





Western NC

- Timely communication is key

Southeast NC

- Communicate with each other by attending UCC meetings.

Eastern NC

- Just a reminder to populate Positive Response for your locate tickets
- Pre-construction communication is key

Piedmont Triad Area

- Updates on jobs without permits (City & State) are still happening.
- Fiber overbuild projects are calling in large job tickets where multiple drill crews move into an area to install fiber and are in and out in 3 weeks, but it's overloading smaller utilities that have only 2-3 locators (unable to keep up). Coordinate with all the members (Pre-Con)

MAKING THE 811 SYSTEM MORE EFFICIENT
HOW EXCAVATORS CAN HELP

**PROVIDE QUALITY
INFORMATION**



Specific dig
site location
& dimensions



Correct
contact name &
phone number



Detailed
description
of work being
performed

**MANAGE TICKET
QUANTITY**



Give
sufficient
notice



Eliminate
unnecessary
requests



Stop locates on
completed jobs

**WHEN MAKING
LOCATE
REQUESTS...**



Learn more about the safe digging process at

<https://nc811.org/safe-digging-process>



Help us reduce
excessive update
tickets.

TIP:

- Allow ticket to expire if your work suspends for any reason.
- Original ticket is held on the live server approximately 90 days and can be accessed & updated.
- Update the original ticket only if the scope of work has not changed.
- Create a new ticket if the scope of work has changed or will take place outside of the 90 days the original ticket remains on our live server.



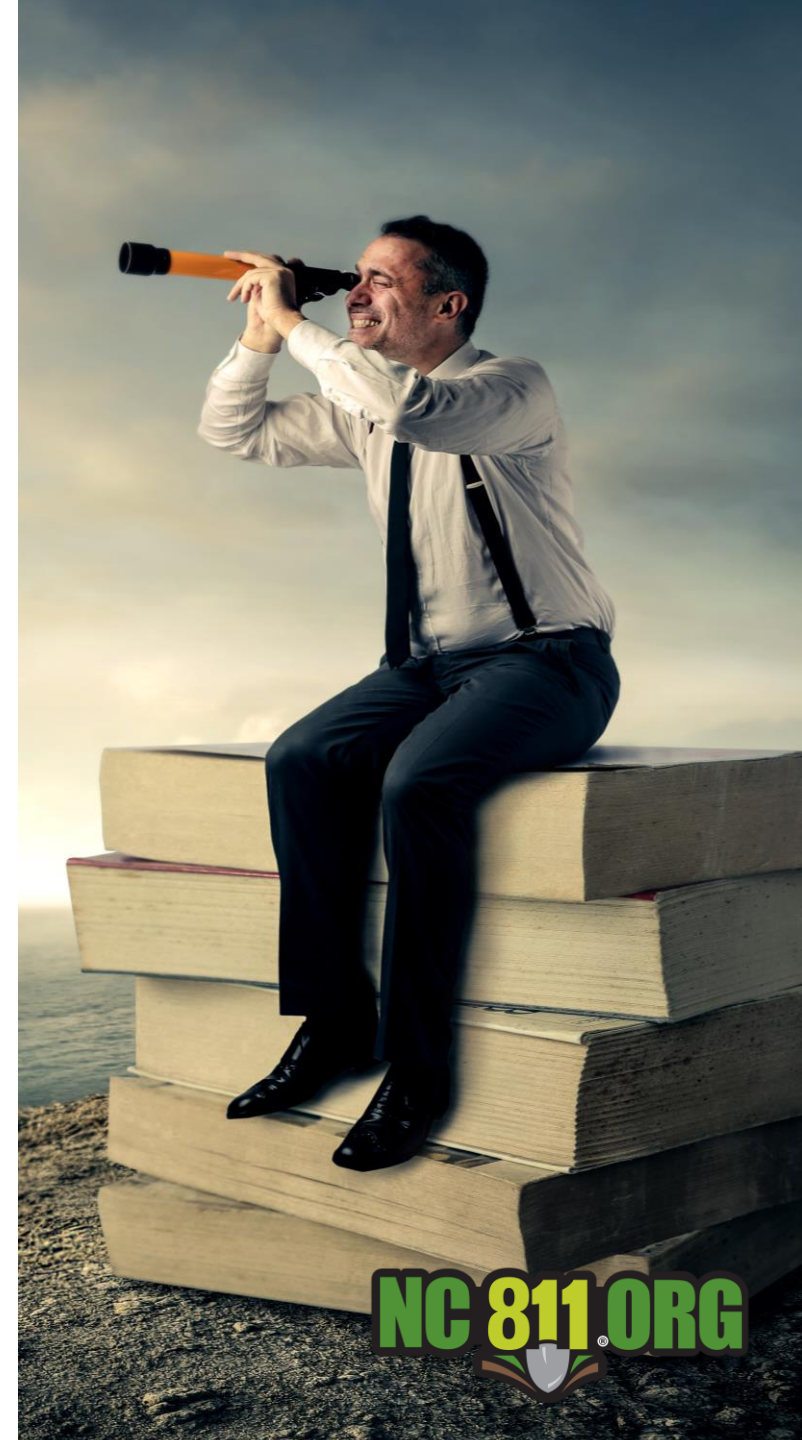
A CLOSER LOOK

Locate Requests

Transmissions

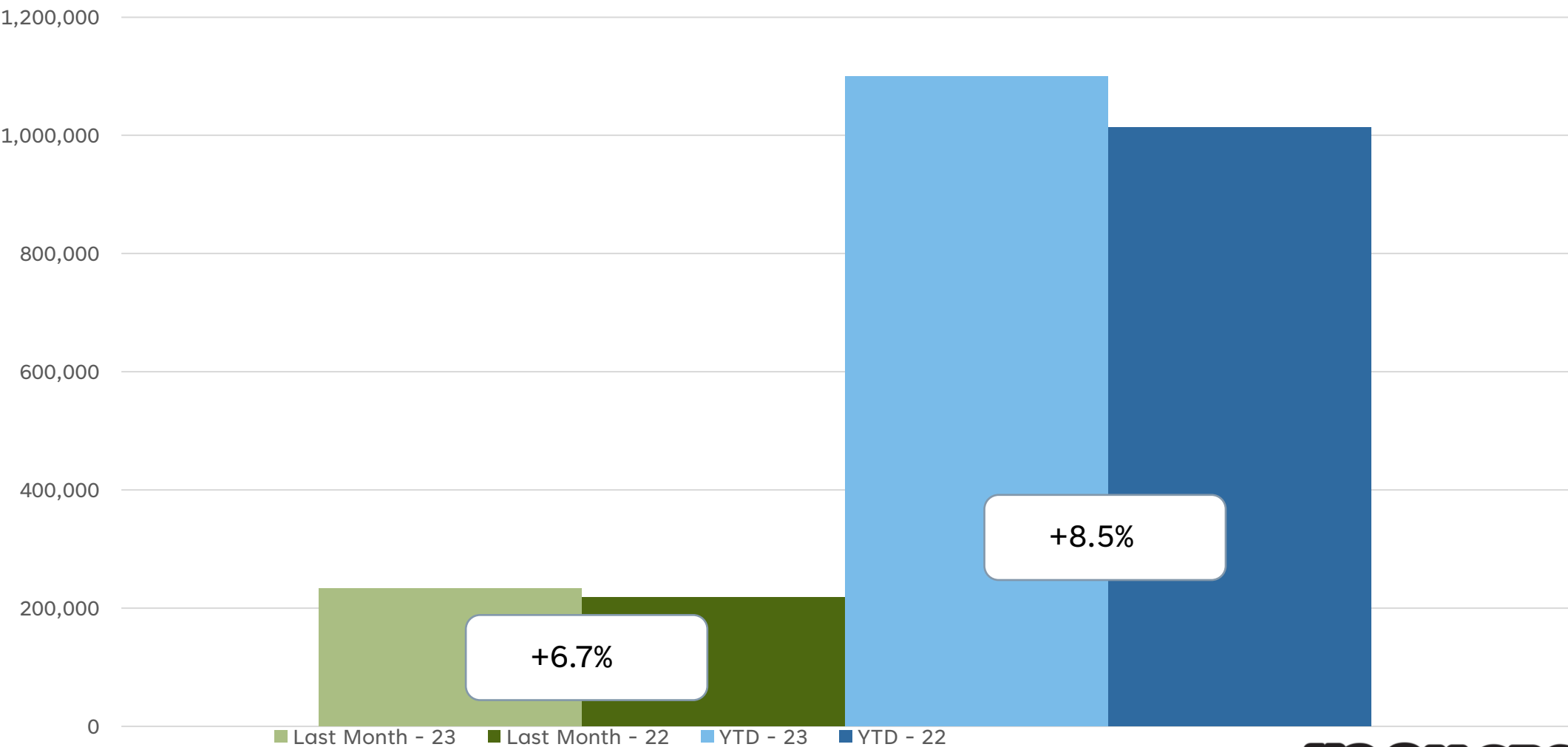
County Ticket Volume

Distribution



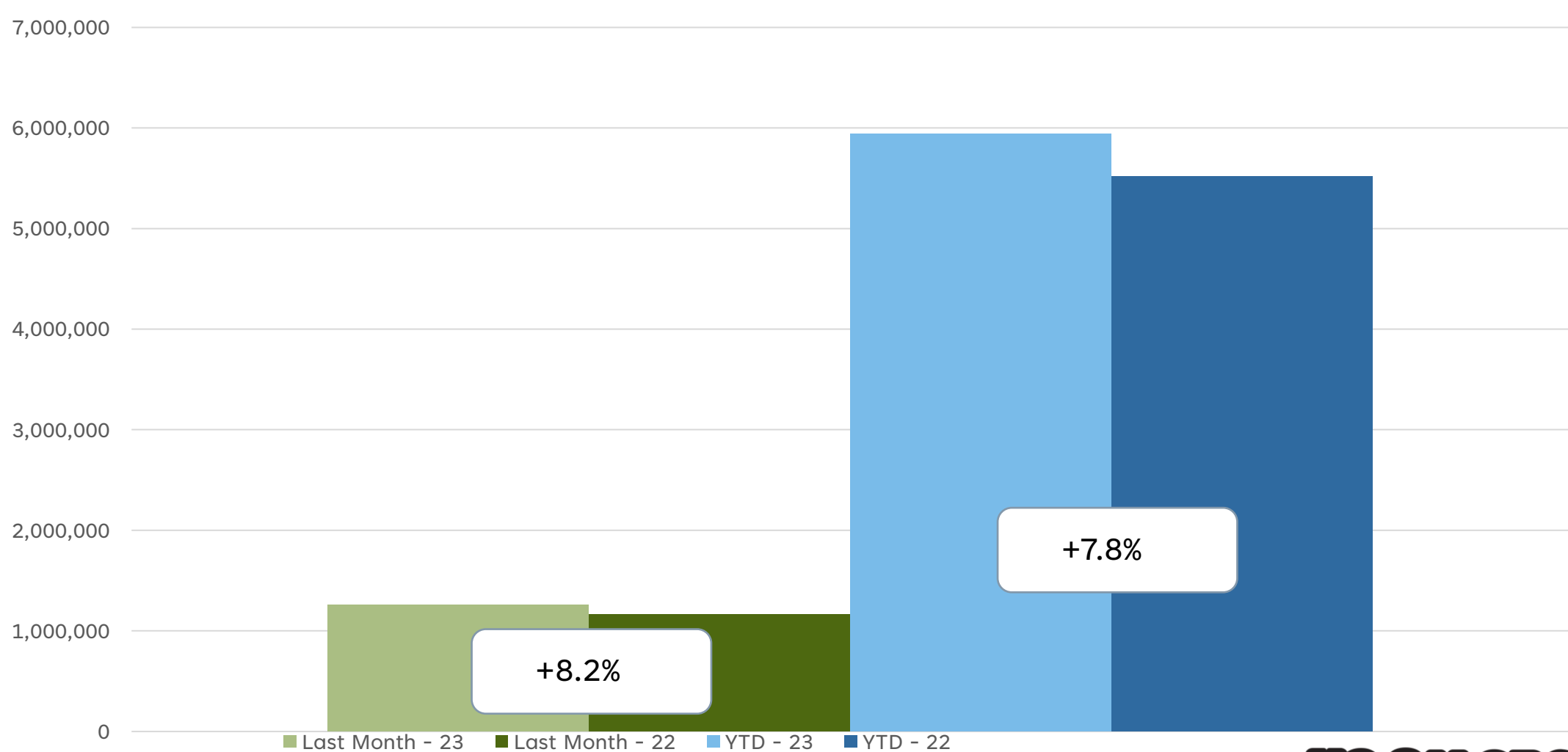
Locate Requests for NC

May 2023 vs 2022 and YTD



Transmissions for NC

May 2023 vs 2022 and YTD



County Ticket Volume

May 2023 vs 2022



Alexander	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	4	1	251	6	84	346
2023	19	6	329	11	73	438
	375.0%	500.0%	31.1%	83.3%	-13.1%	26.6%
-	-	-		Locates per day		20

County Ticket Volume

May 2023 vs 2022



Catawba	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	57	24	2085	52	931	3149
2023	108	26	2383	41	825	3383
	89.5%	8.3%	14.3%	-21.2%	-11.4%	7.4%
-	-	-		Locates per day		154

County Ticket Volume

May 2023 vs 2022



Lincoln	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	91	7	1394	33	557	2082
2023	83	7	1255	49	467	1861
	-8.8%	0.0%	-10.0%	48.5%	-16.2%	-10.6%
-	-	-		Locates per day		85

County Ticket Volume

YTD vs Previous Year



Alexander	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	37	9	1331	36	374	1787
2023	129	24	1624	50	424	2251
	248.6%	166.7%	22.0%	38.9%	13.4%	26.0%

County Ticket Volume

YTD vs Previous Year



	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	336	108	8243	216	4899	13802
2023	784	120	10605	285	4182	15976
	133.3%	11.1%	28.7%	31.9%	-14.6%	15.8%

County Ticket Volume

YTD vs Previous Year



	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	402	56	6712	195	2681	10046
2023	508	46	6221	229	2196	9200
	26.4%	-17.9%	-7.3%	17.4%	-18.1%	-8.4%

County Ticket Distribution



ALEXANDER	438
BETHLEHEM	50
ELLENDALE	2
HIDDENITE	41
KILBY	1
LITTLE RIVER	1
STONY POINT	14
TAYLORSVILLE	315
VASHTI	14

County Ticket Distribution



CATAWBA	3383
CATAWBA	138
CLAREMONT	110
CONOVER	356
HICKORY	1452
LAKE NORMAN	12
MAIDEN	338
MOUNTAIN VIEW	10
NEWTON	279
SHERRILLS FORD	531
TERRELL	125

County Ticket Distribution



LINCOLN	1861
CROUSE	28
DENVER	1002
IRON STATION	94
LINCOLNTON	555
LOWESVILLE	49
MAIDEN	33
VALE	69
WESTPORT	15

Damages reported for May

NC-Alamance	58
NC-Anson	1
NC-Ashe	1
NC-Beaufort	1
NC-Bladen	1
NC-Brunswick	18
NC-Buncombe	11
NC-Burke	5
NC-Cabarrus	25
NC-Caldwell	2
NC-Carteret	4
NC-Caswell	1
NC-Catawba	17
NC-Chatham	6
NC-Cherokee	1
NC-Clay	2
NC-Cleveland	4
NC-Columbus	9
NC-Craven	9
NC-Cumberland	22
NC-Currituck	1
NC-Dare	3
NC-Davidson	15
NC-Davie	4
NC-Duplin	3

NC-Durham	50
NC-Edgecombe	2
NC-Forsyth	28
NC-Franklin	5
NC-Gaston	17
NC-Granville	1
NC-Guilford	48
NC-Harnett	15
NC-Haywood	1
NC-Henderson	7
NC-Hertford	1
NC-Hoke	20
NC-Iredell	28
NC-Johnston	22
NC-Lee	17
NC-Lenoir	2
NC-Lincoln	1
NC-Martin	1
NC-McDowell	2
NC-Mecklenburg	212
NC-Montgomery	2
NC-Moore	4
NC-Nash	1
NC-New Hanover	20
NC-Northampton	1

NC-Onslow	22
NC-Orange	21
NC-Pamlico	1
NC-Pasquotank	1
NC-Pender	11
NC-Perquimans	1
NC-Person	5
NC-Pitt	37
NC-Polk	1
NC-Randolph	19
NC-Richmond	2
NC-Robeson	2
NC-Rockingham	2
NC-Rowan	12
NC-Rutherford	2
NC-Sampson	2
NC-Stanly	3
NC-Stokes	5
NC-Surry	1
NC-Swain	1
NC-Transylvania	1
NC-Union	25
NC-Vance	1
NC-Wake	158

NC-Warren	3
NC-Washington	1
NC-Watauga	1
NC-Wayne	8
NC-Wilson	3
NC-Yadkin	1
NC-Yancey	1

EVENTS HAPPENING IN JUNE

JUNE 24

3:30 PM

NC Courage vs. Racing Louisville FC

WakeMed Soccer Park,
940 E Chatham St, Cary, NC

JULY 11

10 AM

State UCC Meeting

Dominion Energy
1801 Trinity Church Road, Concord



811 DAY IS COMING UP!



HELP US SPREAD THE WORD OF SAFE DIGGING
AND DOWNLOAD OUR AWARENESS TOOLKIT.

NC811.ORG/811-DAY



OUR NC811 EDUCATION TEAM



STEVEN MOORE
Media Relation Specialist



ANN RUSHING
Education Manager



HOWARD COREY
Eastern Liaison



TAMI GROVES
Southeast Liaison



TYLER ROSS
Western Liaison



PARRISH REDDICK
Piedmont Liaison

THANK YOU



A copy of this presentation is available at www.ncucc.org

If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.



Blue Ridge UCC

June 2023

Tammi Groves	NC811	336-601-8644
Jennifer Henderson	SAM	919-413-5132
Michael Skidmore	Sam	512-945-9299
Jordan Evans	Metro-Net	336-408-4104
Duane Spencer	Heath	980-425-1620
Terry Russell	Heath	980-313-5364
Dan Bare	Duke Energy	980-373-6039

Blue Ridge UCC
June 2023

Meeting opened by Tami Groves, NC811

NC811 presentation given by Tami Groves

SAM – They are in the area doing work for Piedmont Natural Gas replacing tracer wires on gas
In the Hickory area every week or so doing repairs.

Metronet – Jordan – Has occasional project in Hickory. Working in Newton/Conover
going into Longview a little as well.

Heath Consultants – Trying to stay in front of contractors. Just staying busy.

Duke Energy – 23 damages reported in the greater Hickory area. Not all in Hickory. Working in
Hickory/Sherrills Ford on pole replacements

Next meeting is August 16, 2023