

WCUCC Meeting

January 24, 2023

Level 1 safety brief was conducted- all emergency procedures were reviewed

Morgan Hill welcomed everybody and introduced Howard Corey from NC811.

Howard shared with everyone the NC811 highlights from the month and showed all the community events they have sponsored and been a part of.

Howard reviewed the data for Wayne County for the month of December 2022.

From December 2022 vs. December 2021, we had a 5% increase in locate tickets and year to date we have had a 7% increase for the state of North Carolina.

During this time frame transmissions also increased a little under 3% for the December-to-December comparison as well as 3.5 % year to date.

Wayne county ticket volume saw a 29% increase from December-to-December with an average of 72 locates per day and year to date Wayne County averaged 84 locates per day. The year-to-date vs previous year showed improvements with 3 hours locate request down almost 60% from the previous year and update tickets showing an increase of 13%.

The towns with the highest ticket volume within Wayne County were/are Dudley, Goldsboro, Pikeville, and Mount Olive. The top 3 callers for Wayne County were Knight Broadband, LLC, Mastec, and Ansco & Associates.

Howard was happy to report that for the month of December there were only 4 damages reported for Wayne County!

The state UCC Meeting will be May 3-5, 2023, at Harrah's of Cherokee if you would like to attend.

There was a roundtable discussion around the room where projects were discussed:

Some of the projects were:

- Installing lines – Goldsboro Milling
- Station tie ins around Patetown Rd
- Retirements

- Installations on Sunset Dr
- William St project
- Hwy 13/New Hope realignment
- Bridge in Duplin County (almost completed)
- Crossline replacements

Damage Claims Investigator reported that damages have increased, and billions of dollars have been billed this year. Make sure you are reporting your damages accordingly.

It was announced that Piedmont Natural Gas will be hosting the Annual Breakfast this year in April! If you would like to participate with gifts for goodie bags or with expenses, please reach out to Jennifer @ Jennifer.Christman@duke-energy.com

Our next meeting will be at Piedmont Natural Gas 250 Five Points Rd, Dudley NC on February 28th at 10am. We look forward to seeing you there!



In the chat section please type your name, company name & email.

Participant feature – raise hand. The meeting facilitator will acknowledge you.

Enter the meeting with your microphone on mute and unmute your mic when you need to speak.

Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.

MONTHLY UPDATE

JANUARY
2023

WAYNE COUNTY
UCC



NC 811.ORG




FROM LOUIS PANZER

NC811 EXECUTIVE DIRECTOR

- Welcome to 2023!
 - We are bracing for more volume and you should too.
 - Norfield DigLogix is coming soon! This application will assist excavators in creating and managing requests.
 - Patience + Planning + Process = Productivity.
-

ROOT CAUSE OF DAMAGE



Part I: Description of the Root Cause

Choose most descriptive cause:

One Call Notification Issue

- No notification made to One-Call Center / 811
- Excavator dug outside area described on ticket
- Excavator dug prior to valid start date/time
- Excavator dug after valid ticket expired
- Excavator provided incorrect notification information

Locating Issue

Facility not marked due to:

- ...No Response from operator/contract locator
- ...Abandoned facility
- ...Incorrect facility records/maps
- ...Locator error
- ...Tracer wire issue
- ...Site marked but incomplete at damage location
- ...Unlocatable facility

Facility marked inaccurately due to:

- ...Abandoned facility
- ...Incorrect facility record/maps
- ...Locator error
- ...Tracer wire issue

Excavation Issue

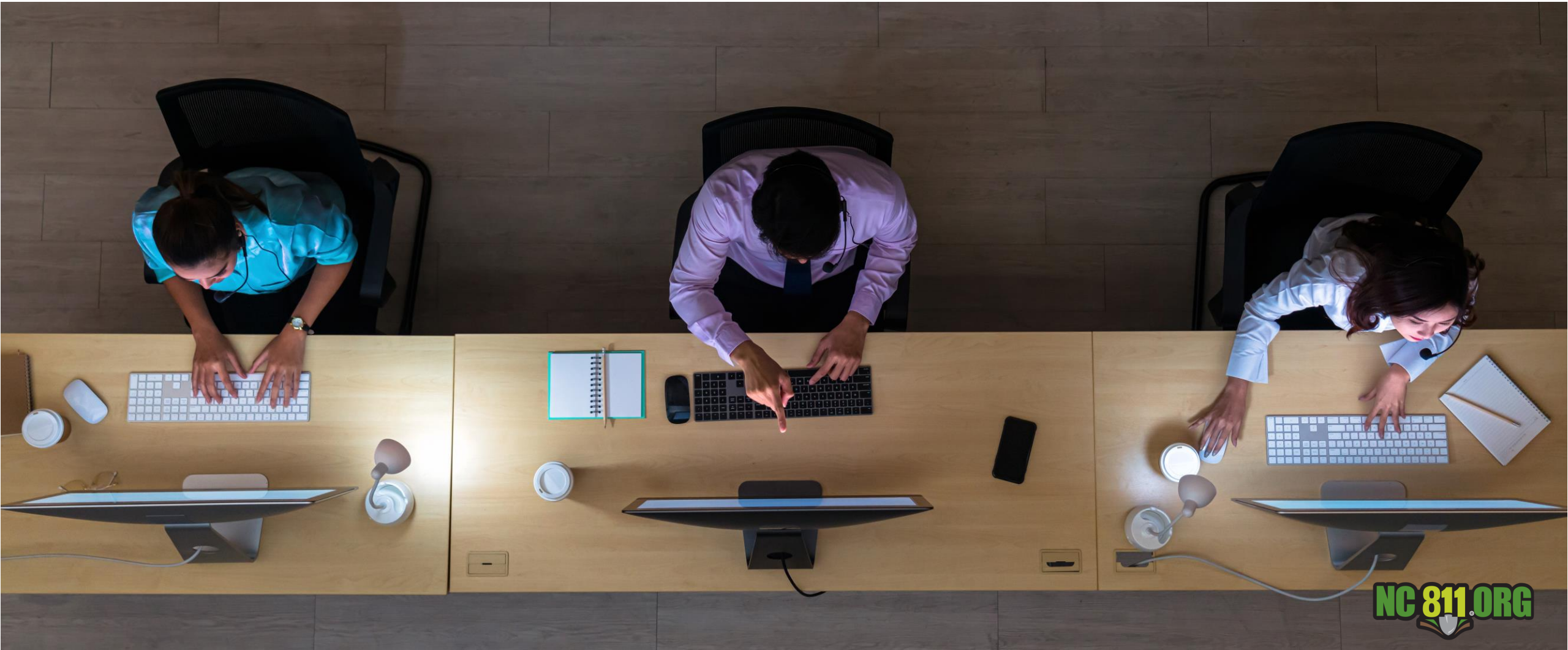
- Excavator dug prior to verifying marks by test-hole (pot-hole)
- Excavator failed to maintain clearance after verifying marks
- Marks faded, lost or not maintained
- Excavator failed to shore excavation/support facilities
- Improper backfilling
- Improper excavation practice not listed above

Miscellaneous Root Causes

- One-Call Center error
- Deteriorated facility
- Previous Damage
- Root Cause not listed above (comment required)

DATA INSIGHTS

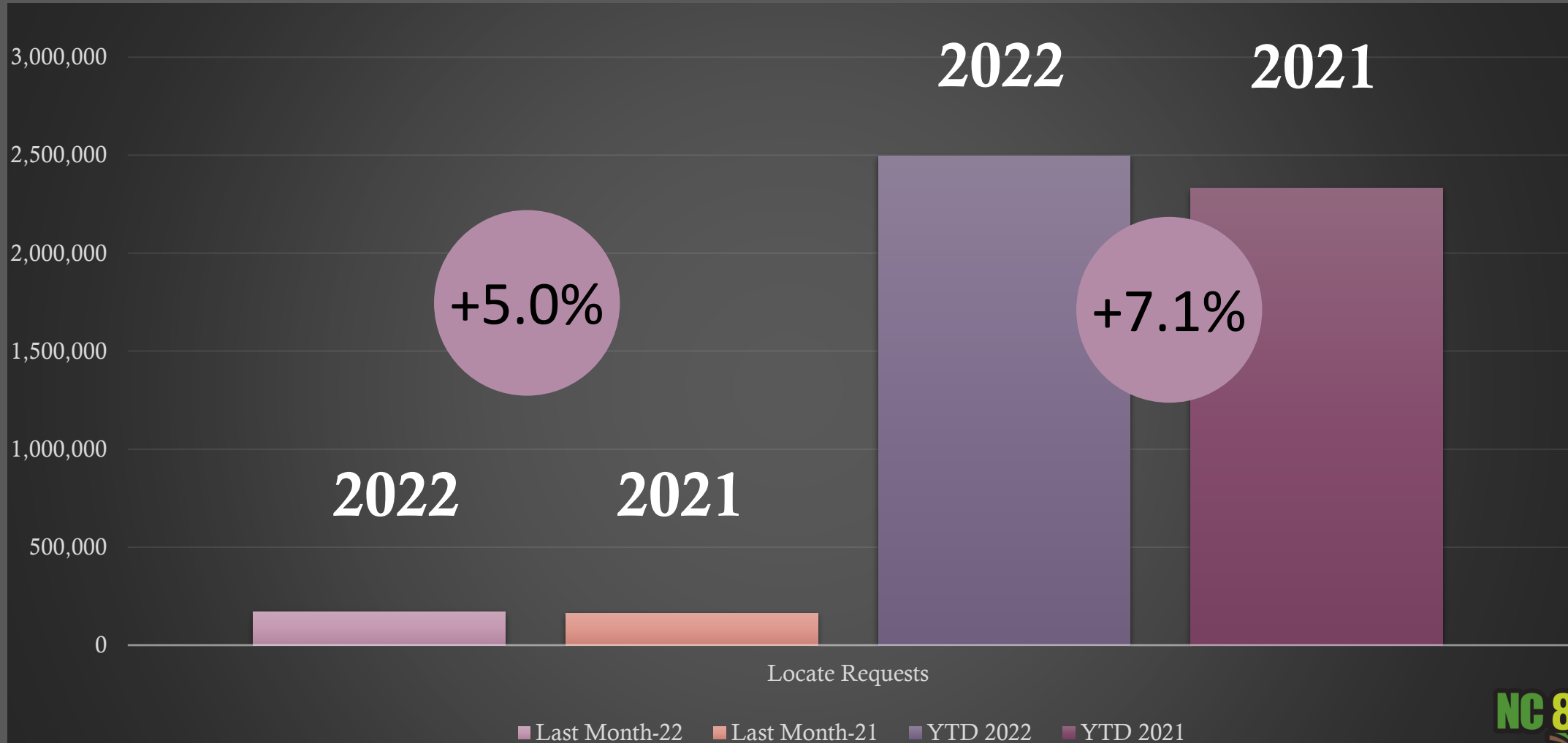
Locate Request, Transmissions,
County ticket volume and distribution



LOCATE REQUESTS FOR NC

DEC 2022 vs 2021

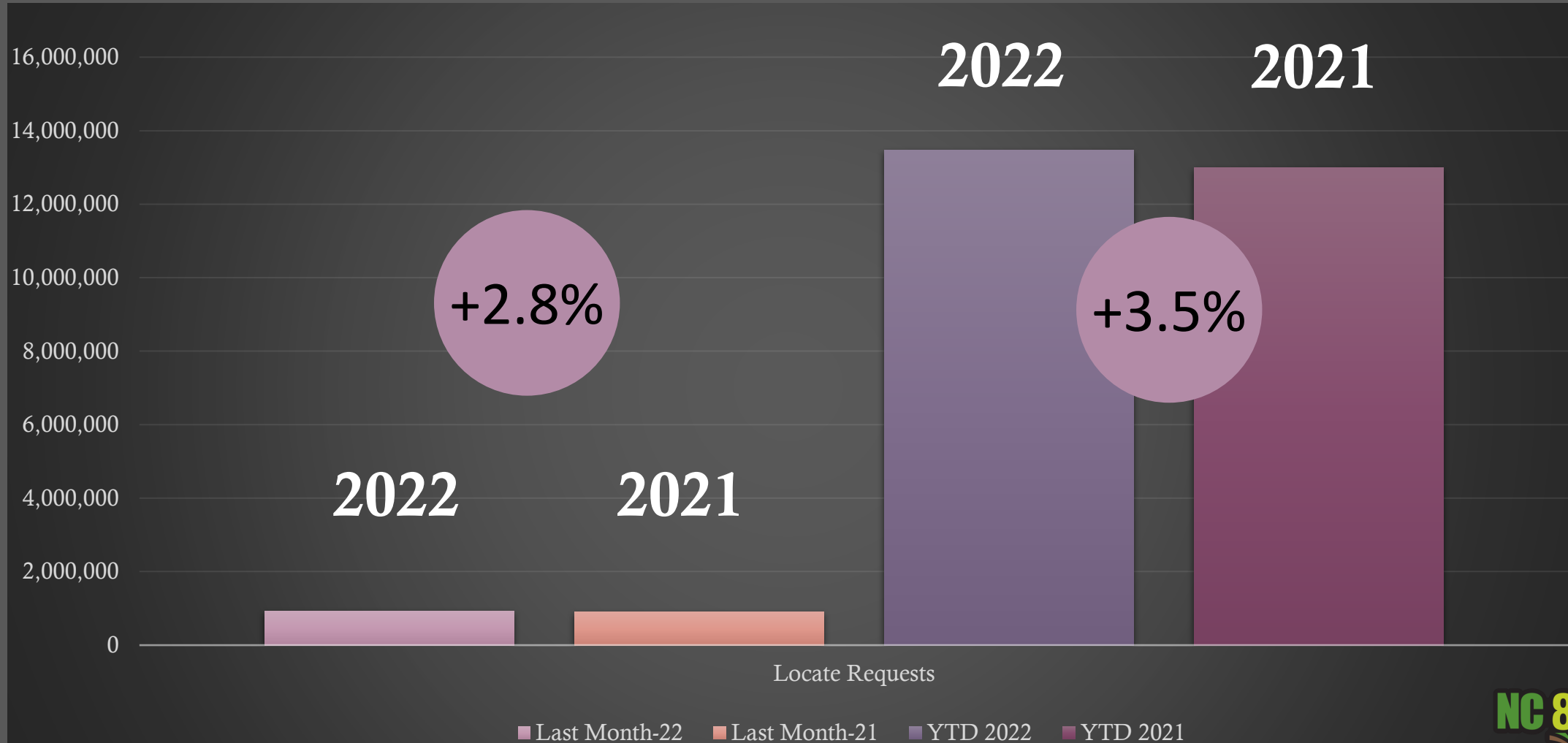
YTD 2022 vs 2021



TRANSMISSIONS FOR NC

DEC 2022 vs 2021

YTD 2022 vs 2021



COUNTY TICKET VOLUME

2022 VS 2021

Wayne	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2021	23	10	717	28	343	1121
2022	84	28	813	39	479	1443
+/- Var	265.2%	180.0%	13.4%	39.3%	39.7%	28.7%
			Avg Locates per Day			72

COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

Wayne	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2021	1931	210	13075	737	6667	22620
2022	779	144	12372	373	7544	21212
+/- Var	-59.7%	-31.4%	-5.4%	-49.4%	13.2%	-6.2%
			Avg Locates per Day			84

COUNTY TICKET DISTRIBUTION

County/Place	12 Dec
WAYNE	1443
BROGDEN	9
DUDLEY	97
FREMONT	36
GOLDSBORO	1035
MOUNT OLIVE	72
NAHUNTA	4
PIKEVILLE	102
PRICETOWN	4
ROSEWOOD	9
SEVEN SPRINGS	13
SEYMOUR JOHNSON AFB	53

TOP 10 CALLERS FOR WAYNE COUNTY

Rank	Name	Totals
1	KNIGHT BROADBAND, LLC	136
2	MASTEC	134
3	ANSCO & ASSOCIATES, LLC	114
4	DIVERSIFIED UTILITY GROUP, LLC	109
5	MID ATLANTIC CABLE SOLUTIONS	88
6	FROEHLING & ROBERTSON	60
7	RCA UNDERGROUND UTILITIES, INC	54
8	MAY ROAD	53
9	AT&T UTILITY OPERATIONS	50
10	AT&T UTILITY OPERATIONS	50

DAMAGES REPORTED LAST MONTH

ALAMANCE	6
ALEXANDER	2
ALLEGHANY	0
ANSON	1
ASHE	0
AVERY	0
BEAUFORT	0
BERTIE	0
BLADEN	2
BRUNSWICK	11
BUNCOMBE	16
BURKE	2
CABARRUS	37
CALDWELL	3
CAMDEN	1
CARTERET	0
CASWELL	0
CATAWBA	11
CHATHAM	4
CHEROKEE	0
CHOWAN	0
CLAY	0
CLEVELAND	4
COLUMBUS	5
Craven	9

CUMBERLAND	26
CURRITUCK	0
DARE	3
DAVIDSON	12
DAVIE	1
DUPLIN	2
DURHAM	35
EDGECOMBE	0
FORSYTH	20
FRANKLIN	7
GASTON	15
GATES	0
GRAHAM	0
GRANVILLE	4
GREENE	0
GUILFORD	32
HALIFAX	0
HARNETT	11
HAYWOOD	4
HENDERSON	8
HERTFORD	0
HOKE	5
HYDE	0
IREDELL	13
JACKSON	1

JOHNSTON	22
JONES	0
LEE	9
LENOIR	1
LINCOLN	2
MACON	0
MADISON	0
MARTIN	0
MCDOWELL	2
MECKLENBURG	101
MITCHELL	0
MONTGOMERY	0
MOORE	7
NASH	4
NEW HANOVER	17
NORTHAMPTON	2
ONslow	8
ORANGE	8
PAMLICO	2
PASQUOTANK	2
PENDER	5
PERQUIMANS	0
PERSON	0
PITT	45
POLK	1

RANDOLPH	9
RICHMOND	3
ROBESON	5
ROCKINGHAM	1
ROWAN	14
RUTHERFORD	2
SAMPSON	0
SCOTLAND	2
STANLY	2
STOKES	0
SURRY	1
SWAIN	0
TRANSYLVANIA	1
TYRRELL	0
UNION	40
VANCE	1
WAKE	104
WARREN	0
WASHINGTON	0
WATAUGA	1
WAYNE	4
WILKES	1
WILSON	6
YADKIN	1
YANCEY	0



SAVE THE DATE

Joint NC/SC Utilities



May 3-5, 2023

Harrah's of Cherokee

More information coming soon.





CALENDAR

NC811 & NCUCC event
calendars can be found
on nc811.org or the
nc811 app

EDUCATION TEAM



Ann Rushing
Education
Manager



Tami Groves
Southeast
Liaison



Howard Corey
Eastern Liaison



Tyler Ross
Western Liaison



**Parrish
Reddick**
Piedmont Liaison



Steven Moore
Media Relations
Specialist





THANK YOU

A copy of this presentation is available at
www.ncucc.org

If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.