


Company/Organization	Last Name	First Name	Title	Email
PIEDMONT NATURAL GAS	RHYNE	DANIEL	OPERATIONS MANAGER	daniel.rhyme@duke-e
PIEDMONT NATURAL GAS	LEWIS	DANNY	OPERATIONS SUPERVISOR	danny.lewis@duke-e
NCEM	CORRY	HOWARD	EDUCATION LIAISON	howard.corry@ncem.org
PIEDMONT NATURAL GAS	DeCatur	JOEL	CREW LEAD	joel.decatur@duke
Piedmont Natural Gas	Jones	Bobby	crew lead	bobbyjones@duke-e
Piedmont Natural Gas	Wallace	Brandon	Operations Tech	Brandon.wallace@duke-e
Piedmont N.G.	Williams	Chuck	Locate	chuck.williams@duke
NC DOT DIV 2	Kramer	DAVID	UTILITY ENG.	dpkramer@ncdot
Duke Energy	Norris	Nicholas	C+M SUPERVISOR	nicholas.norris@duke
Duke Energy	King	Dan	C+M SUPERVISOR	dan.king@duke-e
Pamlico County Water	Sanders	Jeff	Field operation manager	jeff.sanders@pamlico
Craven PNG	Peede	Logan	DPS	logan.peede@duke-cr
Spectrum	LYNN	Eric	Construction Manager	eric.lynn@charter.c
Spectrum	Cannon	David	Construction Coordinator	David.Cannon@Char-
Metronet	Short	Chris	Project Director	chris.short@metro
CONB	Atwood	Tyler	Supervisor	Atwoodt@newbern
Bright speed	Colet	Michael	Supervisor	michael.J.colet@new
City of New Bern	Mendez	Raul	Electric Eng. Tech	mendez.raul@newber



MAY 2023

NC811 Monthly Update
Craven/Pamlico UCC

The background of the entire page is a photograph showing the silhouettes of five soldiers in full combat gear, including helmets and rifles. They are positioned in a line across the lower half of the frame, set against a dramatic sunset sky with orange and yellow clouds. The sun is low on the horizon, creating a strong backlight effect.

MAY IS NATIONAL MILITARY APPRECIATION MONTH

National Military Appreciation Month in May is a month-long observance honoring the sacrifices of the United States Armed Forces.

Today, the United States Armed Forces is comprised of six branches including the Army, Navy, Airforce, Marines, Coast Guard, and Space Force. The U.S. military force is 2.2 million strong and includes National Guard and Reserve units.

There are more military-related observances during the month of May than any other month, so it is an appropriate time to celebrate the men and women in uniform. During May, we recognize Loyalty Day, VE Day (the end of World War II in Europe on May 8, 1945), Armed Forces Day, Military Spouses Day, and Memorial Day.

#MilitaryAppreciationMonth



**May is Electrical
Safety Month.**

Safety Starts with You.

#ElectricalSafetyMonth

10 Electrical Safety Rules

- 1 Prevent electrical equipment from contacting wet areas
- 2 Ensure safe use when unplugging
- 3 Install properly and tidy electrical cords
- 4 Understand your switchboard
- 5 Look out for electrical lines
- 6 Childproof your outlets
- 7 Investigate Flickering Lights
- 8 Install warning signs
- 9 Don't DIY
- 10 Call for help



Western NC

- White Lining and adequately describing an area
- Updating a ticket with different address or additional addresses

Southeast NC

- Entering locate requests prior to even having permits to do the work.
- Updating tickets long after work has been completed. *Big area Cabarrus right now

Eastern NC

- Please make sure you have all approvals, including DOT encroachments, municipal permits, State approvals before you submit your locate request.

Piedmont Triad Area

- We still have callers/folks (like other liaisons) in my area calling in tickets for locate before all permits (state, county & municipalities) have been issued.
- There are still too many updates on tickets that DON'T need to be updated.



APRIL "NSDM" WRAP UP



EVENTS HAPPENING IN MAY

MAY 3-5

NC/SC Joint UCC Conference
Harrah's Cherokee Casino Resort

MAY 16
4:30 PM

Honey Hunters Baseball Game
800 W Franklin Blvd,
Gastonia, NC, 28052

MAY 17
11 AM

NCLRPC
NC811 Events Center
Greensboro, NC

MAY 31
6:30 PM

Durham Bulls Baseball Game
428 Morris St,
Durham, NC 27701



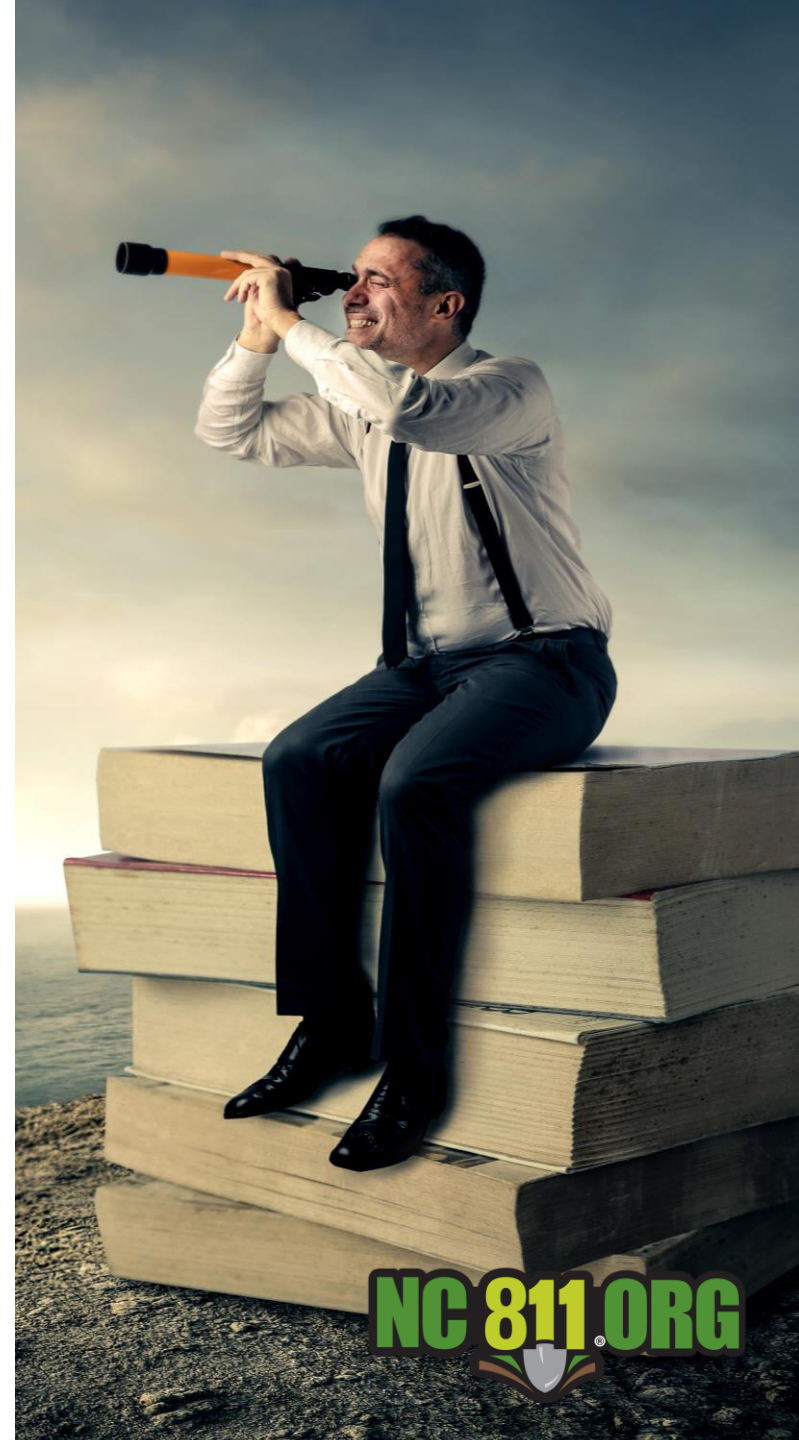
A CLOSER LOOK

Locate Requests

Transmissions

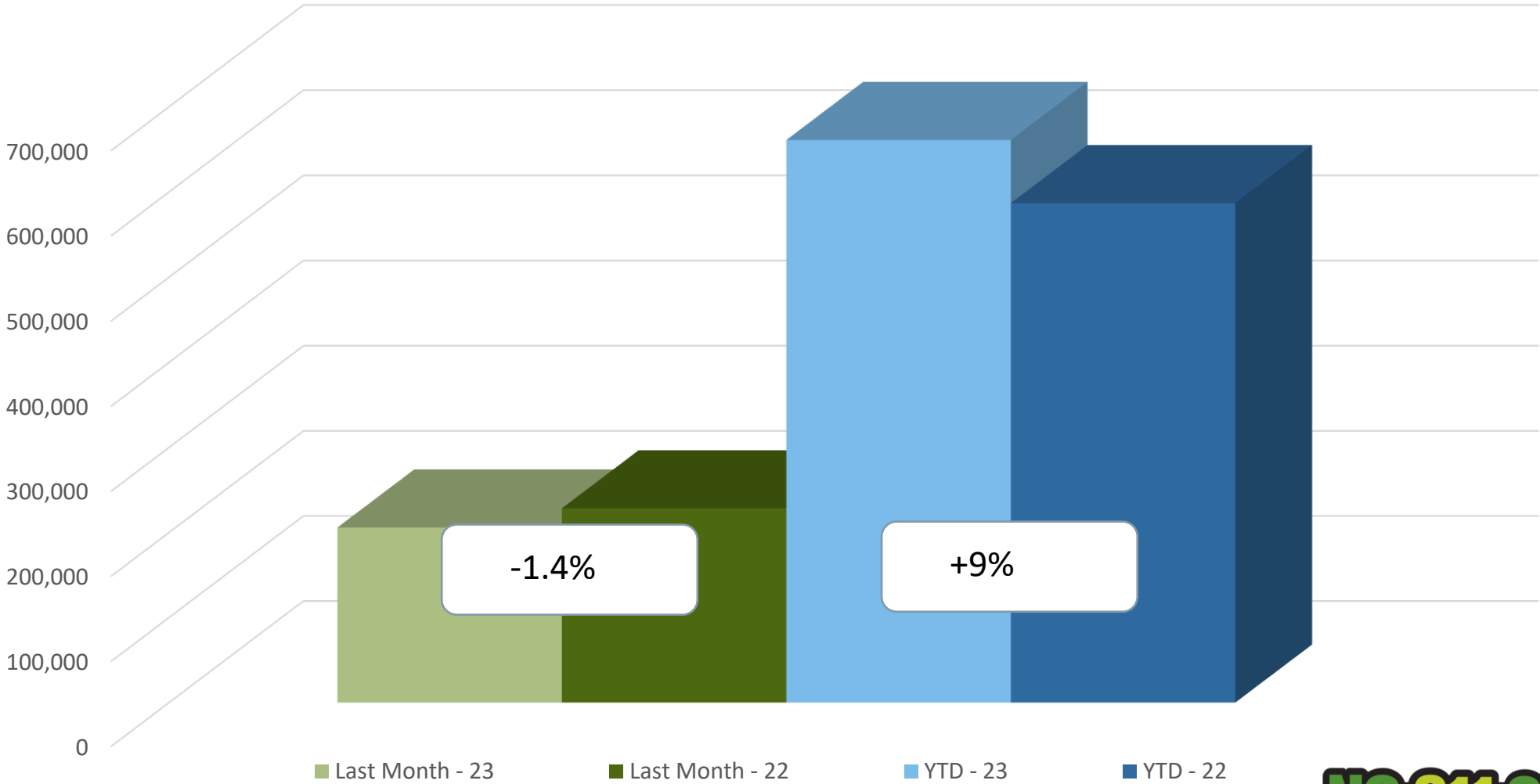
County Ticket Volume

Distribution



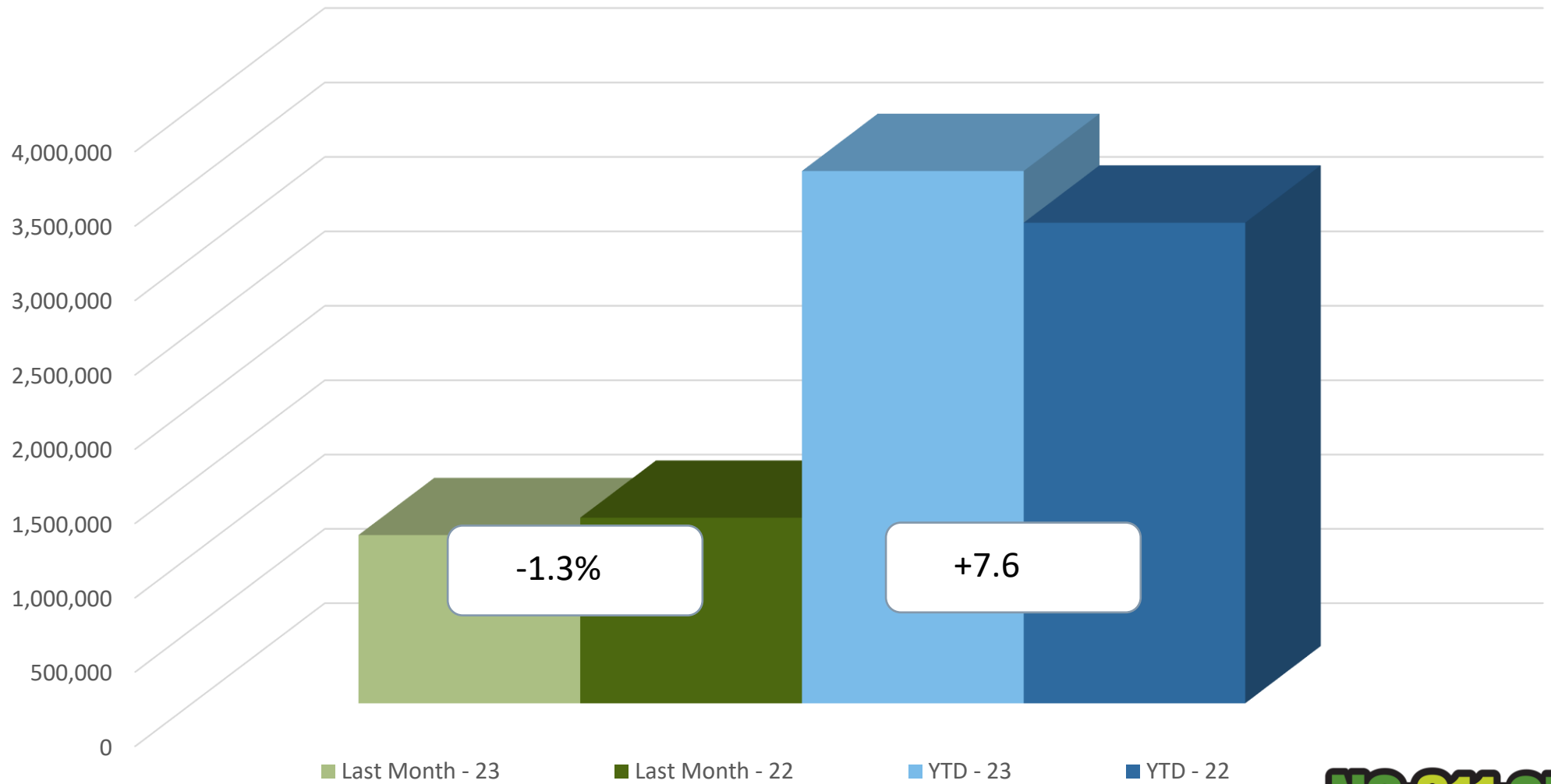
Locate Requests for NC

April 2023 vs 2022 and YTD



Transmissions for NC

April 2023 vs 2022 and YTD



County Ticket Volume

April 2023 vs 2022

Craven	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	40	13	1768	20	437	2278
2023	53	26	1461	27	480	2047
+/- Var	32.5%	100.0%	-17.4%	35.0%	9.8%	-10.1%
			Avg Locates per Day			108

County Ticket Volume

April 2023 vs 2022

Pamlico	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	3	2	181	6	52	244
2023	13	0	258	8	32	311
+/- Var	333.3%	-100.0%	42.5%	33.3%	-38.5%	27.5%
			Avg Locates per Day			16

County Ticket Volume

YTD vs Previous Year

Craven	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	231	72	7529	78	1540	9450
2023	214	76	5563	122	2434	8409
+/- Var	-7.4%	5.6%	-26.1%	56.4%	58.1%	-11.0%
			Avg Locates per Day			103

County Ticket Volume

YTD vs Previous Year

Pamlico	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	5	7	685	25	110	832
2023	45	8	757	24	314	1148
+/- Var	800.0%	14.3%	10.5%	-4.0%	185.5%	38.0%
			Avg Locates per Day			14

County Ticket Distribution

County/Place	04 Apr
CRAVEN	2047
BRICES CREEK	12
BRIDGETON	25
CHERRY POINT LANDING	13
COVE CITY	27
DOVER	16
ERNUL	14
FAIRFIELD HARBOUR	7
FORT BARNWELL	3
HAVELOCK	239
JAMES CITY	319
NEW BERN	1195
RIVER BEND	35
TRENT WOODS	73
VANCEBORO	63

County Ticket Distribution

County/Place	04 Apr
PAMLICO	311
ALLIANCE	13
ARAPAHOE	32
BAYBORO	31
GRANTSBORO	30
HOBUCKEN	1
HOLLYVILLE	1
JANEIRO	1
MERRITT	12
MESIC	3
MINNESOTT BEACH	3
ORIENTAL	166
PAMLICO	1
REELSBORO	5
STONEWALL	11
VANDEMERE	1

Top 10 callers for Craven County

Rank	Name	Totals
1	RLC	224
2	PARKER STOCKSTILL CONSTRUCTION, INC	147
3	BALFOUR BEATTY INFRASTRUCTURE, INC	111
4	BROTHERS PIPE, LLC	98
5	FAIRWAY ON THE HIGHWAY	93
6	CANOS SERVICES, LLC	74
7	AER CABLE CONSTRUCTION, INC	61
8	JAMES L CAYTON ASSOCIATES, INC	58
9	CANOS SERVICES LLC	53
10	CITY OF NEW BERN	52

Top 10 callers for Pamlico County

Rank	Name	Totals
1	ARREAGA UNDERGROUND INC.	91
2	A T UTILITIES, LLC	26
3	K AND L UNDERGROUND	18
4	TOWN OF ORIENTAL	16
5	TIDELAND EMC	12
6	MASTEC	12
7	MID ATLANTIC CABLE SOLUTIONS	9
8	RIVERCITY CONSTRUCTION	9
9	PARKER STOCKSTILL CONSTRUCTION, INC	8
10	TERMINIX	8

DAMAGES



DIRT Damage Information
Reporting Tool

826 Damages reported for April



NC-Alamance	21
NC-Beaufort	1
NC-Bertie	1
NC-Bladen	1
NC-Brunswick	23
NC-Buncombe	7
NC-Burke	3
NC-Cabarrus	16
NC-Caldwell	2
NC-Camden	1
NC-Carteret	5
NC-Caswell	1
NC-Catawba	10
NC-Chatham	5
NC-Cherokee	1
NC-Cleveland	5
NC-Columbus	7
NC-Craven	9
NC-Cumberland	21
NC-Currituck	1
NC-Dare	2
NC-Davidson	19

NC-Davie	6
NC-Duplin	1
NC-Durham	29
NC-Edgecombe	3
NC-Forsyth	27
NC-Franklin	8
NC-Gaston	9
NC-Gates	1
NC-Guilford	50
NC-Harnett	11
NC-Haywood	2
NC-Henderson	7
NC-Hoke	11
NC-Iredell	16
NC-Johnston	24
NC-Jones	1
NC-Lee	8
NC-Lincoln	8
NC-Macon	1
NC-Martin	1
NC-McDowell	1
NC-Mecklenburg	127
NC-Montgomery	5
NC-Moore	9
NC-Nash	2

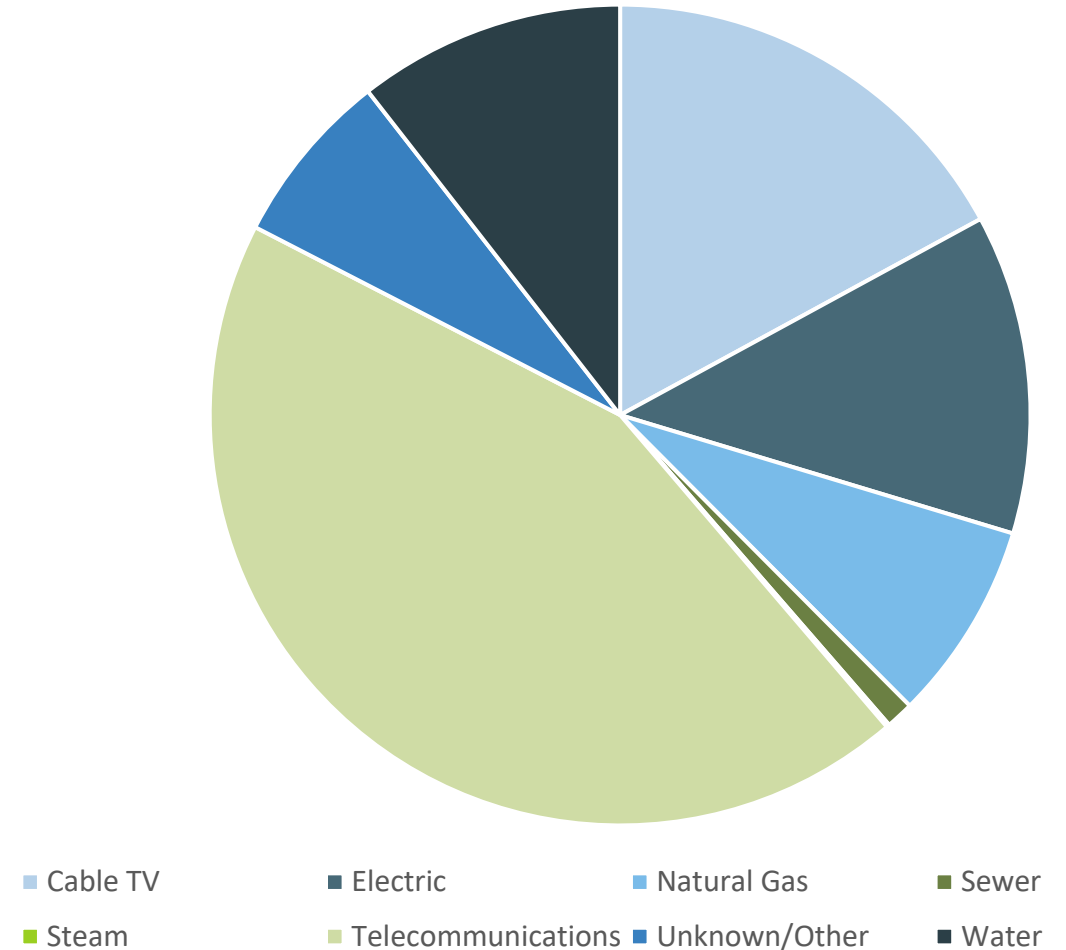


NC-New Hanover	18
NC-Onslow	12
NC-Orange	15
NC-Pamlico	1
NC-Pender	2
NC-Person	1
NC-Pitt	36
NC-Polk	2
NC-Randolph	22
NC-Richmond	2
NC-Robeson	2
NC-Rockingham	5
NC-Rowan	13
NC-Rutherford	3
NC-Sampson	1
NC-Stanly	1
NC-Stokes	2
NC-Surry	1
NC-Union	32
NC-Wake	112
NC-Warren	1
NC-Watauga	1
NC-Wayne	2
NC-Wilson	6
NC-Yadkin	3

Damages reported for April

Telecommunications	362
Cable TV	141
Electric	104
Water	87
Natural Gas	65
Unknown/Other	57
Sewer	9
Steam	1
Grand Total	826

Utilities Damaged





Will Prescott with
Greenville Utilities
Commission recognized
as a Damage
Prevention Most
Valuable Professional



OUR NC811 EDUCATION TEAM



STEVEN MOORE
Media Relation Specialist



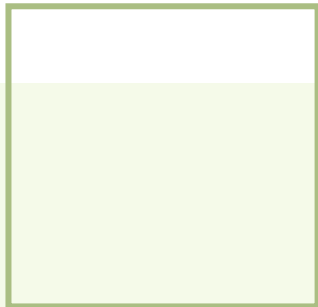
ANN RUSHING
Education Manager



HOWARD COREY
Eastern Liaison



TAMI GROVES
Southeast Liaison



TYLE ROSS
Western Liaison



PARRISH REDDICK
Piedmont Liaison



THANK YOU



A copy of this presentation is available at www.ncucc.org

If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.

