




RICHMOND UCC

NC811 Monthly Update
May 2023

The background of the entire page is a photograph showing the silhouettes of five soldiers in full combat gear, including helmets and rifles. They are positioned in a line, facing right, against a bright, hazy sunset sky with scattered clouds. The sun is low on the horizon, creating a strong backlight effect. The soldiers are standing on what appears to be a ridge or a hill.

MAY IS NATIONAL MILITARY APPRECIATION MONTH

National Military Appreciation Month in May is a month-long observance honoring the sacrifices of the United States Armed Forces.

Today, the United States Armed Forces is comprised of six branches including the Army, Navy, Airforce, Marines, Coast Guard, and Space Force. The U.S. military force is 2.2 million strong and includes National Guard and Reserve units.

There are more military-related observances during the month of May than any other month, so it is an appropriate time to celebrate the men and women in uniform. During May, we recognize Loyalty Day, VE Day (the end of World War II in Europe on May 8, 1945), Armed Forces Day, Military Spouses Day, and Memorial Day.

#MilitaryAppreciationMonth



May is Electrical Safety Month.

Safety Starts with You.

#ElectricalSafetyMonth

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10 Electrical Safety Rules

1

Prevent electrical equipment from contacting wet areas

2

Ensure safe use when unplugging

3

Install properly and tidy electrical cords

4

Understand your switchboard

5

Look out for electrical lines

6

Childproof your outlets

7

Investigate Flickering Lights

8

Install warning signs

9

Don't DIY

10

Call for help



Western NC

- White Lining and adequately describing an area
- Updating a ticket with different address or additional addresses

Southeast NC

- Entering locate requests prior to even having permits to do the work.
- Updating tickets long after work has been completed. *Big area Cabarrus right now

Eastern NC

- Please make sure you have all approvals, including DOT encroachments, municipal permits, State approvals before you submit your locate request.

Piedmont Triad Area

- We still have callers/folks (like other liaisons) in my area calling in tickets for locate before all permits (state, county & municipalities) have been issued.
- There are still too many updates on tickets that DON'T need to be updated.



APRIL "NSDM" WRAP UP



EVENTS HAPPENING IN MAY

MAY 3-5

NC/SC Joint UCC Conference
Harrah's Cherokee Casino Resort

MAY 16
4:30 PM

Honey Hunters Baseball Game
800 W Franklin Blvd,
Gastonia, NC, 28052

MAY 31
6:30 PM

Durham Bulls Baseball Game
428 Morris St,
Durham, NC 27701



EVENTS HAPPENING IN MAY

MAY 17

11 AM

NCLRPC

NC811 Events Center
Greensboro, NC



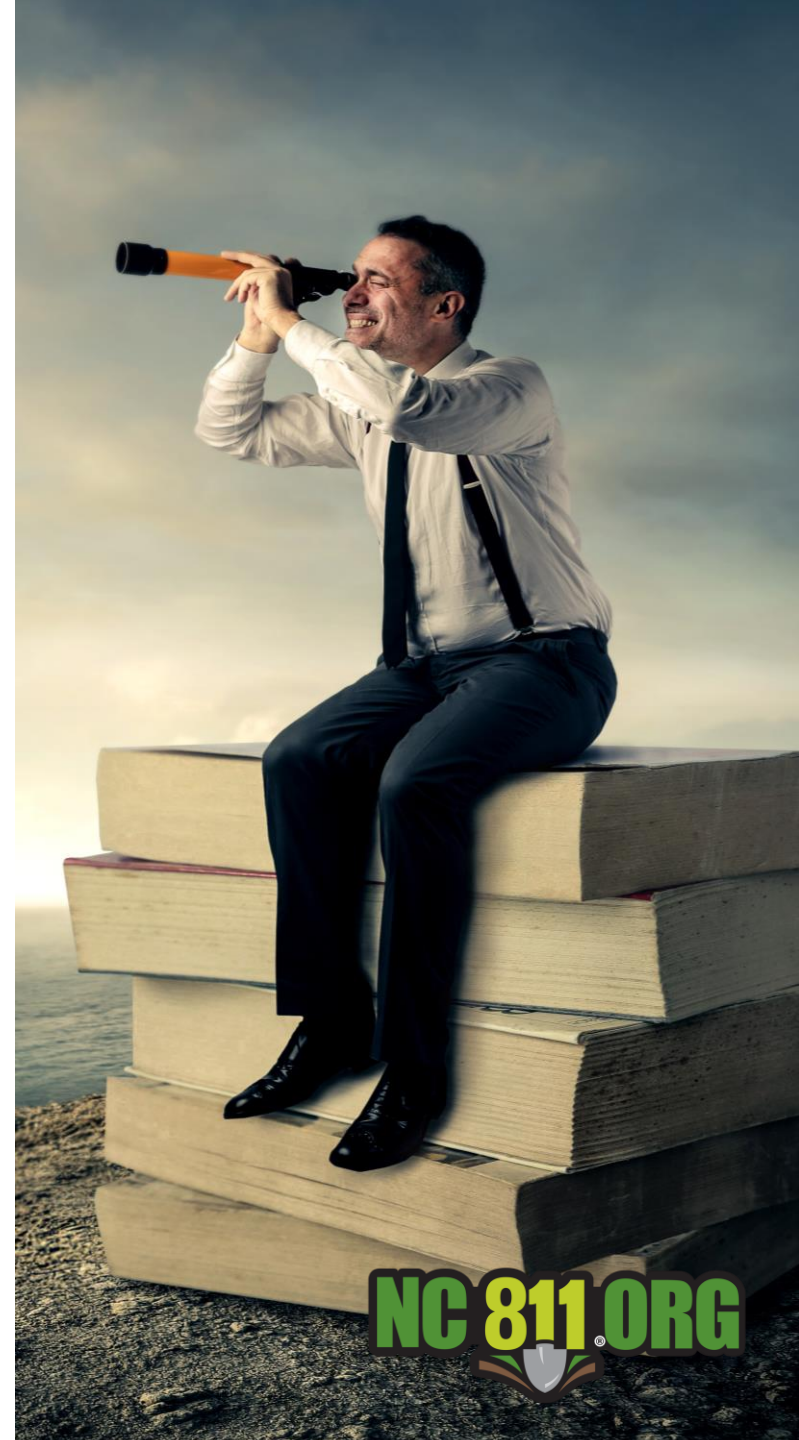
A CLOSER LOOK

Locate Requests

Transmissions

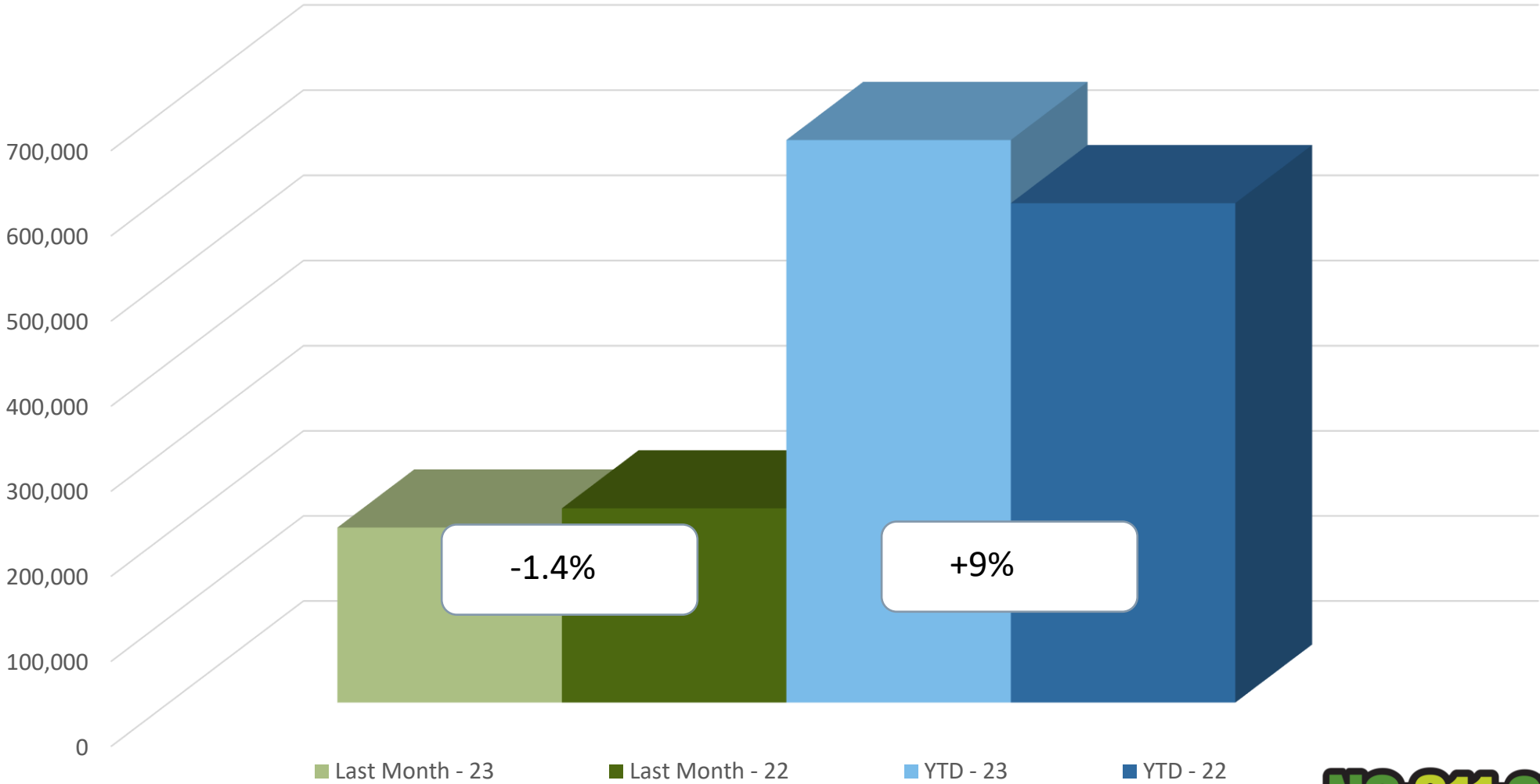
County Ticket Volume

Distribution



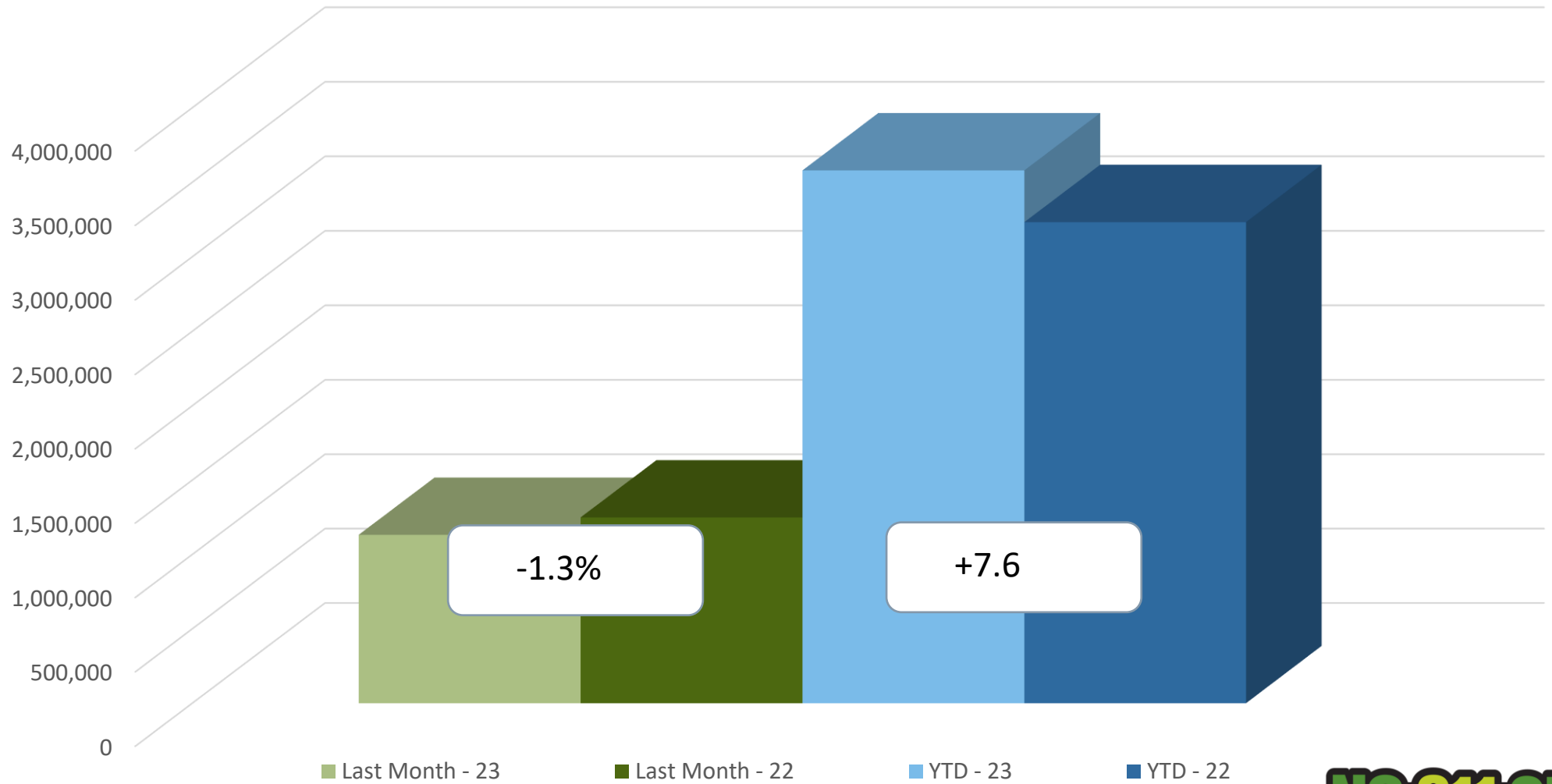
Locate Requests for NC

April 2023 vs 2022 and YTD



Transmissions for NC

April 2023 vs 2022 and YTD



County Ticket Volume

April 2023 vs 2022

	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	9	5	302	2	110	428
2023	0	1	208	7	117	333
	-100.0%	-80.0%	-31.1%	250.0%	6.4%	-22.2%
				Locates per day		18

County Ticket Volume

YTD vs Previous Year



	3 HR	CNCL	NEW	RXMT	UPDT	TOTAL Tickets
2022	29	14	1091	21	478	1633
2023	21	6	905	28	475	1435
+/- Var	-27.6%	-57.1%	-17.0%	33.3%	-0.6%	-12.1%

County Ticket Distribution

RICHMOND	333
CORDOVA	4
DERBY	1
DOBBINS HEIGHTS	4
EAST ROCKINGHAM	3
ELLERBE	14
HAMLET	76
HOFFMAN	20
LEDBETTER	1
MARSTON	1
ROCKINGHAM	209

Damages reported for April

Grand Total 826



NC-Alamance	21
NC-Beaufort	1
NC-Bertie	1
NC-Bladen	1
NC-Brunswick	23
NC-Buncombe	7
NC-Burke	3
NC-Cabarrus	16
NC-Caldwell	2
NC-Camden	1
NC-Carteret	5
NC-Caswell	1
NC-Catawba	10
NC-Chatham	5
NC-Cherokee	1
NC-Cleveland	5
NC-Columbus	7
NC-Craven	9
NC-Cumberland	21
NC-Currituck	1
NC-Dare	2
NC-Davidson	19

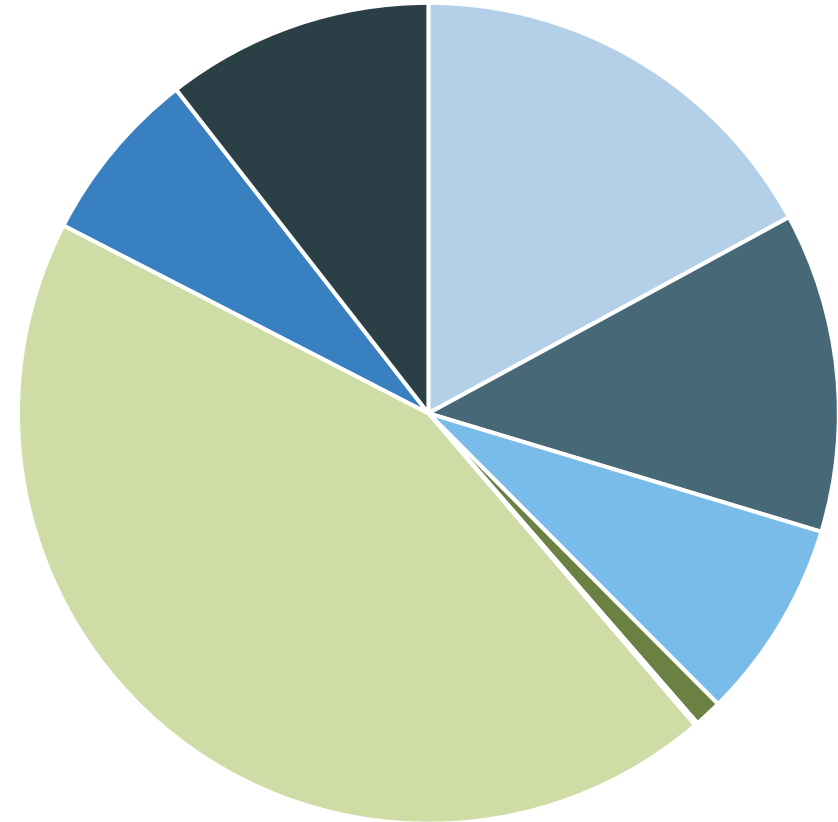
NC-Davie	6
NC-Duplin	1
NC-Durham	29
NC-Edgecombe	3
NC-Forsyth	27
NC-Franklin	8
NC-Gaston	9
NC-Gates	1
NC-Guilford	50
NC-Harnett	11
NC-Haywood	2
NC-Henderson	7
NC-Hoke	11
NC-Iredell	16
NC-Johnston	24
NC-Jones	1
NC-Lee	8
NC-Lincoln	8
NC-Macon	1
NC-Martin	1
NC-McDowell	1
NC-Mecklenburg	127
NC-Montgomery	5
NC-Moore	9
NC-Nash	2

NC-New Hanover	18
NC-Onslow	12
NC-Orange	15
NC-Pamlico	1
NC-Pender	2
NC-Person	1
NC-Pitt	36
NC-Polk	2
NC-Randolph	22
NC-Richmond	2
NC-Robeson	2
NC-Rockingham	5
NC-Rowan	13
NC-Rutherford	3
NC-Sampson	1
NC-Stanly	1
NC-Stokes	2
NC-Surry	1
NC-Union	32
NC-Wake	112
NC-Warren	1
NC-Watauga	1
NC-Wayne	2
NC-Wilson	6
NC-Yadkin	3

Damages reported for April

Cable TV	141
Electric	104
Natural Gas	65
Sewer	9
Steam	1
Telecommunications	362
Unknown/Other	57
Water	87
Grand Total	826

Utilities Damaged



- Cable TV
- Electric
- Natural Gas
- Sewer
- Steam
- Telecommunications
- Unknown/Other
- Water



Will Prescott with
Greenville Utilities
Commission recognized
as a Damage
Prevention Most
Valuable Professional



OUR NC811 EDUCATION TEAM



STEVEN MOORE
Media Relation Specialist



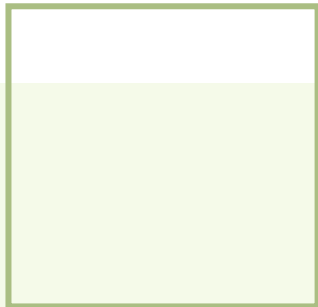
ANN RUSHING
Education Manager



HOWARD COREY
Eastern Liaison



TAMI GROVES
Southeast Liaison



TYLE ROSS
Western Liaison



PARRISH REDDICK
Piedmont Liaison



THANK YOU



A copy of this presentation is available at www.ncucc.org

If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.



Richmond Co UCC
May 2023

Meeting opened at 10:03 AM

Attendees

Carlos Torres-Diaz – Piedmont Natural Gas

David Talbert – Colliers Engineering & Design

Lee Parris – City of Rockingham

Tami Groves – NC811

Meeting opened at 10:05.

Level One Safety given by Carlos

NC811 presentation given by Tami

Would love to have MetroNet at the Richmond Co UCC Meeting

PNG – Business at usual. Still getting acclimated to all the roles and tasks at Rockingham. A number of projects in other counties.

Lee – City is maintaining. Staying busy.

Colliers E & D – Discuss Project Atlas and how it affects utilities and the benefits.

Next meeting is July 20, 2023 at 10:00 AM