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# MONTHLY UPDATE

FEBRUARY  
2023

KERR LAKE UCC





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# FROM LOUIS PANZER

NC811 EXECUTIVE DIRECTOR

- We are surveying companies that were deemed to have damaged with no call ticket.
  - January has been good operationally for NC 811. New hires are getting ready for the spring rush.
  - Excavation Safety Conference in Tampa, Feb 13-16.
  - Reminders: MUST add operator ID to marks, MUST check positive response before starting work.
  - MUST perform a site visit. IF evidence exists of a facility, regardless of the positive response status, MUST call for a 3-hour notice.
  - Stay warm! Spring is still two months away!
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# YOUR ATTENDANCE MATTERS AT YOUR UCC

- Utility Representatives
- Government agencies
- Contractors



# GET YOUR NEW 811 BANNERS

You must pick them up at your local UCC



# DATA INSIGHTS

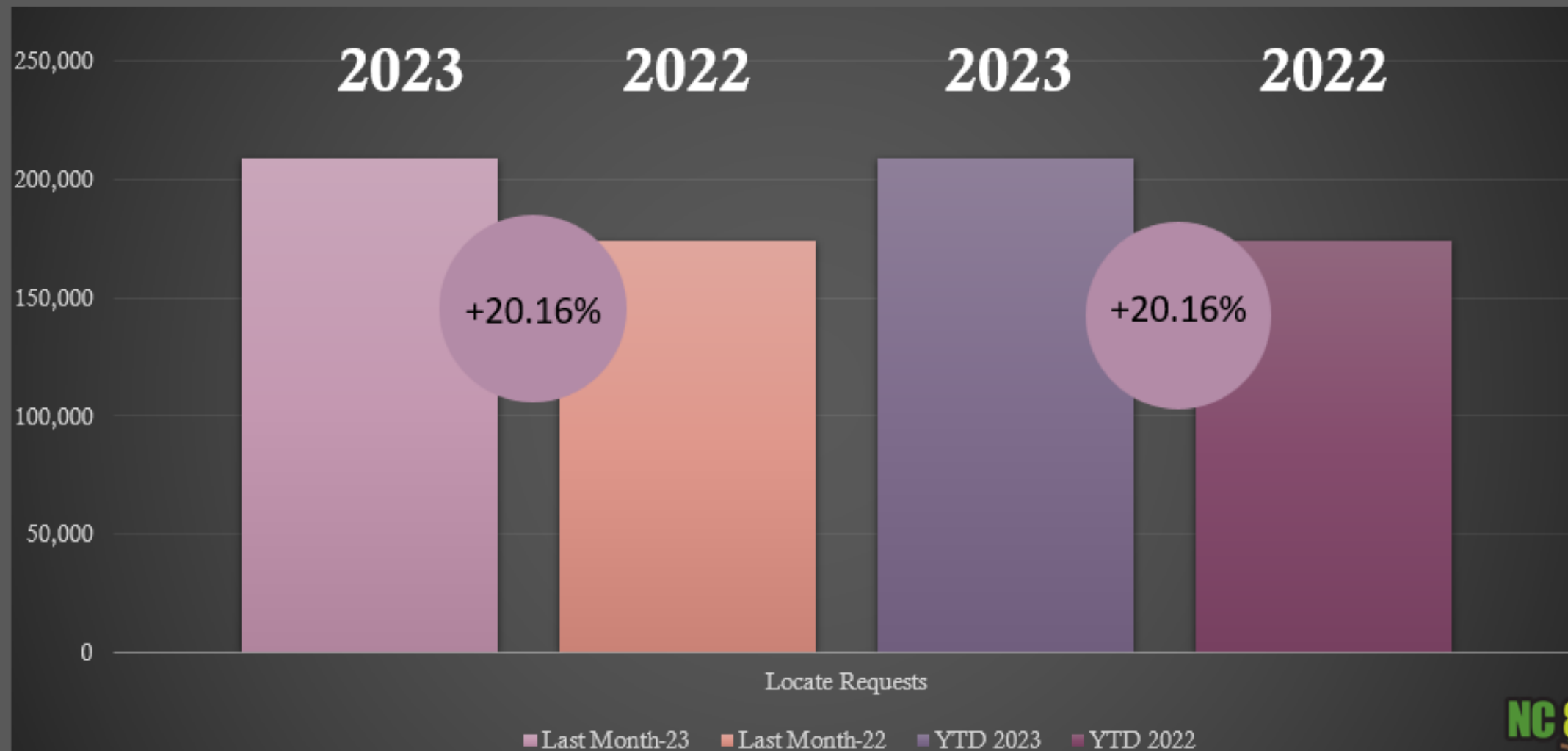
Locate Request, Transmissions,  
County ticket volume and distribution



# LOCATE REQUESTS FOR NC

JAN 2023 vs 2022

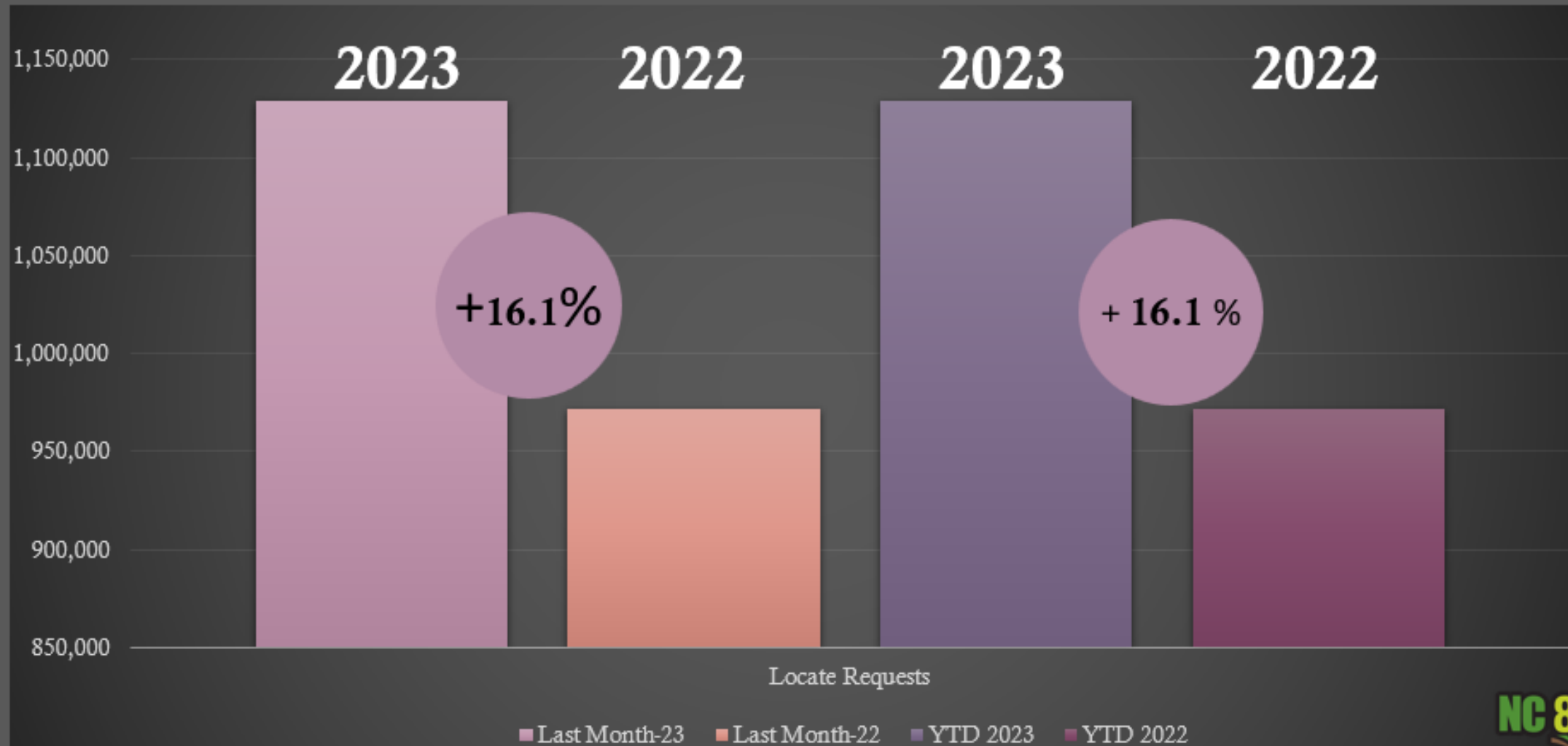
YTD 2023 vs 2022



# TRANSMISSIONS FOR NC

JAN 2023 vs 2022

YTD 2023 vs 2022



# COUNTY TICKET VOLUME

JANUARY 2022 VS 2021

<b>Vance</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>Tickets</b>
<b>2022</b>	<b>5</b>	<b>2</b>	<b>294</b>	<b>2</b>	<b>18</b>	<b>321</b>
<b>2023</b>	<b>29</b>	<b>3</b>	<b>314</b>	<b>26</b>	<b>89</b>	<b>461</b>
<b>+/- Var</b>	<b>480.0%</b>	<b>50.0%</b>	<b>6.8%</b>	<b>1200.0%</b>	<b>394.4%</b>	<b>43.6%</b>
			<b>Avg Locates per Day</b>			<b>23</b>



# COUNTY TICKET VOLUME

JANUARY 2022 VS 2021

<b>Warren</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>Tickets</b>
<b>2022</b>	<b>5</b>	<b>3</b>	<b>153</b>	<b>7</b>	<b>37</b>	<b>205</b>
<b>2023</b>	<b>7</b>	<b>2</b>	<b>262</b>	<b>8</b>	<b>96</b>	<b>375</b>
<b>+/- Var</b>	<b>40.0%</b>	<b>-33.3%</b>	<b>71.2%</b>	<b>14.3%</b>	<b>159.5%</b>	<b>82.9%</b>
			<b>Avg Locates per Day</b>			<b>19</b>

# COUNTY TICKET VOLUME

JANUARY 2022 VS 2021

<b>Franklin</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>Tickets</b>
<b>2022</b>	<b>16</b>	<b>26</b>	<b>1019</b>	<b>20</b>	<b>414</b>	<b>1495</b>
<b>2023</b>	<b>28</b>	<b>24</b>	<b>1154</b>	<b>14</b>	<b>340</b>	<b>1560</b>
<b>+/- Var</b>	<b>75.0%</b>	<b>-7.7%</b>	<b>13.2%</b>	<b>-30.0%</b>	<b>-17.9%</b>	<b>4.3%</b>
			<b>Avg Locates per Day</b>			<b>78</b>

# COUNTY TICKET VOLUME

YTD VS PREVIOUS  
YEAR

<b>Granville</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>Tickets</b>
<b>2022</b>	<b>9</b>	<b>6</b>	<b>399</b>	<b>6</b>	<b>78</b>	<b>498</b>
<b>2023</b>	<b>16</b>	<b>4</b>	<b>455</b>	<b>19</b>	<b>137</b>	<b>631</b>
<b>+/- Var</b>	<b>77.8%</b>	<b>-33.3%</b>	<b>14.0%</b>	<b>216.7%</b>	<b>75.6%</b>	<b>26.7%</b>
			<b>Avg Locates per Day</b>			<b>32</b>

# COUNTY TICKET DISTRIBUTION

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County/Place	01 Jan
VANCE	461
DABNEY	3
DREWRY	1
EPSOM	1
GILL	1
HENDERSON	362
KITTRELL	58
MIDDLEBURG	15
SOUTH HENDERSON	2
TOWNSVILLE	7
WILLIAMSBORO	11

# COUNTY TICKET DISTRIBUTION

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County/Place	01 Jan
<b>WARREN</b>	<b>375</b>
AFTON	5
ARCOLA	2
CHURCH HILL	2
ELAMS	23
ELBERON	1
ENTERPRISE	2
EPWORTH	1
MACON	50
MANSON	38
NORLINA	88
OINE	2
PARKTOWN	2
RIDGEWAY	25
VAUGHAN	24
<b>WARRENTON</b>	<b>91</b>
WISE	19

# COUNTY TICKET DISTRIBUTION

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County/Place	01 Jan
<b>FRANKLIN</b>	<b>1560</b>
ALERT	1
BUNN	98
DADDYSVILLE	25
FIVE POINTS	2
FRANKLINTON	<b>406</b>
GOLD SAND	1
LOUISBURG	<b>384</b>
MAYS CROSSROADS	1
PILOT	25
SOCIAL PLAINS	1
SUTTON	1
WAKE FOREST	50
WHITE LEVEL	4
<b>YOUNGSVILLE</b>	<b>561</b>

# COUNTY TICKET DISTRIBUTION

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County/Place	01 Jan
<b>GRANVILLE</b>	<b>631</b>
BULLOCK	4
BUTNER	54
CORNWALL	1
CREEDMOOR	<b>176</b>
GRISSOM	23
OAK HILL	9
<b>OXFORD</b>	<b>291</b>
STEM	28
STOVALL	3
TAR RIVER	17
WILBOURNS	1
WILTON	24

# DAMAGES REPORTED IN JANUARY

ALAMANCE	11
ALEXANDER	2
ALLEGHANY	0
ANSON	2
ASHE	0
AVERY	0
BEAUFORT	0
BERTIE	1
BLADEN	2
BRUNSWICK	23
BUNCOMBE	10
BURKE	0
CABARRUS	39
CALDWELL	4
CAMDEN	0
CARTERET	3
CASWELL	3
CATAWBA	14
CHATHAM	9
CHEROKEE	0
CHOWAN	1
CLAY	1
CLEVELAND	1
COLUMBUS	2
CRAVEN	6

CUMBERLAND	20
CURRITUCK	1
DARE	3
DAVIDSON	9
DAVIE	6
DUPLIN	2
DURHAM	37
EDGECOMBE	1
FORSYTH	21
FRANKLIN	3
GASTON	13
GATES	0
GRAHAM	0
GRANVILLE	7
GREENE	0
GUILFORD	35
HALIFAX	0
HARNETT	16
HAYWOOD	2
HENDERSON	3
HERTFORD	0
HOKE	0
HYDE	0
IREDELL	9
JACKSON	0

JOHNSTON	15
JONES	0
LEE	10
LENOIR	1
LINCOLN	4
MACON	1
MADISON	0
MARTIN	1
MCDOWELL	1
MECKLENBURG	129
MITCHELL	0
MONTGOMERY	1
MOORE	10
NASH	3
NEW HANOVER	19
NORTHAMPTON	0
ONslow	12
ORANGE	13
PAMLICO	0
PASQUOTANK	1
PENDER	4
PERQUIMANS	0
PERSON	4
PITT	33
POLK	4

RANDOLPH	10
RICHMOND	0
ROBESON	8
ROCKINGHAM	4
ROWAN	12
RUTHERFORD	2
SAMPSON	3
SCOTLAND	0
STANLY	1
STOKES	2
SURRY	0
SWAIN	0
TRANSYLVANIA	0
TYRRELL	0
UNION	28
VANCE	0
WAKE	144
WARREN	0
WASHINGTON	0
WATAUGA	1
WAYNE	7
WILKES	2
WILSON	5
YADKIN	0
YANCEY	0



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# IMPORTANT DATES

## NCUDPRB

Tuesday, April 18  
10 am

NC811 Events Center, Greensboro

Visit <https://udprb.nc.gov>  
for location info

## State UCC

Tuesday, March 21  
10 am

Dominion Energy - Raleigh

Visit  
<https://ncucc.org>  
for location info

## NCLRPC

Wednesday, March 22  
11 am

NC811 Events Center, Greensboro

Hybrid Meeting  
Visit <https://ncucc.org>  
for meeting link

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# IMPORTANT DATES

## 25th Annual Eastern NC Landscape Conference & Trade Show

Tue 2/7/2023 8:00 AM - 5:00 PM

The Maxwell Center,  
3114 Wayne Memorial Dr,  
Goldsboro, NC 27534

## Barnhill Contracting 2023 Construction Rodeo

Fri 2/24/2023 8:00 AM - 4:00 PM

6030 Murchison Road  
Fayetteville, NC

40TH ANNUAL JOINT NC/SC UCC CONFERENCE  
**MAY 3-5, 2023**  
HARRAH'S CHEROKEE CASINO RESORT





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# CALENDAR

NC811 & NCUCC event calendars can be found on [nc811.org](http://nc811.org) or the nc811 app

# DiG LOGiX

Eliminate the dangers and damages associated with legal excavation.

## Introducing DiG LOGiX

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Norfield's pioneering application allows you to generate, track, and transmit excavation requests in seconds. Receive notifications, monitor your tasks, and correspond with your utility teams using DiG LOGiX on a mobile platform. Our software streamlines all aspects of the excavation request with ease.

### Core features include:

- » Active notifications
- » State by state configuration capabilities
- » Instant and easy accessibility
- » Ticket creation and management
- » PII security
- » Opt-in option for notifications
- » A reactive design for mobile devices
- » Accurate user authentication
- » Collaborative tools
- » Advanced Role-Based Access Control (RBAC)

Our software helps reverse time-related delays with ease. Click on the button below to complete our contact form and start your demo today. Increase your efficiency by incorporating DiG LOGiX into your utility location arsenal. Your only regret? That you didn't make it happen yesterday.

[HTTPS://NORFIELDDP.COM/DIG-LOGIX/](https://norfielddp.com/dig-logix/)

# EDUCATION TEAM



**Ann Rushing**  
Education  
Manager



**Tami Groves**  
Southeast  
Liaison



**Howard Corey**  
Eastern Liaison



**Tyler Ross**  
Western Liaison



**Parrish  
Reddick**  
Piedmont Liaison



**Steven Moore**  
Media Relations  
Specialist





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**THANK YOU**

A copy of this presentation is available at  
[www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual or hybrid, a video is available on [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.

