



MAY 2023

NC811 Monthly Update
Buncombe UCC

The background of the entire page is a photograph showing the silhouettes of five soldiers in full combat gear, including helmets and rifles. They are positioned in a line, facing right, against a dramatic sky at sunset or sunrise. The sun is low on the horizon, creating a bright orange and yellow glow that silhouettes the soldiers and the clouds. The overall mood is solemn and respectful.

MAY IS NATIONAL MILITARY APPRECIATION MONTH

National Military Appreciation Month in May is a month-long observance honoring the sacrifices of the United States Armed Forces.

Today, the United States Armed Forces is comprised of six branches including the Army, Navy, Airforce, Marines, Coast Guard, and Space Force. The U.S. military force is 2.2 million strong and includes National Guard and Reserve units.

There are more military-related observances during the month of May than any other month, so it is an appropriate time to celebrate the men and women in uniform. During May, we recognize Loyalty Day, VE Day (the end of World War II in Europe on May 8, 1945), Armed Forces Day, Military Spouses Day, and Memorial Day.

#MilitaryAppreciationMonth



**May is Electrical
Safety Month.**

Safety Starts with You.

#ElectricalSafetyMonth

10 Electrical Safety Rules

- 1 Prevent electrical equipment from contacting wet areas
- 2 Ensure safe use when unplugging
- 3 Install properly and tidy electrical cords
- 4 Understand your switchboard
- 5 Look out for electrical lines
- 6 Childproof your outlets
- 7 Investigate Flickering Lights
- 8 Install warning signs
- 9 Don't DIY
- 10 Call for help



APRIL "NSDM" WRAP UP



EVENTS HAPPENING IN MAY

MAY 3-5

NC/SC Joint UCC Conference
Harrah's Cherokee Casino Resort

MAY 16
4:30 PM

Honey Hunters Baseball Game
800 W Franklin Blvd,
Gastonia, NC, 28052

MAY 31
6:30 PM

Durham Bulls Baseball Game
428 Morris St,
Durham, NC 27701



EVENTS HAPPENING IN MAY

MAY 17

11 AM

NCLRPC

NC811 Events Center
Greensboro, NC



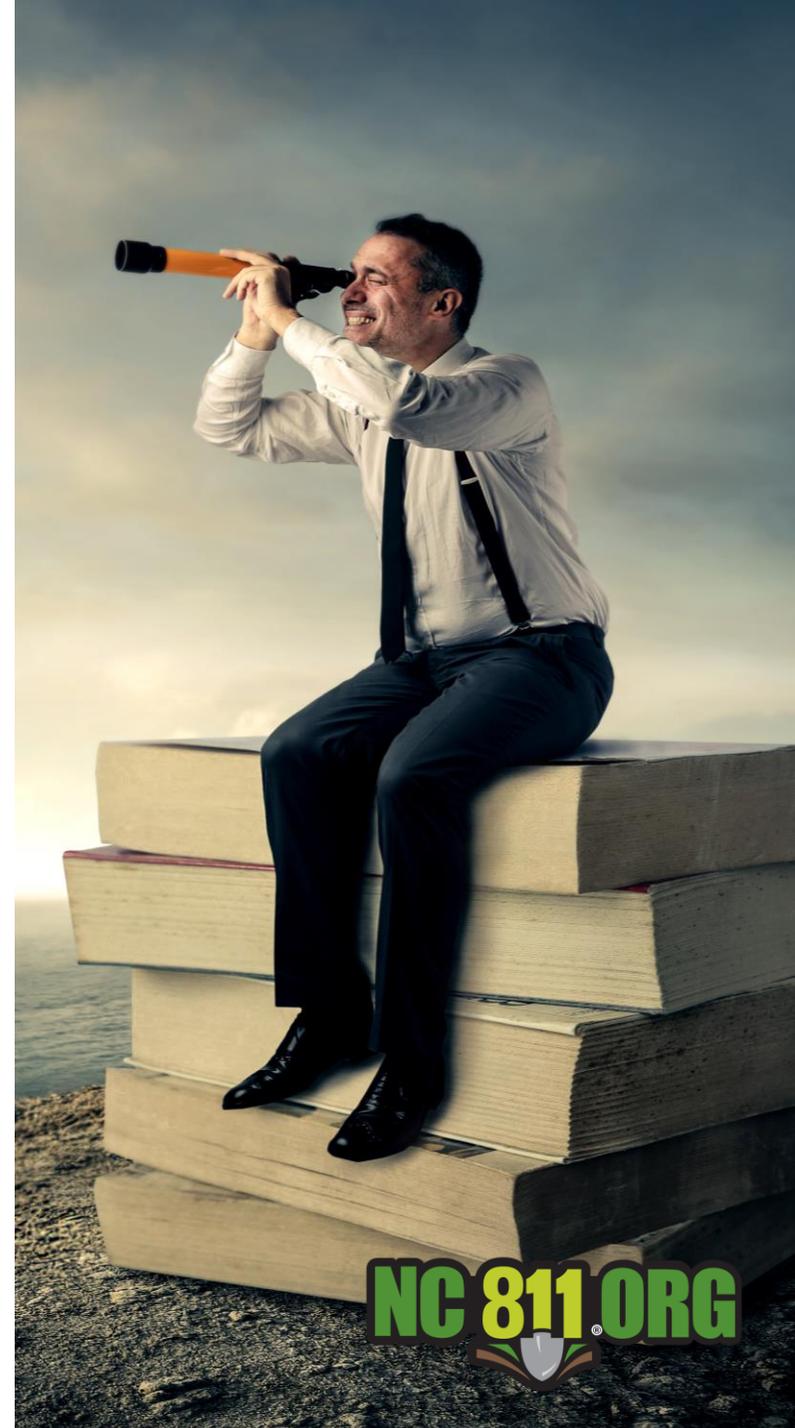
A CLOSER LOOK

Locate Requests

Transmissions

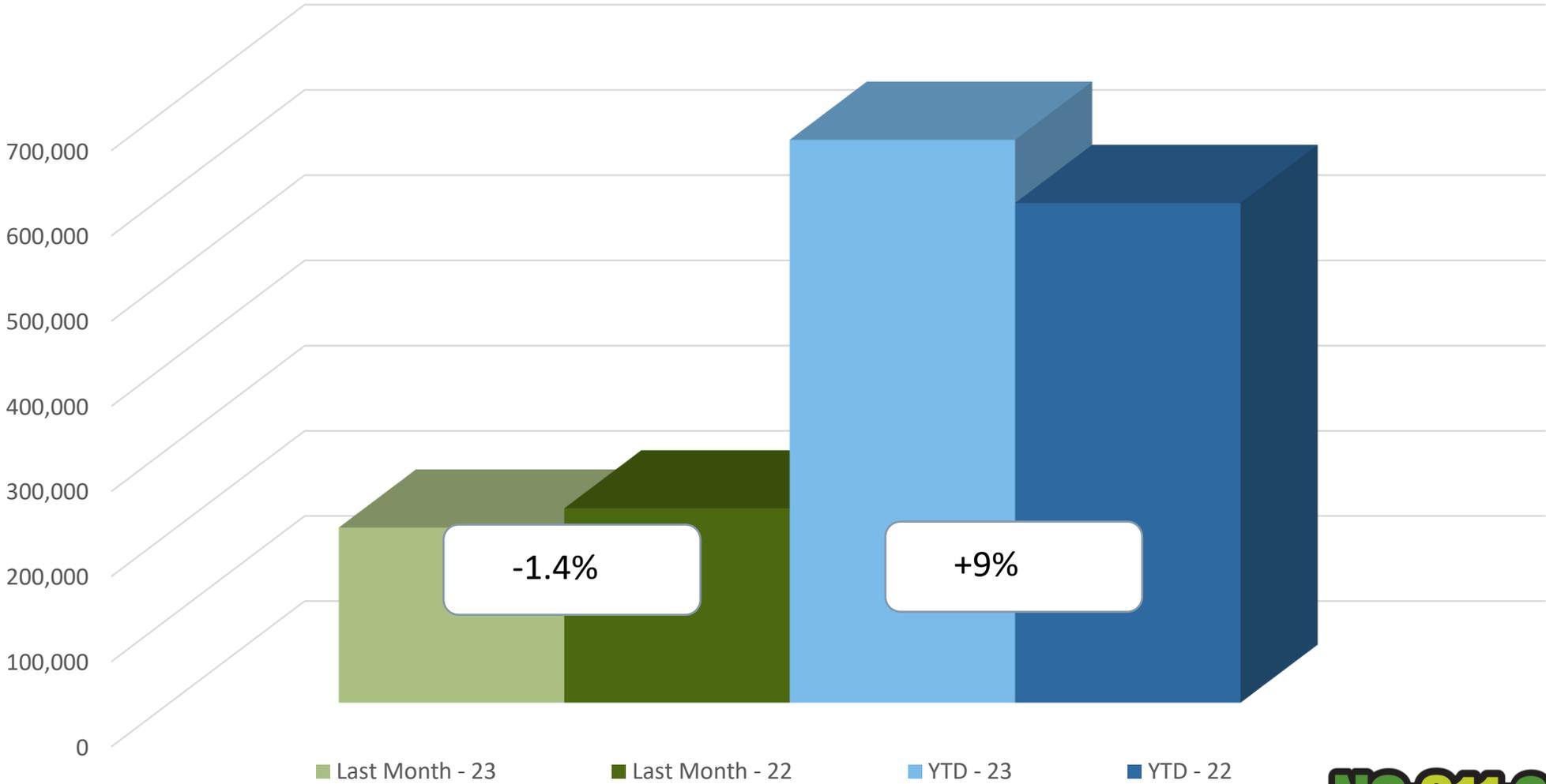
County Ticket Volume

Distribution



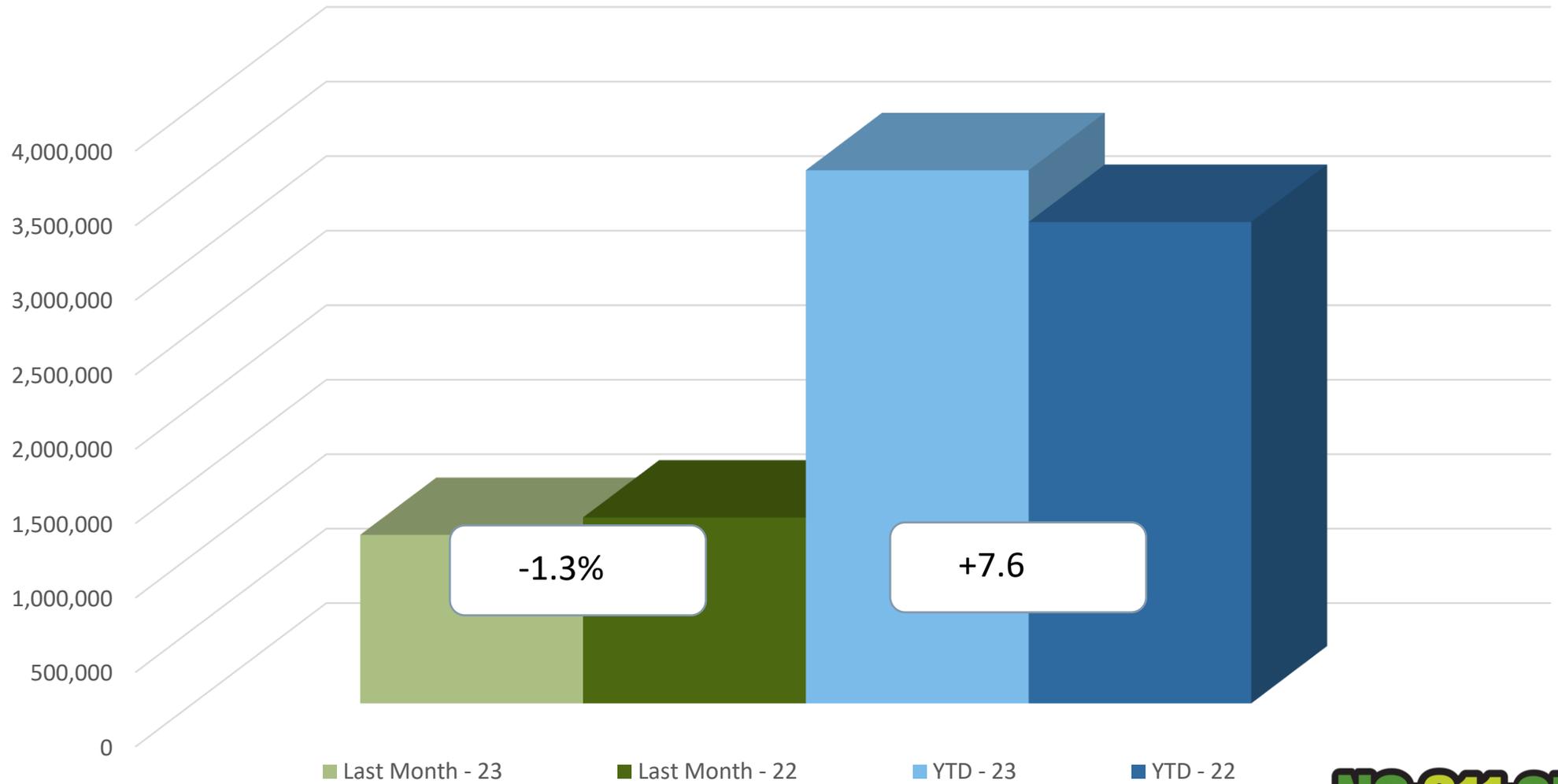
Locate Requests for NC

April 2023 vs 2022 and YTD



Transmissions for NC

April 2023 vs 2022 and YTD



County Ticket Volume

April 2023 vs 2022

Buncombe	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	155	36	2798	86	1597	4672
2023	64	34	2510	71	901	3580
	-58.7%	-5.6%	-10.3%	-17.4%	-43.6%	-23.4%
				Avg Locates per Day		188

County Ticket Volume

YTD vs Previous Year

Buncombe	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	471	125	10581	266	5940	17383
2023	952	106	10737	439	4720	16954
	102.1%	-15.2%	1.5%	65.0%	-20.5%	-2.5%
				Avg Locates per Day		207



County Ticket Distribution

BUNCOMBE	3580
ALEXANDER	32
ARDEN	399
ASHEVILLE	2042
BARNARDSVILLE	17
BEAVERDAM	11
BILTMORE FOREST	27
BLACK MOUNTAIN	172
CANDLER	227
FAIRVIEW	140
LEICESTER	79
ROYAL PINES	6
SWANNANOA	94
WEAVERVILLE	250
WOODFIN	52

DAMAGES



DIRT Damage Information
Reporting Tool

Damages reported for April

NC-Alamance	21
NC-Beaufort	1
NC-Bertie	1
NC-Bladen	1
NC-Brunswick	23
NC-Buncombe	7
NC-Burke	3
NC-Cabarrus	16
NC-Caldwell	2
NC-Camden	1
NC-Carteret	5
NC-Caswell	1
NC-Catawba	10
NC-Chatham	5
NC-Cherokee	1
NC-Cleveland	5
NC-Columbus	7
NC-Craven	9
NC-Cumberland	21
NC-Currituck	1
NC-Dare	2
NC-Davidson	19

NC-Davie	6
NC-Duplin	1
NC-Durham	29
NC-Edgecombe	3
NC-Forsyth	27
NC-Franklin	8
NC-Gaston	9
NC-Gates	1
NC-Guilford	50
NC-Harnett	11
NC-Haywood	2
NC-Henderson	7
NC-Hoke	11
NC-Iredell	16
NC-Johnston	24
NC-Jones	1
NC-Lee	8
NC-Lincoln	8
NC-Macon	1
NC-Martin	1
NC-McDowell	1
NC-Mecklenburg	127
NC-Montgomery	5
NC-Moore	9
NC-Nash	2

NC-New Hanover	18
NC-Onslow	12
NC-Orange	15
NC-Pamlico	1
NC-Pender	2
NC-Person	1
NC-Pitt	36
NC-Polk	2
NC-Randolph	22
NC-Richmond	2
NC-Robeson	2
NC-Rockingham	5
NC-Rowan	13
NC-Rutherford	3
NC-Sampson	1
NC-Stanly	1
NC-Stokes	2
NC-Surry	1
NC-Union	32
NC-Wake	112
NC-Warren	1
NC-Watauga	1
NC-Wayne	2
NC-Wilson	6
NC-Yadkin	3

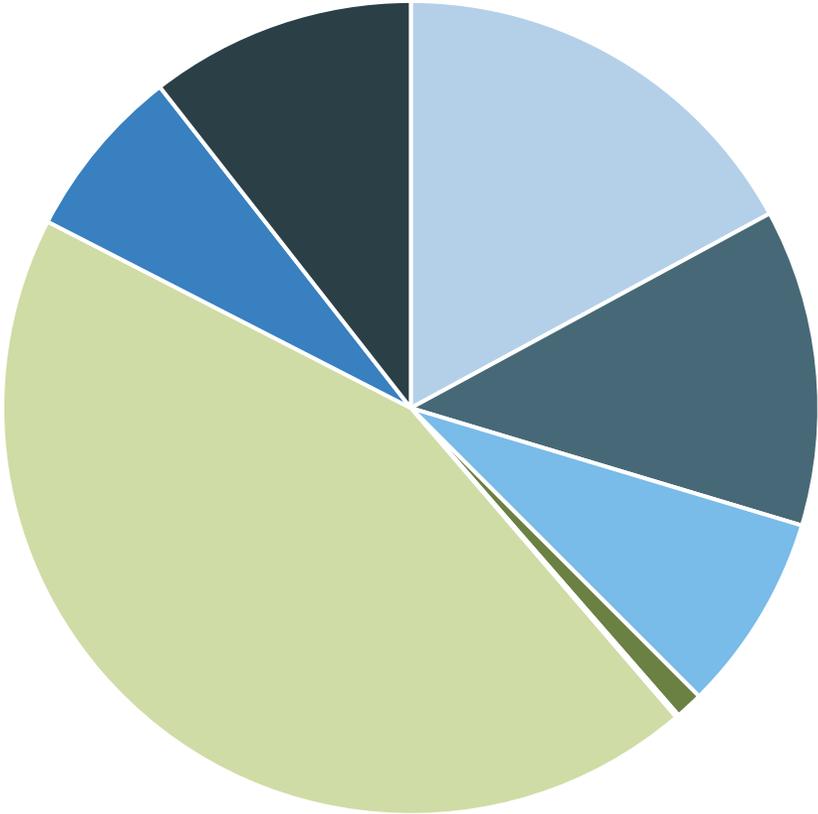
Grand Total 826



Damages reported for April

Cable TV	141
Electric	104
Natural Gas	65
Sewer	9
Steam	1
Telecommunications	362
Unknown/Other	57
Water	87
Grand Total	826

Utilities Damaged



- Cable TV
- Electric
- Natural Gas
- Sewer
- Steam
- Telecommunications
- Unknown/Other
- Water



Will Prescott with
Greenville Utilities
Commission recognized
as a Damage
Prevention Most
Valuable Professional





Western NC

- White Lining and adequately describing an area
- Updating a ticket with different address or additional addresses

Southeast NC

- Entering locate requests prior to even having permits to do the work.
- Updating tickets long after work has been completed. *Big area Cabarrus right now

Eastern NC

- Please make sure you have all approvals, including DOT encroachments, municipal permits, State approvals before you submit your locate request.

Piedmont Triad Area

- We still have callers/folks (like other liaisons) in my area calling in tickets for locate before all permits (state, county & municipalities) have been issued.
- There are still too many updates on tickets that DON'T need to be updated.

OUR NC811 EDUCATION TEAM



STEVEN MOORE
Media Relation Specialist



ANN RUSHING
Education Manager



HOWARD COREY
Eastern Liaison



TAMI GROVES
Southeast Liaison



TYLE ROSS
Western Liaison



PARRISH REDDICK
Piedmont Liaison



THANK YOU



A copy of this presentation is available at www.ncucc.org

If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.



Buncombe UCC 5/18/23

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Eric Ivey	Dominion Energy	eric.ivey@dominionenergy.com
Keith Radcliff	NC DOT	kradcliff@ncdot.gov

Minutes Buncombe April 2023

Meeting started at 11:47 am

- NC811 presentation given by Tyler Ross
- Keith Radcliff with NC DOT discussed an opportunity for DBE on future projects.
- Duke Energy- nothing to report. Notices the improvements with USIC.
- Southern Cross- nothing to report
- Dominion- transmission- finishing Bore under FB River. Once done will be moving.
- Dominion distribution nothing to report
- USIC. They are good.
- Utility Commission- Michelle Flowers, NC Utility Commission is beginning to issue non compliance tickets to Gas that have tickets that are backlogged.
- Bloodhound- nothing to report
- COA- still staying with Patton Avenue project. Looking for new ticket software. Working with Stormwater to come together on more tickets. Questions about if having to pay for ticket software will lessen their membership dues to NC811. Tyler said he would find out.
- Meeting adjourned at 12:09 pm