

# MONTHLY UPDATE

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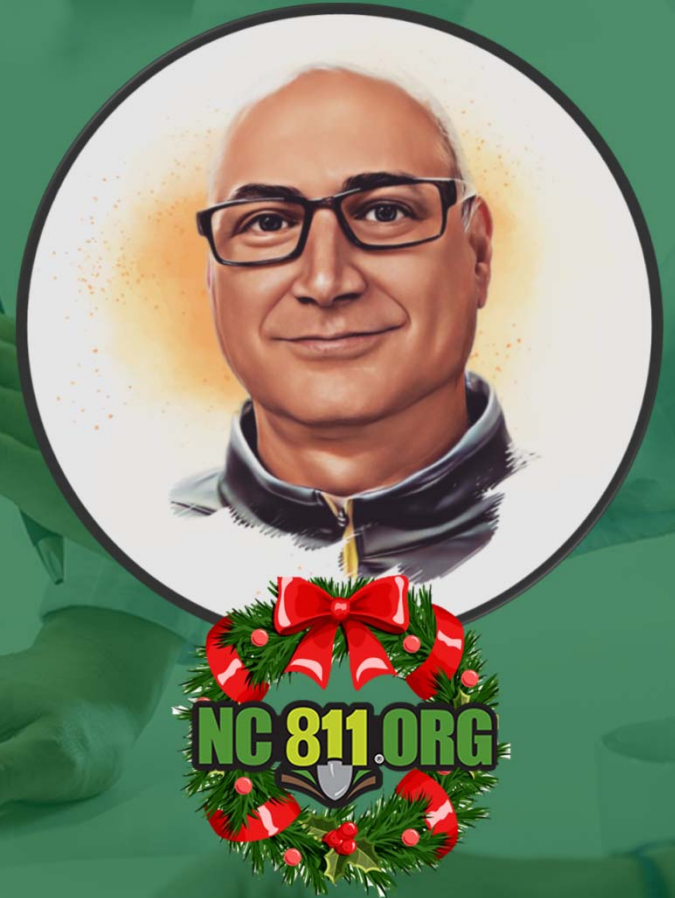
## DECEMBER 2022

*Henderson-Polk-Transylvania UCC*

## A few words from Louis Panzer

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- Winter is coming, as are expected volume increases.
- Focus in 2023 will be on low hanging fruit. Meaning: no call damages, excessive updates and increased public works education.
- Ask yourself what can YOU do to reduce damages.
- Work safe and enjoy the Holidays!





# NC811 Data Insights

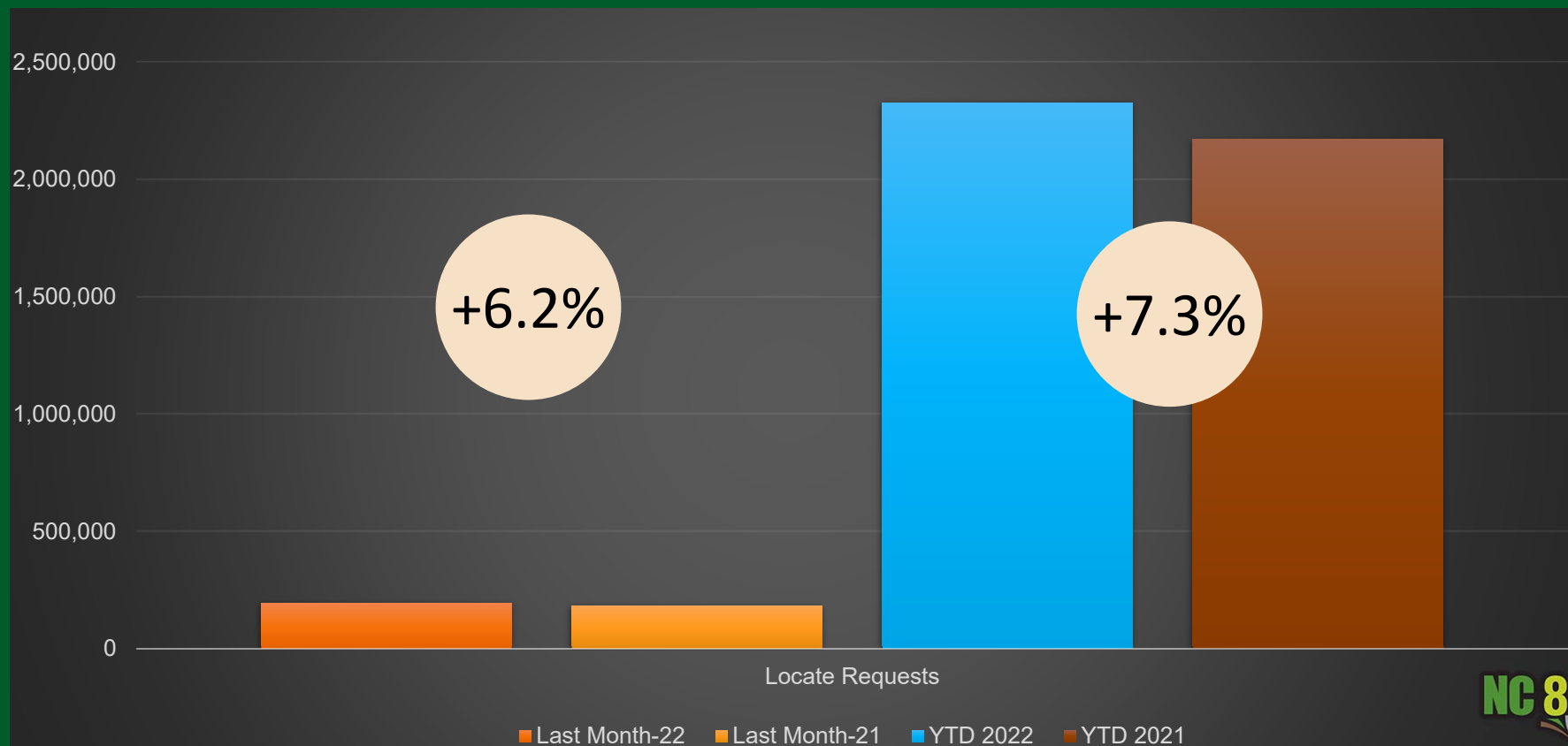
- ✓ Locate requests
- ✓ Transmissions
- ✓ County ticket volume and distribution



# LOCATE REQUESTS IN NORTH CAROLINA

NOV 2022 vs 2021

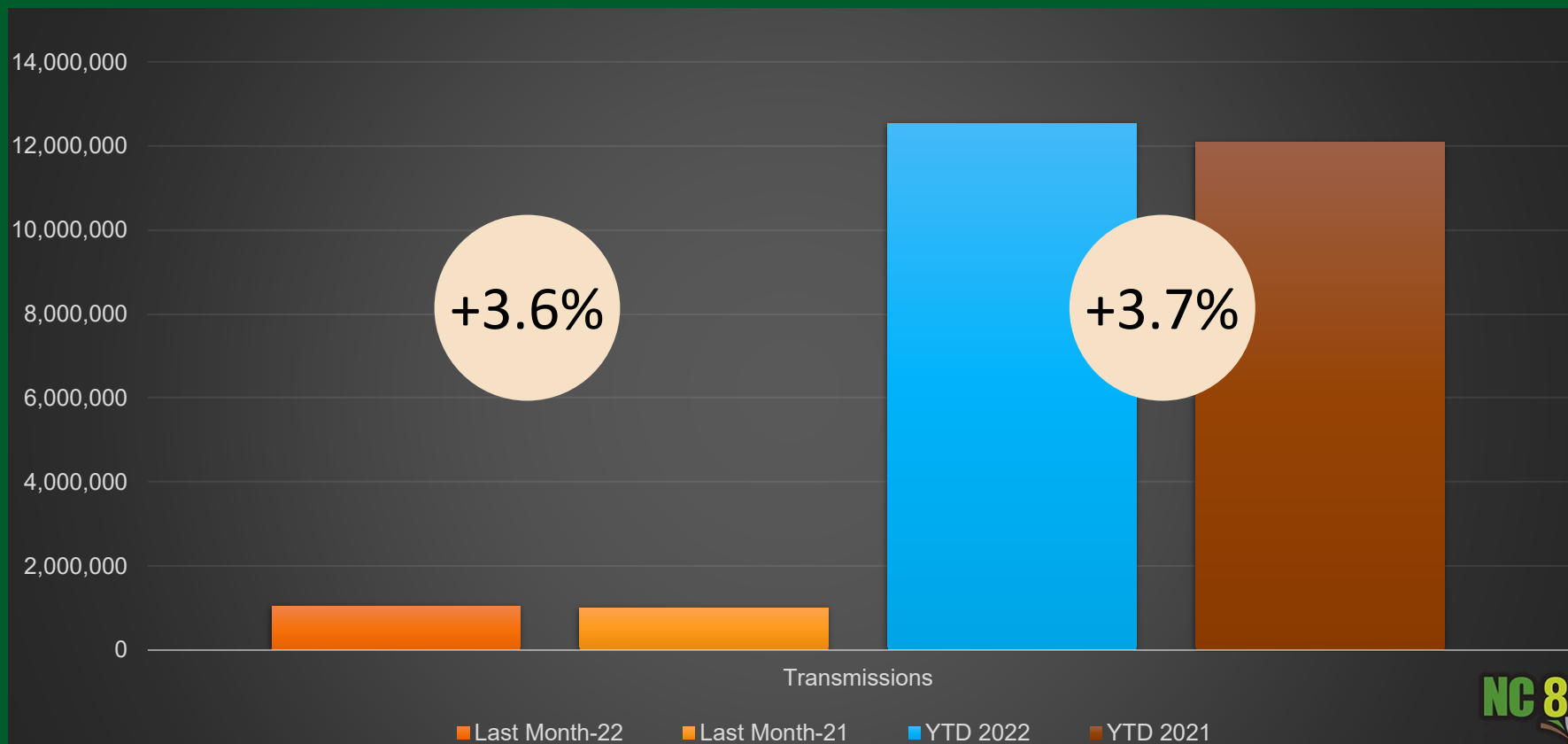
YTD 2022 vs 2021



# TRANSMISSIONS IN NORTH CAROLINA

NOV 2022 vs 2021

YTD 2022 vs 2021



# County Ticket Volume

2022 stats compared with 2021



Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	181	18	1741	72	674	2686
2022	94	12	1390	23	681	2200
	-48.1%	-33.3%	-20.2%	-68.1%	1.0%	-18.1%
				Avg Locates per Day		105

# County Ticket Volume

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2022 stats compared with 2021



Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	2	2	236	14	22	276
2022	16	2	219	10	54	301
	700.0%	0.0%	-7.2%	-28.6%	145.5%	9.1%
				Avg Locates per Day		14

# County Ticket Volume

2022 stats compared with 2021



Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	3	4	255	24	158	444
2022	14	4	285	14	46	363
	366.7%	0.0%	11.8%	-41.7%	-70.9%	-18.2%
				Avg Locates per Day		17



# County Ticket Volume

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YTD stats compared with previous year



Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	690	172	17096	501	7455	25914
2022	1547	202	19016	571	8834	30170
	124.2%	17.4%	11.2%	14.0%	18.5%	16.4%

# County Ticket Volume

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YTD stats compared with previous year



Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	114	37	2921	112	941	4125
2022	123	35	2610	124	357	3249
	7.9%	-5.4%	-10.6%	10.7%	-62.1%	-21.2%

# County Ticket Volume

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YTD stats compared with previous year



Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	60	78	4011	209	1774	6132
2022	283	52	4152	174	2253	6914
	371.7%	-33.3%	3.5%	-16.7%	27.0%	12.8%

## County Ticket Distribution

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<b>HENDERSON</b>	<b>2200</b>
BAT CAVE	5
EAST FLAT ROCK	18
EDNEYVILLE	10
ETOWAH	55
FLAT ROCK	199
<b>FLETCHER</b>	<b>362</b>
GERTON	12
<b>HENDERSONVILLE</b>	<b>1219</b>
HORSE SHOE	19
LAUREL PARK	61
MILLS RIVER	163
SALUDA	11
VALLEY HILL	8
ZIRCONIA	37

## County Ticket Distribution

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<b>POLK</b>	<b>301</b>
<b>COLUMBUS</b>	<b>109</b>
GREEN CREEK	6
MILL SPRING	71
PEA RIDGE	1
SALUDA	34
SUNNY VIEW	1
<b>TRYON</b>	<b>79</b>



## County Ticket Distribution

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<b>TRANSYLVANIA</b>	<b>363</b>
BALSAM GROVE	4
<b>BREVARD</b>	<b>166</b>
CEDAR MOUNTAIN	8
CONNESTEE	7
DUNNS ROCK	15
LAKE TOXAWAY	27
LITTLE RIVER	12
PENROSE	12
<b>PISGAH FOREST</b>	<b>53</b>
ROSMAN	23
SPRING LAKE	1

# Damages Reported for November 2022



ALAMANCE	15
ALEXANDER	1
ALLEGHANY	0
ANSON	2
ASHE	0
AVERY	0
BEAUFORT	0
BERTIE	0
BLADEN	4
BRUNSWICK	14
BUNCOMBE	13
BURKE	0
CABARRUS	23
CALDWELL	2
CAMDEN	1
CARTERET	8
CASWELL	1
CATAWBA	11
CHATHAM	3
CHEROKEE	1
CHOWAN	0
CLAY	1
CLEVELAND	5
COLUMBUS	7
CRAVEN	13

CUMBERLAND	20
CURRITUCK	1
DARE	2
DAVIDSON	17
DAVIE	1
DUPLIN	2
DURHAM	52
EDGECOMBE	4
FORSYTH	33
FRANKLIN	2
GASTON	14
GATES	0
GRAHAM	0
GRANVILLE	3
GREENE	0
GUILFORD	46
HALIFAX	0
HARNETT	21
HAYWOOD	1
HENDERSON	6
HERTFORD	1
HOKE	2
HYDE	0
IREDELL	16
JACKSON	2

JOHNSTON	31
JONES	0
LEE	17
LENOIR	0
LINCOLN	8
MACON	2
MADISON	0
MARTIN	0
MCDOWELL	1
MECKLENBURG	127
MITCHELL	0
MONTGOMERY	4
MOORE	2
NASH	7
NEW HANOVER	16
NORTHAMPTON	0
ONslow	15
ORANGE	10
PAMLICO	2
PASQUOTANK	0
PENDER	6
PERQUIMANS	1
PERSON	1
PITT	28
POLK	1

RANDOLPH	13
RICHMOND	1
ROBESON	3
ROCKINGHAM	5
ROWAN	8
RUTHERFORD	1
SAMPSON	1
SCOTLAND	1
STANLY	3
STOKES	1
SURRY	3
SWAIN	0
TRANSYLVANIA	1
TYRRELL	0
UNION	29
VANCE	2
WAKE	106
WARREN	1
WASHINGTON	0
WATAUGA	3
WAYNE	4
WILKES	0
WILSON	1
YADKIN	2
YANCEY	0

# Important Dates



## ✓ NC Underground Damage Prevention Review Board

**Tuesday, January 17, 2023**  
**10 am (NC811 Event Center, Greensboro)**

Visit: <https://udprb.nc.gov> for location info

## ✓ State NCUCC Meeting

**Tuesday, January 10, 2023**  
**10 am (NC811 Event Center, Greensboro )**

Visit: <https://ncucc.org/> for location info

## ✓ NC Locate Resolution Partnership Committee

**Wednesday, January 18, 2023**  
**11 am**

NC811 Events Center, Greensboro  
Hybrid Meeting,  
Go to <https://ncucc.org/> for the virtual meeting link





Know what's below.  
811 before you dig.

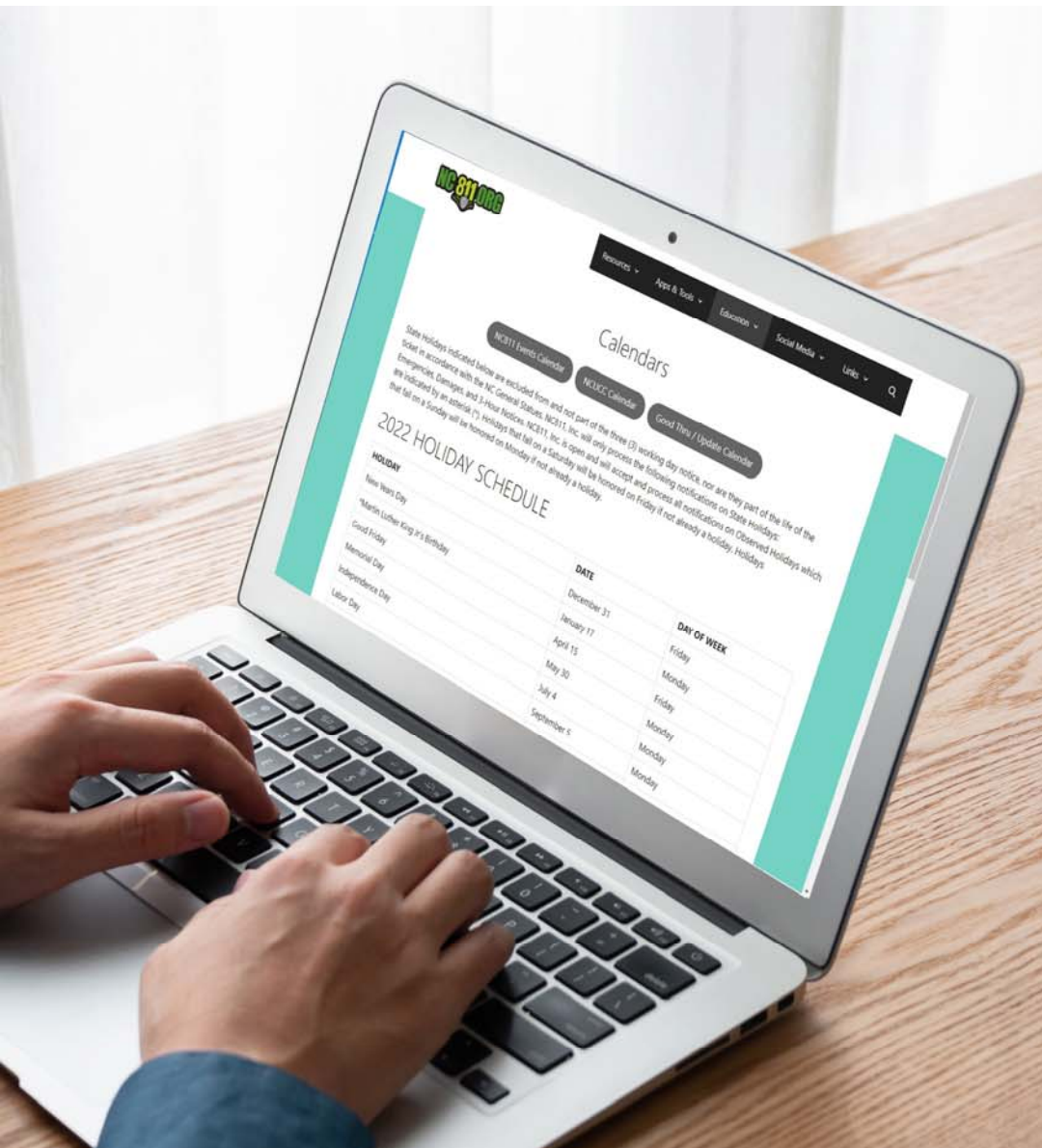
## Be aware of our upcoming holidays.

State Holidays are excluded from  
and not part of the three (3) working  
day notice, nor are they part of the life of the ticket.

Thanksgiving	November 24
*Thanksgiving Day After	November 25
Christmas Eve	December 23
Christmas Day	December 26
*Christmas Day After	December 27
New Years Day 2023	January 2

NC 811.ORG

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# CALENDAR

For information on NC811 & NCUCC events, visit the calendar section of [nc811.org](https://nc811.org) or the nc811 app.



## OUR EDUCATION TEAM



**Tami Groves**  
*Education Liaison  
Southwest Region*



**Ann Rushing**  
*Education Manager*



**Howard Corey**  
*Education Liaison  
Eastern Region*



For contact info visit <https://nc811.org/education-resources/>



## OUR EDUCATION TEAM

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Parrish Reddick  
*Education Liaison  
Piedmont Region*



Tyler Ross  
*Education Liaison  
Western Region*



Steven Moore  
*Media Relations Specialist*

For contact info visit <https://nc811.org/education-resources/>



# THANK YOU!

A copy of this presentation is available at  
[www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual or hybrid, a video is available on [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.





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## Henderson-Polk-Transylvania Utility Coordinating Committee



### Minutes for Henderson-Polk-Transylvania Utility Coordinating Committee

**Date: 12-8-22**

- I.** Call to Order
- II.** Narrative: Tyler Ross
  - Tickets
    - i. Henderson County
      - MTH- '21:2686– '22: 2200 -18.1%
      - YTD- '21: 25,915- '22: 30,170 +16.4%
    - ii. Polk County
      - MTH- '21: 276- '22: 301 +9.1%
      - YTD- '21: 4,125- '22: 3,249 -21.2%
    - iii. Transylvania County
      - MTH- '21: 444- '22: 363 -18.2%
      - YTD- '21: 6,132- '22: 6,914 +12.8%
- III.** New Business
  - Discussion on parts of the law in regard to extraordinary circumstances, damage responsibility and price on certain utilities, and current workload.
- IV.** Adjourned