



APRIL 2023

NC811 Monthly Update
Jackson-Macon-Swain



FROM LOUIS PANZER



- It's safe digging month!
- CGA meetings and conference April 17-20.
- Reminder: 811 every dig. Disregard depth.
- Safe digging: doesn't end with 811
- What can we do to serve you better?



April 24 - 30 is Locator Safety & Appreciation Week. Use this week to recognize the work locators do and the work they make possible



**APRIL IS
811 MONTH**



BECOME A SAFE DIGGING PARTNER WITH NC 811

A Safe Digging partner is a company who follows the law, keeps their employees educated and safe, and partners to share the message of safe digging.

BENEFITS OF PARTNERSHIP:

- Being a Safe Digging Partner costs you nothing. Partnership is completely FREE.
- We simply want you to help share the 811, Call Before You Dig message.
- NC811 provides Free Safe Digging Partner Stickers for your company vehicles and equipment so you can proudly share the 811 message with everyone.
- Companies are recognized for their commitment.
- Being a partner identifies you and your company as a leader in underground damage prevention.

nc811.org/safe-digging-partner

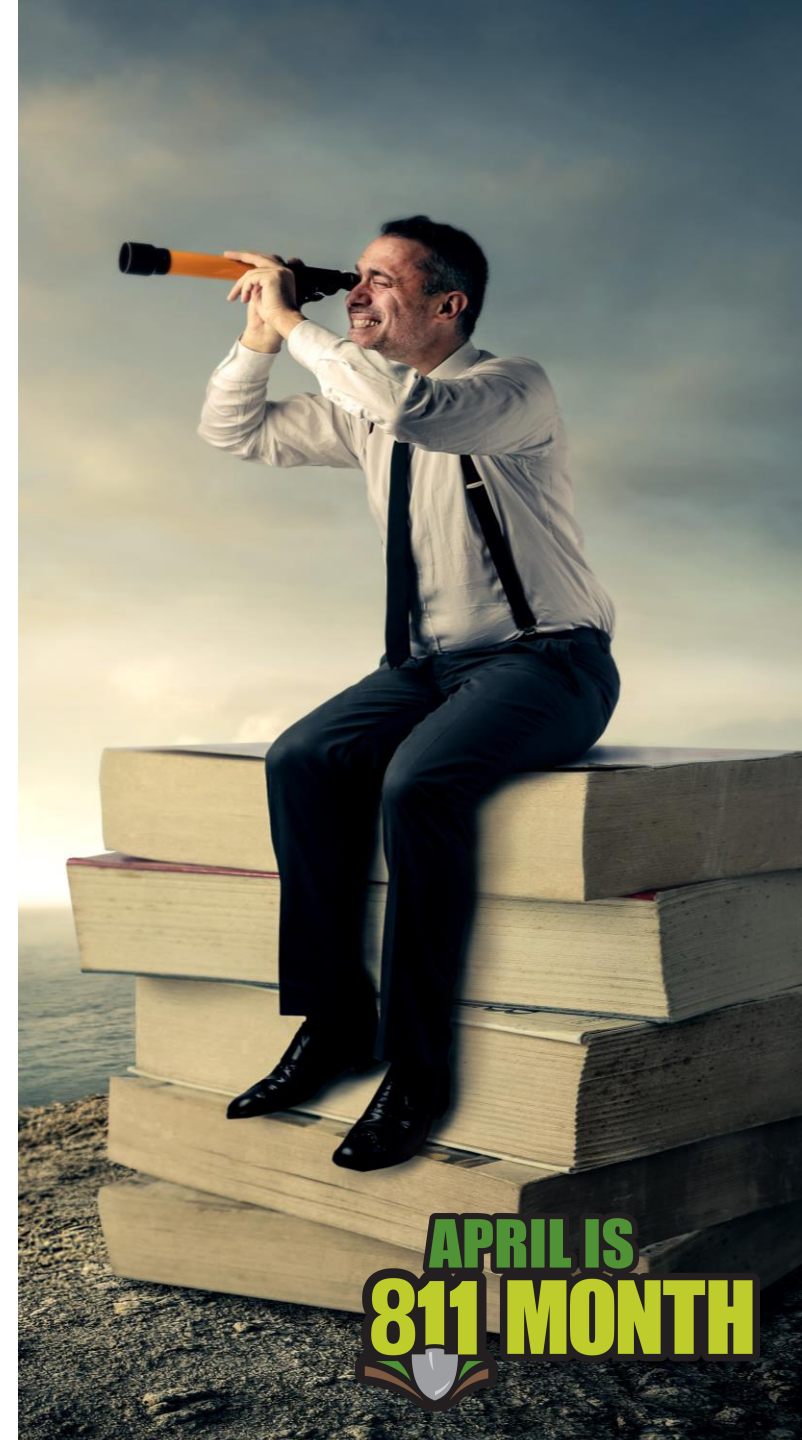
A CLOSER LOOK

Locate Requests

Transmissions

County Ticket Volume

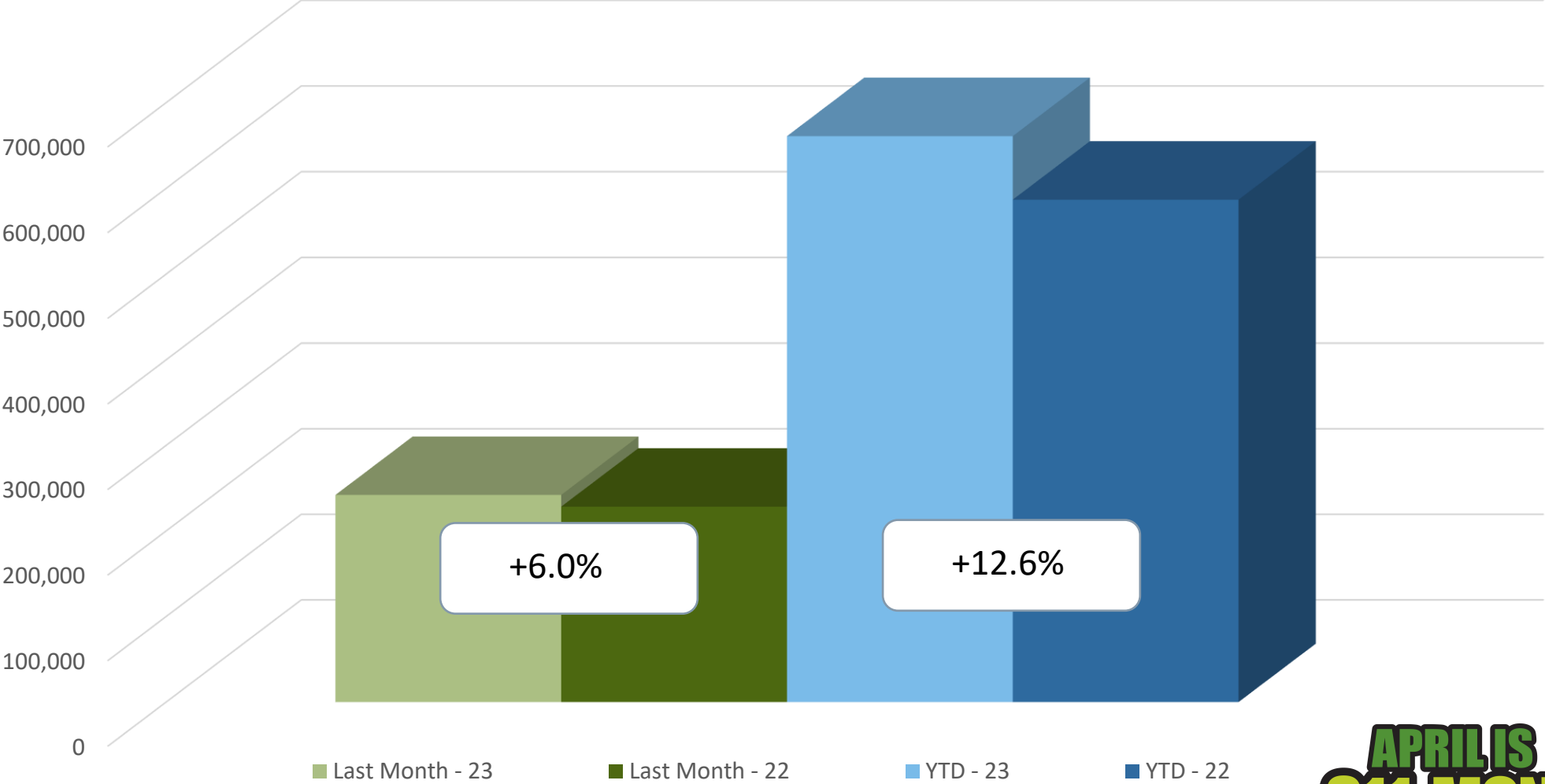
Distribution



**APRIL IS
811 MONTH**

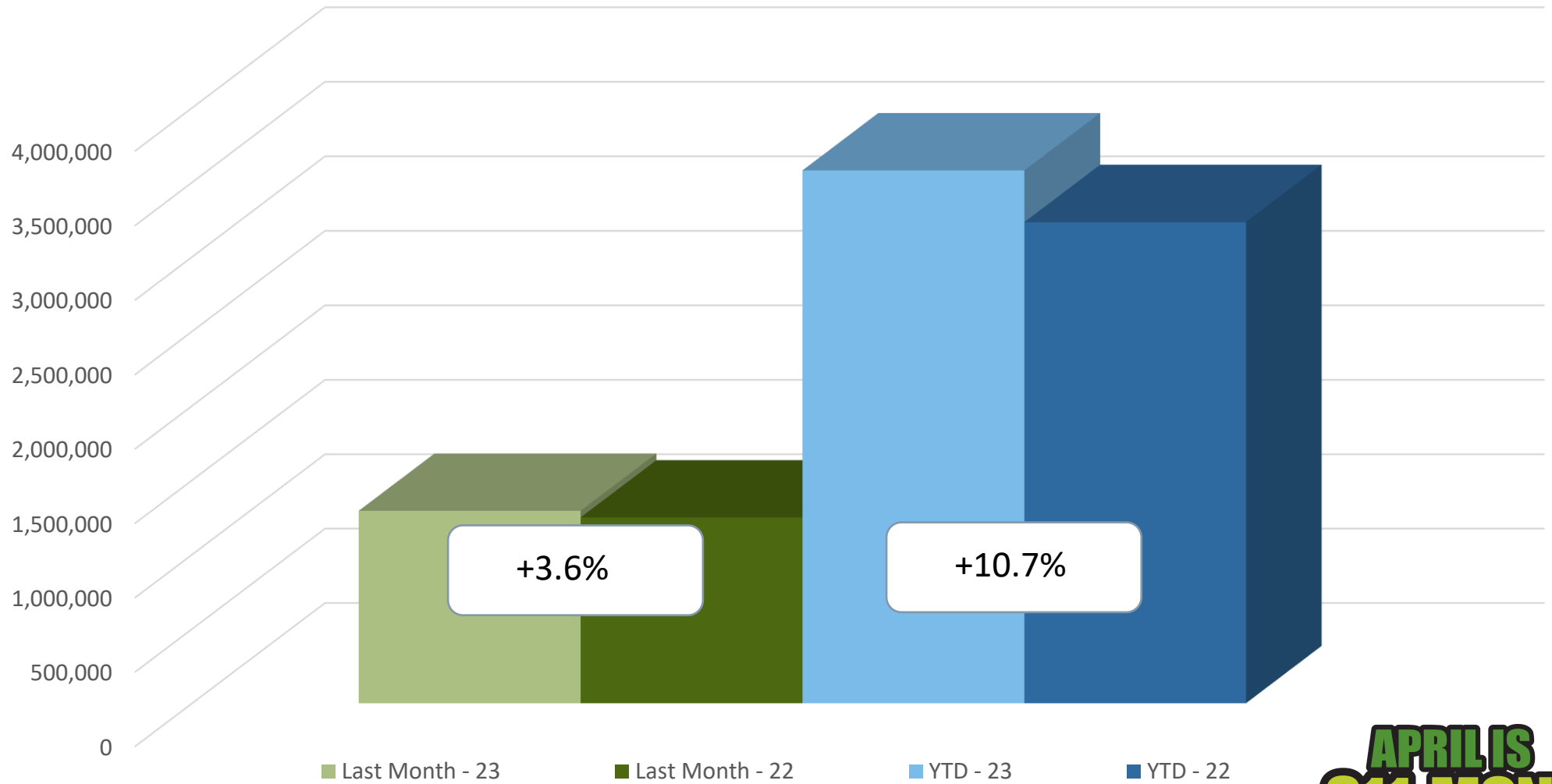
Locate Requests for NC

March 2023 vs 2022 and YTD



Transmissions for NC

March 2023 vs 2022 and YTD



County Ticket Volume

March 2023 vs 2022

Jackson	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	21	5	463	18	179	686
2023	25	6	301	6	152	490
	19.0%	20.0%	-35.0%	-66.7%	-15.1%	-28.6%
				Avg Locates per Day		21



County Ticket Volume

March 2023 vs 2022

Macon	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	15	2	283	3	132	435
2023	33	9	298	19	160	519
	120.0%	350.0%	5.3%	533.3%	21.2%	19.3%
				Avg Locates per Day		23



County Ticket Volume

March 2023 vs 2022

Swain	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	5	2	129	2	93	231
2023	10	2	107	9	129	257
+/- Var	100.0%	0.0%	-17.1%	350.0%	38.7%	11.3%
				Avg Locates per Day		11



County Ticket Volume

YTD vs Previous Year

Jackson	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	54	72	1115	35	538	1814
2023	39	15	943	20	480	1497
	-27.8%	-79.2%	-15.4%	-42.9%	-10.8%	-17.5%
				Avg Locates per Day		23



County Ticket Volume

YTD vs Previous Year

Macon	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	30	5	708	15	361	1119
2023	54	16	863	45	460	1438
	80.0%	220.0%	21.9%	200.0%	27.4%	28.5%
				Avg Locates per Day		22



County Ticket Volume

YTD vs Previous Year

Swain	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	15	3	293	13	172	496
2023	18	4	322	19	288	651
	20.0%	33.3%	9.9%	46.2%	67.4%	31.3%
				Avg Locates per Day		10



County Ticket Distribution

JACKSON	490
CASHIERS	143
CULLOWHEE	77
GLENVILLE	24
QUALLA	8
SYLVA	133
TUCKASEGEE	16
WEBSTER	5
WHITTIER	76



County Ticket Distribution

MACON	519
AQUONE	13
BURNINGTOWN	10
CARTOOGECHAYE	15
FLATS	31
FRANKLIN	324
HIGHLANDS	77
OTTO	24
SCALY MOUNTAIN	20



County Ticket Distribution

SWAIN	257
ALMOND	8
BRYSON CITY	145
CHEROKEE	70
WHITTIER	29



DAMAGES



DIRT Damage Information
Reporting Tool

Damages reported for March

NC-Alamance	7
NC-Alexander	4
NC-Anson	1
NC-Bladen	3
NC-Brunswick	28
NC-Buncombe	15
NC-Burke	3
NC-Cabarrus	34
NC-Caldwell	6
NC-Carteret	5
NC-Caswell	2
NC-Catawba	14
NC-Chatham	4
NC-Cherokee	2
NC-Cleveland	6
NC-Columbus	3
NC-Craven	18
NC-Cumberland	30
NC-Currituck	5
NC-Davidson	17
NC-Davie	7
NC-Duplin	3
NC-Durham	27
NC-Edgecombe	1
NC-Forsyth	32

NC-Franklin	5
NC-Gaston	18
NC-Granville	4
NC-Guilford	48
NC-Halifax	1
NC-Harnett	13
NC-Henderson	8
NC-Hoke	4
NC-Iredell	30
NC-Jackson	1
NC-Johnston	26
NC-Lee	8
NC-Lenoir	2
NC-Lincoln	7
NC-Martin	1
NC-McDowell	1
NC-Mecklenburg	166
NC-Montgomery	2
NC-Moore	6
NC-Nash	4
NC-New Hanover	18
NC-Onslow	25
NC-Orange	11
NC-Pamlico	3
NC-Pasquotank	1

NC-Pender	11
NC-Pitt	38
NC-Polk	1
NC-Randolph	24
NC-Robeson	7
NC-Rockingham	6
NC-Rowan	10
NC-Rutherford	2
NC-Sampson	1
NC-Scotland	1
NC-Stanly	6
NC-Stokes	2
NC-Surry	2
NC-Union	52
NC-Vance	1
NC-Wake	161
NC-Warren	2
NC-Watauga	1
NC-Wayne	9
NC-Wilkes	1
NC-Wilson	4
NC-Yadkin	1



CALENDAR

NCUDPRB

Tuesday, April 18 at 10 am

NC811 Events Center, Greensboro

Visit <https://udprb.nc.gov> for more information.

NCLRPC

Wednesday, May 17 at 11 am

NC811 Events Center, Greensboro

Visit <https://ncucc.org> for more information.

NC811 BOARD MEETING

Friday, April 21 at 8 am

Chetola Resort, Blowing Rock, NC

Contact Stephanie Brown for more details. Stephanie@nc811.org

STATE UCC

Tuesday, July 11 at 10 am

Dominion Energy- Concord, NC

Visit <https://ncucc.org> for more information

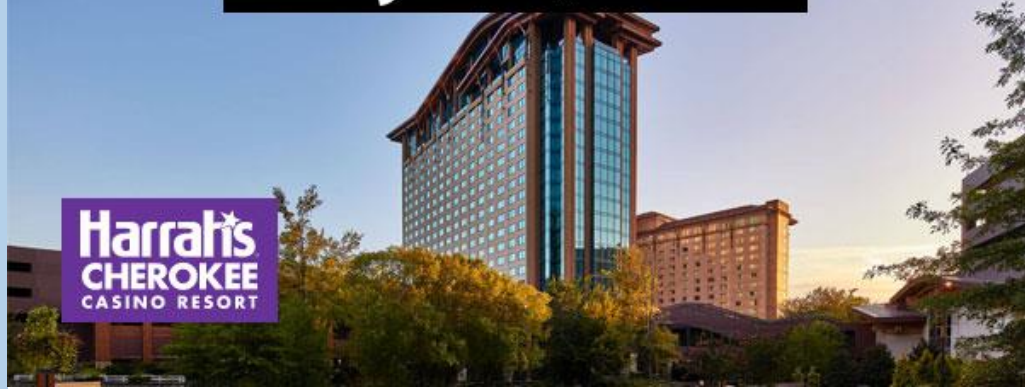


Joint NC/SC Utilities



Coordinating Committee Conference

May 3-5, 2023



**Harrah's
CHEROKEE
CASINO RESORT**

ncucc.org/joint-nc-sc-uccc

The Conference has attendees from both states, and typically draws 200-250 attendees from various public and private utilities and service providers such as locating, construction, and design companies. Speakers and attendees will congregate in the Cherokee Tower for various presentations on Protection of Utilities, Work Zone Safety, Design/Build, and Damage Prevention. Vendors will exhibit their products and services.

Registration is \$125 per attendee.

That will increase to \$150 after April 21st.



Positions Available: Customer Service Representative

Essential Functions and Duties:

Customer Service Representatives are expected to project a professional company image through phone interaction with excavators and the general public. Duties include answering incoming calls, accurately recording excavation data for underground notification and reading maps.

Hours:

Day, Evening or Night Shifts. Job may involve overtime, split-shifts and weekends.

Training:

On-site training

WE ARE HIRING

To apply go to nc811.org/about/ and click on employment





Download our safe digging month toolkit
nc811.org/national-safe-digging-month

OUR NC811 EDUCATION TEAM



STEVEN MOORE
Media Relation Specialist



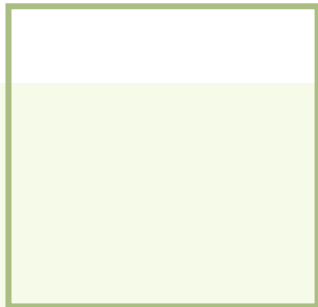
ANN RUSHING
Education Manager



HOWARD COREY
Eastern Liaison



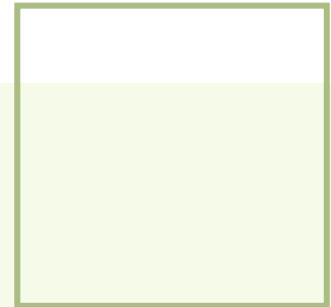
TAMI GROVES
Southeast Liaison



TYLER ROSS
Western Liaison



PARRISH REDDICK
Piedmont Liaison



THANK YOU



A copy of this presentation is available at www.ncucc.org

If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.



Minutes Jackson-Macon-Swain

April 24, 2023

- Called to order at 12:08 pm
- Questions about email and the Joint Conference
- NC811 presentation given by Tyler
- Discussion on using near ticket without location turned on
- Questions on WebTMS replacement. Cost and usability. Tyler communicated there are many softwares out there. Discussion ensued on features needed for effective TMS.
- Would like to start having more fiber and Spectrum at these meetings.
- NC Utilities Commission Natural Gas Pipeline Safety presentation given by Michelle Flowers. Presentation is being saved as a part of the minutes that will be uploaded.
- No issues were brought up by any of the members
- TWSA is about to do a project on Allen Street. Overhead Utilites at the site have been moved. Sewer extension in Whittier from Cherokee.
- Discussion on white lining, CGA, and proprietary information and how it follows policies, standards and law.
- Meeting adjourned at 1:13pm