





**APRIL 2023**

**NC811 Monthly Update  
Carteret County UCC**



FROM LOUIS PANZER



- It's safe digging month!
- CGA meetings and conference April 17-20.
- Reminder: 811 every dig. Disregard depth.
- Safe digging: doesn't end with 811
- What can we do to serve you better?





# NATIONAL SAFE DIGGING MONTH

Download our safe digging month toolkit  
[nc811.org/national-safe-digging-month](http://nc811.org/national-safe-digging-month)

TREASURE  
HUNT

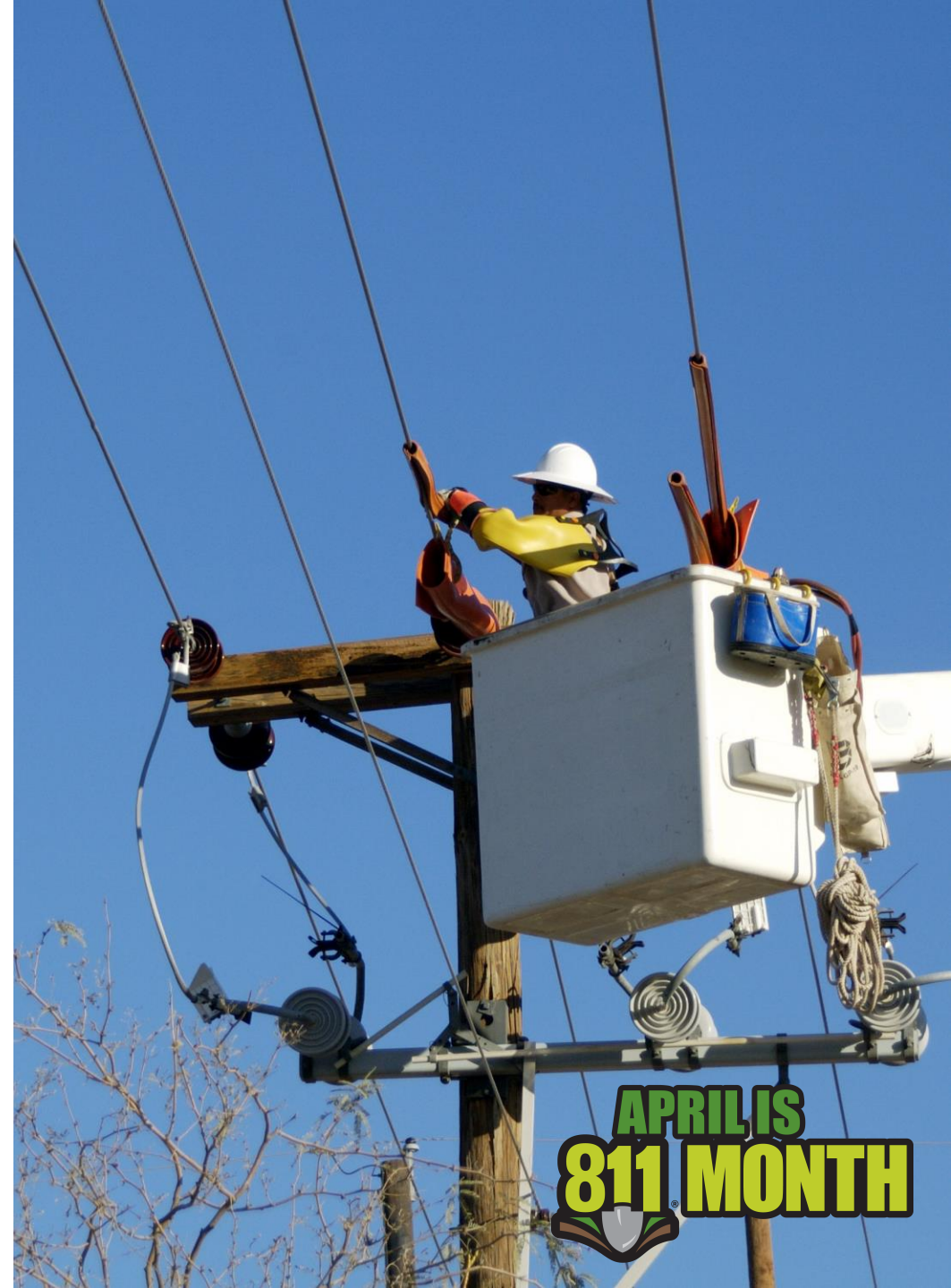
The contest only takes a few minutes to enter, and you could win \$300. Ends April 30<sup>th</sup>.  
[nc811.org/treasure-hunt](http://nc811.org/treasure-hunt)

APRIL 12

**Durham Bulls Baseball Game**  
6:30 PM - 8:30 PM  
Durham Bulls Stadium, 409  
Blackwell Street, Durham, NC

APRIL 18

**Lineman Appreciation Day**  
This day honors the hard work that women and men put in to keep the power on.



**April 24 - 30 is Locator Safety & Appreciation Week. Use this week to recognize the work locators do and the work they make possible**



**APRIL IS  
811 MONTH**

The logo for 811 Month, featuring a stylized shovel icon.





**2023 NASCAR Xfinity Series  
Martinsville Speedway  
April 15, 2023**

**#BeforeYouDig250**





## **BECOME A SAFE DIGGING PARTNER WITH NC 811**

A Safe Digging partner is a company who follows the law, keeps their employees educated and safe, and partners to share the message of safe digging.

### **BENEFITS OF PARTNERSHIP:**

- Being a Safe Digging Partner costs you nothing. Partnership is completely FREE.
- We simply want you to help share the 811, Call Before You Dig message.
- NC811 provides Free Safe Digging Partner Stickers for your company vehicles and equipment so you can proudly share the 811 message with everyone.
- Companies are recognized for their commitment.
- Being a partner identifies you and your company as a leader in underground damage prevention.

**[nc811.org/safe-digging-partner](https://nc811.org/safe-digging-partner)**

# Will Prescott with Greenville Utilities Commission recognized as a Damage Prevention Most Valuable Professional



Will Prescott currently serves as Chief Utility Locator for Greenville Utilities Commission. He has served in this position for 7.5 years. Will has more than 22 years of locating experience. He currently manages a team of 10 other locators who are responsible for locating electric, water, sanitary sewer, natural gas and fiber optic cable facilities in Greenville and the surrounding areas within Pitt County. He also performs damage investigations for any damages that occur to Greenville Utilities facilities. He is actively involved in the Pitt County UCC meetings and currently serves as the chair. He has served as an instructor at several Annual North Carolina/South Carolina Joint Utility Coordinating Committee Conferences. He was the lead instruction for a locating class offered at a Mock Gas Line Strike Demonstration sponsored by North Carolina 811.

He holds certifications from Staking University, a world recognized locate training organization. He has a passion for helping those involved in locating utilities to be the best they can. He has a strong desire to bring professionalism to the locate industry and is working towards having a state certification program for all locators within the utility industry. Will works proactively with excavators in their area to coordinate the locate request with the work being done. He likes to say “let your work drive your locate tickets”. This helps avoid unnecessary locate tickets and allows his team to work more efficiently and locate where actual construction is taking place.

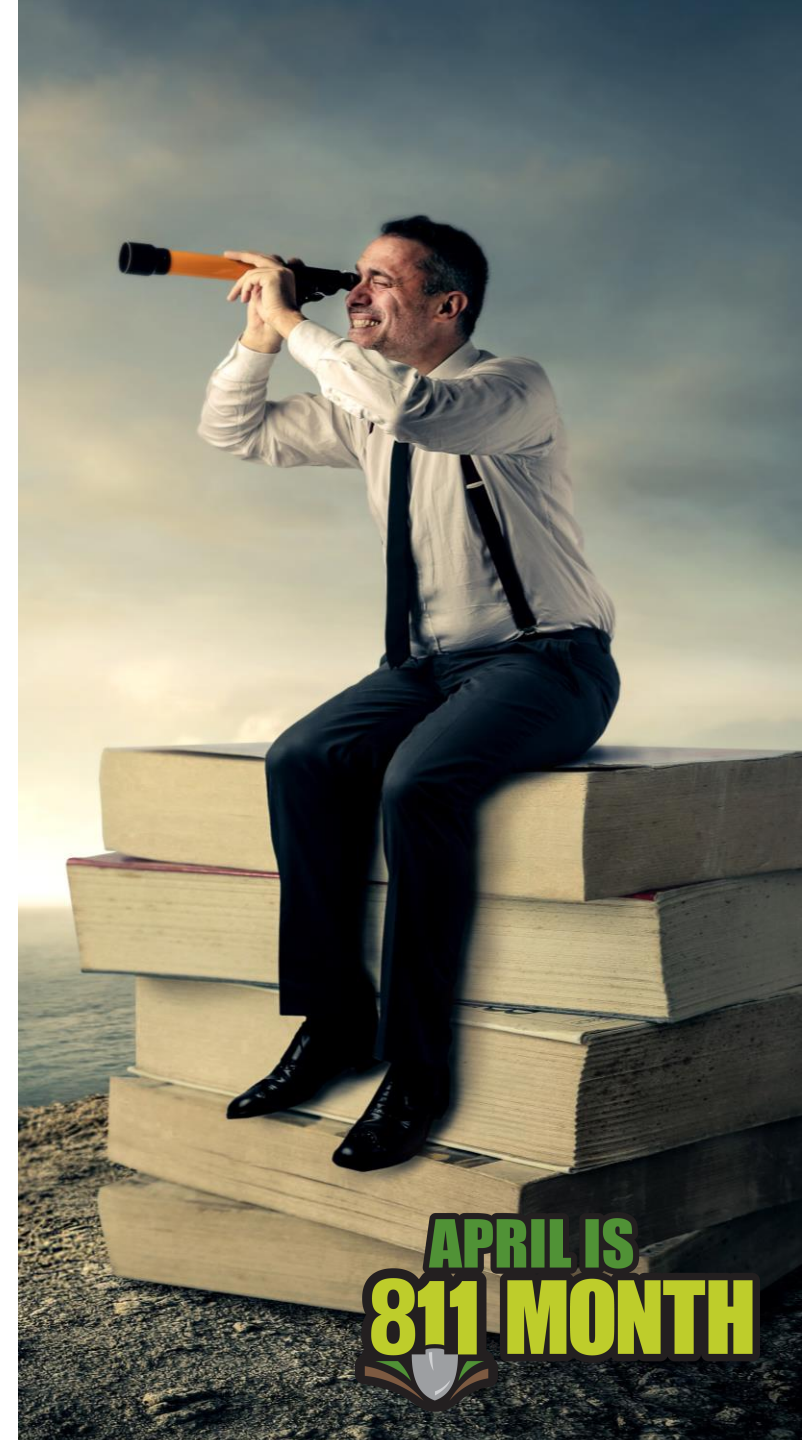
A CLOSER LOOK

Locate Requests

Transmissions

County Ticket Volume

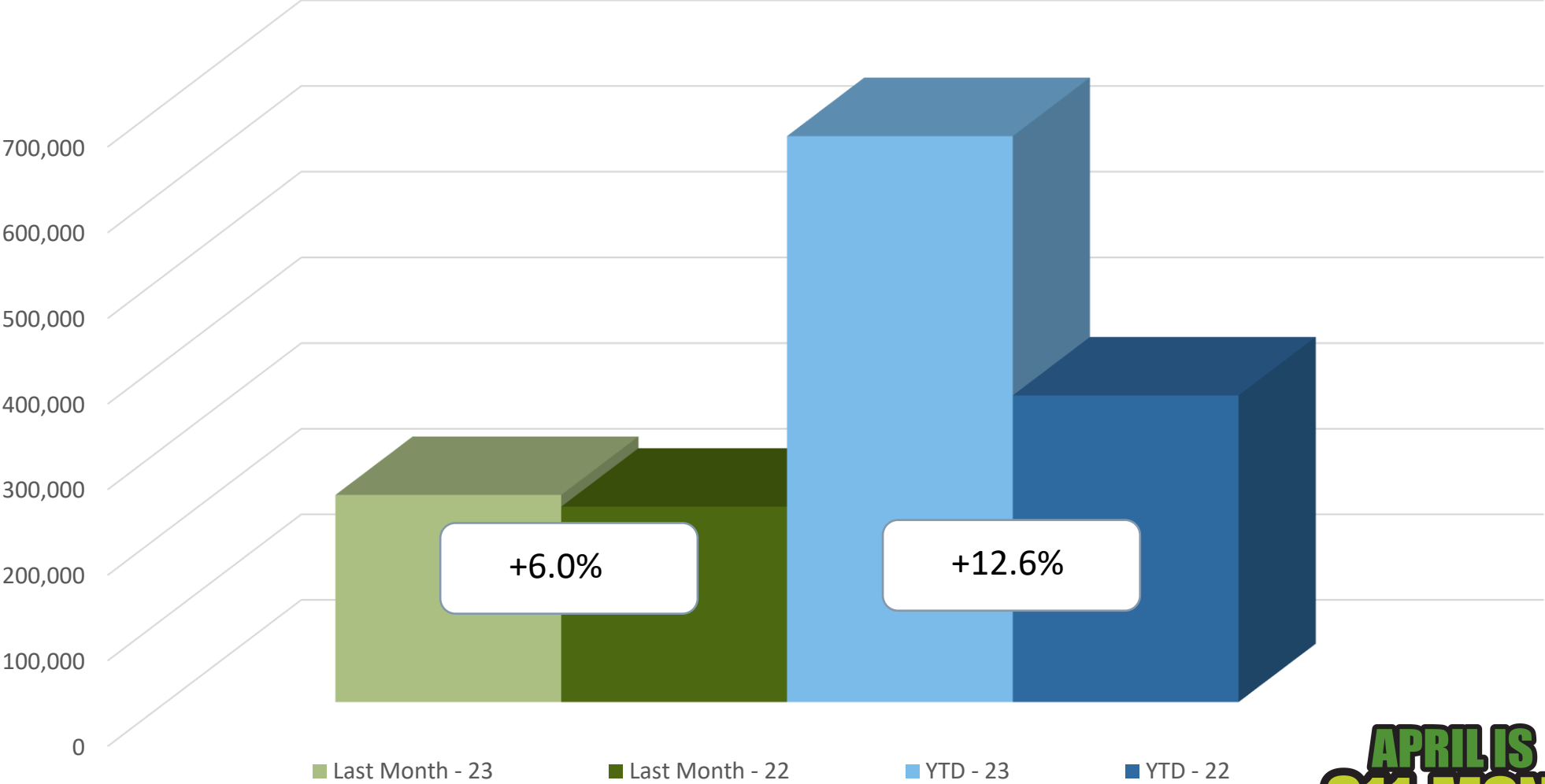
Distribution



**APRIL IS  
811 MONTH**

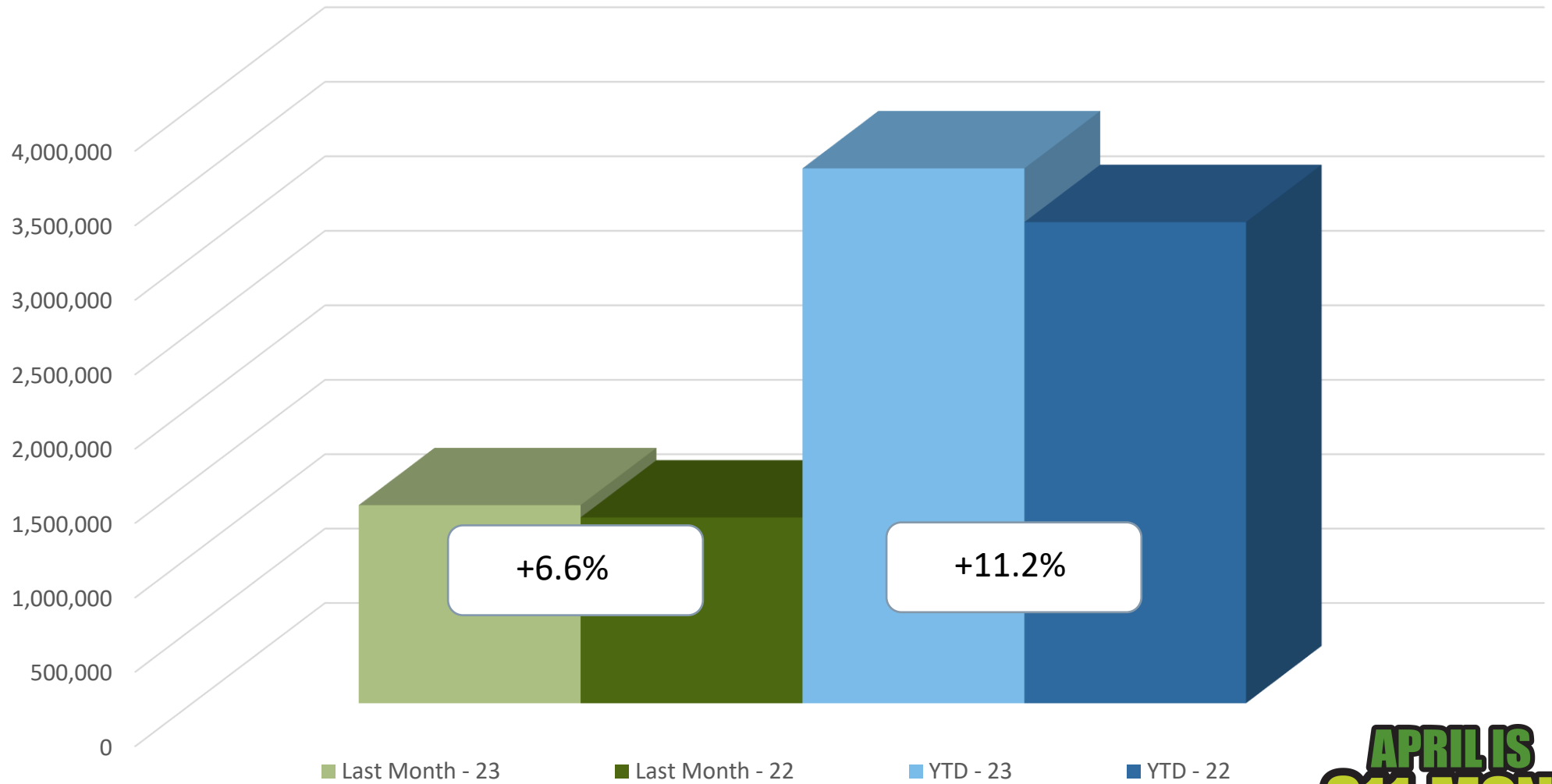
# Locate Requests for NC

# March 2023 vs 2022 and YTD



# Transmissions for NC

## March 2023 vs 2022 and YTD



# County Ticket Volume

March 2023 vs 2022



<b>Carteret</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
2022	29	8	922	20	361	1340
2023	56	10	993	24	607	1690
+/- Var	93.1%	25.0%	7.7%	20.0%	68.1%	26.1%
			Avg Locates per Day			73

# County Ticket Volume

## YTD vs Previous Year



<b>Carteret</b>	<b>3 HR</b>	<b>CNCL</b>	<b>NEW</b>	<b>RXMT</b>	<b>UPDT</b>	<b>TOTAL Tickets</b>
2022	76	23	2601	43	970	3713
2023	114	25	2833	65	1761	4798
+/- Var	50.0%	8.7%	8.9%	51.2%	81.5%	29.2%
			Avg Locates per Day			74

# County Ticket Distribution

County/Place	03 Mar
<b>CARTERET</b>	<b>1690</b>
ATLANTIC	8
ATLANTIC BEACH	87
<b>BEAUFORT</b>	<b>370</b>
BETTIE	4
BROAD CREEK	9
CAPE CARTERET	34
CEDAR ISLAND	5
CEDAR POINT	61
<b>EMERALD ISLE</b>	<b>124</b>
GLOUCESTER	6
HARKERS ISLAND	21
INDIAN BEACH	12
MARSHALLBERG	6

<b>MOREHEAD CITY</b>	<b>457</b>
<b>NEWPORT</b>	<b>340</b>
OTWAY	23
PELETIER	27
PINE KNOLL SHORES	14
SALTER PATH	3
SEALEVEL	8
SMYRNA	14
SOUTH RIVER	3
STACY	5
STELLA	38





# Top 10 Callers



Rank	Name	Totals
1	G P ASSOCIATES, INC	221
2	CABLE EAST, INC	187
3	A T UTILITIES, LLC	148
4	PARKER STOCKSTILL CONSTRUCTION, INC	121
5	MID ATLANTIC CABLE SOLUTIONS	108
6	MASTEC	81
7	MASTEC	68
8	CARTERET CRAVEN EMC	54
9	CARTERET CRAVEN EMC	26

# DAMAGES



**DIRT** Damage Information  
Reporting Tool

# Damages reported for March



NC-Alamance	7
NC-Alexander	4
NC-Anson	1
NC-Bladen	3
NC-Brunswick	28
NC-Buncombe	15
NC-Burke	3
NC-Cabarrus	34
NC-Caldwell	6
NC-Carteret	5
NC-Caswell	2
NC-Catawba	14
NC-Chatham	4
NC-Cherokee	2
NC-Cleveland	6
NC-Columbus	3
NC-Craven	18
NC-Cumberland	30
NC-Currituck	5
NC-Davidson	17
NC-Davie	7
NC-Duplin	3
NC-Durham	27
NC-Edgecombe	1
NC-Forsyth	32



NC-Franklin	5
NC-Gaston	18
NC-Granville	4
NC-Guilford	48
NC-Halifax	1
NC-Harnett	13
NC-Henderson	8
NC-Hoke	4
NC-Iredell	30
NC-Jackson	1
NC-Johnston	26
NC-Lee	8
NC-Lenoir	2
NC-Lincoln	7
NC-Martin	1
NC-McDowell	1
NC-Mecklenburg	166
NC-Montgomery	2
NC-Moore	6
NC-Nash	4
NC-New Hanover	18
NC-Onslow	25
NC-Orange	11
NC-Pamlico	3
NC-Pasquotank	1

NC-Pender	11
NC-Pitt	38
NC-Polk	1
NC-Randolph	24
NC-Robeson	7
NC-Rockingham	6
NC-Rowan	10
NC-Rutherford	2
NC-Sampson	1
NC-Scotland	1
NC-Stanly	6
NC-Stokes	2
NC-Surry	2
NC-Union	52
NC-Vance	1
NC-Wake	161
NC-Warren	2
NC-Watauga	1
NC-Wayne	9
NC-Wilkes	1
NC-Wilson	4
NC-Yadkin	1

## CALENDAR

### NCUDPRB

Tuesday, April 18 at 10 am

NC811 Events Center, Greensboro

Visit <https://udprb.nc.gov> for more information.

### NCLRPC

Wednesday, May 17 at 11 am

NC811 Events Center, Greensboro

Visit <https://ncucc.org> for more information.

### NC811 BOARD MEETING

Friday, April 21 at 8 am

Chetola Resort, Blowing Rock, NC

Contact Stephanie Brown for more details. [Stephanie@nc811.org](mailto:Stephanie@nc811.org)

### STATE UCC

Tuesday, July 11 at 10 am

Dominion Energy

1801 Trinity Church Road

Concord, NC

Visit <https://ncucc.org> for more information



# Joint NC/SC Utilities



**Coordinating Committee Conference**

**May 3-5, 2023**



[ncucc.org/joint-nc-sc-uccc](http://ncucc.org/joint-nc-sc-uccc)

The Conference has attendees from both states, and typically draws 200-250 attendees from various public and private utilities and service providers such as locating, construction, and design companies. Speakers and attendees will congregate in the Cherokee Tower for various presentations on Protection of Utilities, Work Zone Safety, Design/Build, and Damage Prevention. Vendors will exhibit their products and services.

**Registration is \$125 per attendee.**

**That will increase to \$150 after April 21<sup>st</sup>.**



## Positions Available: Customer Service Representative

### Essential Functions and Duties:

Customer Service Representatives are expected to project a professional company image through phone interaction with excavators and the general public. Duties include answering incoming calls, accurately recording excavation data for underground notification and reading maps.

### Hours:

Day, Evening or Night Shifts. Job may involve overtime, split-shifts and weekends.

### Training:

On-site training

# WE ARE HIRING

To apply go to [nc811.org/about/](http://nc811.org/about/) and click on employment





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# OUR NC811 EDUCATION TEAM



**STEVEN MOORE**  
Media Relation Specialist



**ANN RUSHING**  
Education Manager



**HOWARD COREY**  
Eastern Liaison



**TAMI GROVES**  
Southeast Liaison



**TYLER ROSS**  
Western Liaison



**PARRISH REDDICK**  
Piedmont Liaison





THANK YOU



A copy of this presentation is available at [www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual or hybrid, a video is available on [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.

