

Jones - Onslow
Utilities Coordinating Committee (UCC)
Meeting Minutes
January 19, 2023

This meeting began at 11:35 am.

Lunch – Sponsored by Vermeer All Roads (Thanks to Randy Johnson)

Chairman Ralph Murphy welcomed everyone and asked that they please sign in and silence their cell phones. He also welcomed all the newcomers to our UCC Meeting and thanked Vermeer for providing lunch.

Howard Corey (Education Liaison with NC811) showed a video that included photos from events throughout the year 2022. He spoke about everyone working together to prevent damage to utilities. Howard then reviewed the NC811 updates and data on locate tickets and damages in our area. Most companies have more work than staff to manage the work.

Chairman Ralph Murphy spoke about the 40th Annual Joint NC/SC UCC Conference from May 3rd thru May 5th. The registration fee is \$125 per attendee which will increase to \$150 after April 21st. Come join us and help represent our UCC!! Visit <https://ncucc.org/joint-nc-sc-uccc/> for more information.

Please let us know if you would like to be a guest speaker or if you would like to nominate someone to be a guest speaker at one of our UCC meetings.

Ralph reminded everyone that Web TMS is going away. Members and contractors will need to find another vendor to assist with locate ticket processing.

Pre-construction meetings are helping. Be sure to attend these meetings if the construction will include areas where your company has utilities.

Ralph asked everyone to perform white lining of the areas to be located and not the entire property. Please add the company name or logo and the date.

Member Updates:

ONWASA – Wynne Ray discussed upcoming development projects.
There are a few capital projects in the design phase.

Piedmont Natural Gas – working at MARSOC, in Sneads Ferry and Richlands, and doing scattered services. Coming to Hwy 258 and Douglas Rd on the Air Station also at Montford Landing.

Tidewater and Associates – Ed Foley says they have several small projects right now.

NC DOT – staying busy; short-staffed. Really need good contact numbers for all companies.

USIC – Staying busy; Not as bad as previously, but still busy. Always glad to help.

MetroNet – Working in Raintree, Deerfield, Carolina Plantation, Hwy 17, Rocky Run Rd, Country Club Rd. Making good progress.

Vermeer All-Roads – Lead time on equipment is still several months out. If you know of anything you need, please place your order now.

PLURIS – Karen says they have a hotel, RV parks, commercial units, apartment complexes, etc. coming in.

This meeting ended at 1:17 pm., and there were thirty-one attendees.

Our UCC is now on FACEBOOK!
Please go LIKE our page! <https://www.facebook.com/NC.JOUCC>

For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.

These minutes were prepared by Jones/Onslow UCC Secretary, Sherry Jones.

Anytime you cannot make it to a UCC meeting and would like to voice a concern, you may use the NC 811 app to send it - simply use the “UCC Issues Form” button. Concerns may also be submitted online at www.ncucc.org, Just click on “Local UCC Issue” on the home page.

The next meeting will be **February 16th @ 11:30 am at Tar Landing Baptist Church, located at 3884 Richlands Hwy.**





In the chat section please type your name, company name & email.

Participant feature – raise hand. The meeting facilitator will acknowledge you.

Enter the meeting with your microphone on mute and unmute your mic when you need to speak.

Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.

MONTHLY UPDATE

JANUARY
2023

JONES/ONSLOW
UCC



NC 811.ORG



FROM LOUIS PANZER

NC811 EXECUTIVE DIRECTOR

- Welcome to 2023!
 - We are bracing for more volume and you should too.
 - Norfield DigLogix is coming soon! This application will assist excavators in creating and managing requests.
 - Patience + Planning + Process = Productivity.
-

ROOT CAUSE OF DAMAGE



Part I: Description of the Root Cause

Choose most descriptive cause:

One Call Notification Issue

- No notification made to One-Call Center / 811
- Excavator dug outside area described on ticket
- Excavator dug prior to valid start date/time
- Excavator dug after valid ticket expired
- Excavator provided incorrect notification information

Locating Issue

Facility not marked due to:

- ...No Response from operator/contract locator
- ...Abandoned facility
- ...Incorrect facility records/maps
- ...Locator error
- ...Tracer wire issue
- ...Site marked but incomplete at damage location
- ...Unlocatable facility

Facility marked inaccurately due to:

- ...Abandoned facility
- ...Incorrect facility record/maps
- ...Locator error
- ...Tracer wire issue

Excavation Issue

- Excavator dug prior to verifying marks by test-hole (pot-hole)
- Excavator failed to maintain clearance after verifying marks
- Marks faded, lost or not maintained
- Excavator failed to shore excavation/support facilities
- Improper backfilling
- Improper excavation practice not listed above

Miscellaneous Root Causes

- One-Call Center error
- Deteriorated facility
- Previous Damage
- Root Cause not listed above (comment required)

DATA INSIGHTS

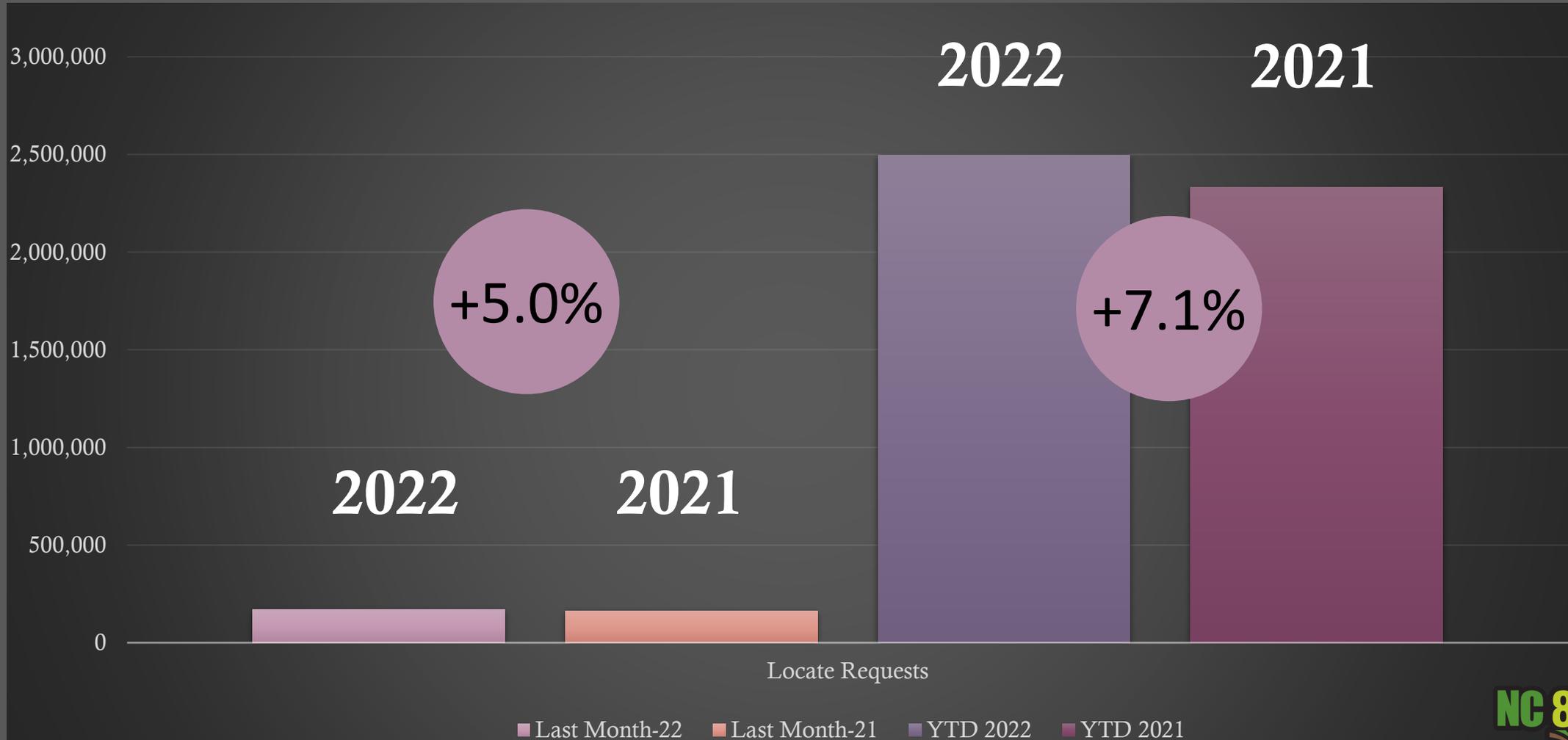
Locate Request, Transmissions,
County ticket volume and distribution



LOCATE REQUESTS FOR NC

DEC 2022 vs 2021

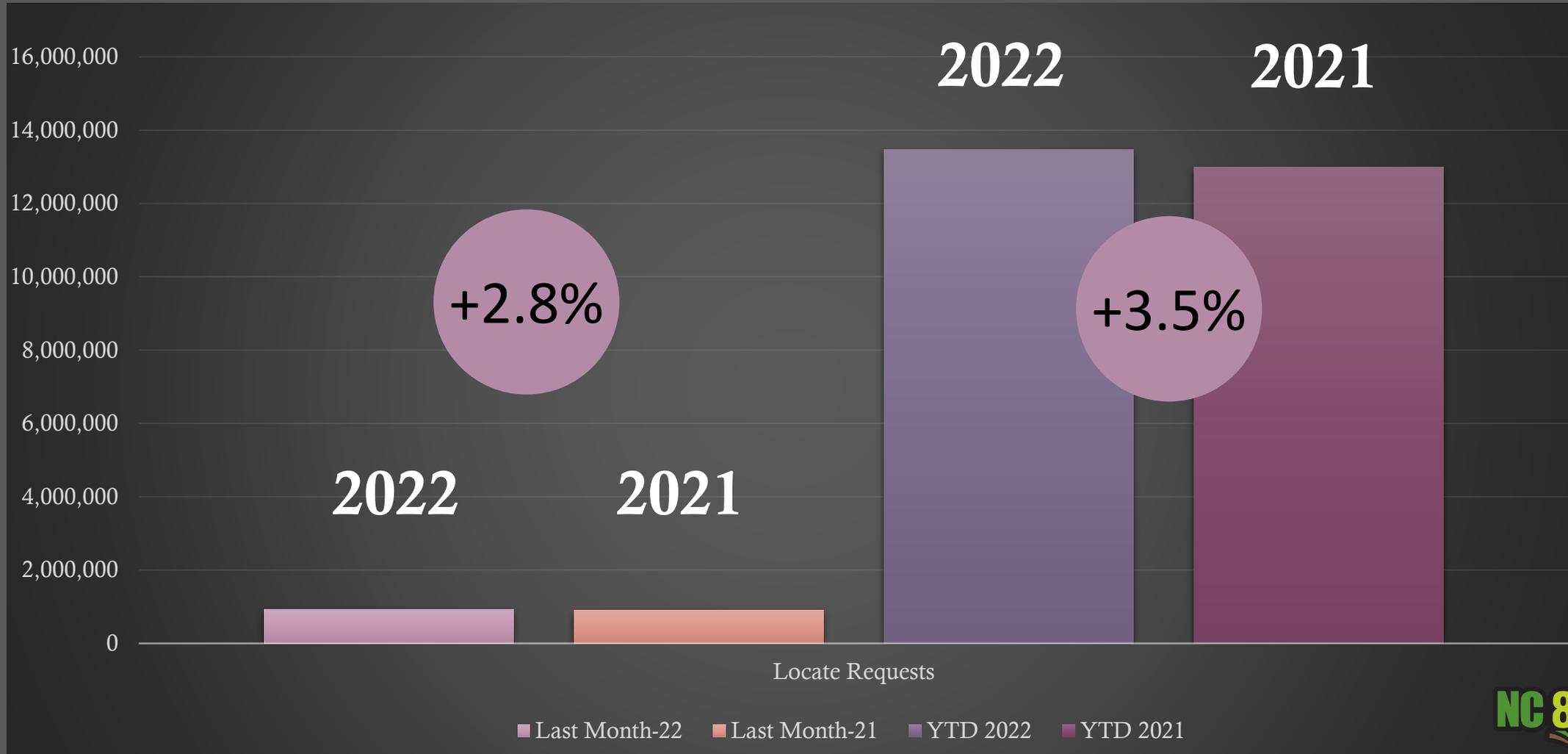
YTD 2022 vs 2021



TRANSMISSIONS FOR NC

DEC 2022 vs 2021

YTD 2022 vs 2021



COUNTY TICKET VOLUME 2022 VS 2021

| Jones | 3 HR | CNCL | NEW | RXMT | UPDT | TOTAL Tickets |
|---------|------|------|---------------------|--------|--------|---------------|
| 2021 | 0 | 0 | 159 | 47 | 197 | 403 |
| 2022 | 7 | 1 | 196 | 7 | 26 | 237 |
| +/- Var | 700% | 100% | 23.3% | -85.1% | -86.8% | -41.2% |
| | | | Avg Locates per Day | | | 12 |

COUNTY TICKET VOLUME 2022 VS 2021

| Onslow | 3 HR | CNCL | NEW | RXMT | UPDT | TOTAL Tickets |
|---------|-------|-------|---------------------|-------|--------|---------------|
| 2021 | 21 | 14 | 1407 | 27 | 863 | 2332 |
| 2022 | 20 | 18 | 1369 | 31 | 430 | 1868 |
| +/- Var | -4.8% | 28.6% | -2.7% | 14.8% | -50.2% | -19.9% |
| | | | Avg Locates per Day | | | 93 |

COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

| Jones | 3 HR | CNCL | NEW | RXMT | UPDT | TOTAL Tickets |
|--------------|-------------|-------------|---------------------|-------------|-------------|----------------------|
| 2021 | 67 | 79 | 1734 | 81 | 1473 | 3434 |
| 2022 | 112 | 101 | 3593 | 118 | 2171 | 6095 |
| +/- Var | 67.2% | 27.8% | 107.2% | 45.7% | 47.4% | 77.5% |
| | | | Avg Locates per Day | | | 24 |

COUNTY TICKET VOLUME

YTD VS PREVIOUS YEAR

| Onslow | 3 HR | CNCL | NEW | RXMT | UPDT | TOTAL Tickets |
|---------------|-------------|-------------|---------------------|-------------|-------------|----------------------|
| 2021 | 401 | 263 | 20269 | 641 | 8378 | 29952 |
| 2022 | 556 | 276 | 25375 | 511 | 9237 | 35955 |
| +/- Var | 38.7% | 4.9% | 25.2% | -20.3% | 10.3% | 20.0% |
| | | | Avg Locates per Day | | | 143 |

COUNTY TICKET DISTRIBUTION

| County/Place | 12 Dec |
|---------------------|------------|
| JONES | 237 |
| CASWELL | 1 |
| COMFORT | 7 |
| HARGETTS CROSSROADS | 2 |
| MAYSVILLE | 26 |
| OLIVERS | 2 |
| PHILLIPS CROSSROADS | 1 |
| POLLOCKSVILLE | 57 |
| TRENTON | 140 |
| WISE FORK | 1 |

COUNTY TICKET DISTRIBUTION

| County/Place | 12 Dec |
|---------------------|-------------|
| ONSLOW | 1868 |
| BEAR CREEK | 2 |
| BELGRADE | 4 |
| CAMP LEJEUNE | 135 |
| DEPPE | 4 |
| FRANCKTOWN | 1 |
| HALF MOON | 49 |
| HOLLY RIDGE | 128 |
| HUBERT | 119 |
| JACKSONVILLE | 784 |
| MIDWAY PARK | 15 |
| NEW RIVER STATION | 12 |
| NORTH TOPSAIL BEACH | 69 |

| | |
|---------------------|------------|
| PALA ALTO | 10 |
| PALOPATO | 1 |
| PINEY GREEN | 40 |
| PUMPKIN CENTER | 81 |
| RICHLANDS | 130 |
| SNEADS FERRY | 195 |
| SOUTHWEST | 5 |
| SURF CITY | 11 |
| SWANSBORO | 62 |
| TARAWA TERRACE I | 6 |
| VERONA | 1 |
| WHITE OAK ESTATES | 4 |

TOP 10 CALLERS FOR JONES COUNTY

| Rank | Name | Totals |
|------|------------------------------------|--------|
| 1 | RG COMMUNICATIONS, INC | 141 |
| 2 | SOUTHEASTERN CABLE CONTRACTORS | 17 |
| 3 | MEARS GROUP | 10 |
| 4 | J. PITTMAN UNDERGROUND INC | 6 |
| 5 | MASTEC | 5 |
| 6 | JONES COUNTY REGIONAL WATER SYSTEM | 4 |
| 7 | JONES COUNTY WATER | 4 |
| 8 | DUKE ENERGY | 4 |
| 9 | JONES ONSLOW EMC | 3 |
| 10 | JONES ONSLOW EMC | 3 |

TOP 15 CALLERS FOR ONSLOW COUNTY

| Rank | Name | Totals |
|------|--|--------|
| 1 | SOUTHEASTERN CABLE CONTRACTORS | 165 |
| 2 | RG COMMUNICATIONS, INC | 158 |
| 3 | JONES ONSLOW EMC | 96 |
| 4 | MASTEC | 75 |
| 5 | PARKER STOCKSTILL CONSTRUCTION, INC | 70 |
| 6 | JONES ONSLOW EMC | 62 |
| 7 | SOUTHEASTERN CABLE CONTRACTORS | 48 |
| 8 | HERNANDEZ FIBER, LLC | 47 |
| 9 | MID ATLANTIC CABLE SOLUTIONS | 45 |
| 10 | COASTAL UNDERGROUND SOLUTIONS | 44 |
| 11 | ONWASA | 44 |
| 12 | ISA CONSTRUCTION, INC | 43 |
| 13 | ADVANCED TECH UNDERGROUND UTILITIES, INC | 31 |
| 14 | CITY OF JACKSONVILLE | 28 |
| 15 | M&W LAND IMPROVEMENT, INC. | 27 |

DAMAGES REPORTED LAST MONTH

| | |
|-----------|----|
| ALAMANCE | 6 |
| ALEXANDER | 2 |
| ALLEGHANY | 0 |
| ANSON | 1 |
| ASHE | 0 |
| AVERY | 0 |
| BEAUFORT | 0 |
| BERTIE | 0 |
| BLADEN | 2 |
| BRUNSWICK | 11 |
| BUNCOMBE | 16 |
| BURKE | 2 |
| CABARRUS | 37 |
| CALDWELL | 3 |
| CAMDEN | 1 |
| CARTERET | 0 |
| CASWELL | 0 |
| CATAWBA | 11 |
| CHATHAM | 4 |
| CHEROKEE | 0 |
| CHOWAN | 0 |
| CLAY | 0 |
| CLEVELAND | 4 |
| COLUMBUS | 5 |
| CRAVEN | 9 |

| | |
|------------|----|
| CUMBERLAND | 26 |
| CURRITUCK | 0 |
| DARE | 3 |
| DAVIDSON | 12 |
| DAVIE | 1 |
| DUPLIN | 2 |
| DURHAM | 35 |
| EDGECOMBE | 0 |
| FORSYTH | 20 |
| FRANKLIN | 7 |
| GASTON | 15 |
| GATES | 0 |
| GRAHAM | 0 |
| GRANVILLE | 4 |
| GREENE | 0 |
| GUILFORD | 32 |
| HALIFAX | 0 |
| HARNETT | 11 |
| HAYWOOD | 4 |
| HENDERSON | 8 |
| HERTFORD | 0 |
| HOKE | 5 |
| HYDE | 0 |
| IREDELL | 13 |
| JACKSON | 1 |



| | |
|-------------|-----|
| JOHNSTON | 22 |
| JONES | 0 |
| LEE | 9 |
| LENOIR | 1 |
| LINCOLN | 2 |
| MACON | 0 |
| MADISON | 0 |
| MARTIN | 0 |
| MCDOWELL | 2 |
| MECKLENBURG | 101 |
| MITCHELL | 0 |
| MONTGOMERY | 0 |
| MOORE | 7 |
| NASH | 4 |
| NEW HANOVER | 17 |
| NORTHAMPTON | 2 |
| ONSLow | 8 |
| ORANGE | 8 |
| PAMLICO | 2 |
| PASQUOTANK | 2 |
| PENDER | 5 |
| PERQUIMANS | 0 |
| PERSON | 0 |
| PITT | 45 |
| POLK | 1 |



| | |
|--------------|-----|
| RANDOLPH | 9 |
| RICHMOND | 3 |
| ROBESON | 5 |
| ROCKINGHAM | 1 |
| ROWAN | 14 |
| RUTHERFORD | 2 |
| SAMPSON | 0 |
| SCOTLAND | 2 |
| STANLY | 2 |
| STOKES | 0 |
| SURRY | 1 |
| SWAIN | 0 |
| TRANSYLVANIA | 1 |
| TYRRELL | 0 |
| UNION | 40 |
| VANCE | 1 |
| WAKE | 104 |
| WARREN | 0 |
| WASHINGTON | 0 |
| WATAUGA | 1 |
| WAYNE | 4 |
| WILKES | 1 |
| WILSON | 6 |
| YADKIN | 1 |
| YANCEY | 0 |

IMPORTANT DATES

NCUDPRB

Tuesday, Jan 17
10 am

Visit <https://udprb.nc.gov>
for location info

State UCC

Tuesday, Jan 10
10 am

NC811 Events Center,
Greensboro
Hybrid Meeting
Visit <https://ncucc.org>
for location info

NCLRPC

Wednesday, Jan. 18
11 am

NC811 Events Center,
Greensboro
Hybrid Meeting
Visit <https://ncucc.org>
for meeting link

BOARD

Friday, Jan 20
8:30 am

Grandover Resort,
Greensboro

contact
Stephanie Brown for
details.
stephanie@nc811.org



CALENDAR

NC811 & NCUCC event
calendars can be found
on nc811.org or the
nc811 app

EDUCATION TEAM



Ann Rushing
Education
Manager



Tami Groves
Southeast
Liaison



Howard Corey
Eastern Liaison



Tyler Ross
Western Liaison



**Parrish
Reddick**
Piedmont Liaison



Steven Moore
Media Relations
Specialist













THANK YOU

A copy of this presentation is available at
www.ncucc.org

If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.