



MONTHLY UPDATE

OCTOBER 2022

Henderson/Polk/Transylvania



October is...

Tackling Hunger Month

www.NationalDayCalendar.com



#TacklingHungerMonth



HOW TO OBSERVE

Donate some non-perishable food to your local homeless shelter, and use #TacklingHungerMonth to post on social media and spread the word! October is generally the time of year people start getting ready for holidays like Thanksgiving and Christmas. Now is a great time to start thinking about helping those who may not get to enjoy big Thanksgiving dinners or cookies on Christmas Eve. There are many simple ways you can help, and it won't take much of your time or money.

- **Bulk up your food drive.** Canned goods, peanut butter, dry beans, brown rice, olive oil, nuts, and soups are all excellent foods to donate, and they won't put a dent in your bank account.
- **Donate money.** Relief agencies like Action Against Hunger, the Hunger Project, Feeding America, and Share Our Strength are always accepting donations with a goal in mind to make sure nobody goes hungry.
- **Support food banks** and make contributions of any kind, whenever you can. A little bit goes a long way when someone is going hungry.

#TacklingHungerMonth



Halloween Safety Tips



Have a way to reach your kids



Check all treats before eating



Drive carefully



Wear light-colored or reflective clothing or carry lights while trick-or-treating



Watch out for foods your kids are allergic to



Keep your home lit all night



Arm your security system



Adjust your security cameras



Use common sense



A few words from Louis Panzer

- Volume continuing to climb: let's remember The 3 C's: Calm, Continuous, Communication.
- Letters going out to those who damage without a ticket. We must understand the "why's" of a no call.
- CGA releases 2022 DIRT report this month: theme will be to address trends in root causes and a "look in the mirror" moment.
- Looking forward to welcoming our new Western liaison!
- Enjoy the onset of fall and stay safe!



Extraordinary Circumstances

<https://nc811.org/extraordinary-circumstances/>

When extraordinary circumstances like a hurricane take place visit the NC811 website to see who has declared extraordinary circumstances and when normal services will resume. This section is located under Resources / Member Services.



A reminder from Louis Panzer

Confirm valid caller
contact info & phone
number for field
representative on locate
request

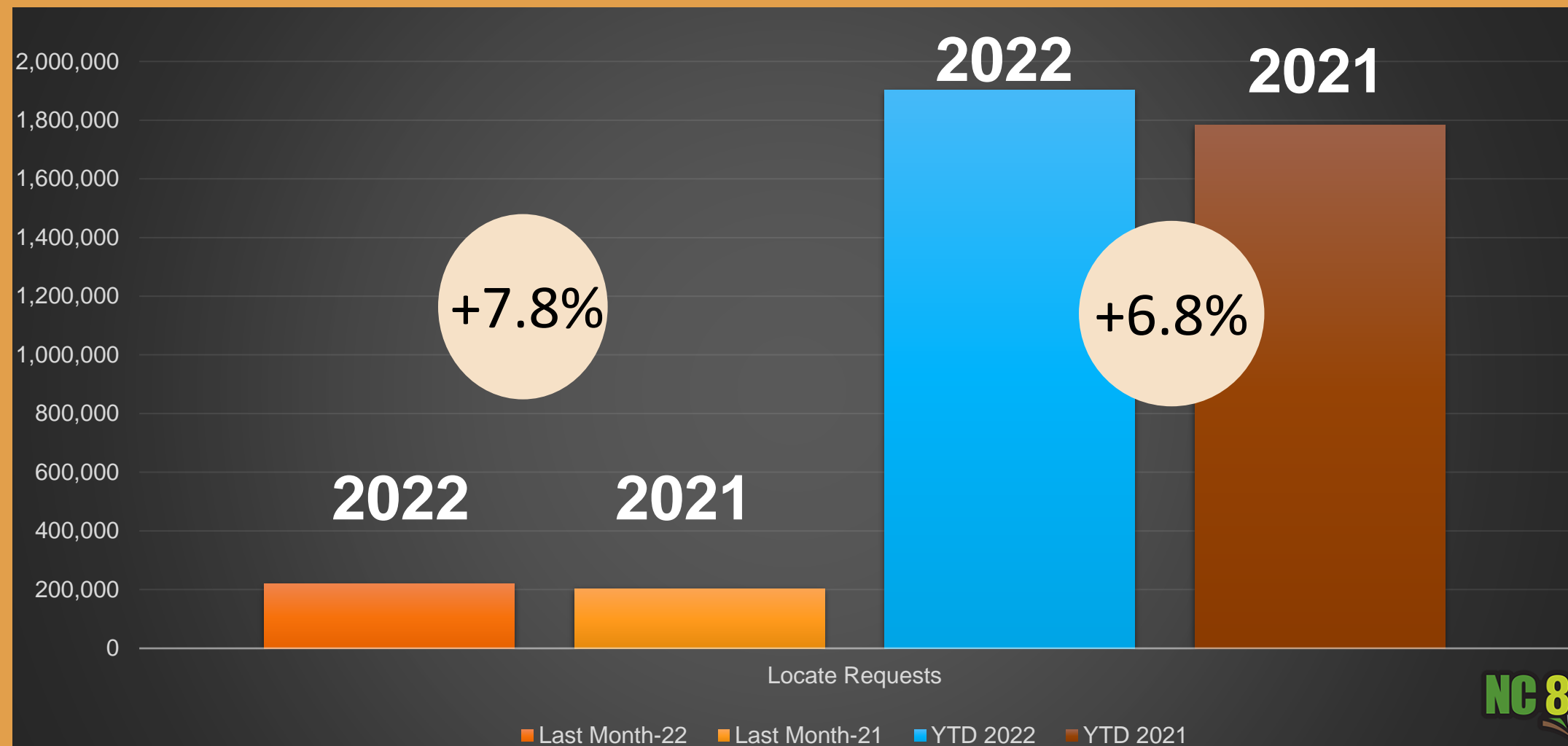


NC811 Data Insights

- ✓ Locate requests
- ✓ Transmissions
- ✓ County ticket volume and distribution

LOCATE REQUESTS IN NORTH CAROLINA

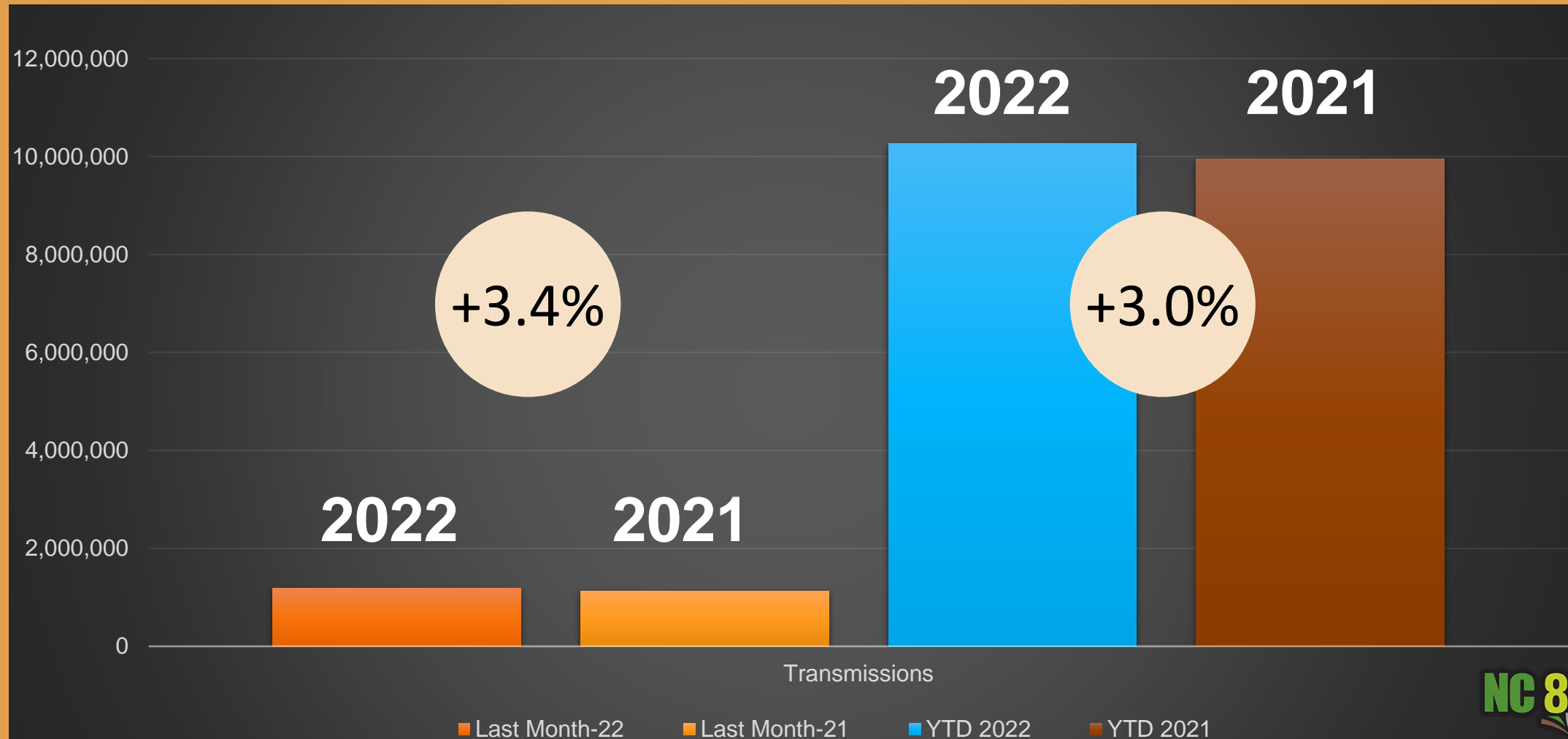
SEPT 2022 vs 2021 YTD 2022 vs 2021



TRANSMISSIONS IN NORTH CAROLINA

SEPT 2022 vs 2021

YTD 2022 vs 2021



County Ticket Volume

2022 stats compared with 2021



Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	77	20	1731	31	977	2836
2022	297	14	1955	93	925	3284
143 avg tix per day	285.7%	-30.0%	12.9%	200.0%	-5.3%	15.8%

County Ticket Volume

2022 stats compared with 2021



Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	11	5	239	9	33	297
2022	15	1	222	25	16	279
12 avg tix per day	36.4%	-80.0%	-7.1%	177.8%	-51.5%	-6.1%

County Ticket Volume

2022 stats compared with 2021



Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	8	12	350	13	299	682
2022	32	8	374	23	155	592
26 tix per day	300.0%	-33.3%	6.9%	76.9%	-48.2%	-13.2%

County Ticket Volume

YTD stats compared with previous year



Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	373	131	13596	346	6021	20467
2022	1282	160	15836	514	7536	25328
	243.7%	22.1%	16.5%	48.6%	25.2%	23.8%

County Ticket Volume

YTD stats compared with previous year



Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	107	33	2475	91	899	3605
2022	89	28	2141	106	271	2635
	-16.8%	-15.2%	-13.5%	16.5%	-69.9%	-26.9%

County Ticket Volume

YTD stats compared with previous year



Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	54	62	3344	164	1370	4994
2022	231	40	3508	150	2073	6002
+/- Var	327.8%	-35.5%	4.9%	-8.5%	51.3%	20.2%

County Ticket Distribution



HENDERSON	3284
EAST FLAT ROCK	50
ETOWAH	101
FLAT ROCK	386
FLETCHER	310
GERTON	15
HENDERSONVILLE	1888
HORSE SHOE	39
LAUREL PARK	85
MILLS RIVER	244
MOUNTAIN HOME	11
NAPLES	13
SALUDA	26
ZIRCONIA	86

County Ticket Distribution



POLK	279
COLUMBUS	111
GREEN CREEK	12
MILL SPRING	36
SALUDA	39
TRYON	76

County Ticket Distribution



TRANSYLVANIA	592
BALSAM GROVE	7
BLANTYRE	5
BREVARD	293
CEDAR MOUNTAIN	73
DUNNS ROCK	5
EAST FORK	3
LAKE TOXAWAY	64
LITTLE RIVER	8
PENROSE	27
PISGAH FOREST	62
ROSMAN	30
SAPPHIRE	13

Damages Reported for September 2022



ALAMANCE	11	CUMBERLAND	34	JOHNSTON	57	RANDOLPH	16
ALEXANDER	3	CURRITUCK	0	JONES	2	RICHMOND	2
ALLEGHANY	1	DARE	6	LEE	15	ROBESON	4
ANSON	1	DAVIDSON	20	LENOIR	5	ROCKINGHAM	14
ASHE	0	DAVIE	1	LINCOLN	9	ROWAN	15
AVERY	0	DUPLIN	3	MACON	0	RUTHERFORD	8
BEAUFORT	0	DURHAM	61	MADISON	1	SAMPSON	1
BERTIE	0	EDGECOMBE	0	MARTIN	0	SCOTLAND	0
BLADEN	5	FORSYTH	36	MCDOWELL	2	STANLY	1
BRUNSWICK	13	FRANKLIN	2	MECKLENBURG	169	STOKES	1
BUNCOMBE	41	GASTON	23	MITCHELL	0	SURRY	5
BURKE	3	GATES	1	MONTGOMERY	0	SWAIN	0
CABARRUS	47	GRAHAM	0	MOORE	8	TRANSYLVANIA	0
CALDWELL	6	GRANVILLE	5	NASH	5	TYRRELL	0
CAMDEN	0	GREENE	0	NEW HANOVER	14	UNION	24
CARTERET	6	GUILFORD	54	NORTHAMPTON	0	VANCE	1
CASWELL	3	HALIFAX	1	ONslow	19	WAKE	195
CATAWBA	19	HARNETT	13	ORANGE	12	WARREN	1
CHATHAM	7	HAYWOOD	2	PAMLICO	3	WASHINGTON	0
CHEROKEE	2	HENDERSON	12	PASQUOTANK	2	WATAUGA	1
CHOWAN	0	HERTFORD	0	PENDER	4	WAYNE	2
CLAY	0	HOKE	1	PERQUIMANS	1	WILKES	3
CLEVELAND	11	HYDE	0	PERSON	1	WILSON	4
COLUMBUS	3	IREDELL	25	PITT	65	YADKIN	0
CRAVEN	12	JACKSON	1	POLK	2	YANCEY	2

Important Dates



NC Underground Damage Prevention Review Board

Tuesday, October 18, 2022

NC811 Events Center, Greensboro

Starts at 10 am

Visit: <https://udprb.nc.gov>



NC811 Board Meeting

Friday 10/21/2022 8:30 AM - 11:00 AM

Hotel Ballast, Wilmington

Contact Stephanie Brown at stephanie@nc811.org for attendance.



State NCUCC Meeting

Tuesday, November 8, 2022

Dominion Energy

15 Overland Industrial Blvd, Asheville, NC

Starts at 10 am

Visit: <https://ncucc.org/>



NC Locate Resolution Partnership Committee

Wednesday, November 16, 2022

NC811 Events Center, Greensboro

Hybrid Meeting, 11 am – 1 pm

Go to <https://ncucc.org/> for the virtual meeting link





Join NC811 at the
NC State Oct 27th

ONE-ON-ONE with
ANN RUSHING
PODCAST



811
SAFE DIGGING SPORTS

NC811.ORG /safe-digging-sports

ELECTIONS ARE COMING

We want YOU to help protect the integrity of the underground lines and the election process!

**ELECTION DAY HEIGHTENED
811 AWARENESS
CAMPAIGN**



www.ncsbe.gov



Invite a co-worker or industry colleague to join your local UCC





CALENDAR

For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.

OUR EDUCATION TEAM



Tami Groves
*Education Liaison
Southwest Region*



Ann Rushing
Education Manager



Howard Corey
*Education Liaison
Eastern Region*

For contact info visit <https://nc811.org/education-resources/>

OUR EDUCATION TEAM



Parrish Reddick
*Education Liaison
Piedmont Region*



Steven Moore
Media Relations Specialist

For contact info visit <https://nc811.org/education-resources/>



THANK YOU!

A copy of this presentation is available at
www.ncucc.org

If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.



UCC Sign-In Sheet

County Henderson Roll Transferee Date: Oct. 13, 2022

Name	Company	Email	Phone Number
Tami Groves	NC811	tami@nc811.org	336-601-8644
Michelle Flowers	NEUC Pipeline Safety	clark6566@bellsouth.net	919 418 4558
Eric Dover	Dominion Energy	Eric.Dover@dominionenergy.com	828-674-3222
Richard Webster	Dominion Energy Dominion Energy	RichardWebster@dominionenergy.com	828-273-8446
Mac Worsh	Dominion Energy	Marc.Worsh@dominionenergy.com	828-730-2134
Wesley Jones	Dominion Energy	Wesley.Jones@DominionEnergy.com	828-230-7291
Zac Coody	City of Hend. W's	zcoody@hulnc.gov	828-708-0945
Alan Bowen	City of Henderson, W's	abowen@hulnc.gov	828-243-3741
Alan Knighten	MSD	alan.k@msdnc.org	828-768-9800
Dania Pool	DENE	dania.pool@dominionenergy.com	704-718-6670

Henderson/Polk/Transylvania UCC

October 2022

Meeting opened at 11:30

As we were sitting for lunch, Dominion Energy got a call about a struck line.

NC811 presentation given by Tami Groves

Concern about AT&T contractors calling in three hour tickets two weeks after calling in regular locate request.

City of Hendersonville – Vibe/AT&T/MC Communications/Access Underground all doing different fiber optic projects.

Dominion Energy – Busy. Ticket volume is slowly decreasing. Only down in September because of the Labor Day holiday.

Next meeting Nov 10 at Bay Breeze Restaurant