

APRIL 2023

NC811 Monthly Update  
Madison UCC







FROM LOUIS PANZER



- It's safe digging month!
- CGA meetings and conference April 17-20.
- Reminder: 811 every dig. Disregard depth.
- Safe digging: doesn't end with 811
- What can we do to serve you better?



# NATIONAL SAFE DIGGING MONTH

Download our safe digging month toolkit  
[nc811.org/national-safe-digging-month](https://nc811.org/national-safe-digging-month)

## TREASURE HUNT

The contest only takes a few minutes to enter, and you could win \$300. Ends April 30<sup>th</sup>.  
[nc811.org/treasure-hunt](https://nc811.org/treasure-hunt)

APRIL 12

**Durham Bulls Baseball Game**  
6:30 PM - 8:30 PM  
Durham Bulls Stadium, 409  
Blackwell Street, Durham, NC

APRIL 18

**Lineman Appreciation Day**  
This day honors the hard work that women and men put in to keep the power on.





**April 24 - 30 is Locator Safety & Appreciation Week. Use this week to recognize the work locators do and the work they make possible**



**APRIL IS  
811 MONTH**







**2023 NASCAR Xfinity Series**  
**Martinsville Speedway**  
**April 15, 2023**

**#BeforeYouDig250**





## **BECOME A SAFE DIGGING PARTNER WITH NC 811**

A Safe Digging partner is a company who follows the law, keeps their employees educated and safe, and partners to share the message of safe digging.

### **BENEFITS OF PARTNERSHIP:**

- Being a Safe Digging Partner costs you nothing. Partnership is completely FREE.
- We simply want you to help share the 811, Call Before You Dig message.
- NC811 provides Free Safe Digging Partner Stickers for your company vehicles and equipment so you can proudly share the 811 message with everyone.
- Companies are recognized for their commitment.
- Being a partner identifies you and your company as a leader in underground damage prevention.

**[nc811.org/safe-digging-partner](https://nc811.org/safe-digging-partner)**



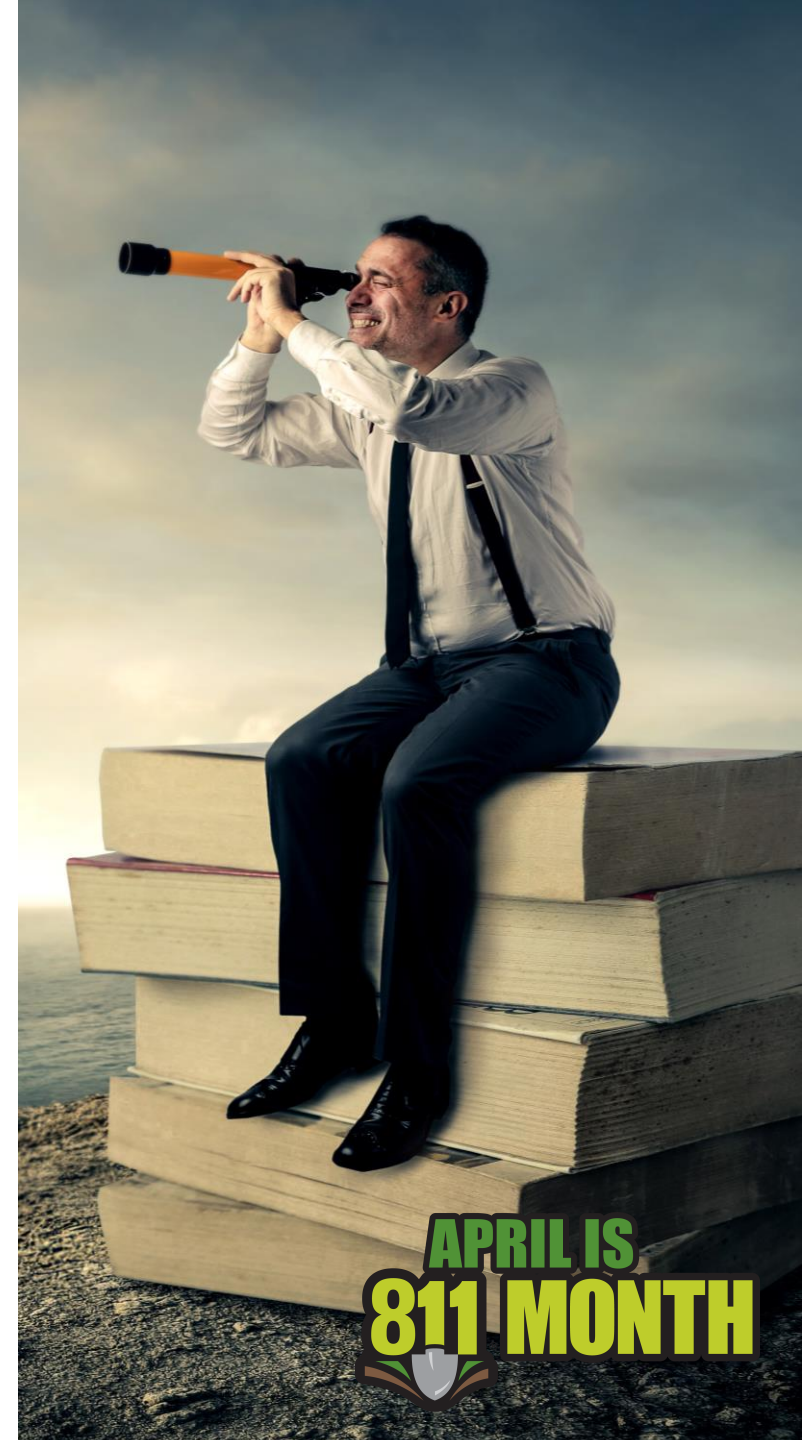
## A CLOSER LOOK

Locate Requests

Transmissions

County Ticket Volume

Distribution

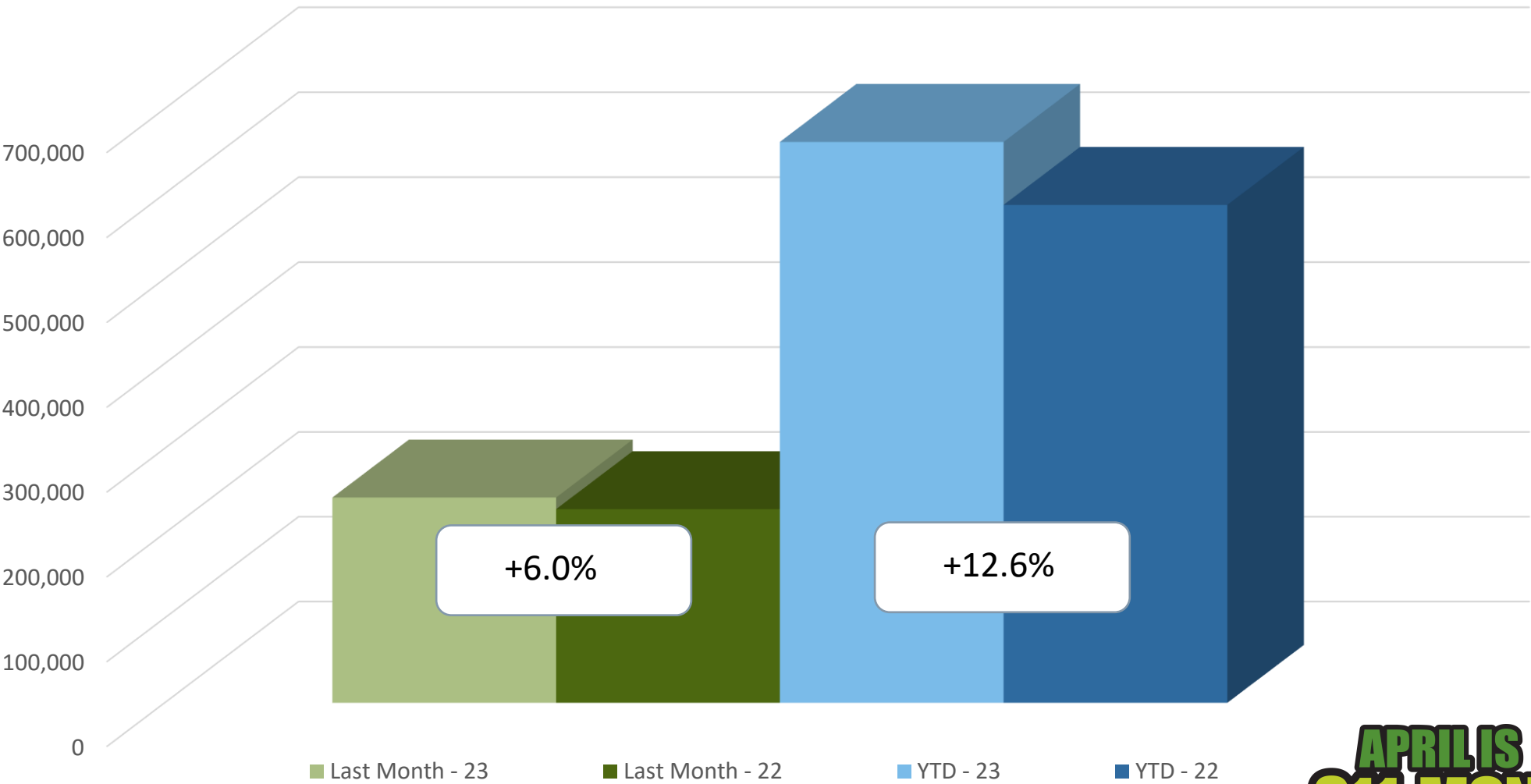


**APRIL IS  
811 MONTH**



# Locate Requests for NC

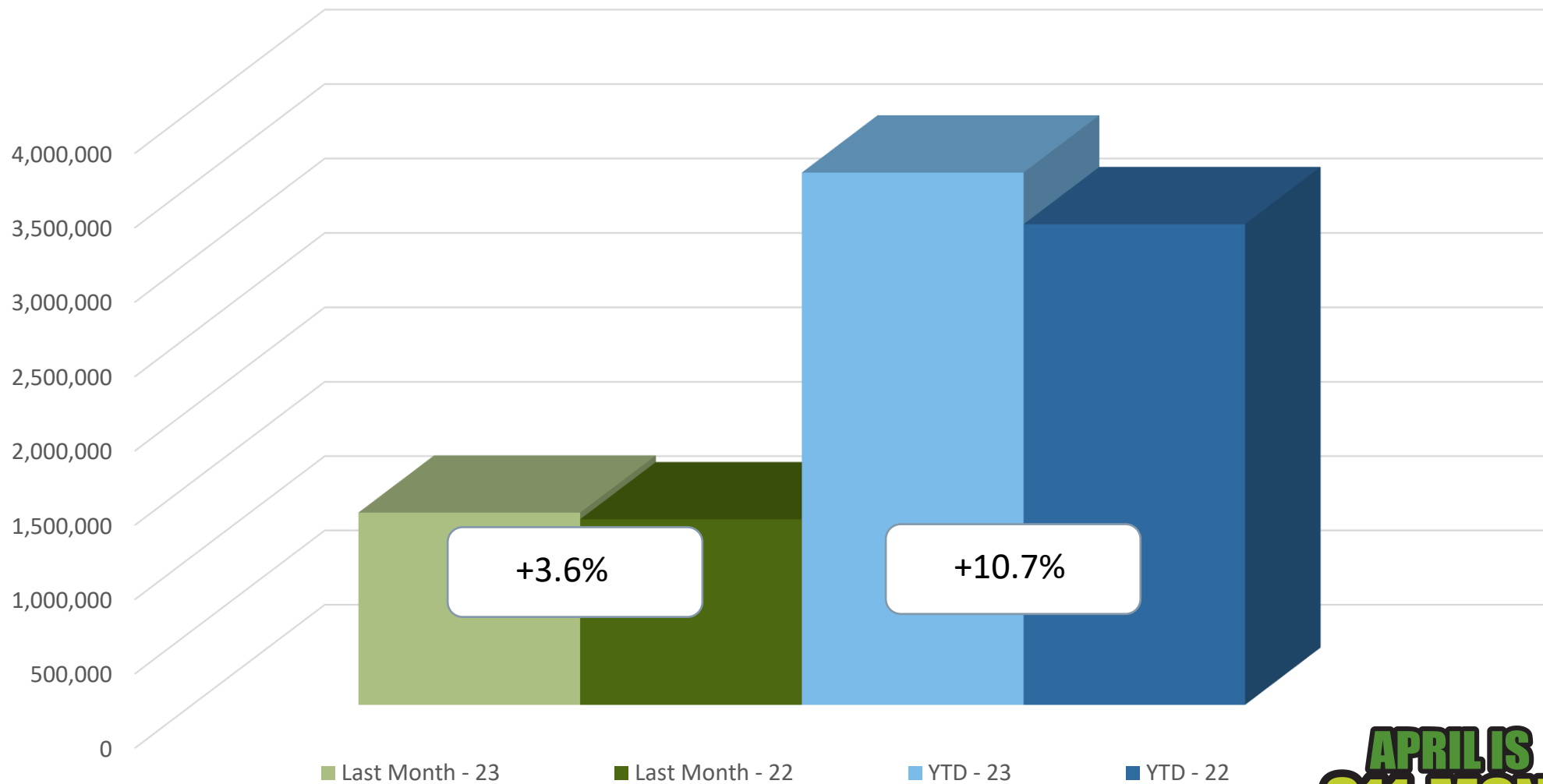
## March 2023 vs 2022 and YTD





# Transmissions for NC

## March 2023 vs 2022 and YTD





# County Ticket Volume

March 2023 vs 2022

Madison	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	0	3	123	2	7	135
2023	5	1	148	4	13	171
	-	-66.7%	20.3%	100.0%	85.7%	26.7%
				Avg Locates per Day		7



# County Ticket Volume

## YTD vs Previous Year

Madison	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	7	13	372	6	35	433
2023	9	25	548	10	46	638
	28.6%	92.3%	47.3%	66.7%	31.4%	47.3%
				Avg Locates per Day		10





# County Ticket Distribution

<b>MADISON</b>	<b>171</b>
BEECH GLEN	1
BIG LAUREL	2
HOT SPRINGS	14
<b>MARS HILL</b>	<b>63</b>
<b>MARSHALL</b>	<b>75</b>
SPRING CREEK	16



# DAMAGES



**DIRT** Damage Information  
Reporting Tool



# Damages reported for March

NC-Alamance	7
NC-Alexander	4
NC-Anson	1
NC-Bladen	3
NC-Brunswick	28
NC-Buncombe	15
NC-Burke	3
NC-Cabarrus	34
NC-Caldwell	6
NC-Carteret	5
NC-Caswell	2
NC-Catawba	14
NC-Chatham	4
NC-Cherokee	2
NC-Cleveland	6
NC-Columbus	3
NC-Craven	18
NC-Cumberland	30
NC-Currituck	5
NC-Davidson	17
NC-Davie	7
NC-Duplin	3
NC-Durham	27
NC-Edgecombe	1
NC-Forsyth	32

NC-Franklin	5
NC-Gaston	18
NC-Granville	4
NC-Guilford	48
NC-Halifax	1
NC-Harnett	13
NC-Henderson	8
NC-Hoke	4
NC-Iredell	30
NC-Jackson	1
NC-Johnston	26
NC-Lee	8
NC-Lenoir	2
NC-Lincoln	7
NC-Martin	1
NC-McDowell	1
NC-Mecklenburg	166
NC-Montgomery	2
NC-Moore	6
NC-Nash	4
NC-New Hanover	18
NC-Onslow	25
NC-Orange	11
NC-Pamlico	3
NC-Pasquotank	1

NC-Pender	11
NC-Pitt	38
NC-Polk	1
NC-Randolph	24
NC-Robeson	7
NC-Rockingham	6
NC-Rowan	10
NC-Rutherford	2
NC-Sampson	1
NC-Scotland	1
NC-Stanly	6
NC-Stokes	2
NC-Surry	2
NC-Union	52
NC-Vance	1
NC-Wake	161
NC-Warren	2
NC-Watauga	1
NC-Wayne	9
NC-Wilkes	1
NC-Wilson	4
NC-Yadkin	1



## CALENDAR

### NCUDPRB

Tuesday, April 18 at 10 am

NC811 Events Center, Greensboro

Visit <https://udprb.nc.gov> for more information.

### NCLRPC

Wednesday, May 17 at 11 am

NC811 Events Center, Greensboro

Visit <https://ncucc.org> for more information.

### NC811 BOARD MEETING

Friday, April 21 at 8 am

Chetola Resort, Blowing Rock, NC

Contact Stephanie Brown for more details. [Stephanie@nc811.org](mailto:Stephanie@nc811.org)

### STATE UCC

Tuesday, July 11 at 10 am

Dominion Energy- Concord, NC

Visit <https://ncucc.org> for more information







[ncucc.org/joint-nc-sc-uccc](http://ncucc.org/joint-nc-sc-uccc)

The Conference has attendees from both states, and typically draws 200-250 attendees from various public and private utilities and service providers such as locating, construction, and design companies. Speakers and attendees will congregate in the Cherokee Tower for various presentations on Protection of Utilities, Work Zone Safety, Design/Build, and Damage Prevention. Vendors will exhibit their products and services.

**Registration is \$125 per attendee.**

**That will increase to \$150 after April 21<sup>st</sup>.**



## Positions Available:

### Customer Service Representative

#### Essential Functions and Duties:

Customer Service Representatives are expected to project a professional company image through phone interaction with excavators and the general public. Duties include answering incoming calls, accurately recording excavation data for underground notification and reading maps.

#### Hours:

Day, Evening or Night Shifts. Job may involve overtime, split-shifts and weekends.

#### Training:

On-site training

# WE ARE HIRING

To apply go to [nc811.org/about/](http://nc811.org/about/) and click on employment







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## OUR NC811 EDUCATION TEAM



**STEVEN MOORE**  
Media Relation Specialist



**ANN RUSHING**  
Education Manager



**HOWARD COREY**  
Eastern Liaison



**TAMI GROVES**  
Southeast Liaison



**TYLER ROSS**  
Western Liaison



**PARRISH REDDICK**  
Piedmont Liaison





THANK YOU



A copy of this presentation is available at [www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual or hybrid, a video is available on [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.



## UCC Sign-In Sheet

County Madison

Date: 4/25/23

[illegible]

# Madison UCC

4/25/23 10:00 am Bonnie and Clyde's, Marshall, NC

- Called to order at 10:05 am
- NC811 presentation given by Tyler Ross
- Discussion with FBEMC and Dominion on ticket software
- Discussion on projects in Madison county and DENC and FBEMC
- Food ordered and served at 10:22am