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MONTHLY UPDATE

JANUARY  
2023

IREDELL UCC



**NC 811.ORG**





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# FROM LOUIS PANZER

NC811 EXECUTIVE DIRECTOR

- Welcome to 2023!
  - We are bracing for more volume and you should too.
  - Norfield DigLogix is coming soon! This application will assist excavators in creating and managing requests.
  - Patience + Planning + Process = Productivity.
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# ROOT CAUSE OF DAMAGE



## Part I: Description of the Root Cause

Choose most descriptive cause:

### One Call Notification Issue

- No notification made to One-Call Center / 811
- Excavator dug outside area described on ticket
- Excavator dug prior to valid start date/time
- Excavator dug after valid ticket expired
- Excavator provided incorrect notification information

### Locating Issue

*Facility not marked due to:*

- ...No Response from operator/contract locator
- ...Abandoned facility
- ...Incorrect facility records/maps
- ...Locator error
- ...Tracer wire issue
- ...Site marked but incomplete at damage location
- ...Unlocatable facility

*Facility marked inaccurately due to:*

- ...Abandoned facility
- ...Incorrect facility record/maps
- ...Locator error
- ...Tracer wire issue

### Excavation Issue

- Excavator dug prior to verifying marks by test-hole (pot-hole)
- Excavator failed to maintain clearance after verifying marks
- Marks faded, lost or not maintained
- Excavator failed to shore excavation/support facilities
- Improper backfilling
- Improper excavation practice not listed above

### Miscellaneous Root Causes

- One-Call Center error
- Deteriorated facility
- Previous Damage
- Root Cause not listed above (comment required)

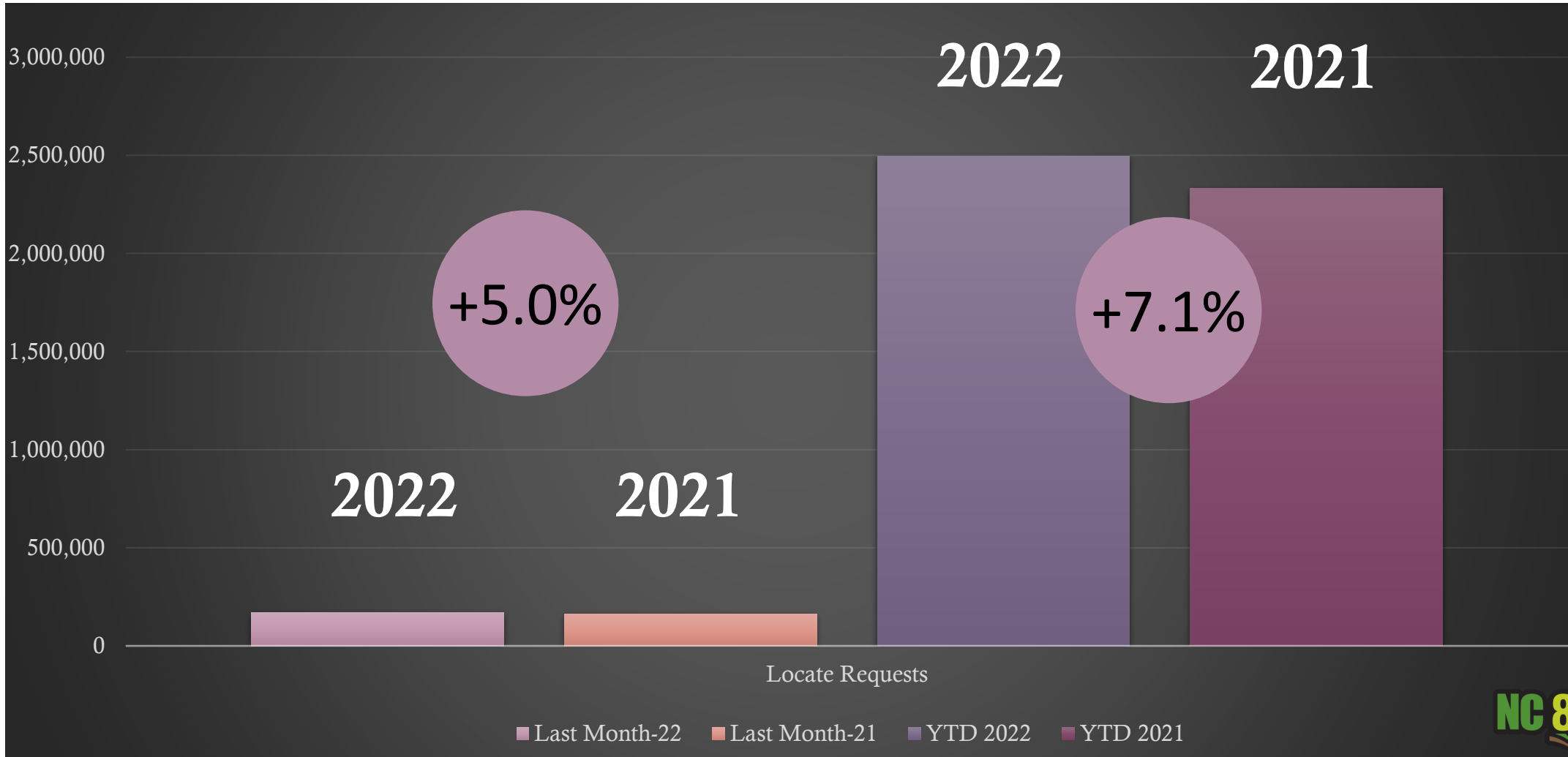
# DATA INSIGHTS

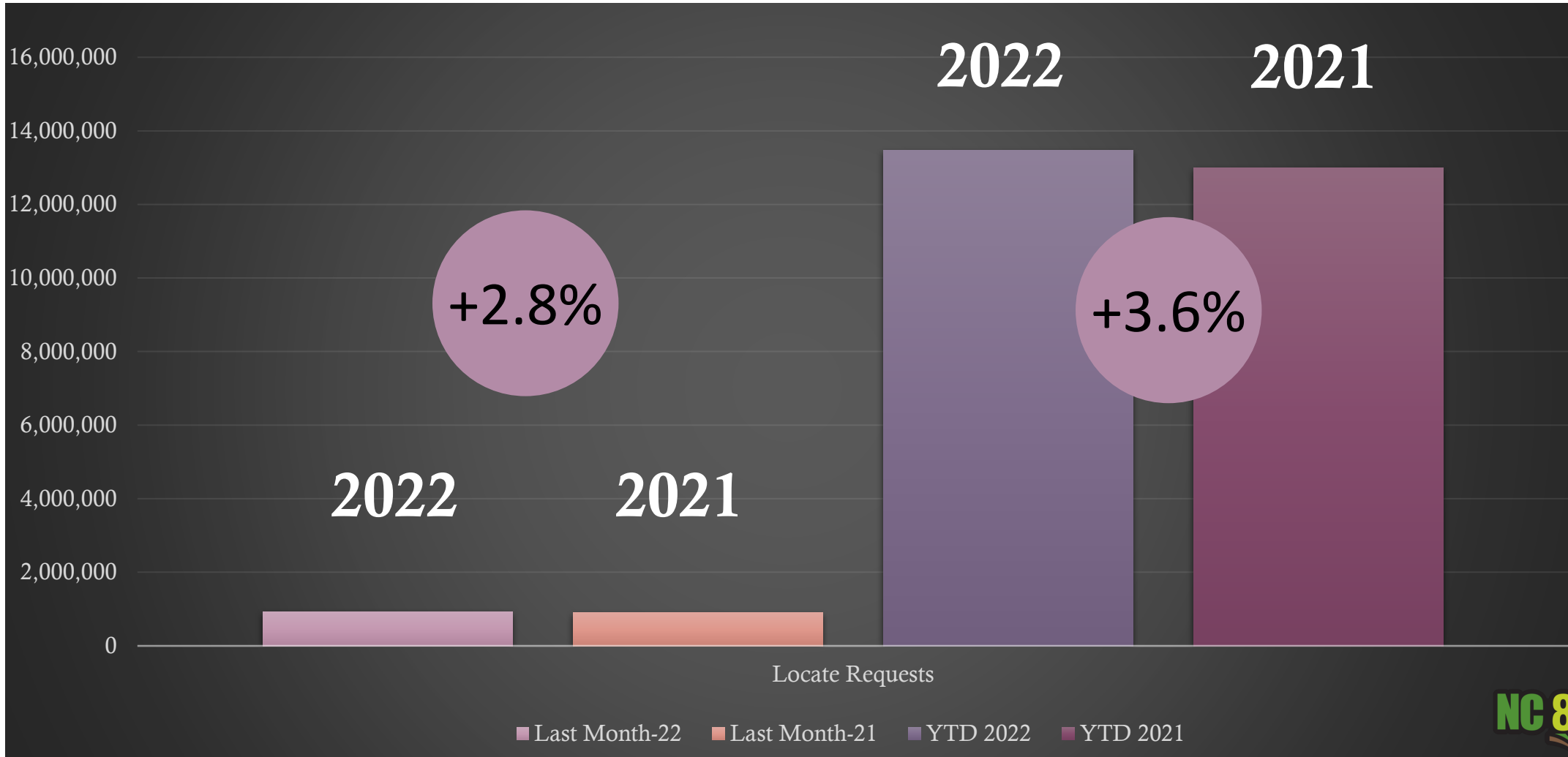
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Locate Request, Transmissions,  
County ticket volume and distribution









# COUNTY TICKET VOLUME

2022 VS 2021

	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2021</b>	154	20	<b>2378</b>	82	1195	<b>3829</b>
<b>2022</b>	207	30	<b>2990</b>	60	1923	<b>5210</b>
	34.4%	50.0%	<b>25.7%</b>	-26.8%	60.9%	<b>36.1%</b>
				<b>Locates per day</b>		<b>261</b>

# COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
<b>2021</b>	2460	393	<b>33514</b>	1228	15574	<b>53169</b>
<b>2022</b>	2173	384	<b>37374</b>	1035	19659	<b>60625</b>
	-11.7%	-2.3%	<b>11.5%</b>	-15.7%	26.2%	<b>14.0%</b>



# COUNTY TICKET DISTRIBUTION

IREDELL	5210
DAVIDSON	32
HARMONY	65
MOORESVILLE	2836
OLIN	28
STATESVILLE	1461
TROUTMAN	740
UNION GROVE	20

# DAMAGES REPORTED LAST MONTH

ALAMANCE	6
ALEXANDER	2
ALLEGHANY	0
ANSON	1
ASHE	0
AVERY	0
BEAUFORT	0
BERTIE	0
BLADEN	2
BRUNSWICK	11
BUNCOMBE	16
BURKE	2
CABARRUS	37
CALDWELL	3
CAMDEN	1
CARTERET	0
CASWELL	0
CATAWBA	11
CHATHAM	4
CHEROKEE	0
CHOWAN	0
CLAY	0
CLEVELAND	4
COLUMBUS	5
CRAVEN	9

CUMBERLAND	26
CURRITUCK	0
DARE	3
DAVIDSON	12
DAVIE	1
DUPLIN	2
DURHAM	35
EDGECOMBE	0
FORSYTH	20
FRANKLIN	7
GASTON	15
GATES	0
GRAHAM	0
GRANVILLE	4
GREENE	0
GUILFORD	32
HALIFAX	0
HARNETT	11
HAYWOOD	4
HENDERSON	8
HERTFORD	0
HOKE	5
HYDE	0
<b>IREDELL</b>	<b>13</b>
JACKSON	1

JOHNSTON	22
JONES	0
LEE	9
LENOIR	1
LINCOLN	2
MACON	0
MADISON	0
MARTIN	0
MCDOWELL	2
MECKLENBURG	101
MITCHELL	0
MONTGOMERY	0
MOORE	7
NASH	4
NEW HANOVER	17
NORTHAMPTON	2
ONslow	8
ORANGE	8
PAMLICO	2
PASQUOTANK	2
PENDER	5
PERQUIMANS	0
PERSON	0
PITT	45
POLK	1

RANDOLPH	9
RICHMOND	3
ROBESON	5
ROCKINGHAM	1
ROWAN	14
RUTHERFORD	2
SAMPSON	0
SCOTLAND	2
STANLY	2
STOKES	0
SURRY	1
SWAIN	0
TRANSYLVANIA	1
TYRRELL	0
UNION	40
VANCE	1
WAKE	104
WARREN	0
WASHINGTON	0
WATAUGA	1
WAYNE	4
WILKES	1
WILSON	6
YADKIN	1
YANCEY	0

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# IMPORTANT DATES

## NCUDPRB

Tuesday, Jan 17  
10 am

Visit <https://udprb.nc.gov>  
for location info

## State UCC

Tuesday, Jan 10  
10 am

Visit  
<https://ncucc.org>  
for location info

## NCLRPC

Wednesday, Jan. 18  
11 am

NC811 Events Center,  
Greensboro  
Hybrid Meeting  
Visit <https://ncucc.org>  
for meeting link

## BOARD

Friday, Jan 20  
8:30 am

Grandover Resort,  
Greensboro  
  
contact  
Stephanie Brown for  
details.  
[stephanie@nc811.org](mailto:stephanie@nc811.org)



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# CALENDAR

NC811 & NCUCC event  
calendars can be found  
on [nc811.org](http://nc811.org) or the  
nc811 app



# EDUCATION TEAM



**Ann Rushing**  
Education  
Manager



**Tami Groves**  
Southeast  
Liaison



**Howard Corey**  
Eastern Liaison



**Tyler Ross**  
Western Liaison



**Parrish  
Reddick**  
Piedmont Liaison



**Steven Moore**  
Media Relations  
Specialist





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**THANK YOU**

A copy of this presentation is available at  
[www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual or hybrid, a video is available on [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.







Iredell Co UCC  
January 2023

Meeting opened by Chair, Brian Weatherman

NC811 presentation given by Tami Groves

Prior business

Dominion Energy – Mighty Service has a big project coming. They are ramping up construction again. Mighty is doing sub work for TDS.

Dominion Energy – Hwy 150 – doing bore testing for coal ash to see what may need to be removed. Brawley School Road to Rescue Lane replacing main. Highway 115/ Mt Mourne new regulator station and farm taps to be retired. Larger project in late spring/early summer this year. Reed Cove will be running line and making a tie in at the subdivision. 1200 services, 80 retired, 164 new/isolated services, 40,000 new main.

Wallace Spring will be activated in about two weeks.

Scott Swindler – thank you to those in attendance. Please reach out to your subcontractors, contractors, related agencies and any other interested parties and ask them to attend.

Next meeting Thursday, Feb 2, 2023 at 9:00 AM