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MONTHLY UPDATE

JANUARY  
2023

UNION UCC



**NC 811.ORG**  






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# FROM LOUIS PANZER

NC811 EXECUTIVE DIRECTOR

- Welcome to 2023!
  - We are bracing for more volume and you should too.
  - Norfield DigLogix is coming soon! This application will assist excavators in creating and managing requests.
  - Patience + Planning + Process = Productivity.
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# ROOT CAUSE OF DAMAGE



## Part I: Description of the Root Cause

Choose most descriptive cause:

### One Call Notification Issue

- No notification made to One-Call Center / 811
- Excavator dug outside area described on ticket
- Excavator dug prior to valid start date/time
- Excavator dug after valid ticket expired
- Excavator provided incorrect notification information

### Locating Issue

*Facility not marked due to:*

- ...No Response from operator/contract locator
- ...Abandoned facility
- ...Incorrect facility records/maps
- ...Locator error
- ...Tracer wire issue
- ...Site marked but incomplete at damage location
- ...Unlocatable facility

*Facility marked inaccurately due to:*

- ...Abandoned facility
- ...Incorrect facility record/maps
- ...Locator error
- ...Tracer wire issue

### Excavation Issue

- Excavator dug prior to verifying marks by test-hole (pot-hole)
- Excavator failed to maintain clearance after verifying marks
- Marks faded, lost or not maintained
- Excavator failed to shore excavation/support facilities
- Improper backfilling
- Improper excavation practice not listed above

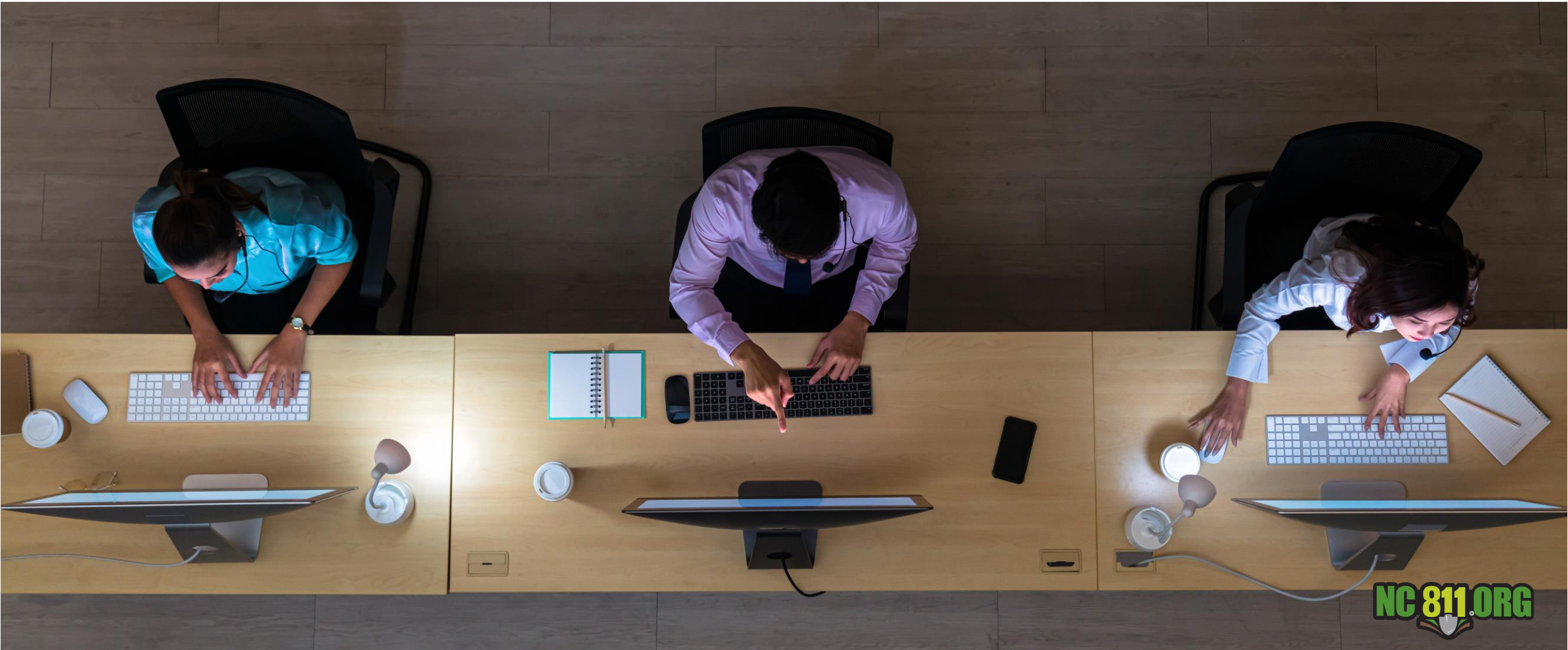
### Miscellaneous Root Causes

- One-Call Center error
- Deteriorated facility
- Previous Damage
- Root Cause not listed above (comment required)

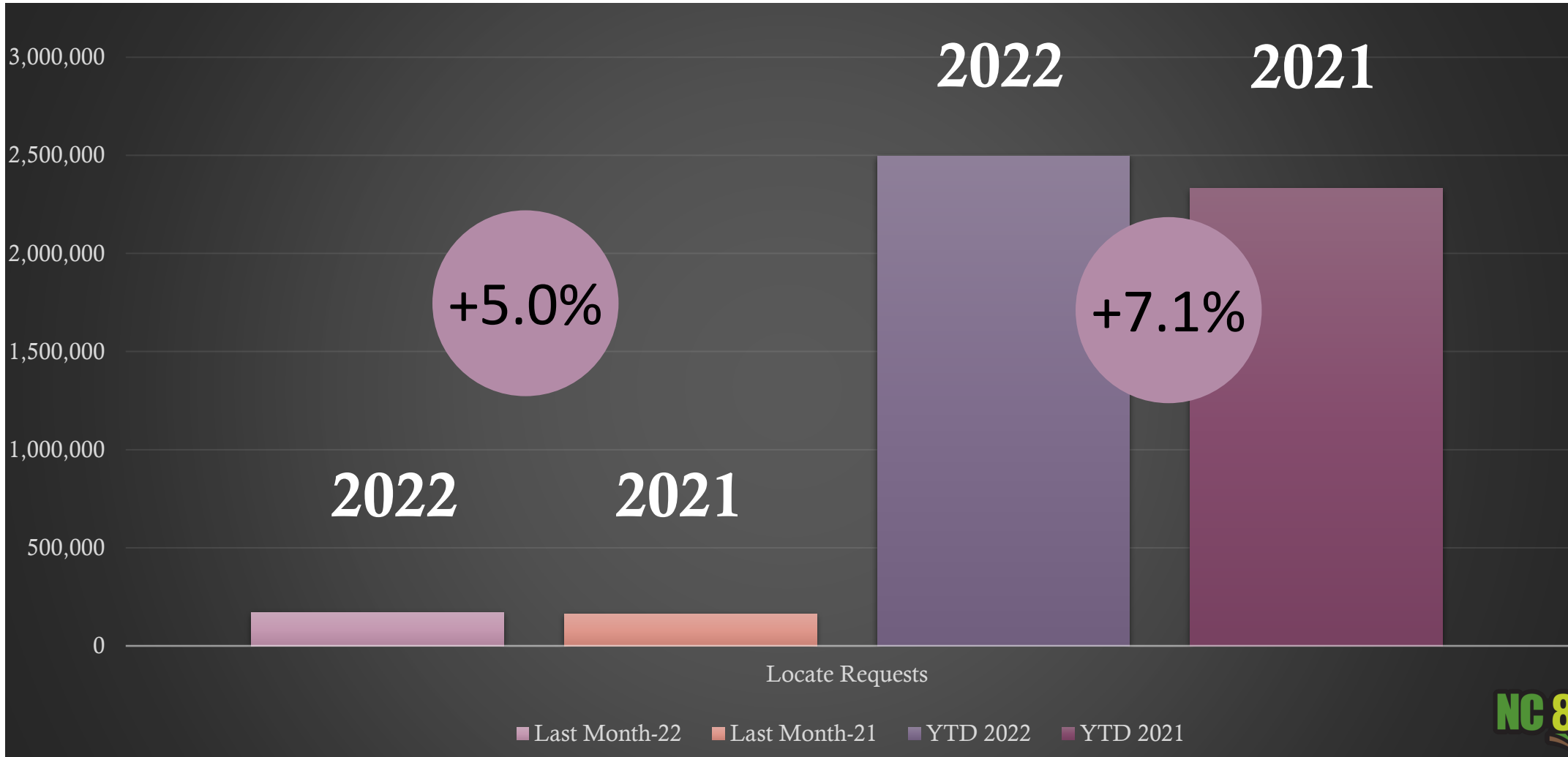
# DATA INSIGHTS

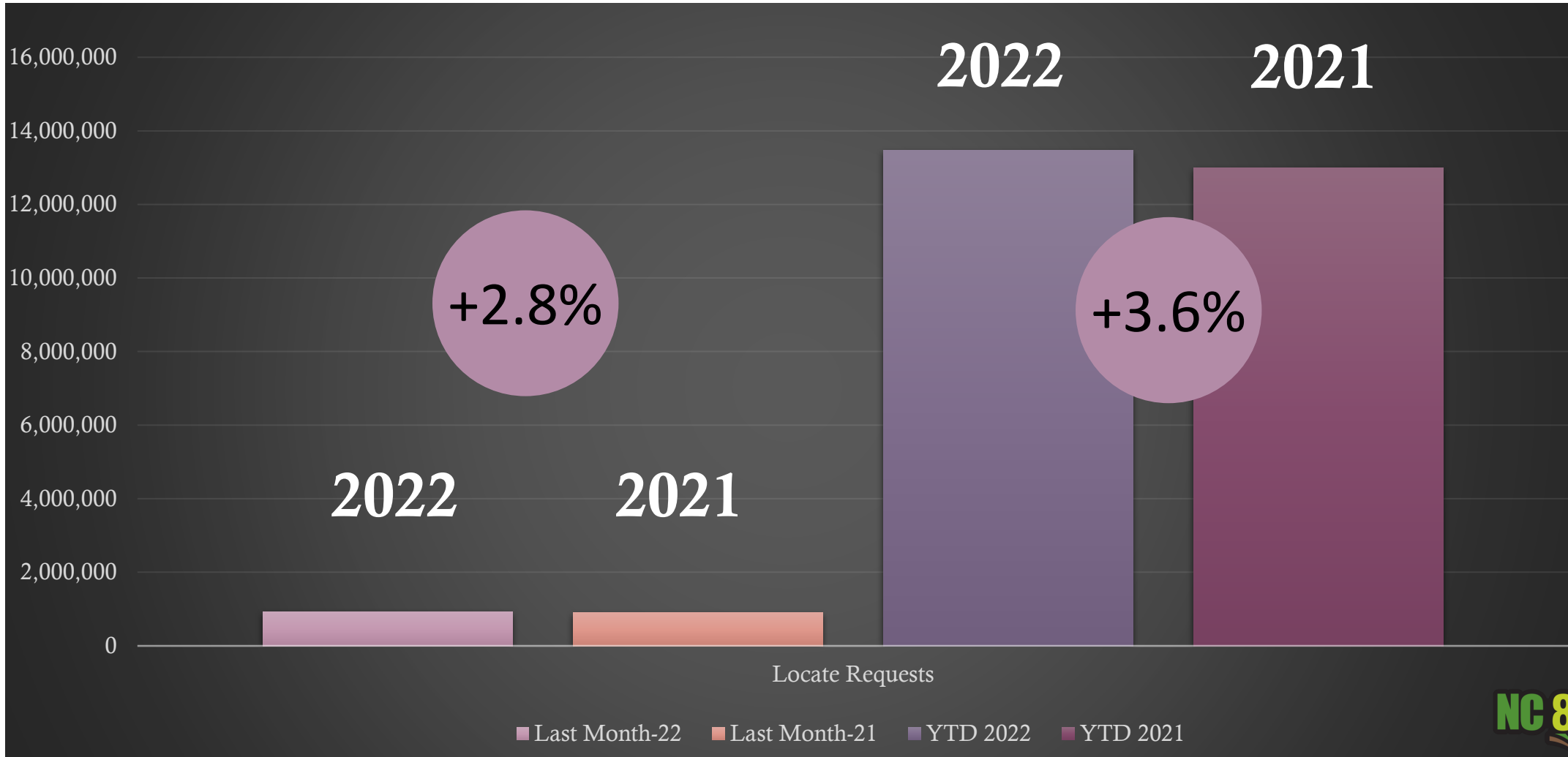
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Locate Request, Transmissions,  
County ticket volume and distribution









# COUNTY TICKET VOLUME 2022

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UNION 155 (3Hr) 29(Cancel) 2777(New) 91(Rxt)  
1917(Update) 4969(Total)

# COUNTY TICKET DISTRIBUTION

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**UNION**

**Year total**

**78,169**



# DAMAGES REPORTED LAST MONTH-32

ALAMANCE	6
ALEXANDER	2
ALLEGHANY	0
ANSON	1
ASHE	0
AVERY	0
BEAUFORT	0
BERTIE	0
BLADEN	2
BRUNSWICK	11
BUNCOMBE	16
BURKE	2
CABARRUS	37
CALDWELL	3
CAMDEN	1
CARTERET	0
CASWELL	0
CATAWBA	11
CHATHAM	4
CHEROKEE	0
CHOWAN	0
CLAY	0
CLEVELAND	4
COLUMBUS	5
CRAVEN	9

CUMBERLAND	26
CURRITUCK	0
DARE	3
DAVIDSON	12
DAVIE	1
DUPLIN	2
DURHAM	35
EDGECOMBE	0
FORSYTH	20
FRANKLIN	7
GASTON	15
GATES	0
GRAHAM	0
GRANVILLE	4
GREENE	0
GUILFORD	32
HALIFAX	0
HARNETT	11
HAYWOOD	4
HENDERSON	8
HERTFORD	0
HOKE	5
HYDE	0
IREDELL	13
JACKSON	1

JOHNSTON	22
JONES	0
LEE	9
LENOIR	1
LINCOLN	2
MACON	0
MADISON	0
MARTIN	0
MCDOWELL	2
MECKLENBURG	101
MITCHELL	0
MONTGOMERY	0
MOORE	7
NASH	4
NEW HANOVER	17
NORTHAMPTON	2
ONSLow	8
ORANGE	8
PAMLICO	2
PASQUOTANK	2
PENDER	5
PERQUIMANS	0
PERSON	0
PITT	45
POLK	1

RANDOLPH	9
RICHMOND	3
ROBESON	5
ROCKINGHAM	1
ROWAN	14
RUTHERFORD	2
SAMPSON	0
SCOTLAND	2
STANLY	2
STOKES	0
SURRY	1
SWAIN	0
TRANSYLVANIA	1
TYRRELL	0
<b>UNION</b>	<b>40</b>
VANCE	1
WAKE	104
WARREN	0
WASHINGTON	0
WATAUGA	1
WAYNE	4
WILKES	1
WILSON	6
YADKIN	1
YANCEY	0

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# IMPORTANT DATES

## NCUDPRB

Tuesday, Jan 17  
10 am

Visit <https://udprb.nc.gov>  
for location info

## State UCC

Tuesday, Jan 10  
10 am

Visit  
<https://ncucc.org>  
for location info

## NCLRPC

Wednesday, Jan. 18  
11 am

NC811 Events Center,  
Greensboro  
Hybrid Meeting  
Visit <https://ncucc.org>  
for meeting link

## BOARD

Friday, Jan 20  
8:30 am

Grandover Resort,  
Greensboro  
  
contact  
Stephanie Brown for  
details.  
[stephanie@nc811.org](mailto:stephanie@nc811.org)



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# CALENDAR

NC811 & NCUCC event  
calendars can be found  
on [nc811.org](http://nc811.org) or the  
nc811 app

# EDUCATION TEAM



**Ann Rushing**  
Education  
Manager



**Tami Groves**  
Southeast  
Liaison



**Howard Corey**  
Eastern Liaison



**Tyler Ross**  
Western Liaison



**Parrish  
Reddick**  
Piedmont Liaison



**Steven Moore**  
Media Relations  
Specialist







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**THANK YOU**

A copy of this presentation is available at  
[www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual or hybrid, a video is available on [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.

January 2023

Meeting opened by Chair, Marshel Herring

Level One Safety given by Chair, Marshel Herring

NC811 presentation given by Tami Groves

Self-introductions were made

Piedmont Natural Gas - continuing work on transmission line

Vermeer – happy to be back to attending UCC meetings. Always available to assist.

City of Monroe – 4” gas main extension White Store Road to chicken houses.

Open Fiber – working on backbone from Indian Trail to Waxhaw.

Ticket volume continues to increase. Make sure you are calling in what you need, not overestimating. If you are finished with part of your project, don't call in what you don't need.

Damages – PNG had nine damages. Four were no call tickets. Five were hit marked lines.

Communication is key. Talk to each other. Safety. Go home safe.

Share business cards. Get a cup of coffee. Work together.

Please be sure to sign in and out of PNG buildings.

NC811 will provide breakfast in Feb

City of Monroe will provide breakfast in March

Vermeer will provide breakfast in April

Next meeting is Wednesday, Feb 1 at 9:00 AM at PNG



UCC Sign-In Sheet

County

Monroe

Date:

1/4/2023

Name	Company	Email	Phone Number
Tami Groves	NC811	tami@nc811.org	336-601-8644
Robert Truckett	PNLs	Robert.Truckett@duke-energy.com	704-363-7877
Bill Grogan	Open Fiber	bill@openfiberusa.com	704.292.5168
Angie Gleason	Open Fiber	angie@openfiberusa.com	704.681.2415
Marshall Herring	PNLs	Marshall.Herring@duke-energy.com	704.506.5688
Jim Dion	Hyper Networks	jdion@hypernetworksinc.com	704.692.9790
Ryan Sigmon	PNLs		
Nolan Hunter	PNLs		
Dalton Ohta	PNLs		
Nico Ferrreira	veatelecoms	Nico@veatelecoms.com	704 213 1900
Zander Boyer	BICT USA	Zander@bictusa.com	980 433 2337
Bill Casdler	BICT USA	Bill@bictusa.com	704 620 1359
Dylan Bishop	USIC	DylanBishop@usicllc.com	704 989 7444
Richard W. V.	PNLs		
Jordan Seard	PNLs		
Todd Valentine	PNLs		
Adam Green	PNLs	Adam.Green@duke-energy.com	(704) 218-1543
Lionna Spears	PNLs	Lionna.Spears@duke-energy.com	704-280-7067
Marc Haney	City of Monroe LLC	mhaneym@monroe.org	704.320.8226
Justia Keziah	CoM	Justia@monroe.org	?
Duff Atkinson	City of Monroe		843-517-0402
Paul Rogers	City of Monroe	progers@monroe.org	704-282-5789
Chere Gristan	CoM		704-282-6515
Will Stokes	VERMETER	WSTOKES@VERMETERMUNICIPAL.COM	803-207-9281
CINT WILLIAMS	VERMETER	CWilliams@vermeterrad.com	704-564-9937

Danny Selby  
Amanda Home

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