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# MONTHLY UPDATE

FEBRUARY  
2023

ORANGE/CHATHAM/  
ALAMANCE UCC





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# FROM LOUIS PANZER

NC811 EXECUTIVE DIRECTOR

- Surveying companies that were deemed to have damaged with no call.
  - January has been good operationally for NC 811. New hires are getting ready for the spring rush.
  - Excavation Safety Conference in Tampa, Feb 13-16.
  - Reminders: MUST add operator ID to marks, MUST check positive response before starting work.
  - MUST perform a site visit. IF evidence exists of a facility, regardless of the positive response status, MUST call for a 3-hour notice.
  - Stay warm! Spring is still two months away!
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# YOUR ATTENDANCE MATTERS AT YOUR UCC

- Utility Representatives
- Government agencies
- Contractors



# GET YOUR NEW 811 BANNERS

You must pick them up at your local UCC



# DATA INSIGHTS

Locate Request, Transmissions,  
County ticket volume and distribution



# COUNTY TICKET VOLUME

JANUARY 2022 VS 2021

<b>Orange</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>Tickets</b>
2022	53	23	1556	34	750	2416
2023	206	26	1588	76	1047	2943
+/- Var	288.7%	13.0%	2.1%	123.5%	39.6%	21.8%
			Avg Locates per Day			147

# COUNTY TICKET VOLUME

JANUARY 2022 VS 2021

Chatham	3 HR	CNCL	NEW	RXMT	UPDT	Tickets
2022	53	12	1145	46	332	1588
2023	99	3	1144	41	453	1740
+/- Var	86.8%	-75.0%	-0.1%	-10.9%	36.4%	9.6%
			Avg Locates per Day			87

# COUNTY TICKET VOLUME

JANUARY 2022 VS 2021

<b>Alamance</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>Tickets</b>
2022	23	16	1472	15	740	2266
2023	104	23	1756	32	1203	3118
+/- Var	352.2%	43.8%	19.3%	113.3%	62.6%	37.6%
			Avg Locates per Day			156



# COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

<b>Orange</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>Tickets</b>
2022	53	23	1556	34	750	2416
2023	206	26	1588	76	1047	2943
+/- Var	288.7%	13.0%	2.1%	123.5%	39.6%	21.8%
			Avg Locates per Day			134

# COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

<b>Chatham</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>Tickets</b>
2022	53	12	1145	46	332	1588
2023	99	3	1144	41	453	1740
+/- Var	86.8%	-75.0%	-0.1%	-10.9%	36.4%	9.6%
			Avg Locates per Day			79

# COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

<b>Alamance</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>Tickets</b>
2022	23	16	1472	15	740	2266
2023	104	23	1756	32	1203	3118
+/- Var	352.2%	43.8%	19.3%	113.3%	62.6%	37.6%
			Avg Locates per Day			142

# COUNTY TICKET DISTRIBUTION

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County/Place	01 Jan
<b>ORANGE</b>	<b>2943</b>
CALDWELL	14
CALVANDER	8
<b>CARRBORO</b>	<b>168</b>
CEDAR GROVE	43
<b>CHAPEL HILL</b>	<b>1527</b>
CHEEKS CROSSROADS	2
DURHAM	66
EFLAND	52
ENO	9
<b>HILLSBOROUGH</b>	<b>552</b>
MEBANE	492
WHITE CROSS	3

# COUNTY TICKET DISTRIBUTION

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County/Place	01 Jan
<b>CHATHAM</b>	<b>1740</b>
BEAR CREEK	23
BENNETT	5
BYNUM	5
CARY	104
FARRINGTON	88
FEARRINGTON	80
FEARRINGTON VILLAGE	4
GOLDSTON	46
MONCURE	86
<b>PITTSBORO</b>	<b>1108</b>
<b>SILER CITY</b>	<b>162</b>
WILSONVILLE	7

# COUNTY TICKET DISTRIBUTION

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County/Place	01 Jan
<b>ALAMANCE</b>	<b>3118</b>
ALAMANCE	82
<b>BURLINGTON</b>	<b>1220</b>
<b>ELON</b>	<b>131</b>
GIBSONVILLE	34
GLEN RAVEN	3
<b>GRAHAM</b>	<b>661</b>
GREEN LEVEL	25
<b>HAW RIVER</b>	<b>117</b>
KIMESVILLE	4
<b>MEBANE</b>	<b>724</b>
OSSIPEE	6
PLEASANT GROVE	3
SAXAPAHAW	16
SNOW CAMP	59
SWEPSONVILLE	28

# DAMAGES REPORTED IN JANUARY



<b>ALAMANCE</b>	<b>11</b>
ALEXANDER	2
ALLEGHANY	0
ANSON	2
ASHE	0
AVERY	0
BEAUFORT	0
BERTIE	1
BLADEN	2
BRUNSWICK	23
BUNCOMBE	10
BURKE	0
CABARRUS	39
CALDWELL	4
CAMDEN	0
CARTERET	3
CASWELL	3
CATAWBA	14
<b>CHATHAM</b>	<b>9</b>
CHEROKEE	0
CHOWAN	1
CLAY	1
CLEVELAND	1
COLUMBUS	2
CRAVEN	6

CUMBERLAND	20
CURRITUCK	1
DARE	3
DAVIDSON	9
DAVIE	6
DUPLIN	2
DURHAM	37
EDGECOMBE	1
FORSYTH	21
FRANKLIN	3
GASTON	13
GATES	0
GRAHAM	0
GRANVILLE	7
GREENE	0
GUILFORD	35
HALIFAX	0
HARNETT	16
HAYWOOD	2
HENDERSON	3
HERTFORD	0
HOKE	0
HYDE	0
IREDELL	9
JACKSON	0



JOHNSTON	15
JONES	0
LEE	10
LENOIR	1
LINCOLN	4
MACON	1
MADISON	0
MARTIN	1
MCDOWELL	1
MECKLENBURG	129
MITCHELL	0
MONTGOMERY	1
MOORE	10
NASH	3
NEW HANOVER	19
NORTHAMPTON	0
ONSLOW	12
<b>ORANGE</b>	<b>13</b>
PAMLICO	0
PASQUOTANK	1
PENDER	4
PERQUIMANS	0
PERSON	4
PITT	33
POLK	4

RANDOLPH	10
RICHMOND	0
ROBESON	8
ROCKINGHAM	4
ROWAN	12
RUTHERFORD	2
SAMPSON	3
SCOTLAND	0
STANLY	1
STOKES	2
SURRY	0
SWAIN	0
TRANSYLVANIA	0
TYRRELL	0
UNION	28
VANCE	0
WAKE	144
WARREN	0
WASHINGTON	0
WATAUGA	1
WAYNE	7
WILKES	2
WILSON	5
YADKIN	0
YANCEY	0

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# IMPORTANT DATES

## NCUDPRB

Tuesday, April 18  
10 am

NC811 Events Center, Greensboro

Visit <https://udprb.nc.gov>  
for location info

## State UCC

Tuesday, March 21  
10 am

Dominion Energy - Raleigh

Visit  
<https://ncucc.org>  
for location info

## NCLRPC

Wednesday, March 22  
11 am

NC811 Events Center, Greensboro

Hybrid Meeting  
Visit <https://ncucc.org>  
for meeting link



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# IMPORTANT DATES

## 25th Annual Eastern NC Landscape Conference & Trade Show

Tue 2/7/2023 8:00 AM - 5:00 PM

The Maxwell Center,  
3114 Wayne Memorial Dr,  
Goldsboro, NC 27534

## Barnhill Contracting 2023 Construction Rodeo

Fri 2/24/2023 8:00 AM - 4:00 PM

6030 Murchison Road  
Fayetteville, NC

40TH ANNUAL JOINT NC/SC UCC CONFERENCE  
**MAY 3-5, 2023**  
HARRAH'S CHEROKEE CASINO RESORT





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# CALENDAR

NC811 & NCUCC event calendars can be found on [nc811.org](http://nc811.org) or the nc811 app

# DiG LOGiX

Eliminate the dangers and damages associated with legal excavation.

## Introducing DiG LOGiX

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Norfield's pioneering application allows you to generate, track, and transmit excavation requests in seconds. Receive notifications, monitor your tasks, and correspond with your utility teams using DiG LOGiX on a mobile platform. Our software streamlines all aspects of the excavation request with ease.

### Core features include:

- » Active notifications
- » State by state configuration capabilities
- » Instant and easy accessibility
- » Ticket creation and management
- » PII security
- » Opt-in option for notifications
- » A reactive design for mobile devices
- » Accurate user authentication
- » Collaborative tools
- » Advanced Role-Based Access Control (RBAC)

Our software helps reverse time-related delays with ease. Click on the button below to complete our contact form and start your demo today. Increase your efficiency by incorporating DiG LOGiX into your utility location arsenal. Your only regret? That you didn't make it happen yesterday.

[HTTPS://NORFIELDDP.COM/DIG-LOGIX/](https://norfielddp.com/dig-logix/)

# EDUCATION TEAM



**Ann Rushing**  
Education  
Manager



**Tami Groves**  
Southeast  
Liaison



**Howard Corey**  
Eastern Liaison



**Tyler Ross**  
Western Liaison



**Parrish  
Reddick**  
Piedmont Liaison



**Steven Moore**  
Media Relations  
Specialist



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**THANK YOU**

A copy of this presentation is available at  
[www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual or hybrid, a video is available on [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.

