
MONTHLY UPDATE

FEBRUARY
2023

BURKE-
CALDWELL





FROM LOUIS PANZER

NC811 EXECUTIVE DIRECTOR

- We are surveying companies that were deemed to have damaged with no call ticket.
 - January has been good operationally for NC 811. New hires are getting ready for the spring rush.
 - Excavation Safety Conference in Tampa, Feb 13-16.
 - Reminders: MUST add operator ID to marks, MUST check positive response before starting work.
 - MUST perform a site visit. IF evidence exists of a facility, regardless of the positive response status, MUST call for a 3-hour notice.
 - Stay warm! Spring is still two months away!
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YOUR ATTENDANCE MATTERS AT YOUR UCC

- Utility Representatives
- Government agencies
- Contractors



GET YOUR NEW ~~811~~ BANNERS

You must pick them up at your local UCC



DATA INSIGHTS

Locate Request, Transmissions,
County ticket volume and distribution



LOCATE REQUESTS FOR NC

JAN 2023 vs 2022

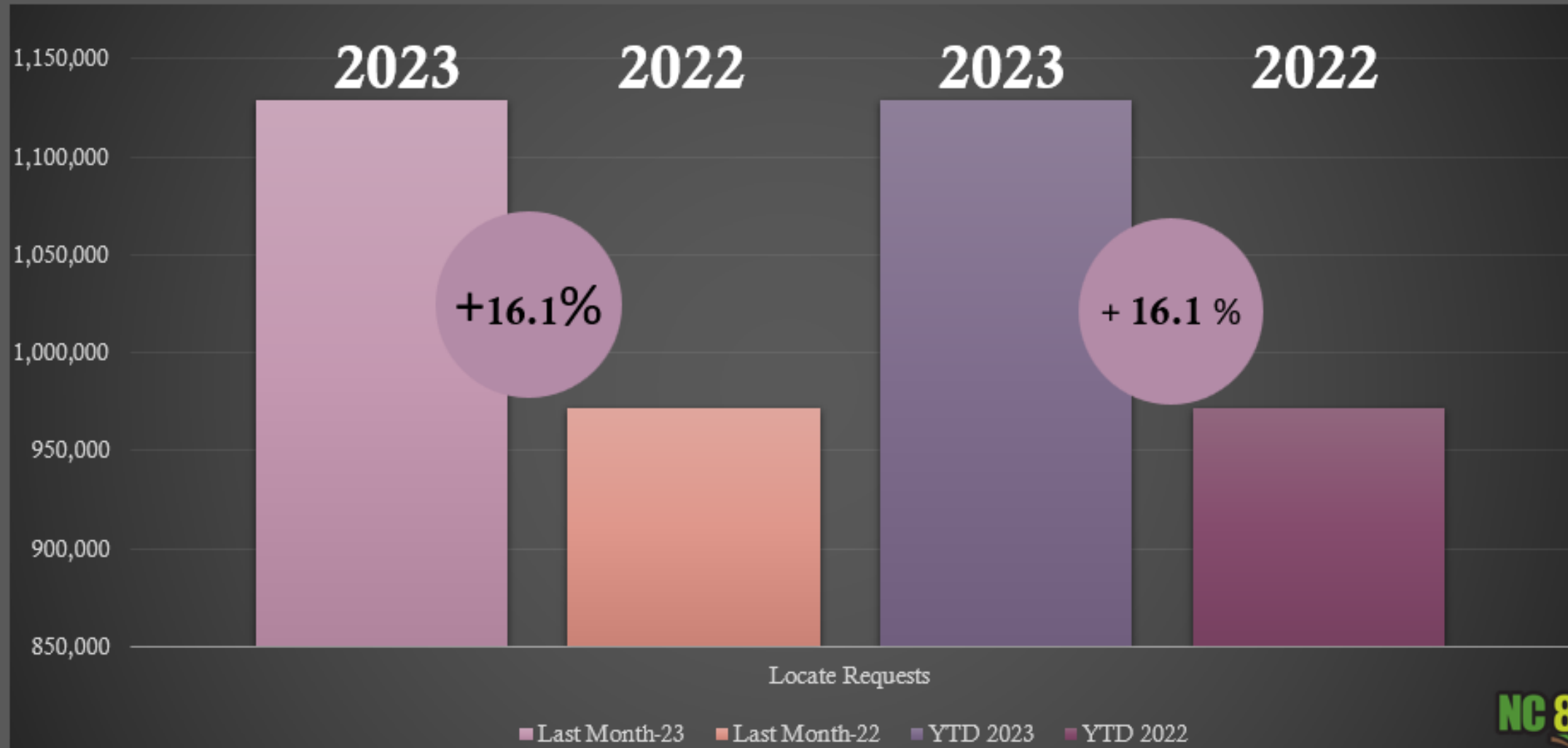
YTD 2023 vs 2022



TRANSMISSIONS FOR NC

JAN 2023 vs 2022

YTD 2023 vs 2022



COUNTY TICKET

JANUARY 2022 VS 2021

VOLUME

Burke	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	11	3	516	7	215	752
2023	33	2	714	8	177	934
	200.0%	-33.3%	38.4%	14.3%	-17.7%	24.2%
				Avg Locates per Day		42

COUNTY TICKET

JANUARY 2022 VS 2021

VOLUME

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	12	7	456	9	120	604
2023	35	6	675	12	120	848
	191.7%	-14.3%	48.0%	33.3%	0.0%	40.4%
				Avg Locates per Day		39

COUNTY TICKET DISTRIBUTION

BURKE	934
CONNELLY SPRINGS	153
DREXEL	11
HICKORY	34
HILDEBRAN	30
ICARD	15
LINVILLE	9
MORGANTON	530
RUTHERFORD COLLEGE	18
VALDESE	114

COUNTY TICKET DISTRIBUTION

CALDWELL	848
BLOWING ROCK	5
COLLETTSVILLE	4
GRANITE FALLS	224
HICKORY	11
HUDSON	121
KINGS CREEK	5
LENOIR	446
SAW MILLS	18

DAMAGES REPORTED IN JANUARY

ALAMANCE	11
ALEXANDER	2
ALLEGHANY	0
ANSON	2
ASHE	0
AVERY	0
BEAUFORT	0
BERTIE	1
BLADEN	2
BRUNSWICK	23
BUNCOMBE	10
BURKE	0
CABARRUS	39
CALDWELL	4
CAMDEN	0
CARTERET	3
CASWELL	3
CATAWBA	14
CHATHAM	9
CHEROKEE	0
CHOWAN	1
CLAY	1
CLEVELAND	1
COLUMBUS	2
CRAVEN	6

CUMBERLAND	20
CURRITUCK	1
DARE	3
DAVIDSON	9
DAVIE	6
DUPLIN	2
DURHAM	37
EDGECOMBE	1
FORSYTH	21
FRANKLIN	3
GASTON	13
GATES	0
GRAHAM	0
GRANVILLE	7
GREENE	0
GUILFORD	35
HALIFAX	0
HARNETT	16
HAYWOOD	2
HENDERSON	3
HERTFORD	0
HOKE	0
HYDE	0
IREDELL	9
JACKSON	0

JOHNSTON	15
JONES	0
LEE	10
LENOIR	1
LINCOLN	4
MACON	1
MADISON	0
MARTIN	1
MCDOWELL	1
MECKLENBURG	129
MITCHELL	0
MONTGOMERY	1
MOORE	10
NASH	3
NEW HANOVER	19
NORTHAMPTON	0
ONslow	12
ORANGE	13
PAMLICO	0
PASQUOTANK	1
PENDER	4
PERQUIMANS	0
PERSON	4
PITT	33
POLK	4

RANDOLPH	10
RICHMOND	0
ROBESON	8
ROCKINGHAM	4
ROWAN	12
RUTHERFORD	2
SAMPSON	3
SCOTLAND	0
STANLY	1
STOKES	2
SURRY	0
SWAIN	0
TRANSYLVANIA	0
TYRRELL	0
UNION	28
VANCE	0
WAKE	144
WARREN	0
WASHINGTON	0
WATAUGA	1
WAYNE	7
WILKES	2
WILSON	5
YADKIN	0
YANCEY	0

IMPORTANT DATES

NCUDPRB

Tuesday, April 18
10 am

NC811 Events Center, Greensboro

Visit <https://udprb.nc.gov>
for location info

State UCC

Tuesday, March 21
10 am

Dominion Energy - Raleigh

Visit
<https://ncucc.org>
for location info

NCLRPC

Wednesday, March 22
11 am

NC811 Events Center, Greensboro

Hybrid Meeting
Visit <https://ncucc.org>
for meeting link

IMPORTANT DATES

25th Annual Eastern NC Landscape Conference & Trade Show

Tue 2/7/2023 8:00 AM - 5:00 PM
The Maxwell Center,
3114 Wayne Memorial Dr,
Goldsboro, NC 27534

Barnhill Contracting 2023 Construction Rodeo

Fri 2/24/2023 8:00 AM - 4:00 PM
6030 Murchison Road
Fayetteville, NC

40TH ANNUAL JOINT NC/SC UCC CONFERENCE
MAY 3-5, 2023
HARRAH'S CHEROKEE CASINO RESORT





CALENDAR

NC811 & NCUCC event calendars can be found on nc811.org or the nc811 app

DiG LOGiX

Eliminate the dangers and damages associated with legal excavation.

Introducing DiG LOGiX

Norfield's pioneering application allows you to generate, track, and transmit excavation requests in seconds. Receive notifications, monitor your tasks, and correspond with your utility teams using DiG LOGiX on a mobile platform. Our software streamlines all aspects of the excavation request with ease.

Core features include:

- » Active notifications
- » State by state configuration capabilities
- » Instant and easy accessibility
- » Ticket creation and management
- » PII security
- » Opt-in option for notifications
- » A reactive design for mobile devices
- » Accurate user authentication
- » Collaborative tools
- » Advanced Role-Based Access Control (RBAC)

Our software helps reverse time-related delays with ease. Click on the button below to complete our contact form and start your demo today. Increase your efficiency by incorporating DiG LOGiX into your utility location arsenal. Your only regret? That you didn't make it happen yesterday.

[HTTPS://NORFIELDDP.COM/DIG-LOGIX/](https://norfielddp.com/dig-logix/)

EDUCATION TEAM



Ann Rushing
Education
Manager



Tami Groves
Southeast
Liaison



Howard Corey
Eastern Liaison



Tyler Ross
Western Liaison



**Parrish
Reddick**
Piedmont Liaison



Steven Moore
Media Relations
Specialist



THANK YOU

A copy of this presentation is available at
www.ncucc.org

If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.

- **Locate Resolution Partnership Committee Meeting:** (NCLRPC) Will meet on Wednesday, March 22, 2023, at 11:00 AM. This will be a hybrid meeting. Go to <https://ncucc.org/> for the virtual meeting link.
- **The 40th Annual Joint NC/SC UCC Conference Meeting:** Will at the Harrah's Cherokee Casino Resort in Cherokee, NC May 3-5, 2023. Contact Stephanie Brown for details at stephanie@nc811.org.

3. **Direction on how to join in on all NC 811 will Virtual UCC Meetings:**

- Follow these video instructions to find your virtual meeting link and how to make the join the meeting in the new MICROSOFT TEAMS platform.
<https://www.youtube.com/watch?v=GC5zGkdxqb0>.
- In the chat section please type your name, company name & email.
- Participant feature – raise hand. The meeting facilitator will acknowledge you.
- Enter the meeting with your microphone on mute and unmute your mic when you need to speak.
- Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org.

4. **Damage Reporting:** Remember that if you damage an underground utility, it is **your responsibility to report this damage to NC 811 UCC. Offices in Greensboro.**

- Below is the website where you can go to communicate “Damage Violations.”
<https://www.nc811.org/report-a-violation.html>
- **ALWAYS!** If you hit an underground objective, and you think it is a **Gas Line**, do the following in this order:
 - **Call 911 to report the accident!**
 - **Call the Gas Company and let them know the specifics concerning the damage!**
 - **Call 811 to report the accident to our office!**

5. **Round-table Discussions:**

- **Kevin Clark – Brentwood Water Corp.:** We have been dealing with a few small leaks. Also installing a few taps. Things are slow right now. Using the time for training and general maintenance items.
- **Mark Killian – PNG – Duke Energy:** Very little is going on in Burke County. There is a major road project on US Hwy 321 between Hickory and Lenoir. This requires a lot of attention for PNJ.

- **Will Dennis – Town of Rhodhiss:** Not a lot going on right now. We are working on a damaged pipe that occurred when Maymead Corp drove a rod through a six inch sewage line nearly a year ago. This problem should be solved over the next few months.
- **Will Stokes – Vermeer All Road:** Vermeer provides industrial machinery for the construction and excavation industries. They also have locator equipment used in underground projects.

Thank you to everyone who came to the meeting today. Please tell others who would benefit from attending this meeting to come next month. We really need everyone's participation.

The next meeting of Burke / Caldwell Counties NC811UCC will be held on Tuesday, March 14, 2023, at 12:00 Noon at the Timberwood Restaurant in Morganton, NC. Hope to see ALL of you then!!!!

Robert Turner – Secretary of Burke -Caldwell Counties - NC811UCC
Brentwood Water Corp

Burke - Caldwell Counties Attendance Sheet

Date: 2/14/23

Number	Name	Present Today (X)	Company	Telephone Number	Email Address
1	Tyler Ross	✓	NC 811 UCC Org	336-944-1087	tyler@nc811.org
2	Robert Turner	✓	Brentwood Water	828-437-6924	turn1148@bellsouth.net
3	Roger Lowery	✓	Brentwood Water	828-584-4566	lowery_roger@bellsouth.net
4	Glenn McCurry	✓	Brentwood Water	828-584-4566	glenn.mccurry@gmail.com
5	Bruce Byrd	✓	Brentwood Water	828-584-4566	byrdhouse8@att.net
6	Bryan Williams	✓	Brentwood Water	828-584-4566	bryan.williams.61967@gmail.com
7	Kevin Clark	✓	Brentwood Water	828-584-4566	kclark@brentwoodwater.com
8	Kendall Powell		Brentwood Water	828-584-4566	kpowell@brentwoodwater.com
9	Doug Suttles		Suttles Surveying		doug@suttlessurvey.com
10	Ken Suttles		Suttles Surveying		ken@suttlessurvey.com
11	David Poore		West Consultants		dpoore@west-consultants.com
12	Will Dennis	✓	Town of Rhodhiss		rfdchief361@yahoo.com
13	David Wortman	✓	Town of Rhodhiss		wortmandw@gmail.com
14	Jim Buckner		REMC		jbuckner@remc.com
15	Rodney Roland		REMC		rroland@remc.com
16	Derek Goble		City of Lenoir		dgoble@ci.lenoir.nc.us
17	Chris Banietti		Badger Transportation		cebanietti@badgerinc.com
18	Mark Delehant		Burke County		mark.delehant@burkenc.org

Burke - Caldwell Counties Attendance Sheet

2/14/23

Date: _____

Number	Name	Present Today (X)	Company	Telephone Number	Email Address
19	Chris Banietti		Badger Transportation		cebanietti@badgerinc.com
20	Michelle Flowers		NC Utilities Commission		mflowers@ncuc.net
21	Mark Killian	✓	PNG - Duke-Energy	828-461-8539	Mark.Killian@Duke-Energy.com
22	Mike Sheffield		PRG Consulting		msheffield@prgconsulting.net
23	John Leger		Town of Rutherford College		publicworks@rutherfordcollegenc.us
24	WILL STOKES	✓	VERMEER AulRoof	828-448-1770	WSTOKES@VERMEER AulRoof .com
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