MONTHLY UPDATE

JANUARY 2023

AVERY-MITCHELL-YANCEY





FROM LOUIS PANZER

NC811 EXECUTIVE DIRECTOR

- Welcome to 2023!
- We are bracing for more volume and you should too.
- Norfield DigLogix is coming soon! This application will assist excavators in creating and managing requests.
- Patience + Planning + Process = Productivity.

ROOT CAUSE OF DAMAGE



Part I: Description of	the Root Cause
Choose most descriptive cause:	One Call Notification Issue No notification made to One-Call Center / 811 Excavator dug outside area described on ticket Excavator dug prior to valid start date/time Excavator dug after valid ticket expired Excavator provided incorrect notification information
	Locating Issue
	Facility not marked due to: No Response from operator/contract locator Abandoned facility Incorrect facility records/maps Locator error Tracer wire issue Site marked but incomplete at damage location Unlocatable facility Facility marked inaccurately due to: Abandoned facility Incorrect facility record/maps Locator error Tracer wire issue
	Excavation Issue Excavator dug prior to verifying marks by test-hole (pot-hole)
	Excavator failed to maintain clearance after verifying marks Marks faded, lost or not maintained Excavator failed to shore excavation/support facilities Improper backfilling Improper excavation practice not listed above
Mi	Scellaneous Root Causes One-Call Center error Deteriorated facility
	Previous Damage Root Cause not listed above (comment required)

DATA INSIGHTS

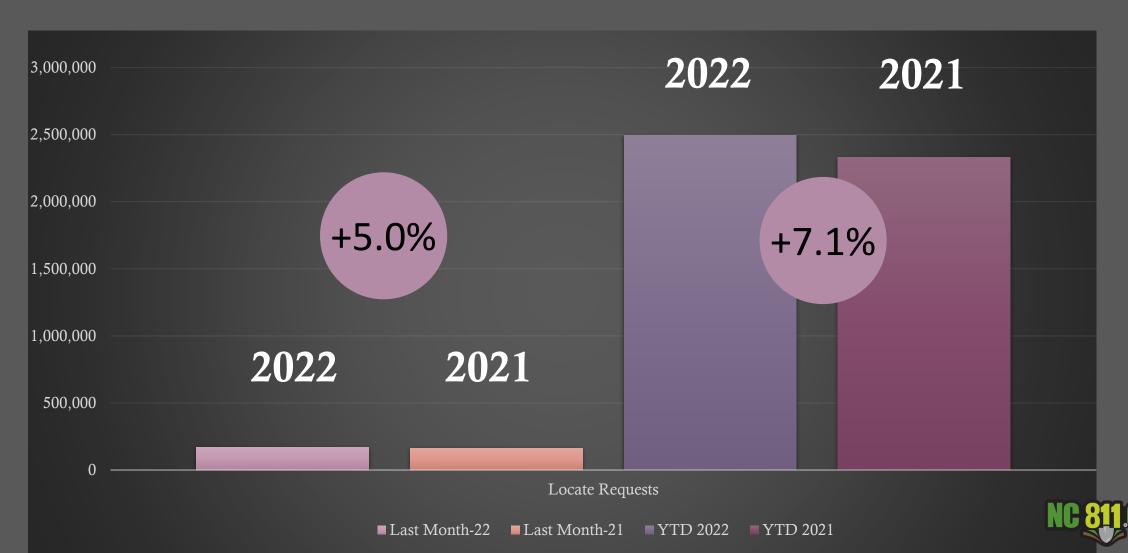
Locate Request, Transmissions,
County ticket volume and distribution



LOCATE REQUESTS FOR NC

DEC 2022 vs 2021

YTD 2022 vs 2021



TRANSMISSIONS FOR NC

DEC 2022 vs 2021

YTD 2022 vs 2021



COUNTY TICKET VOLUME 2022 VS 2021

A	2.110		NITTY			TOTAL
Avery	3 HR	CNCL	NEW	RXMT	UPDT	Tickets
2021	2	1	74	1	9	87
2022	5	2	79	3	27	116
	150.0%	100.0%	6.8%	200.0%	200.0%	33.3%
				Avg		
				Locates		
				per Day		6



COUNTY TICKET VOLUME 2022 VS 2021

Mitchell	3 HR	CNCL	NEW	RXMT		TOTAL Tickets
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2021	1	0	46	4	12	63
2022	0	0	39	1	6	46
	-100.0%		-15.2%	-75.0%	-50.0%	-27.0%
				Avg		
				Locates		
				per Day		2



COUNTY TICKET VOLUME 2022 VS 2021

Yancey	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2021	1	1	70	3	10	85
2022	1	0	35	1	7	44
	0.0%	-100.0%	-50.0%	-66.7%	-30.0%	-48.2%
				Avg		
				Locates		
				per Day		2



COUNTY TICKET VOLUME YTD VS PREVIOUS YEAR

Avery	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2021	41	17	1493	62	192	1805
2022	71	24	1980	70	337	2482
	73.2%	41.2%	32.6%	12.9%	75.5%	37.5%
	_		Locates			10



COUNTY TICKET VOLUME YTD VS PREVIOUS YEAR

Mitchell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2021	43	8	1043	48	328	1470
2022	25	8	717	22	152	924
	-41.9%	0.0%	-31.3%	-54.2%	-53.7%	-37.1%
	_		Locates 1			4



COUNTY TICKET VOLUME YTD VS PREVIOUS YEAR

Yancey	3 HR	CNCL	NEW	RXMT		TOTAL Tickets
2021	27		1112		128	
2022	28	9	740	27	150	954
	3.7%	28.6%	-33.5%	-34.1%	17.2%	-27.5%
	-		Locates 1	per day		4



COUNTY TICKET DISTRIBUTION

AVERY	116
BANNER ELK	37
BEECH MOUNTAIN	3
ELK PARK	13
LINVILLE	19
NEWLAND	36
SUGAR MOUNTAIN	7



COUNTY TICKET DISTRIBUTION

MITCHELL	46
BAKERSVILLE	10
GRASSY CREEK	1
GREEN MOUNTAIN	2
SPRUCE PINE	31



COUNTY TICKET DISTRIBUTION

YANCEY	44
BURNSVILLE	40
CELO	2
MICAVILLE	1
PENSACOLA	1



DAMAGES REPORTED LAST MONTH

ALAMANCE	6
ALEXANDER	2
ALLEGHANY	0
ANSON	1
ASHE	0
<mark>AVERY</mark>	O
BEAUFORT	0
BERTIE	0
BLADEN	2
BRUNSWICK	11
BUNCOMBE	16
BURKE	2
CABARRUS	37
CALDWELL	3
CAMDEN	1
CARTERET	0
CASWELL	0
CATAWBA	11
CHATHAM	4
CHEROKEE	0
CHOWAN	0
CLAY	0
CLEVELAND	4
COLUMBUS	5
CRAVEN	9

CUMBERLAND	26
CURRITUCK	0
DARE	3
DAVIDSON	12
DAVIE	1
DUPLIN	2
DURHAM	35
EDGECOMBE	0
FORSYTH	20
FRANKLIN	7
GASTON	15
GATES	0
GRAHAM	0
GRANVILLE	4
GREENE	0
GUILFORD	32
HALIFAX	0
HARNETT	11
HAYWOOD	4
HENDERSON	8
HERTFORD	0
HOKE	5
HYDE	0
IREDELL	13
JACKSON	1

JOHNSTON	22
JONES	0
LEE	9
LENOIR	1
LINCOLN	2
MACON	0
MADISON	0
MARTIN	0
MCDOWELL	2
MECKLENBURG	101
MITCHELL	0
MONTGOMERY	0
MOORE	7
NASH	4
NEW HANOVER	17
NORTHAMPTON	2
ONSLOW	8
ORANGE	8
PAMLICO	2
PASQUOTANK	2
PENDER	5
PERQUIMANS	0
PERSON	0
PITT	45
POLK	1

RANDOLPH	9
RICHMOND	3
ROBESON	5
ROCKINGHAM	1
ROWAN	14
RUTHERFORD	2
SAMPSON	0
SCOTLAND	2
STANLY	2
STOKES	0
SURRY	1
SWAIN	0
TRANSYLVANIA	1
TYRRELL	0
UNION	40
VANCE	1
WAKE	104
WARREN	0
WASHINGTON	0
WATAUGA	1
WAYNE	4
WILKES	1
WILSON	6
YADKIN	1
YANCEY	0



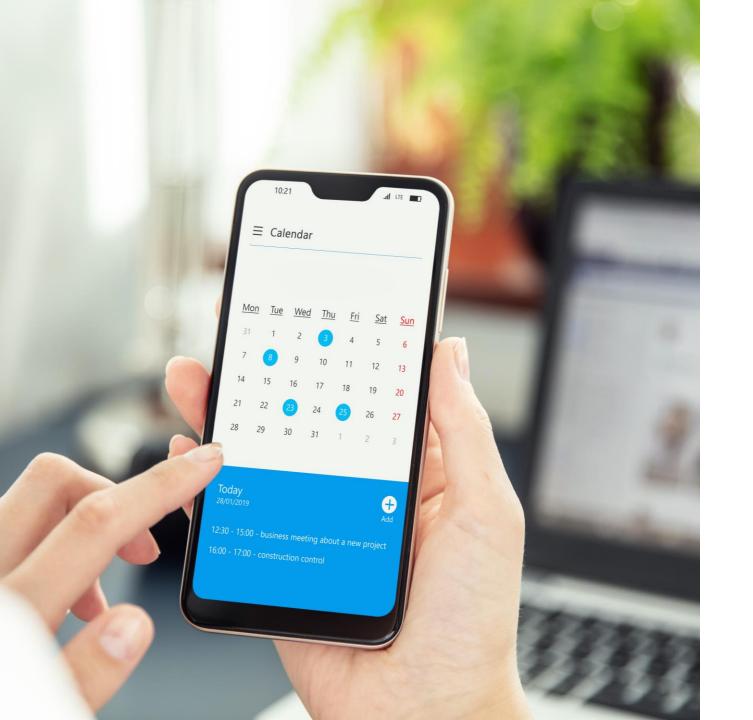
SAVE THE DATE



May 3-5, 2023

Harrah's of Cherokee More information coming soon.





CALENDAR

NC811 & NCUCC event calendars can be found on nc811.org or the nc811 app



EDUCATION TEAM



Ann Rushing
Education
Manager



Tami Groves
Southeast
Liaison



Howard Corey Eastern Liaison



Tyler Ross Western Liaison



Parrish Reddick Piedmont Liaison



Steven Moore Media Relations Specialist







THANK YOU

A copy of this presentation is available at www.ncucc.org

If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.

C Sign-In Sheet

County Avery- Yoniey-Mittell Date: 1/26/23

Name	Company	Email	Phone Number
Ross	NC811	Tyler@nc811.org	336-944-1087
Ross Keth Parter	Riedmont gas	Keith @ duke - energy , com	
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