



In the chat section please type your name, company name & email.

Participant feature – raise hand. The meeting facilitator will acknowledge you.

Enter the meeting with your microphone on mute and unmute your mic when you need to speak.

Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.

MONTHLY UPDATE

JANUARY
2023

HALIFAX-NORTHAMPTON
UCC



NC 811.ORG



FROM LOUIS PANZER

NC811 EXECUTIVE DIRECTOR

- Welcome to 2023!
 - We are bracing for more volume and you should too.
 - Norfield DigLogix is coming soon! This application will assist excavators in creating and managing requests.
 - Patience + Planning + Process = Productivity.
-

ROOT CAUSE OF DAMAGE



Part I: Description of the Root Cause

Choose most descriptive cause:

One Call Notification Issue

- No notification made to One-Call Center / 811
- Excavator dug outside area described on ticket
- Excavator dug prior to valid start date/time
- Excavator dug after valid ticket expired
- Excavator provided incorrect notification information

Locating Issue

Facility not marked due to:

- ...No Response from operator/contract locator
- ...Abandoned facility
- ...Incorrect facility records/maps
- ...Locator error
- ...Tracer wire issue
- ...Site marked but incomplete at damage location
- ...Unlocatable facility

Facility marked inaccurately due to:

- ...Abandoned facility
- ...Incorrect facility record/maps
- ...Locator error
- ...Tracer wire issue

Excavation Issue

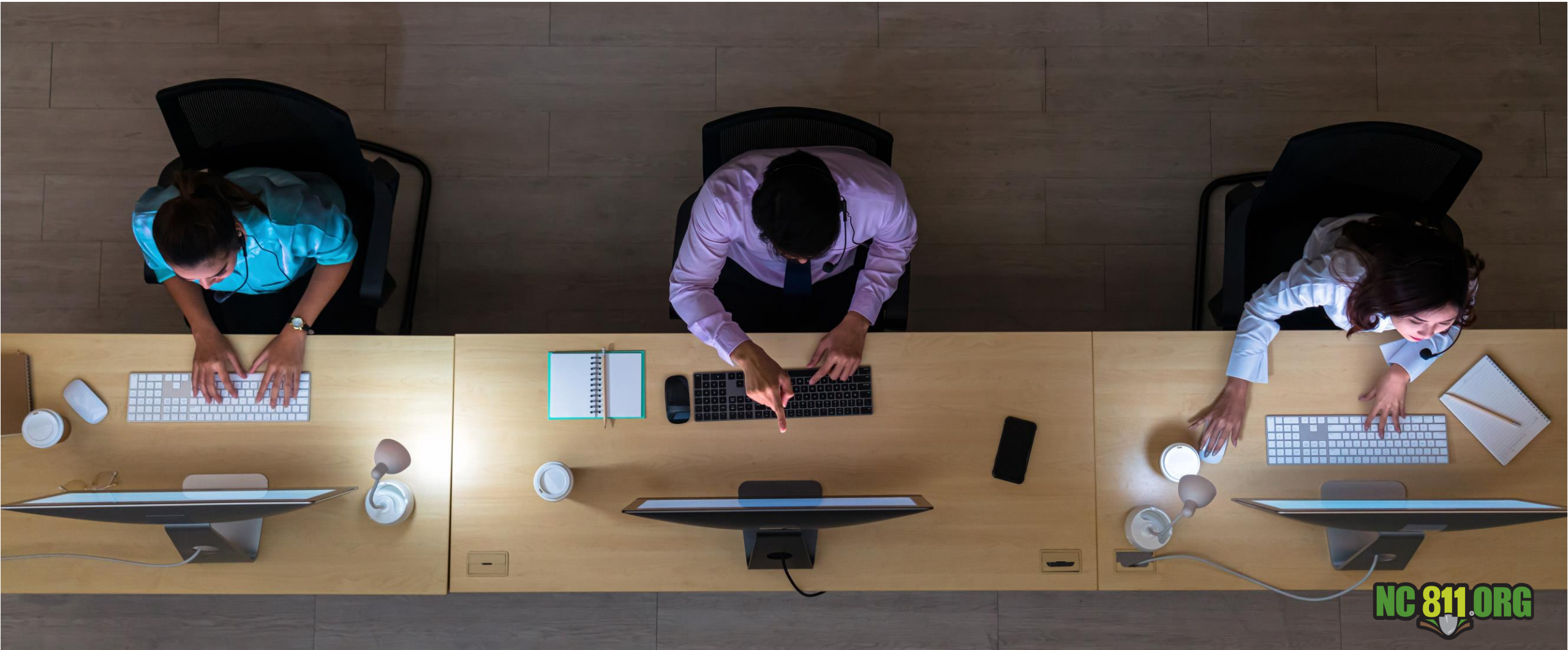
- Excavator dug prior to verifying marks by test-hole (pot-hole)
- Excavator failed to maintain clearance after verifying marks
- Marks faded, lost or not maintained
- Excavator failed to shore excavation/support facilities
- Improper backfilling
- Improper excavation practice not listed above

Miscellaneous Root Causes

- One-Call Center error
- Deteriorated facility
- Previous Damage
- Root Cause not listed above (comment required)

DATA INSIGHTS

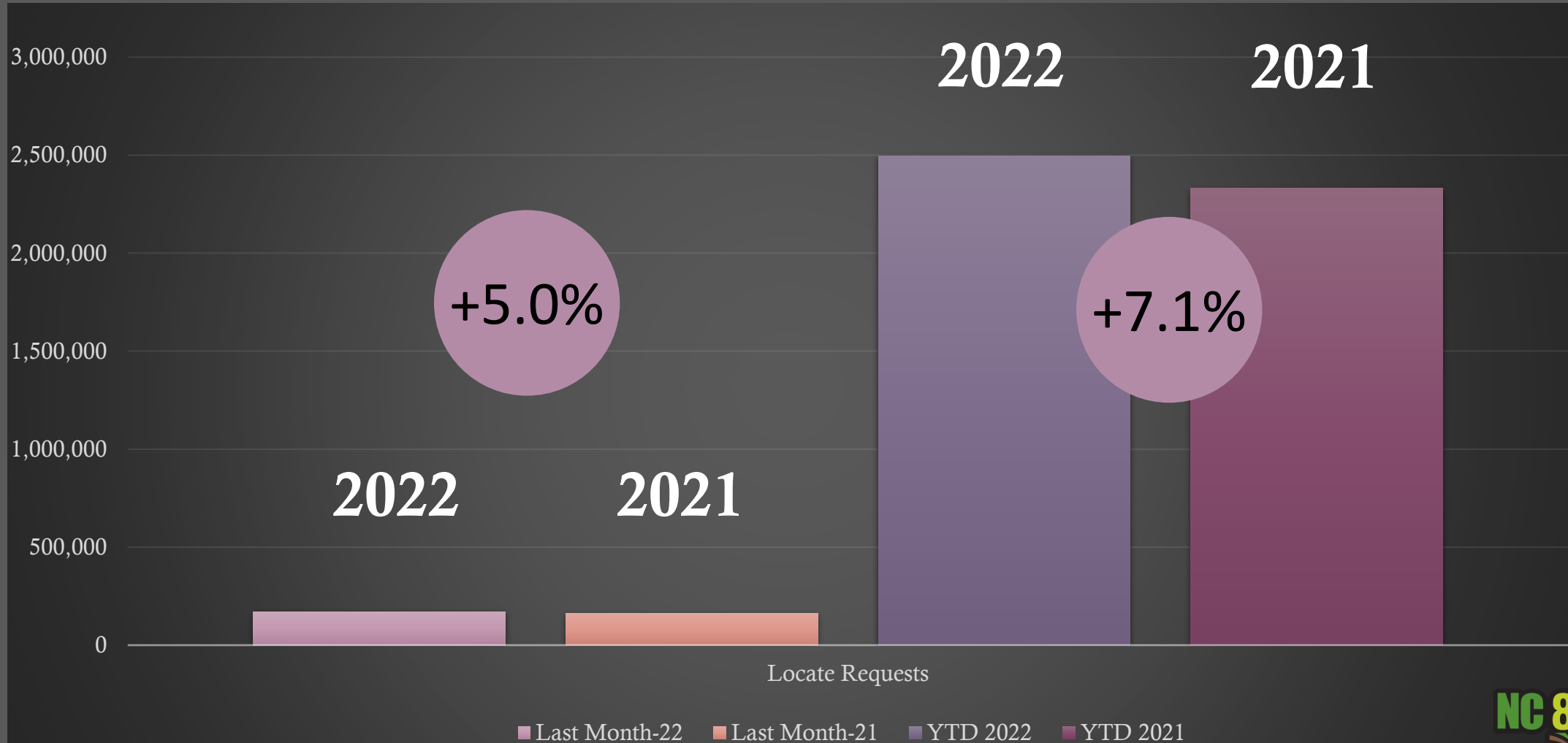
Locate Request, Transmissions,
County ticket volume and distribution



LOCATE REQUESTS FOR NC

DEC 2022 vs 2021

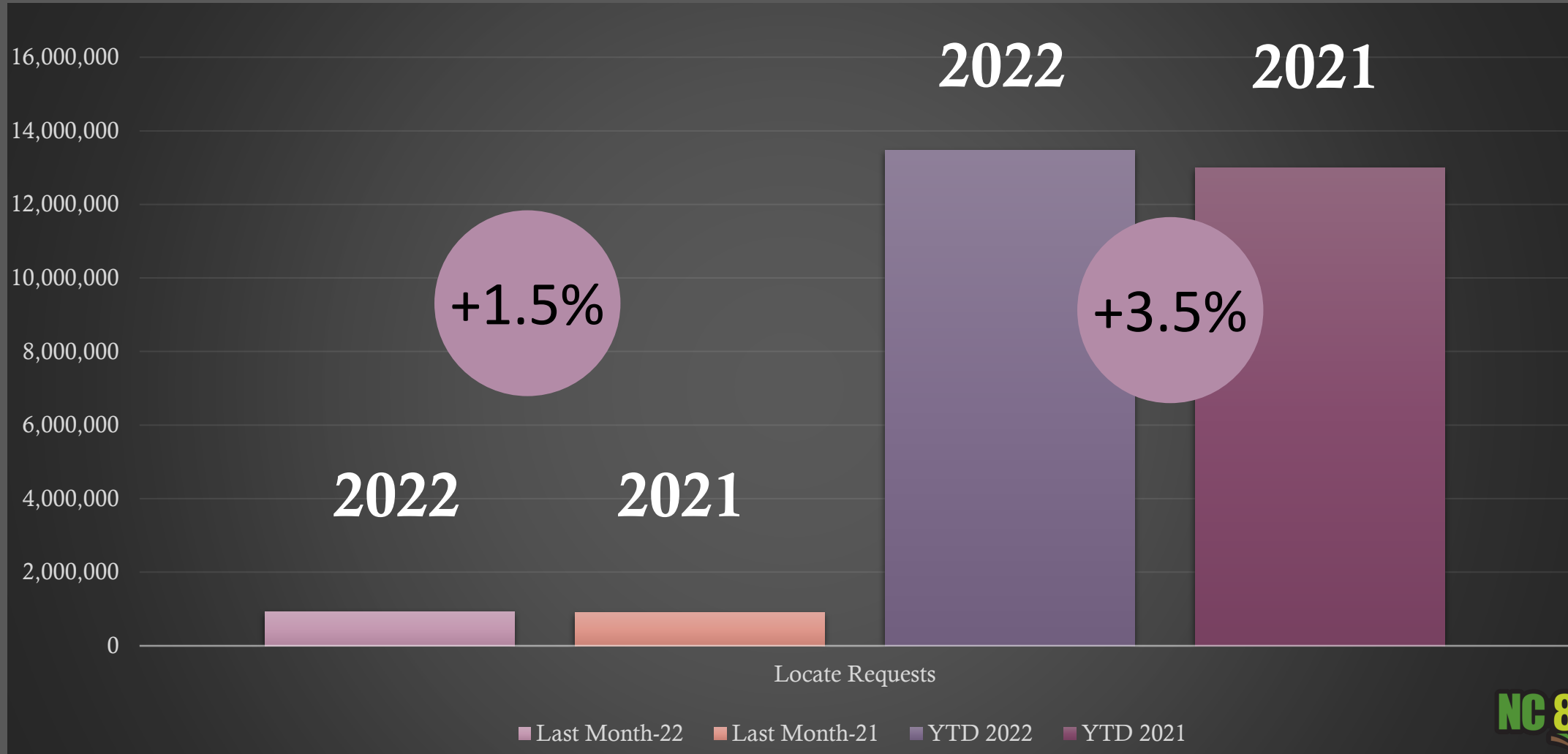
YTD 2022 vs 2021



TRANSMISSIONS FOR NC

DEC 2022 vs 2021

YTD 2022 vs 2021



COUNTY TICKET VOLUME 2022 VS 2021

Halifax	3 HR	CNCL	NEW	RXMT	UPDT	Tickets
2021	33	2	290	6	224	555
2022	6	5	244	7	105	367
+/- Var	-81.8%	150.0%	-15.9%	16.7%	-53.1%	-33.9%
				Locates per day		18

COUNTY TICKET VOLUME 2022 VS 2021

Northampton	3 HR	CNCL	NEW	RXMT	UPDT	Tickets
2021	3	1	126	3	74	207
2022	9	0	73	2	68	152
+/- Var	200.0%	-100.0%	-42.1%	-33.3%	-8.1%	-26.6%
				Locates per day		8

COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Halifax	3 HR	CNCL	NEW	RXMT	UPDT	Tickets
2021	175	26	4311	131	2541	7184
2022	134	46	4294	109	2823	7406
+/- Var	-23.4%	76.9%	-0.4%	-16.8%	11.1%	3.1%
			Locates per day			29

COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Northampton	3 HR	CNCL	NEW	RXMT	UPDT	Tickets
2021	100	14	1897	68	1161	3240
2022	80	14	1617	70	1825	3606
+/- Var	-20.0%	0.0%	-14.8%	2.9%	57.2%	11.3%
				Locates per day		14

COUNTY TICKET DISTRIBUTION

County/Place	Dec
HALIFAX	367
DARLINGTON	1
ENFIELD	19
HALIFAX	26
HOBGOOD	2
HOLLISTER	14
LITTLETON	45
RHEASVILLE	1
ROANOKE RAPIDS	221
SCOTLAND NECK	18
TILLERY	8
WELDON	12

COUNTY TICKET DISTRIBUTION

County/Place	Dec
NORTHAMPTON	152
CONWAY	19
GARYSBURG	53
GASTON	8
HENRICO	18
JACKSON	23
PENDLETON	2
PLEASANT GROVE	1
PLEASANT HILL	2
RICH SQUARE	8
SEABOARD	11
SEVERN	3
WOODLAND	4

DAMAGES REPORTED LAST MONTH

ALAMANCE	6
ALEXANDER	2
ALLEGHANY	0
ANSON	1
ASHE	0
AVERY	0
BEAUFORT	0
BERTIE	0
BLADEN	2
BRUNSWICK	11
BUNCOMBE	16
BURKE	2
CABARRUS	37
CALDWELL	3
CAMDEN	1
CARTERET	0
CASWELL	0
CATAWBA	11
CHATHAM	4
CHEROKEE	0
CHOWAN	0
CLAY	0
CLEVELAND	4
COLUMBUS	5
CRAVEN	9

CUMBERLAND	26
CURRITUCK	0
DARE	3
DAVIDSON	12
DAVIE	1
DUPLIN	2
DURHAM	35
EDGECOMBE	0
FORSYTH	20
FRANKLIN	7
GASTON	15
GATES	0
GRAHAM	0
GRANVILLE	4
GREENE	0
GUILFORD	32
HALIFAX	0
HARNETT	11
HAYWOOD	4
HENDERSON	8
HERTFORD	0
HOKE	5
HYDE	0
IREDELL	13
JACKSON	1

JOHNSTON	22
JONES	0
LEE	9
LENOIR	1
LINCOLN	2
MACON	0
MADISON	0
MARTIN	0
MCDOWELL	2
MECKLENBURG	101
MITCHELL	0
MONTGOMERY	0
MOORE	7
NASH	4
NEW HANOVER	17
NORTHAMPTON	2
ONslow	8
ORANGE	8
PAMLICO	2
PASQUOTANK	2
PENDER	5
PERQUIMANS	0
PERSON	0
PITT	45
POLK	1

RANDOLPH	9
RICHMOND	3
ROBESON	5
ROCKINGHAM	1
ROWAN	14
RUTHERFORD	2
SAMPSON	0
SCOTLAND	2
STANLY	2
STOKES	0
SURRY	1
SWAIN	0
TRANSYLVANIA	1
TYRRELL	0
UNION	40
VANCE	1
WAKE	104
WARREN	0
WASHINGTON	0
WATAUGA	1
WAYNE	4
WILKES	1
WILSON	6
YADKIN	1
YANCEY	0

IMPORTANT DATES

NCUDPRB

Tuesday, Jan 17
10 am

Visit <https://udprb.nc.gov>
for location info

State UCC

Tuesday, Jan 10
10 am

Visit
<https://ncucc.org>
for location info

NCLRPC

Wednesday, Jan. 18
11 am

NC811 Events Center,
Greensboro
Hybrid Meeting
Visit <https://ncucc.org>
for meeting link

BOARD

Friday, Jan 20
8:30 am

Grandover Resort,
Greensboro

contact
Stephanie Brown for
details.
stephanie@nc811.org



CALENDAR

NC811 & NCUCC event
calendars can be found
on nc811.org or the
nc811 app

EDUCATION TEAM



Ann Rushing
Education
Manager



Tami Groves
Southeast
Liaison



Howard Corey
Eastern Liaison



Tyler Ross
Western Liaison



**Parrish
Reddick**
Piedmont Liaison



Steven Moore
Media Relations
Specialist





THANK YOU

A copy of this presentation is available at
www.ncucc.org

If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.

Halifax-Northampton UCC

1/18/2023

1. Parrish Reddick-NC811, 336-707-4528, parrish@nc811.org
2. Butch Zdelar, NCDOT, fzdelar@ncdot.gov, 2526406437
3. Justin Andrews, PNG, justin.andrews@duke-energy.com, 252-567-8801
4. John Lucas, PNG, john.lucas@duke-energy.com, 252-532-2702
5. Daniel Merritt NCDOT Division One Utility Coordinator 252-484-2657 cell 252-482-1877 office dsmerritt@ncdot.gov
6. Wayne Peele USIC waynepeele@usicllc.com 9196163781
7. Kyle Pleasant NCDOT, Div. 4 Utilities, kpleasant@ncdot.gov, 252-640-6403