



# MONTHLY UPDATE

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## NOVEMBER 2022

*Henderson-Polk-Transylvania*



# Safety Moment: DEER HIT





# A few words from Louis Panzer

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- DIRT report released: damages trending flat or slightly up
- New membership agreements being required for associate members.  
Clarifying the release of liability to NC 811 of actions taken by those members.
- Congratulations to Bobby Gurganus as our very first recipient of the safe digging challenge coin!







# ID Your Marks



Locators, be sure to identify the facility operator who owns the line being marked.

See the Underground Utility Safety and Damage Prevention Act section 87-121 (1a) for marking identity info



## PLEASE NOTE

If the diameter or width of the facility is greater than four inches, the dimension of the facility shall be indicated at least every 50 feet in the area of the proposed excavation or demolition. An operator who operates multiple facilities in the area of the proposed excavation or demolition shall locate each facility.

The operator's identity, marked as provided in subdivision (1) of this subsection, in the area where the proposed excavation or demolition is to occur. At a minimum, the operator's identity shall be marked at the beginning point, at intervals of 200 linear feet, and at the end point of the proposed excavation or demolition.

50  
feet

8"

8"

8"

8"

ABC Gas Company

200  
feet





**Our first Safe Digging  
Partner Most Valuable  
Professional Award goes  
to Bobby Gurganus with  
Piedmont Natural Gas**



**Damage Prevention Most Valuable Professional**  
<https://nc811.org/coin-challenge/>



# NC811 Data Insights

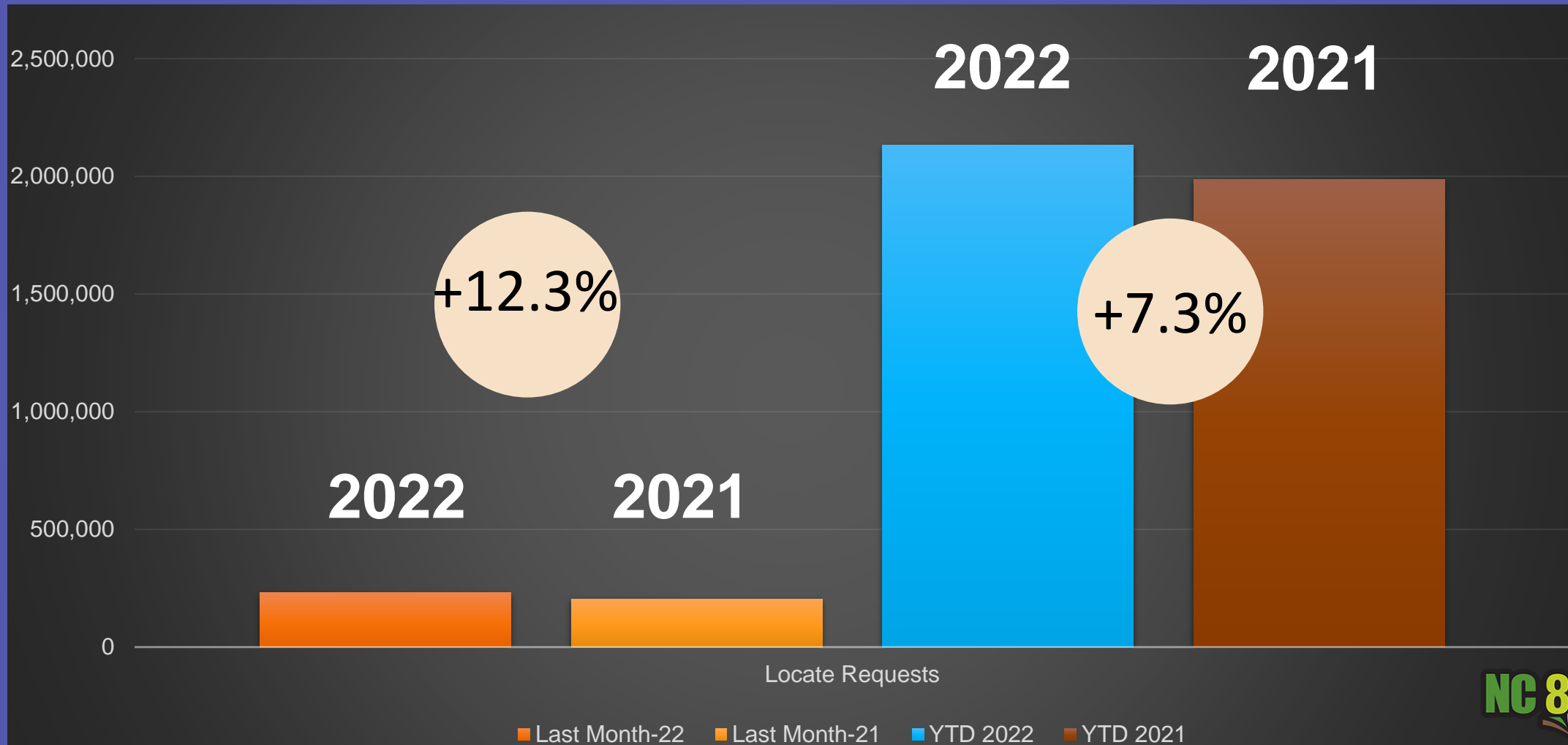
- ✓ Locate requests
- ✓ Transmissions
- ✓ County ticket volume and distribution





# LOCATE REQUESTS IN NORTH CAROLINA

OCT 2022 vs 2021      YTD 2022 vs 2021

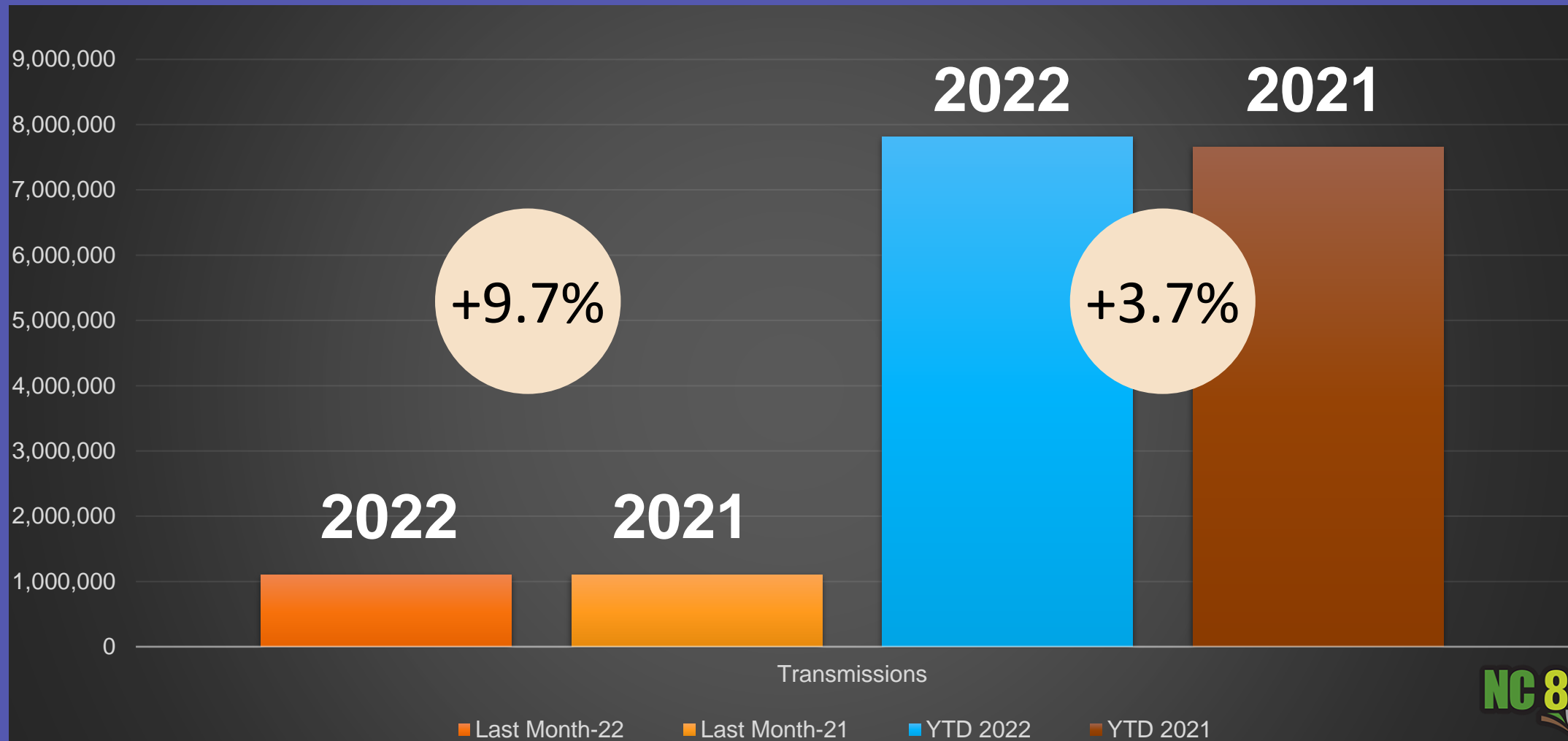




# TRANSMISSIONS IN NORTH CAROLINA

OCT 2022 vs 2021

YTD 2022 vs 2021





# County Ticket Volume

2022 stats compared with 2021



Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	136	23	1759	83	760	2761
2022	171	30	1790	34	617	2642
	25.7%	30.4%	1.8%	-59.0%	-18.8%	-4.3%
				Avg Locate per Day		126



# County Ticket Volume

2022 stats compared with 2021



Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	5	2	210	7	20	244
2022	18	5	250	8	32	313
	260.0%	150.0%	19.0%	14.3%	60.0%	28.3%
				Avg Locates per Day		15



# County Ticket Volume

2022 stats compared with 2021



Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	3	12	412	21	246	694
2022	38	8	359	10	134	549
	1166.7%	-33.3%	-12.9%	-52.4%	-45.5%	-20.9%
				Avg Locates per Day		26



# County Ticket Volume

YTD stats compared with previous year



Henderson	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	509	154	15355	429	6781	23228
2022	1453	190	17626	548	8153	27970
	185.5%	23.4%	14.8%	27.7%	20.2%	20.4%



# County Ticket Volume

YTD stats compared with previous year



Polk	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	112	35	2685	98	919	3849
2022	107	33	2391	114	303	2948
	-4.5%	-5.7%	-10.9%	16.3%	-67.0%	-23.4%

# County Ticket Volume

YTD stats compared with previous year



Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	57	74	3756	185	1616	5688
2022	269	48	3867	160	2207	6551
	371.9%	-35.1%	3.0%	-13.5%	36.6%	15.2%



# County Ticket Distribution



HENDERSON	2642
BALFOUR	4
EAST FLAT ROCK	37
EDNEYVILLE	8
ETOWAH	80
FLAT ROCK	211
FLETCHER	346
GERTON	29
HENDERSONVILLE	1521
HORSE SHOE	26
LAUREL PARK	55
MILLS RIVER	230
SALUDA	20
VALLEY HILL	8
ZIRCONIA	55

# County Ticket Distribution



<b>POLK</b>	<b>313</b>
BEULAH	1
<b>COLUMBUS</b>	<b>135</b>
GREEN CREEK	6
MILL SPRING	48
PENIEL	1
SALUDA	29
SUNNY VIEW	3
<b>TRYON</b>	<b>90</b>



# County Ticket Distribution



TRANSYLVANIA	549
BALSAM GROVE	22
BREVARD	219
CEDAR MOUNTAIN	31
CONNESTEE	5
DUNNS ROCK	12
EAST FORK	5
LAKE TOXAWAY	39
LITTLE RIVER	6
PENROSE	98
PISGAH FOREST	49
ROSMAN	51
SAPPHIRE	9

# Damages Reported for October 2022



ALAMANCE	12
ALEXANDER	2
ALLEGHANY	0
ANSON	1
ASHE	0
AVERY	0
BEAUFORT	0
BERTIE	1
BLADEN	0
BRUNSWICK	18
BUNCOMBE	28
BURKE	2
CABARRUS	40
CALDWELL	5
CAMDEN	0
CARTERET	3
CASWELL	1
CATAWBA	16
CHATHAM	6
CHEROKEE	0
CHOWAN	0
CLAY	1
CLEVELAND	10
COLUMBUS	2
CRAVEN	12

CUMBERLAND	22
CURRITUCK	2
DARE	3
DAVIDSON	12
DAVIE	3
DUPLIN	5
DURHAM	75
EDGECOMBE	1
FORSYTH	40
FRANKLIN	4
GASTON	17
GATES	0
GRAHAM	0
GRANVILLE	8
GREENE	0
GUILFORD	56
HALIFAX	0
HARNETT	11
HAYWOOD	2
<b>HENDERSON</b>	<b>13</b>
HERTFORD	0
HOKE	5
HYDE	0
IREDELL	33
JACKSON	1

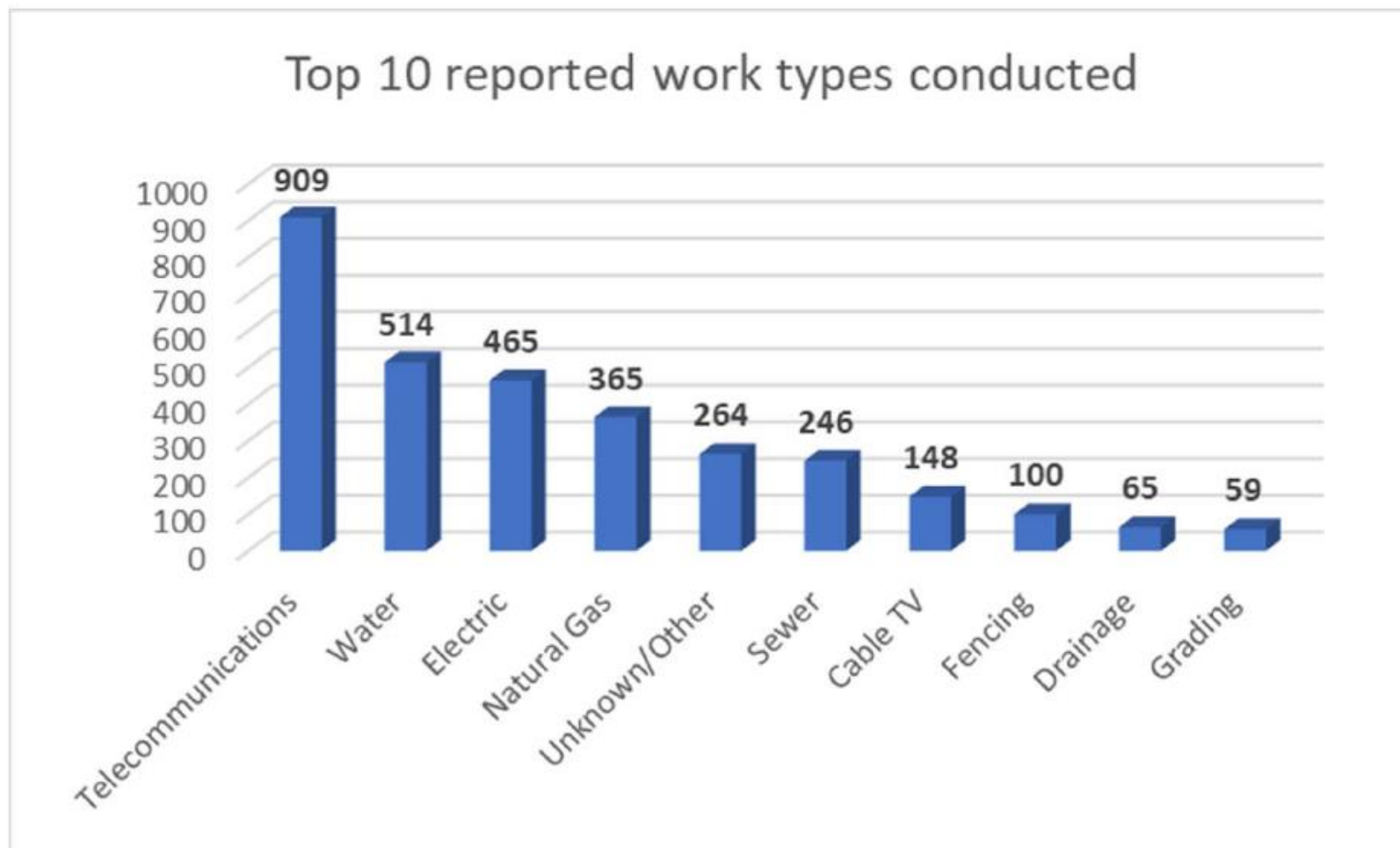
JOHNSTON	37
JONES	1
LEE	16
LENOIR	4
LINCOLN	10
MACON	3
MADISON	0
MARTIN	1
MCDOWELL	2
MECKLENBURG	167
MITCHELL	0
MONTGOMERY	2
MOORE	5
NASH	6
NEW HANOVER	16
NORTHAMPTON	2
ONslow	17
ORANGE	15
PAMLICO	3
PASQUOTANK	3
PENDER	9
PERQUIMANS	0
PERSON	1
PITT	75
<b>POLK</b>	<b>3</b>

<b>RANDOLPH</b>	<b>10</b>
RICHMOND	0
ROBESON	6
ROCKINGHAM	6
ROWAN	16
RUTHERFORD	2
SAMPSON	5
SCOTLAND	0
STANLY	4
STOKES	0
SURRY	2
SWAIN	0
<b>TRANSYLVANIA</b>	<b>1</b>
TYRRELL	0
UNION	37
VANCE	1
WAKE	150
WARREN	1
WASHINGTON	0
WATAUGA	2
WAYNE	0
WILKES	3
WILSON	2
YADKIN	1
YANCEY	0

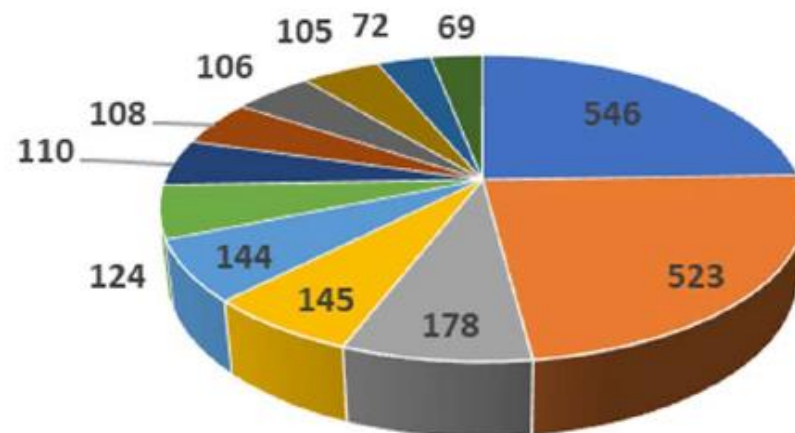


# 2022 Q3 Incidents by Work Type

Telecommunications	909
Water	514
Electric	465
Natural Gas	365
Unknown/Other	264
Sewer	246
Cable TV	148
Fencing	100
Drainage	65
Grading	59
Pole	53
Storm Drain/Culvert	45
Landscaping	45
Road Work	25
Irrigation	21
Driveway	16
Curb/Sidewalk	13
Street Light	9
Bldg. Construction	7
Site Development	5
Traffic Signal	4
Railroad	2
Traffic Sign	2
Agriculture	2
Bldg. Demolition	1
Milling	1
<b>Grand Total</b>	<b>3386</b>



## Top 10 Counties - 2022 Q3 Damages



■ NC-Wake      ■ NC-Mecklenburg      ■ NC-Guilford      ■ NC-Pitt  
 ■ NC-Durham      ■ NC-Cabarrus      ■ NC-Johnston      ■ NC-Cumberland  
 ■ NC-Forsyth      ■ NC-Union      ■ NC-Onslow      ■ NC-Buncombe

### NOTES:

3386 Total incidents reported to NC 811 in the quarter.  
 Of these: 3297 were damages, 89 were reported near misses (2.6%).  
 Top 3 Counties = 37% of TOTAL incidents reported  
 Of the top 10 counties, 3 represent 56% of that group.



# Important Dates



## NC Underground Damage Prevention Review Board

*Tuesday, January 17, 2023*

*NC811 Events Center, Greensboro*

*Starts at 10 am*

*Visit: <https://udprb.nc.gov>*



## State NCUCC Meeting

*Tuesday, January 10, 2023*

*NC811 Events Center, Greensboro*

*Hybrid meeting starting at 10 am*

*Visit: <https://ncucc.org/>*



## NC Locate Resolution Partnership Committee

*Wednesday, November 16, 2022*

*NC811 Events Center, Greensboro*

*Hybrid Meeting, 11 am – 1 pm*

*Go to <https://ncucc.org/> for the virtual meeting link*



# Tower Lighting



## **18th Annual American Tobacco Tower Lighting Nov 30, including 2,000 free light wands**

On November 30th, 2022, the  
American Tobacco Campus will light  
up for the holidays.

Wednesday,  
November 30th, 2022  
6 to 8 p.m.  
American Tobacco Amphitheater  
318 Blackwell Street, Durham

This event is FREE!



**Thanksgiving**

**November 24**

**Thursday**

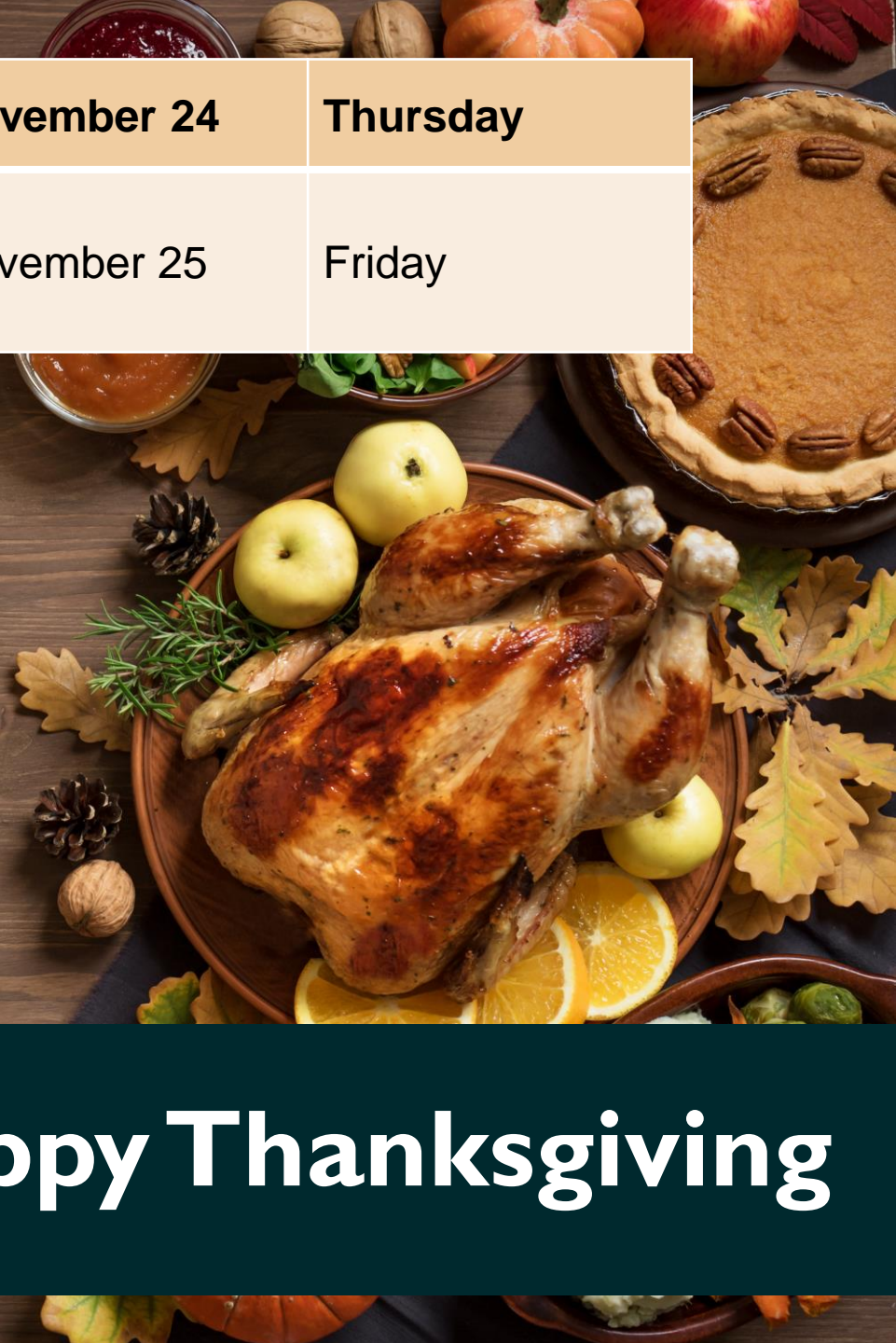
**\*Thanksgiving  
Day After**

**November 25**

**Friday**

State Holidays are excluded from and not part of the three (3) working day notice, nor are they part of the life of the ticket in accordance with the NC General Statutes.

**Have a Happy Thanksgiving**







# VETERANS DAY

WE THANK YOU FOR YOUR SERVICE

**Friday, November 11th**

State Holidays are excluded from and not part of the three (3) working day notice, nor are they part of the life of the ticket in accordance with the NC General Statutes. **NC811, Inc. is open and will accept and process all notifications on Observed Holidays.**





# CALENDAR

For information on NC811 & NCUCC events, visit the calendar section of [nc811.org](https://nc811.org) or the nc811 app.

# OUR EDUCATION TEAM

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**Tami Groves**  
*Education Liaison  
Southwest Region*



**Ann Rushing**  
*Education Manager*



**Howard Corey**  
*Education Liaison  
Eastern Region*

For contact info visit <https://nc811.org/education-resources/>



# OUR EDUCATION TEAM

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**Parrish Reddick**  
*Education Liaison  
Piedmont Region*



**Tyler Ross**  
*Education Liaison  
Western Region*



**Steven Moore**  
*Media Relations Specialist*

For contact info visit <https://nc811.org/education-resources/>



# THANK YOU!

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A copy of this presentation is available at  
[www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual or hybrid, a video is available on [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.



Henderson/Polk/Transylvania UCC  
November 2022

Meeting opened at 11:30.

NC811 presentation given by Tyler Ross and Tami Groves

Dominion Energy – Vibe internet project is continuing to keep them busy.

NCDOT – Lot of encroachments for broadband. New construction coming up in Henderson Co. Sphinx and QT are both in the works.

City of Hendersonville – Business as usual.

Comporium – Getting ready to get work cranked back up. They will be busy.

Utilities Commission – as always, glad to see the turnout and involvement at the UCC. Jurisdiction starts and stops with natural gas.

Dominion – couple of damages to report. Blind boring in the tolerance zone. Another damage was from the boring head being inserted into the ground struck gas line.

Next meeting December 8 at Bay Breeze Restaurant



# UCC Sign-In Sheet

Henderson

County

Transylvania

Date:

Nov 2022

Name	Company	Email	Phone Number
Tami Groves	NC811	tami@nc811.org	336-601-8644
Alan L Bowen	Hillie Worn & Son	abowen@hvlnc.gov	828-243-3741
WILLIE ROSS	NC811	tyler@nc811.org	336-9614-1084
TONY WOODY	Dominion	william.woody@dominionenergy.com	828 551 5721
JOSH STROUP	Dominion	Josh.Stroup@dominionenergy.com	828 702 1868
KURT DARNELL	NC DOT	RHDARNELL@ncdot.gov	828-891-7911
LARRY AMMONS	NC DOT	LWAMMONS@ncdot.gov	828-891-7911
Wesley Jones	Dominion Energy	Wesley.Jones@DominionEnergy.com	828-230-7291
Eric Dover	Dominion Energy	Eric.Dover@DominionEnergy.com	828-674-3222
Richard Walsh	Dominion Energy	richard.walsh@dominionenergy.com	828-223-8446
Michelle Flowers	NC Utilities Commission	mflowers@ncuc.net	919-4184558
Keith Over	Comporium	Keith.Over@Comporium.com	828-553-9599

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