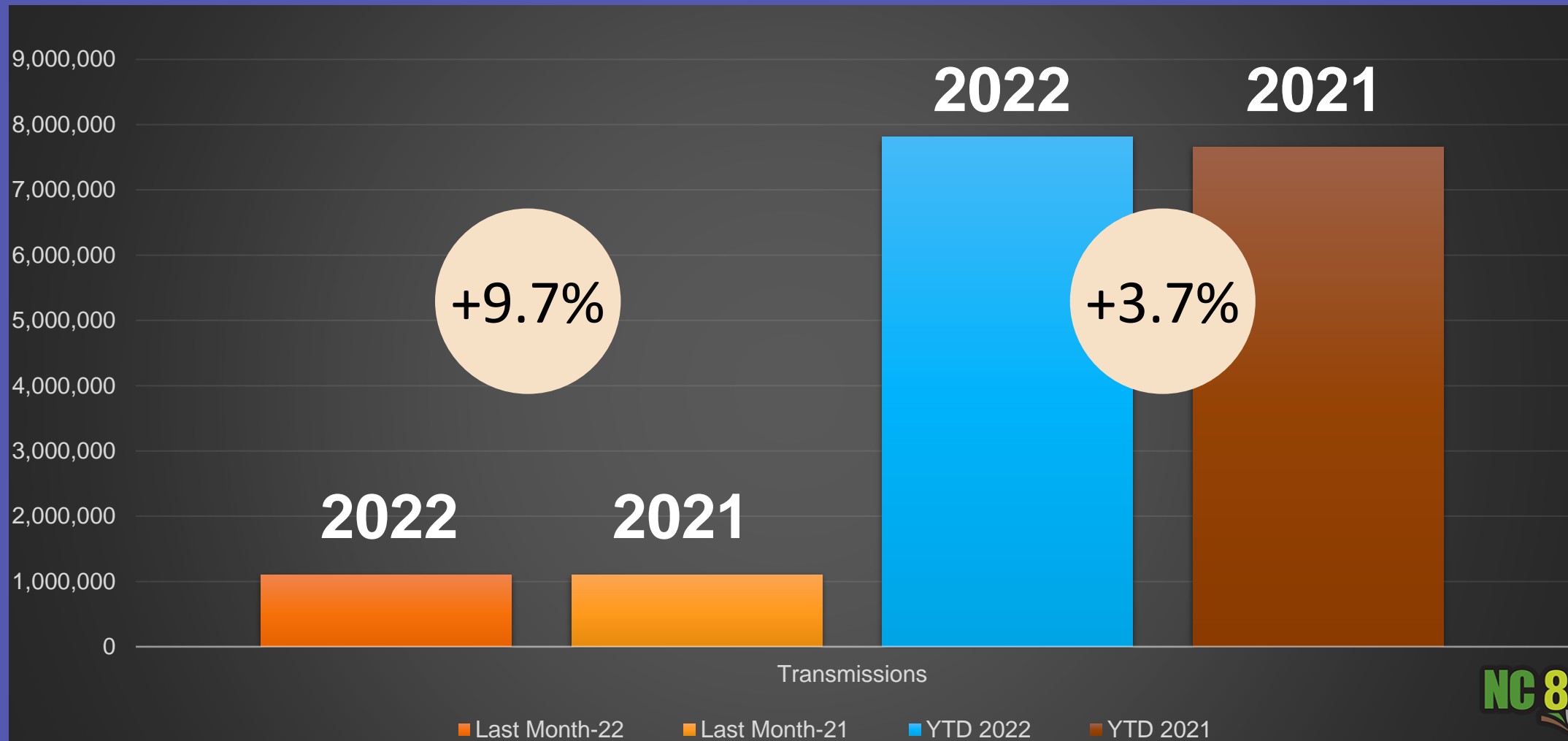
YTD 2022 vs 2021



TRANSMISSIONS IN NORTH CAROLINA

OCT 2022 vs 2021

YTD 2022 vs 2021



County Ticket Volume

2022 stats compared with 2021



Burke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	12	8	644	28	224	916
2022	49	7	701	27	263	1047
	308.3%	-12.5%	8.9%	-3.6%	17.4%	14.3%
				Locates per day		50

County Ticket Volume

2022 stats compared with 2021



Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	39	10	618	23	109	799
2022	14	6	560	30	165	775
	-64.1%	-40.0%	-9.4%	30.4%	51.4%	-3.0%
				Locates per day		37

County Ticket Volume

YTD stats compared with previous year



Burke	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	204	87	6960	235	1945	9431
2022	223	93	6273	173	2194	8956
	9.3%	6.9%	-9.9%	-26.4%	12.8%	-5.0%
				Locates per day		42

County Ticket Volume

YTD stats compared with previous year



Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	238	67	5732	197	1097	7331
2022	222	76	5949	167	1670	8084
	-6.7%	13.4%	3.8%	-15.2%	52.2%	10.3%
				Locates per day		38

County Ticket Distribution



BURKE	1047
CONNELLY SPRINGS	168
DREXEL	4
GLEN ALPINE	4
HICKORY	56
HILDEBRAN	38
LINVILLE	11
MORGANTON	609
RHODHISS	17
RUTHERFORD COLLEGE	5
VALDESE	127

County Ticket Distribution



CALDWELL	775
BLOWING ROCK	16
CAJAHS MOUNTAIN	7
GAMEWELL	10
GRANITE FALLS	188
HICKORY	31
HUDSON	90
LENOIR	417

Damages Reported for October 2022

ALAMANCE	12
ALEXANDER	2
ALLEGHANY	0
ANSON	1
ASHE	0
AVERY	0
BEAUFORT	0
BERTIE	1
BLADEN	0
BRUNSWICK	18
BUNCOMBE	28
BURKE	2
CABARRUS	40
CALDWELL	5
CAMDEN	0
CARTERET	3
CASWELL	1
CATAWBA	16
CHATHAM	6
CHEROKEE	0
CHOWAN	0
CLAY	1
CLEVELAND	10
COLUMBUS	2
CRAVEN	12

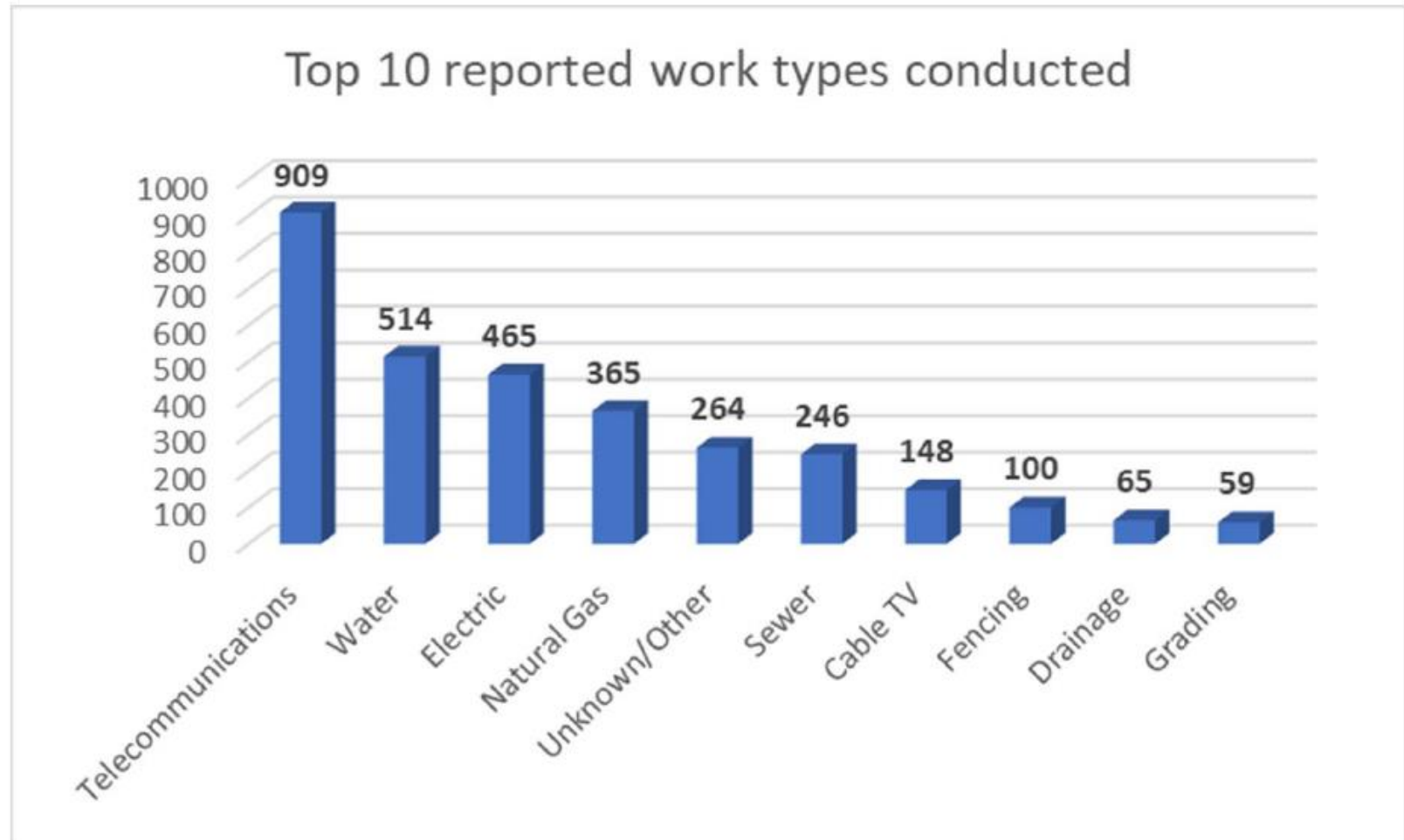
CUMBERLAND	22
CURRITUCK	2
DARE	3
DAVIDSON	12
DAVIE	3
DUPLIN	5
DURHAM	75
EDGECOMBE	1
FORSYTH	40
FRANKLIN	4
GASTON	17
GATES	0
GRAHAM	0
GRANVILLE	8
GREENE	0
GUILFORD	56
HALIFAX	0
HARNETT	11
HAYWOOD	2
HENDERSON	13
HERTFORD	0
HOKE	5
HYDE	0
IREDELL	33
JACKSON	1

JOHNSTON	37
JONES	1
LEE	16
LENOIR	4
LINCOLN	10
MACON	3
MADISON	0
MARTIN	1
MCDOWELL	2
MECKLENBURG	167
MITCHELL	0
MONTGOMERY	2
MOORE	5
NASH	6
NEW HANOVER	16
NORTHAMPTON	2
ONslow	17
ORANGE	15
PAMLICO	3
PASQUOTANK	3
PENDER	9
PERQUIMANS	0
PERSON	1
PITT	75
POLK	3

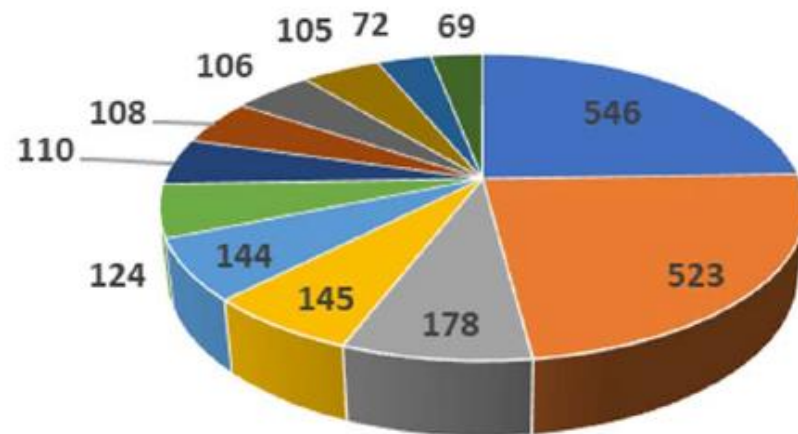
RANDOLPH	10
RICHMOND	0
ROBESON	6
ROCKINGHAM	6
ROWAN	16
RUTHERFORD	2
SAMPSON	5
SCOTLAND	0
STANLY	4
STOKES	0
SURRY	2
SWAIN	0
TRANSYLVANIA	1
TYRRELL	0
UNION	37
VANCE	1
WAKE	150
WARREN	1
WASHINGTON	0
WATAUGA	2
WAYNE	0
WILKES	3
WILSON	2
YADKIN	1
YANCEY	0

2022 Q3 Incidents by Work Type

Telecommunications	909
Water	514
Electric	465
Natural Gas	365
Unknown/Other	264
Sewer	246
Cable TV	148
Fencing	100
Drainage	65
Grading	59
Pole	53
Storm Drain/Culvert	45
Landscaping	45
Road Work	25
Irrigation	21
Driveway	16
Curb/Sidewalk	13
Street Light	9
Bldg. Construction	7
Site Development	5
Traffic Signal	4
Railroad	2
Traffic Sign	2
Agriculture	2
Bldg. Demolition	1
Milling	1
Grand Total	3386



Top 10 Counties - 2022 Q3 Damages



- NC-Wake ■ NC-Mecklenburg ■ NC-Guilford ■ NC-Pitt
- NC-Durham ■ NC-Cabarrus ■ NC-Johnston ■ NC-Cumberland
- NC-Forsyth ■ NC-Union ■ NC-Onslow ■ NC-Buncombe

NOTES:

3386 Total incidents reported to NC 811 in the quarter.
 Of these: 3297 were damages, 89 were reported near misses (2.6%).
 Top 3 Counties = 37% of TOTAL incidents reported
 Of the top 10 counties, 3 represent 56% of that group.



Important Dates



✓ NC Underground Damage Prevention Review Board

Tuesday, January 17, 2023

*NC811 Events Center, Greensboro
Starts at 10 am*

Visit: <https://udprb.nc.gov>

✓ State NCUCC Meeting

Tuesday, November 8, 2022

Dominion Energy

*15 Overland Industrial Blvd,
Asheville, NC*

Starts at 10 am

Visit: <https://ncucc.org/>

✓ NC Locate Resolution Partnership Committee

Wednesday, November 16, 2022

*NC811 Events Center, Greensboro
Hybrid Meeting, 11 am – 1 pm*

Go to <https://ncucc.org/> for the virtual meeting link

Tower Lighting



**18th Annual American Tobacco
Tower Lighting Nov 30, including
2,000 free light wands**

On November 30th, 2022, the
American Tobacco Campus will light
up for the holidays.

Wednesday,
November 30th, 2022
6 to 8 p.m.
American Tobacco Amphitheater
318 Blackwell Street, Durham

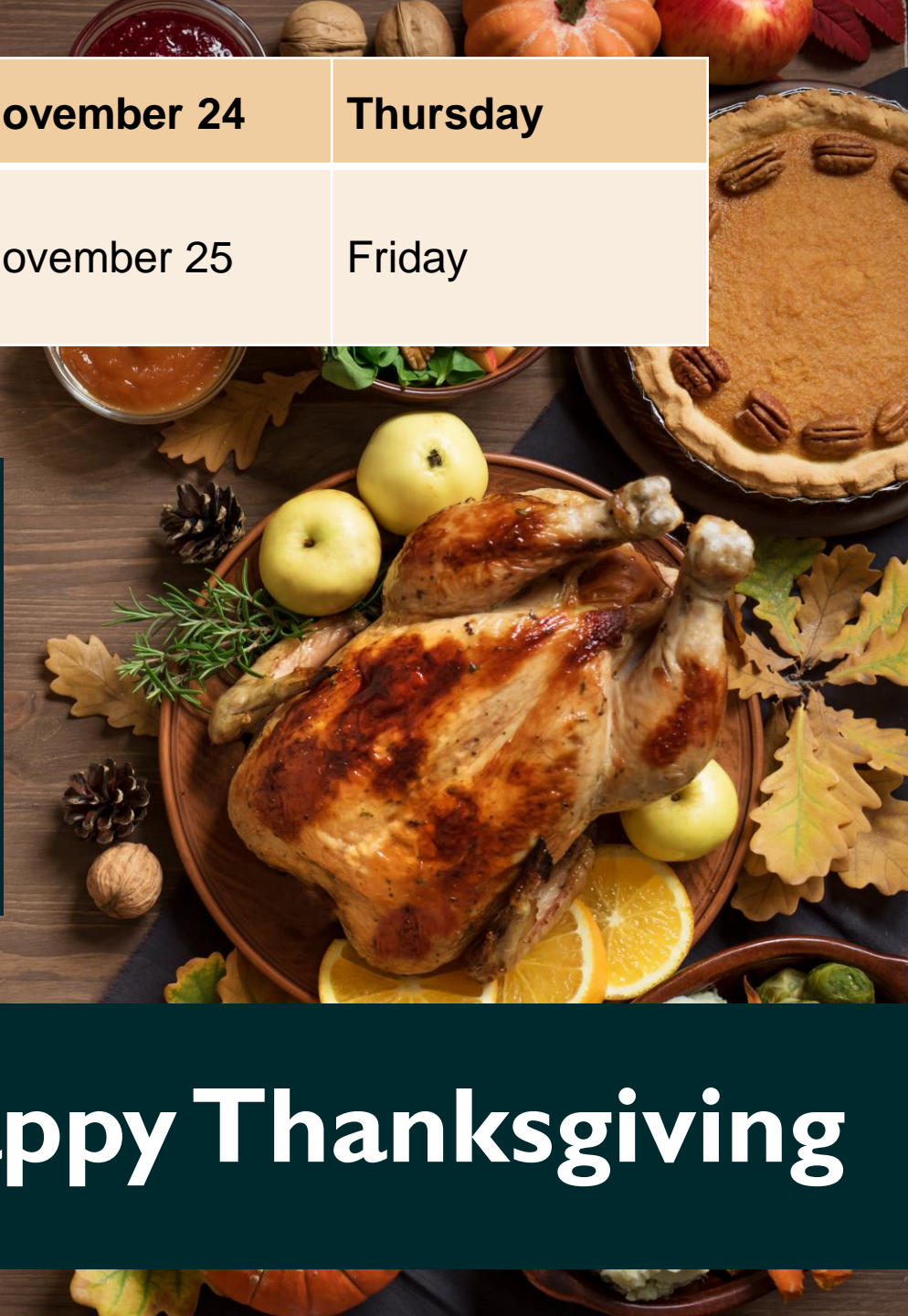
This event is FREE!



Thanksgiving	November 24	Thursday
*Thanksgiving Day After	November 25	Friday

State Holidays are excluded from and not part of the three (3) working day notice, nor are they part of the life of the ticket in accordance with the NC General Statues.

Have a Happy Thanksgiving





VETERANS DAY

WE THANK YOU FOR YOUR SERVICE

Friday, November 11th

State Holidays are excluded from and not part of the three (3) working day notice, nor are they part of the life of the ticket in accordance with the NC General Statues. NC811, Inc. is open and will accept and process all notifications on Observed Holidays.



CALENDAR

For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.

OUR EDUCATION TEAM



Tami Groves
*Education Liaison
Southwest Region*



Ann Rushing
Education Manager



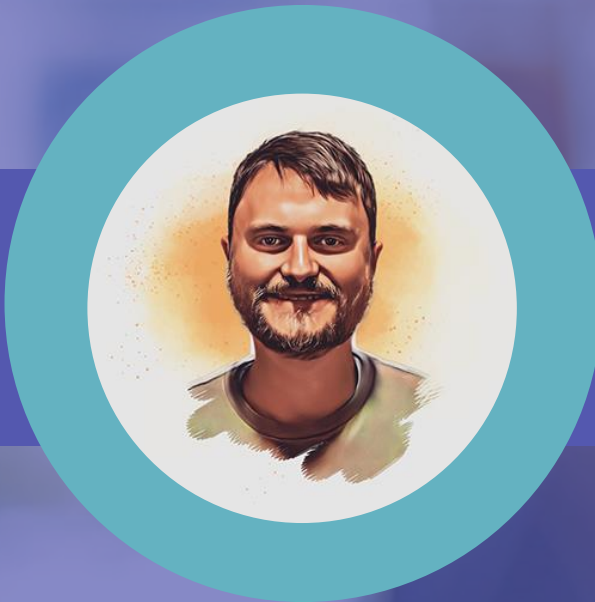
Howard Corey
*Education Liaison
Eastern Region*

For contact info visit <https://nc811.org/education-resources/>

OUR EDUCATION TEAM



Parrish Reddick
*Education Liaison
Piedmont Region*



Tyler Ross
*Education Liaison
Western Region*



Steven Moore
Media Relations Specialist

For contact info visit <https://nc811.org/education-resources/>



THANK YOU!

A copy of this presentation is available at
www.ncucc.org

If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.



Minutes –Burke / Caldwell Counties - NC 811 Meeting

November 7, 2022

Members Present:

Tami Groves – NC811
Robert Turner – Brentwood Water
Bryan Williams – Brentwood Water
Bruce Byrd – Brentwood Water
Roger Lowery – Brentwood Water

Will Dennis – Town of Rhodhiss
Doug Suttles – Suttles Surveying
David Poore – West Consultants
Jim Buckner – REMC
Rodney Roland – REMC

The Burke / Caldwell Counties NC 811UCC monthly meeting was held on November 7, 2022, at 12:00 noon at the Timberwood Restaurant in Morganton, NC. Doug Suttles, Vice President, called the meeting to order. Jim Buckner of REMC offered a prayer of blessings for the meeting and meal.

A total of **11** members attended today's meeting.

Tami Groves of NC811 represented NC811 at today's meeting.

Highlights of the NC 811 Presentation for October 2022:

1. A complete listing of all stats for the previous month of October 2022 is included in the **PDF presentation file** attached to the email used to send these minutes out. Those areas of review are listed under the "NC811 Data Insights":

Locate Requests in NC... up **12.3%** for October 2022 over October 2021 YTD, up **7.3%**.

Transmissions... up **9.7%** for October 2022 over October 2021 YTD, up **3.7%**.

Damage Reports for August 2022... **Burke County = 2**
Caldwell County = 5

NOTE: You will receive a PDF file of Tami's presentation used in today's meeting.

2. **Upcoming Meeting Dates (Refer to the attached presentation for further details):**

- **NC Underground Damage Prevention Review Board:** Will meet on Tuesday, January 17, 2023, at 10:00 AM at the event center in Greensboro. Visit: www.udprb.nc.gov.
- **NC 811 State NCUCC Meeting:** Was also meeting on Tuesday, November 8, 2022, at 10:00 AM at the Dominion Energy facility, 15 Overland Industrial Blvd., Asheville, NC starting at 10:00 AM. visit <https://ncucc.org/>

- **Locate Resolution Partnership Committee Meeting:** Will meet on Wednesday, November 16, 2022, at the NC811 Event Center 11:00 AM to 1:00 PM, in Greensboro. Go to <https://ncucc.org/> for the virtual meeting link.

3. **Direction on how to join in on all NC 811 will Virtual UCC Meetings:**

- Follow these video instructions to find your virtual meeting link and how to make the join the meeting in the new MICROSOFT TEAMS platform.
<https://www.youtube.com/watch?v=GC5zGkdxqb0>.
- In the chat section please type your name, company name & email.
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org.

4. **SPECIAL REMINDERS:**

- **Damage Reporting:** Remember that if you damage an underground utility, it is **your responsibility to report this damage to NC 811 UCC. Offices in Greensboro.**
- Below is the website where you can go to communicate “Damage Violations.”
<https://www.nc811.org/report-a-violation.html>
- **ALWAYS!** If you hit an underground objective, and you think it is a **Gas Line**, do the following in this order:
 - **Call 911 to report the accident!**
 - **Call the Gas Company and let them know the specifics concerning the damage!**
 - **Call 811 to report the accident to our office!**

5. **Tami Groves – NC 811 Comments:**

- Tami announced that Tyler Ross from Asheville will become the new NC811 UCC “western region” representative. He will begin meeting with our chapter in January 2023.
- Remember, if you request a locate via the telephone, use the call back feature if you are put on hold. It works well, and they will call you back!
- You **MUST** have voicemail if you call in a locate. This is because if a utility needs to get additional information, you will receive the message and can get back to them to help resolve any problems that may come up on the locate.

- **Important:** If you have damaged to your system, be sure and file a COMPLAINT. File a complaint against the parent company not the locator service provider. Remember, to take several photographs from various angles to be submitted with you written claim.

6. **Round-table Discussions:**

- **Will Dennis – Town of Rhodhiss:** Nothing to report.
- **David Poore – West Consultants:** They have a lot of work going on in the town of Troutman and Elkin. They do not have any work currently going on in Burke or Caldwell Counties.
- **Robert Turner - Brentwood Water Corp.:** Not much going on. We are currently dealing with a major large water line blow out! This location is on US Highway 70 west of Glen Alpine. This is a very large line.
- **Doug Suttles – Suttles Surveying:** Still very busy! Currently working in Troutman, NC. It will be Spring, (April or May) before they will be able to take on any new business. We should see a little relief by that time, there have been 24 new surveyors' licenses issued over the past month or so.
- **Jim Buckner & Rodney Roland – REMC:** Still do major pole inspections and replacements where needed. We have around 900 poles left before we will complete this inspection/replacement project.

Just a reminder: We will NOT be meeting during the month of December 2022. Please mark your calendars with this change!

The next meeting of Burke / Caldwell Counties NC811UCC meeting will be held on Tuesday, January 10, 2022, at 12:00 Noon at the Timberwood Restaurant in Morganton, NC.

Hope to see everyone back in January 2023. Happy Thanksgiving and Merry Christmas to everyone.

Robert Turner – Secretary of NC811UCC
Brentwood Water Corp