




# BLUE RIDGE UCC

NC811 Monthly Update

May 2023



The background of the entire image is a photograph showing the silhouettes of five soldiers in full combat gear, including helmets and rifles. They are positioned in a line, facing away from the viewer towards a bright, low sun that creates a strong backlighting effect, casting long shadows and illuminating the sky with warm orange and yellow hues. The soldiers are standing on what appears to be a dark, uneven terrain.

# MAY IS NATIONAL MILITARY APPRECIATION MONTH

National Military Appreciation Month in May is a month-long observance honoring the sacrifices of the United States Armed Forces.

Today, the United States Armed Forces is comprised of six branches including the Army, Navy, Airforce, Marines, Coast Guard, and Space Force. The U.S. military force is 2.2 million strong and includes National Guard and Reserve units.

There are more military-related observances during the month of May than any other month, so it is an appropriate time to celebrate the men and women in uniform. During May, we recognize Loyalty Day, VE Day (the end of World War II in Europe on May 8, 1945), Armed Forces Day, Military Spouses Day, and Memorial Day.

**#MilitaryAppreciationMonth**



**May is Electrical  
Safety Month.**

**Safety Starts with You.**

**#ElectricalSafetyMonth**

## 10 Electrical Safety Rules

- 1 Prevent electrical equipment from contacting wet areas
- 2 Ensure safe use when unplugging
- 3 Install properly and tidy electrical cords
- 4 Understand your switchboard
- 5 Look out for electrical lines
- 6 Childproof your outlets
- 7 Investigate Flickering Lights
- 8 Install warning signs
- 9 Don't DIY
- 10 Call for help



### **Western NC**

- White Lining and adequately describing an area
- Updating a ticket with different address or additional addresses

### **Southeast NC**

- Entering locate requests prior to even having permits to do the work.
- Updating tickets long after work has been completed. \*Big area Cabarrus right now

### **Eastern NC**

- Please make sure you have all approvals, including DOT encroachments, municipal permits, State approvals before you submit your locate request.

### **Piedmont Triad Area**

- We still have callers/folks (like other liaisons) in my area calling in tickets for locate before all permits (state, county & municipalities) have been issued.
- There are still too many updates on tickets that DON'T need to be updated.





## APRIL "NSDM" WRAP UP





# EVENTS HAPPENING IN MAY

MAY 3-5

**NC/SC Joint UCC Conference**  
Harrah's Cherokee Casino Resort

MAY 16  
4:30 PM

**Honey Hunters Baseball Game**  
800 W Franklin Blvd,  
Gastonia, NC, 28052

MAY 31  
6:30 PM

**Durham Bulls Baseball Game**  
428 Morris St,  
Durham, NC 27701



# EVENTS HAPPENING IN MAY

MAY 17

11 AM

**NCLRPC**

NC811 Events Center  
Greensboro, NC



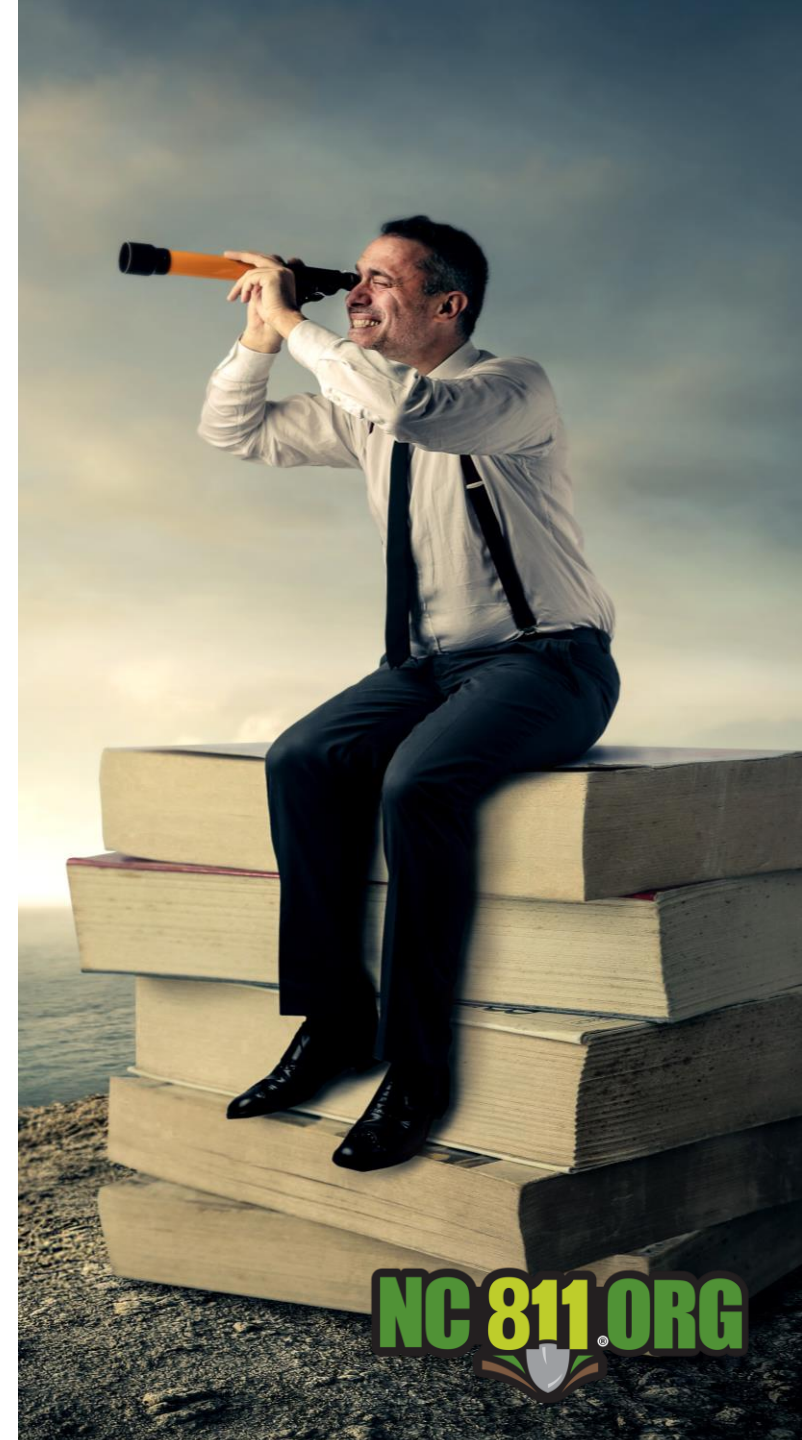
## A CLOSER LOOK

Locate Requests

Transmissions

County Ticket Volume

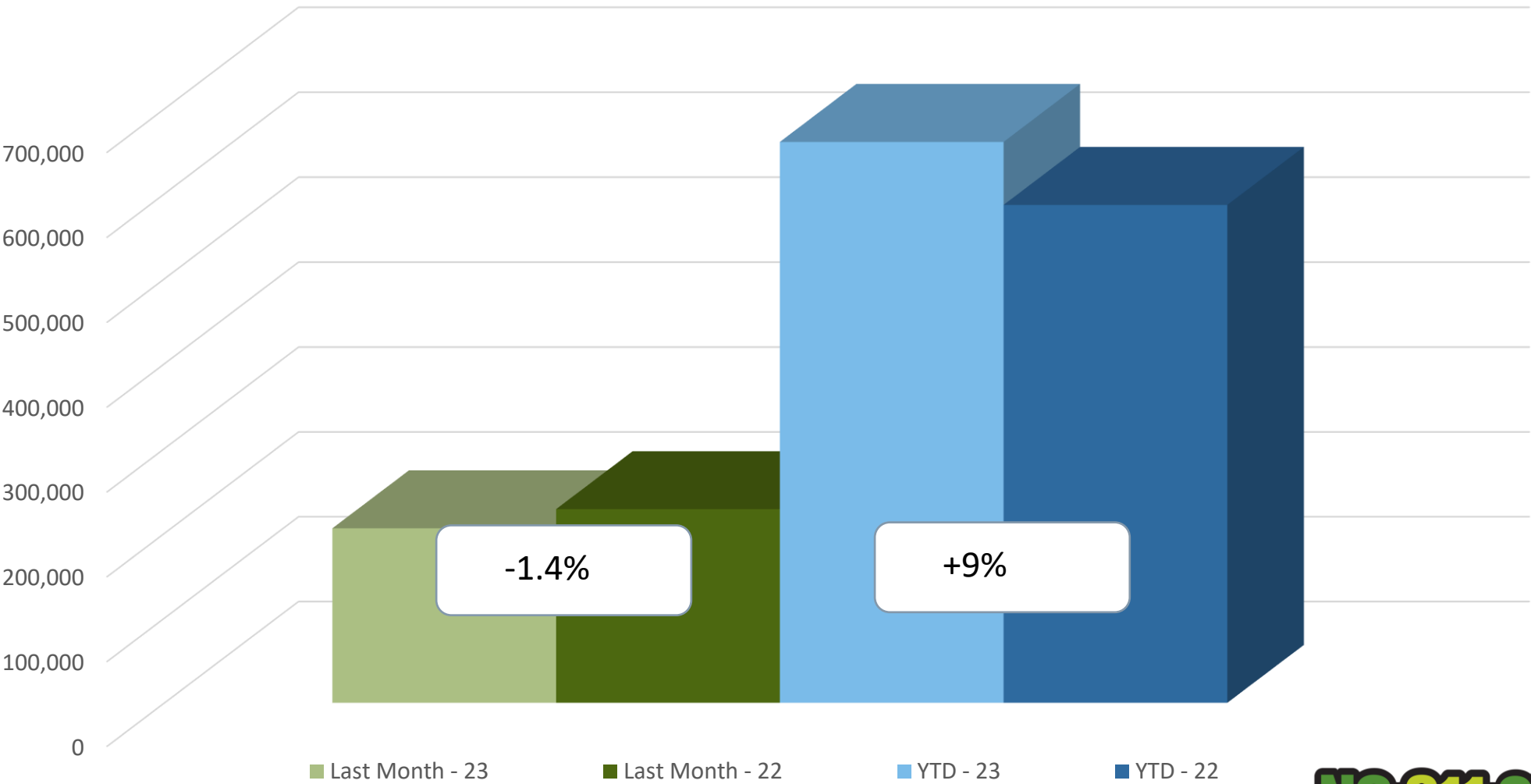
Distribution





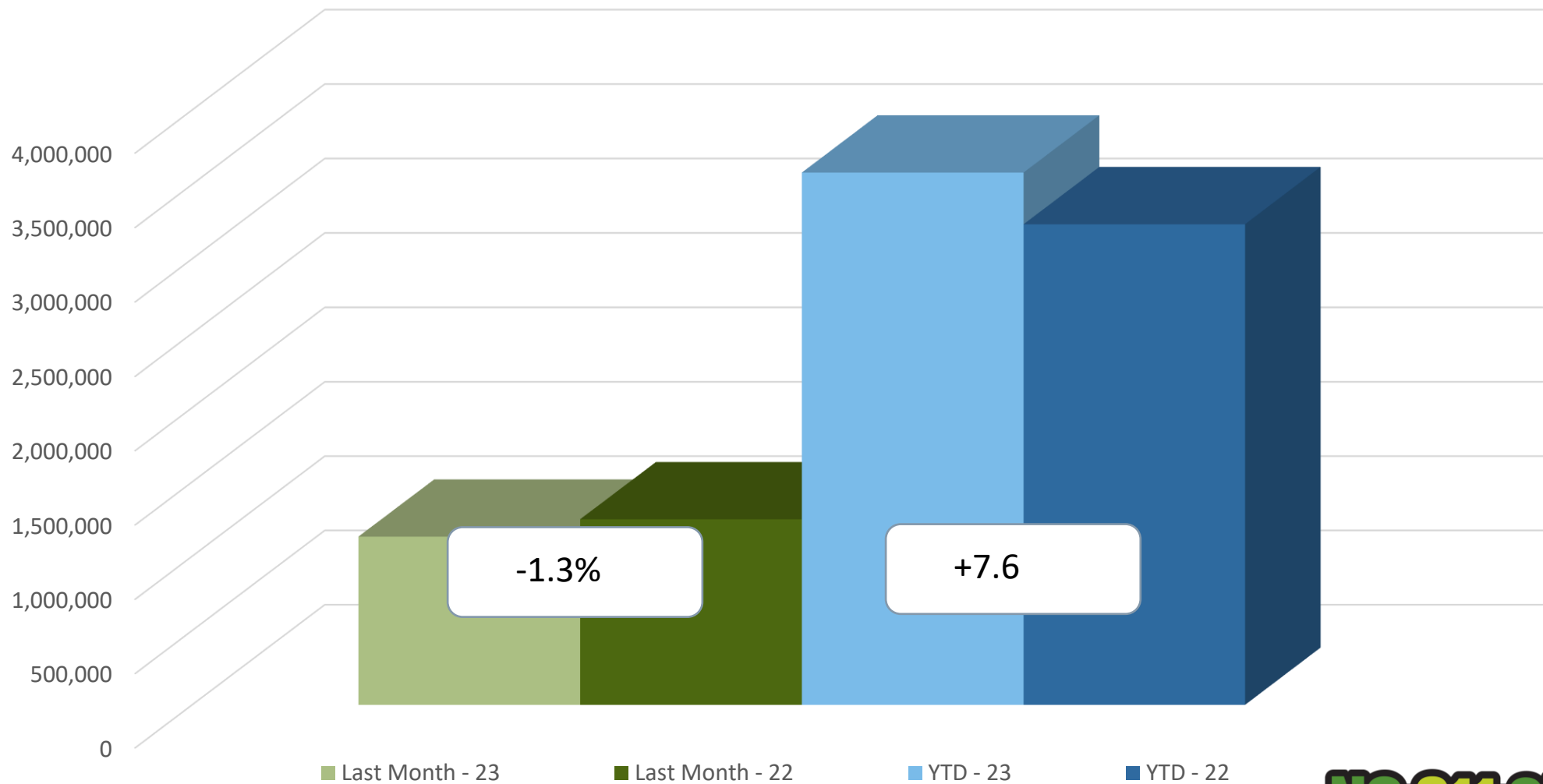
# Locate Requests for NC

## April 2023 vs 2022 and YTD



# Transmissions for NC

## April 2023 vs 2022 and YTD





# County Ticket Volume

April 2023 vs 2022



Alexander	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	10	2	279	8	50	349
2023	11	5	341	14	32	403
	10.0%	150.0%	22.2%	75.0%	-36.0%	15.5%
				Locates per day		21

# County Ticket Volume

April 2023 vs 2022



Catawba	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	62	18	1594	40	879	2593
2023	118	16	2006	58	676	2874
	90.3%	-11.1%	25.8%	45.0%	-23.1%	10.8%
				Locates per day		151



# County Ticket Volume

April 2023 vs 2022



Lincoln	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	82	8	1361	43	612	2106
2023	52	7	1254	40	344	1697
	-36.6%	-12.5%	-7.9%	-7.0%	-43.8%	-19.4%
				Locates per day		89

# County Ticket Volume

## YTD vs Previous Year

Alexander	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	33	8	1080	30	290	1441
2023	110	18	1295	39	351	1813
	233.3%	125.0%	19.9%	30.0%	21.0%	25.8%



# County Ticket Volume

## YTD vs Previous Year



Catawba	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	279	84	6158	164	3968	10653
2023	676	94	8222	244	3357	12593
	142.3%	11.9%	33.5%	48.8%	-15.4%	18.2%

# County Ticket Volume

# YTD vs Previous Year



Lincoln		3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022		311	49	5318	162	2124	7964
2023		425	39	4966	180	1729	7339
		36.7%	-20.4%	-6.6%	11.1%	-18.6%	-7.8%

# County Ticket Distribution

ALEXANDER	403
BETHLEHEM	46
ELLENDALE	2
HIDDENITE	37
LILEDOUN	1
STONY POINT	24
TAYLORSVILLE	283
VASHTI	10





# County Ticket Distribution

<b>CATAWBA</b>	<b>2874</b>
BANOAK	6
BROOKFORD	5
CATAWBA	137
CLAREMONT	76
CONOVER	266
HICKORY	1335
LAKE NORMAN	18
LONG VIEW	5
MAIDEN	266
MOUNTAIN VIEW	25
NEWTON	244
SAINT STEPHENS	10
SHERRILLS FORD	332
TERRELL	144

# County Ticket Distribution

LINCOLN	1697
BOGER CITY	5
CROUSE	20
DENVER	829
HOWARDS CREEK MILL	5
IRON STATION	131
LINCOLNTON	557
LOWESVILLE	22
MAIDEN	32
VALE	74
WESTPORT	14

# Damages reported for April

Grand Total 826

NC-Alamance	21
NC-Beaufort	1
NC-Bertie	1
NC-Bladen	1
NC-Brunswick	23
NC-Buncombe	7
NC-Burke	3
NC-Cabarrus	16
NC-Caldwell	2
NC-Camden	1
NC-Carteret	5
NC-Caswell	1
<b>NC-Catawba</b>	<b>10</b>
NC-Chatham	5
NC-Cherokee	1
NC-Cleveland	5
NC-Columbus	7
NC-Craven	9
NC-Cumberland	21
NC-Currituck	1
NC-Dare	2
NC-Davidson	19

NC-Davie	6
NC-Duplin	1
NC-Durham	29
NC-Edgecombe	3
NC-Forsyth	27
NC-Franklin	8
NC-Gaston	9
NC-Gates	1
NC-Guilford	50
NC-Harnett	11
NC-Haywood	2
NC-Henderson	7
NC-Hoke	11
NC-Iredell	16
NC-Johnston	24
NC-Jones	1
NC-Lee	8
<b>NC-Lincoln</b>	<b>8</b>
NC-Macon	1
NC-Martin	1
NC-McDowell	1
NC-Mecklenburg	127
NC-Montgomery	5
NC-Moore	9
NC-Nash	2

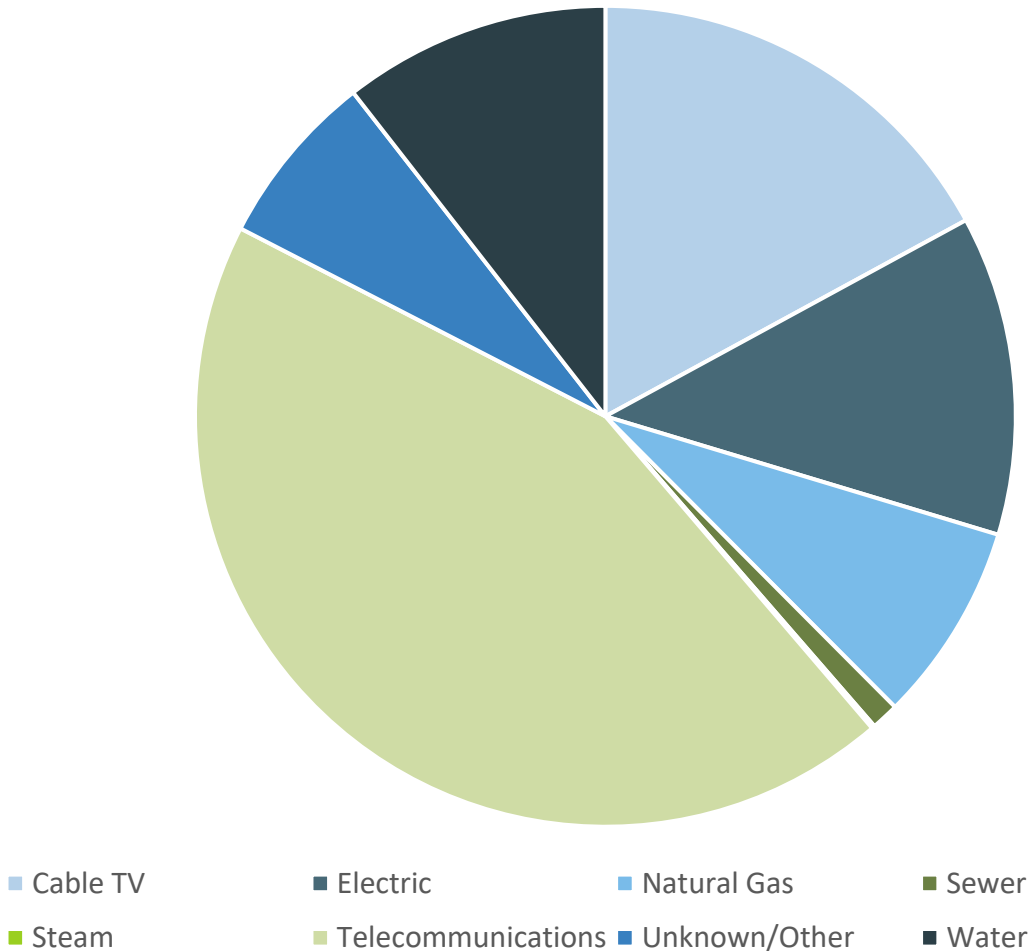
NC-New Hanover	18
NC-Onslow	12
NC-Orange	15
NC-Pamlico	1
NC-Pender	2
NC-Person	1
NC-Pitt	36
NC-Polk	2
NC-Randolph	22
NC-Richmond	2
NC-Robeson	2
NC-Rockingham	5
NC-Rowan	13
NC-Rutherford	3
NC-Sampson	1
NC-Stanly	1
NC-Stokes	2
NC-Surry	1
NC-Union	32
NC-Wake	112
NC-Warren	1
NC-Watauga	1
NC-Wayne	2
NC-Wilson	6
NC-Yadkin	3



# Damages reported for April

Cable TV	141
Electric	104
Natural Gas	65
Sewer	9
Steam	1
Telecommunications	362
Unknown/Other	57
Water	87
<b>Grand Total</b>	<b>826</b>

Utilities Damaged





Will Prescott with  
Greenville Utilities  
Commission recognized  
as a Damage  
Prevention Most  
Valuable Professional



## OUR NC811 EDUCATION TEAM



**STEVEN MOORE**  
Media Relation Specialist



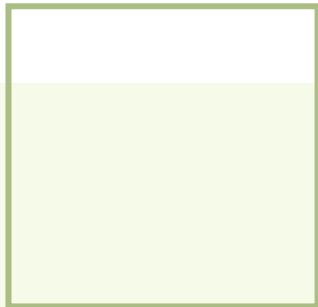
**ANN RUSHING**  
Education Manager



**HOWARD COREY**  
Eastern Liaison



**TAMI GROVES**  
Southeast Liaison



**TYLE ROSS**  
Western Liaison



**PARRISH REDDICK**  
Piedmont Liaison





THANK YOU



A copy of this presentation is available at [www.ncucc.org](http://www.ncucc.org)

If this meeting was virtual or hybrid, a video is available on [ncucc.org](http://ncucc.org). Go to County UCC's. The video will be listed under the month and year the meeting took place.



Blue Ridge UCC  
May 2023

Meeting opened by Chair, Chris Anthony

Level One Safety given by Chair, Chris Anthony

NC811 presentation given by Tami Groves

Roddi Long Grading – Working some projects for Dominion Energy and residential projects in Iron Station. A number of private utility projects.

USIC – Lot numbers in the new subdivision vs address vs ¼ mile. There was a question about lot numbers being considered as an address or do they need to break down. Is there a number of tickets per day that can be called in? No. The excavator is not tied to only a specific number of locate requests per day.

Heath Consultants – Staying ahead of excavators. They have plenty to keep them busy.

Piedmont Natural Gas – Business as usual. Leak was repaired at S Sterling/College. There were two leaks in one area that were repaired. At some point they will be replacing old steel. To be scheduled at later point.

Next meeting June 21<sup>st</sup>, 2023



# Public Awareness and Damage Prevention Liaison Form

Piedmont Natural Gas Employee Name: Chris Anthony Date of Event: 5.17.23

Brief Description of Event:

Blue Ridge UCC Meeting - May

Operations Center: Hickory

Type of Meeting: In Person

Type of Audience: Contractors, Locators, Affect Public

Number of Attendees: \_\_\_\_\_

Name of Organization (if applicable): Blue Ridge UCC

Name of Facilitator (if applicable): Chris Anthony

Roster of attendees:

- 1) Chris Anthony PNG
- 2) Josh Goforth PNG
- 3) Karen Burnett Roddi Wong
- 4) Duane Spencer Heath
- 5) Robert Druckmiller USIC
- 6) Ray Smith SAM
- 7) Terry Russell Heath
- 8) Tami Groves NCBII
- 9) \_\_\_\_\_
- 10) \_\_\_\_\_