
MONTHLY UPDATE

JANUARY
2023

UCC NAME



NC 811.ORG



FROM LOUIS PANZER

NC811 EXECUTIVE DIRECTOR

- Welcome to 2023!
 - We are bracing for more volume and you should too.
 - Norfield DigLogix is coming soon! This application will assist excavators in creating and managing requests.
 - Patience + Planning + Process = Productivity.
-

ROOT CAUSE OF DAMAGE



Part I: Description of the Root Cause

Choose most descriptive cause:

One Call Notification Issue

- No notification made to One-Call Center / 811
- Excavator dug outside area described on ticket
- Excavator dug prior to valid start date/time
- Excavator dug after valid ticket expired
- Excavator provided incorrect notification information

Locating Issue

Facility not marked due to:

- ...No Response from operator/contract locator
- ...Abandoned facility
- ...Incorrect facility records/maps
- ...Locator error
- ...Tracer wire issue
- ...Site marked but incomplete at damage location
- ...Unlocatable facility

Facility marked inaccurately due to:

- ...Abandoned facility
- ...Incorrect facility record/maps
- ...Locator error
- ...Tracer wire issue

Excavation Issue

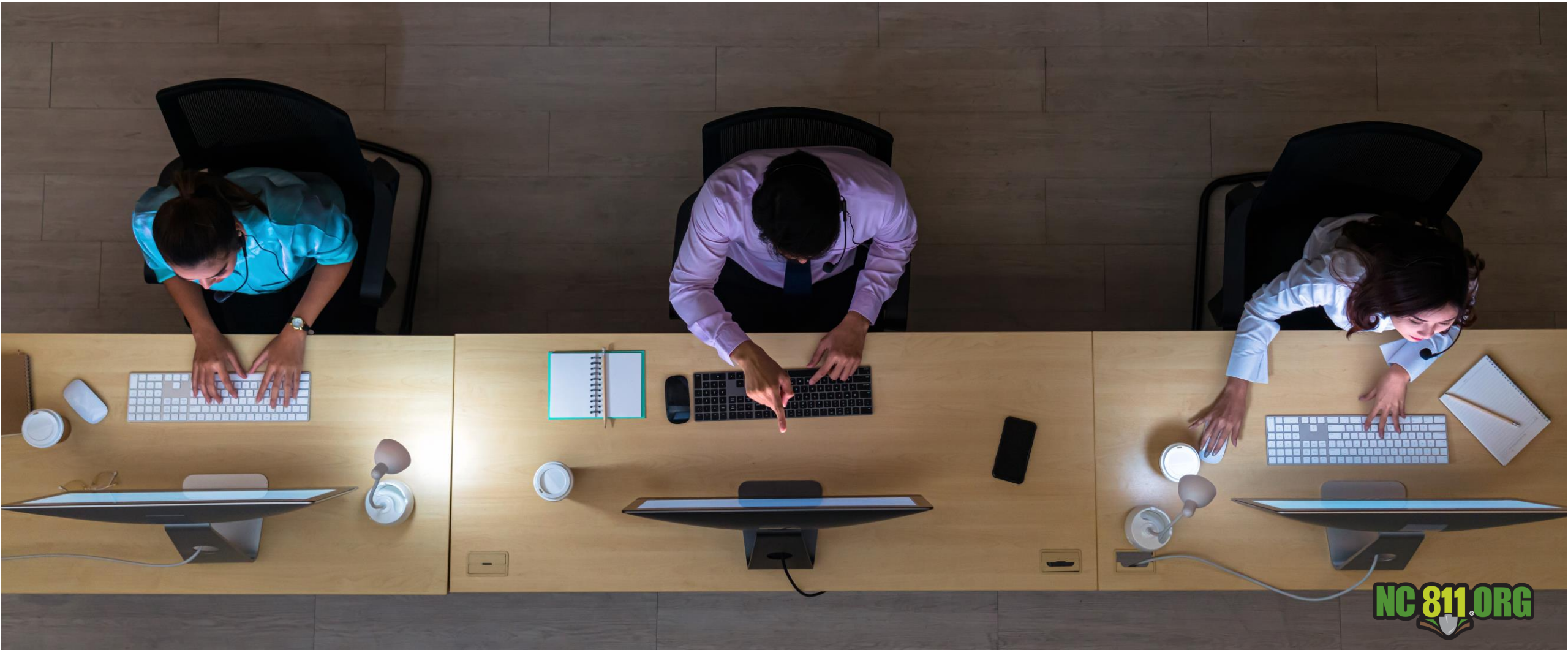
- Excavator dug prior to verifying marks by test-hole (pot-hole)
- Excavator failed to maintain clearance after verifying marks
- Marks faded, lost or not maintained
- Excavator failed to shore excavation/support facilities
- Improper backfilling
- Improper excavation practice not listed above

Miscellaneous Root Causes

- One-Call Center error
- Deteriorated facility
- Previous Damage
- Root Cause not listed above (comment required)

DATA INSIGHTS

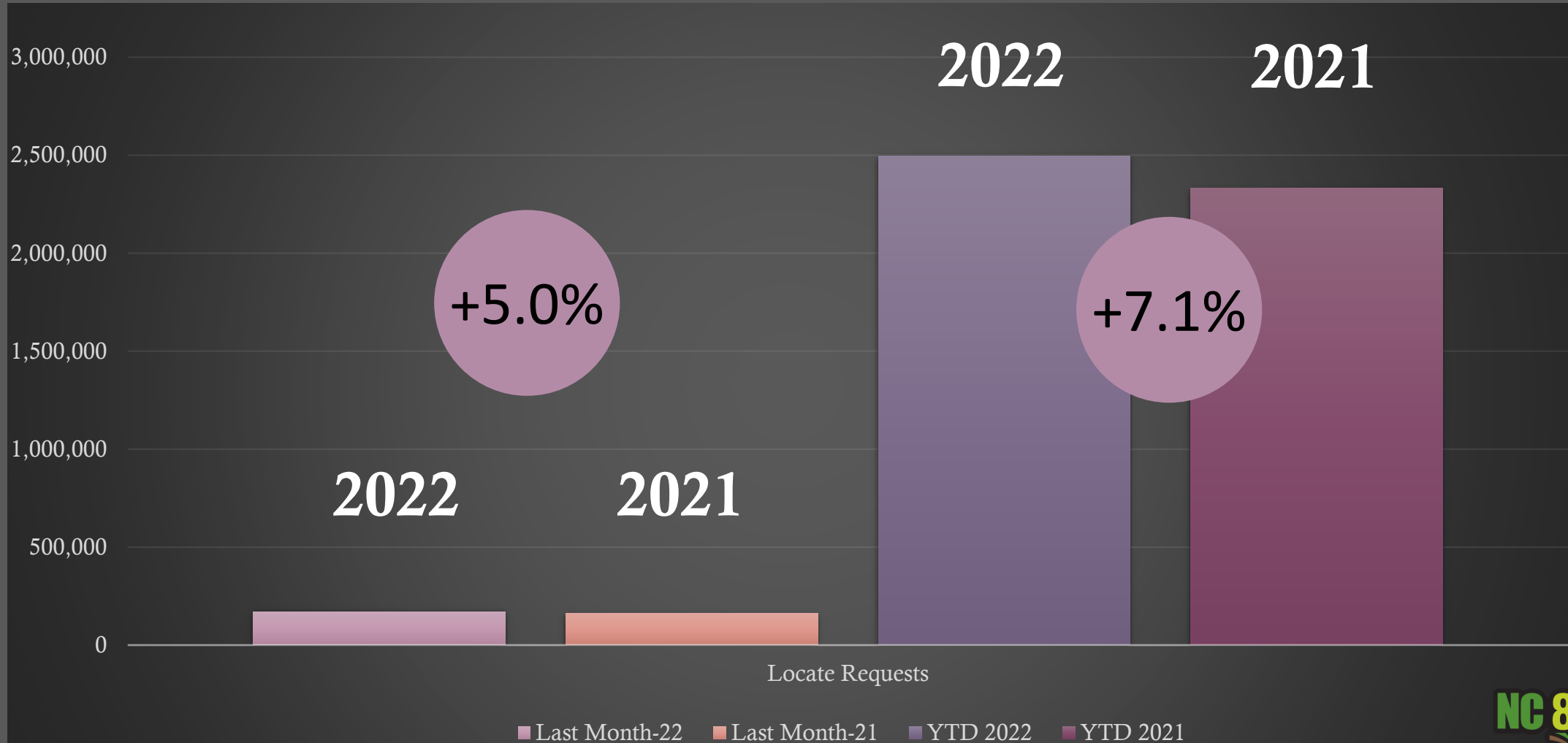
Locate Request, Transmissions,
County ticket volume and distribution



LOCATE REQUESTS FOR NC

DEC 2022 vs 2021

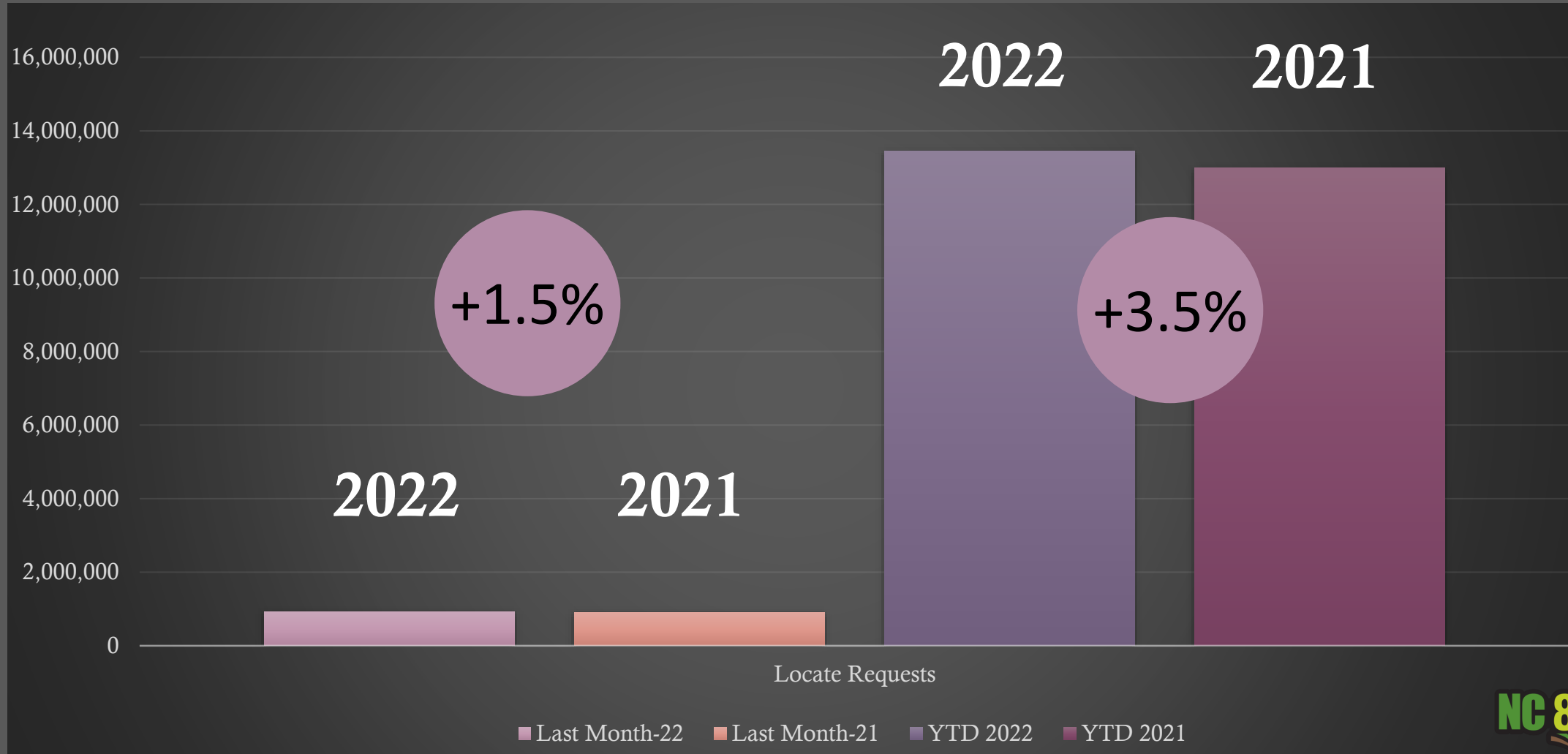
YTD 2022 vs 2021



TRANSMISSIONS FOR NC

DEC 2022 vs 2021

YTD 2022 vs 2021



COUNTY TICKET VOLUME 2022 VS 2021

Cleveland	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2021	39	5	769	23	201	1037
2022	31	6	691	27	352	1107
	-20.5%	20.0%	-10.1%	17.4%	75.1%	6.8%
				Avg Locates per Day		55

COUNTY TICKET VOLUME

2022 VS 2021

Gaston	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2021	82	13	2429	47	1016	3587
2022	123	36	2096	139	1141	3535
	50.0%	176.9%	-13.7%	195.7%	12.3%	-1.4%
				Avg Locates per Day		177

COUNTY TICKET VOLUME 2022 VS 2021

Rutherford	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2021	7	5	548	5	148	713
2022	14	4	437	9	210	674
	100.0%	-20.0%	-20.3%	80.0%	41.9%	-5.5%
				Avg Locates per Day		34

COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Cleveland	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2021	295	106	10722	267	4091	15481
2022	963	90	11146	685	3953	16837
	226.4%	-15.1%	4.0%	156.6%	-3.4%	8.8%
				Avg Locates per Day		67

COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Gaston	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2021	1278	314	34709	681	14364	51346
2022	2196	311	32495	1088	13298	49388
+/- Var	71.8%	-1.0%	-6.4%	59.8%	-7.4%	-3.8%
				Avg Locates per Day		196

COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Rutherford	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2021	165	85	6999	209	2248	9706
2022	239	83	7373	215	3528	11438
	44.8%	-2.4%	5.3%	2.9%	56.9%	17.8%
				Avg Locates per Day		45

COUNTY TICKET DISTRIBUTION

CLEVELAND	1107
BELWOOD	6
BOILING SPRINGS	22
CASAR	9
GROVER	52
KINGS MOUNTAIN	209
LATTIMORE	4
LAWNDALE	71
MOORESBORO	50
SHELBY	662
STONY POINT	3
WACO	13

COUNTY TICKET DISTRIBUTION

GASTON	3535
BELMONT	438
BESSEMER CITY	184
CHERRYVILLE	108
CRAMERTON	103
DALLAS	250
GASTONIA	1238
HIGH SHOALS	17
KINGS	
MOUNTAIN	33
LOWELL	124
MCADENVILLE	32
MOUNT HOLLY	819
RANLO	14
STANLEY	170

COUNTY TICKET DISTRIBUTION

RUTHERFORD	674
BOSTIC	49
CAROLEEN	15
CHIMNEY ROCK	4
CLIFFSIDE	3
ELLENBORO	26
FOREST CITY	181
GREEN HILL	3
HENRIETTA	3
LAKE LURE	97
RUTH	5
RUTHERFORDTON	236
SPINDALE	32
UNION MILLS	11

DAMAGES REPORTED LAST MONTH

ALAMANCE	6
ALEXANDER	2
ALLEGHANY	0
ANSON	1
ASHE	0
AVERY	0
BEAUFORT	0
BERTIE	0
BLADEN	2
BRUNSWICK	11
BUNCOMBE	16
BURKE	2
CABARRUS	37
CALDWELL	3
CAMDEN	1
CARTERET	0
CASWELL	0
CATAWBA	11
CHATHAM	4
CHEROKEE	0
CHOWAN	0
CLAY	0
CLEVELAND	4
COLUMBUS	5
CRAVEN	9

CUMBERLAND	26
CURRITUCK	0
DARE	3
DAVIDSON	12
DAVIE	1
DUPLIN	2
DURHAM	35
EDGECOMBE	0
FORSYTH	20
FRANKLIN	7
GASTON	15
GATES	0
GRAHAM	0
GRANVILLE	4
GREENE	0
GUILFORD	32
HALIFAX	0
HARNETT	11
HAYWOOD	4
HENDERSON	8
HERTFORD	0
HOKE	5
HYDE	0
IREDELL	13
JACKSON	1

JOHNSTON	22
JONES	0
LEE	9
LENOIR	1
LINCOLN	2
MACON	0
MADISON	0
MARTIN	0
MCDOWELL	2
MECKLENBURG	101
MITCHELL	0
MONTGOMERY	0
MOORE	7
NASH	4
NEW HANOVER	17
NORTHAMPTON	2
ONSLOW	8
ORANGE	8
PAMLICO	2
PASQUOTANK	2
PENDER	5
PERQUIMANS	0
PERSON	0
PITT	45
POLK	1

RANDOLPH	9
RICHMOND	3
ROBESON	5
ROCKINGHAM	1
ROWAN	14
RUTHERFORD	2
SAMPSON	0
SCOTLAND	2
STANLY	2
STOKES	0
SURRY	1
SWAIN	0
TRANSYLVANIA	1
TYRRELL	0
UNION	40
VANCE	1
WAKE	104
WARREN	0
WASHINGTON	0
WATAUGA	1
WAYNE	4
WILKES	1
WILSON	6
YADKIN	1
YANCEY	0

IMPORTANT DATES

NCUDPRB

Tuesday, Jan 17
10 am

Visit <https://udprb.nc.gov>
for location info

State UCC

Tuesday, Jan 10
10 am

Visit
<https://ncucc.org>
for location info

NCLRPC

Wednesday, Jan. 18
11 am

NC811 Events Center,
Greensboro
Hybrid Meeting
Visit <https://ncucc.org>
for meeting link

BOARD

Friday, Jan 20
8:30 am

Grandover Resort,
Greensboro

contact
Stephanie Brown for
details.
stephanie@nc811.org



CALENDAR

NC811 & NCUCC event
calendars can be found
on nc811.org or the
nc811 app

EDUCATION TEAM



Ann Rushing
Education
Manager



Tami Groves
Southeast
Liaison



Howard Corey
Eastern Liaison



Tyler Ross
Western Liaison



**Parrish
Reddick**
Piedmont Liaison



Steven Moore
Media Relations
Specialist





THANK YOU

A copy of this presentation is available at
www.ncucc.org

If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.

NAME	Comp.	EMAIL	PHONE
WARREN ANDERSON	NCDOT	WANDERSON@NCDOT.GOV	704-853-9379
LARRY BENDA	VERMEER	LBENDA@VERMEER.COM	
Dave Wisniewski	Vermeer	d.wisniewski@vermeer.com	641 780 4806
WILL STOKES	VERMEER	WSTOKES@VERMEER.COM	803-267-9281
Zach Bissett	Vermeer	zbissett@vermeerallroads.com	919-810-8218
Todd Davis	Bessemer City	tdavis@Bessemer.city.nc	704-729-6519
NICK SPROUSE	DESC/NC	NICKLAUS.L.SPROUSE@DOMINIONENERGY.COM	(803)394-2157
Richard Walsh	DE	r.walsh@dominionenergy.com	828-276-8443
Tom Brookshire	DENC	t.brookshire@dominionenergy.com	828-890-7553
Cather Randle	DENC	Cather.Randle@dominionenergy.com	704-572-0781
Mark Bridges	G Campbell	M.Bridges@GCampbellConstruction.com	704-466-2995
Jason Ritch Jr.	G. Campbell Co.	JRitch2@gcampbellconstruction.com	980-833-9350
VANCE C. RAUSTON	DENC	vance.rauston@dominionenergy.com	864-607-5308 ⁵³⁰⁸
Scott Rice	DENC	Scott.Rice@dominionenergy.com	704-818-1105
Shayne Helm	City of Gastonia	shayneh@cityofgastonia.com	704-271-0960
James Wooley	City of Gastonia	jamesw@cityofgastonia.com	704-214-9129
Trent Haynes	DENC	charles.haynes@dominionenergy.com	704-718-6365
Scott Hultsch	DENC	scott.hultsch@dominionenergy.com	704-718-3436

Foothills Utility Coordinating Committee

“To provide a forum to promote safety standards, common concerns and the awareness of prevention of unnecessary damages to utilities’ infrastructure within Cleveland-Gaston-Rutherford Counties.”



Minutes for Foothills Utility Coordinating Committee

Date: 1-10-23

- I.** Call to Order
- II.** Narrative: Scott Huffstetler presented NC 811 presentation on behalf of Tyler Ross due to rescheduling meeting and conflicting with an existing UCC meeting.
- III.** Round Table Reports
 - Discussed in the meeting excavators calling in tickets 2-3 month prior to work being done and then resubmitting multiple times after project was complete. Mainly fiber projects. Seems to be a continual issue that everyone is dealing with. Also discussed white lining issues. Is there any proposal that white lining will become NC 811 Law. Has several new attendees. Discussed scheduling our monthly meetings in Gastonia, Cherryville, Kings Mtn, Shelby and some other possible location in 2023, All like the idea. Also started some talk about our contractor breakfast in April at the Honey Hunters Ballfield. I have all ready be in touch with them about using their facility. We will need to discuss who is going to pay the \$500 bill to use it in our Feb meeting and biscuits and drinks cost.