



**In the chat section please type your name, company name & email.**

**Participant feature – raise hand. The meeting facilitator will acknowledge you.**

**Enter the meeting with your microphone on mute and unmute your mic when you need to speak.**

**Every meeting will be recorded, and the video will be posted on the [ncucc.org](https://ncucc.org) website. You can watch the meeting by using the video link provided on [ncucc.org](https://ncucc.org). Visit your county UCC page for a listing of past meeting videos.**

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MONTHLY UPDATE

JANUARY  
2023

DAVIDSON UCC







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# FROM LOUIS PANZER

NC811 EXECUTIVE DIRECTOR

- Welcome to 2023!
  - We are bracing for more volume and you should too.
  - Norfield DigLogix is coming soon! This application will assist excavators in creating and managing requests.
  - Patience + Planning + Process = Productivity.
-

# ROOT CAUSE OF DAMAGE



## Part I: Description of the Root Cause

Choose most descriptive cause:

### One Call Notification Issue

- ☐ No notification made to One-Call Center / 811
- ☐ Excavator dug outside area described on ticket
- ☐ Excavator dug prior to valid start date/time
- ☐ Excavator dug after valid ticket expired
- ☐ Excavator provided incorrect notification information

### Locating Issue

*Facility not marked due to:*

- ☐ ...No Response from operator/contract locator
- ☐ ...Abandoned facility
- ☐ ...Incorrect facility records/maps
- ☐ ...Locator error
- ☐ ...Tracer wire issue
- ☐ ...Site marked but incomplete at damage location
- ☐ ...Unlocatable facility

*Facility marked inaccurately due to:*

- ☐ ...Abandoned facility
- ☐ ...Incorrect facility record/maps
- ☐ ...Locator error
- ☐ ...Tracer wire issue

### Excavation Issue

- ☐ Excavator dug prior to verifying marks by test-hole (pot-hole)
- ☐ Excavator failed to maintain clearance after verifying marks
- ☐ Marks faded, lost or not maintained
- ☐ Excavator failed to shore excavation/support facilities
- ☐ Improper backfilling
- ☐ Improper excavation practice not listed above

### Miscellaneous Root Causes

- ☐ One-Call Center error
- ☐ Deteriorated facility
- ☐ Previous Damage
- ☐ Root Cause not listed above (comment required)

# DATA INSIGHTS

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Locate Request, Transmissions,  
County ticket volume and distribution

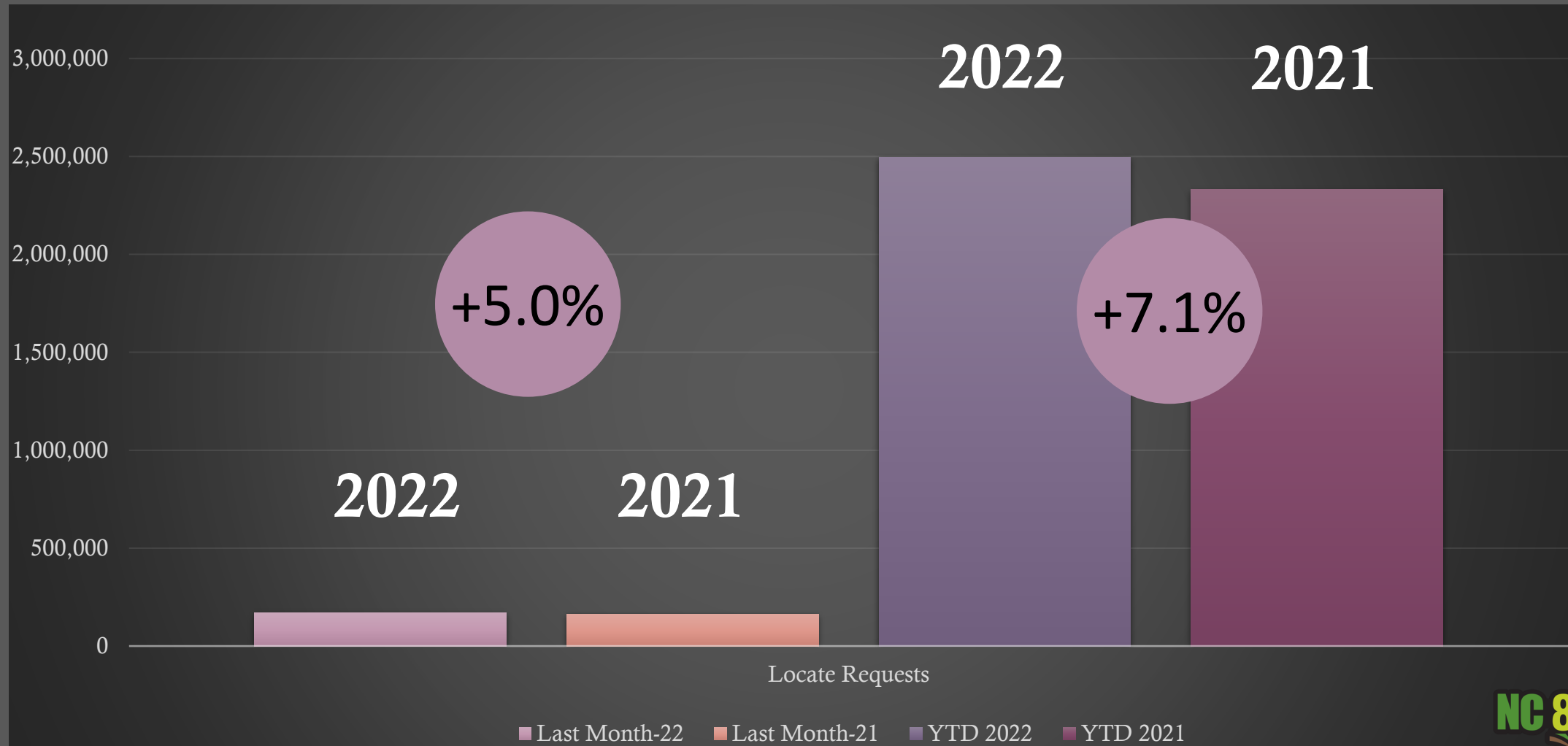




# LOCATE REQUESTS FOR NC

DEC 2022 vs 2021

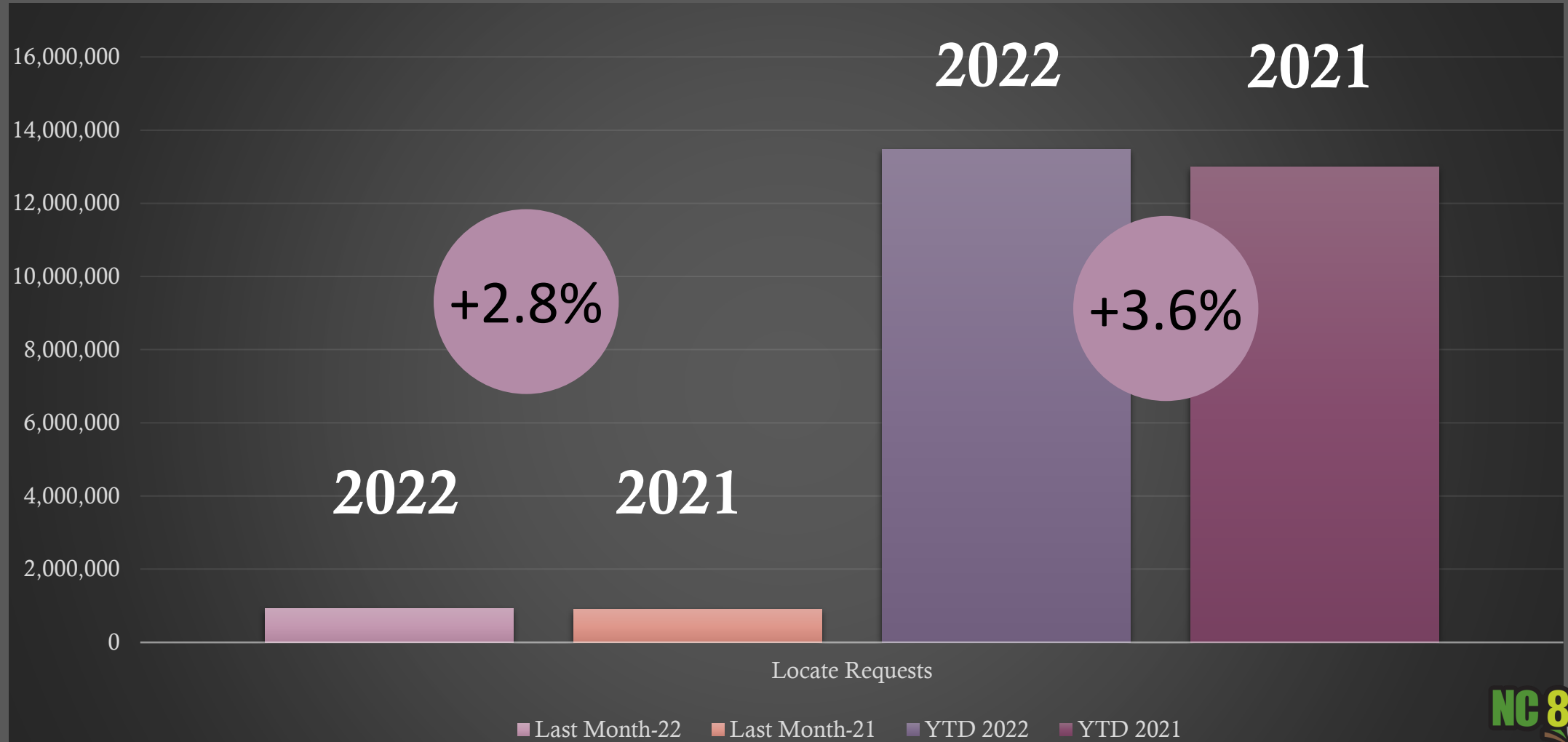
YTD 2022 vs 2021



# TRANSMISSIONS FOR NC

DEC 2022 vs 2021

YTD 2022 vs 2021



COUNTY TICKET VOLUME

2022 VS 2021

Davidson	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2021	48	53	1758	37	673	2569
2022	56	24	1661	48	568	2357
	16.7%	-54.7%	-5.5%	29.7%	-15.6%	-8.3%
				Locates per day		118



# COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Davidson	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2021	591	372	22355	664	7707	31689
2022	532	333	23878	659	7921	33323
+/- Var	-10.0%	-10.5%	6.8%	-0.8%	2.8%	5.2%

# COUNTY TICKET DISTRIBUTION

<b>DAVIDSON</b>	<b>2357</b>
ARCADIA	80
COTTON GROVE	16
DENTON	127
HEALING SPRINGS	9
HIGH POINT	183
JACKSON HILL	8
<b>LEXINGTON</b>	<b>953</b>
LINWOOD	37
MIDWAY	116
REEDY CREEK	35
SILVER HILL	17
<b>THOMASVILLE</b>	<b>533</b>
TYRO	44
WALLBURG	124
WELCOME	58

# DAMAGES REPORTED LAST MONTH

ALAMANCE	6
ALEXANDER	2
ALLEGHANY	0
ANSON	1
ASHE	0
AVERY	0
BEAUFORT	0
BERTIE	0
BLADEN	2
BRUNSWICK	11
BUNCOMBE	16
BURKE	2
CABARRUS	37
CALDWELL	3
CAMDEN	1
CARTERET	0
CASWELL	0
CATAWBA	11
CHATHAM	4
CHEROKEE	0
CHOWAN	0
CLAY	0
CLEVELAND	4
COLUMBUS	5
Craven	9

CUMBERLAND	26
CURRITUCK	0
DARE	3
DAVIDSON	12
DAVIE	1
DUPLIN	2
DURHAM	35
EDGECOMBE	0
FORSYTH	20
FRANKLIN	7
GASTON	15
GATES	0
GRAHAM	0
GRANVILLE	4
GREENE	0
GUILFORD	32
HALIFAX	0
HARNETT	11
HAYWOOD	4
HENDERSON	8
HERTFORD	0
HOKE	5
HYDE	0
IREDELL	13
JACKSON	1

JOHNSTON	22
JONES	0
LEE	9
LENOIR	1
LINCOLN	2
MACON	0
MADISON	0
MARTIN	0
MCDOWELL	2
MECKLENBURG	101
MITCHELL	0
MONTGOMERY	0
MOORE	7
NASH	4
NEW HANOVER	17
NORTHAMPTON	2
ONSLOW	8
ORANGE	8
PAMLICO	2
PASQUOTANK	2
PENDER	5
PERQUIMANS	0
PERSON	0
PITT	45
POLK	1

RANDOLPH	9
RICHMOND	3
ROBESON	5
ROCKINGHAM	1
ROWAN	14
RUTHERFORD	2
SAMPSON	0
SCOTLAND	2
STANLY	2
STOKES	0
SURRY	1
SWAIN	0
TRANSYLVANIA	1
TYRRELL	0
UNION	40
VANCE	1
WAKE	104
WARREN	0
WASHINGTON	0
WATAUGA	1
WAYNE	4
WILKES	1
WILSON	6
YADKIN	1
YANCEY	0



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# IMPORTANT DATES

## NCUDPRB

Tuesday, Jan 17  
10 am

Visit <https://udprb.nc.gov>  
for location info

## State UCC

Tuesday, Jan 10  
10 am

Visit  
<https://ncucc.org>  
for location info

## NCLRPC

Wednesday, Jan. 18  
11 am

NC811 Events Center,  
Greensboro  
Hybrid Meeting  
Visit <https://ncucc.org>  
for meeting link

## BOARD

Friday, Jan 20  
8:30 am

Grandover Resort,  
Greensboro

contact  
Stephanie Brown for  
details.  
[stephanie@nc811.org](mailto:stephanie@nc811.org)

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# CALENDAR

NC811 & NCUCC event  
calendars can be found  
on [nc811.org](http://nc811.org) or the  
nc811 app



# EDUCATION TEAM



Ann Rushing  
Education  
Manager



Tami Groves  
Southeast  
Liaison



Howard Corey  
Eastern Liaison



Tyler Ross  
Western Liaison



Parrish  
Reddick  
Piedmont Liaison



Steven Moore  
Media Relations  
Specialist







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# THANK YOU

A copy of this presentation is available at  
[www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual or hybrid, a video is available on [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.

## Davidson County Utility Coordinating Committee

*“To provide a forum to promote safety standards, common concerns and the awareness of prevention of unnecessary damages to utilities’ infrastructure within Davidson County.”*



## Minutes for Davidson County Utility Coordinating Committee

**Date: 1-11-23**

- I. Call to Order
  - Announcements
  - Farewell to Travis
  - Thanks to Zac Harris and PNG for the meal
- II. Recognize Attendees and Guests (First Timers “\*”)
  - Roll call (see Sign in list.)
  - First Timers
    - a.
- III. Safety Share
  - OJ COL
    - Not doing things good enough
    - Make sure to do things good
- IV. Old Business
  - Adoption of Minutes
    - i. Motion to approve: OJ
    - ii. 2<sup>nd</sup>: Travis
- V. Narrative: Ann Rushing
  - Tickets
    - i. MTH 171,186 5.0%
    - ii. YTD 2,447,873 7.1%
  - Transmissions
    - i. MTH 924,404 2.8%
    - ii. YTD 13,460,941 3.6%
  - Davidson County Tickets 2357 Tickets
    - a. Lexington 953
    - b. Thomasville 533

## Davidson County Utility Coordinating Committee

*“To provide a forum to promote safety standards, common concerns and the awareness of prevention of unnecessary damages to utilities’ infrastructure within Davidson County.”*



### VI. New Business

- 

### VII. Damage Reports

- COL-NG
  - Embler 1” service damage
- COL-PW
  - NO REPORT
- PNG
  - NO REPORT
- Thomasville
  - ¾ GAS SERVICE PROBE ROD DAMAGE
- HCI
  - NO REPORT
- Integrity
  - NO REPORT
- USIC
  - NO REPORT
- PRG
  -
- DAVIDSON WATER
  - NO REPORT
- NCDOT
  - NO REPORT



## Davidson County Utility Coordinating Committee

*“To provide a forum to promote safety standards, common concerns and the awareness of prevention of unnecessary damages to utilities’ infrastructure within Davidson County.”*



### VIII. Round Table Reports

- COL-NG- Winston Rd. Main replacement
- DAVIDSON WATER
- Thomasville
- NCDOT
  - Bridge 64/109
  - Flat swamp In denton
- PNG
  - Forsyth/Davidson County Line
- DAVIDSON COUNTY
  - Turning lane on 64
  - Hwy 8 construction
  - Fisher Ferry Rd reroute

#### Future meeting

- March 8 2023
  - i. Meal Provided by \_\_\_\_

### IX. Adjourned

- Motion Oj
- 2<sup>nd</sup> Shawn

# DAVIDSON COUNTY UTILITY COORDINATING COMMITTEE

## 2023<sup>3</sup> DAVIDSON COUNTY UCC ATTENDEES

11-Jan-23	8-Mar-23	10-May-23	13-Jul-22	13-Sep-23	8-Nov-23	LAST	FIRST	COMPANY	PHONE	EMAIL
						Stout	Tami	NC811	336-601-8644	<a href="mailto:tami@nc811.org">tami@nc811.org</a>
X						Taylor	OJ	Lexington Utilities	336-240-6799	<a href="mailto:dltaylor@lexingtonnc.gov">dltaylor@lexingtonnc.gov</a>
						Callahan	Phillip	NCDOT	336-224-3200	<a href="mailto:tpcallahan@ncdot.gov">tpcallahan@ncdot.gov</a>
X						Koontz	Travis	City of Thomasville Utilities	336-596-1610	<a href="mailto:travis.koontz@thomasville-nc.gov">travis.koontz@thomasville-nc.gov</a>
						O'Neil	Jared	Lexington Utilities-Natural Gas	336-479-0319	<a href="mailto:jsoneil@lexingtonnc.gov">jsoneil@lexingtonnc.gov</a>
						Streater	Rodney	LEXINGTON PW	336-250-7651	<a href="mailto:restreater@lexingtonnc.gov">restreater@lexingtonnc.gov</a>
						Beck	Steven	Davidson Water, Inc.	336-240-0126	<a href="mailto:sbeck@davidsonwater.com">sbeck@davidsonwater.com</a>
						Lohr	Byron	NC Dot	336-479-6858	<a href="mailto:bslohr@ncdot.gov">bslohr@ncdot.gov</a>
X						Lollis	Justin	Lexington Utilities-Natural Gas	336-479-0164	<a href="mailto:jmlollis@lexingtonnc.gov">jmlollis@lexingtonnc.gov</a>
X						Harris	Zack	PNG	336-442-7083	<a href="mailto:Zac.Harris@Duke-Energy.com">Zac.Harris@Duke-Energy.com</a>
✓						Hepler	Shawn	Lexington Utilities	336-240-2056	<a href="mailto:Mshepler@Lexingtonnc.gov">Mshepler@Lexingtonnc.gov</a>
						Pratt	Michael	USIC	336-215-3697	<a href="mailto:michaelpratt@usicllc.com">michaelpratt@usicllc.com</a>

# DAVIDSON COUNTY UTILITY COORDINATING COMMITTEE

11-Jan-23	8-Mar-23	10-May-23	13-Jul-22	13-Sep-23	8-Nov-23	LAST	FIRST	COMPANY	PHONE	EMAIL
						West	David	Lexington Utilities- Water and Sewer	336-240-2012	<a href="mailto:DNWEST@LEXINGTONNC.GOV">DNWEST@LEXINGTONNC.GOV</a>
						Smielewski	Eric	City of Thomasville	336-475-4276	<a href="mailto:Eric.Smielewski@thomasvillenc.gov">Eric.Smielewski@thomasvillenc.gov</a>
						Albertson	Scott	PNG	336-215-5935	<a href="mailto:Scott.Albertson@Duke-Energy.com">Scott.Albertson@Duke-Energy.com</a>
						Smith	Eric	PRG Consulting	336-897-4279	<a href="mailto:esmith@prgconsulting.net">esmith@prgconsulting.net</a>
						Tysinger	Darren	NCDOT	336-224-3200	<a href="mailto:drtysinger@ncdot.gov">drtysinger@ncdot.gov</a>
						Brushwood	Charles	Davidson County Sewer	336-240-0303	<a href="mailto:charlie.brushwood@davidsoncountync.gov">charlie.brushwood@davidsoncountync.gov</a>
						Newman	Terry	PRG Consulting	336-708-0220	<a href="mailto:tnewman@prgconsulting.net">tnewman@prgconsulting.net</a>
						Phillips	Eddie	Williams Gas	336-479-3831	<a href="mailto:eddie.phillips@williams.com">eddie.phillips@williams.com</a>
						McCoy	Landrew	USCI	252-885-2068	<a href="mailto:landrewmccoy@usicllc.com">landrewmccoy@usicllc.com</a>
						Parker	Richie	Piedmont Comm.	336-374-4546	<a href="mailto:Parkerr@surrytel.com">Parkerr@surrytel.com</a>
						Huffman	Morgan	City of Thomasville Utilities	336-475-4220	<a href="mailto:morgan.huffman@thomasville-nc.gov">morgan.huffman@thomasville-nc.gov</a>
X						Rushing	Ann	NC811	336-944-5518	<a href="mailto:annrushing@nc811.org">annrushing@nc811.org</a>
X						Flowers	Michelle	NCUC Pipeline Safety	919-418-4558	<a href="mailto:mflowers@ncuc.net">mflowers@ncuc.net</a>



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