





**JUNE 2023**  
**CUMBERLAND COUNTY**

# EVENTS HAPPENING IN JUNE

**JUNE 13**

**4:30 PM**

**Honey Hunters Baseball Game**

800 W Franklin Blvd,  
Gastonia, NC, 28052

**JUNE 17**

**4:15 PM**

**Bowman Gray - Opening Night**

Bowman-Gray Stadium  
Winston-Salem, NC

**JUNE 24**

**3:30 PM**

**NC Courage vs. Racing Louisville FC**

WakeMed Soccer Park,  
940 E Chatham St, Cary, NC

**JULY 11**

**10 AM**

**State UCC Meeting**

Dominion Energy  
1801 Trinity Church Road, Concord



# 811 DAY IS COMING UP!



HELP US SPREAD THE WORD OF SAFE DIGGING  
AND DOWNLOAD OUR AWARENESS TOOLKIT.

[NC811.ORG/811-DAY](https://nc811.org/811-day)





### **Western NC**

- Timely communication is key

### **Southeast NC**

- Communicate with each other by attending UCC meetings.

### **Eastern NC**

- Just a reminder to populate Positive Response for your locate tickets
- Pre-construction communication is key

### **Piedmont Triad Area**

- Updates on jobs without permits (City & State) are still happening.
- Fiber overbuild projects are calling in large job tickets where multiple drill crews move into an area to install fiber and are in and out in 3 weeks, but it's overloading smaller utilities that have only 2-3 locators (unable to keep up). Coordinate with all the members (Pre-Con)

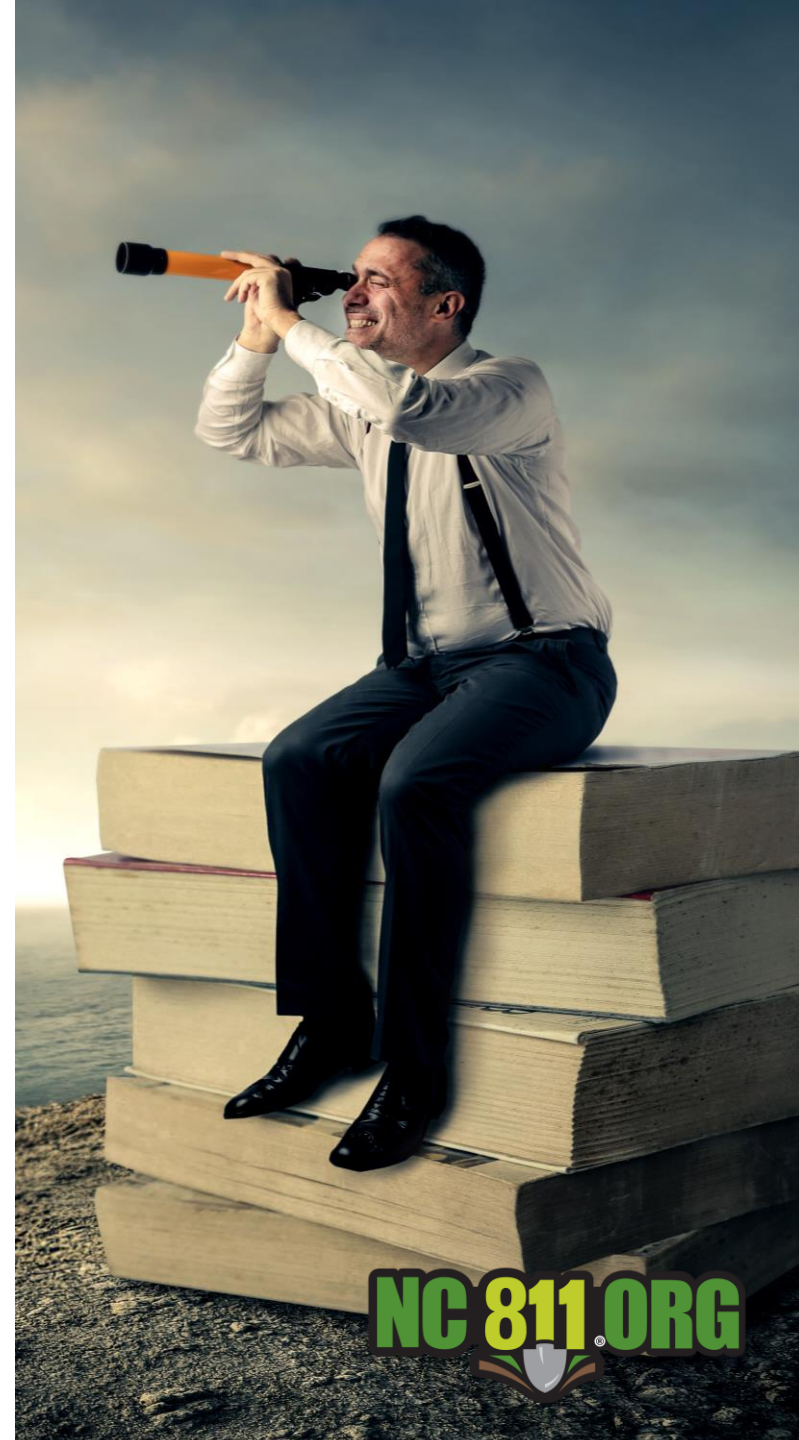
## A CLOSER LOOK

Locate Requests

Transmissions

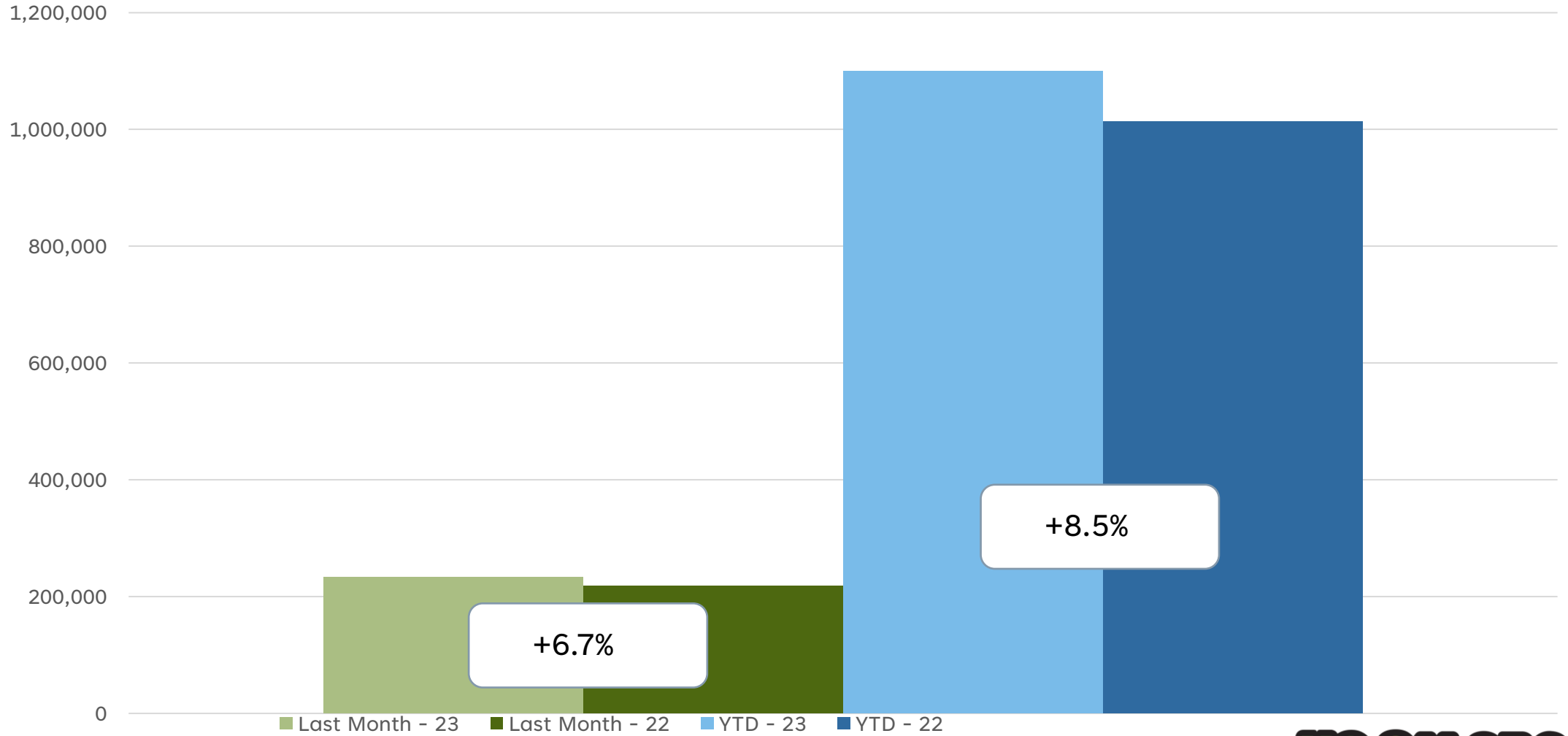
County Ticket Volume

Distribution



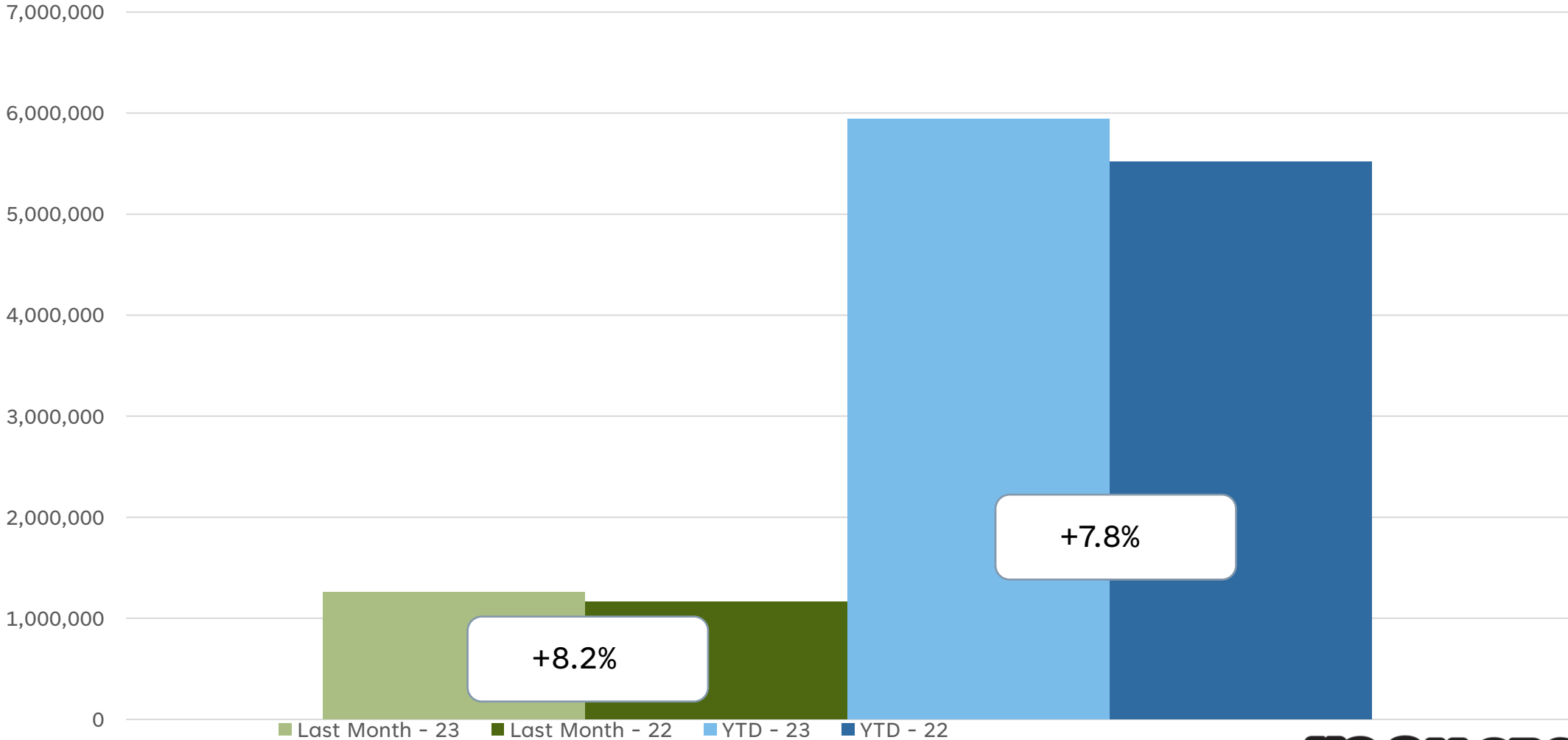
# Locate Requests for NC

## May 2023 vs 2022 and YTD



# Transmissions for NC

## May 2023 vs 2022 and YTD





# County Ticket Volume

May 2023 vs 2022

Cumberland	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	349	35	5119	130	1633	7266
2023	98	50	3069	46	1596	4859
+/- Var	-71.9%	42.9%	-40.0%	-64.6%	-2.3%	-33.1%
		Avg Locates per Day				221



# County Ticket Volume

# YTD vs Previous Year

Cumberland	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	1285	282	23805	453	7332	33157
2023	372	200	15203	215	6430	22420
+/- Var	-71.1%	-29.1%	-36.1%	-52.5%	-12.3%	-32.4%
		Avg Locates per Day				216



# County Ticket Distribution

County/Place	05 May
<b>CUMBERLAND</b>	<b>4859</b>
BETHANY CROSSROADS	5
CEDAR CREEK	17
CUMBERLAND	24
EAST FAYETTEVILLE	2
<b>EASTOVER</b>	<b>270</b>
<b>FALCON</b>	<b>104</b>
<b>FAYETTEVILLE</b>	<b>2979</b>
<b>FORT BRAGG</b>	<b>182</b>
<b>GODWIN</b>	<b>204</b>
GRAYS CREEK	42
<b>HOPE MILLS</b>	<b>690</b>
LINDEN	44
POPE AIR FORCE BASE	30
SPRING LAKE	56
STEDMAN	97
VANDER	3
<b>WADE</b>	<b>109</b>

# Top 10 Callers for Cumberland County

Rank	Name	Totals
1	RG COMMUNICATIONS, INC	362
2	A & L CABLE SERVICES, INC	235
3	CANOS SERVICES LLC	210
4	DIRECTIONAL SERVICES, INC	209
5	DPW	203
6	CABLE EAST, INC	201
7	S T WOOTEN CORPORATION	188
8	MASTEC	151
9	FAYETTEVILLE PWC	147
10	CANOS SERVICES, LLC	105
11	S T WOOTEN CORPORATION	100
12	BRANCH CIVIL	100
13	GREEN BIZ NURSERY	80
14	ROCKFORD CORPORATION	80
15	LAMBERTS CABLE SPLICING, LLC	75

# DAMAGES



**DIRT** Damage Information  
Reporting Tool

# Damages reported for May

NC-Alamance	58
NC-Anson	1
NC-Ashe	1
NC-Beaufort	1
NC-Bladen	1
NC-Brunswick	18
NC-Buncombe	11
NC-Burke	5
NC-Cabarrus	25
NC-Caldwell	2
NC-Carteret	4
NC-Caswell	1
NC-Catawba	17
NC-Chatham	6
NC-Cherokee	1
NC-Clay	2
NC-Cleveland	4
NC-Columbus	9
NC-Craven	9
NC-Cumberland	22
NC-Currituck	1
NC-Dare	3
NC-Davidson	15
NC-Davie	4
NC-Duplin	3

NC-Durham	50
NC-Edgecombe	2
NC-Forsyth	28
NC-Franklin	5
NC-Gaston	17
NC-Granville	1
NC-Guilford	48
NC-Harnett	15
NC-Haywood	1
NC-Henderson	7
NC-Hertford	1
NC-Hoke	20
NC-Iredell	28
NC-Johnston	22
NC-Lee	17
NC-Lenoir	2
NC-Lincoln	1
NC-Martin	1
NC-McDowell	2
NC-Mecklenburg	212
NC-Montgomery	2
NC-Moore	4
NC-Nash	1
NC-New Hanover	20
NC-Northampton	1

NC-Onslow	22
NC-Orange	21
NC-Pamlico	1
NC-Pasquotank	1
NC-Pender	11
NC-Perquimans	1
NC-Person	5
NC-Pitt	37
NC-Polk	1
NC-Randolph	19
NC-Richmond	2
NC-Robeson	2
NC-Rockingham	2
NC-Rowan	12
NC-Rutherford	2
NC-Sampson	2
NC-Stanly	3
NC-Stokes	5
NC-Surry	1
NC-Swain	1
NC-Transylvania	1
NC-Union	25
NC-Vance	1
NC-Wake	158

NC-Warren	3
NC-Washington	1
NC-Watauga	1
NC-Wayne	8
NC-Wilson	3
NC-Yadkin	1
NC-Yancey	1



MAKING THE 811 SYSTEM MORE EFFICIENT  
**HOW EXCAVATORS CAN HELP**

**PROVIDE QUALITY INFORMATION**



Specific dig site location & dimensions



Correct contact name & phone number



Detailed description of work being performed

**MANAGE TICKET QUANTITY**



Give sufficient notice



Eliminate unnecessary requests



Stop locates on completed jobs

**WHEN MAKING LOCATE REQUESTS...**



Learn more about the safe digging process at  
<https://nc811.org/safe-digging-process>



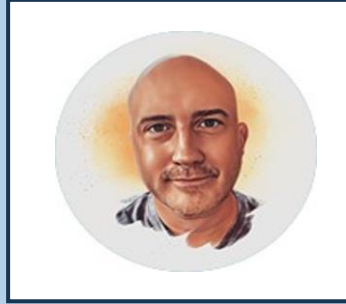
Help us reduce excessive update tickets.

*TIP:*

- Allow ticket to expire if your work suspends for any reason.
- Original ticket is held on the live server approximately 90 days and can be accessed & updated.
- Update the original ticket only if the scope of work has not changed.
- Create a new ticket if the scope of work has changed or will take place outside of the 90 days the original ticket remains on our live server.



## OUR NC811 EDUCATION TEAM



**STEVEN MOORE**  
Media Relation Specialist



**ANN RUSHING**  
Education Manager



**HOWARD COREY**  
Eastern Liaison



**TAMI GROVES**  
Southeast Liaison



**TYLER ROSS**  
Western Liaison



**PARRISH REDDICK**  
Piedmont Liaison



THANK YOU



A copy of this presentation is available at [www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual or hybrid, a video is available on [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.

