



**MONTHLY UPDATE**

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**OCTOBER 2022**

***Haywood County***



October is...

Tackling Hunger Month

[www.NationalDayCalendar.com](http://www.NationalDayCalendar.com)



**#TacklingHungerMonth**



## HOW TO OBSERVE

Donate non-perishable food to your local homeless shelter. If you use social media, use **#TacklingHungerMonth** to post on social media and spread the word! October is generally the time of year people start getting ready for holidays. Now is a great time to start thinking about helping those who may not get to enjoy Thanksgiving dinners or cookies on Christmas Eve. There are many simple ways you can help, and it won't take much time or money.

- **Bulk up your food drive.** Canned goods, peanut butter, dry beans, brown rice, olive oil, nuts, and soups are all excellent foods to donate, and they won't put a dent in your bank account.
- \*Consider a cake mix/icing
- **Donate money.** Relief agencies like Action Against Hunger, the Hunger Project, Feeding America, and Share Our Strength are always accepting donations with a goal in mind to make sure nobody goes hungry.
- **Support food banks** and make contributions of any kind, whenever you can. A little bit goes a long way when someone is going hungry.

#TacklingHungerMonth



# Halloween Safety Tips

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Have a way to reach your kids



Keep your home lit all night



Check all treats before eating



Arm your security system



Drive carefully



Adjust your security cameras



Wear light-colored or reflective clothing or carry lights while trick-or-treating



Use common sense



Watch out for foods your kids are allergic to

# A few words from Louis Panzer

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- Volume continuing to climb: let's remember The 3 C's: Calm, Continuous, Communication.
- Letters going out to those who damage without a ticket. We must understand the "why's" of a no call.
- CGA releases 2022 DIRT report this month: theme will be to address trends in root causes and a "look in the mirror" moment.
- Looking forward to welcoming our new Western liaison!
- Enjoy the onset of fall and stay safe!



# Extraordinary Circumstances

<https://nc811.org/extraordinary-circumstances/>

When extraordinary circumstances like a hurricane take place visit the NC811 website to see who has declared extraordinary circumstances and when normal services will resume. This section is located under Resources / Member Services.



## A reminder from Louis Panzer

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Confirm valid caller  
contact info & phone  
number for field  
representative on locate  
request



# NC811 Data Insights

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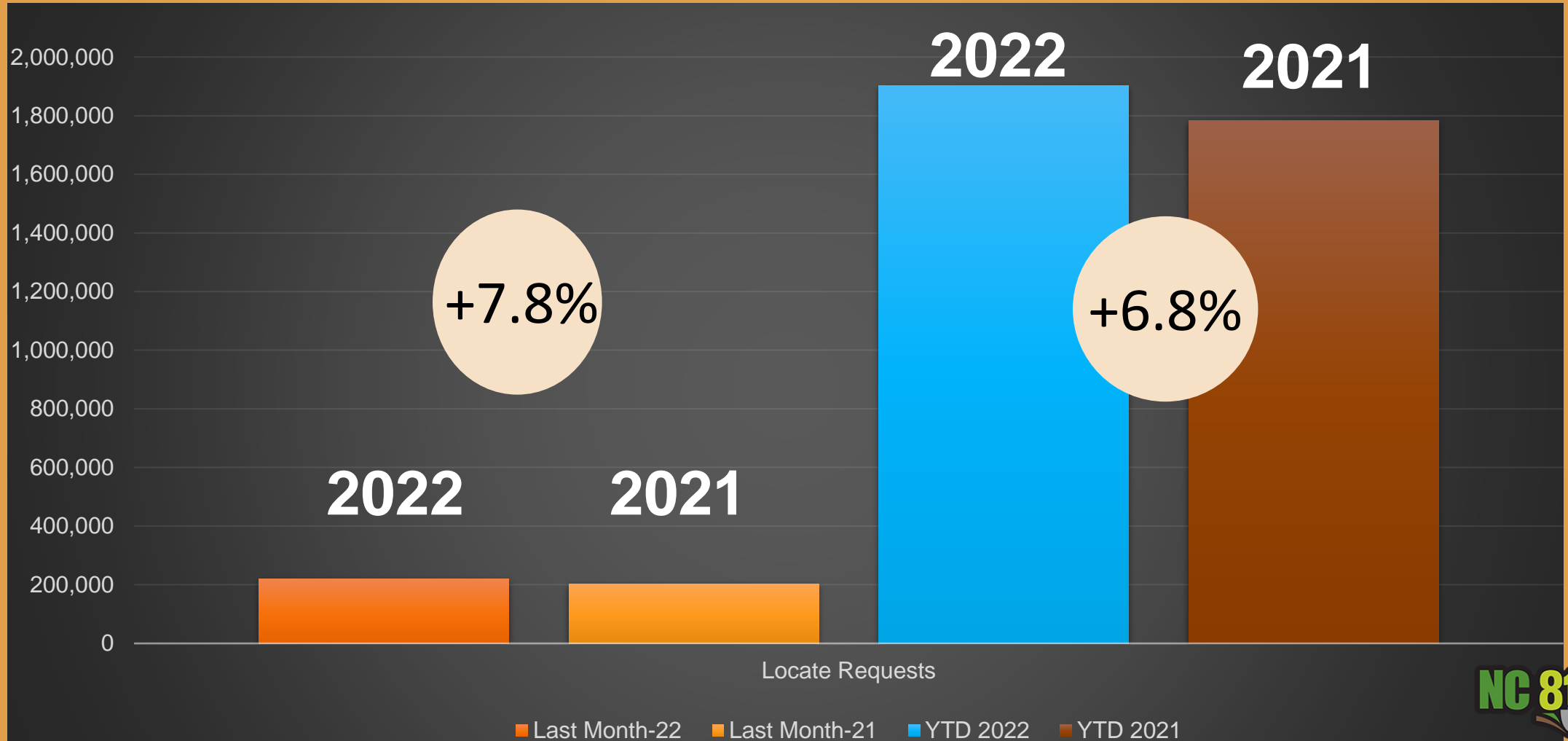
- ✓ Locate requests
- ✓ Transmissions
- ✓ County ticket volume and distribution



# LOCATE REQUESTS IN NORTH CAROLINA

SEPT 2022 vs 2021

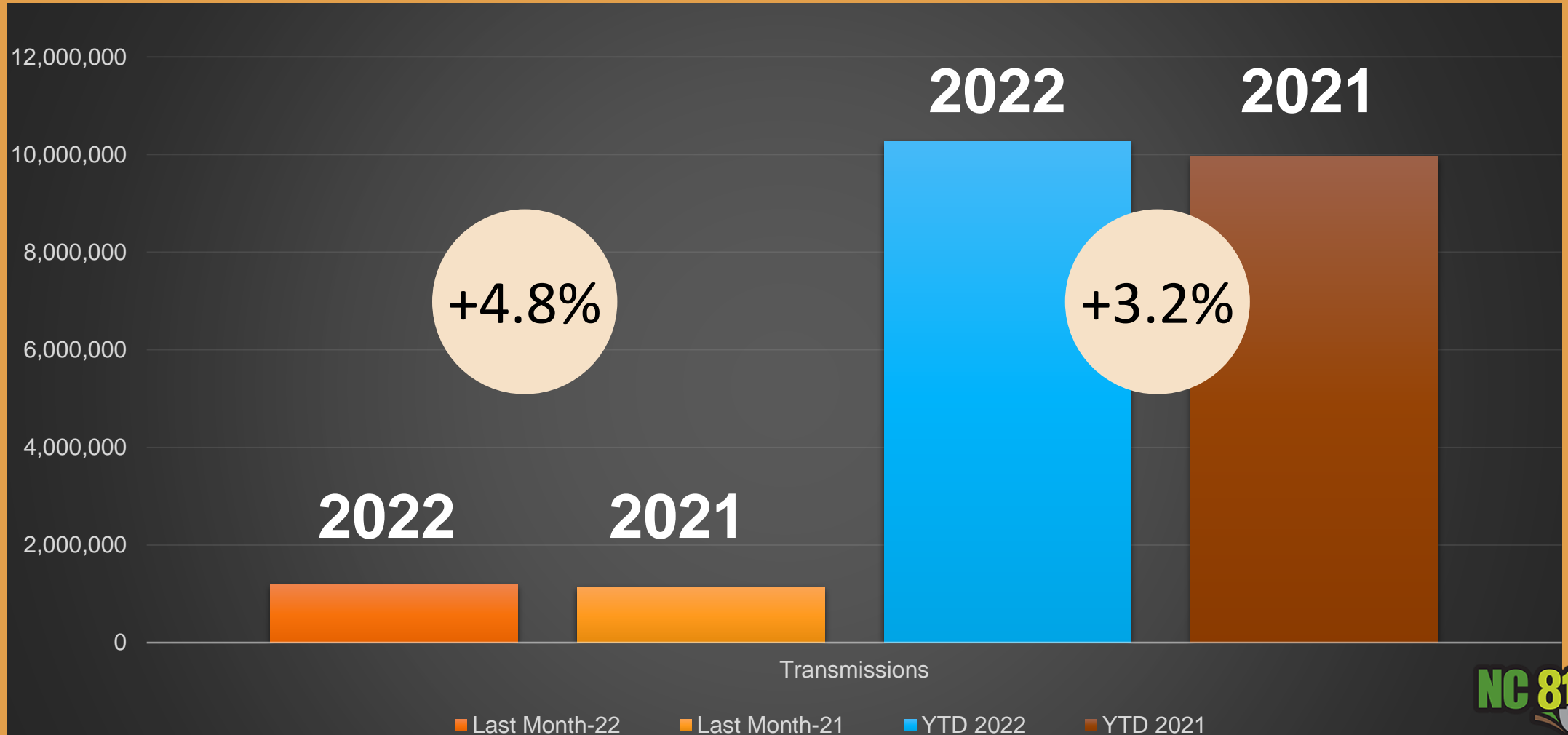
YTD 2022 vs 2021



# TRANSMISSIONS IN NORTH CAROLINA

SEPT 2022 vs 2021

YTD 2022 vs 2021



# County Ticket Volume

2022 stats compared with 2021



|      | 3 HR  | CNCL   | NEW   | RXMT            | UPDT  | TOTAL |
|------|-------|--------|-------|-----------------|-------|-------|
| 2021 | 22    | 4      | 404   | 12              | 154   | 596   |
| 2022 | 41    | 2      | 445   | 36              | 216   | 740   |
|      | 86.4% | -50.0% | 10.1% | 200.0%          | 40.3% | 24.2% |
|      |       |        |       | Locates per day |       | 32    |

# County Ticket Volume

YTD stats compared with previous year



|             | <b>3 HR</b> | <b>CNCL</b> | <b>NEW</b>  | <b>RXMT</b> | <b>UPDT</b> | <b>TOTAL</b> |
|-------------|-------------|-------------|-------------|-------------|-------------|--------------|
| <b>2021</b> | 93          | 28          | <b>3568</b> | 144         | 1089        | <b>4922</b>  |
| <b>2022</b> | 151         | 43          | <b>3831</b> | 115         | 1455        | <b>5595</b>  |
|             | 62.4%       | 53.6%       | <b>7.4%</b> | -20.1%      | 33.6%       | <b>13.7%</b> |

# County Ticket Distribution



|                    |            |
|--------------------|------------|
| <b>HAYWOOD</b>     | <b>740</b> |
| BEAVERDAM          | 5          |
| <b>CANTON</b>      | <b>236</b> |
| CATALOOCHEE        | 3          |
| CLYDE              | 66         |
| CRABTREE           | 2          |
| CRUSO              | 10         |
| IRON DUFF          | 6          |
| IVY HILLS          | 1          |
| JONATHAN           | 15         |
| LAKE JUNALUSKA     | 11         |
| MAGGIE VALLEY      | 69         |
| <b>WAYNESVILLE</b> | <b>316</b> |

# Damages Reported for September 2022



|           |    |                |          |             |     |              |     |
|-----------|----|----------------|----------|-------------|-----|--------------|-----|
| ALAMANCE  | 11 | CUMBERLAND     | 34       | JOHNSTON    | 57  | RANDOLPH     | 16  |
| ALEXANDER | 3  | CURRITUCK      | 0        | JONES       | 2   | RICHMOND     | 2   |
| ALLEGHANY | 1  | DARE           | 6        | LEE         | 15  | ROBESON      | 4   |
| ANSON     | 1  | DAVIDSON       | 20       | LENOIR      | 5   | ROCKINGHAM   | 14  |
| ASHE      | 0  | DAVIE          | 1        | LINCOLN     | 9   | ROWAN        | 15  |
| AVERY     | 0  | DUPLIN         | 3        | MACON       | 0   | RUTHERFORD   | 8   |
| BEAUFORT  | 0  | DURHAM         | 61       | MADISON     | 1   | SAMPSON      | 1   |
| BERTIE    | 0  | EDGECOMBE      | 0        | MARTIN      | 0   | SCOTLAND     | 0   |
| BLADEN    | 5  | FORSYTH        | 36       | MCDOWELL    | 2   | STANLY       | 1   |
| BRUNSWICK | 13 | FRANKLIN       | 2        | MECKLENBURG | 169 | STOKES       | 1   |
| BUNCOMBE  | 41 | GASTON         | 23       | MITCHELL    | 0   | SURRY        | 5   |
| BURKE     | 3  | GATES          | 1        | MONTGOMERY  | 0   | SWAIN        | 0   |
| CABARRUS  | 47 | GRAHAM         | 0        | MOORE       | 8   | TRANSYLVANIA | 0   |
| CALDWELL  | 6  | GRANVILLE      | 5        | NASH        | 5   | TYRRELL      | 0   |
| CAMDEN    | 0  | GREENE         | 0        | NEW HANOVER | 14  | UNION        | 24  |
| CARTERET  | 6  | GUILFORD       | 54       | NORTHAMPTON | 0   | VANCE        | 1   |
| CASWELL   | 3  | HALIFAX        | 1        | ONslow      | 19  | WAKE         | 195 |
| CATAWBA   | 19 | HARNETT        | 13       | ORANGE      | 12  | WARREN       | 1   |
| CHATHAM   | 7  | <b>HAYWOOD</b> | <b>2</b> | PAMLICO     | 3   | WASHINGTON   | 0   |
| CHEROKEE  | 2  | HENDERSON      | 12       | PASQUOTANK  | 2   | WATAUGA      | 1   |
| CHOWAN    | 0  | HERTFORD       | 0        | PENDER      | 4   | WAYNE        | 2   |
| CLAY      | 0  | HOKE           | 1        | PERQUIMANS  | 1   | WILKES       | 3   |
| CLEVELAND | 11 | HYDE           | 0        | PERSON      | 1   | WILSON       | 4   |
| COLUMBUS  | 3  | IREDELL        | 25       | PITT        | 65  | YADKIN       | 0   |
| CRAVEN    | 12 | JACKSON        | 1        | POLK        | 2   | YANCEY       | 2   |

# Important Dates

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## ✓ NC Underground Damage Prevention Review Board

*Tuesday, October 18, 2022*

*NC811 Events Center, Greensboro*

*Starts at 10 am*

*Visit: <https://udprb.nc.gov>*

## ✓ NC811 Board Meeting

**Friday 10/21/2022 8:30 AM - 11:00 AM**

*Hotel Ballast, Wilmington*

*Contact Stephanie Brown at [stephanie@nc811.org](mailto:stephanie@nc811.org) for attendance.*

*Hybrid Meeting*

## ✓ State NCUCC Meeting

*Tuesday, November 8, 2022*

*Dominion Energy*

*15 Overland Industrial Blvd, Asheville, NC*

*Starts at 10 am*

*Visit: <https://ncucc.org/>*

## ✓ NC Locate Resolution Partnership Committee

*Wednesday, November 16, 2022*

*NC811 Events Center, Greensboro*

*Hybrid Meeting, 11 am – 1 pm*

*Go to <https://ncucc.org/> for the virtual meeting link*



Join NC811 at the  
NC State Oct 27th

ONE-ON-ONE with  
**ANN RUSHING**  
PODCAST



**NC811.ORG** /safe-digging-sports



# ELECTIONS ARE COMING

We want YOU to help protect the integrity of the underground lines and the election process!

**ELECTION DAY HEIGHTENED  
811 AWARENESS  
CAMPAIGN**



[www.ncsbe.gov](http://www.ncsbe.gov)



# Invite a co-worker or industry colleague to join your local UCC





# CALENDAR

For information on NC811 & NCUCC events, visit the calendar section of [nc811.org](http://nc811.org) or the nc811 app.



# OUR EDUCATION TEAM

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**Tami Groves**  
*Education Liaison  
Southwest Region*



**Ann Rushing**  
*Education Manager*



**Howard Corey**  
*Education Liaison  
Eastern Region*

For contact info visit <https://nc811.org/education-resources/>

# OUR EDUCATION TEAM

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**Parrish Reddick**  
*Education Liaison  
Piedmont Region*



**Steven Moore**  
*Media Relations Specialist*

For contact info visit <https://nc811.org/education-resources/>



# THANK YOU!

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A copy of this presentation is available at  
[www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual or hybrid, a video is available on [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.



Haywood County UCC  
October 2022

Meeting opened at 11:30 AM

NC811 presentation given by Tami Groves

Discussion among group about transmission slide and damage slide and how they affect utility and excavator.

NC Utilities Commission-Michelle Flowers- the Utilities Commission and damage prevention go hand in hand. Michelle has done ride along inspections. Most of the time what she is seeing is that the name of the utility is not identified as required by law at the beginning/end/and 200 linear feet along the locate. Also not identified as required is the size of the underground utility. If the utility is over 4" in diameter, the size of the underground utility is required to be marked every 50'.

Waynesville-Country Club is marking in all colors for elevations not marking utilities.

Please reach out to MB Haynes/Sumter Utilities to attend meetings.

UCC Sign-In Sheet

County

Haywood

Date:

10-12-2022

| Name                  | Company                         | Email                               | Phone Number |
|-----------------------|---------------------------------|-------------------------------------|--------------|
| Tami Groves           | NC811                           | tami@nc811.org                      | 336-601-8644 |
| Simmie Mathis         | Town of Waynesville             | SimmieMathis47@yahoo.com            | 828-476-1351 |
| William Jesse Houston | Town of Waynesville             | jessehouston24@yahoo.com            | 828-734-2096 |
| Brian Jamerson        | Dominion Energy                 | brian.jamerson@Dominionenergy.com   | 828-551-6451 |
| Joshua STROUPE        | DOMINION ENERGY                 | joshua.stroupe@DOMINIONENERGY.COM   | 828-702-1868 |
| Michelle Flowers      | NCEC                            | mflowers@ncec.net                   | 919-418-4558 |
| Tony Swagg            | Dominion Energy                 | a.tlham@ncec.com                    | 828 571 5721 |
| Matthew Price         | Street dept Town of Waynesville | MPrice@waynesville.nc.gov           | 828-246-1669 |
| Kirk Messer           | Street dept Town of Waynesville | K.Messer@waynesville.nc.gov         | 828-364-4483 |
| Laurie Brue           | SOUTHERN CROSS                  | LBRUE@SCSOUTHERNCROSSINC.COM        | 757-451-9743 |
| Mary Ellen Faucett    | Town of Waynesville             | mfaucett@waynesville.nc.gov         | 828 456-3206 |
| Tyle Foster           | Town of Waynesville             | TFoster@Waynesville.nc.gov          | 828-722-0200 |
| Michael Whitford      | Dominion Energy                 | Michael.Whitford@Dominionenergy.com | 828-712-3830 |
| Richard Walsh         | Dominion Energy                 | Richard.Walsh@DominionEnergy.com    | 828-226-8443 |