



MAY 2023

NC811 Monthly Update
Burke-Caldwell

The background of the entire page is a photograph showing the silhouettes of five soldiers in full combat gear, including helmets and rifles. They are positioned against a bright, orange and yellow sunset sky with scattered clouds. The soldiers are in various stances, some appearing to be in a tactical formation. The overall mood is solemn and respectful.

MAY IS NATIONAL MILITARY APPRECIATION MONTH

National Military Appreciation Month in May is a month-long observance honoring the sacrifices of the United States Armed Forces.

Today, the United States Armed Forces is comprised of six branches including the Army, Navy, Airforce, Marines, Coast Guard, and Space Force. The U.S. military force is 2.2 million strong and includes National Guard and Reserve units.

There are more military-related observances during the month of May than any other month, so it is an appropriate time to celebrate the men and women in uniform. During May, we recognize Loyalty Day, VE Day (the end of World War II in Europe on May 8, 1945), Armed Forces Day, Military Spouses Day, and Memorial Day.

#MilitaryAppreciationMonth



**May is Electrical
Safety Month.**

Safety Starts with You.

#ElectricalSafetyMonth

10 Electrical Safety Rules

- 1 Prevent electrical equipment from contacting wet areas
- 2 Ensure safe use when unplugging
- 3 Install properly and tidy electrical cords
- 4 Understand your switchboard
- 5 Look out for electrical lines
- 6 Childproof your outlets
- 7 Investigate Flickering Lights
- 8 Install warning signs
- 9 Don't DIY
- 10 Call for help



Western NC

- White Lining and adequately describing an area
- Updating a ticket with different address or additional addresses

Southeast NC

- Entering locate requests prior to even having permits to do the work.
- Updating tickets long after work has been completed. *Big area Cabarrus right now

Eastern NC

- Please make sure you have all approvals, including DOT encroachments, municipal permits, State approvals before you submit your locate request.

Piedmont Triad Area

- We still have callers/folks (like other liaisons) in my area calling in tickets for locate before all permits (state, county & municipalities) have been issued.
- There are still too many updates on tickets that DON'T need to be updated.



APRIL "NSDM" WRAP UP



EVENTS HAPPENING IN MAY

MAY 3-5

NC/SC Joint UCC Conference
Harrah's Cherokee Casino Resort

MAY 16
4:30 PM

Honey Hunters Baseball Game
800 W Franklin Blvd,
Gastonia, NC, 28052

MAY 31
6:30 PM

Durham Bulls Baseball Game
428 Morris St,
Durham, NC 27701



EVENTS HAPPENING IN MAY

MAY 17

11 AM

NCLRPC

NC811 Events Center
Greensboro, NC



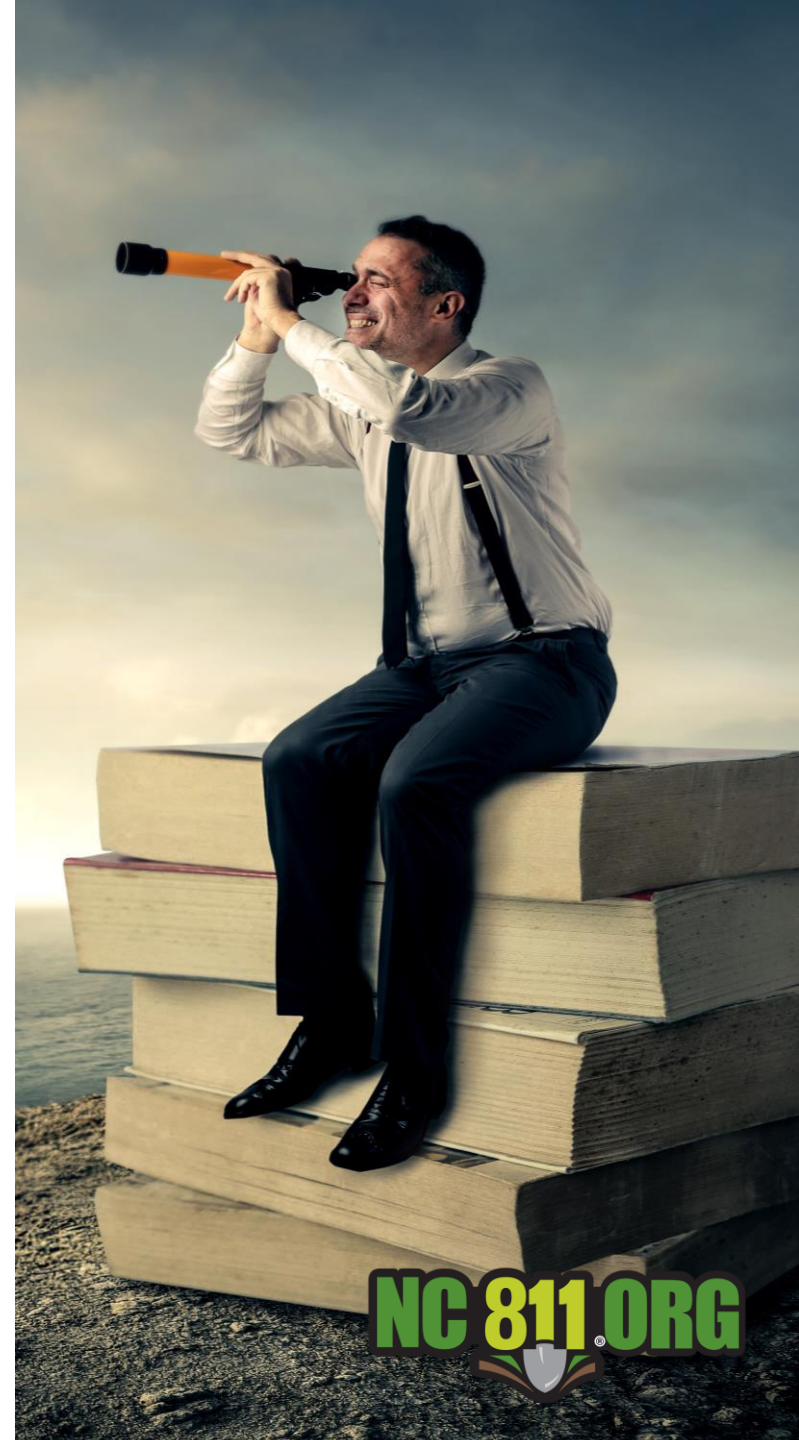
A CLOSER LOOK

Locate Requests

Transmissions

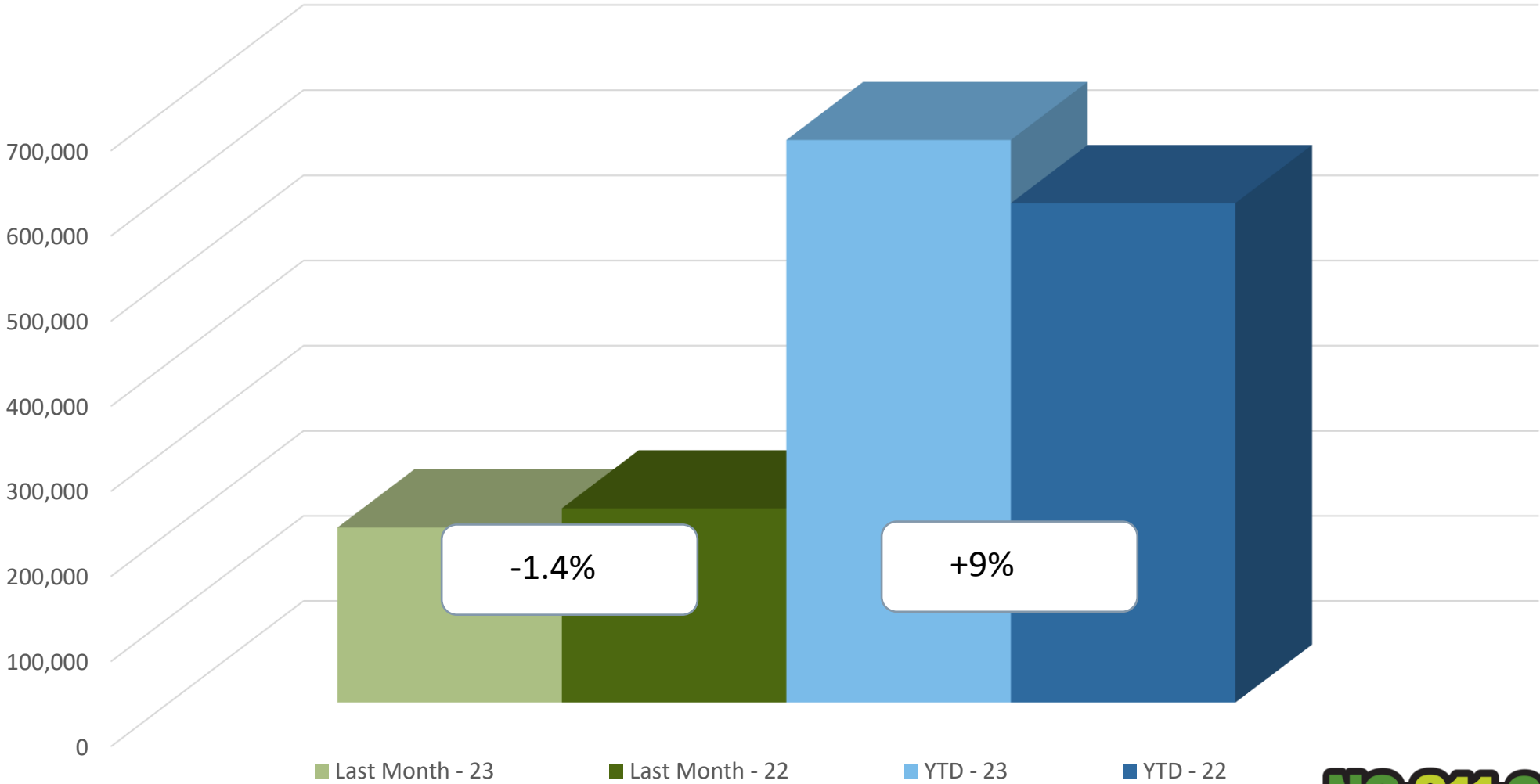
County Ticket Volume

Distribution



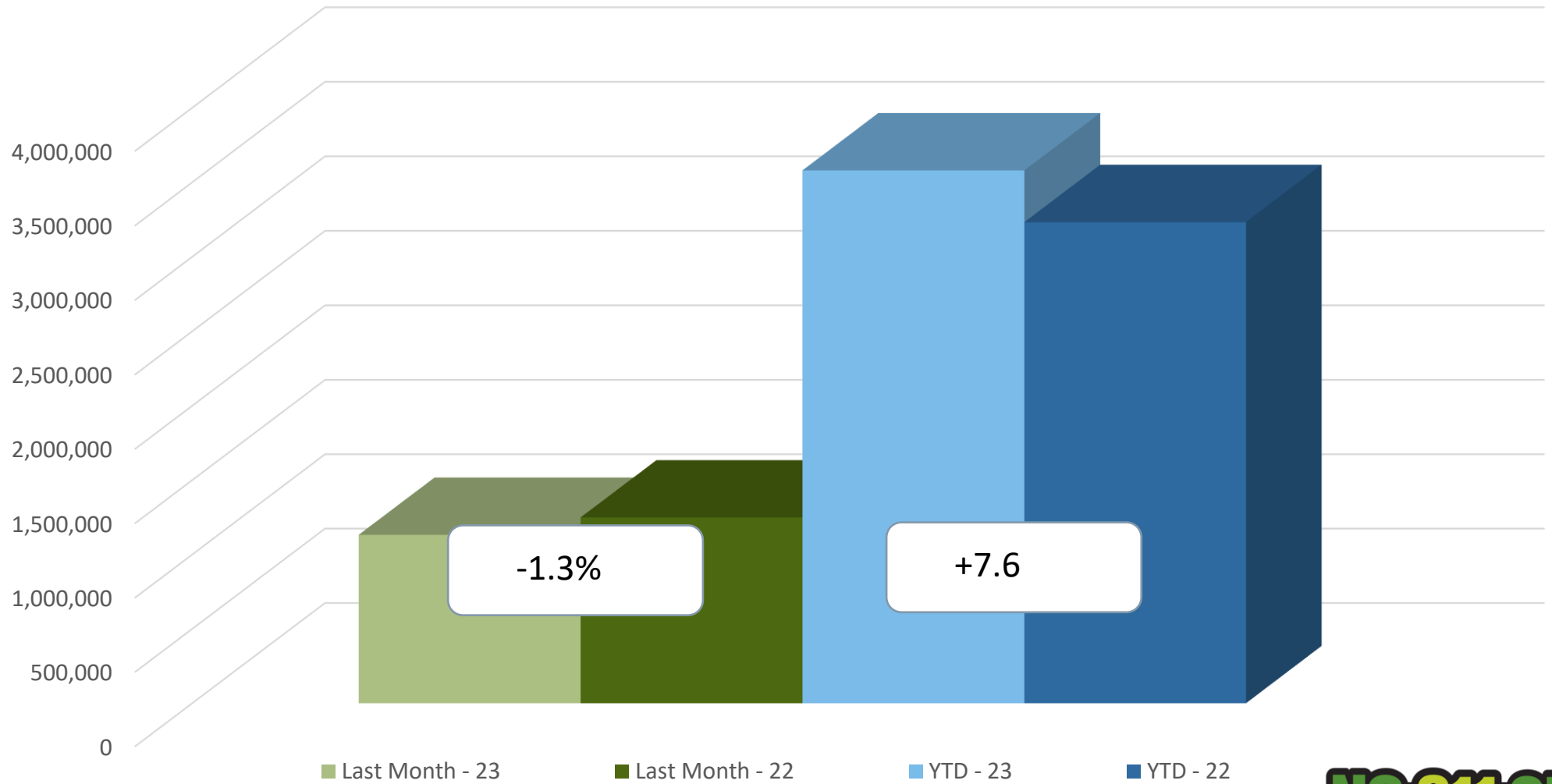
Locate Requests for NC

April 2023 vs 2022 and YTD



Transmissions for NC

April 2023 vs 2022 and YTD



County Ticket Volume

April 2023 vs 2022

Burke	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	15	6	593	15	209	838
2023	18	7	624	25	166	840
	20.0%	16.7%	5.2%	66.7%	-20.6%	0.2%
				Avg Locates per Day		44

County Ticket Volume

April 2023 vs 2022

	Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	26	12	621	30	103	792	
2023	26	8	587	10	127	758	
	0.0%	-33.3%	-5.5%	-66.7%	23.3%	-4.3%	
				Avg Locates per Day		40	

County Ticket Volume

YTD vs Previous Year

Burke	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	71	23	2305	59	834	3292
2023	152	31	3091	82	746	4102
	114.1%	34.8%	34.1%	39.0%	-10.6%	24.6%
				Avg Locates per Day		50



County Ticket Volume

YTD vs Previous Year

Caldwell	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	67	39	2236	73	504	2919
2023	156	38	2542	55	504	3295
	132.8%	-2.6%	13.7%	-24.7%	0.0%	12.9%
				Avg Locates per Day		40

County Ticket Distribution

BURKE	840
CONNELLY SPRINGS	142
DREXEL	4
GLEN ALPINE	3
HICKORY	40
HILDEBRAN	20
LINVILLE	16
MORGANTON	525
RHODHISS	4
RUTHERFORD COLLEGE	10
VALDESE	72

County Ticket Distribution

CALDWELL	758
BLOWING ROCK	5
CAJAHS MOUNTAIN	15
COLLETTSVILLE	12
GRANITE FALLS	160
HICKORY	25
HUDSON	66
LENOIR	459

DAMAGES



DIRT Damage Information
Reporting Tool

Damages reported for April

NC-Alamance	21
NC-Beaufort	1
NC-Bertie	1
NC-Bladen	1
NC-Brunswick	23
NC-Buncombe	7
NC-Burke	3
NC-Cabarrus	16
NC-Caldwell	2
NC-Camden	1
NC-Carteret	5
NC-Caswell	1
NC-Catawba	10
NC-Chatham	5
NC-Cherokee	1
NC-Cleveland	5
NC-Columbus	7
NC-Craven	9
NC-Cumberland	21
NC-Currituck	1
NC-Dare	2
NC-Davidson	19

NC-Davie	6
NC-Duplin	1
NC-Durham	29
NC-Edgecombe	3
NC-Forsyth	27
NC-Franklin	8
NC-Gaston	9
NC-Gates	1
NC-Guilford	50
NC-Harnett	11
NC-Haywood	2
NC-Henderson	7
NC-Hoke	11
NC-Iredell	16
NC-Johnston	24
NC-Jones	1
NC-Lee	8
NC-Lincoln	8
NC-Macon	1
NC-Martin	1
NC-McDowell	1
NC-Mecklenburg	127
NC-Montgomery	5
NC-Moore	9
NC-Nash	2

NC-New Hanover	18
NC-Onslow	12
NC-Orange	15
NC-Pamlico	1
NC-Pender	2
NC-Person	1
NC-Pitt	36
NC-Polk	2
NC-Randolph	22
NC-Richmond	2
NC-Robeson	2
NC-Rockingham	5
NC-Rowan	13
NC-Rutherford	3
NC-Sampson	1
NC-Stanly	1
NC-Stokes	2
NC-Surry	1
NC-Union	32
NC-Wake	112
NC-Warren	1
NC-Watauga	1
NC-Wayne	2
NC-Wilson	6
NC-Yadkin	3

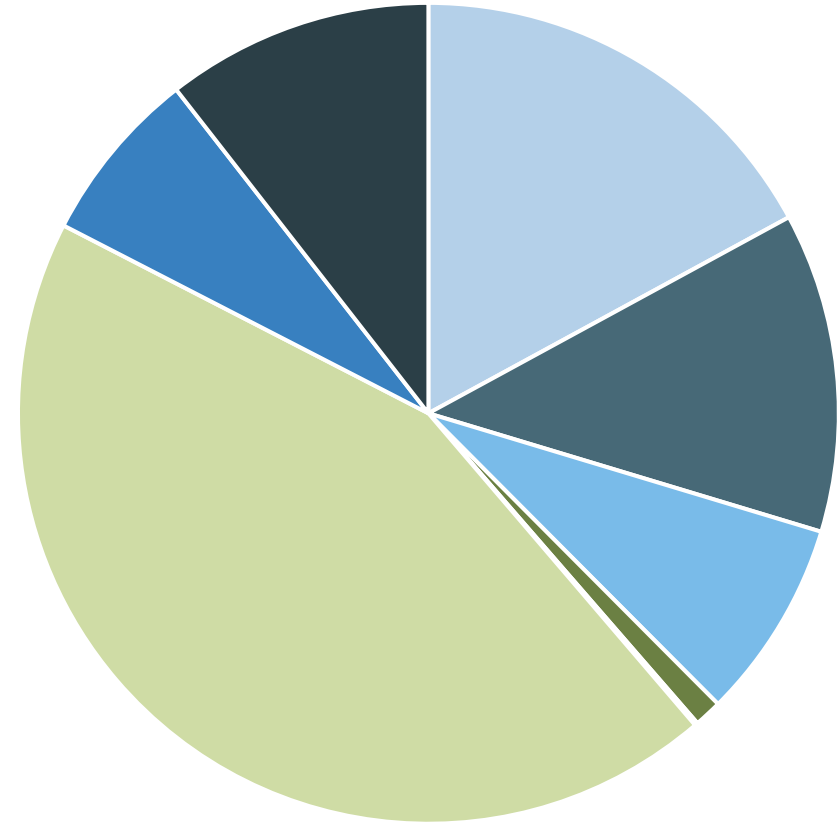
Grand Total 826



Damages reported for April

Cable TV	141
Electric	104
Natural Gas	65
Sewer	9
Steam	1
Telecommunications	362
Unknown/Other	57
Water	87
Grand Total	826

Utilities Damaged



- Cable TV
- Electric
- Natural Gas
- Sewer
- Steam
- Telecommunications
- Unknown/Other
- Water



Will Prescott with
Greenville Utilities
Commission recognized
as a Damage
Prevention Most
Valuable Professional



OUR NC811 EDUCATION TEAM



STEVEN MOORE
Media Relation Specialist



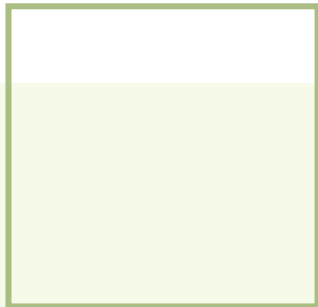
ANN RUSHING
Education Manager



HOWARD COREY
Eastern Liaison



TAMI GROVES
Southeast Liaison



TYLE ROSS
Western Liaison



PARRISH REDDICK
Piedmont Liaison



THANK YOU



A copy of this presentation is available at www.ncucc.org

If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.



Burke - Caldwell Counties Attendance Sheet

Date: 5/9/23

Number	Name	Present Today (X)	Company	Telephone Number	Email Address
1	Tyler Ross	X	NC 811 UCC Org	336-944-1087	tyler@nc811.org
2	Robert Turner	X	Brentwood Water	828-437-6924	turn1148@bellsouth.net
3	Roger Lowery	X	Brentwood Water	828-584-4566	lowery_roger@bellsouth.net
4	Glenn McCurry	X	Brentwood Water	828-584-4566	glenn.mccurry@gmail.com
5	Bruce Byrd	X	Brentwood Water	828-584-4566	byrdhouse8@att.net
6	Bryan Williams	X	Brentwood Water	828-584-4566	bryan.williams.61967@gmail.com
7	Kevin Clark	X	Brentwood Water	828-584-4566	kclark@brentwoodwater.com
8	Kendall Powell		Brentwood Water	828-584-4566	kpowell@brentwoodwater.com
9	Doug Suttles		Suttles Surveying		doug@suttlessurvey.com
10	Ken Suttles		Suttles Surveying		ken@suttlessurvey.com
11	David Poore		West Consultants		dpore@west-consultants.com
12	Will Dennis		Town of Rhodhiss		rfdchief361@yahoo.com
13	David Wortman	X	Town of Rhodhiss		wortmandw@gmail.com
14	Jim Buckner	X	REMC	828-584-4110	jbuckner@remc.com
15	Rodney Roland	X	REMC		rroland@remc.com
16	Derek Goble		City of Lenoir		dgoble@ci.lenoir.nc.us
17	Chris Banietti		Badger Transportation		cebanietti@badgerinc.com
18	Mark Delehant		Burke County		mark.delehant@burkenc.org

Burke - Caldwell Counties Attendance Sheet

Date: 5-9-23

Number	Name	Present Today (X)	Company	Telephone Number	Email Address
19	Chris Banietti		Badger Transportation		cebanietti@badgerinc.com
20	Michelle Flowers		NC Utilities Commission		mflowers@ncuc.net
21	Mark Killian		PNG - Duke-Energy	828-461-8539	Mark.Killian@Duke-Energy.com
22	Mike Sheffield		PRG Consulting		msheffield@prgconsulting.net
23	John Leger	X	Town of Rutherford College	828 -391-4757	publicworks@rutherfordcollegenc.us
24	Will Stokes		Vermeer All Road	803-207-9281	wstokes@vermeerallroad.com
25					
26					
27					
28					
29					
30					
31					
32					
33					
34					

Minutes –Burke / Caldwell Counties - NC 811 Meeting

May 9, 2023

Members Present:

Tyler Ross – NC 811
Robert Turner – Brentwood Water
Kevin Clark – Brentwood Water
Bryan Williams – Brentwood Water
Bruce Byrd – Brentwood Water
Roger Lowery – Brentwood Water

Glenn McCurry – Brentwood Water
David Wortman – Town of Rhodhiss
John Leger – Town of Rutherford College
Jim Buckner – REMC
Rodney Roland- REMC

The Burke / Caldwell Counties NC 811UCC monthly meeting was held on May 9, 2023, at 12:00 noon at the Timberwood Restaurant in Morganton, NC. David Wortman, President, called the meeting to order. Bruce Byrd of Brentwood Water Corporation offered the prayer of blessings for the meeting and meal.

A total of **11 members** attended today's meeting.

Highlights of the NC 811 Presentation for April 2023:

1. A complete listing of all stats for the previous month of April 2023 is included in the **PDF presentation file** attached to the email used to send these minutes out.

**Damage Reports for April 2022... Burke County = 2
Caldwell County = 3**

2. **Upcoming Meeting Dates (Refer to the attached presentation for further details):**

- **Locate Resolution Partnership Committee Meeting:** (NCLRPC) Will meet on Wednesday, May17, 2023, at 11:00 AM at theNC811 Events Center in Greensboro, NC. This will be a hybrid meeting. Go to <https://ncucc.org/> for the virtual meeting link.

3. May is Electrical Safety Month. Be mindful of all electric lines as you do your work.

4. **Damage Reporting:** Remember that if you damage an underground utility, it is **your responsibility to report this damage to NC 811 UCC. Offices in Greensboro.**

- Below is the website where you can go to communicate "Damage Violations."
<https://www.nc811.org/report-a-violation.html>
- **ALWAYS!** If you hit an underground objective, and you think it is a **Gas Line**, do the following in this order:

- **Call 911 to report the accident!**
- **Call the Gas Company and let them know the specifics concerning the damage!**
- **Call 811 to report the accident to our office!**

5. Round-table Discussions:

- **David Wortman – Town of Rhodhiss:** Nothing to report. All is going well.
- **John Leger – Town of Rutherford College:** Installing a lot of taps. He is not getting notifications of underground work being done in the lake development.
- **Kevin Clark – Brentwood Water Corp.:** Installing quite a few taps. Currently able to work with newer employees locating taps, cleaning out taps and doing valve exercises. Materials and supplies are more readily available now than they have been in previous months.
- **Jim Buckner & Rodney Roland – Rutherford Electric Membership Association (REMC):** Still hard to get supplies and materials. Still doing a lot of pole replacements. This is an ongoing project that is going to take several more months.

Thank you to everyone who came to the meeting today. Please tell others who would benefit from attending this meeting to come next month. We really need everyone's participation.

The next meeting of Burke / Caldwell Counties NC811UCC will be held on Tuesday, June 13, 2023, at 12:00 Noon at the Timberwood Restaurant in Morganton, NC. Hope to see you then!!!!

Robert Turner – Secretary
Burke -Caldwell Counties - NC811UCC