

APRIL 2023

NC811 Monthly Update  
Buncombe UCC



FROM LOUIS PANZER



- It's safe digging month!
- CGA meetings and conference April 17-20.
- Reminder: 811 every dig. Disregard depth.
- Safe digging: doesn't end with 811
- What can we do to serve you better?





# NATIONAL SAFE DIGGING MONTH

Download our safe digging month toolkit  
[nc811.org/national-safe-digging-month](http://nc811.org/national-safe-digging-month)

**TREASURE  
HUNT**

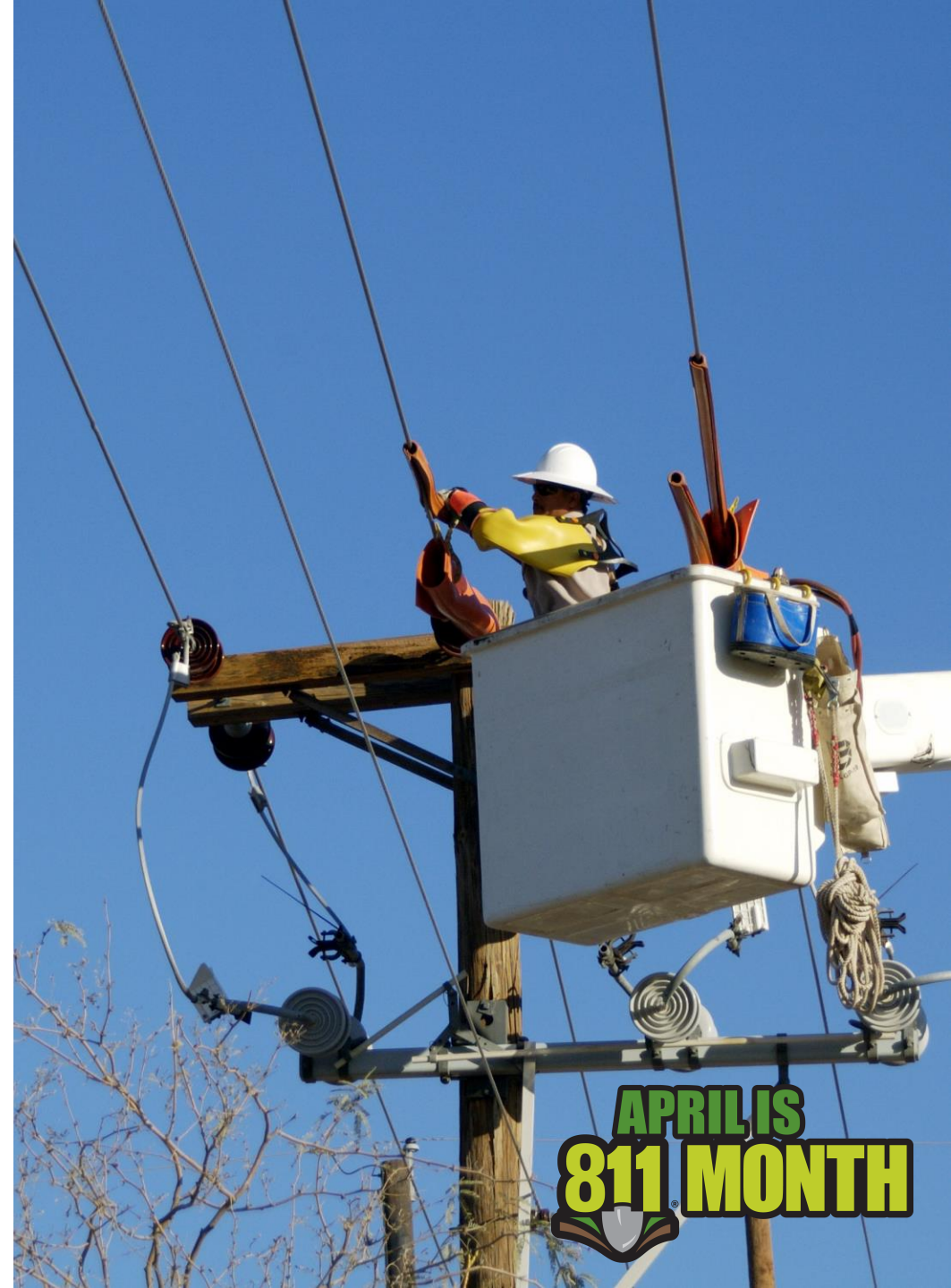
The contest only takes a few minutes to enter, and you could win \$300. Ends April 30<sup>th</sup>.  
[nc811.org/treasure-hunt](http://nc811.org/treasure-hunt)

**APRIL 12**

**Durham Bulls Baseball Game**  
6:30 PM - 8:30 PM  
Durham Bulls Stadium, 409  
Blackwell Street, Durham, NC

**APRIL 18**

**Lineman Appreciation Day**  
This day honors the hard work that women and men put in to keep the power on.



**April 24 - 30 is Locator Safety & Appreciation Week. Use this week to recognize the work locators do and the work they make possible**



**APRIL IS  
811 MONTH**





**2023 NASCAR Xfinity Series  
Martinsville Speedway  
April 15, 2023**

**#BeforeYouDig250**



## **BECOME A SAFE DIGGING PARTNER WITH NC 811**

A Safe Digging partner is a company who follows the law, keeps their employees educated and safe, and partners to share the message of safe digging.

### **BENEFITS OF PARTNERSHIP:**

- Being a Safe Digging Partner costs you nothing. Partnership is completely FREE.
- We simply want you to help share the 811, Call Before You Dig message.
- NC811 provides Free Safe Digging Partner Stickers for your company vehicles and equipment so you can proudly share the 811 message with everyone.
- Companies are recognized for their commitment.
- Being a partner identifies you and your company as a leader in underground damage prevention.

**[nc811.org/safe-digging-partner](https://nc811.org/safe-digging-partner)**



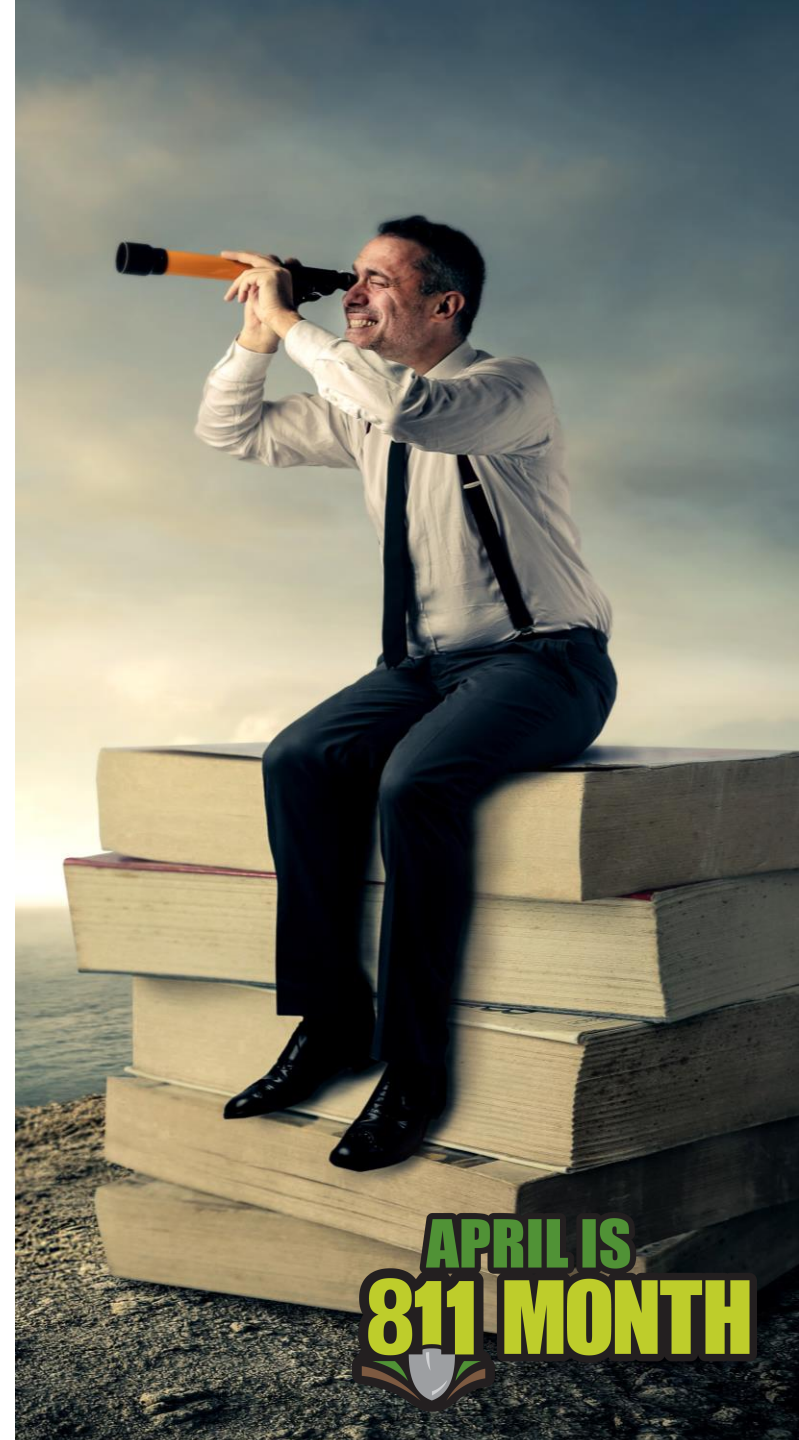
A CLOSER LOOK

Locate Requests

Transmissions

County Ticket Volume

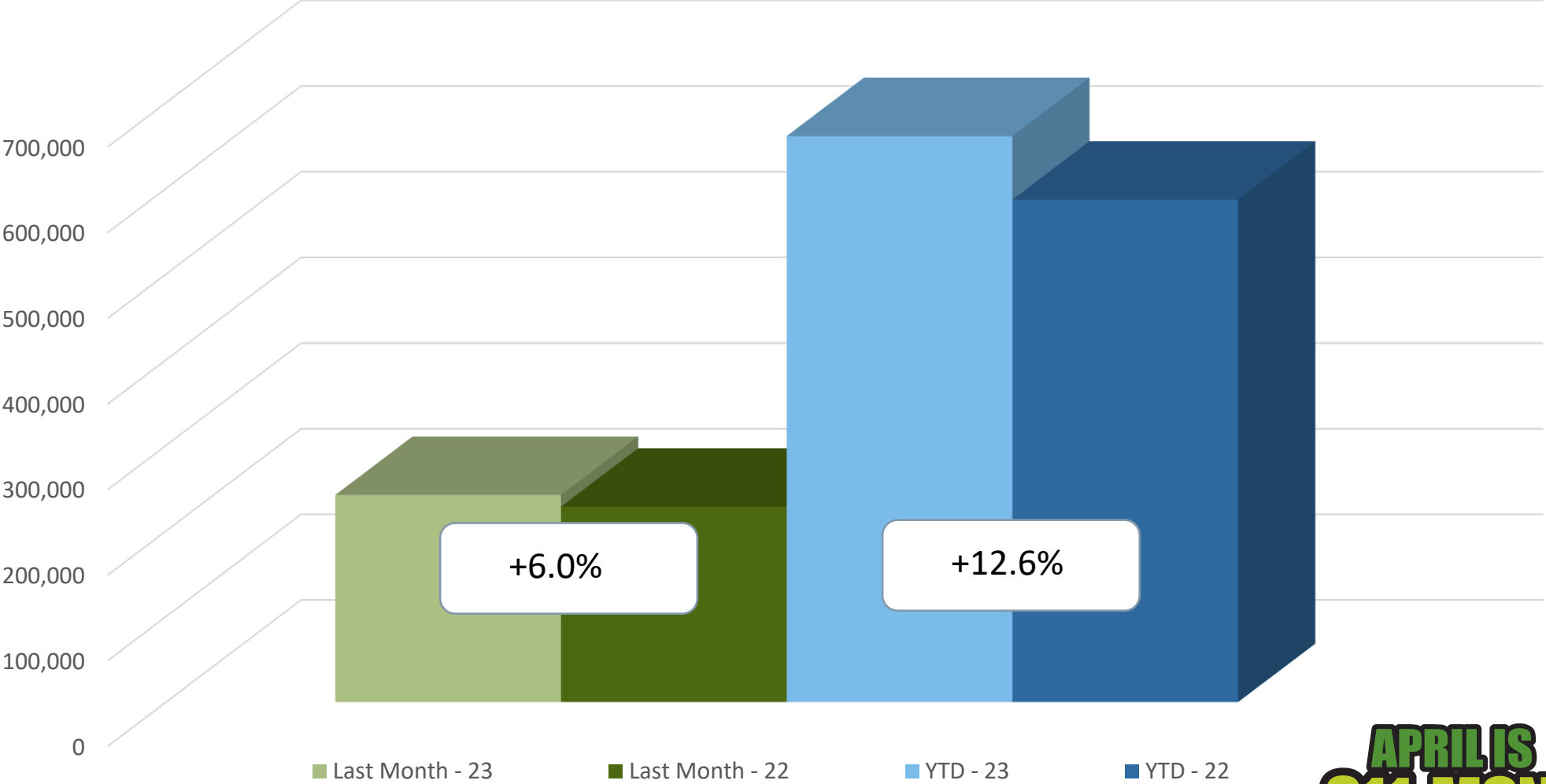
Distribution



**APRIL IS  
811 MONTH**

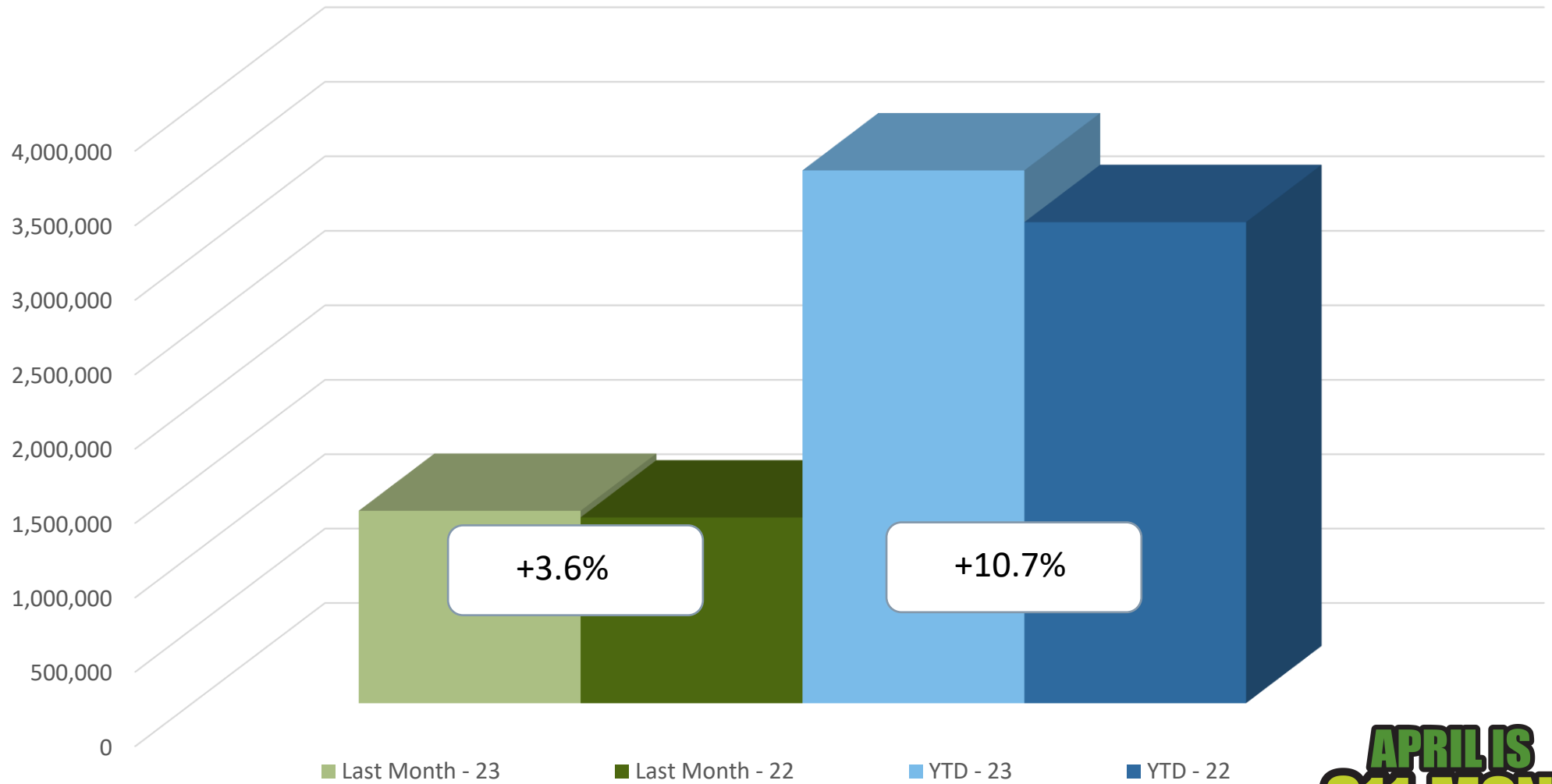
# Locate Requests for NC

# March 2023 vs 2022 and YTD



# Transmissions for NC

## March 2023 vs 2022 and YTD



# County Ticket Volume

# March 2023 vs 2022

Buncombe	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	132	38	3050	87	1624	4931
2023	246	28	2787	112	1278	4451
	86.4%	-26.3%	-8.6%	28.7%	-21.3%	-9.7%
				Avg Locates per Day		194



# County Ticket Volume

# YTD vs Previous Year

	Buncombe	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	316	89	<b>7783</b>	180	4343	<b>12711</b>	
2023	888	72	<b>8227</b>	368	3819	<b>13374</b>	
	181.0%	-19.1%	<b>5.7%</b>	104.4%	-12.1%	<b>5.2%</b>	
				<b>Avg Locates per Day</b>		<b>206</b>	



# County Ticket Distribution

<b>BUNCOMBE</b>	<b>4451</b>
ALEXANDER	21
ARDEN	406
<b>ASHEVILLE</b>	<b>2628</b>
BARNARDSVILLE	20
BILTMORE	5
BILTMORE FOREST	71
BLACK MOUNTAIN	241
<b>CANDLER</b>	<b>299</b>

ENKA	27
FAIRVIEW	174
HOMINY	4
LEICESTER	99
MILLS RIVER	9
RICEVILLE	3
ROYAL PINES	6
SWANNANOA	133
WEAVERVILLE	217
WEST ASHEVILLE	6
WOODFIN	59



# DAMAGES



**DIRT** Damage Information  
Reporting Tool

# Damages reported for March

NC-Alamance	7
NC-Alexander	4
NC-Anson	1
NC-Bladen	3
NC-Brunswick	28
<b>NC-Buncombe</b>	<b>15</b>
NC-Burke	3
NC-Cabarrus	34
NC-Caldwell	6
NC-Carteret	5
NC-Caswell	2
NC-Catawba	14
NC-Chatham	4
NC-Cherokee	2
NC-Cleveland	6
NC-Columbus	3
NC-Craven	18
NC-Cumberland	30
NC-Currituck	5
NC-Davidson	17
NC-Davie	7
NC-Duplin	3
NC-Durham	27
NC-Edgecombe	1
NC-Forsyth	32

NC-Franklin	5
NC-Gaston	18
NC-Granville	4
NC-Guilford	48
NC-Halifax	1
NC-Harnett	13
NC-Henderson	8
NC-Hoke	4
NC-Iredell	30
NC-Jackson	1
NC-Johnston	26
NC-Lee	8
NC-Lenoir	2
NC-Lincoln	7
NC-Martin	1
NC-McDowell	1
NC-Mecklenburg	166
NC-Montgomery	2
NC-Moore	6
NC-Nash	4
NC-New Hanover	18
NC-Onslow	25
NC-Orange	11
NC-Pamlico	3
NC-Pasquotank	1

NC-Pender	11
NC-Pitt	38
NC-Polk	1
NC-Randolph	24
NC-Robeson	7
NC-Rockingham	6
NC-Rowan	10
NC-Rutherford	2
NC-Sampson	1
NC-Scotland	1
NC-Stanly	6
NC-Stokes	2
NC-Surry	2
NC-Union	52
NC-Vance	1
NC-Wake	161
NC-Warren	2
NC-Watauga	1
NC-Wayne	9
NC-Wilkes	1
NC-Wilson	4
NC-Yadkin	1







## CALENDAR

### NCUDPRB

Tuesday, April 18 at 10 am

NC811 Events Center, Greensboro

Visit <https://udprb.nc.gov> for more information.

### NCLRPC

Wednesday, May 17 at 11 am

NC811 Events Center, Greensboro

Visit <https://ncucc.org> for more information.

### NC811 BOARD MEETING

Friday, April 21 at 8 am

Chetola Resort, Blowing Rock, NC

Contact Stephanie Brown for more details. [Stephanie@nc811.org](mailto:Stephanie@nc811.org)

### STATE UCC

Tuesday, July 11 at 10 am

Dominion Energy- Concord, NC

Visit <https://ncucc.org> for more information

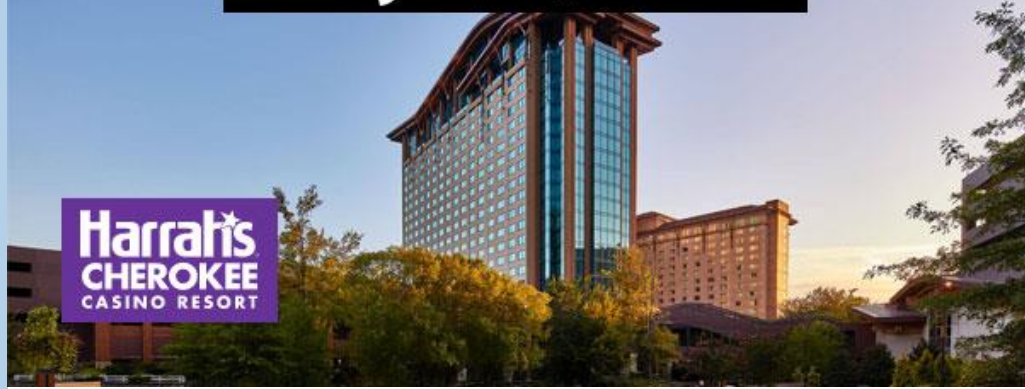


# Joint NC/SC Utilities



**Coordinating Committee Conference**

**May 3-5, 2023**



**Harrah's**  
**CHEROKEE**  
CASINO RESORT

[ncucc.org/joint-nc-sc-uccc](http://ncucc.org/joint-nc-sc-uccc)

The Conference has attendees from both states, and typically draws 200-250 attendees from various public and private utilities and service providers such as locating, construction, and design companies. Speakers and attendees will congregate in the Cherokee Tower for various presentations on Protection of Utilities, Work Zone Safety, Design/Build, and Damage Prevention. Vendors will exhibit their products and services.

**Registration is \$125 per attendee.**

**That will increase to \$150 after April 21<sup>st</sup>.**



## Positions Available: Customer Service Representative

### Essential Functions and Duties:

Customer Service Representatives are expected to project a professional company image through phone interaction with excavators and the general public. Duties include answering incoming calls, accurately recording excavation data for underground notification and reading maps.

### Hours:

Day, Evening or Night Shifts. Job may involve overtime, split-shifts and weekends.

### Training:

On-site training

# WE ARE HIRING

To apply go to [nc811.org/about/](https://nc811.org/about/) and click on employment





**Download our safe digging month toolkit**  
**[nc811.org/national-safe-digging-month](http://nc811.org/national-safe-digging-month)**

# OUR NC811 EDUCATION TEAM



**STEVEN MOORE**  
Media Relation Specialist



**ANN RUSHING**  
Education Manager



**HOWARD COREY**  
Eastern Liaison



**TAMI GROVES**  
Southeast Liaison



**TYLER ROSS**  
Western Liaison



**PARRISH REDDICK**  
Piedmont Liaison



THANK YOU



A copy of this presentation is available at [www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual or hybrid, a video is available on [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.



UCC Sign-In Sheet

County Buncombe

Date: 4/20/23

Name	Company	Email	Phone Number
Tyler Ross	NC811	Tyler@nc811.org	336-944-1087
Jeremy Rector	USIC	jeremyrector@usicllc.com	336-941-8442
Richard Wals	Dominion Energy	rwals@dominionenergy.com	882-273-8440
Donald Ritter	Southern Cross	Donald.R.Ritter@southerncrossinc.com	
Colton Anderson	Southern Cross	coltanderson@southerncrossinc.com	770-417-6220
Kaz Moody	Southern Cross		
Ed Walcher	Blood Hound	edwardwalcher@bhug.com	864-266-6622
Thomas Lapole	COA Water	tlapole@AshevilleNC.gov	828-778-0209
ANDREW WALKER	COA WATER	AWALKER@ASHEVILLE.NC	828-777-1279
Janet Weaver	COA Water	jweaver@ashevillenc.gov	828-337-0181
Scott Daniels	COA Water	sdaniels@ashevillenc.gov	828-777-9750
Randy Harmon	COA Water	rharmon@ashevillenc.gov	828-778-0204
Michelle Flowers	NCUC Pipeline Safety	mflowers@ncuc.net	
Jon Fly	COA Water	jfly@ashevillenc.gov	828-777-1602
Bobby Austin	COA Stormwater	baustin@ashevillenc.gov	828-777-4161
Kyle Nickel	COA Storm water	knickel@Asheville.nc.gov	828-417-4034
Tony Chapman	COA Storm water	tchapman@Ashevillenc.gov	828-777-5665
Keith Radcliff	NC DOT	kradcliff@ncdot.gov	828-778-8027
Whisper Carver	<del>Dominion</del> EMC	Whisper.L.Carver@dominionenergy.com	813-333-8871
Avery Carson	Southern Cross	avery.carson@southerncrossinc.com	470-989-0254
JOSH STROUPE	DOMINION ENERGY	Joshua.Stroupe@dominionenergy.com	828-762-1868
Tony Wooly	Dominion Energy	william.wooly@dominionenergy.com	828-551-5721
Jared Ball	Dominion Energy	Jared.M.Ball@DominionEnergy	828-772-9722

# Minutes Buncombe April 2023

Meeting started at 11:47 am

- NC811 presentation given by Tyler Ross
- Keith Radcliff with NC DOT discussed an opportunity for DBE on future projects.
- Duke Energy- nothing to report. Notices the improvements with USIC.
- Southern Cross- nothing to report
- Dominion- transmission- finishing Bore under FB River. Once done will be moving.
- Dominion distribution nothing to report
- USIC. They are good.
- Utility Commission- Michelle Flowers, NC Utility Commission is beginning to issue non compliance tickets to Gas that have tickets that are backlogged.
- Bloodhound- nothing to report
- COA- still staying with Patton Avenue project. Looking for new ticket software. Working with Stormwater to come together on more tickets. Questions about if having to pay for ticket software will lessen their membership dues to NC811. Tyler said he would find out.
- Meeting adjourned at 12:09 pm