



# Cumberland County Utility Coordinating Committee

Minutes of October 6<sup>th</sup>, 2022

## Meeting Location:

PWC Operations Center – Water Construction Conference Room

955 Old Wilmington Rd, Fayetteville, NC 28301

Kenny Hart called the meeting to order and welcomed everyone.

## Members present:

Howard Corey	NC811
Kenny Hart	PWC - Water Resource Construction
Chastity White	PWC – Water Resource Construction
Tiffany Faulk	PWC - Water Resource Engineering
Fred Thompson	COF
Joe Kulwicki	SEC
Amelia Simpson	SEC
Will Haag	Badger
Tay Cannon	Badger
Tim Johnson	SREMC

## Member Project Discussions:

Howard Corey presented the narrative with important information such as:

- Ticket volume for Cumberland County statistics.
- Upcoming Meetings & Events

## **I have attached Howard’s narrative for your reference.**

Will Haag with Badger introduced himself and company being new to the Fayetteville area.

Joe Kulwicki with SEC discussed the 295-bypass project.

Tim Johnson with SREMC had no updates at this time.

Tiffany Faulk with PWC had no updates at this time.

Kenny Hart with PWC Water Resources Construction discussed work on FY2023 Resurfacing Project, normal O&M of system

Fred Thompson with COF had no updates at this time.

The next Cumberland County Utilities Coordinating meeting will be November 3<sup>rd</sup>, 2022.

## Contact List – Cumberland County Utilities Coordinating Committee

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## *Virtual / Hybrid Meetings*

In the chat section please type your name, company name & email.

Participant feature – raise hand. The meeting facilitator will acknowledge you.

Enter the meeting with your microphone on mute and unmute your mic when you need to speak.

Every meeting will be recorded, and the video will be posted on the [ncucc.org](http://ncucc.org) website. You can watch the meeting by using the video link provided on [ncucc.org](http://ncucc.org). Visit your county UCC page for a listing of past meeting videos.







# MONTHLY UPDATE

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# OCTOBER 2022

*Cumberland County*







October is...

Tackling Hunger Month

[www.NationalDayCalendar.com](http://www.NationalDayCalendar.com)



#TacklingHungerMonth



## HOW TO OBSERVE

Donate some non-perishable food to your local homeless shelter, and use #TacklingHungerMonth to post on social media and spread the word! October is generally the time of year people start getting ready for holidays like Thanksgiving and Christmas. Now is a great time to start thinking about helping those who may not get to enjoy big Thanksgiving dinners or cookies on Christmas Eve. There are many simple ways you can help, and it won't take much of your time or money.

- **Bulk up your food drive.** Canned goods, peanut butter, dry beans, brown rice, olive oil, nuts, and soups are all excellent foods to donate, and they won't put a dent in your bank account.
- **Donate money.** Relief agencies like Action Against Hunger, the Hunger Project, Feeding America, and Share Our Strength are always accepting donations with a goal in mind to make sure nobody goes hungry.
- **Support food banks** and make contributions of any kind, whenever you can. A little bit goes a long way when someone is going hungry.

#TacklingHungerMonth



# Halloween Safety Tips

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Have a way to reach your kids



Keep your home lit all night



Check all treats before eating



Arm your security system



Drive carefully



Adjust your security cameras



Wear light-colored or reflective clothing or carry lights while trick-or-treating



Use common sense



Watch out for foods your kids are allergic to



# A few words from Louis Panzer

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- Volume continuing to climb: let's remember The 3 C's: Calm, Continuous, Communication.
- Letters going out to those who damage without a ticket. We must understand the "why's" of a no call.
- CGA releases 2022 DIRT report this month: theme will be to address trends in root causes and a "look in the mirror" moment.
- Looking forward to welcoming our new Western liaison!
- Enjoy the onset of fall and stay safe!



# Extraordinary Circumstances

<https://nc811.org/extraordinary-circumstances/>

When extraordinary circumstances like a hurricane take place visit the NC811 website to see who has declared extraordinary circumstances and when normal services will resume. This section is located under Resources / Member Services.





## A reminder from Louis Panzer

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Confirm valid caller contact  
info & phone number for  
field representative on  
locate request



# NC811 Data Insights

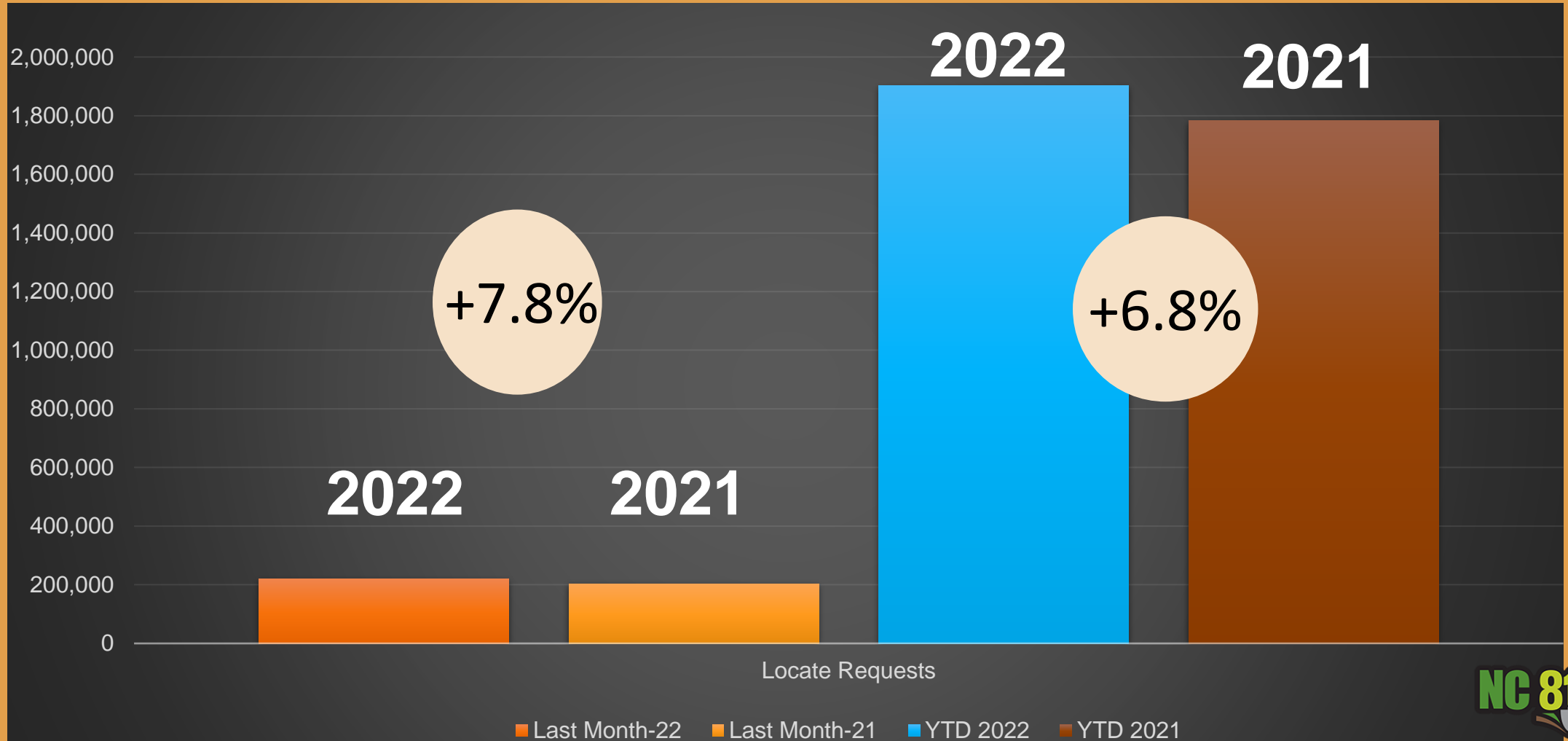
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- ✓ Locate requests
- ✓ Transmissions
- ✓ County ticket volume and distribution

# LOCATE REQUESTS IN NORTH CAROLINA

SEPT 2022 vs 2021

YTD 2022 vs 2021

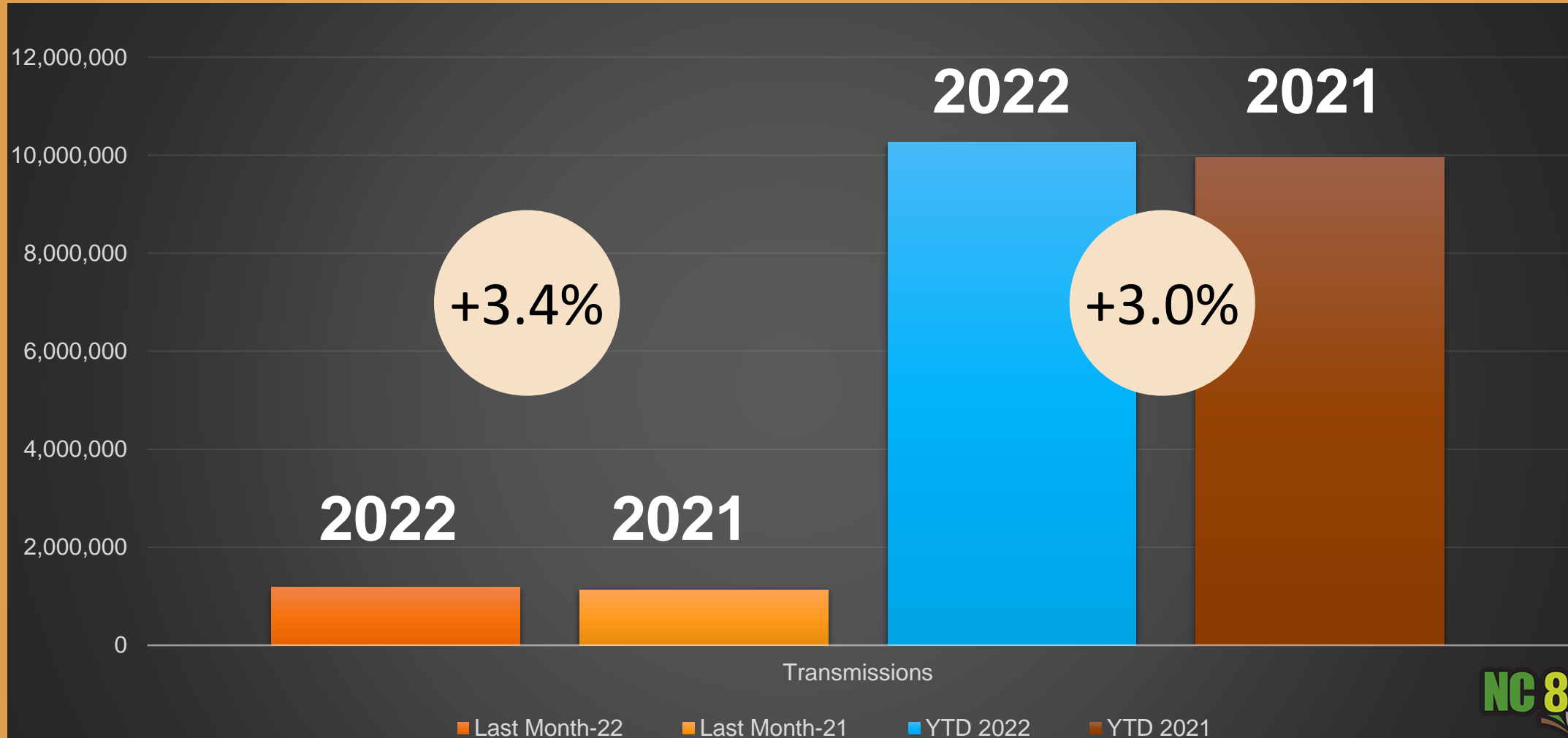




# TRANSMISSIONS IN NORTH CAROLINA

SEPT 2022 vs 2021

YTD 2022 vs 2021



# County Ticket Volume

2022 stats compared with 2021



	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL</b>
2021	118	26	3749	63	1318	5274
2022	96	109	3062	59	1249	4575
+/- Var	-18.6%	319.2%	-18.3%	-6.3%	-5.2%	-13.3%
				Locates per day		199

# County Ticket Volume

YTD stats compared with previous year



	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL</b>
2021	929	377	31343	645	11359	44653
2022	1971	464	38018	731	13508	54692
+/- Var	112.2%	23.1%	21.3%	13.3%	18.9%	22.5%
				Locates per day		288



# County Ticket Distribution

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County/Place	09 Sept
<b>CUMBERLAND</b>	<b>4575</b>
BETHANY CROSSROADS	7
EASTOVER	99
FALCON	54
<b>FAYETTEVILLE</b>	<b>3488</b>
FORT BRAGG	78
GODWIN	43
GRAYS CREEK	16
<b>HOPE MILLS</b>	<b>441</b>
<b>LINDEN</b>	<b>100</b>
POPE AIR FORCE BASE	21
SPRING LAKE	56
STEDMAN	52
VANDER	10
WADE	93

# Damages Reported for September 2022



ALAMANCE	11
ALEXANDER	3
ALLEGHANY	1
ANSON	1
ASHE	0
AVERY	0
BEAUFORT	0
BERTIE	0
BLADEN	5
BRUNSWICK	13
BUNCOMBE	41
BURKE	3
CABARRUS	47
CALDWELL	6
CAMDEN	0
CARTERET	6
CASWELL	3
CATAWBA	19
CHATHAM	7
CHEROKEE	2
CHOWAN	0
CLAY	0
CLEVELAND	11
COLUMBUS	3
CRAVEN	12



CUMBERLAND	34
CURRITUCK	0
DARE	6
DAVIDSON	20
DAVIE	1
DUPLIN	3
DURHAM	61
EDGECOMBE	0
FORSYTH	36
FRANKLIN	2
GASTON	23
GATES	1
GRAHAM	0
GRANVILLE	5
GREENE	0
GUILFORD	54
HALIFAX	1
HARNETT	13
HAYWOOD	2
HENDERSON	12
HERTFORD	0
HOKE	1
HYDE	0
IREDELL	25
JACKSON	1

JOHNSTON	57
JONES	2
LEE	15
LENOIR	5
LINCOLN	9
MACON	0
MADISON	1
MARTIN	0
MCDOWELL	2
MECKLENBURG	169
MITCHELL	0
MONTGOMERY	0
MOORE	8
NASH	5
NEW HANOVER	14
NORTHAMPTON	0
ONSLow	19
ORANGE	12
PAMLICO	3
PASQUOTANK	2
PENDER	4
PERQUIMANS	1
PERSON	1
PITT	65
POLK	2

RANDOLPH	16
RICHMOND	2
ROBESON	4
ROCKINGHAM	14
ROWAN	15
RUTHERFORD	8
SAMPSON	1
SCOTLAND	0
STANLY	1
STOKES	1
SURRY	5
SWAIN	0
TRANSYLVANIA	0
TYRRELL	0
UNION	24
VANCE	1
WAKE	195
WARREN	1
WASHINGTON	0
WATAUGA	1
WAYNE	2
WILKES	3
WILSON	4
YADKIN	0
YANCEY	2

# Top 10 Callers for Cumberland County



Rank	Name	Totals
1	RG COMMUNICATIONS, INC	437
2	DIRECTIONAL SERVICES, INC	323
3	HERNANDEZ FIBER, LLC	283
4	CAVO COMMUNICATIONS	267
5	A & L CABLE SERVICES, INC	236
6	JP PIPE INSTALLATION, LLC	185
7	PIEDMONT UTILITY GROUP, LLC	127
8	FAYETTEVILLE PWC	121
9	DPW	97
10	S T WOOTEN CORPORATION	94

# Important Dates

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## ✓ NC Underground Damage Prevention Review Board

*Tuesday, October 18, 2022*

*NC811 Events Center, Greensboro*

*Starts at 10 am*

*Visit: <https://udprb.nc.gov>*

## ✓ NC811 Board Meeting

**Friday 10/21/2022 8:30 AM - 11:00 AM**

*Hotel Ballast, Wilmington*

*Contact Stephanie Brown at [stephanie@nc811.org](mailto:stephanie@nc811.org) for attendance.*

## ✓ NC Locate Resolution Partnership Committee

*Wednesday, November 16, 2022*

*NC811 Events Center, Greensboro*

*Hybrid Meeting, 11 am – 1 pm*

*Go to <https://ncucc.org/> for the virtual meeting link*

## ✓ State NCUCC Meeting

*Tuesday, November 8, 2022*

*Dominion Energy*

*15 Overland Industrial Blvd, Asheville, NC*

*Starts at 10 am*

*Visit: <https://ncucc.org/>*





Join NC811 at the  
NC State Oct 27th

ONE-ON-ONE with  
**ANN RUSHING**  
PODCAST



**NC811.ORG** /safe-digging-sports



# ELECTIONS ARE COMING

We want YOU to help protect the integrity of the underground lines and the election process!

**ELECTION DAY HEIGHTENED  
811 AWARENESS  
CAMPAIGN**



[www.ncsbe.gov](http://www.ncsbe.gov)





# Invite a co-worker or industry colleague to join your local UCC







# CALENDAR

For information on NC811 & NCUCC events, visit the calendar section of [nc811.org](http://nc811.org) or the nc811 app.



# OUR EDUCATION TEAM

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**Ann Rushing**  
*Education Manager*



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*Education Liaison  
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For contact info visit <https://nc811.org/education-resources/>



# OUR EDUCATION TEAM

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**Steven Moore**  
*Media Relations Specialist*

For contact info visit <https://nc811.org/education-resources/>



# THANK YOU!

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A copy of this presentation is available at  
[www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual or hybrid, a video is available on [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.

