




MAY 2023

NC811 Monthly Update
Henderson-Polk-Transylvania

The background of the entire graphic is a photograph showing the silhouettes of five soldiers in full combat gear, including helmets and rifles. They are positioned in a line, facing away from the viewer towards a bright, low sun that creates a dramatic orange and yellow glow across the sky. The soldiers are standing on what appears to be a dark, uneven terrain.

MAY IS NATIONAL MILITARY APPRECIATION MONTH

National Military Appreciation Month in May is a month-long observance honoring the sacrifices of the United States Armed Forces.

Today, the United States Armed Forces is comprised of six branches including the Army, Navy, Airforce, Marines, Coast Guard, and Space Force. The U.S. military force is 2.2 million strong and includes National Guard and Reserve units.

There are more military-related observances during the month of May than any other month, so it is an appropriate time to celebrate the men and women in uniform. During May, we recognize Loyalty Day, VE Day (the end of World War II in Europe on May 8, 1945), Armed Forces Day, Military Spouses Day, and Memorial Day.

#MilitaryAppreciationMonth



**May is Electrical
Safety Month.**

Safety Starts with You.

#ElectricalSafetyMonth

10 Electrical Safety Rules

1

Prevent electrical equipment from contacting wet areas

2

Ensure safe use when unplugging

3

Install properly and tidy electrical cords

4

Understand your switchboard

5

Look out for electrical lines

6

Childproof your outlets

7

Investigate Flickering Lights

8

Install warning signs

9

Don't DIY

10

Call for help



Western NC

- White Lining and adequately describing an area
- Updating a ticket with different address or additional addresses

Southeast NC

- Entering locate requests prior to even having permits to do the work.
- Updating tickets long after work has been completed. *Big area Cabarrus right now

Eastern NC

- Please make sure you have all approvals, including DOT encroachments, municipal permits, State approvals before you submit your locate request.

Piedmont Triad Area

- We still have callers/folks (like other liaisons) in my area calling in tickets for locate before all permits (state, county & municipalities) have been issued.
- There are still too many updates on tickets that DON'T need to be updated.



APRIL "NSDM" WRAP UP



EVENTS HAPPENING IN MAY

MAY 3-5

NC/SC Joint UCC Conference
Harrah's Cherokee Casino Resort

MAY 16
4:30 PM

Honey Hunters Baseball Game
800 W Franklin Blvd,
Gastonia, NC, 28052

MAY 31
6:30 PM

Durham Bulls Baseball Game
428 Morris St,
Durham, NC 27701



EVENTS HAPPENING IN MAY

MAY 17

11 AM

NCLRPC

NC811 Events Center
Greensboro, NC



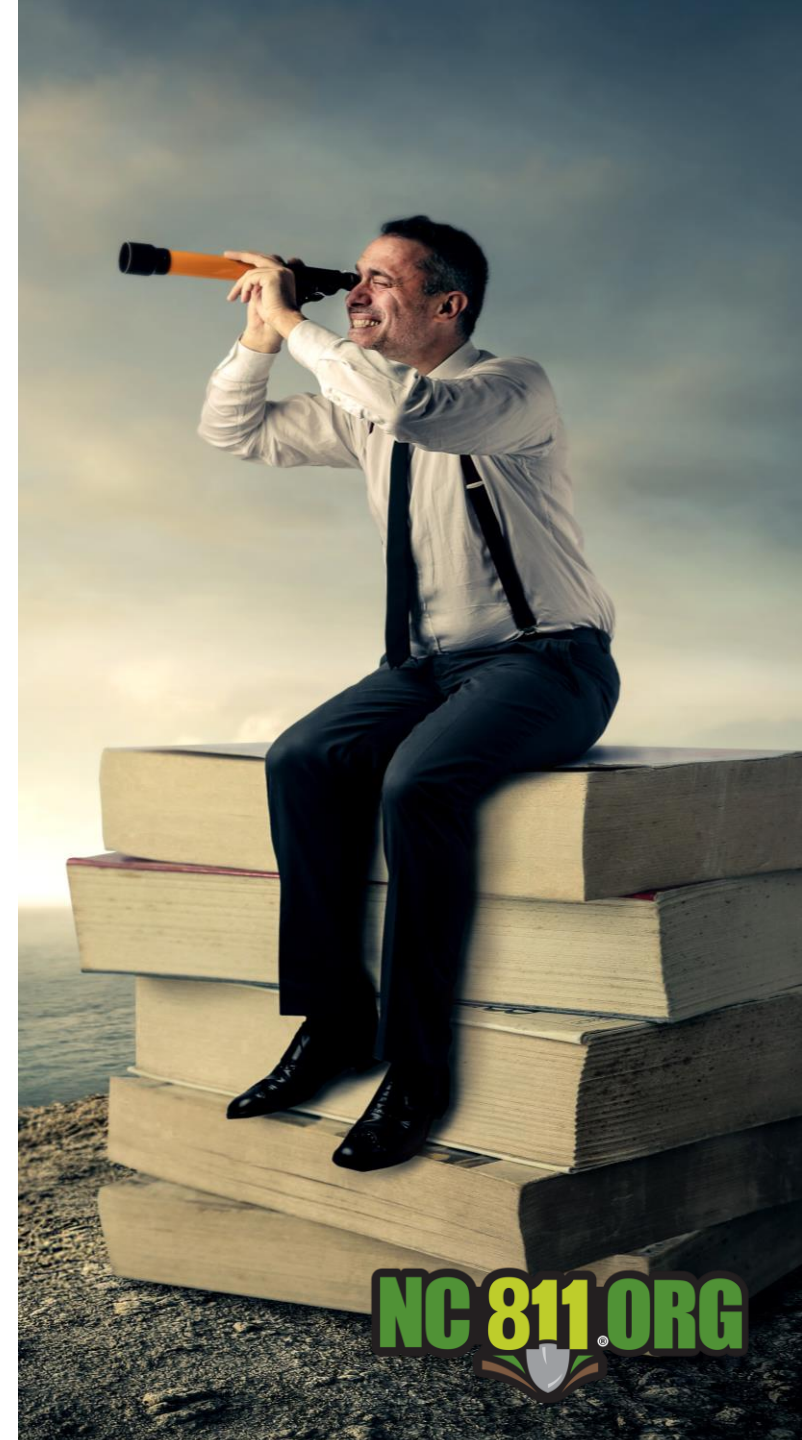
A CLOSER LOOK

Locate Requests

Transmissions

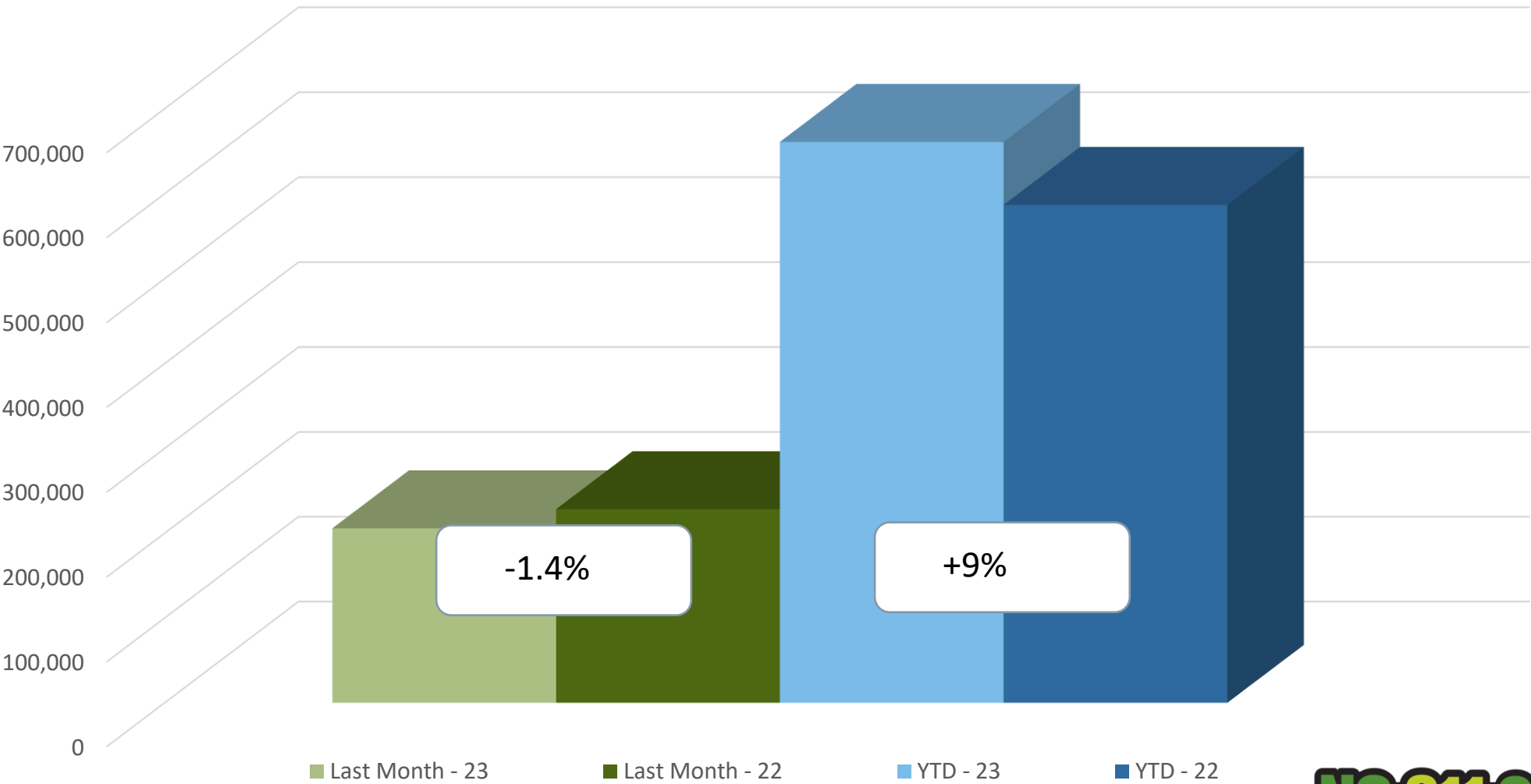
County Ticket Volume

Distribution



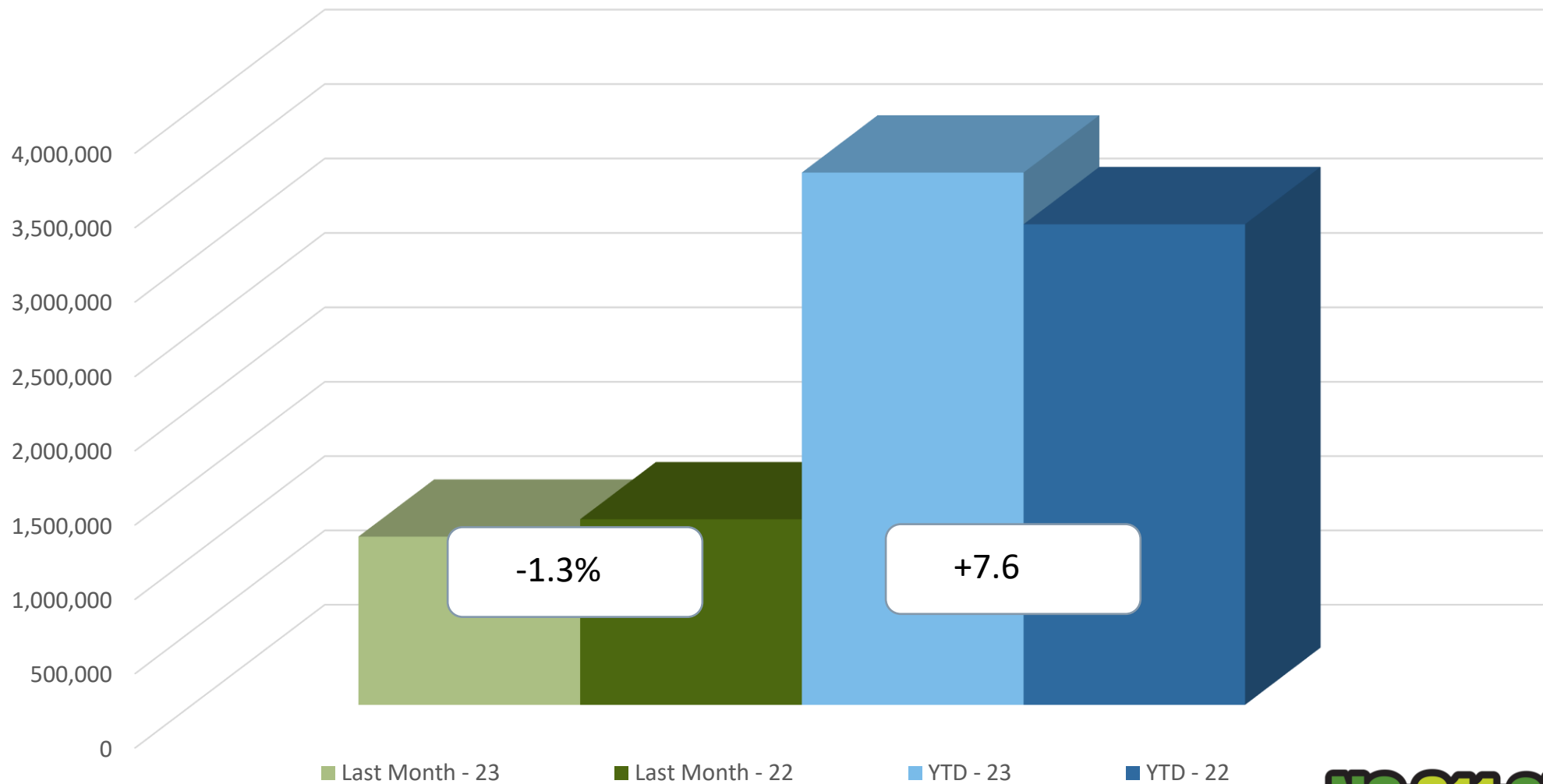
Locate Requests for NC

April 2023 vs 2022 and YTD



Transmissions for NC

April 2023 vs 2022 and YTD



County Ticket Volume

April 2023 vs 2022

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	69	26	1661	39	769	2564
2023	95	11	1632	35	738	2511
	37.7%	-57.7%	-1.7%	-10.3%	-4.0%	-2.1%
				Avg Locates per Day		132

County Ticket Volume

April 2023 vs 2022

Polk	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	4	2	198	10	25	239
2023	10	4	227	9	45	295
	150.0%	100.0%	14.6%	-10.0%	80.0%	23.4%
				Avg Locates per Day		16

County Ticket Volume

April 2023 vs 2022

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	46	7	470	20	253	796
2023	18	4	246	17	149	434
	-60.9%	-42.9%	-47.7%	-15.0%	-41.1%	-45.5%
				Avg Locates per Day		23

County Ticket Volume

YTD vs Previous Year

Henderson	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	309	78	6347	151	2741	9626
2023	491	100	6439	191	2752	9973
	58.9%	28.2%	1.4%	26.5%	0.4%	3.6%
				Avg Locates per Day		122

County Ticket Volume

YTD vs Previous Year

Polk	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	19	11	833	26	128	1017
2023	67	11	952	48	208	1286
	252.6%	0.0%	14.3%	84.6%	62.5%	26.5%
				Avg Locates per Day		16

County Ticket Volume

YTD vs Previous Year

Transylvania	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	84	15	1581	60	1113	2853
2023	114	26	1527	69	720	2456
	35.7%	73.3%	-3.4%	15.0%	-35.3%	-13.9%
				Avg Locates per Day		30

County Ticket Distribution

HENDERSON	2511
DANA	4
EAST FLAT ROCK	33
EDNEYVILLE	17
ETOWAH	91
FLAT ROCK	202
FLETCHER	251
GERTON	9
HENDERSONVILLE	1437
HOOPERS CREEK	4

HORSE SHOE	39
LAUREL PARK	33
MILLS RIVER	162
MOUNTAIN HOME	13
RUGBY	6
SALUDA	18
ZIRCONIA	181

County Ticket Distribution

POLK	295
COLUMBUS	111
MILL SPRING	35
SALUDA	58
TRYON	85

County Ticket Distribution

TRANSYLVANIA	434
BALSAM GROVE	5
BREVARD	213
CEDAR MOUNTAIN	7
LAKE TOXAWAY	38
PENROSE	9
PISGAH FOREST	60
ROSMAN	82
SAPPHIRE	12

DAMAGES



DIRT Damage Information
Reporting Tool

Damages reported for April

NC-Alamance	21
NC-Beaufort	1
NC-Bertie	1
NC-Bladen	1
NC-Brunswick	23
NC-Buncombe	7
NC-Burke	3
NC-Cabarrus	16
NC-Caldwell	2
NC-Camden	1
NC-Carteret	5
NC-Caswell	1
NC-Catawba	10
NC-Chatham	5
NC-Cherokee	1
NC-Cleveland	5
NC-Columbus	7
NC-Craven	9
NC-Cumberland	21
NC-Currituck	1
NC-Dare	2
NC-Davidson	19

NC-Davie	6
NC-Duplin	1
NC-Durham	29
NC-Edgecombe	3
NC-Forsyth	27
NC-Franklin	8
NC-Gaston	9
NC-Gates	1
NC-Guilford	50
NC-Harnett	11
NC-Haywood	2
NC-Henderson	7
NC-Hoke	11
NC-Iredell	16
NC-Johnston	24
NC-Jones	1
NC-Lee	8
NC-Lincoln	8
NC-Macon	1
NC-Martin	1
NC-McDowell	1
NC-Mecklenburg	127
NC-Montgomery	5
NC-Moore	9
NC-Nash	2

NC-New Hanover	18
NC-Onslow	12
NC-Orange	15
NC-Pamlico	1
NC-Pender	2
NC-Person	1
NC-Pitt	36
NC-Polk	2
NC-Randolph	22
NC-Richmond	2
NC-Robeson	2
NC-Rockingham	5
NC-Rowan	13
NC-Rutherford	3
NC-Sampson	1
NC-Stanly	1
NC-Stokes	2
NC-Surry	1
NC-Union	32
NC-Wake	112
NC-Warren	1
NC-Watauga	1
NC-Wayne	2
NC-Wilson	6
NC-Yadkin	3

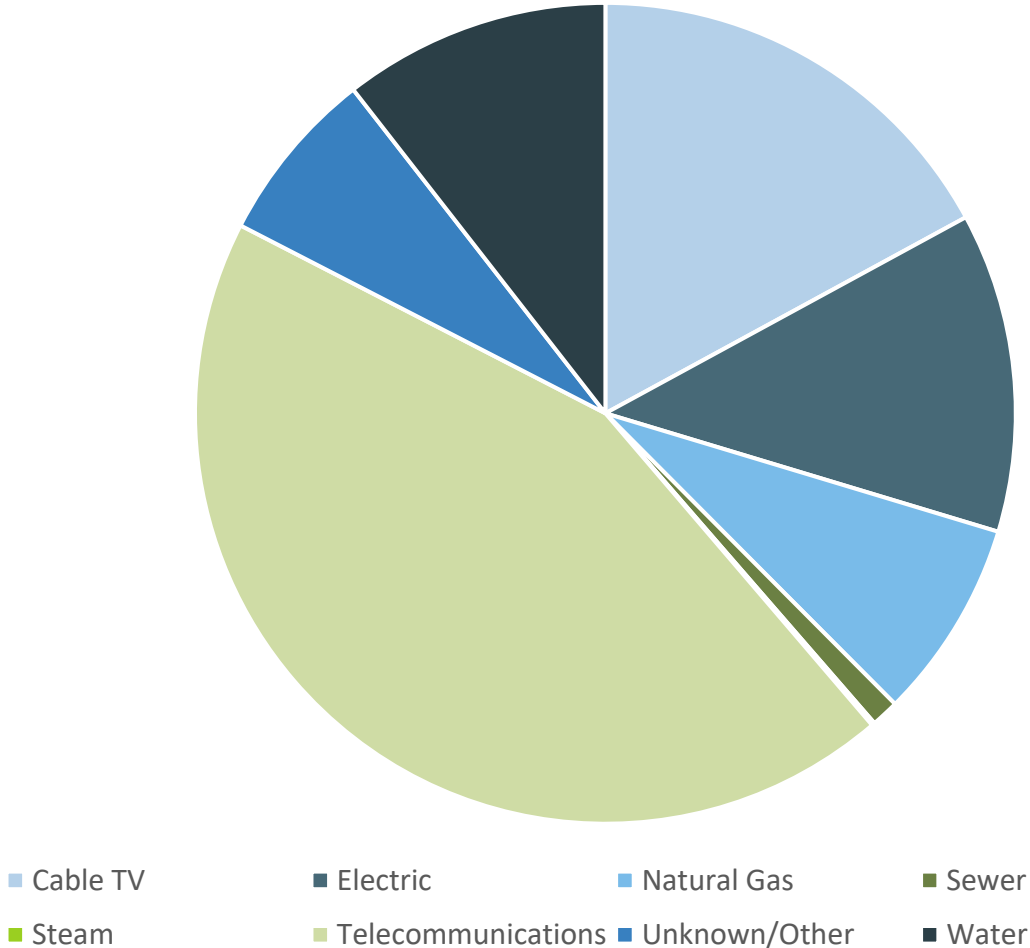
Grand Total 826



Damages reported for April

Cable TV	141
Electric	104
Natural Gas	65
Sewer	9
Steam	1
Telecommunications	362
Unknown/Other	57
Water	87
Grand Total	826

Utilities Damaged





Will Prescott with
Greenville Utilities
Commission recognized
as a Damage
Prevention Most
Valuable Professional



OUR NC811 EDUCATION TEAM



STEVEN MOORE
Media Relation Specialist



ANN RUSHING
Education Manager



HOWARD COREY
Eastern Liaison



TAMI GROVES
Southeast Liaison



TYLE ROSS
Western Liaison



PARRISH REDDICK
Piedmont Liaison



THANK YOU



A copy of this presentation is available at www.ncucc.org

If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.



Henderson Polk Transylvania UCC

May 11, 2023

Meeting started at 11:34 am

- Dominion Energy Transmission: nothing to report
- DOT: New District engineer. Getting ready to bring on employee for utility construction. Primarily focusing on work zones and having them correctly set up. Emphasis on when something moves from engineer to construction that there needs to be a better turn around time on notification. Needs 72 hours before any construction begins. 191 project should be ready for relocations to start very soon. I'm the final designing phases for Laurel Park and DT Hendersonville projects. If any work is in those areas, get that to them to see what potential conflicts are there.
- Dominion Energy: Distribution nothing to report.
- Bloodhound: nothing to report
- UPA: nothing to report
- Tom Brookshire asked for someone to consider taking the chair for the UCC.
- Discussion about ticket screening from some fiber folks. Some locators don't even receive the ticket from the member and will have all other Utilites located at a site.
- NC811 presentation given by Tyler.
- DOT discussed fiber companies bringing in subs from out of state with no familiarity on how NC rules and regs are. Education is needed.
- Food was served and Meeting adjourned at 12:30

Henderson-Polk-Transylvania UCC

May 1st, 2023

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