



MONTHLY UPDATE

OCTOBER 2022

Madison County



October is...

Tackling Hunger Month

www.NationalDayCalendar.com



#TacklingHungerMonth



HOW TO OBSERVE

Donate some non-perishable food to your local homeless shelter, and use #TacklingHungerMonth to post on social media and spread the word! October is generally the time of year people start getting ready for holidays like Thanksgiving and Christmas. Now is a great time to start thinking about helping those who may not get to enjoy big Thanksgiving dinners or cookies on Christmas Eve. There are many simple ways you can help, and it won't take much of your time or money.

- **Bulk up your food drive.** Canned goods, peanut butter, dry beans, brown rice, olive oil, nuts, and soups are all excellent foods to donate, and they won't put a dent in your bank account.
- **Donate money.** Relief agencies like Action Against Hunger, the Hunger Project, Feeding America, and Share Our Strength are always accepting donations with a goal in mind to make sure nobody goes hungry.
- **Support food banks** and make contributions of any kind, whenever you can. A little bit goes a long way when someone is going hungry.

#TacklingHungerMonth



Halloween Safety Tips



Have a way to reach your kids



Check all treats before eating



Drive carefully



Wear light-colored or reflective clothing or carry lights while trick-or-treating



Watch out for foods your kids are allergic to



Keep your home lit all night



Arm your security system



Adjust your security cameras



Use common sense



A few words from Louis Panzer

- Volume continuing to climb: let's remember The 3 C's: Calm, Continuous, Communication.
- Letters going out to those who damage without a ticket. We must understand the "why's" of a no call.
- CGA releases 2022 DIRT report this month: theme will be to address trends in root causes and a "look in the mirror" moment.
- Looking forward to welcoming our new Western liaison!
- Enjoy the onset of fall and stay safe!



Extraordinary Circumstances

<https://nc811.org/extraordinary-circumstances/>

When extraordinary circumstances like a hurricane take place visit the NC811 website to see who has declared extraordinary circumstances and when normal services will resume. This section is located under Resources / Member Services.



A reminder from Louis Panzer

Confirm valid caller
contact info & phone
number for field
representative on locate
request

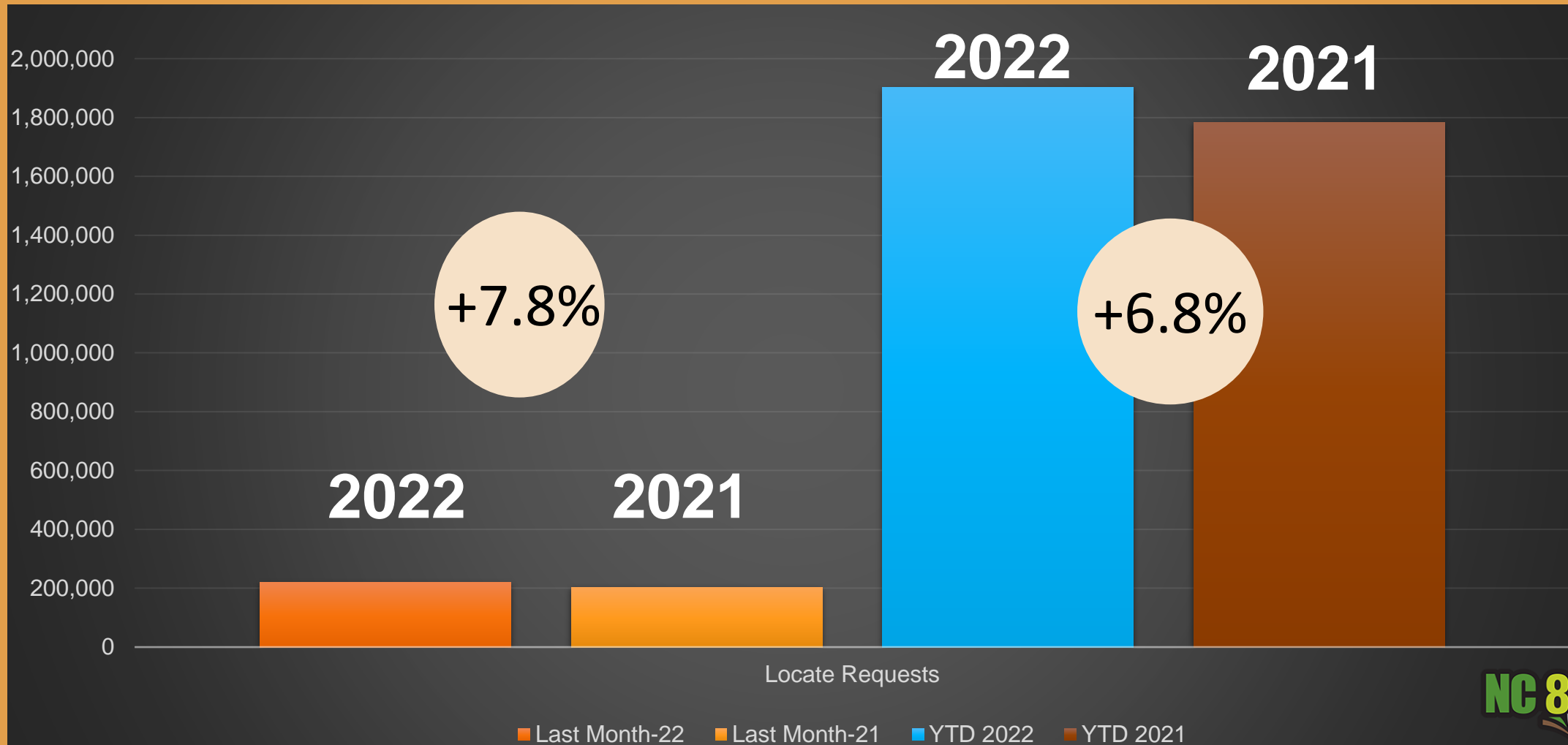


NC811 Data Insights

- ✓ Locate requests
- ✓ Transmissions
- ✓ County ticket volume and distribution

LOCATE REQUESTS IN NORTH CAROLINA

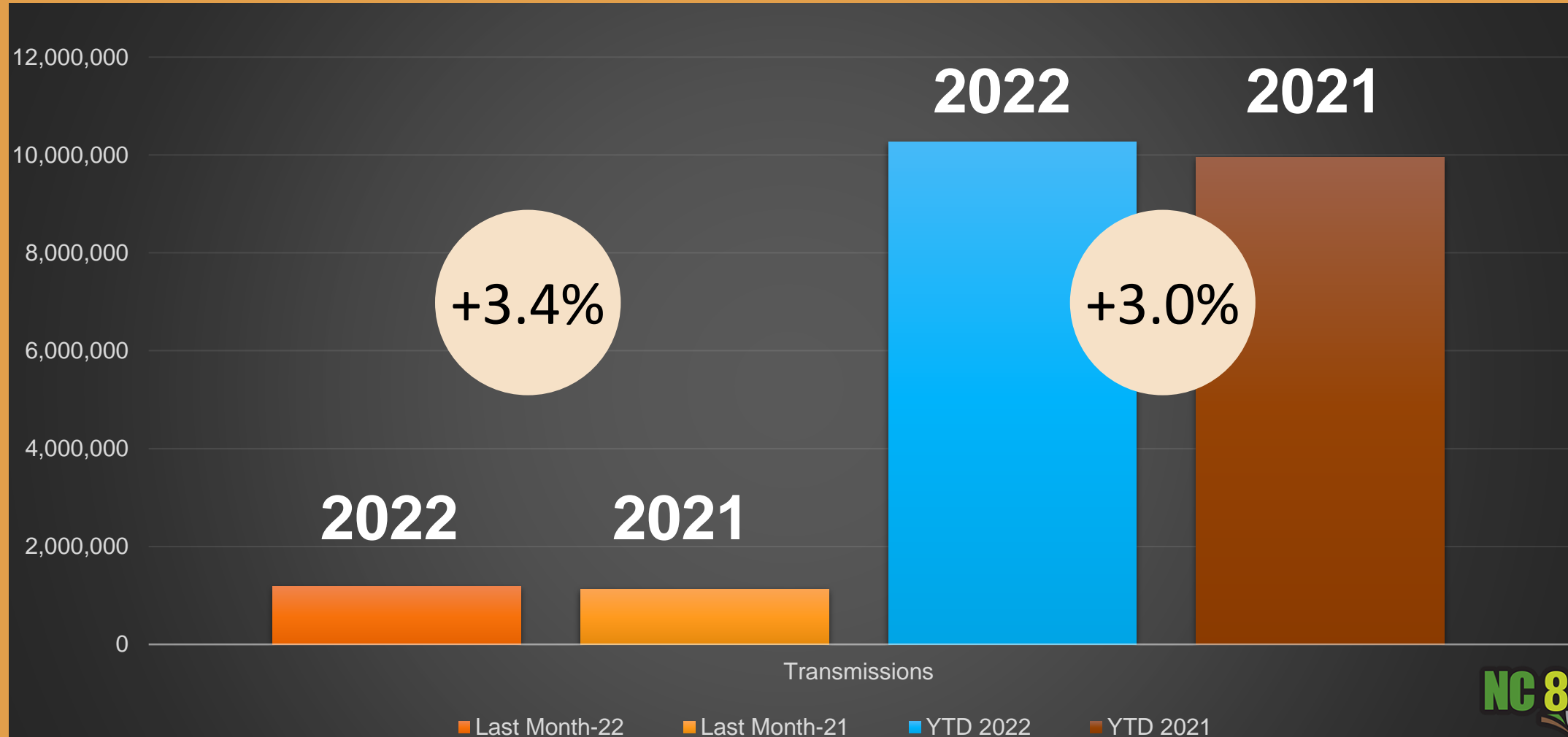
SEPT 2022 vs 2021 YTD 2022 vs 2021



TRANSMISSIONS IN NORTH CAROLINA

SEPT 2022 vs 2021

YTD 2022 vs 2021



County Ticket Volume

2022 stats compared with 2021



| | 3 HR | CNCL | NEW | RXMT | UPDT | TOTAL |
|------|--------|------|-------|-----------------|-------|-------|
| 2021 | 1 | 1 | 116 | 2 | 19 | 139 |
| 2022 | 4 | 1 | 169 | 5 | 36 | 215 |
| | 300.0% | 0.0% | 45.7% | 150.0% | 89.5% | 54.7% |
| | | | | Locates per day | | 9 |

County Ticket Volume

YTD stats compared with previous year



| | 3 HR | CNCL | NEW | RXMT | UPDT | TOTAL |
|------|-------|--------|--------|--------|-------|--------|
| 2021 | 23 | 10 | 1504 | 43 | 131 | 1711 |
| 2022 | 28 | 25 | 1295 | 31 | 150 | 1529 |
| | 21.7% | 150.0% | -13.9% | -27.9% | 14.5% | -10.6% |

County Ticket Distribution



| | |
|--------------|-----|
| MADISON | 215 |
| HOT SPRINGS | 37 |
| HURRICANE | 1 |
| MARS HILL | 68 |
| MARSHALL | 93 |
| PETERSBURG | 1 |
| SANDY BOTTOM | 15 |

Damages Reported for September 2022



| | | | | | | | |
|-----------|----|------------|----|----------------|----------|--------------|-----|
| ALAMANCE | 11 | CUMBERLAND | 34 | JOHNSTON | 57 | RANDOLPH | 16 |
| ALEXANDER | 3 | CURRITUCK | 0 | JONES | 2 | RICHMOND | 2 |
| ALLEGHANY | 1 | DARE | 6 | LEE | 15 | ROBESON | 4 |
| ANSON | 1 | DAVIDSON | 20 | LENOIR | 5 | ROCKINGHAM | 14 |
| ASHE | 0 | DAVIE | 1 | LINCOLN | 9 | ROWAN | 15 |
| AVERY | 0 | DUPLIN | 3 | MACON | 0 | RUTHERFORD | 8 |
| BEAUFORT | 0 | DURHAM | 61 | MADISON | 1 | SAMPSON | 1 |
| BERTIE | 0 | EDGEcombe | 0 | MARTIN | 0 | SCOTLAND | 0 |
| BLADEN | 5 | FORSYTH | 36 | MCDOWELL | 2 | STANLY | 1 |
| BRUNSWICK | 13 | FRANKLIN | 2 | MECKLENBURG | 169 | STOKES | 1 |
| BUNCOMBE | 41 | GASTON | 23 | MITCHELL | 0 | SURRY | 5 |
| BURKE | 3 | GATES | 1 | MONTGOMERY | 0 | SWAIN | 0 |
| CABARRUS | 47 | GRAHAM | 0 | MOORE | 8 | TRANSYLVANIA | 0 |
| CALDWELL | 6 | GRANVILLE | 5 | NASH | 5 | TYRRELL | 0 |
| CAMDEN | 0 | GREENE | 0 | NEW HANOVER | 14 | UNION | 24 |
| CARTERET | 6 | GUILFORD | 54 | NORTHAMPTON | 0 | VANCE | 1 |
| CASWELL | 3 | HALIFAX | 1 | ONslow | 19 | WAKE | 195 |
| CATAWBA | 19 | HARNETT | 13 | ORANGE | 12 | WARREN | 1 |
| CHATHAM | 7 | HAYWOOD | 2 | PAMLICO | 3 | WASHINGTON | 0 |
| CHEROKEE | 2 | HENDERSON | 12 | PASQUOTANK | 2 | WATAUGA | 1 |
| CHOWAN | 0 | HERTFORD | 0 | PENDER | 4 | WAYNE | 2 |
| CLAY | 0 | HOKE | 1 | PERQUIMANS | 1 | WILKES | 3 |
| CLEVELAND | 11 | HYDE | 0 | PERSON | 1 | WILSON | 4 |
| COLUMBUS | 3 | IREDELL | 25 | PITT | 65 | YADKIN | 0 |
| CRAVEN | 12 | JACKSON | 1 | POLK | 2 | YANCEY | 2 |

Important Dates



NC Locate Resolution Partnership Committee

Wednesday, November 16, 2022

NC811 Events Center, Greensboro

Hybrid Meeting, 11 am – 1 pm

Go to <https://ncucc.org/> for the virtual meeting link



State NCUCC Meeting

Tuesday, November 8, 2022

Dominion Energy

15 Overland Industrial Blvd, Asheville, NC

Starts at 10 am

Visit: <https://ncucc.org/>



Join NC811 at the
NC State Oct 27th

ONE-ON-ONE with
ANN RUSHING
PODCAST



811
SAFE DIGGING SPORTS

NC811.ORG /safe-digging-sports

ELECTIONS ARE COMING

We want YOU to help protect the integrity of the underground lines and the election process!

**ELECTION DAY HEIGHTENED
811 AWARENESS
CAMPAIGN**



www.ncsbe.gov



Invite a co-worker or industry colleague to join your local UCC





CALENDAR

For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.

OUR EDUCATION TEAM



Tami Groves
*Education Liaison
Southwest Region*



Ann Rushing
Education Manager



Howard Corey
*Education Liaison
Eastern Region*

For contact info visit <https://nc811.org/education-resources/>

OUR EDUCATION TEAM



Parrish Reddick
*Education Liaison
Piedmont Region*



Steven Moore
Media Relations Specialist

For contact info visit <https://nc811.org/education-resources/>



THANK YOU!

A copy of this presentation is available at
www.ncucc.org

If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.



UCC Sign-In Sheet County Madison Date: 10-27-2022

County Madison

Date: 10-27-2022

[illegible]

Madison County UCC
October 2022

Meeting opened at 10:00 AM

Tyler Ross introduction

NC811 Presentation given by Tami Groves

Dominion Energy – no major projects or damages to discuss currently in Madison County.

French Broad EMC – one damage. They are continuously replacing poles. No major projects.

Town of Mars Hill – Ongoing water/sewer project. No new concerns.

Mars Hill Fire Department – nothing to report.

NC Utilities Commission – Discussion about the benefits of attending UCC's. Excellent information about projects/damages and a great place to make industry connections.

Next meeting April 28, 2023