

Lower Cape Fear LCC

Date: 2 / 21 / 2023

[illegible]

# **Utilities Coordinating Committee of the Lower Cape Fear**

## **Serving New Hanover, Brunswick and Pender Counties**

**February 21, 2023**

**Meeting held at :** Cape Fear Public Utility Authority- 23<sup>rd</sup> St Wilmington NC

**Time Began:** 9:05 AM **Time End:** 10:08 AM

### **Call Meeting to Order**

Josh England- Chairperson

Misty Rose- Secretary

- Mission Statement
- Member Introductions- Members Attended
- Safety Recap

### **NC 811 Power Point Presentation:** Howard Corey

Locate Requests/Transmission Numbers

County Ticket Volume

County Ticket Distribution

Excavation Guide

Meetings and Events

### **Projects Discussed:**

No new large projects were discussed

### **Meeting Discussions:**

Discussed new process for damage calls that has been put into place to ask callers more questions to obtain more information about damages when they occur.

Discussed the importance of the flag colors that utility owners use

### **Reminder List:**

811 App: Remind your locators and excavators to use it. It is a really good tool.

Training: Ensure your excavators and locators have the proper training

NC 811 Holidays: Next holiday is

State UCC Meeting will be May 6<sup>th</sup>-May 8<sup>th</sup> at Harrah's in Cherokee

### **Adjourn Meeting:**

Our next meeting will be March 21, 2023 at Piedmont Natural Gas at 1321 S 10<sup>th</sup> St Wilmington



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# MONTHLY UPDATE

FEBRUARY  
2023

LOWER CAPE FEAR UCC







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# FROM LOUIS PANZER

NC811 EXECUTIVE DIRECTOR

- We are surveying companies that were deemed to have damaged with no call ticket.
- January has been good operationally for NC 811. New hires are getting ready for the spring rush.
- Excavation Safety Conference in Tampa, Feb 13-16.
- Reminders: MUST add operator ID to marks, MUST check positive response before starting work.
- MUST perform a site visit. IF evidence exists of a facility, regardless of the positive response status, MUST call for a 3-hour notice.
- Stay warm! Spring is still two months away!



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# YOUR ATTENDANCE MATTERS AT YOUR UCC

- Utility Representatives
- Government agencies
- Contractors





# GET YOUR NEW 811 BANNERS

You must pick them up at your local UCC



# DATA INSIGHTS

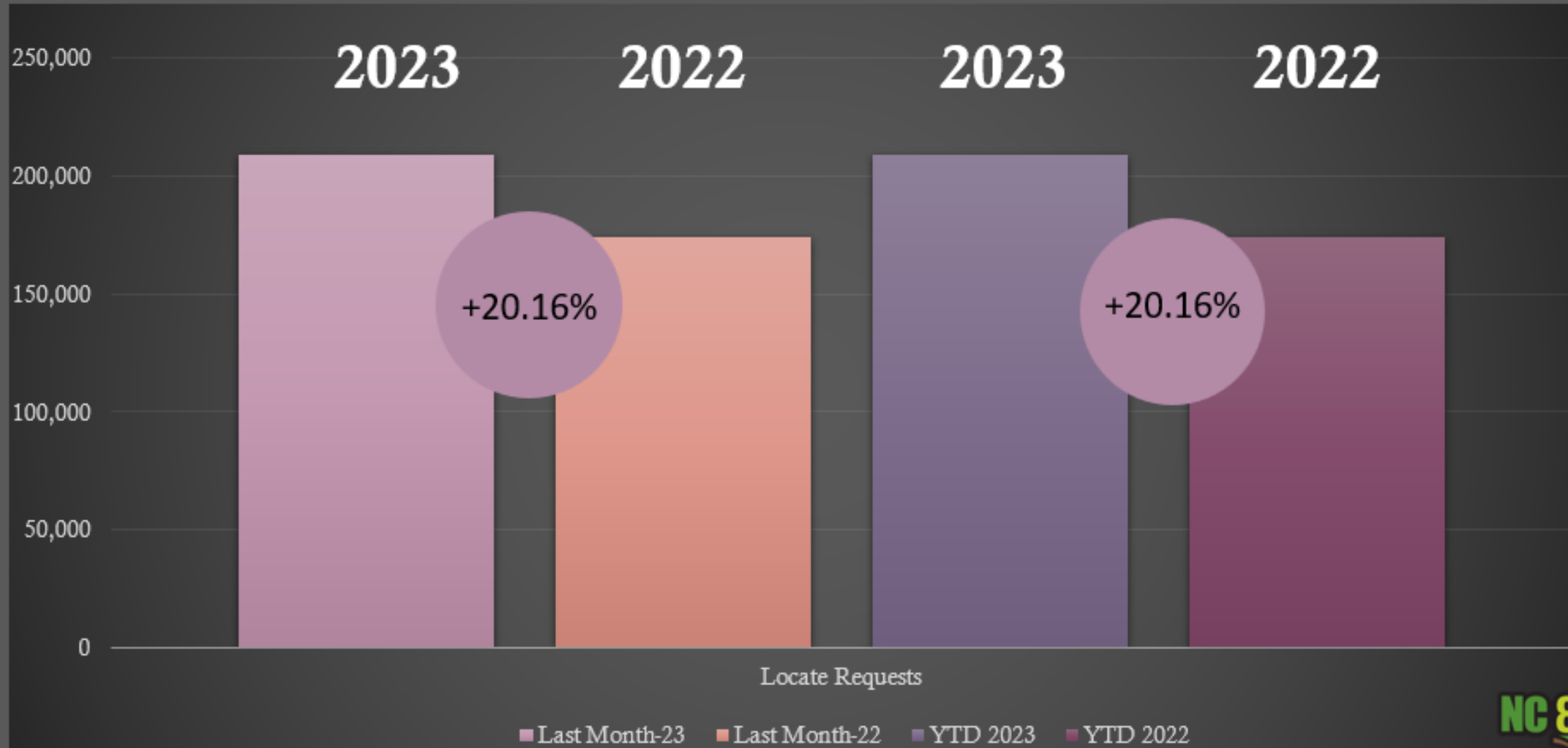
Locate Request, Transmissions,  
County ticket volume and distribution



# LOCATE REQUESTS FOR NC

JAN 2023 vs 2022

YTD 2023 vs 2022

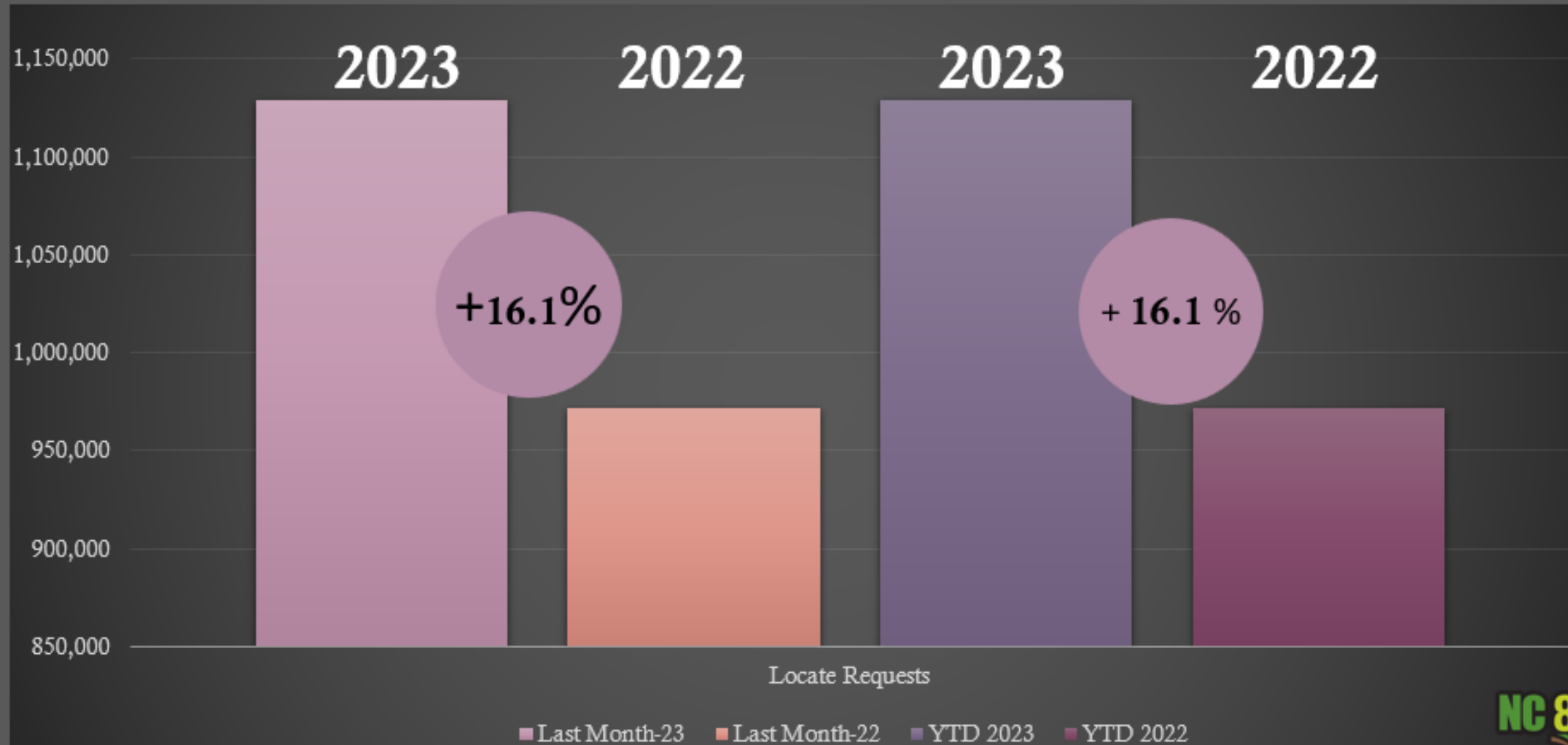




# TRANSMISSIONS FOR NC

JAN 2023 vs 2022

YTD 2023 vs 2022



# COUNTY TICKET VOLUME

JANUARY 2023 VS 2022

New Hanover	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	70	15	2115	36	960	3196
2023	346	54	2642	158	1351	4551
+/- Var	394.3%	260.0%	24.9%	338.9%	40.7%	42.4%
			Avg Locates per Day			228



# COUNTY TICKET VOLUME

JANUARY 2023 VS 2022

Brunswick	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	82	15	2750	41	789	3677
2023	123	28	3388	80	1072	4691
+/- Var	50.0%	86.7%	23.2%	95.1%	35.9%	27.6%
			Avg Locates per Day			235

# COUNTY TICKET VOLUME

JANUARY 2023 VS 2022

Pender	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	23	7	766	45	227	1068
2023	59	9	894	46	1092	2100
+/- Var	156.5%	28.6%	16.7%	2.2%	381.1%	96.6%
			Avg Locates per Day			105



# COUNTY TICKET VOLUME

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# COUNTY TICKET DISTRIBUTION

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County/Place	01 Jan
<b>NEW HANOVER</b>	<b>4551</b>
<b>CAROLINA BEACH</b>	<b>169</b>
<b>CASTLE HAYNE</b>	<b>246</b>
FORT FISHER	4
KINGS GRANT	15
KIRKLAND	8
KURE BEACH	76
MASONBORO	11
MURRAYSVILLE	21
MYRTLE GROVE	12
OGDEN	27
SILVER LAKE	11
SMITH CREEK	6
<b>WILMINGTON</b>	<b>3864</b>
WRIGHTSBORO	15
WRIGHTSVILLE BEACH	58

# COUNTY TICKET DISTRIBUTION

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County/Place	01 Jan
<b>BRUNSWICK</b>	<b>4691</b>
ASH	33
BALD HEAD ISLAND	82
BELVILLE	34
<b>BOILING SPRING LAKES</b>	<b>147</b>
<b>BOLIVIA</b>	<b>318</b>
<b>CALABASH</b>	<b>325</b>
CAROLINA SHORES	61
CASWELL BEACH	5
HOLDEN BEACH	25
<b>LELAND</b>	<b>1208</b>
LONGWOOD	4
NAVASSA	52
NORTHWEST	26

<b>OAK ISLAND</b>	<b>407</b>
<b>OCEAN ISLE BEACH</b>	<b>230</b>
<b>SAINT JAMES</b>	<b>111</b>
<b>SHALLOTTE</b>	<b>236</b>
<b>SOUTHPORT</b>	<b>792</b>
<b>SUNSET BEACH</b>	<b>203</b>
SUNSET HARBOR	11
<b>SUPPLY</b>	<b>227</b>
TOWN CREEK	32
VARNAMTOWN	4
<b>WINNABOW</b>	<b>115</b>

# COUNTY TICKET DISTRIBUTION

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County/Place	01 Jan
<b>PENDER</b>	<b>2100</b>
<b>ATKINSON</b>	<b>472</b>
BURGAW	70
CURRIE	69
<b>HAMPSTEAD</b>	<b>972</b>
MAPLE HILL	9
<b>ROCKY POINT</b>	<b>155</b>
SCOTTS HILL	16
<b>SURF CITY</b>	<b>103</b>
<b>TOPSAIL</b>	<b>139</b>
TOPSAIL BEACH	29
WALLACE	14
WATHA	3
WILLARD	45



# TOP 10 CALLERS NEW HANOVER

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Rank	Name	Totals
1	MASTEC	512
2	PIEDMONT UTILITY GROUP, LLC	386
3	SOUTHEASTERN CABLE CONTRACTORS	240
4	SOUTHEAST CONNECTIONS, LLC	207
5	MASTEC	182
6	AT&T UTILITY OPERATIONS	139
7	SOUTHEASTERN CABLE CONTRACTORS	134
8	ANSCO & ASSOCIATES, LLC	119
9	THOMSON CORDER & CO	103
10	G P ASSOCIATES, INC	97

# TOP 10 CALLERS FOR BRUNSWICK

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Rank	Name	Totals
1	ATMC	474
2	QUANTA SERVICES	345
3	SOUTHEASTERN CABLE CONTRACTORS	192
4	MASTEC	189
5	QUANTA SERVICES	173
6	THOMSON CORDER & CO	102
7	BRUNSWICK COUNTY PUBLIC UTILITIES	101
8	SOUTHEAST CONNECTIONS, LLC	100
9	SOUTHEASTERN CABLE CONTRACTORS	98
10	CAROLINA POWER AND SIGNALIZATION	77

# TOP 10 CALLERS FOR PENDER

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Rank	Name	Totals
1	PIEDMONT UTILITY GROUP, LLC	229
2	KVA COMMUNICATIONS	224
3	MASTEC	206
4	KVA COMMUNICATIONS	124
5	MASTEC	113
6	SOUTHEASTERN CABLE CONTRACTORS	100
7	MILAM PLUMBING, INC	64
8	C M MITCHELL CONSTRUCTION	61
9	FIREBITT	49
10	TUCKER, INC	43

# DAMAGES REPORTED IN JANUARY

ALAMANCE	11
ALEXANDER	2
ALLEGHANY	0
ANSON	2
ASHE	0
AVERY	0
BEAUFORT	0
BERTIE	1
BLADEN	2
BRUNSWICK	23
BUNCOMBE	10
BURKE	0
CABARRUS	39
CALDWELL	4
CAMDEN	0
CARTERET	3
CASWELL	3
CATAWBA	14
CHATHAM	9
CHEROKEE	0
CHOWAN	1
CLAY	1
CLEVELAND	1
COLUMBUS	2
CRAVEN	6

CUMBERLAND	20
CURRITUCK	1
DARE	3
DAVIDSON	9
DAVIE	6
DUPLIN	2
DURHAM	37
EDGECOMBE	1
FORSYTH	21
FRANKLIN	3
GASTON	13
GATES	0
GRAHAM	0
GRANVILLE	7
GREENE	0
GUILFORD	35
HALIFAX	0
HARNETT	16
HAYWOOD	2
HENDERSON	3
HERTFORD	0
HOKE	0
HYDE	0
IREDELL	9
JACKSON	0

JOHNSTON	15
JONES	0
LEE	10
LENOIR	1
LINCOLN	4
MACON	1
MADISON	0
MARTIN	1
MCDOWELL	1
MECKLENBURG	129
MITCHELL	0
MONTGOMERY	1
MOORE	10
NASH	3
NEW HANOVER	19
NORTHAMPTON	0
ONslow	12
ORANGE	13
PAMLICO	0
PASQUOTANK	1
PENDER	4
PERQUIMANS	0
PERSON	4
PITT	33
POLK	4

RANDOLPH	10
RICHMOND	0
ROBESON	8
ROCKINGHAM	4
ROWAN	12
RUTHERFORD	2
SAMPSON	3
SCOTLAND	0
STANLY	1
STOKES	2
SURRY	0
SWAIN	0
TRANSYLVANIA	0
TYRRELL	0
UNION	28
VANCE	0
WAKE	144
WARREN	0
WASHINGTON	0
WATAUGA	1
WAYNE	7
WILKES	2
WILSON	5
YADKIN	0
YANCEY	0



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# IMPORTANT DATES

## NCUDPRB

Tuesday, April 18  
10 am

NC811 Events Center, Greensboro

Visit <https://udprb.nc.gov>  
for location info

## State UCC

Tuesday, March 21  
10 am

Dominion Energy - Raleigh

Visit  
<https://ncucc.org>  
for location info

## NCLRPC

Wednesday, March 22  
11 am

NC811 Events Center, Greensboro

Hybrid Meeting  
Visit <https://ncucc.org>  
for meeting link

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# IMPORTANT DATES

## 25th Annual Eastern NC Landscape Conference & Trade Show

Tue 2/7/2023 8:00 AM - 5:00 PM  
The Maxwell Center,  
3114 Wayne Memorial Dr,  
Goldsboro, NC 27534

## Barnhill Contracting 2023 Construction Rodeo

Fri 2/24/2023 8:00 AM - 4:00 PM  
6030 Murchison Road  
Fayetteville, NC

# 40TH ANNUAL JOINT NC/SC UCC CONFERENCE

## MAY 3-5, 2023

HARRAH'S CHEROKEE CASINO RESORT



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# CALENDAR

NC811 & NCUCC event  
calendars can be found on  
[nc811.org](http://nc811.org) or the nc811 app





# DiG LOGiX

Eliminate the dangers and damages associated with legal excavation.

## Introducing DiG LOGiX

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Norfield's pioneering application allows you to generate, track, and transmit excavation requests in seconds. Receive notifications, monitor your tasks, and correspond with your utility teams using DiG LOGiX on a mobile platform. Our software streamlines all aspects of the excavation request with ease.

### Core features include:

- » Active notifications
- » State by state configuration capabilities
- » Instant and easy accessibility
- » Ticket creation and management
- » PII security
- » Opt-in option for notifications
- » A reactive design for mobile devices
- » Accurate user authentication
- » Collaborative tools
- » Advanced Role-Based Access Control (RBAC)

Our software helps reverse time-related delays with ease. Click on the button below to complete our contact form and start your demo today. Increase your efficiency by incorporating DiG LOGiX into your utility location arsenal. Your only regret? That you didn't make it happen yesterday.

[HTTPS://NORFIELDDP.COM/DIG-LOGIX/](https://norfielddp.com/dig-logix/)

# EDUCATION TEAM



Ann Rushing  
Education  
Manager



Tami Groves  
Southeast  
Liaison



Howard Corey  
Eastern Liaison



Tyler Ross  
Western Liaison



Parrish  
Reddick  
Piedmont Liaison



Steven Moore  
Media Relations  
Specialist



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# THANK YOU

A copy of this presentation is available at  
[www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual or hybrid, a video is available on [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.